# 70CDCR18DIG000008

# INTERGOVERNMENTAL SERVICE AGREEMENT BETWEEN THE

UNITED STATES DEPARTMENT OF HOMELAND SECURITY U.S. IMMIGRATION AND CUSTOMS ENFORCEMENT OFFICE OF ENFORCEMENT AND REMOVAL OPERATIONS AND

#### WILLACY COUNTY LOCAL GOVERNMENT CORPORATION

This Intergovernmental Service Agreement ("Agreement") is entered into between United States Department of Homeland Security Immigration and Customs Enforcement ("ICE"), and Willacy County Local Government Corporation, ("Service Provider") for the detention and care of aliens ("detainees"). The term "Parties" is used in this Agreement to refer jointly to ICE and the Service Provider.

# **FACILITY LOCATION:**

The Service Provider shall provide detention services for detainees at the following institution(s):

El Valle Detention Facility 1800 Industrial Drive P.O. Box 959 Raymondville, Texas 78580

The following documents constitute the complete agreement:

- Intergovernmental Service Agreement (IGSA)
- 2011 Performance-Based National Detention Standards (PBNDS)
  - o A. PBNDS 2011 with 2016 Revisions in Track Changes
  - o B. PBNDS 2011 (2016 Revisions Only)
- Detention Services Cost Statements dated 5/22/18, as revised dated 6/1/18, incorporated herein by reference (600 beds and 1000 beds)
- Attachment 1 RESERVED
- Attachment 2 Title 29, Part 4 Labor Standards for Federal Service Contracts
- Attachment 3 Wage Determination Number: 2015-5309, Rev 5, Dated 01/10/2018
- Attachment 4 Quality Assurance Surveillance Plan
  - 4.A. Performance Requirements Summary
  - 4.B. Sample Contract Deficiency Report
- Attachment 5 Prison Rape Elimination Act (PREA) Regulations
- Attachment 6 G-391 Data Collection Categories and Descriptions
  - o Attachment 6.A G-391 Transportation Data Template
- Attachment 7 Quality Control Plan (Attached)
- Attachment 8 Performance Work Statement (PWS)
- Attachment 9 Staffing Plans for 600 beds and 1000 beds (Attached)

<u>IN WITNESS WHEREOF</u>, the undersigned, duly authorized officers, have subscribed their names on behalf
of Willacy County Local Government Corporation and Department of Homeland Security, U.S.
Immigration and Customs Enforcement.

ACCEPTED:	ACCEPTED:
U.S. Immigration and Customs Enforcement	Willacy County Local Government Corporation
Contracting Officer	President of the Board of Directors Willacy County Local Government Corporation
Signature:	Signature:
Date: 7/17/18	Date: 07/17/2018

# **Intergovernmental Service Agreement (IGSA)**

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# Article 1. Purpose

- A. <u>Purpose:</u> The purpose of this Inter-Governmental Service Agreement (IGSA) is to establish an Agreement between ICE and the Service Provider for the provision of the necessary physical structure, equipment, facilities, personnel, and services to provide a program of care in a properly staffed and secure environment under the authority of the Immigration and Nationality Act, as amended. All persons in the custody of ICE are "Administrative Detainees." This term recognizes that ICE detainees are not charged with criminal violations and are only held in custody to ensure their presence throughout the administrative hearing process and to ensure their presence for removal from the United States pursuant to a lawful final order by the Immigration Court, the Board of Immigration Appeals or other Federal judicial body.
- B. <u>Responsibilities:</u> This Agreement sets forth the responsibilities of ICE and the Service Provider. The Service Provider shall provide all personnel, management, equipment, supplies, and services necessary for performance of all aspects of the Agreement and ensure that the safekeeping, housing, subsistence, medical, and other program services provided to ICE detainees housed in the facility is consistent with ICE's civil detention authority, the PWS, IGSA requirements and ICE standards referenced in this agreement. The Agreement states the services the Service Provider shall perform satisfactorily to receive payment from ICE at the rate prescribed in Article I C.
- C. Rates: This is a fixed rate agreement, not a cost reimbursable agreement, with respect to the bed day rates for the following numbers of detainees and dates. Phase 1: detainees beginning July 18, 2018 and ending July 31, 2018. Phase 2: detainees with a minimum guarantee population of detainees with a minimum guarantee populati

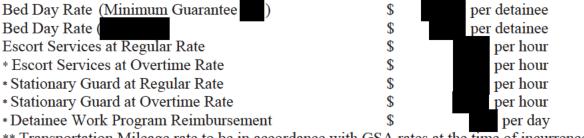
Phase 1 (Ramp-Up):

) \$	per detainee
\$	per hour
ment \$	per day
	\$ \$ \$ \$

<sup>\*\*</sup> Transportation Mileage rate to be in accordance with GSA rates at the time of incurrence

<sup>\*</sup> See Article 17, \*\* See Article 16 - Not included in cost above

# Phase 2 (Ramp-Up):



\*\* Transportation Mileage rate to be in accordance with GSA rates at the time of incurrence

<sup>\*</sup> See Article 17, \*\* See Article 16 - Not included in cost above

Phase 3:	
Bed Day Rate (Minimum Guarantee	\$ per detainee
Bed Day Rate	\$ per detainee
Escort Services at Regular Rate	\$ per hour
* Escort Services at Overtime Rate	\$ per hour
* Stationary Guard at Regular Rate	\$ per hour
* Stationary Guard at Overtime Rate	\$ per hour
* Detainee Work Program Reimbursement	\$ per day

<sup>\*\*</sup> Transportation Mileage rate to be in accordance with GSA rates at the time of incurrence

If this IGSA contains a population guarantee, ICE will not be liable for any failure to meet the population guarantee if such failure directly results from an occurrence that impairs the ability to use the facility's capacity, and such occurrence arises out of causes beyond the control and without the fault or negligence of ICE. Such causes may include, but are not limited to, acts of God or the public enemy, fires, floods, freight embargoes, court orders and severe or adverse weather. This provision shall become effective only if ICE immediately notifies the Provider of the extent and nature of the occurrence resulting in the failure and takes all reasonable steps to limit any adverse effects required by the occurrence.

## Article 2. General

A. Commencement of Services: ICE is under no obligation to utilize the facilities identified herein until the need for detention services has been identified, funding has been identified and made available, and the Facility meets ICE requirements, and is in compliance with ICE 2011 Performance-Based National Detention Standards (PBNDS) and the 2016 revisions (hereafter referred to as 2011 PBNDS). Therefore, ICE may perform numerous assessments to ensure compliance prior to presenting detainees for housing.

<sup>\*</sup> See Article 17, \*\* See Article 16 - Not included in cost above

<sup>\*</sup>Should there be a need for a ramp-up plan, the effective start of the plan is from the date of the first detainee presented for housing.

- B. <u>Funding</u>: The obligation of ICE to make payments to the Service Provider is contingent upon the availability of Federal funds. ICE will neither present detainees to the Service Provider nor direct performance of any other services until ICE has the appropriate funding. Orders will be placed under this Agreement when specific requirements have been identified and funding obligated. Performance under this Agreement is not authorized until the Contracting Officer issues an order in writing. The effective date of the services will be negotiated and specified in this Agreement. The Service Provider shall be prepared to accept detainees immediately upon issuance of task order in accordance with the agreed upon ramp-up plan.
- C. Subcontractors: The Service Provider shall notify and obtain approval from the ICE Contracting Officer if it intends to house ICE detainees in a facility other than the El Valle Detention Facility. If either the Facility or any future facility is operated by an entity other than the Service Provider, ICE will treat the entity as a subcontractor to the Service Provider. The Service Provider shall obtain the Contracting Officer's approval before subcontracting the detention and care of detainees to another entity. Approval is hereby given with respect to Management & Training Corporation. The Contracting Officer has the right to deny, withhold, or withdraw approval of the proposed subcontractor. Upon approval by the Contracting Officer, the Service Provider shall ensure that any subcontract includes all provisions of this Agreement, and shall provide ICE with copies of all subcontracts. All payments will be made to the Willacy County Local Government Corporation. ICE will not accept invoices from, or make payments to, a subcontractor. Subcontractors that perform under this agreement are subject to the terms and conditions of this IGSA.
- D. <u>Staffing</u>: The number, type and distribution of staff as described in the contract-staffing plan shall be maintained throughout the term of the contract. Written requests to change the number, type and/or distribution of staff described in the staffing plan must be submitted to the CO, through the COR, for approval prior to implementation. Staffing levels shall not fall below a monthly average of 95% of the approved staffing plan, notwithstanding the requirement of maintaining monthly minimum staffing levels of 95%.
  - Each month, the contractor shall submit to the COR the current average monthly vacancy rate, and indicate any individual positions that have been vacant more than 120 days. Failure to fill any individual position within 120 days of the vacancy may result in a deduction from the monthly invoice. ICE may calculate the deduction retroactive to day one of the vacancy, excluding the days for ICE's conditional approval process, starting on the day of receipt and concluding on the day conditional approval is granted.
- E. <u>Consistent with Law:</u> This is a firm fixed rate Agreement, not a cost reimbursable Agreement. This Agreement is permitted under applicable statutes, regulations, policies and judicial mandates. Any provision of this Agreement contrary to applicable statutes, regulation, policies or judicial mandates is null and void and shall not necessarily affect the balance of the Agreement.

#### **Article 3. Covered Services**

- A. <u>Bedspace:</u> The Service Provider shall provide and operate approximately a bed adult civil detention facility. The facility shall be located within appropriate proximity and access to emergency services (medical, fire protection, law enforcement, etc. The Service Provider will also ensure that adequate administrative space in accordance with the Physical Plant Requirements listed under Article 31 of this agreement. ICE will be financially liable only for the actual detainee days as defined in Paragraph C of Article 3.
- B. <u>Basic Needs</u>: The Service Provider shall provide ICE detainees with safekeeping, housing, subsistence, medical and other services in accordance with this Agreement. In providing these services, the Service Provider shall ensure compliance with all applicable laws, regulations, fire and safety codes, policies and procedures. The types and levels of services shall be consistent with ICE polices and detention standards. If the Service Provider determines that ICE has delivered a person for custody who is under the age of eighteen (18), the Service Provider shall not house that person with adult detainees and shall immediately notify the ICE COR or designated ICE official. ICE will remove the juvenile within seventy-two (72) hours.
- C. <u>Unit of Service and Financial Liability:</u> The unit of service is called a "Bed Day" and is defined as one person per day. The bed day begins on the date of arrival. The Service Provider may bill ICE for the date of arrival but not the date of departure. The Service Provider shall not charge for costs that are not directly related to the housing and detention of detainees. Such unallowable costs include but are not limited to:
  - 1) Salaries of elected officials
  - 2) Salaries of employees not directly engaged in the housing and detention of detainees
  - 3) Indirect costs in which a percentage of all local government costs are pro-rated and applied to individual departments unless, those cost are allocated under an approved Cost Allocation Plan
  - 4) Detainee services which are not provided to, or cannot be used by, Federal detainees
  - 5) Operating costs of facilities not utilized by Federal detainees
  - 6) Interest on borrowing (however represented), bond discounts, costs of financing/refinancing, except as prescribed by OMB Circular A-87.
  - 7) Legal or professional fees (specifically legal expenses for prosecution of claims against the Federal Government, legal expenses of individual detainees or inmates)
  - 8) Contingencies
- D. <u>Language Access</u>: The Service Provider is responsible for providing meaningful access to all programs and services (e.g. medical, intake, classification, sexual assault reporting) for individuals with limited English proficiency. This should be accomplished through professional interpretation and translation or bilingual personnel for necessary communication with detainees who do not speak or understand English. Oral interpretation should be provided for detainees who are illiterate. Other than in

- emergencies, detainees shall not be used for interpretation or translation services. The Service Provider should utilize commercial phone language interpretive services to ensure fulfillment of this requirement.
- E. <u>Disability Accommodation:</u> It is the obligation of the Service Provider that detainees with disabilities (e.g. physical, mental, intellectual, developmental) are housed/served in the least restrictive environment and that reasonable modifications be provided to allow detainees with disabilities to have equal opportunity to participate in programs and services. The Service Provider will use auxiliary aids and necessary assistive devices for detainees who because of a disability need additional communication support.
- F. <u>Escort Services</u>: The Service Provider shall provide, upon request and as scheduled by ICE, necessary escort services for ICE detainees to and from designated locations. Escort services shall be required for escorting detainees to court hearings; escorting detainees who are witnesses to the courtroom and staged with the ICE Judge during administrative proceedings.

# **Article 4. Receiving and Discharging Detainees**

- A. Required Activity: The Service Provider shall receive and discharge detainees only to and from properly identified ICE/ERO personnel or other properly identified Federal law enforcement officials with prior authorization from ICE/ERO. Presentation of U.S. Government identification will constitute "proper identification." The Service Provider shall furnish receiving and discharging services twenty-four (24) hours per day, seven (7) days per week. ICE will furnish the Service Provider with reasonable notice of receiving and discharging detainees. The Service Provider shall ensure positive identification and recording of detainees and ICE officers. The Service Provider shall not permit medical or emergency discharges except through coordination with on-duty ICE officers.
- B. <u>Emergency Situations</u>: ICE detainees shall not be released from the Facility into the custody of other Federal, state, or local officials for any reason, except for medical or emergency situations, without express authorization of ICE.
- C. Restricted Release of Detainees: The Service Provider shall not release ICE detainees from its physical custody to any persons other than those described in Paragraph A of Article IV for any reason, except for either medical, other emergency situations, or in response to a federal writ of habeas corpus. If an ICE detainee is sought for federal, state, or local proceedings, only ICE may authorize release of the detainee for such purposes. The Service Provider shall contact the ICE COR or designated ICE official immediately regarding any such requests.
- D. <u>Safe Release</u>: The time, point and manner of release from a facility shall be consistent with safety considerations and shall take into account special vulnerabilities. Facilities that are not within a reasonable walking distance of, or that are more than one mile from, public transportation shall transport detainees to local bus/train/subway stations prior to the time the last bus/train leaves such stations for the day. If public transportation is within walking

distance of the detention facility, detainees shall be provided with an information sheet that gives directions to and describes the types of transportation services available. However, facilities must provide transportation for any detainee who is not reasonably able to walk to public transportation due to age, disability, illness, mental health or other vulnerability, or as a result of weather or other environmental conditions at the time of release that may endanger the health or safety of the detainee. Upon release, detainees shall also be provided with a list of shelter services available in the immediate area along with directions to each shelter. Prior to their release, detainees shall be given the opportunity to make a free phone call to a friend or relative to arrange for pick up from the facility. Detainees shall be provided with a laundered set of their own clothing, or one set of non-institutional clothing and footwear, weather appropriate, for their final destination.

- E. <u>Service Provider Right of Refusal</u>. The Service Provider retains the right to refuse acceptance of any detainee if such refusal is supported by a valid justification and agreed to by the COR. Examples of such justification are: any detainee exhibiting violent or disruptive behavior, or any detainee found to have a medical condition that requires medical care beyond the scope of the Service Provider's health care provider. In the case of a detainee already in custody, the Service Provider shall notify ICE and request such removal of the detainee from the Facility. The Service Provider shall allow ICE reasonable time to make alternative arrangements for the detainee.
- F. <u>Emergency Evacuation</u>: In the event of an emergency requiring evacuation of the Facility, the Service Provider shall evacuate ICE detainees in the same manner, and with the same safeguards, as it employs for persons detained under the Service Provider's authority. The Service Provider shall notify the ICE COR or designated ICE official within two (2) hours of evacuation.

# Article 5. ICE Performance-Based National Detention Standards and Other Applicable Standards

- A. The Service Provider shall house detainees and perform related detention services at a minimum in accordance with the 2011 edition of ICE Performance Based National Detention Standards (PBNDS) unless otherwise specified in this agreement. The complete set of standards applicable to this procurement is available from the following website: <a href="http://www.ice.gov/detention-standards/2011/">http://www.ice.gov/detention-standards/2011/</a> and are incorporated herein. ICE Inspectors will conduct periodic inspections of the Facility to assure compliance with the ICE PBNDS.
- B. If a change in the standards identified herein results in a documentable financial impact to the Service Provider, the Service Provider must notify the Contracting Officer within five (5) days of receipt of the change and request either 1) a waiver to the Standards or, 2) to negotiate a change in per diem.
- C. The Facility's operation shall reflect the 2011 PBNDS. Where mandatory requirements are expressed, innovation is encouraged to achieve the optimal levels to further the goals of detention reform.

- D. The Service provider shall also comply with the American Correctional Association (ACA) Standards for Adult Local Detention Facilities (ALDF), and Standards Supplement, Standards for Health Services in Jails, National Commission on Correctional Health Care (NCCHC). Some ACA standards are augmented by ICE Policy and/or procedure. Finally, the Service Provider will comply with all required elements (listed in Attachment X) of Subpart A of the U.S. Department of Homeland Security Regulation titled "Standards to Prevent, Detect, and Respond to Sexual Abuse and Assault in Confinement Facilities," title 6 Code of Federal Regulations (C.F.R.) part 115 (DHS PREA). If any requirements of the DHS PREA standards conflict with the terms of the 2011 PBNDS, the DHS PREA standards shall prevail.
- E. In cases where other standards conflict with ICE Policy or Standards, ICE Policy and Standards will prevail.

#### **Article 6. Healthcare Services**

A. The Service Provider shall be responsible for providing health care services for ICE detainees at the Facility in accordance with the 2011 PBNDS, NCCHC and /or the ACA standards that are in place at the time of this agreement, including but not limited to intake arrival screening, infectious disease screening and treatment, emergent, acute and chronic care, on-site sick call, dental services, and mental health services. Also required is over-the-counter and prescription medications per the current ICE Health Service Corps (IHSC) Formulary FY 2016 (Attachment H1) and IHSC form 067 for approval of non-formulary medications (Attachment H2) or equivalent. Required vaccinations per the Centers for Disease Control and Prevention (CDC) and the Advisory Committee for Immunization Practices (ACIP) recommendations need to be assessed and provided, at a minimum to address the population that are the highest risk (i.e. Diabetics, HIV, Cancer, Seizure, Heart Disease, Asthma, Cancer and over the age of 50, pregnant females and other special populations) or to address pandemic events guidance which will be provided by the FMC. At a minimum on-site routine labs and CLIA waived testing will be a requirement of the Service Provider. Off-site labs must be approved through the Medical Payment Authorization Request (MedPAR) system and will be paid for by IHSC. All routine medical supplies will be provided at no additional cost to the government or the ICE detainee. All of the above costs except off site specialty care, emergent care, hospitalizations and approved formulary and non-formulary retail purchases of medications and durable medical equipment will be included in the bed day rate for this contract.

The exception would be any approved prescription medications that must be filled at a retail pharmacy location, to include: approved non-formulary meds, or any approved newly marketed med not currently available at the on-site pharmacy, as well as durable medical equipment identified as necessary by a medical provider. The mechanism for approval of retail purchases of medications is required of the clinical medical authority designated through the position description submitted by the vendor, and durable medical equipment will be made available through the MedPAR system with assistance of the IHSC Field Medical Coordinator (FMC) or designee as needed.

- B. In the event of a medical emergency, the Service Provider shall proceed immediately to provide necessary emergency medical treatment, including initial on-site stabilization and off-site transport to an appropriate emergent care facility, as needed. The Service Provider shall notify ICE immediately regarding the nature of the transferred detainee's illness or injury and the type of treatment provided. The cost of all emergency medical services provided off-site will be the responsibility of ICE Health Service Corps (IHSC). At no time shall the Service Provider or detainee incur any financial liability related to such services. All such services are submitted for approval through the MedPAR system. The primary point of contact for obtaining pre-approval for non-emergent care as well as the post- approval for emergent care will be the IHSC FMC assigned to this location.
- C. The Service Provider shall furnish a twenty-four (24) hours/seven days per week emergency medical/dental/mental health care contact list which must include local hospitals and other off-site specialty care providers. The Service Provider shall ensure they have access to an off-site emergency medical provider at all times.
- D. The Service Provider must make available a facility emergency evacuation procedure guide that includes any patients currently housed in a medical/mental health housing area including any isolation rooms as well as other special housing areas within the facility. The service provider must provide training on all emergency plans to the on-site medical staff; both initially and annually after hire.
- E. A separate medical record, apart from the resident's social record/or alien file is to be maintained by the authorized medical vendor. Medical records will be created and maintained by the responsible authorized medical vendor and/or the ICE contracted vendor. IHSC will have full and open access to all detained medical records during custody and up through the record retention timeframe. These documents will be maintained and stored per the following:

ICE Health Service Corps uses the following retention requirement to maintain detainee health records for 10 years after release from custody for adults and records of minors until the minor reaches the age of 27 years. Records should be maintained in an easily retrieval format and in a location that is secure, pest and vermin free environment, protected from fire, flood, humidity, dust, mildew, mold, preferably climate controlled.

A copy of a detainee's medical records shall be transferred with the detainee upon request of the detainee. Otherwise a medical transfer summary shall accompany each detainee outlining necessary care during transit that includes current medications, medical precautions, tuberculosis testing and evaluation status, equipment needed, and appropriately authorized methods of travel. It is preferred that the service provider shall seek to provide an Office of the National Coordinator (ONC) certified electronic health record for recording all detainee encounters. If a paper record is used then the record format must adhere to the NCCHC and/or other National Health Record format.

F. The Service Provider shall furnish on-site health care under this Agreement as defined by the Facility Local Health Authority (usually the Health Administrator) and as approved by the ICE Health Authority on the effective date of this Agreement. The Service

Provider shall not charge any ICE detainee a fee or co-payment for medical services or treatment provided at the Facility. The Service Provider shall ensure that ICE detainees receive no lower level of onsite medical care and services than those spelled out in 2011 PBNDS and based on community standards of care.

- G. The Service Provider shall ensure that all health care providers utilized for ICE detainees and/or registrations within the State and/or City where they treat the detained population, and inquiry regarding sanctions or disciplinary actions (i.e. National Practitioner Data Bank). The Service Provider shall retain, at a minimum, staffing levels as approved by IHSC at the time of implementation of this contract (Attachment H3 see IHSC for individual staffing matrix by facility). The Service Provider shall ensure that all health care staff employed under this agreement to provide care to ICE Detainees shall be licensed and/or certified as required by the State in which the designated facility covered under this agreement resides. At no time will unlicensed and/or uncertified health care staff provide care to ICE Detainees.
- H. The Service Provider shall ensure that onsite medical and health care coverage is available for all ICE detainees at the Facility twenty-four (24) hours per day, seven (7) days per week, including an on-call physician, dentist, and mental health professionals, and that, per PBNDS 2011 Emergency Care is available 24 hours per day. The Service Provider shall ensure that its healthcare system /employees solicit from each detainee requests for healthcare (sick call) daily and that this is tracked through a written system of accountability and within the health record with care delivered per the 2011 PBNDS, NCCHC and/or ACA standards.
- I. On-site health care personnel shall perform **initial medical screening** within (12) hours of arrival to the Facility. Arrival screening shall include, at a minimum, all questions captured on the IHSC intake screening form 795-A (Attachment H4) or equivalent: required testing for TB infection and/or disease, and recording the history of past and present illnesses (mental and physical, dental, pregnancy status, history of substance abuse, screening questions for other infectious disease, and current health status). Initial screening will also contain height, weight, and a complete set of vital signs (BP, P, R, and T). Blood sugar and O2 readings may be necessary dependent upon specified diagnosis or current medical concern exhibited or verbalized by the detainee.
- J. A full health assessment to include a history and hands on physical examination shall be completed within the first 14 days of an adult detainee arrival unless the clinical situation dictates an earlier evaluation. Detainees with chronic medical, dental, and/or mental health conditions shall receive prescribed treatment and follow-up care with the appropriate level of provider and in accordance with the 2011 PBNDS, NCCHC and/or ACA standards.
- K. The Service Provider must provide detainees with access to medical services, preferably on-site, or with minimal wait times for community providers. Services provided shall include sick call coverage, provision of over-the-counter and prescription medications, treatment of minor injuries, treatment of special needs, mental health and dental health assessments. All travel medications must be provided per the PBNDS 2011 requirement.

The facility mental health program shall include appropriate group counseling, individual talk therapy, peer-support groups, and psychiatric services to meet the needs of the population.

- L. Medical and relevant security staff shall receive training on Trauma Informed Care as directed by this agreement (Attachment H5)
- M. The Service Provider shall furnish mental health evaluations as determined by the Facility Local Health Authority and in accordance with 2011 PBNDS, NCCHC and/or ACA standards.
- N. If the Service Provider determines that an ICE detainee has a medical condition which renders that person unacceptable for detention under this Agreement (for example, condition needing life support, uncontrollable violence, or serious mental health condition), the Service Provider shall notify their FMC and ICE. Upon such notification, the Service Provider shall allow ICE reasonable time to make the proper arrangements for further disposition of that detainee.
- O. The Service Provider shall release any and all medical information for ICE detainees to the IHSC representatives upon request.
- P. The Service Provider shall submit a Medical Payment Authorization (MedPAR) to IHSC for payment for off-site medical care (e.g. off-site lab testing, eyeglasses, prosthetics, specialty care, hospitalizations, emergency visits). The Service Provider shall enter payment authorization requests electronically as outlined in the MedPAR User Guide: <a href="https://medpar.ehr-icehealth.org/">https://medpar.ehr-icehealth.org/</a>.
- Q. The Health Authority of the Service Provider shall notify the ICE contact and the FMC as soon as possible if emergency care was obtained off site; and in no case more than seventy-two (72) hours after detainee is in receipt of such care. Authorized payment for all off-site medical services for the initial emergency need and for medical and/or mental health care required beyond the initial emergency situation will be made by the Veterans Administration Franchise Service Center (VA FSC) on behalf of IHSC directly to the medical provider(s).

IHSC VA Financial Services Center PO Box 149345 Austin, TX 78714-9345 Phone: (800) 479-0523

Fax: (512) 460-5538

R. The Service Provider shall allow IHSC any ICE personnel access to its facility and medical records of ICE detainees for the purpose of healthcare review, complaint investigations, and liaison activities with the local IGSA Health Authority and associated Service Provider departments in accordance with HIPAA privacy exception at 45 C.F.R. §§ 164.512 (k)(5)(i).

- S. The Service Provider shall provide ICE detained medical records to ICE whether created by the Service Provider or its sub-Service Provider/vendor upon request from the Contracting Officer's Representative or Contracting Officer in accordance with HIPAA privacy exception at 45 C.F.R. §§ 164.512 (k)(5)(i), which allows disclosure without consent to a correctional institution or a law enforcement official having lawful custody of an inmate or other individual if the correctional institution or such law enforcement official represents that such protected health information is necessary for:
  - a. The provision of health care to such individuals;
  - b. The health and safety of such individual or other inmates;
  - c. The health and safety of the officers or employees of or others at the correctional institution;
  - d. The health and safety of such individuals and officers or other persons responsible for the transporting of inmates or their transfer from one institution, facility, or setting to another;
  - e. Law enforcement on the premises of the correctional institution;
  - f. The administration and maintenance of the safety, security, and good order of the correctional institution; and
  - g. Conducting a quality improvement / quality of care review consistent with an established quality improvement (medical quality management) program and interfacing with the IHSC quality improvement program consistent with federal, state, and local laws.
- T. The VA Financial Services Center provides prescription drug reimbursement for individuals in the custody of ICE. Prescriptions are filled at local pharmacies which are part of the Script Care Network. Below is the process for obtaining prescriptions for ICE detainees:
  - a. The Service Provider shall request a group number which should be used at the pharmacy in conjunction with the BIN# 004410 and Processor Control # assigned by Script Care Network to designate this is an ICE detainee. The custodial facility should either fax or take a copy of the prescription to their participating pharmacy and indicate that this is an ICE detainee.
  - b. The pharmacy shall run the prescription through the Script Care network for processing.
  - c. Formulary prescriptions will be dispensed; however, there will be no need for an exchange of cash between the pharmacy and custodial facility as the pharmacy will receive payment directly from Script Care.
  - d. Non-Formulary prescriptions will follow the same procedure as formulary prescriptions; however, non-formulary medications will require prior

authorization. The custodial facility will fax the Drug Prior Authorization Request Form to Script Care to 409-833-7435. The authorization will be loaded into the Script Care network and the pharmacy will receive a call indicating that the prescription has been approved. Non-Formulary urgent requests must be submitted in the above manner except an X should be placed on the form marked for URGENT REQUEST and faxed to 409-923-7391. The authorization shall be loaded into the Script Care network and the pharmacy shall receive a call indicating the prescription has been approved.

For further information regarding the Script Care Network please contact the VA Financial Services Center at 800-479-0523 or Script Care directly at 800-880-9988.

# U. Facility Requirements for Infectious Disease Screening

The Service Provider will ensure that there is adequate space and equipment to provide medical intake screening including tuberculosis (TB) screening within the intake processing area. In order to prevent the spread of airborne infectious disease or cross contamination of zones within the facility, the HVAC system in the intake screening area will be designed to exhaust to the exterior and prevent air exchange between the intake screening area and any other area within the facility. (CDC guidelines <a href="http://www.cdc.gov/tb/publications/guidelines/Correctional.htm">http://www.cdc.gov/tb/publications/guidelines/Correctional.htm</a>)

#### V. Tuberculosis Screening

The Service Provider will perform TB screening, within 12 hours of detainee admission, as part of the routine intake screening, for early detection of any detainee suspected of having TB disease. TB screening will include, at a minimum, TB symptom screening and testing for TB infection and/or disease using any Food and Drug Administration (FDA) approved method. Detainees who have symptoms suggestive of TB disease will be immediately placed in an airborne infection isolation room and promptly evaluated for suspected TB disease. Detainees who are initially tested using a test for TB infection [TB skin test (TST) or interferon gamma release assay (IGRA)] and result with a TST interpretation or IGRA positive for TB infection and no symptoms suggestive of TB disease must be evaluated with a chest radiograph within 5 days after the TST is interpreted or IGRA result is received.

Detainees who are identified with confirmed or suspected active TB (e.g., symptoms suggestive of TB or chest radiograph suggestive of TB) will be placed in a functional airborne infection isolation room and managed in accordance with the PBNDS and all applicable CDC guidelines: <a href="http://www.cdc.gov/tb/publications/guidelines/default.htm">http://www.cdc.gov/tb/publications/guidelines/default.htm</a>. It is not necessary to house detainees separately from the general population unless there is clinical or radiographic evidence suggestive of TB disease. If chest x-rays are performed on-site, they will be performed by a trained and qualified health care provider

and interpreted by a credentialed radiologist. There will be a non-punitive process in place for detainees who refuse the screening assessment for TB.

The Service Provider will notify IHSC and the local health department of all detainees with confirmed or suspected TB disease, including detainees with clinical or radiographic evidence suggestive of TB. Notification shall occur within one working day of identifying a detainee with confirmed or suspected TB disease. Notification to local health departments shall identify the detainee as being in ICE custody and shall include the ICE detainee number with other identifying information. For detainees with confirmed or suspected TB disease, the Service Provider will coordinate with IHSC and the local health department prior to release to facilitate release planning and referrals for continuity of care.

The service provider will evaluate detainees annually for symptoms, consistent with TB, within one year of the previously documented TB evaluation. For detainees initially screened with a TST or IGRA with a negative result, annual evaluation will include testing with the same method as previously used. For detainees initially evaluated with a chest radiograph interpreted as not suggestive of TB disease, routine annual chest radiograph is not recommended.

# W. Radiology Service Provider

The Service Provider shall use the services of a Tele-radiology Service Provider (TSP) or local radiology provider of their choice and paid for and subject to approval by ICE. The cost of the equipment, maintenance of the equipment, training of staff, and arrangements for interpretation of the x-rays by credentialed radiologists, and transmission of data to and from the detention facility are paid by ICE through the bed day rate\*. The Service Provider shall coordinate with the TSP or local service provider to ensure adequate space is provided for the equipment, connectivity and electrical services are installed, immediate 24/7 access to equipment for service and maintenance by TSP or local radiology provider technicians is granted. The teleradiology coordinator may be a nurse or nurse practitioner and collateral duty of the appointed staff. It is not necessary to appoint a full-time coordinator if the volume of work does not support a full-time employee.

If the service provider utilizes radiology for Tuberculosis screening, the requirement should be built into the established bed day rate for this IGSA. The cost of the equipment, maintenance of the equipment, training of staff, and arrangements for interpretation of the x-rays by credentialed radiologists, and transmission of data to and from the detention facility are provided under a contract with Service Provider and a third-party and charged directly to the facility.

\*There are currently no radiology services, for ancillary purposes nor Tuberculosis Screening, included in the bed day rate for this agreement. If requested by the Government, a subsequent modification to this IGSA will be negotiated and signed by both parties.

#### X. Airborne Precautions

In order to prevent the spread of airborne infectious disease or cross contamination of zones within the facility, it is preferred that the HVAC system in the intake screening area will be designed to exhaust to the exterior and prevent air exchange between the intake screening area and any other area within the facility (see CDC guidelines <a href="http://www.cdc.gov/tb/publications/guidelines/Correctional.htm">http://www.cdc.gov/tb/publications/guidelines/Correctional.htm</a>).

# Y. Language Access

The Service Provider is responsible for providing meaningful access to all programs and services (e.g. medical, intake, classification, sexual assault reporting) for individuals with limited English proficiency. This should be accomplished through professional interpretation and translation or qualified bilingual personnel for necessary communication with residents who do not speak or understand English. Oral interpretation should be provided for residents who are illiterate. Other than in emergencies, and even then only for that period of time before appropriate language services can be procured, residents shall not be used for interpretation or translation services. The Service Provider should utilize commercial phone language interpretive services to ensure fulfillment of this requirement. Telephones that can be used for this purpose must be available in each classroom. In addition, deaf detainees or residents shall have access to a TTY telephone.

## Z. Employee Health

https://www.osha.gov/law-regs.html https://www.osha.gov/Publications/QandA/osha3160.html

Employee health files for all service providers' employees must be maintained on-site. Health files are maintained in accordance with DHS and ICE Privacy Policies and the Privacy Act of 1974 and contain the following documents:

- a. Initial and annual TB infection screening results;
- b. Vaccination records including results, titers, and Immunization Declination Form(s);
- c. OSHA 301 Incident forms:
- d. Blood borne pathogen exposure documentation;
- e. Respirator medical clearance;
- f. Respirator fit test results; and
- g. Other employee health documents.

The Service Provider may initiate employment of an individual who has initiated the required vaccines and the individual may be hired and begin performing work on the contract as long as they meet all subsequent booster dates until fully vaccinated.

All service providers' personnel must provide documentation regarding the following:

1. History of testing for tuberculosis (TB) within the last 12 months:

- a. Chest x-ray if employee has a history of latent TB infection (LTBI), treatment history for LTBI or TB disease, if applicable; and
- b. Additionally, on an annual basis and at own expense, Service Provider shall provide a current TST or IGRA test result if the employee previously tested negative for LTBI, evaluation for TB symptoms if the employee previously tested positive for LTBI, and follow up as appropriate in accordance with Centers for Disease Control and Prevention (CDC) guidelines.

#### 2. Recommended Immunizations

Individuals employed by the service provider in a custody or detention environment are considered to be at significant risk for acquiring or transmitting Hepatitis B, measles, mumps, rubella, varicella and seasonal influenza. All of these diseases are vaccine-preventable. Therefore, the following vaccinations are highly recommended for the service provider's personnel. If staff decline or refuse any of these recommended vaccines, an Immunization Declination Form is required and the Contracting Officer Representative must be notified of the refusal. ICE reserves the right to refuse service employees that refuse vaccines.

- a. Hepatitis A;
- b. Varicella;
- c. Measles, Mumps, Rubella (MMR);
- d. Diphtheria, tetanus, a-cellular pertussis (DTAP); and
- e. Annual seasonal influenza.

The Service Provider's personnel will provide immunization documentation or titer results to the Health Services Administrator or the employer's designee for placement in the employee health file. It is recommended that the CDCs Immunization of Health-Care Workers: Recommendations of the Advisory Committee on Immunization Practices (ACIP) and the Hospital Infection Control Practices Advisory Committee (HICPAC) be used as a reference for employee health immunization issues.

#### 3. Hepatitis B Vaccination

The Occupational Safety and Health Administration (OSHA) Blood-borne Pathogens (BBP) Standard requires employers to provide employees at risk of occupational exposure to blood and other potentially infectious material (OPIM) with the Hepatitis B vaccination series. Health staff must do one of the following:

- a. Complete the Hepatitis B vaccination series; and provide documentation of the vaccination series or titer results that confirm immunity to HBV; or
- Refuse the vaccination series for medical reasons and complete an Immunization Declination Form. The form used must meet the Occupational Safety & Health Administration language requirements which can be found at the following link:

https://www.osha.gov/SLTC/etools/hospital/hazards/bbp/declination.html

#### AA. Standards of Medical Care

The Service Provider is responsible for providing resources for evidence based standards of medical care which can be used as a guide for treatment of all diagnosed healthcare concerns. The provider shall establish and make available to the government the vendor's proposed evidence based standards of medical/mental health care within 90 calendar days from the contract award. See examples to resources below;

#### 1. Asthma

IHSC Clinical Practice Guidelines (Attachment H6)

# 2. Chemical dependence/ Intoxication/ Withdrawal

Federal Bureau of Prisons Clinical Practice Guideline: Detoxification of the Chemically Dependent Inmate. See IHSC Operations Memorandum 11-004 dated June 9, 2011 for reference.

http://www.bop.gov/resources/health care mngmt.jsp

#### 3. Diabetes

Standards of Medical Care in Diabetes—Current American Diabetes Association Guidelines

http://professional.diabetes.org/content/clinical-practice-recommendations

#### 4. Epilepsy

American Epilepsy Society

https://www.aesnet.org/clinical resources/guidelines

# 5. Hepatitis A, B, and C

Federal Bureau of Prisons Clinical Practice Guidelines for Hepatitis A, Hepatitis B, and Hepatitis C and Cirrhosis (three different clinical practice guidelines).

http://www.bop.gov/resources/health care mngmt.jsp

#### 6. HIV

NIH Guidelines for the Use of Antiretroviral Agents in HIV-1 Infected Adults and Adolescents

http://www.aidsinfo.nih.gov/guidelines

#### 7. Hypertension

IHSC Clinical Practice Guidelines (Attachment H6)

## 8. Lipids

Current American College of Cardiology/American Heart Association Blood Cholesterol Guideline

Current American Heart Association Scientific Statement: Triglycerides and Cardiovascular Disease

https://www.lipid.org/sites/default/files/20- orringer carl final.pdf

#### 9. Sickle Cell Disease

IHSC Clinical Practice Guidelines (Attachment H6)

## 10. Tuberculosis

Centers for Disease Control and Prevention <a href="http://www.cdc.gov/tb/publications/guidelines/default.htm">http://www.cdc.gov/tb/publications/guidelines/default.htm</a>

# 11. Depression

Federal Bureau of Prisons Clinical Practice Guideline: Management of Major Depressive Disorder http://www.bop.gov/resources/health\_care\_mngmt.jsp

# 12. Schizophrenia

Federal Bureau of Prisons Clinical Practice Guideline: Pharmacological Management of Schizophrenia <a href="http://www.bop.gov/resources/health-care-mngmt.jsp">http://www.bop.gov/resources/health-care-mngmt.jsp</a>

# BB. Medical Quality Improvement

The Service Provider must develop and implement a Continuous Medical Quality Improvement Plan which will be incorporated into the Quality Management Program for this facility. The program will ensure the Service Provider maintains operations in accordance with the PBNDS 2011, NCCHC and/or ACA standards.

The service provider must complete the incorporated IHSC Continuous Quality Improvement Audit tool (Attachment 7) forward the full report to the IHSC designee no later than the 10th of the month following the end of each quarter (1<sup>st</sup> quarter –Oct, Nov, Dec; 2<sup>nd</sup> quarter-Jan, Feb, Mar; 3<sup>rd</sup> quarter-Apr, May, Jun;4<sup>th</sup> quarter-Jul, Aug, Sept).

The clinical operation will be audited by IHSC every 6 months. This audit will be conducted by a designated IHSC Healthcare professional. In addition to the audit mentioned above the facility will be assessed for maintaining compliance of NCCHC, ACA, and PBNDS 2011 requirements.

The Service Provider will achieve full NCCHC (Adult) accreditation within six months of the contract award. The service provided will maintain accreditation compliance at all times for the life of the contract.

#### CC. Environmental Health

The Service Provider shall implement all requirements of the Environmental Health and Safety sections of the PBNDS 2011 in the health services areas, to include all areas where medical, dental, mental health and intake medical screening services are performed. The Service provider shall implement all general housekeeping and environmental cleaning

and disinfection in all areas where medical, dental, mental health, and intake medical screening services are rendered, including routine and terminal cleaning of medical housing and medical isolation units.

# **Article 7. Employment Screening Requirements**

- A. <u>General</u>: The United States Immigration and Customs Enforcement (ICE) has determined that performance of the tasks as described in this Agreement requires that the Service Provider and its subcontractor(s), vendor(s), etc. have access to sensitive DHS information, and that the Service Provider and its subcontractor(s) will adhere to the following.
- B. <u>Employment Eligibility</u>: Screening criteria that may exclude applicants from consideration to perform under this agreement includes:
  - Criminal conduct, either as substantiated by convictions or independent evidence
  - Misconduct or negligence in employment
  - Illegal use of narcotics, drugs, or other controlled substances without evidence of substantial rehabilitation
  - Alcohol abuse, without evidence of rehabilitation, of a nature and duration that suggests that the applicant would be prevented from performing the duties of the position in question, or would constitute a direct threat to the property or safety of the applicant or others
  - Falsification and/or omission of pertinent information to influence a favorable employment decision
  - Dishonest conduct, to include failure to honor just debts
  - National security concerns
  - Any other legitimate nondiscriminatory reason that DHS or it components find would adversely affect the efficiency of the service.

Subject to existing law, regulations and/or other provisions of this Agreement, illegal or undocumented aliens shall not be employed by the Service Provider.

The Service Provider shall certify that each employee working on this Agreement has a Social Security Card issued and approved by the Social Security Administration. The Service Provider shall be responsible to the Government for acts and omissions of his own employees and for any Subcontractor(s) and their employees.

## C. PRELIMINARY DETERMINATIONS

ICE will exercise full control over granting; denying, withholding or terminating unescorted government facility and/or sensitive Government information access for Service Provider employees, based upon the results of a background investigation. ICE may, as it deems appropriate, authorize and make a favorable expedited pre-employment determination based on preliminary security checks. The expedited pre-employment determination will allow the employees to commence work temporarily prior to the

completion of the full investigation. The granting of a favorable pre-employment determination shall not be considered as assurance that a favorable full employment determination will follow as a result thereof. The granting of a favorable pre-employment determination or a full employment determination shall in no way prevent, preclude, or bar the withdrawal or termination of any such access by ICE, at any time during the term of the contract. No employee of the Service Provider shall be allowed to enter on duty and/or access sensitive information or systems without a favorable preliminary fitness determination or final fitness determination by the Office of Professional Responsibility, Personnel Security Unit (OPR-PSU). No employee of the Service Provider shall be allowed unescorted access to a Government facility without a favorable pre-employment determination or full employment determination by the OPR-PSU. Service Provider employees are processed under the ICE Management Directive 6-8.0. The Service Provider shall comply with the pre-screening requirements specified in the DHS Special Security Requirement – Contractor Pre-Screening paragraph located in this contract, if HSAR clauses 3052.204-70, Security Requirements for Unclassified Information Technology (IT) Resources; and/or 3052.204-71, Contractor Employee Access are included in the Clause section of this agreement.

## D. BACKGROUND INVESTIGATIONS

Service Provider employees (to include applicants, temporaries, part-time and replacement employees) under the contract, needing access to sensitive information, shall undergo a position sensitivity analysis based on the duties each individual will perform on the contract. The results of the position sensitivity analysis shall identify the appropriate background investigation to be conducted. Background investigations will be processed through the Personnel Security Unit. Prospective Contractor employees, whether a replacement, addition, subcontractor employee, or vendor employee, shall submit the following security vetting documentation to OPR-PSU, in coordination with the Contracting Officer Representative (COR), within 10 days of notification by OPR-PSU of nomination by the COR and initiation of an Electronic Questionnaire for Investigation Processing (e-QIP) in the Office of Personnel Management (OPM) automated on-line system.

- 1. Standard Form 85P (Standard Form 85PS (With supplement to 85P required for armed positions)), "Questionnaire for Public Trust Positions" Form completed online and archived by applicant in their OPM e-QIP account.
- 2. Signature Release Forms (Three total) generated by OPM e-QIP upon completion of Questionnaire (e-signature recommended/acceptable instructions provided to applicant by OPR-PSU). Completed on-line and archived by applicant in their OPM e-QIP account.
- 3. Two (2) SF 87 (Rev. March 2013) Fingerprint Cards. (Two Original Cards sent via COR to OPR-PSU)

- 4. Foreign National Relatives or Associates Statement. (This document sent as an attachment in an e-mail to applicant from OPR-PSU must be signed and archived into applicant's OPM e-QIP account prior to electronic "Release" of data via on-line account)
- 5. DHS 11000-9, "Disclosure and Authorization Pertaining to Consumer Reports Pursuant to the Fair Credit Reporting Act" (This document sent as an attachment in an e-mail to applicant from OPR-PSU must be signed and archived into applicant's OPM e-QIP account prior to electronic "Release" of data via on-line account)
- 6. Optional Form 306 Declaration for Federal Employment (This document sent as an attachment in an e-mail to applicant from OPR-PSU must be signed and archived into applicant's OPM e-QIP account prior to electronic "Release" of data via on-line account)
- 7. Two additional documents may be applicable if applicant was born abroad and/or if work is in a Detention Environment. If applicable, additional form(s) and instructions will be provided to applicant.

Prospective Service Provider employees who currently have an adequate, current investigation and security clearance issued by the Department of Defense Central Adjudications Facility (DoD CAF) or by another Federal Agency may not be required to submit a complete security packet. Information on record will be reviewed and considered for use under Contractor Fitness Reciprocity if applicable.

An adequate and current investigation is one where the investigation is not more than five years old, meets the contract risk level requirement, and applicant has not had a break in service of more than two years.

Required information for submission of security packet will be provided by OPR-PSU at the time of award of the contract. Only complete packages will be accepted by the OPR-PSU as notified via the COR.

Be advised that unless an applicant requiring access to sensitive information has resided in the US for three of the past five years, the Government may not be able to complete a satisfactory background investigation. In such cases, DHS retains the right to deem an applicant as ineligible due to insufficient background information.

The use of Non-U.S. citizens, including Lawful Permanent Residents (LPRs), is not permitted in the performance of this agreement for any position that involves access to DHS /ICE IT systems and the information contained therein, to include, the development and / or maintenance of DHS/ICE IT systems; or access to information contained in and / or derived from any DHS/ICE IT system.

#### E. TRANSFERS FROM OTHER DHS CONTRACTS/AGREEMENTS:

Personnel may transfer from other DHS Contracts/Agreements provided they have an adequate and current investigation (see above). If the prospective employee does not have an adequate and current investigation an eQip Worksheet will be submitted to the Intake Team to initiate a new investigation.

Transfers will be submitted on the COR Transfer Form which will be provided by OPR-PSU along with other forms and instructions.

## F. CONTINUED ELIGIBILITY

If a prospective employee is found to be ineligible for access to Government facilities or information, the COR will advise the Service Provider that the employee shall not continue to work or to be assigned to work under the contract.

The OPR-PSU may require drug screening for probable cause at any time and/or when the contractor independently identifies, circumstances where probable cause exists.

The OPR-PSU will conduct reinvestigations every 5 years, or when derogatory information is received, to evaluate continued eligibility.

ICE reserves the right and prerogative to deny and/or restrict the facility and information access of any Service Provider employee whose actions are in conflict with the standards of conduct, 5 CFR 2635, or whom ICE determines to present a risk of compromising sensitive Government information to which he or she would have access under this contract.

#### G. REQUIRED REPORTS

The Service Provider will notify OPR-PSU, via the COR, of terminations/resignations of contract employees under the contract within five days of occurrence. The Service provider will return any ICE issued identification cards and building passes, of terminated/resigned employees to the COR. If an identification card or building pass is not available to be returned, a report must be submitted to the COR, referencing the pass or card number, name of individual to whom issued, the last known location and disposition of the pass or card. The COR will return the identification cards and building passes to the responsible ID Unit.

The Service Provider will report any adverse information coming to their attention concerning contract employees under the contract to the OPR-PSU, via the COR, as soon as possible. Reports based on rumor or innuendo should not be made. The subsequent termination of employment of an employee does not obviate the requirement to submit this report. The report shall include the employees' name and social security number, along with the adverse information being reported.

The Service Provider will provide, via the COR, a Quarterly Report containing the names of personnel who are active, pending hire, have departed within the quarter or have had a legal name change (Submitted with documentation). The list shall include the Name, Position and SSN (Last Four) and should be derived from system(s) used for contractor payroll/voucher processing to ensure accuracy.

CORs will submit reports to <u>psu-industrial-security@ice.dhs.gov</u>

#### H. EMPLOYMENT ELIGIBILITY

The Service Provider will agree that each employee working on this contract will successfully pass the DHS Employment Eligibility Verification (E-Verify) program operated by USCIS to establish work authorization.

The E-Verify system, formerly known as the Basic Pilot/Employment Eligibility Verification Program, is an Internet-based system operated by DHS USCIS, in partnership with the Social Security Administration (SSA) that allows participating employers to electronically verify the employment eligibility of their newly hired employees. E-Verify represents the best means currently available for employers to verify the work authorization of their employees.

The Service Provider must agree that each employee working on this contract will have a Social Security Card issued and approved by the Social Security Administration. The Service Provider shall be responsible to the Government for acts and omissions of his own employees and for any Subcontractor(s) and their employees.

Subject to existing law, regulations and/ or other provisions of this contract, illegal or undocumented aliens will not be employed by the Service Provider, or with this agreement. The Service Provider will ensure that this provision is expressly incorporated into any and all Subcontracts or subordinate agreements issued in support of this contract.

#### I. SECURITY MANAGEMENT

The Service Provider shall appoint a senior official to act as the Corporate Security Officer. The individual will interface with the OPR-PSU through the COR on all security matters, to include physical, personnel, and protection of all Government information and data accessed by the Service Provider.

The COR and the OPR-PSU shall have the right to inspect the procedures, methods, and facilities utilized by the Service Provider in complying with the security requirements under this contract. Should the COR determine that the Service Provider is not complying with the security requirements of this contract, the Service Provider will be informed in writing by the Contracting Officer of the proper action to be taken in order to effect compliance with such requirements.

The following computer security requirements apply to both Department of Homeland Security (DHS) U.S. Immigration and Customs Enforcement (ICE) operations and to the former Immigration and Naturalization Service operations (FINS). These entities are hereafter referred to as the Department.

# J. INFORMATION TECHNOLOGY

When sensitive government information is processed on Department telecommunications and automated information systems, the Service Provider agrees to provide for the administrative control of sensitive data being processed and to adhere to the procedures governing such data as outlined in DHS IT Security Program Publication DHS MD 4300.Pub. or its replacement. Service Provider personnel must have favorably adjudicated background investigations commensurate with the defined sensitivity level.

Service Providers who fail to comply with Department security policy are subject to having their access to Department IT systems and facilities terminated, whether or not the failure results in criminal prosecution. Any person who improperly discloses sensitive information is subject to criminal and civil penalties and sanctions under a variety of laws (e.g., Privacy Act).

#### INFORMATION TECHNOLOGY SECURITY TRAINING AND OVERSIGHT

In accordance with Chief Information Office requirements and provisions, all Service Provider employees accessing Department IT systems or processing DHS sensitive data via an IT system will require an ICE issued/provisioned Personal Identity Verification (PIV) card. Additionally, Information Assurance Awareness Training (IAAT) will be required upon initial access and annually thereafter. IAAT training will be provided by the appropriate component agency of DHS.

Service Providers, who are involved with management, use, or operation of any IT systems that handle sensitive information within or under the supervision of the Department, shall receive periodic training at least annually in security awareness and accepted security practices and systems rules of behavior. Department Service Providers, with significant security responsibilities, shall receive specialized training specific to their security responsibilities annually. The level of training shall be commensurate with the individual's duties and responsibilities and is intended to promote a consistent understanding of the principles and concepts of telecommunications and IT systems security.

All personnel who access Department information systems will be continually evaluated while performing these duties. Supervisors should be aware of any unusual or inappropriate behavior by personnel accessing systems. Any unauthorized access, sharing of passwords, or other questionable security procedures should be reported to the local Security Office or Information System Security Officer (ISSO).

#### **Article 8. Period of Performance**

This Agreement becomes effective upon the date of final signature by the ICE Contracting Officer and the authorized signatory of the Service Provider and will remain in effect for a period not to exceed 60 months unless extended by bi-lateral modification or terminated in writing by either party. Either party must provide written notice of intention to terminate the agreement, 120 days in advance of the effective date of formal termination, or the Parties may agree to a shorter period under the procedures prescribed in Article 11. If this Agreement is terminated by either party under this Article, ICE will be under no financial obligation for any costs after the date of termination. The Service Provider will only be paid for services provided to ICE up to and including the day of termination.

## Article 9. Inspections, Audit, Surveys, and Tours

- A. <u>Facility Inspections</u>: The Service Provider shall allow ICE or an entity or organization approved by ICE to conduct inspections of the Facility, as required, to ensure an acceptable level of services and acceptable conditions of confinement as determined by ICE. No notice to the Service Provider is required prior to an inspection. ICE will share findings of the inspection with the Service Provider's Facility Administrator. The Inspection Report will state any improvements to facility operation, conditions of confinement, and level of service that will be required by the Service Provider.
- B. ICE will not house detainees in any facility that has received two consecutive overall ratings of less than acceptable. Upon notice that the second overall rating is less than acceptable, ICE will remove all detainees from the Facility within seven (7) calendar days. Any minimum guarantee stated elsewhere in this Agreement is no longer applicable if detainees are removed as a result of two overall ratings less than acceptable. No further funds will be obligated and no further payments will be made.
- C. <u>Possible Sanctions</u>: If the Service Provider, after being afforded reasonable time to comply, fails to remedy deficient service identified through an ICE inspection, ICE may withhold or deduct a percentage of a month invoice until there is full compliance or eventually terminate this Agreement without regard to any other provisions in this Agreement.
- D. <u>Share Findings</u>: The Service Provider shall provide ICE copies of facility inspections, reviews, examinations, and surveys performed by accreditation sources. The Service Provider shall cooperate fully with the Detention Service Manager (DSM).
- E. Access to Detainee and Facility Records: The Service Provider shall, upon request, grant ICE access to any record in its possession, regardless of whether the Service Provider created the record, concerning any detainee held pursuant to this Agreement. This right of access includes, but is not limited to, incident reports, records relating to suicide attempts, and behavioral assessments and other records relating to the detainee's behavior while in the Service Provider's custody; provided, however that access to medical and

mental health record information be provided in accordance with Article VI. Furthermore, the Service Provider shall retain all records where this right of access applies for a period of two (2) years from the date of the detainee's discharge from the Service Provider's custody. This right of access specifically applies to all inspections and other Facility reports.

#### Article 10. Modifications and Disputes

A. <u>Modifications</u>: Actions other than those designated in this Agreement will not bind or incur liability on behalf of either Party. Either Party may request a modification to this Agreement by submitting a written request to the other Party. A modification will become a part of this Agreement only after the ICE Contracting Officer has approved the modification in writing.

# B. Change Orders:

- 1. The Contracting Officer may at any time, by written order, and without notice to the Service Provider, make changes within the general scope of this Agreement in any one or more of the following:
  - (a) Description of services to be performed, including revisions to the applicable Detention Standards.
  - (b) Place of performance of the services.
- 2. If any such change causes an increase or decrease in the cost of the services under the Agreement, the Contracting Officer will make an equitable adjustment in the agreement price and will modify the Agreement accordingly.
- 3. The Service provider must assert its right to an adjustment under this Article within 30 days from the date of receipt of the written order including a proposal addressing the cost impacts and detailed supporting data.
- 4. If the Service Provider's proposal includes costs that are determined unreasonable and/or unsupportable, as determined by the Contracting Officer, the Contracting Officer will disallow those costs when determining a revised rate, if any.
- 5. Failure to agree to any adjustment will be a dispute under the Disputes section of the Agreement. However, nothing in this Article excuses the Service Provider from proceeding with the Agreement as changed.
- C. <u>Disputes:</u> The ICE Contracting Officer and the authorized signatory of the Service Provider will settle disputes, questions and concerns arising from this Agreement. Settlement of disputes will be memorialized in a written modification between the ICE Contracting Officer and authorized signatory of the Service Provider. In the event a dispute is not able to be resolved between the Service Provider and the ICE Contracting Officer, the ICE Contracting Officer will make the final decision. If the Service Provider does not agree with the final decision, the matter may be appealed to the ICE Head of the

Contracting Activity (HCA) for resolution. The ICE HCA may employ all methods available to resolve the dispute including alternative dispute resolution techniques. The Service Provider shall proceed diligently with performance of this Agreement pending final resolution of any dispute.

# Article 11. Adjusting the Bed Day Rate

ICE will reimburse the Service Provider at the fixed detainee bed day rate shown in Article I paragraph C. The Service Provider may request a rate adjustment no less than thirty-six (36) months after the effective date of the Agreement unless required by law (see Article 19). After thirty-six (36) months, the Service Provider may request a rate by submitting a new Jail Services Cost Statement with a summary of the rate adjustment, break-out of the requested increase amount, and back-up documentation necessary to support the request. The Parties agree to base the cost portion of the rate adjustment on the principles of allowability and allocability as set forth in OMB Circular A-87, Cost Principles for State, Local, and Indian Tribal Governments, federal procurement laws, regulations, and standards in arriving at the bed day rate. If ICE does not receive an official request for a bed day rate adjustment that is supported by the information provided, the fixed bed day rate as stated in this Agreement will be in place indefinitely.

ICE reserves the right to audit the actual and/or prospective costs upon which the rate adjustment is based. All rate adjustments are prospective. As the bed day rate is fixed, there are no retroactive adjustment(s).

# Article 12. Enrollment, Invoicing, and Payment

- A. Enrollment in Electronic Funds Transfer: The Service Provider shall provide ICE with the information needed to make payments by electronic funds transfer (EFT). Since January 1, 1999, ICE makes all payments only by EFT. The Service Provider shall identify their financial institution and related information on Standard Form 3881, Automated Clearing House (ACH) Vendor Miscellaneous Payment Enrollment Form <a href="http://www.fms.treas.gov/pdf/3881.pdf">http://www.fms.treas.gov/pdf/3881.pdf</a>. The Service Provider shall submit a completed SF 3881 to ICE payment office prior to submitting its initial request for payment under this Agreement. If the EFT data changes, the Service Provider shall be responsible for providing updated information to the ICE payment office.
- B. <u>Consolidated Invoicing</u>: The Service Provider shall submit an original monthly itemized invoice within the first ten (10) working days of the month following the calendar month when it provided the services via one of the following three methods:
  - 1. By mail:

DHS, ICE Burlington Finance Center P.O. Box 1620 Williston, VT 05495-1620 Attn: ICE-ERO-FOD-FDA

2. By fax: (include a cover sheet with point of contact and number of pages)

802-288-7658

3. By e-mail:

Invoice.Consolidation@ice.dhs.gov

Invoices submitted by other than these three methods will be returned. The Service Provider's Taxpayer Identification Number (TIN) must be registered in the Central Contractor Registration (http://www.ccr.gov) prior to award and shall be notated on every invoice submitted to ICE to ensure prompt payment provisions are met. The ICE program office shall also be notated on every invoice.

Each invoice submitted shall contain the following information:

- 1. Name and address of the Facility;
- 2. Invoice date and number;
- 3. Agreement number, line item number and, if applicable, the Task Order number;
- 4. Terms of any discount for prompt payment offered;
- 5. Name, title, and phone number of person to notify in event of defective invoice;
- 6. Taxpayer Identification Number (TIN).
- 7. Total number of bed days; total number of miles.
- 8. Bed day rate:
- 9. Number of bed days multiplied by the bed day rate;
- 10. Name of each detainee;
- 11. Resident's/detainee's A-number:
- 12. Specific dates of detention for each resident/detainee;
- 13. An itemized listing of all other charges;
- 14. For stationary guard services, the itemized monthly invoice shall state the number of hours being billed, the duration of the billing (times and dates) and the name of the resident(s)/detainee(s) that was guarded.
- 15. For Mileage, the itemized monthly invoice shall include a copy of the GSA webpage that shows the mileage rate being applied for that invoice.

# Items 1 through 15 above shall be included in the invoice. Invoices without the above information may be returned for resubmission.

C. <u>Payment:</u> ICE will transfer funds electronically through either an Automated Clearing House subject to the banking laws of the United States, or the Federal Reserve Wire Transfer System. The Prompt Payment Act applies to this Agreement. The Prompt Payment Act requires ICE to make payments under this Agreement the thirtieth (30<sup>th</sup>) calendar day after the Burlington Finance Office receives a complete invoice. Either the date on the Government's check, or the date it executes an electronic transfer of funds,

constitutes the payment date. The Prompt Payment Act requires ICE to pay interest on overdue payments to the Service Provider. ICE will determine any interest due in accordance with the Prompt Payment Act provided the Service Provider maintains an active registration in Central Contractor Registration (CCR) and all information is accurate.

# **Article 13. ICE Furnished Property**

- A. <u>ICE Property Furnished to the Service Provider</u>: ICE may furnish Federal Government property and equipment to the Service Provider. Accountable property remains titled to ICE and shall be returned to the custody of ICE upon termination of the Agreement. The suspension of use of bed space made available to ICE is agreed to be grounds for the recall and return of any or all ICE furnished property.
- B. <u>Service Provider Responsibility</u>: The Service Provider shall not remove ICE property from the Facility without the prior written approval of ICE. The Service Provider shall report any loss or destruction of any ICE property immediately to ICE.

#### **Article 14. Hold Harmless Provisions**

Unless specifically addressed by the terms of this Agreement, the parties agree to be responsible for the negligent or wrongful acts or omissions of their respective employees.

- A. Service Provider Held Harmless: ICE liability for any injury, damage or loss to persons or property arising in the performance of this Agreement and caused by the negligence of its own officers, employees, agents and representatives is governed by the Federal Tort Claims Act, 28 USC 2691 et seq. The Service Provider shall promptly notify ICE of any claims or lawsuits filed against any ICE employees of which Service Provider is notified. The Service Provider will be held harmless for any injury, damage or loss to persons or property caused by an ICE employee arising in the performance of this Agreement.
- B. Federal Government Held Harmless: Service Provider liability for any injury, damage or loss to persons or property arising out of the performance of this Agreement and caused by the negligence of its own officers, employees, agents and representatives is governed by the applicable State tort claims act. ICE will promptly notify the Service Provider of any claims filed against any of Service Provider's employees of which ICE is notified. The Federal Government will be held harmless for any injury, damage or loss to persons or property caused by a Service Provider employee arising in the performance of this Agreement.
- C. <u>Defense of Suit:</u> In the event a detainee files suit against the Service Provider contesting the legality of the detainee's incarceration by ICE under this Agreement and/or immigration/citizenship status, or a detainee files suit as a result of an administrative error or omission of the Federal Government, ICE will request that the U.S. Department of Justice, as appropriate, move either to have the Service Provider dismissed from such suit; to have ICE substituted as the proper party defendant; or to have the case removed to

- a court of proper jurisdiction. Regardless of the decision on any such motion, ICE will request that the U.S. Department of Justice be responsible for the defense of any suit on these grounds.
- D. <u>ICE Recovery Right</u>: The Service Provider shall do nothing to prejudice ICE's right to recover against third parties for any loss, destruction of, or damage to U.S. Government property. Upon request of the Contracting Officer, the Service Provider shall furnish to ICE all reasonable assistance and cooperation, including assistance in the prosecution of suit and execution of the instruments of assignment in favor of ICE in obtaining recovery.

#### **Article 15. Financial Records**

- A. Retention of Records: All financial records, supporting documents, statistical records, and other records pertinent to contracts or subordinate agreements under this Agreement shall be retained by the Service Provider for three (3) years for purposes of federal examinations and audit. The three (3) year retention period begins at the end of the first year of completion of service under the Agreement. If any litigation, claim, negotiation, audit, or other action involving the records has been started before the expiration of the three (3) year period, the records must be retained until completion of the action and resolution of all issues which arise from it or until the end of the regular three (3) year period, whichever is later.
- B. Access to Records: ICE and the Comptroller General of the United States, or any of their authorized representatives, have the right of access to any pertinent books, documents, papers or other records of the Service Provider or its subcontractors, which are pertinent to the award, in order to make audits, examinations, excerpts, and transcripts. The rights of access must not be limited to the required retention period, but shall last as long as the records are retained.
- C. <u>Delinquent Debt Collection</u>: ICE will hold the Service Provider accountable for any overpayment, or any breach of this Agreement that results in a debt owed to the Federal Government. ICE will apply interest, penalties, and administrative costs to a delinquent debt owed to the Federal Government by the Service Provider pursuant to the Debt Collection Improvement Act of 1982, as amended.

## **Article 16. Transportation**

- A. All transportation of ICE detainees shall be conducted in accordance with the ICE 2011 PBNDS. Except in emergency situations females may not be transported by bus for more than ten hours. Furthermore, except in emergency situations, a single officer may not transport a single detainee of the opposite gender and if there is an expectation that a pat search will occur during transport, an officer of the same gender as the detainee(s) must be present.
- B. In the event of transportation services involving distances that exceed a twelve (12) hour workday to complete, the Service Provider shall be reimbursed for related costs of

lodging and meals commensurate with the U.S. General Services Administration rates for such within the geographical area of occurrence. Any incurred overtime pay for such services will be reimbursed at the applicable overtime rate for the transportation officer position specified in Article I. C., Rates. Overnight lodging resulting from transportation services shall be approved in advance by the COR or designated ICE official. All transportation services shall be accomplished in an appropriate and economical manner.

- C. The Service Provider personnel provided for the above services shall be of the same qualifications, receive the same training, complete the same security clearances, and wear the same uniforms as those Service Provider personnel provided in the other areas of this Agreement. Transportation officers shall have the required state licenses for commercial drivers with the proper endorsement limited to vehicles with Automatic Transmission and the state Department of Motor Vehicles (DMV) (or Motor Vehicles Department (MVD)) Medical Certification.
- D. <u>Escort/Stationary Services Rate:</u> The Service Provider agrees, upon request of ICE in whose custody an ICE detainee is held, to provide all such escort/stationary services as may be required to escort detainees securely, in a timely manner, to locations as directed by the ICE COR or designated ICE official. At least qualified law enforcement or correctional officer personnel employed by the Service Provider under their policies, procedures and practices shall perform escort services. As written above, except in emergency situations females may not be transported by bus for more than ten hours. Furthermore, except in emergency situations, a single officer may not transport a single detainee of the opposite gender and if there is an expectation that a pat search will occur during transport, an officer of the same gender as the detainee(s) must be present.
- E. Medical/Legal Transportation: The Service Provider shall provide transportation and escort guard services for ICE detainees to and from a medical facility for outpatient care and attending off-site court proceedings. An officers shall keep the detainee under constant supervision twenty-four (24) hours per day until the detainee is ordered released from the hospital, or at the order of the COR. The number of escorts will be determined by the COR. The Service Provider agrees to augment such practices as may be requested by ICE to enhance specific requirements for security, detainee monitoring, visitation, and contraband control.
- F. The Service Provider shall, upon order of the COR, or upon its own decision in an urgent medical situation with notification to the COR immediately thereafter, transport a detainee to a hospital location. An officer(s) shall keep the detainee under supervision 24 hours per day until the detainee is ordered released from the hospital, or at the order of the COR. The Service Provider shall then return the detainee to the Facility. The Service Provider shall ensure that at least one officer responsible for the security of the detainee while he/she is an in-patient at the hospital will be of the same sex as the detainee.
- G. As noted in the bed day rates of this Agreement, transportation has not been included in the bed day rates to provide any transportation in excess of Escort Services. Any additional transportation must be agreed upon separately.

- H. <u>Indemnities</u>: Furthermore, the Service Provider agrees to hold harmless and indemnify DHS/ICE and its officials in their official and individual capacities from any liability, including third-party liability or worker's compensation, arising from the conduct of the Service Provider and its employees during the course of transporting ICE detainees.
- I. <u>Service Provider Furnished Vehicles:</u> If the Service Provider is to use its own vehicles, the following requirements apply to this agreement.
  - 1. The Service Provider shall not allow employees to use their personal vehicles to transport detainees.
  - 2. The Service Provider shall furnish suitable vehicles in good condition, approved by the Government, to safely provide the required transportation services. The Service Provider shall comply with all federal and state laws with regard to inspections, licensing, and registration for all vehicles used for transportation.
  - 3. The Service Provider shall furnish vehicles equipped with interior security features including physical separation of detainees from guards. The Service Provider shall provide interior security specifications of the vehicles to ICE for review and approval prior to installation.
  - 4. Nothing in this Agreement shall restrict the Service Provider from acquiring additional vehicles as deemed necessary by the Service Provider at no cost to the Government.
- J. <u>Government Furnished Vehicles</u>: If ICE authorizes the Service Provider to use Government furnished vehicles, the following requirements apply to this agreement.
  - 1. If ICE chooses to authorize Service Provider employees to operate Government furnished vehicles, the Government will provide the Service Provider with Government Vehicles and Government Fleet Cards (for the purchase of fuel) for the purpose of transporting detainees to and from ICE Designated Facilities (see Route List or Analysis), or alternative transportation sites, in support of ERO transportation needs under this Agreement. The vehicles assigned for this purpose will remain the property of the Federal Government, and all costs associated with the operation and use of the vehicles, such as, but not limited to, vehicle maintenance and fuel, will be covered through the Government's Fleet Management Program.

- 2. The Service Provider agrees to be responsible for reimbursement to ICE for any damages sustained by the vehicles as a result of any act or omission on the part of the Service Provider, its employees and or persons acting on behalf of the Service Provider. The Service Provider shall be responsible to promptly report any accidents or damage to the Government Vehicles in accordance with the ICE Management Directives listed below and any other ICE policies that pertain to reporting such damage. The Service Provider agrees to fully cooperate and assist ICE in making any claims against a third party at fault for causing the property damage to the Government Vehicles.
- 3. In addition, the Service Provider agrees to hold harmless, indemnify, and assume financial responsibility for any claims or litigations filed by persons sustaining personal injuries or property damage for incidents or accidents caused by the negligent acts or omissions of the Service Provider, agents, or other persons acting on behalf of the Service Provider. The Service Provider agrees to fully cooperate and assist ICE in the defense of any claims made against ICE, and in the event of a settlement or judgment entered against ICE for the negligent acts or omissions of the Service Provider employees or agents; the Service Provider agrees to reimburse ICE for said settlement or adverse judgment.
- 4. In order for ICE to maintain accurate fleet records of the transportation services, the Service Provider officers utilizing the vehicles shall complete specific documentation that will be provided by ICE, to record the times of vehicle usage for proper hourly guard reimbursement, and to record the inspection of the vehicles for damage each time the vehicles are used. The form that is required is the Official Detail Form (formerly G-391). This form is to be filled out at the beginning of each shift. At the end of a shift, the form is to be provided to the ICE Shift Supervisor with a copy to the COR. The Service Provider shall keep the original for three years. The form is Attachment 8 to this Agreement.
- 5. The COR will provide forms to the Service Provider to request and authorize routine maintenance of vehicles.
- 6. The Service Provider shall be responsible for any costs or expenses associated with the return of the vehicles, to include, towing charges, title replacement fees or licensing expenses made necessary by the loss of any paperwork associated with the vehicles.
- 7. The Government will provide instruction on the proper use of the Fleet Card to all Service Provider personnel responsible for the operation of any Government Vehicle. The instruction will be in accordance with the DHS Fleet Card Manual (Attachment 8).
- 8. A list of the Government vehicles authorized for use by the Service Provider is found as Attachment 9.

- K. <u>Training and Compliance</u>: The Service Provider shall comply with ICE transportation standards related to the number of hours the Service Provider's employee may operate a vehicle. The transportation shall be accomplished in the most economical manner. The Service Provider personnel provided for the above services shall be of the same qualifications, receive training, complete the same security clearances, and wear the same uniforms as those personnel provided for in other areas of this Agreement.
- L. When the COR provides documents to the Service Provider concerning the detainee(s) to be escorted, the Service Provider shall deliver these documents only to the named authorized recipients. The Service Provider shall ensure the material is kept confidential and not viewed by any person other than the authorized recipient.
- M. Failure on the Service Provider's part to comply fully with the detainee(s) departure as pre-scheduled shall result in the Service Provider having deductions made for non-performance.
- N. <u>Billing Procedures:</u> The itemized monthly invoice for such stationary guard services shall state the number of hours being billed, the duration of the billing (times and dates) and the name of the detainee(s) that was guarded.
- O. <u>Anticipated Transportation Routes:</u> The following transportation routes and/or destinations are anticipated requirements for this Agreement. The following requirements are **routes from the Facility**. Mileage may vary from the table depending on the starting point of the destination. These routes are not all inclusive and should not be limited to the following:

Mileage From			
<b>FACILITY</b>	Locations	City	Frequency
	NONE		

#### **Article 17. Guard Services**

A. The Service Provider agrees to provide stationary guard services, at a separately agreed hourly rate, on demand by the COR and shall include, but not limited to, escorting and guarding detainees to medical or doctor's appointments, hearings, ICE interviews, and any other remote location requested by the COR. Qualified detention officer personnel employed by the Service Provider under its policies, procedures, and practices will perform such services. The Service Provider agrees to augment such practices as may be requested by CO or COR to enhance specific requirements for security, detainee monitoring, visitation, and contraband control. Public contact is prohibited unless authorized in advance by the COR.

- B. The Service Provider shall be authorized two officers for each such remote location, unless additional officers are required, per the direction of the COR or designated ICE officer. Except in cases of an emergency, one of the two above referenced officers shall be of the same sex as the detainees being assigned to the remote location.
- C. The itemized monthly invoice for such stationary guard services shall state the number of hours being billed, the duration of the billing (times and dates) and the names of the detainees that were guarded. Such services shall be denoted as a separate item on submitted invoices. ICE agrees to reimburse the Service Provider for actual stationary guard services provided during the invoiced period.

# **Article 18. Contracting Officer's Representative (COR)**

- A. The COR will be designated by the Contracting Officer. When and if the COR duties are reassigned, an administrative modification will be issued to reflect the changes. This designation does not include authority to sign contractual documents or to otherwise commit to, or issue changes, which could affect the price, quantity, or performance of this Agreement.
- B. Should the Service Provider believe it has received direction that is not within the scope of the agreement; the Service Provider shall not proceed with any portion that is not within the scope of the agreement without first contacting the Contracting Officer. The Service Provider shall continue performance of efforts that are deemed within the scope.

#### Article 19. Labor Standards and Wage Determination

- A. The Service Contract Act, 41 U.S.C. 351 et seq., Title 29, Part 4 Labor Standards for Federal Service Contracts, is hereby incorporated as Attachment 2. These standards and provisions are included in every contract and IGSA entered into by the United States or the District of Columbia, in excess of purpose of which is to furnish services through the use of service employees.
- B. Wage Determination: Each service employee employed in the performance of this Agreement shall be paid not less than the minimum monetary wages and shall be furnished fringe benefits in accordance with the wages and fringe benefits determined by the Secretary of Labor or authorized representative, as specified in any wage determination attached to this Agreement. (See Attachment 3 Wage Determination)

#### Article 20. Notification and Public Disclosures

A. Information obtained or developed as a result of this IGSA is under the control of ICE and is subject to public disclosure only pursuant to the provisions of applicable federal laws, regulations, and executive orders or as ordered by a court. Insofar as any documents created by the Service Provider contain information developed or obtained as a result of this IGSA, such documents shall be subject to public disclosure only pursuant

to the provisions of applicable federal laws, regulations, and executive orders or as ordered by a court. To the extent the Service Provider intends to release the IGSA or any information relating to, or exchanged under, this IGSA, the Service Provider agrees to coordinate with the ICE Contracting Officer prior to such release. The Service Provider may, at its discretion, communicate the substance of this IGSA when requested. ICE understands that this IGSA will become a public document when presented to the Service Provider's governing body for approval.

- B. The CO shall be notified in writing of all litigation pertaining to this IGSA and provided copies of any pleadings filed or said litigation within five working days of the filing. The Service Provider shall cooperate with Government legal staff and/or the United States Attorney regarding any requests pertaining to federal or Service Provider litigation.
- C. The Service Provider shall notify the CO when a member of the United States Congress requests information or makes a request to visit the facility. The Service Provider shall coordinate all public information related issues pertaining to ICE detainees with the CO. All press statements and releases shall be cleared, in advance, with the ICE Office of Public Affairs. The Service Provider shall promptly make public announcements stating the facts of unusual or newsworthy incidents to local media. Examples of such events include, but are not limited to: deaths, escapes from custody, and facility emergencies.
- D. With respect to public announcements and press statements, the Service Provider shall ensure employees agree to use appropriate disclaimers clearly stating the employees' opinions do not necessarily reflect the position of the United States Government in any public presentations they make or articles they write that relate to any aspect of contract performance or the facility operations.

#### **Article 21. Incident Reporting**

- A. The COR shall be notified immediately in the event of all serious incidents. The COR will provide after-hours contact information to the Service Provider at the time of award.
- B. Serious incidents include, but are not limited to: activation of disturbance control team(s); disturbances (including gang activities, group demonstrations, food boycotts, work strikes, work-place violence, civil disturbances/protests); staff use of force including use of lethal and less-lethal force (includes inmates in restraints more than eight hours); assaults on staff/inmates resulting in injuries requiring medical attention (does not include routine medical evaluation after the incident); fights resulting in injuries requiring medical attention; fires; full or partial lock down of the Facility; escape; weapons discharge; suicide attempts; deaths; declared or non-declared hunger strikes; adverse incidents that attract unusual interest or significant publicity; adverse weather (e.g., hurricanes, floods, ice/snow storms, heat waves, tornadoes); fence damage; power outages; bomb threats; detainee admitted to a community hospital; witness security cases taken outside the Facility; significant environmental problems that impact the facility operations; transportation accidents

- (i.e. airlift, bus) resulting in injuries, death or property damage; and sexual assaults.
- C. The Service Provider agrees to cooperate with any Federal investigation concerning incidents and treatment involving ICE detainees to the full extent of its authorities, including providing access to any relevant databases, personnel, and documents.

# **Article 22. Detainee Privacy**

- A. The Service Provider agrees to comply with the Privacy Act of 1974 ("Act") and the agency rules and regulations issued under the Act in the design, development, or operation of any system of records on individuals to accomplish an agency function when the Agreement specifically identifies (i) the systems of records; and (ii) the design, development, or operation work that the Service Provider is to perform. The Service Provider shall also include the Privacy Act into any and all subcontracts when the work statement in the proposed subcontract requires the redesign, development, or operation of a system of records on individuals that is subject to the Act; and
- B. In the event of violations of the Act, a civil action may be brought against the agency involved when the violation concerns the design, development, or operation of a system of records on individuals to accomplish an agency function, and criminal penalties may be imposed upon the officers or employees of the agency when the violation concerns the operation of a system of records on individuals to accomplish an agency function. For purposes of the Act, when the agreement is for the operation of a system of records on individuals to accomplish an agency function, the Service Provider is considered to be an employee of the agency.
  - 1. "Operation of a system of records," as used in this Article, means performance of any of the activities associated with maintaining the system of records, including the collection, use, and dissemination of records.
  - 2. "Record," as used in this Article, means any item, collection, or grouping of information about an individual that is maintained by an agency, including, but not limited to, education, financial transactions, medical history, and criminal or employment history and that contains the person's name, or the identifying number, symbol, or other identifying particular assigned to the individual, such as a fingerprint or voiceprint or a photograph.
  - 3. "System of records on individuals," as used in this Article, means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual.

#### Article 23. Zero Tolerance for Sexual Harassment, Abuse, and Assault

- A. The Service Provider shall develop and implement a comprehensive sexual abuse/assault prevention and intervention program in accordance with the DHS PREA standards referenced in Article 5 above. This program shall include training that is given separately to both staff and detainees, in accordance with DHS PREA and 2011 PBNDS.
- B. The Service Provider will ensure that information regarding the facility's policy on sexual abuse/assault is included in the detainee handbook; that the facility articulates to staff and to detainees and adheres to a standard of zero tolerance for incidents of sexual abuse or assault; that detainees shall be encouraged to promptly report acts of harassment of a sexual nature, or abuse or signs of abuse observed; that victims of sexual abuse are given timely access to emergency medical treatment and crisis intervention services; that training is included for all staff to ensure that they fulfill their responsibilities under the Service Providers' Sexual Abuse and Assault Prevention and Intervention Program; that the facility reports immediately all sexual abuse and/or assault to ICE/ERO; that the Service Provider develops and implements a policy that includes: an evidence protocol for sexual assault, including access to a forensic medical exam, an internal administrative investigation process that will not compromise a criminal investigation. The Service Provider will also maintain a policy that requires medical staff to report allegations or suspicions of sexual assault to appropriate facility staff, how the victim's medical, mental health and future safety needs will be addressed; appropriate disciplinary sanctions, how a detainee may contact the Office of the Inspector General to confidentially report sexual abuse or assault.

#### **Article 24. Detainee Telephone Services (DTS)**

- A. The Service Provider shall provide detainees with reasonable and equitable access to telephones as specified in the ICE 2011 Performance-Based National Detention Standard on Telephone Access. Telephones shall be located in an area that provides for a reasonable degree of privacy and a minimal amount of environmental noise during phone calls.
- B. If authorized to do so under applicable law, the Service Provider shall monitor and record detainee conversations. If detainee telephone conversations can be monitored under applicable law, the Service Provider shall provide notice to detainees of the potential for monitoring. However, the Service Provider shall also provide procedures at the facility for detainees to be able to place unmonitored telephone calls to their attorneys.
- C. Telephone rates shall not exceed the FCC rates for inmate telephone service, as well as State established rates where applicable, and shall conform to all applicable federal, state, and local telephone regulations.
- D. Video phones, portable electronics or other enhanced telecommunications features provided by the DTS contractor to ICE detainees, based upon concurrence between

ICE and the Service Provider, may be added in the future subject to negotiation at no cost to ICE. These features may not in any way compromise the safety and security of the detainees, staff or the facility. Any new or enhanced telecommunications features must be integrated within the DTS service and can NOT be a separate system or software from the DTS service. Such capabilities may now or in the future include; video visitation, limited web access for law library, email, kites, commissary ordering, educational tools, news, sports, and video games. Pricing for the use of these technologies will be set by the DTS provider, subject to negotiations with ICE, and shall be negotiated at a future time and date if required.

- E. For shared Facilities: ICE recognizes the Service Provider may have an existing contract with a Telecommunications Company to provide telephone service to ICE detainees and other inmates. Notwithstanding any existing Telecommunications contract, the Service Provider shall require the Telecommunications Company to provide connectivity to the DTS Contractor for ICE detainee pro bono telephone calls. The Service Provider (and the Telecommunications Company) shall make all arrangements with the DTS Contractor independently from this Agreement. If the Service Provider has an existing contract with a Telecommunications Company, ICE requires that ICE detainees have direct access to the DTS Contractor for collect and prepaid calls at the expiration of any current contract. The DTS Contractor shall then be allowed to install vending debit machines and shall receive 100 percent of all revenues collected by sale of prepaid debit services to ICE detainees. The DTS Contractor shall be responsible for the costs incurred to provide the pro bono services, and the maintenance and operation of the system, including a standard compensation to the Telecommunications Company. The Service Provider shall not be entitled to any commissions, fees, or revenues generated by the use of the DTS.
- F. For dedicated Facilities: The ICE designated DTS Contractor shall be the exclusive provider of detainee telephones for this facility. This will occur at the expiration of any current contract with a Telecommunications Company. Notwithstanding any existing Telecommunications contract, the Service Provider shall require the Telecommunications Company to provide connectivity to the DTS Contractor for detainee pro bono telephone calls. The Service Provider shall make all arrangements with the DTS Contractor per the DTS Contract. The DTS Contractor shall be allowed to install vending debit machines and shall receive 100 percent of all revenues collected by sale of prepaid debit services. The DTS Contractor shall be responsible for furnishing all inventory and supply of all DTS calling services to the Service Provider. The DTS Contractor shall be responsible for the costs incurred for installation of the equipment, any monthly telephone charges incurred from the operation of DTS, and the maintenance and operation of the system. The Service Provider shall not be entitled to any commissions, fees, or revenues generated by the use of the DTS or the detainee telephones.
- G. The Service Provider shall inspect telephones for serviceability, in accordance with ICE 2011 Performance-Based National Detention Standards and ICE policies and procedures. The Service Provider shall notify the COR or ICE designee of any inoperable telephones.

#### CC. ICE DTS Contractor Information:

Talton Communications 910 Ravenwood Dr. Selma, AL 36701

Customer Relations Manager (334) 375-

Operations Manager (334) 375

#### Article 25. Government Use of Wireless Communication Devices

All personnel that have been issued a Federal Government owned wireless communication device, including but not limited to, cellular telephones, pagers or wireless Internet devices, are authorized to possess and use those items in all areas of the facility in which ICE detainees are present.

# Article 26. Certified Cost and Pricing Data

# A) Requirements for Certified Cost or Pricing Data and Data Other Than Certified Cost or Pricing Data

- (a) Exceptions from certified cost or pricing data.
  - (1) In lieu of submitting certified cost or pricing data, offerors may submit a written request for exception by submitting the information described in the following subparagraphs. The Contracting Officer may require additional supporting information, but only to the extent necessary to determine whether an exception should be granted, and whether the price is fair and reasonable.
    - (i) *Identification of the law or regulation establishing the price offered.* If the price is controlled under law by periodic rulings, reviews, or similar actions of a governmental body, attach a copy of the controlling document.
    - (ii) Commercial item exception. For a commercial item exception, the offeror shall submit, at minimum, information on prices at which the same item or similar items have previously been sold in the commercial market that is adequate for evaluating the reasonableness of the price for this acquisition. Such information may include
      - (A) For catalog items, a copy of or identification of the catalog and its date, or the appropriate pages for the offered items, provide a copy or describe current discount policies and price lists (published or unpublished), *e.g.*, wholesale, original equipment manufacturer, or reseller. Also explain the basis of each offered price and its relationship

to the established catalog price, including how the proposed price relates to the price of recent sales in quantities similar to the proposed quantities;

- (B) For market-priced items, the source and date or period of the market quotation or other basis for market price, the base amount, and applicable discounts. In addition, describe the nature of the market;
- © For items included on an active Federal Supply Service Multiple Award Schedule contract, proof that an exception has been granted for the schedule item.
- (2) The offeror grants the Contracting Officer or an authorized representative the right to examine, at any time before award, books, records, documents, or other directly pertinent records to verify any request for an exception under this provision, and the reasonableness of price. For items priced using catalog or market prices, or law or regulation, access does not extend to cost or profit information or other data relevant solely to the offeror's determination of the prices to be offered in the catalog or marketplace.
- (b) Requirements for certified cost or pricing data. If the offeror is not granted an exception from the requirement to submit certified cost or pricing data, the following applies:
  - (1) The offeror shall prepare and submit certified cost or pricing data, and data other than certified cost or pricing data, and supporting attachments.
  - (2) As soon as practicable after agreement on price, but before IGSA award, the offeror shall submit a Certificate of Current Cost or Pricing Data, the format of which is at the end of this Article.

# B) Requirements for Certified Cost or Pricing Data and Data Other Than Certified Cost or Pricing Data – Modifications

- (a) Exceptions from certified cost or pricing data.
  - (1) In lieu of submitting certified cost or pricing data for modifications under this IGSA, for price adjustments expected to exceed on the date of the agreement on price or the date of the award, whichever is later, the Service Provider may submit a written request for exception by submitting the information described in the following subparagraphs. The Contracting Officer may require additional supporting information, but only to the extent necessary to determine whether an exception should be granted, and whether the price is fair and reasonable
    - (i) *Identification of the law or regulation establishing the price offered*. If the price is controlled under law by periodic rulings, reviews, or similar actions of a governmental body, attach a copy of the controlling document.
  - (2) The Service Provider grants the Contracting Officer or an authorized representative the right to examine, at any time before award, books, records, documents, or other directly pertinent records to verify any request for an exception under this clause, and the

reasonableness of price. For items priced using catalog or market prices, or law or regulation, access does not extend to cost or profit information or other data relevant solely to the Service Provider's determination of the prices to be offered in the catalog or marketplace.

- (b) Requirements for certified cost or pricing data. If the Service Provider is not granted an exception from the requirement to submit certified cost or pricing data, the following applies:
  - (1) The Service Provider shall submit certified cost or pricing data, data other than certified cost or pricing data, and supporting attachments.
  - (2) As soon as practicable after agreement on price, but before award, the Service Provider shall submit a Certificate of Current Cost or Pricing Data. The form is included at the end of this Article.

# C) Subcontractor Certified Cost or Pricing Data

- (a) Before awarding any subcontract expected to exceed on the date of agreement on price or the date of award, whichever is later; or before pricing any subcontract modification involving a pricing adjustment expected to exceed the subcontractor to submit certified cost or pricing data (actually or by specific identification in writing), to include any information reasonably required to explain the subcontractor's estimating process such as the judgmental factors applied and the mathematical or other methods used in the estimate, including those used in projecting from known data, and the nature and amount of any contingencies included in the price, unless (1) the prices are based upon adequate price competition, or (2) if a waiver has been granted.
- (b) The Service Provider shall require the subcontractor to certify in substantially the form at the end of this Article that, to the best of its knowledge and belief, the data submitted under paragraph (a) of this clause were accurate, complete, and current as of the date of agreement on the negotiated price of the subcontract or subcontract modification.
- (c) In each subcontract that exceeds when entered into, the Service Provider shall insert either -
  - (1) The substance of this clause, including this paragraph (c), if paragraph (a) of this clause requires submission of certified cost or pricing data for the subcontract; or
  - (2) The substance of the Section below entitled "Subcontractor Certified Cost or Pricing Data Modifications."

#### D) Subcontractor Certified Cost or Pricing Data – Modifications

- (a) The requirements of paragraphs (b) and (c) of this Section shall
  - (1) Become operative only for any modification to this IGSA involving a pricing adjustment expected to exceed ; and

- (2) Be limited to such modifications.

  Before awarding any subcontract expected to excee
- (b) Before awarding any subcontract expected to exceed price or the date of award, whichever is later; or before pricing any subcontract modification involving a pricing adjustment expected to exceed the subcontractor to submit certified cost or pricing data (actually or by specific identification in writing), to include any information reasonably required to explain the subcontractor's estimating process such as the judgmental factors applied and the mathematical or other methods used in the estimate, including those used in projecting from known data, and the nature and amount of any contingencies included in the price, unless (1) prices of the modification are based upon adequate price competition, or (2) if a waiver has been granted.
- © The Service Provider shall require the subcontractor to certify in substantially the form at the end of this Article that, to the best of its knowledge and belief, the data submitted under paragraph (b) of this clause were accurate, complete, and current as of the date of agreement on the negotiated price of the subcontract or subcontract modification.
- (d) The Service Provider shall insert the substance of this Article, including this paragraph (d), in each subcontract that exceeds on the date of agreement on price or the date of award, whichever is later.

# E) Price Reduction for Defective Certified Cost or Pricing Data

- (a) If any price, including profit or fee, negotiated in connection with this IGSA, or any cost reimbursable under this IGSA, was increased by any significant amount because
  - (1) The Service Provider or a subcontractor furnished certified cost or pricing data that were not complete, accurate, and current as certified in its Certificate of Current Cost or Pricing Data:
  - (2) A subcontractor or prospective subcontractor furnished the Service Provider certified cost or pricing data that were not complete, accurate, and current as certified in the Service Provider's Certificate of Current Cost or Pricing Data; or
  - (3) Any of these parties furnished data of any description that were not accurate, the price or cost shall be reduced accordingly and the IGSA shall be modified to reflect the reduction.
- (b) Any reduction in the IGSA price under paragraph (a) of this clause due to defective data from a prospective subcontractor that was not subsequently awarded the subcontract shall be limited to the amount, plus applicable overhead and profit markup, by which (1) the actual subcontract or (2) the actual cost to the Service Provider, if there was no subcontract, was less than the prospective subcontract cost estimate submitted by the Service Provider; provided, that the actual subcontract price was not itself affected by defective certified cost or pricing data.

(c)

- (1) If the Contracting Officer determines under paragraph (a) of this clause that a price or cost reduction should be made, the Service Provider agrees not to raise the following matters as a defense:
  - (i) The Service Provider or subcontractor was a sole source supplier or otherwise was in a superior bargaining position and thus the price of the IGSA would not have been modified even if accurate, complete, and current certified cost or pricing data had been submitted.
  - (ii) The Contracting Officer should have known that the certified cost or pricing data in issue were defective even though the Service Provider or subcontractor took no affirmative action to bring the character of the data to the attention of the Contracting Officer.
  - (iii) The IGSA was based on an agreement about the total cost of the IGSA and there was no agreement about the cost of each item procured under the IGSA.
  - (iv) The Service Provider or subcontractor did not submit a Certificate of Current Cost or Pricing Data.

(2)

- (i) Except as prohibited by subdivision  $\mathbb{C}(2)$ (ii) of this clause, an offset in an amount determined appropriate by the Contracting Officer based upon the facts shall be allowed against the amount of a IGSA price reduction if
  - (A) The Service Provider certifies to the Contracting Officer that, to the best of the Service Provider's knowledge and belief, the Service Provider is entitled to the offset in the amount requested; and
  - (B) The Service Provider proves that the certified cost or pricing data were available before the "as of" date specified on its Certificate of Current Cost or Pricing Data, and that the data were not submitted before such date.
- (ii) An offset shall not be allowed if
  - (A) The understated data were known by the Service Provider to be understated before the "as of" date specified on its Certificate of Current Cost or Pricing Data; or
  - (B) The Government proves that the facts demonstrate that the IGSA price would not have increased in the amount to be offset even if the available data had been submitted before the "as of" date specified on its Certificate of Current Cost or Pricing Data.
- (d) If any reduction in the IGSA price under this clause reduces the price of items for which payment was made prior to the date of the modification reflecting the price reduction, the Service Provider shall be liable to and shall pay the United States at the time such overpayment is repaid

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- (1) Simple interest on the amount of such overpayment to be computed from the date(s) of overpayment to the Service Provider to the date the Government is repaid by the Service Provider at the applicable underpayment rate effective for each quarter prescribed by the Secretary of the Treasury under 26 U.S.C. 6621(a)(2); and
- (2) A penalty equal to the amount of the overpayment, if the Service Provider or subcontractor knowingly submitted certified cost or pricing data that were incomplete, inaccurate, or noncurrent.

# F) Price Reduction for Defective Certified Cost or Pricing Data - Modifications

- (a) This Article shall become operative only for any modification to this IGSA involving a pricing adjustment expected to exceed exceed, except that this Article does not apply to any modification (1) where prices of the modification are based upon adequate price competition, or (2) when a waiver has been granted.
- (b) If any price, including profit or fee, negotiated in connection with any modification under this clause, or any cost reimbursable under this IGSA, was increased by any significant amount because
  - (1) the Service Provider or a subcontractor furnished certified cost or pricing data that were not complete, accurate, and current as certified in its Certificate of Current Cost or Pricing Data,
  - (2) a subcontractor or prospective subcontractor furnished the Service Provider certified cost or pricing data that were not complete, accurate, and current as certified in the Service Provider's Certificate of Current Cost or Pricing Data, or
  - (3) any of these parties furnished data of any description that were not accurate, the price or cost shall be reduced accordingly and the IGSA shall be modified to reflect the reduction. This right to a price reduction is limited to that resulting from defects in data relating to modifications for which this clause becomes operative under paragraph (a) of this clause.
- (c) Any reduction in the IGSA price under paragraph (b) of this clause due to defective data from a prospective subcontractor that was not subsequently awarded the subcontract shall be limited to the amount, plus applicable overhead and profit markup, by which (1) the actual subcontract or (2) the actual cost to the Service Provider, if there was no subcontract, was less than the prospective subcontract cost estimate submitted by the Service Provider; provided, that the actual subcontract price was not itself affected by defective certified cost or pricing data.

(d)

(1) If the Contracting Officer determines under paragraph (b) of this clause that a price or cost reduction should be made, the Service Provider agrees not to raise the following matters as a defense:

- (i) The Service Provider or subcontractor was a sole source supplier or otherwise was in a superior bargaining position and thus the price of the IGSA would not have been modified even if accurate, complete, and current certified cost or pricing data had been submitted.
- (ii) The Contracting Officer should have known that the certified cost or pricing data in issue were defective even though the Service Provider or subcontractor took no affirmative action to bring the character of the data to the attention of the Contracting Officer.
- (iii) The IGSA was based on an agreement about the total cost of the IGSA and there was no agreement about the cost of each item procured under the IGSA.
- (iv) The Service Provider or subcontractor did not submit a Certificate of Current Cost or Pricing Data.

(2)

- (i) Except as prohibited by subdivision (d)(2)(ii) of this clause, an offset in an amount determined appropriate by the Contracting Officer based upon the facts shall be allowed against the amount of a IGSA price reduction if -
  - (A) The Service Provider certifies to the Contracting Officer that, to the best of the Service Provider's knowledge and belief, the Service Provider is entitled to the offset in the amount requested; and
  - (B) The Service Provider proves that the certified cost or pricing data were available before the "as of" date specified on its Certificate of Current Cost or Pricing Data, and that the data were not submitted before such date.
- (ii) An offset shall not be allowed if -
  - (A) The understated data were known by the Service Provider to be understated before the "as of" date specified on its Certificate of Current Cost or Pricing Data; or
  - (B) The Government proves that the facts demonstrate that the IGSA price would not have increased in the amount to be offset even if the available data had been submitted before the "as of" date specified on its Certificate of Current Cost or Pricing Data.
- (e) If any reduction in the IGSA price under this clause reduces the price of items for which payment was made prior to the date of the modification reflecting the price reduction, the Service Provider shall be liable to and shall pay the United States at the time such overpayment is repaid
  - (1) Simple interest on the amount of such overpayment to be computed from the date(s) of overpayment to the Service Provider to the date the Government is repaid by the Service Provider at the applicable underpayment rate effective for each quarter prescribed by the Secretary of the Treasury under 26 U.S.C. 6621(a)(2); and

(2) A penalty equal to the amount of the overpayment, if the Service Provider or subcontractor knowingly submitted certified cost or pricing data that were incomplete, inaccurate, or noncurrent.

# **Certificate of Current Cost or Pricing Data**

This is to certify that, to the best of my knowledge and belief, the cost or pricing data submitted, either actually or by specific identification in writing, to the Contracting Officer or to the Contracting Officer's representative in support of* are accurate, complete, and current as of**. This certification includes the cost or pricing data supporting any advance agreements and forward pricing rate agreements between the offeror and the Government that are part of the proposal.
Service Provider
Signature
Name
Title
Date of execution***
* Identify the proposal, request for price adjustment, or other submission involved, giving the appropriate identifying number (e.g., RFP No.).
** Insert the day, month, and year when price negotiations were concluded and price agreement was reached or, if applicable, an earlier date agreed upon between the parties that is as close as practicable to the date of agreement on price.
*** Insert the day, month, and year of signing, which should be as close as practicable to the date when the price negotiations were concluded and the contract price was agreed to.
Article 27. Combating Trafficking in Persons
<ul> <li>(a) Definitions. As used in this clause— "Coercion" means— <ol> <li>Threats of serious harm to or physical restraint against any person;</li> <li>Any scheme, plan, or pattern intended to cause a person to believe that failure to perform an act would result in serious harm to or physical restraint against any person; or</li> <li>The abuse or threatened abuse of the legal process.</li> </ol> </li> </ul>
"Commercial sex act" means any sex act on account of which anything of value is given to or received by any person.

"Debt bondage" means the status or condition of a debtor arising from a pledge by the debtor of his or her personal services or of those of a person under his or her control as a security for debt, if the value of those services as reasonably assessed is not applied toward the liquidation of the debt or the length and nature of those services are not respectively limited and defined.

"Employee" means an employee of the Contractor directly engaged in the performance of work under the contract who has other than a minimal impact or involvement in contract performance.

"Forced Labor" means knowingly providing or obtaining the labor or services of a person—

- (1) By threats of serious harm to, or physical restraint against, that person or another person;
- (2) By means of any scheme, plan, or pattern intended to cause the person to believe that, if the person did not perform such labor or services, that person or another person would suffer serious harm or physical restraint; or
- (3) By means of the abuse or threatened abuse of law or the legal process.

"Involuntary servitude" includes a condition of servitude induced by means of—

- (1) Any scheme, plan, or pattern intended to cause a person to believe that, if the person did not enter into or continue in such conditions, that person or another person would suffer serious harm or physical restraint; or
- (2) The abuse or threatened abuse of the legal process.

"Severe forms of trafficking in persons" means—

- (1) Sex trafficking in which a commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such act has not attained 18 years of age; or
- (2) The recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery.

"Sex trafficking" means the recruitment, harboring, transportation, provision, or obtaining of a person for the purpose of a commercial sex act.

- (b) *Policy*. The United States Government has adopted a zero tolerance policy regarding trafficking in persons. Contractors and contractor employees shall not—
  - (1) Engage in severe forms of trafficking in persons during the period of performance of the contract;
  - (2) Procure commercial sex acts during the period of performance of the contract; or

- (3) Use forced labor in the performance of the contract.
- (c) *Contractor requirements*. The Contractor shall—
  - (1) Notify its employees of—
  - (i) The United States Government's zero tolerance policy described in paragraph (b) of this clause; and
  - (ii) The actions that will be taken against employees for violations of this policy. Such actions may include, but are not limited to, removal from the contract, reduction in benefits, or termination of employment; and
  - (2) Take appropriate action, up to and including termination, against employees or subcontractors that violate the policy in paragraph (b) of this clause.
- (d) Notification. The Contractor shall inform the Contracting Officer immediately of—
  - (1) Any information it receives from any source (including host country law enforcement) that alleges a Contractor employee, subcontractor, or subcontractor employee has engaged in conduct that violates this policy; and
  - (2) Any actions taken against Contractor employees, subcontractors, or subcontractor employees pursuant to this clause.
- (e) *Remedies*. In addition to other remedies available to the Government, the Contractor's failure to comply with the requirements of paragraphs (c), (d), or (f) of this clause may result in—
  - (1) Requiring the Contractor to remove a Contractor employee or employees from the performance of the contract;
  - (2) Requiring the Contractor to terminate a subcontract;
  - (3) Suspension of contract payments;
  - (4) Loss of award fee, consistent with the award fee plan, for the performance period in which the Government determined Contractor non-compliance;
  - (5) Termination of the contract for default or cause, in accordance with the termination clause of this contract; or
  - (6) Suspension or debarment.
- (f) *Subcontracts*. The Contractor shall include the substance of this clause, including this paragraph (f), in all subcontracts.
- (g) *Mitigating Factor*. The Contracting Officer may consider whether the Contractor had a Trafficking in Persons awareness program at the time of the violation as a mitigating factor when determining remedies. Additional information about Trafficking in Persons and examples of awareness programs can be found at the website for the Department of State's Office to Monitor and Combat Trafficking in Persons at http://www.state.gov/g/tip.

#### Article 28. Order of Precedence

Should there be a conflict between the 2011 PBNDS and other any other term and/or condition of the IGSA, the Service Provider shall contact the Contracting Officer for clarification.

### Article 29. Reporting Executive Compensation and First-Tier Subcontract Awards

a) Definitions. As used in this article:

"Executive" means officers, managing partners, or any other employees in management positions.

"First-tier subcontract" means a subcontract awarded directly by the Service Provider for the purpose of acquiring supplies or services (including construction) for performance of an agreement. It does not include the Service Provider's supplier agreements with vendors, such as long-term arrangements for materials or supplies that benefit multiple agreements and/or the costs of which are normally applied to a Service Provider's general and administrative expenses or indirect costs.

"Months of award" means the month in which a contract is signed by the Contracting Officer or the month in which a first-tier subcontract is signed by the Service Provider.

"Total compensation" means the cash and noncash dollar value earned by the executive during the Service Provider's preceding fiscal year and includes the following (for more information see 17 CFR 229.402(c)(2)):

- (1) Salary and bonus.
- (2) Awards of stock, stock options, and stock appreciation rights. Use the dollar amount recognized for financial statement reporting purposes with respect to the fiscal year in accordance with the Financial Accounting Standards Board's Accounting Standards Codification (FASB ASC) 718, Compensation-Stock Compensation.
- (3) Earnings for services under non-equity incentive plans. This does not include group life, health, hospitalization or medical reimbursement plans that do not discriminate in favor of executives, and are available generally to all salaried employees.
- (4) *Change in pension value*. This is the change in present value of defined benefit and actuarial pension plans.
- (5) Above-market earnings on deferred compensation which is not tax-qualified.
- (6) Other compensation, if the aggregate value of all such other compensation (e.g., severance, termination payments, value of life insurance paid on behalf of the employee, perquisites or property) for the executive exceeds

- (b) Section 2(d)(2) of the Federal Funding Accountability and Transparency Act of 2006 (Pub. L. 109-282), as amended by section 6202 of the Government Funding Transparency Act of 2008 (Pub. L. 110-252), requires the Contractor to report information on subcontract awards. The law requires all reported information be made public, therefore, the Service Provider is responsible for notifying its subcontractors that the required information will be made public.
- (c) Nothing in this article requires the disclosure of classified information

(d)

- (1) Executive compensation of the Service Provider. As a part of its annual registration requirement in System for Award Management (SAM) database, the Service Provider shall report the names and total compensation of each of the five most highly compensated executives for its preceding completed fiscal year, if—
  - (i) In the Service Provider's preceding fiscal year, the Service Provider received—
    - (A) 80 percent or more of its annual gross revenues from Federal contracts (and subcontracts), loans, grants (and subgrants), cooperative agreements, and other forms of Federal financial assistance; and
    - (B) or more in annual gross revenues from Federal contracts (and subcontracts), loans, grants (and subgrants), cooperative agreements, and other forms of Federal financial assistance; and
  - (ii) The public does not have access to information about the compensation of the executives through periodic reports filed under section 13(a) or 15(d) of the Securities Exchange Act of 1934 (15 U.S.C. 78m(a), 78o(d)) or section 6104 of the Internal Revenue Code of 1986. (To determine if the public has access to the compensation information, see the U.S. Security and Exchange Commission total compensation filings at <a href="http://www.sec.gov/answers/execomp.htm">http://www.sec.gov/answers/execomp.htm</a>.)
- (2) First-tier subcontract information. Unless otherwise directed by the contracting officer, or as provided in paragraph (h) of this clause, by the end of the month following the month of award of a first-tier subcontract with a value of or more, the Contractor shall report the following information at <a href="http://www.fsrs.gov">http://www.fsrs.gov</a> for that first-tier subcontract. (The Contractor shall follow the instructions at <a href="http://www.fsrs.gov">http://www.fsrs.gov</a> to report the data.)
  - (i) Unique identifier (DUNS Number) for the subcontractor receiving the award and for the subcontractor's parent company, if the subcontractor has a parent company.
  - (ii) Name of the subcontractor.
  - (iii) Amount of the subcontract award.
  - (iv) Date of the subcontract award.

- (v) A description of the products or services (including construction) being provided under the subcontract, including the overall purpose and expected outcomes or results of the subcontract.
- (vi) Subcontract number (the subcontract number assigned by the Contractor).
- (vii) Subcontractor's physical address including street address, city, state, and country. Also include the nine-digit zip code and congressional district.
- (viii) Subcontractor's primary performance location including street address, city, state, and country. Also include the nine-digit zip code and congressional district.
- (ix) The prime contract number, and order number if applicable.
- (x) Awarding agency name and code.
- (xi) Funding agency name and code.
- (xii) Government contracting office code.
- (xiii) Treasury account symbol (TAS) as reported in FPDS.
- (xiv) The applicable North American Industry Classification System code (NAICS).
- (3) Executive compensation of the first-tier subcontractor. Unless otherwise directed by the Contracting Officer, by the end of the month following the month of award of a first-tier subcontract with a value of or more, and annually thereafter (calculated from the prime contract award date), the Service Provider shall report the names and total compensation of each of the five most highly compensated executives for that first-tier subcontractor for the first-tier subcontractor's preceding completed fiscal year at <a href="http://www.fsrs.gov">http://www.fsrs.gov</a>, if—
  - (i) In the subcontractor's preceding fiscal year, the subcontractor received—
    - (A) 80 percent or more of its annual gross revenues from Federal contracts (and subcontracts), loans, grants (and subgrants), cooperative agreements, and other forms of Federal financial assistance; and
    - (B) or more in annual gross revenues from Federal contracts (and subcontracts), loans, grants (and subgrants), cooperative agreements, and other forms of Federal financial assistance; and
  - (ii) The public does not have access to information about the compensation of the executives through periodic reports filed under section 13(a) or 15(d) of the Securities Exchange Act of 1934 (15 U.S.C. 78m(a), 78o(d)) or section 6104 of the Internal Revenue Code of 1986. (To determine if the public has access to the

compensation information, see the U.S. Security and Exchange Commission total compensation filings at http://www.sec.gov/answers/execomp.htm.)

- (e) The Service Provider shall not split or break down first-tier subcontract awards to a value less than to avoid the reporting requirements in paragraph (d).
- (f) The Service Provider is required to report information on a first-tier subcontract covered by paragraph (d) when the subcontract is awarded. Continued reporting on the same subcontract is not required unless one of the reported data elements changes during the performance of the subcontract. The Service Provider is not required to make further reports after the first-tier subcontract expires.
- (g)

  (1) If the Service Provider in the previous tax year had gross income, from all sources, under the Contractor is exempt from the requirement to report subcontractor awards.
  - (2) If a subcontractor in the previous tax year had gross income from all sources under the Contractor does not need to report awards for that subcontractor.
- (h) The FSRS database at <a href="http://www.fsrs.gov">http://www.fsrs.gov</a> will be prepopulated with some information from CCR

### **Article 30. Information Governance and Privacy**

This Agreement incorporates the following clauses by reference:

FAR 52.224-1 Privacy Act Notification (APR 1984);

FAR 52.224-2 Privacy Act (APR 1984); and,

FAR 52.224-3 Privacy Training (JAN 2017).

ICE Information Governance and Privacy Requirements Clause (JUL 2017)

Guidance: In addition to FAR 52.224-1 Privacy Act Notification (APR 1984), 52.224-2 Privacy Act (APR 1984), FAR 52.224-3 Privacy Training (JAN 2017), and HSAR Clauses, the following IGP clause must be included in its entirety in all contracts. No section of this clause may be read as self-deleting unless the terms of the contract meet the requirements for self-deletion as specified in this clause.

- A. Limiting Access to Privacy Act and Other Sensitive Information
- (1) Privacy Act Information In accordance with FAR 52.224-1 Privacy Act Notification (APR 1984), and FAR 52.224-2 Privacy Act (APR 1984), if this contract requires Service Provider personnel to have access to information protected by the Privacy Act of 1974 the Service Provider is

advised that the relevant DHS system of records notices (SORNs) applicable to this Privacy Act information may be found at www.dhs.gov/privacy. Applicable SORNS of other agencies may be accessed through the agencies' websites or by searching FDsys, the Federal Digital System, available at http://www.gpo.gov/fdsys/. SORNs may be updated at any time.

(2) Prohibition on Performing Work Outside a Government Facility/Network/Equipment The Service Provider shall perform all tasks on authorized Government networks, using Government-furnished IT and other equipment and/or Workplace as a Service (WaaS) if WaaS is authorized by the statement of work. Government information shall remain within the confines of authorized Government networks at all times. Except where telework is specifically authorized within this contract, the Service Provider shall perform all tasks described in this document at authorized Government facilities; the Service Provider is prohibited from performing these tasks at or removing Government-furnished information to any other facility; and Government information shall remain within the confines of authorized Government facilities at all times. Service Providers may only access classified materials on government furnished equipment in authorized government owned facilities regardless of telework authorizations.

# (3) Prior Approval Required to Hire Subcontractors

The Service Provider is required to obtain the Contracting Officer's approval prior to engaging in any contractual relationship (Subcontractor) in support of this contract requiring the disclosure of information, documentary material and/or records generated under or relating to this contract. The Service Provider (and any Subcontractor) is required to abide by Government and Agency guidance for protecting sensitive and proprietary information.

# (4) Separation Checklist for Service Provider Employees

Service Provider shall complete a separation checklist before any employee or Subcontractor employee terminates working on the contract. The separation checklist must verify: (1) return of any Government-furnished equipment; (2) return or proper disposal of sensitive personally identifiable information (PII), in paper or electronic form, in the custody of the employee or Subcontractor employee including the sanitization of data on any computer systems or media as appropriate; and (3) termination of any technological access to the Service Provider's facilities or systems that would permit the terminated employee's access to sensitive PII.

In the event of adverse job actions resulting in the dismissal of an employee or Subcontractor employee, the Service Provider shall notify the Contracting Officer's Representative (COR) within 24 hours. For normal separations, the Service Provider shall submit the checklist on the last day of employment or work on the contract.

As requested, Service Providers shall assist the ICE Point of Contact (ICE/POC), Contracting Officer, or COR with completing ICE Form 50-005/Contractor Employee Separation Clearance Checklist by returning all Government-furnished property including but not limited to computer equipment, media, credentials and passports, smart cards,

mobile devices, PIV cards, calling cards, and keys and terminating access to all user accounts and systems.

B. Privacy Training, Safeguarding, and Remediation If the Safeguarding of Sensitive Information (MAR 2015) and Information Technology Security and Privacy Training (MAR 2015) clauses are included in this contract, section B of this clause is deemed self- deleting.

# (1) Required Security and Privacy Training for Contractors

Service Provider shall provide training for all employees, including Subcontractors and independent contractors who have access to sensitive personally identifiable information (PII) as well as the creation, use, dissemination and/or destruction of sensitive PII at the outset of the employee's work on the contract and every year thereafter. Training must include procedures on how to properly handle sensitive PII, including security requirements for the transporting or transmission of sensitive PII, and reporting requirements for a suspected breach or loss of sensitive PII. All Service Provider employees are required to take the Privacy at DHS: Protecting Personal Information training course. This course, along with more information about DHS security and training requirements for Contractors, is available at www.dhs.gov/dhs-security-andtraining-requirements-contractors. The Federal Information Security Management Act (FISMA) requires all individuals accessing ICE information to take the annual Information Assurance Awareness Training course. These courses are available through the ICE intranet site or the Agency may also make the training available through hypertext links or CD. The Service Provider shall maintain copies of employees' certificates of completion as a record of compliance and must submit an annual e-mail notification to the ICE Contracting Officer's Representative that the required training has been completed for all the Service Provider's employees.

# (2) Safeguarding Sensitive PII Requirement

Service Provider employees shall comply with the Handbook for Safeguarding sensitive PII at DHS at all times when handling sensitive PII, including the encryption of sensitive PII as required in the Handbook. This requirement will be flowed down to all subcontracts and lower tiered subcontracts as well.

# (3) Non-Disclosure Agreement Requirement

All Service Provider personnel that may have access to PII or other sensitive information shall be required to sign a Non-Disclosure Agreement (DHS Form 11000-6) prior to commencing work. The Service Provider shall maintain signed copies of the NDA for all employees as a record of compliance. The Service Provider shall provide copies of the signed NDA to the Contracting Officer's Representative (COR) no later than two (2) days after execution of the form.

(4) Prohibition on Use of PII in Vendor Billing and Administrative Records The Service Provider's invoicing, billing, and other financial/administrative records/databases may not store or include any sensitive Government information, such as PII that is created, obtained, or provided during the performance of the contract. It is acceptable to list the names, titles and contact information for the Contracting Officer, Contracting Officer's Representative, or other ICE personnel associated with the administration of the contract in the invoices as needed.

- (5) Reporting Suspected Loss of Sensitive PII
  Service Providers must report the suspected loss or compromise of sensitive PII to ICE in
  a timely manner and cooperate with ICE's inquiry into the incident and efforts to
  remediate any harm to potential victims.
- 1. The Service Provider must develop and include in its security plan (which is submitted to ICE) an internal system by which its employees and Subcontractors are trained to identify and report the potential loss or compromise of sensitive PII.
- 2. The Service Provider must report the suspected loss or compromise of sensitive PII by its employees or Subcontractors to the ICE Security Operations Center (480-496-6627), the Contracting Officer's Representative (COR), and the Contracting Officer within one (1) hour of the initial discovery.
- 3. The Service Provider must provide a written report to ICE within 24 hours of the suspected loss or compromise of sensitive PII by its employees or Subcontractors. The report must contain the following information:
- a. Narrative or detailed description of the events surrounding the suspected loss or compromise of information.
- b. Date, time, and location of the incident.
- c. Type of information lost or compromised.
- d. Service Provider's assessment of the likelihood that the information was compromised or lost and the reasons behind the assessment.
- e. Names of person(s) involved, including victim, Service Provider employee/Subcontractor and any witnesses.
- f. Cause of the incident and whether the company's security plan was followed and, if not, which specific provisions were not followed.
- g. Actions that have been or will be taken to minimize damage and/or mitigate further compromise.
- h. Recommendations to prevent similar situations in the future, including whether the security plan needs to be modified in any way and whether additional training may be required.
- 4. The Service Provider shall provide full access and cooperation for all activities determined by the Government to be required to ensure an effective incident response, including providing all requested images, log files, and event information to facilitate rapid resolution of sensitive information incidents.
- 5. At the Government's discretion, Service Provider employees or Subcontractor employees may be identified as no longer eligible to access sensitive PII or to work on that contract based on their actions related to the loss or compromise of sensitive PII.

#### (6) Victim Remediation

The Service Provider is responsible for notifying victims and providing victim remediation services in the event of a loss or compromise of sensitive PII held by the Service Provider, its agents, or its Subcontractors, under this contract. Victim remediation services shall include at least 18 months of credit monitoring and, for serious or large incidents as determined by the Government, call center help desk services for the individuals whose sensitive PII was lost or compromised. The Service Provider and ICE will collaborate and agree on the method and content of any notification that may be required to be sent to individuals whose sensitive PII was lost or compromised.

- C. Government Records Training, Ownership, and Management
- (1) Records Management Training and Compliance
- (a) The Service Provider shall provide DHS basic records management training for all employees and Subcontractors that have access to sensitive PII as well as to those involved in the creation, use, dissemination and/or destruction of sensitive PII. This training will be provided at the outset of the Subcontractor's/employee's work on the contract and every year thereafter. This training can be obtained via links on the ICE intranet site or it may be made available through other means (e.g., CD or online). The Service Provider shall maintain copies of certificates as a record of compliance and must submit an e-mail notification annually to the Contracting Officer's Representative verifying that all employees working under this contract have completed the required records management training.
- (b) The Service Provider agrees to comply with Federal and Agency records management policies, including those policies associated with the safeguarding of records covered by the Privacy Act of 1974. These policies include the preservation of all records created or received regardless of format, mode of transmission, or state of completion.
- (2) Records Creation, Ownership, and Disposition
- (a) The Service Provider shall not create or maintain any records not specifically tied to or authorized by the contract using Government IT equipment and/or Government records or that contain Government Agency data. The Service Provider shall certify in writing the destruction or return of all Government data at the conclusion of the contract or at a time otherwise specified in the contract.
- (b) Except as stated in the Performance Work Statement and, where applicable, the Service Provider's Commercial License Agreement, the Government Agency owns the rights to all electronic information (electronic data, electronic information systems or electronic databases) and all supporting documentation and associated metadata created as part of this contract. All deliverables (including all data and records) under the contract are the property of the U.S. Government and are considered federal records, for which the Agency shall have unlimited rights to use, dispose of, or disclose such data contained therein. The Service Provider must deliver sufficient technical documentation with all data deliverables to permit the agency to use the data.
- (c) The Service Provider shall not retain, use, sell, disseminate, or dispose of any government data/records or deliverables without the express written permission of the

Contracting Officer or Contracting Officer's Representative. The Agency and its Service Providers are responsible for preventing the alienation or unauthorized destruction of records, including all forms of mutilation. Willful and unlawful destruction, damage or alienation of Federal records is subject to the fines and penalties imposed by 18 U.S.C. § 2701. Records may not be removed from the legal custody of the Agency or destroyed without regard to the provisions of the Agency records schedules.

# D. Data Privacy and Oversight

Section D applies to information technology (IT) contracts. If this is not an IT contract, section D may read as self-deleting.

(1) Restrictions on Testing or Training Using Real Data Containing PII
The use of real data containing sensitive PII from any source for testing or training
purposes is generally prohibited. The Service Provider shall use synthetic or de-identified
real data for testing or training whenever feasible. ICE policy requires that any proposal
to use of real data or de-identified data for IT system testing or training be approved by
the ICE Privacy Officer and Chief Information Security Officer (CISO) in advance. In the
event performance of the contract requires or necessitates the use of real data for systemtesting or training purposes, the Service Provider in coordination with the Contracting
Officer or Contracting Officer's Representative and Government program manager shall
obtain approval from the ICE Privacy Office and CISO and complete any required
documentation.

If this IT contract contains the Safeguarding of Sensitive Information (MAR 2015) and Information Technology Security and Privacy Training (MAR 2015) clauses, section D (2) of this clause is deemed self-deleting.

- (2) Requirements for Service Provider IT Systems Hosting Government Data The Service Provider is required to obtain a Certification and Accreditation for any IT environment owned or controlled by the Service Provider or any Subcontractor on which Government data shall reside for the purposes of IT system development, design, data migration, testing, training, maintenance, use, or disposal.
- (3) Requirement to Support Privacy Compliance
- (a) The Service Provider shall support the completion of the Privacy Threshold Analysis (PTA) document when it is required. PTAs are triggered by the creation, modification, upgrade, or disposition of an IT system, and must be renewed at least every three years. Upon review of the PTA, the DHS Privacy Office determines whether a Privacy Impact Assessment (PIA) and/or Privacy Act System of Records Notice (SORN), or modifications thereto, are required. The Service Provider shall provide adequate support to complete the PIA in a timely manner, and shall ensure that project management plans and schedules include the PTA, PIA, and SORN (to the extent required) as milestones. Additional information on the privacy compliance process at DHS, including PTAs, PIAs, and SORNs, is located on the DHS Privacy Office website (www.dhs.gov/privacy) under "Compliance." DHS Privacy Policy Guidance Memorandum 2008-02 sets forth

when a PIA will be required at DHS, and the Privacy Impact Assessment Guidance and Template outline the requirements and format for the PIA.

- (b) If the contract involves an IT system build or substantial development or changes to an IT system that may require privacy documentation, the Service Provider shall assign or procure a Privacy Lead, to be listed under "Key Personnel." The Privacy Lead shall be responsible for providing adequate support to DHS to ensure DHS can complete any required PTA, PIA, SORN, or other supporting documentation to support privacy compliance. The Privacy Lead shall work with personnel from the program office, the ICE Privacy Office, the Office of the Chief Information Officer, and the Records Management Branch to ensure that the privacy documentation is kept on schedule, that the answers to questions in the PIA are thorough and complete, and that questions asked by the ICE Privacy Office and other offices are answered in a timely fashion. The Privacy Lead:
  - Must have excellent writing skills, the ability to explain technology clearly for a non-technical audience, and the ability to synthesize information from a variety of sources.
  - Must have excellent verbal communication and organizational skills.
  - Must have experience writing PIAs. Ideally the candidate would have experience writing PIAs for DHS.
  - Must be knowledgeable about the Privacy Act of 1974 and the E-Government Act of 2002.
  - Must be able to work well with others.
- (c) If a Privacy Lead is already in place with the program office and the contract involves IT system builds or substantial changes that may require privacy documentation, the requirement for a separate Private Lead specifically assigned under this contract may be waived provided the Service Provider agrees to have the existing Privacy Lead coordinate with and support the ICE Privacy POC to ensure privacy concerns are proactively reviewed and so ICE can complete any required PTA, PIA, SORN, or other supporting documentation to support privacy compliance if required. The Service Provider shall work with personnel from the program office, the ICE Office of Information Governance and Privacy, and the Office of the Chief Information Officer to ensure that the privacy documentation is kept on schedule, that the answers to questions in any privacy documents are thorough and complete, that all records management requirements are met, and that questions asked by the ICE Privacy Office and other offices are answered in a timely fashion.

# **Article 31. Quality Control**

A. The Service Provider is responsible for management and quality control actions necessary to meet the quality standards set forth in the Agreement. The Service Provider must provide a Quality Control Plan (QCP) that meets the requirements specified in the Performance Requirements Summary (PRS), Attachment 5A to the CO for concurrence prior to award of the IGSA (or as directed by the CO). The CO will notify the Service Provider of concurrence or required modifications to the plan

- before the Agreement start date. If a modification to the plan is required, the Service Provider must make appropriate modifications and obtain concurrence of the revised plan by the CO before the contract start date.
- B. The Service Provider shall provide an overall QCP that addresses critical operational performance standards for the services required under this contract. The QCP shall ensure that services will be maintained at a uniform and acceptable level. At a minimum, the Service Provider shall periodically review and update the QCP policies and procedures at least on an annual basis. The Service Provider shall audit facility's operations associated with ICE and ICE detainees monthly for compliance with the QCP. The Service Provider shall notify the Government 48 hours in advance of the audit to ensure the COR is available to participate. The Service Provider's QCP shall identify deficiencies, appropriate corrective action(s), and timely implementation plans to the COR.
- C. If the Service Provider proposes changes in the QCP after contract award, the Service Provider shall submit them to the COR for review. If the COR concurs with the changes, the COR shall submit the changes to the CO. The CO may modify the contract to include these changes.

# **Article 32. Quality Assurance Surveillance Program (QASP)**

- A. The Government's Quality Assurance Surveillance Program is based on the premise that the Service Provider, and not the Government, is responsible for management and quality control actions to meet the terms of the Agreement. The Quality Assurance Surveillance Plan (QASP) procedures recognize that unforeseen problems do occur. Good management and use of an adequate Quality Control Plan will allow the facility to operate within acceptable quality levels.
- B. Each phase of the services rendered under this Agreement is subject to inspection both during the Service Provider's operations and after completion of the tasks.
- C. When the Service Provider is advised of any unsatisfactory condition(s), the Service Provider shall submit a written report to the COR addressing corrective/preventive actions taken. The QASP is not a substitute for quality control by the Service Provider.
- D. The COR may check the Service Provider's performance and document any noncompliance; only the Contracting Officer may take formal action against the Service Provider for unsatisfactory performance.
- E. The Government may reduce the invoice or otherwise withhold payment for any individual item of nonconformance observed. The Government may apply various inspection and extrapolation techniques (i.e., 100 % surveillance, random sampling, planned sampling, unscheduled inspections) to determine the quality of services, the appropriate reductions, and the total payment due.

- F. Attachment 4 of this Agreement sets forth the procedures and guidelines that ICE will use to inspect the technical performance of the Service Provider. It presents the financial values and mechanisms for applying adjustments to the Service Provider's invoices as dictated by work performance measured to the desired level of accomplishment.
  - 1. The purpose of the QASP is to:
    - a. Define the roles and responsibilities of participating Government officials.
    - b. Define the types of work to be performed.
    - c. Describe the evaluation methods that will be employed by the Government in assessing the Service Provider's performance.
    - d. Describe the process of performance documentation.
  - 2. Roles and Responsibilities of Participating Government Officials
    - a. The COR(s) will be responsible for monitoring, assessing, recording, and reporting on the technical performance of the Service Provider on a day-to-day basis. The COR(s) will have primary responsibility for completing "Quality Assurance Surveillance Forms" to document their inspection and evaluation of the Service Provider's work performance.
    - b. The Contracting Officer (CO) or designee has overall responsibility for evaluating the Service Provider's performance in areas of contract compliance, contract administration, and cost and property control. The CO shall review the COR's evaluation of the Service Provider's performance and invoices. If applicable, deductions will be assessed in accordance with the evaluation of the Service Provider's performance, e.g., monetary adjustments for inadequate performance.
- G. The rights of the Government and remedies described in this section are in addition to all other rights and remedies set forth in this Agreement. Any reductions in the Service Provider's invoice shall reflect the contract's reduced value resulting from the Service Provider's failure to perform required services. The Service Provider shall not be relieved of full performance of the services hereunder and may be terminated for default based upon inadequate performance of services, even if a reduction was previously taken for any inadequate performance.

#### **Article 33. Exclusivity**

The Service Provider agrees that the Facility is to be for the exclusive use of ICE and its detainee population. No other agency shall be allowed to use the Facility to house its detainees, prisoners, or inmates without prior approval of the Contracting Officer. If given approval, a separate bed day rate shall be negotiated with the other agency and ICE shall not be responsible for payment related to beds used by another agency. The other agency shall be separately invoiced for the beds it uses. The duration of the use of beds will be determined on a case by case basis.

#### Article 34. Use of Service Provider's Policies and Procedures

The Contracting Officer shall approve the Service Provider's policies and procedures for use under this Agreement. Upon approval, the Service Provider is authorized to use its policies and procedures in conjunction with the Performance-Based National Detention Standards mandated under this Agreement.

#### Article 35. Accreditation

The Service Provider shall have eighteen (18) months from issuance of the task order to fund this Agreement to become American Correctional Association (ACA) accredited. The Service Provider shall, within nine (9) months from the date this facility becomes operational, formally apply for accreditation to the ACA. Once full accreditation has been obtained, the Service Provider shall maintain this accreditation throughout the life of the Agreement, inclusive of any period extensions. The Service Provider shall provide the Contracting Officer with written proof of such application within five (5) days of the application. The Service Provider shall provide the Contracting Officer with written proof of its accreditation within five (5) days of notification of its accreditation.

#### **Article 36. Physical Plant Requirements**

1. A total of

A. Enforcement and Removal Operations Office Space: currently not included in the bed day rate for this agreement

The Service Provider shall refer to ICE Design Standards (ICE Design Standards Website to be Inserted Here) for specific office and workstation sizes and specific furnishing requirements for a bed facility. The Standards include but are not limited to the following:

workstations as outlined below:

- Assistant Field Office Director GS-1801a. b. - Officer in Charge GS-1801-- Assistant Officer in Charge GS-1801c. - Intelligence Officer GS-1801d. - Chief Immigration Enforcement Agent GS-1801e. f. Offices - Supervisory Detention & Deportation Officers GS-1801-Offices - Deportation Officers GS-1801-

  - g.

offices and

- h. Offices - Supervisory Immigration Enforcement Agents GS-1801-
- Workstations Immigration Enforcement Agents GS-1801i.
- Offices Supervisory Deportation Assistant, GS-1802į.
- Workstations Detention & Removal Assistants GS-1802k.

- 1. Office Mission Support Specialist GS-0301-
- m. Offices Contracting Officer's Representative, GS-1102-
- n. Office Intelligence Research Specialist GS-1801-
- o. Office Training Officer GS-1801-
- p. Workstations Mission Support Assistant GS-0301-
- q. Workstation Receptionist
- r. Workstation OIC Secretary
- s. Workstation Records Tech
- t. Workstation Mail/File Clerk
- u. File rooms (see Standards for size and quantity)
- v. Conference rooms adjacent to or within ICE area (see Standards for size and quantity)
- w. Employee break rooms (see Standards for size and quantity)
- x. IT computer support rooms must be provided through out ICE space per the specifications. Including specialized requirements for climate control of IT equipment rooms for Public Health Service, Executive Office of Immigration Review, and ICE office area.
- y. Actual location, layout, configuration, and size of rooms will be determined during the final design phase.

# B. Office of the Principle Legal Advisor (OPLA) Space

The Service Provider shall refer to ICE Design Standards for specific office and workstation sizes and specific furnishing requirements for a bed facility. All furniture and case goods shall be furnished by the Service Provider in accordance with ICE Design Standards. The Standards include but are not limited to the following:

- 1. Office Deputy Chief Counsel (see Standards for size)
- 2. Offices Assistant Chief Counsel (see Standards for size)
- 3. Workstations Legal Technicians (see Standards for size)
- 4. Workstation Mail/File Clerk
- 5. Office support space must be provided per the ICE OPLA Design Standards.

#### C. Executive Office for Immigration Review (EOIR) Space

The Service Provider shall refer to ICE/EOIR Design Standards for specific office and workstation sizes and specific furnishing requirements for a bed facility. All furniture and case goods shall be furnished by the Service Provider in accordance with ICE Design Standards. The Standards include but are not limited to the following:

1. Courtrooms and accompanying office and support space as per the EOIR Design Standards for a bed facility. The office space is per the EOIR Design

Standards. Each courtroom should have the capability to hold live court as well as hold video teleconferencing court. All furniture and case goods shall be furnished by the Service Provider in accordance with ICE Design Standards.

- 2. Hard walled offices (see Standards for size)
- 3. Workstations (see Standards for size)
- 4. Visitation space must be provided to meet the ACA and 2011 PBNDS standards.
- 5. Separate entrance for judges required with complete security system and access to parking lot. Must be ADA compliant.
- 6. EOIR Support Space must be provided per the EOIR Design Standards.

# D. Health Services Space

Health Services Space: Health services will be provided by the Service Provider or if applicable, through its sub-Service Provider. Healthcare Services Design Standards shall be in accordance with applicable ICE requirements when provided by the Service Provider.

#### E. Processing Area

The processing area shall be designed to process detainees as required in high frequency rates and varying numbers i.e., a busload up to 100 detainees at one time. The processing area shall be in compliance with the ICE Hold Room Standard and the 2011 PBNDS.

#### F. Furniture

All furniture and case goods shall be furnished by the Service Provider in accordance with ICE Design Guide and specifications, which include ICE support space and all operational components which include EOIR, OPLA and IHSC space as required in accordance with the ICE Design Standards.

#### G. ICE IT Equipment

ICE will provide and install IT equipment in office spaces for ICE personnel only, to include computer workstations and screens, printers and fax machines. All infrastructure, cabling, and interfacing equipment shall be provided by the Service Provider at time of construction.

**NOTE:** ICE IT system must be a complete, independent and physically separate system from the Service Provider's IT system. The system shall serve all operational components: ICE, OPLA, and IHSC. EOIR shall have a separate system within EOIR IT space as per the EOIR Design Standards.

For further ICE and OPLA space requirements, please see Contract Detention Facility (CDF) Design Standards for Immigration and Customs Enforcement

(ICE), May 14, 2007; addendums: ICE Cabling Standards; Phone Specifications.

# H. Communication Equipment

1. The Service Provider shall purchase, install and maintain a complete and operating communication system, which includes but is not limited to: cabling, fiber optics, patch panels, landing blocks, circuits, PBX and voice mail, phone sets and other supporting infrastructure and supporting system in compliance with ICE specifications. Separate billing to ICE must be established on all reoccurring service fees for communications and IT. Systems shall be installed specifically for ICE use.

#### 2. Service Provider to Insert specifications for communications system here.

**NOTE:** ICE communication system must be a complete, independent and physically separate system from the Service Provider communication system, and billed separately. The system shall serve all operational components: ICE, OPLA, and IHSC. If applicable, EOIR shall have a separate system within EOIR IT space as per the EOIR Design.

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E. IMPORTAN	T Contractor ⊠ is not,	is required to sign this document	t and return	copies to the issuir	ng office.	
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NAME OF OFFEROR OR CONTRACTOR

LOCAL GOVERNMENT CORPORATION WILLACY COUNTY

TEM NO.	SUPPL ES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	The purpose of this modification is to replace the Contracting Officer Representative (COR) and Alternate Contracting Officer Representative (ACOR) to the following:  1) The COR has been replaced from				
	2) The ACOR has been replaced from  Exempt Action: Y Sensitive Award: SPII  Period of Performance: 07/18/2018 to 07/17/2023				

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			10B. DATED (SEE ITEM 13)							
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NAME OF OFFEROR OR CONTRACTOR

LOCAL GOVERNMENT CORPORATION WILLACY COUNTY

(A)	(B)  The purpose of this modification is to:  1) Reflect an adjustment to the Phase II and Phase III schedules.  Phase II has been extended until mutual agreement	(C)	(D)	(E)	(F)
	1) Reflect an adjustment to the Phase II and Phase III schedules.				
	of both parties to move to Phase III levels.  2) Add CLIN 0012 to the IGSA to pay supplemental charges that have arisen due to changes in the Phase in schedule. The Supplemental charges for October have been negotiated in the amount of and will be funded on the Task Order level. The supplemental charges for November are pending further negotiation. November charges will also be funded on the task order level. CLIN 0012 will be void upon entering Phase III.  3) Add CLIN 0013 GSA Mileage reimbursement in accordance with IGSA. Mileage will be reimbursed at the GSA mileage rate at the time of the service.  Exempt Action: Y Sensitive Award: SPII Delivery Location Code: ICE/ERO ICE Enforcement & Removal Immigration and Customs Enforcement 801 I Street, NW  Washington DC 20536				
	Period of Performance: 07/18/2018 to 07/17/2023				
	Change Item 0002 to read as follows(amount shown is the obligated amount):				
0002	Bed Day Funding Phase 2 Rate: Guaranteed Minimum of beds effective August 1, 2018. POP: August 1, 2018 - Pending mutual agreement of both parties to move to Phase III levels Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD		EA		
	Change Item 0003 to read as follows(amount shown is the obligated amount):				
003	Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Beds Effective August 1, 2018. POP: August 1, 2018 - Pending mutual agreement of Continued	j	EA		

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NAME OF OFFEROR OR CONTRACTOR

LOCAL GOVERNMENT CORPORATION WILLACY COUNTY

ITEM NO.	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE	MOUNT (F)
(14)	both parties to move to Phase III levels. Obligated Amount: \$0.00 Product/Service Code: \$206 Product/Service Description: HOUSEKEEPING- GUARD	(6)	(0)	(E)	1.61
	Change Item 0004 to read as follows(amount shown is the obligated amount):				
0004	Bed Day Funding Beds) Phase 3 Rate: Guaranteed Minimum of beds effective: Pending mutual agreement of both parties to move to Phase III levels. Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD		EA		
	Change Item 0005 to read as follows(amount shown is the obligated amount):				
0005	Bed Day Funding Above Guaranteed Minimum (Phase 3) Phase 3 Rate: Beds Effective Pending mutual agreement of both parties to move to Phase III levels. Obligated Amount: \$0.00 Product/Service Code: \$206 Product/Service Description: HOUSEKEEPING- GUARD		EA		
	Add Item 0012 as follows:				
0012	Supplement Charges The supplemental charges have arisen due to changes in the Phase in schedule. These charges will be negotiated on a month by month basis until the start of Phase III at which time CLIN 0012 will become void. Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD				0.00
	Add Item 0013 as follows:				
0013	Mileage reimbursement in accordance with GSA schedule rates at the time of the service.  Obligated Amount: \$0.00  Continued		DH	0.00	0.00

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WASHING	TON DC 205		Wa	ashington DC 205	•		
8. NAME AND	ADDRESS OF CONTRACTOR (No., street,	county, State and ZIP Code)	(x)	9A. AMENDMENT OF SOLICITATION NO.			
LOCAL GO	OVERNMENT CORPORATION	WILLACY COUNTY					
576 <b>W</b> M2	AIN AVE STE 145			9B. DATED (SEE ITEM 11)			
RAYMONDV	VILLE TX 78580						
			х	10A. MODIFICATION OF CONTRACT/ORDER 70CDCR18DIG000008	NO.		
				1,0CDCKIQDIG000008			
				10B. DATED (SEE ITEM 13)			
CODE 0.8	312708010000	FAC LITY CODE	+	07/18/2018			
	,12,00010000	11. THIS ITEM ONLY APPLIES TO	AMF				
The above	numbered solicitation is amended as set fo				ended,	is not exter	nded.
		-		citation or as amended , by one of the following m			•
				g receipt of this amendment on each copy of the			iy
	3			FA LURE OF YOUR ACKNOWLEDGEMENT TO SPECIFIED MAY RESULT IN REJECTION OF YO			
				ade by telegram or letter, provided each telegram		•	
	the solicitation and this amendment, and i		d date	e specified.			
See Sch	T NG AND APPROPRIATION DATA (If requ ledule	iirea)					
JUD BOIL		ODIFICATION OF CONTRACTS/ORDER	RS. I	T MODIFIES THE CONTRACT/ORDER NO. AS D	ESCRIB	ED IN ITEM 14.	
CHECK ONE	A. THIS CHANGE ORDER IS ISSUED F ORDER NO. IN ITEM 10A.	PURSUANT TO: (Specify authority) THE	E CH/	ANGES SET FORTH IN ITEM 14 ARE MADE IN	THE CO	NTRACT	
	B. THE ABOVE NUMBERED CONTRAC	T/ORDER IS MODIF ED TO REFLECT	THE	ADM NISTRATIVE CHANGES (such as changes	s in payi	ng office,	
X	appropriation date, etc.) SET FORTH	I NTIEM 14, PURSUANT TO THE AUT	HOR	(ITY OF FAR 43.103(b).			
	C. THIS SUPPLEMENTAL AGREEMENT	IS ENTERED INTO PURSUANT TO A	UTH	ORITY OF:			
	D. O.T. 15D (O. 17.1						
	D. OTHER (Specify type of modification	and authonty)					
E. IMPORTAN	T Contractor ∑is not,	is required to sign this document ar	nd ret	urn copies to the issui	ng office	).	
		Organized by UCF section headings, in	cludii	ng solicitation/contract subject matter where feas	ible.)		
DUNS Nu	mber: 081270801			(040) 200			
COR:				, (949) 389-			
ACOR:		,	()	210) 283-			_
Contrac	ting Officer:			, (2	202)	732-	
This Tri	ton_Covonnmental Carre	ico Acrosmont (ICCA)	4	e ontored into between the	00 TT-	nited at	atos
		-		s entered into between the			
_		_		and Customs Enforcement			
_	_	<del>-</del>		IGSA authorized the Willa	_	_	
			de:	tention-related services	at 1	the El V	alle
racilit	y located in Willacy (	County, Texas.					
Continue	ed						
		e document referenced in Itom Q A a-					
	vided herein, all terms and conditions of th ND TITLE OF SIGNER (Type or print)	e document referenced in item 9 A of					
15B 55		I					
15B. CONTRA	ACTOR/OFFEROR	15C. DATE SIGNE					

NSN 7540-01-152-8070 Previous edition unusable

(Signature of person authorized to sign)

 CONTINUATION SHEET
 REFERENCE NO. OF DOCUMENT BEING CONTINUED 70 CDCR18DIG000008/P00003
 PAGE 2
 2
 2
 2

NAME OF OFFEROR OR CONTRACTOR

ITEM NO.	SUPPL ES/SERVICES (B)	QUANTITY (C)	UNIT	UNIT PRICE (E)	AMOUNT (F)
(**/	The purpose of this administrative modification is to correct system error. There are no changes in the terms or conditions of the contract.  Exempt Action: Y Sensitive Award: SPII Period of Performance: 07/18/2018 to 07/17/2023		, 2,	(2)	(1)
	Change Item 0012 to read as follows(amount shown is the obligated amount):				
0012	Supplement Charges The supplemental charges have arisen due to changes in the Phase in schedule. These charges will be negotiated on a month by month basis until the start of Phase III at which time CLIN 0012 will become void. Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD				0.00
	Change Item 0013 to read as follows(amount shown is the obligated amount):				
0013	Mileage reimbursement in accordance with GSA schedule rates at the time of the service.  Obligated Amount: \$0.00  Product/Service Code: S206  Product/Service Description: HOUSEKEEPING- GUARD			0.00	0.00

See Block 16C  TOEX/Detention Compliance & Removals Immigration and Customs Enforcement Office of Acquisition Management Sol I Street, NW AMSHINGTON DC 209  NAME AND ADDRESS OF CONTRACTOR WILLACY COUNTY YOR WANN AND WE STE 145 RAYMONDVILLE TX 78580  WILLACY COUNTY YOR WANN AND ALVE STE 145 RAYMONDVILLE TX 78580  WILLACY COUNTY The above numbered solicitation is mercedule as set forth in hem 14. The hour and date specified to resolicitation as mercedule as set forth in hem 14. The hour and date specified for most order of the sidentification and country of the sidentification and the selection of the sidentification and the selection of the sementher of of the seme	AMENDMENT OF SOLICITATION/MODIFICA	ATION OF CONTRACT		1. CONTRACT D CODE		PAGE OF	PAGES	
ADMINSTREAD BY Good	2. AMENDMENT/MODIFICATION NO.	3. EFFECTIVE DATE	4. RE	QUISITION/PURCHASE REQ. NO.	5. PR		2 ). (If applicable)	
INSERTED BY CODE [CEC/DCR]  ISSADED BY CODE [CEC/DCR]  ISSADED BY COMPILION OF REPORT AS IMMINISTRATION (INTERPRETATION OF PROPERTY OF A PROPE	P00004	See Block 16C						
ICE/Detention Compliance & Removals   ICE/Detention Compliance & Removals   Immigration and Customs Enforcement Office of Acquisition Management			7. AD	MINISTERED BY (If other than Item 6)	CODE	ICE/	DCR	
DOCAL GOVERNMENT CORPORATION WILLACY COUNTY  75 W MAIN AVE STE 145  ARYMONDVILLE TX 78580    SALE AND STE 145   SALE AND STE 14	ICE/Detention Compliance & Removals Immigration and Customs Enforcement Office of Acquisition Management 801 I Street, NW WASHINGTON DC 205			ICE/Detention Compliance & Removals Immigration and Customs Enforcement Office of Acquisition Management 801 I Street NW,				
DOCAL GOVERNMENT CORPORATION WILLACY COUNTY  75 W MAIN AVE STE 145  ARYMONDVILLE TX 78580    SALE AND STE 145   SALE AND STE 14			-					
1. THIS TIEM ONLY ADDIESTO AMENUMENTS OF SOLICIATIONS    The above numbered solicitation is amended as set forth in them 4. The hour and date specified in the receipt of them.   is extended.   is not extended.   Offers must admonstrate the contract of the following methods: (a) by completing senses and 15, and returning copies of the amendment prior to the hour and date specified in the solicitation or as amended. by one of the following methods: (a) by completing separate letter or telegram which includes a reference to the solicitation and amendment numbers. FA LURE OF YOUR ADDINGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PROFE TO THE FORD AND DATE SECTIFIED MY RESCRIBED FOR THE RECEIPT OF OFFERS PROFE TO THE FORD AND DATE SECTIFIED MY RESCRIBED IN THE RECEIPT OF OFFERS PROFE TO THE FORD AND DATE SECTIFIED MY RESCRIBED IN THE RECEIPT OF OFFERS PROFE TO THE FORD AND DATE SECTIFIED MY RESCRIBED IN THE MY WITHOUT ADDITION TO AND APPROPRIATION DATA (if required)  SEE SCHEDULY  13. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN TIEM 14 ARE MADE IN THE CONTRACT ORDER NO. AS DESCRIBED IN TIEM 14.  ORECO ONE  A THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN TIEM 14 ARE MADE IN THE CONTRACT ORDER NO. AS DESCRIBED IN TIEM 14.  ORECO ONE  C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO THE AUTHORITY OF PARASTORIQUE.  B. THE ABOVE NUMBERED CONTRACTORDER IS MODIFED TO REFLECT THE ADM INSTRATIVE CHANGES (such as changes in paying office, appropriated abis, etc.) SET FORTH IN TIEM 14. FURSUANT TO THE AUTHORITY OF:  C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:  D. OTHER (Specify type of modification and authority)  E. IMPORTANT Contractor  E. MEDORITANT Contractor  E. MEDORITANT Contractor  E. MEDORITANT CONTRACTORDER IS SOLICITATED INTO THE AUTHORITY OF:  THE SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:  THE PAY OF THE CONTRACTORDER IN THE CONTRACTORDER IN THE CO			9E	3. DATED (SEE ITEM 11)	R NO.			
11. THIS TIEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS  The Power numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers Offers must advance/degle receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing term 8 and 15, and returning copies of the amendment, (b) By advance/degling receipt of this amendment and acts one of the samendment and the specified in the solicitation and amendment numbers. A FLURGE OF YOUR ACKNOWLEDGEMENT DES RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN RELECTION OF YOUR OFFER It by virtue of this amendment you desire to change an offer and submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and and submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and and this amendment, and is received prior to the opening hour and date specified.  12. ACCOLUNI NS MAD APPROPRIATION DATA(if required)  See Schedule  13. THIS TIEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACTORDER NO. AS DESCRIBED IN TIEM 14.  CHECK ONE  A THIS CHANGE COURSE IS ISSUED PURSUANT TO. (Specify authority) THE CHANGES SET FORTH IN TIEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN TIEM 14.  CHECK ONE  A THE CHANGE COURT AND APPROPRIATION OF CONTRACTS/ORDER IS MODIFIED TO REFLECT THE ADM INISTRATIVE CHANGES (such as changes in paying office, appropriate) date, etc. 3 ETT PORTH IN TIEM 14. PURSUANT TO AUTHORITY OF:  D. OTHER (Specify type of modification and authority)  D. OTHER (Specify type of modification and authority)  THE CHANGE COURT AND APPROPRIATION OF ARENDMENTANCOLIFICATION OF AR			10	B. DATED (SEE ITEM 13)				
The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offen	CODE 0812708010000	FAC LITY CODE		7/18/2018				
Commonwealth   Comm		11. THIS ITEM ONLY APPLIES TO	AMEND	MENTS OF SOLICITATIONS				
B. THE ABOVE NUMBERED CONTRACTORDER IS MODIF ED TO REFLECT THE ADM NISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH NITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).  C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:  D. OTHER (Specify type of modification and authority)  E. IMPORTANT Contractor Sis not. Sis required to sign this document and return copies to the issuing office.  14. DESCRIPTION OF AMENDMENTIMODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  DUNS Number: 081270801  CONTRACTING OFFICER (949) 389—  (210) 283—  (210) 283—  (210) 283—  (202) 732—  This Inter—Governmental Service Agreement (IGSA) is entered into between the United States Department of Homeland Security (DHS), Immigration and Customs Enforcement (ICE), and the Willacy County Local Government Corporation. This IGSA authorized the Willacy County Local Government Corporation to provide detention and detention—related services at the El Valle Faccility located in Willacy County, Texas.  Continued  Except as provided herein, all terms and conditions of the document referenced in Item 9 A or 10A, as herelofore changed, remains unchanged and in full force and effect.  15A NAME AND TITLE OF SIGNER (Type or print)	reference to the solicitation and this amendment, and 12. ACCOUNT NG AND APPROPRIATION DATA (If requise See Schedule  13. THIS ITEM ONLY APPLIES TO Mention of the second	is received prior to the opening hour an irred)  ODIFICATION OF CONTRACTS/ORDE	RS. IT M	ODIFIES THE CONTRACT/ORDER NO. AS	DESCRIBI	ED IN ITEM	14.	
D. OTHER (Specify type of modification and authority)  E. IMPORTANT Contractor Sis not. Sis required to sign this document and return copies to the issuing office.  14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  DUNS Number: 081270801  COR: (949) 389-  CONTRACTING OFFICER: (202) 732-  This Inter-Governmental Service Agreement (IGSA) is entered into between the United States Department of Homeland Security (DHS), Immigration and Customs Enforcement (ICE), and the Willacy County Local Government Corporation. This IGSA authorized the Willacy County Local Government Corporation to provide detention and detention-related services at the El Valle facility located in Willacy County, Texas.  Continued  Except as provided herein, all terms and conditions of the document referenced in Item 9 A or 10A, as heretofore changed, remains unchanged and in full force and effect.  156. DATE SIGNED	ORDER NO. IN ITEM 10A.							
E.IMPORTANT Contractor	C. THIS SUPPLEMENTAL AGREEMEN	FIS ENTERED INTO PURSUANT TO A	AUTHOR	ITY OF:				
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  DUNS Number: 081270801  COR: (949) 389-  CONTRACTOR/OFFEROR (1948), Immigration and Customs Enforcement (ICE), and the Willacy County Local Government Corporation. This IGSA authorized the Willacy County Local Government Corporation and detention-related services at the El Valle facility located in Willacy County, Texas.  Continued  Except as provided herein, all terms and conditions of the document referenced in Item 9 A or 10A, as heretofore changed, remains unchanged and in full force and effect.  15C. DATE SIGNED	D. OTHER (Specify type of modification	and authority)						
COR:  ACOR:  Contracting Officer:  Contracting Officer:  (210) 283-  Contracting Officer:  (210) 283-  Contracting Officer:  (202) 732-  This Inter-Governmental Service Agreement (IGSA) is entered into between the United States Department of Homeland Security (DHS), Immigration and Customs Enforcement (ICE), and the Willacy County Local Government Corporation. This IGSA authorized the Willacy County Local Government Corporation to provide detention and detention-related services at the El Valle facility located in Willacy County, Texas.  Continued  Except as provided herein, all terms and conditions of the document referenced in Item 9 A or 10A, as heretofore changed, remains unchanged and in full force and effect.  156. NAME AND TITLE OF SIGNER (Type or print)  156. DATE SIGNED	E. IMPORTANT Contractor 🗵 is not,	is required to sign this document a	nd return	copies to the issu	uing office			
COR: ACOR: Contracting Officer:  Contracting Officer:  (210) 283-  Contracting Officer:  (210) 283-  (	14. DESCRIPTION OF AMENDMENT/MODIFICATION (	Organized by UCF section headings, i	ncluding	solicitation/contract subject matter where fea	asible.)			
Department of Homeland Security (DHS), Immigration and Customs Enforcement (ICE), and the Willacy County Local Government Corporation. This IGSA authorized the Willacy County Local Government Corporation to provide detention and detention-related services at the El Valle facility located in Willacy County, Texas.  Continued  Except as provided herein, all terms and conditions of the document referenced in Item 9 A or 10A, as heretofore changed, remains unchanged and in full force and effect.  15B. CONTRACTOR/OFFEROR  15C. DATE SIGNED	DUNS Number: 081270801  COR:  ACOR:  Contracting Officer:		(21	0) 283-	(202)	732-		
Except as provided herein, all terms and conditions of the document referenced in Item 9 A or 10A, as heretofore changed, remains unchanged and in full force and effect.  15A. NAME AND TITLE OF SIGNER (Type or print)  15B. CONTRACTOR/OFFEROR  15C. DATE SIGNED	Department of Homeland Secur Willacy County Local Governm Government Corporation to pro	ity (DHS), Immigrat: ent Corporation. Th: ovide detention and	ion a is IG	nd Customs Enforcement SA authorized the Will	(ICE Lacy (	E), an County	d the Local	
15A. NAME AND TITLE OF SIGNER (Type or print)  15B. CONTRACTOR/OFFEROR  15C. DATE SIGNED	Continued							
	Except as provided herein, all terms and conditions of the 15A. NAME AND TITLE OF SIGNER (Type or print)	e document referenced in Item 9 A or 1	0A, as he	eretofore changed, remains unchanged and	in full force	e and effect		
	15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED						

NSN 7540-01-152-8070 Previous edition unusable 
 CONTINUATION SHEET
 REFERENCE NO. OF DOCUMENT BEING CONTINUED 70 CDCR18DIG000008/P00004
 PAGE 2
 2
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NAME OF OFFEROR OR CONTRACTOR

ITEM NO. (A)	SUPPL ES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	The purpose of this administrative modification is to correct system error. There are no changes in the terms or conditions of the contract.  Exempt Action: Y Sensitive Award: SPII Period of Performance: 07/18/2018 to 07/17/2023				
	Change Item 0013 to read as follows(amount shown is the obligated amount):				
0013	Mileage reimbursement in accordance with GSA schedule rates at the time of the service. Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD			0.00	

AMENDMENT OF SOLICITATION/MODIFIC	ATION OF CONTRACT		1. CONTRACT ID CODE	PAGE OF PAGES
2. AMENDMENT/MODIFICATION NO.	3. EFFECTIVE DATE	4. REC	UISITION/PURCHASE REQ. NO.	5. PROJECT NO. (If applicable)
P00005	See Block 16C			
6. ISSUED BY CODE	ICE/DCR	7. ADI	MINISTERED BY (If other than Item 6)	CODE ICE/DCR
ICE/Detention Compliance & F Immigration and Customs Enfo Office of Acquisition Manage 801 I Street, NW WASHINGTON DC 20536	rcement	Imm Off 801	/Detention Compliance igration and Customs ice of Acquisition Ma I Street NW, hington DC 20536	& Removals Enforcement
8. NAME AND ADDRESS OF CONTRACTOR (No., street	county State and 7IP Code)	. Iga	AMENDMENT OF SOLICITATION NO.	
LOCAL GOVERNMENT CORPORATION 576 W MAIN AVE STE 145 RAYMONDVILLE TX 78580		9B.	DATED (SEE ITEM 11)  A MODIFICATION OF CONTRACT/ORDE  OCDCR18DIG000008	R NO.
CODE	TEACH PRI CODE		B. DATED (SEE ITEM 13)	
OS12708010000	FACILITY CODE  11. THIS ITEM ONLY APPLIES	- 1	7/18/2018	
CHECK ONE  A. THIS CHANGE ORDER IS ISSUED ORDER NO. IN ITEM 10A.	uired) IODIFICATION OF CONTRACTS/ORI PURSUANT TO: (Specify authority)	DERS. IT MI	ODIFIES THE CONTRACT/ORDER NO. AS	N THE CONTRACT
B. THE ABOVE NUMBERED CONTRAL     appropriation date, etc.) SET FORTI      C. THIS SUPPLEMENTAL AGREEMEN			MINISTRATIVE CHANGES (such as chan OF FAR 43.103(b). TY OF:	ges in paying office,
D. OTHER (Specify type of modification	and authority)			,
E. IMPORTANT: Contractor  is not.	is required to sign this documen	nt and return	1copies to the is	suing office.
14. DESCRIPTION OF AMENDMENT/MODIFICATION DUNS Number: 081270801	(Organized by UCF section heading:	s, including s	solicitation/contract subject matter where fe	asible.)
CONTACT INFORMATION VENDOR:			(801) 693-	
COR:			(949) 389-	
ACOR:			(210) 283-	
co:			(202) 732-	
cs:			(202) 732-	
This Inter-Governmental Serv Homeland Security (DHS), Imm Continued	igration and Custo	oms Enf	orcement (ICE), and t	he Willacy County
Except as provided herein, all terms and conditions of the SIGNER (Type or print)	ne document referenced in Item 9 A o		retofore changed, remains unchanged and NAME_AND_TITLE OF CONTRACTING C	
	ident & CFO	116A.	NAME AND THE OF CONTRACTING C	FFIGER TYPE OF DRING
	15C, DATE SIGNE	D		
	3/22/19			
				Prescribed by GSA
				FAR (48 CFR) 53.243

 CONTINUATION SHEET
 REFERENCE NO. OF DOCUMENT BEING CONTINUED 70CDCR18DIG000008/P00005
 PAGE 2
 OF 2

NAME OF OFFEROR OR CONTRACTOR

ITEM NO.	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE	AMOUNT (F)
,	Local Government Corporation authorizes the Willacy County Local Government Corporation to provide detention and detention-related services at the El Valle facility located in Willacy County, Texas.			ï	
	There is no requisition associated with this modification.				
	The purpose of this administrative modification is to:  1. document the mutual agreement between DHS, ICE and the Willacy County Local Government Corporation to begin Phase III concerning CLINs 0004 and 0005 effective December 01, 2018.				
	AND				,
	2. Update the Vendor Point of Contact to the following: (801) 693-				3
	All other terms and conditions remain uncha Period of Performance: 07/18/2018 to 07/17/2023				
	Change Item 0004 to read as follows (amount shown is the obligated amount):			-	
0004	Bed Day Funding Beds)  Phase III Rate:  Guaranteed Minimum: peds  Obligated Amount: \$0.00  Product/Service Code: S206  Product/Service Description: HOUSEKEEPING- GUARD		EA		
	Change Item 0005 to read as follows(amount shown is the obligated amount):				
0005	Bed Day Funding Phase III Rate: Above Guaranteed Minimum Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD	ý	EA		e.u. s
	E .			ti N	

AMENDMI	ENT OF SOLICITATION/MODIFICA	ATION OF CONTRACT		1. CONTRACT ID CODE		PAGE OF PAGES			
2. AMENDME	ENT/MODIFICATION NO.	3. EFFECTIVE DATE	4. REC	L QUISITION/PURCHASE REQ. N	O. 5. F	PROJECT NO. (If applicable)			
P00006		See Block 16C				0 1998 0			
6. ISSUED B	Y CODE	ICE/DCR	7. AD	MINISTERED BY (If other than It	tem 6) COI	DE ICE/DCR			
ICE/Detention Compliance & Removals Immigration and Customs Enforcement Office of Acquisition Management 801 I Street, NW WASHINGTON DC 20536				ICE/Detention Compliance & Removals Immigration and Customs Enforcement Office of Acquisition Management 801 I Street NW, Washington DC 20536					
8. NAME AND	D ADDRESS OF CONTRACTOR (No., street,	county, State and ZIP Code)	(x) 9A	. AMENDMENT OF SOLICITATION	ON NO.				
LOCAL GOVERNMENT CORPORATION WILLACY COUNTY 576 W MAIN AVE STE 145 RAYMONDVILLE TX 78580				A. MODIFICATION OF CONTRA OCDCR 18 DIG 00008	CT/ORDER NO.				
			10	B. DATED (SEE ITEM 13)					
CODE 0	812708010000	FACILITY CODE	_ @	07/18/2018					
	numbered solicitation is amended as set fo	11. THIS ITEM ONLY APPLIES TO		CONTRACTOR ACTIVIDATES	☐ is extended.	☐ is not extended.			
THE PLAC virtue of th reference t		OFFERS PRIOR TO THE HOUR AND D raiready submitted, such change may s received prior to the opening hour and pired)	DATE SPI be made d date sp	ECIFIED MAY RESULT IN REJEI by telegram or letter, provided e- ecified.	CTION OF YOUR C ach telegram or lett	DFFER If by er makes			
	13. THIS ITEM ONLY APPLIES TO MO	ODIFICATION OF CONTRACTS/ORDER	RS. IT M	ODIFIES THE CONTRACT/ORDS	ER NO. AS DESCRI	BED IN ITEM 14.			
CHECK ONE	A. THIS CHANGE ORDER IS ISSUED P ORDER NO. IN ITEM 10A.	URSUANT TO: (Specify authority) THE	E CHAN	GES SET FORTH IN ITEM 14 AF	RE MADE IN THE C	ONTRACT			
	B. THE ABOVE NUMBERED CONTRAC appropriation date, etc.) SET FORTH	readinate of the books and white was April 1		SCHOOL STATE	h as changes in pa	ying office,			
	o. The oof Lenerther of Lenerth	TO ETTERED ITTO TOTAL TOTAL							
	D. OTHER (Specify type of modification	700 7 000 000 000 000 000 000 000 000 0							
X	IAW 70CDCR18DIG00000								
14. DESCRIP DUNS Nu	PTION OF AMENDMENT/MODIFICATION (	☐ is required to sign this document ar Organized by UCF section headings, in			s to the issuing officer where feasible.)	.e.			
CONTACT	INFORMATION								
VENDOR				(801)	693-	1			
COR:				(949)	389-				
ACOR:				(210)	283-	1			
co:				(202)	732-	1			
cs:					732-	i			
This In	ter-Governmental Serv	ice Agreement /IGSA)	het	ween the United	States Der	partment of			
	d Security (DHS), Imm								
Continu		agazaran ana oabeome				The state of the s			
	ovided herein, all terms and conditions of the	e document referenced in Item 9 A or 10	0A, as he	eretofore changed, remains unch	anged and in full fo	rce and effect.			
	rint) Vice	e President	16A.	NAME AND TITLE OF CONTRA	ACTING OFFICER	Type or print)			
		Administration							
15		15C. DATE SIGNED							
		7/17/19							
N: Previous euro	uon unusable	,				DARD FORM 30 (REV. 10-83) bed by GSA			

Prescribed by GSA FAR (48 CFR) 53.243

PAGE REFERENCE NO. OF DOCUMENT BEING CONTINUED **CONTINUATION SHEET** 70CDCR18DIG000008/P00006

NAME OF OFFEROR OR CONTRACTOR

LOCAL GOVERNMENT CORPORATION WILLACY COUNTY

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Local Government Corporation authorizes the Willacy County Local Government Corporation to provide detention and detention-related services at the El Valle facility located in Willacy County, Texas.			4	5
	There is no requisition associated with this modification.	0			
	The purpose of this administrative modification is to:				
	1. Incorporate Wage Determination 2015-5309, Revision 7, dated 07/03/2018 as Attachment #3. This wage determination has an effective date of 7/18/2018.				5 5
	AND				
	2. Appoint 2 CORs-in-training:			-	
	COR-in-training: Phone: 956-547- Email:	30			
ý.	COR-in-training: Phone: 956-547- Email:				
	All other terms and conditions remain uncha Period of Performance: 07/18/2018 to 07/17/2023	141			
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				¥ <sub>X</sub>	
				1	1
		8			

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\*\*\*\*\*\*\* THIS WAGE DETERMINATION WAS REPLACED 01/01/2019

\*\*\*\*\*

WD 15-5309 (Rev.-7) was first posted on www.wdol.gov on 07/10/2018

\*

REGISTER OF WAGE DETERMINATIONS UNDER

U.S. DEPARTMENT OF LABOR

THE SERVICE CONTRACT ACT

EMPLOYMENT STANDARDS ADMINISTRATION

By direction of the Secretary of Labor |

WAGE AND HOUR DIVISION

WASHINGTON D.C. 20210

Daniel W. Simms

Division of |

Revision No.: 7

| Wage Determination No.: 2015-5309

Director

Wage Determinations

Date Of Revision: 07/03/2018

Note: Under Executive Order (EO) 13658, an hourly minimum wage of \$10.35 for calendar year 2018 applies to all contracts subject to the Service Contract Act for which the contract is awarded (and any solicitation was issued) on or after January 1, 2015. If this contract is covered by the EO, the contractor must pay all workers in any classification listed on this wage determination at least \$10.35 per hour (or the applicable wage rate listed on this wage determination, if it is higher) for all hours spent performing on the contract in calendar year 2018. The EO minimum wage rate will be adjusted annually. Additional information on contractor requirements and worker protections under the EO is available at www.dol.gov/whd/govcontracts

State: Texas

Area: Texas Counties of Brooks, Duval, Jim Hogg, Kenedy, Starr, Willacy, Zapata

\*\*Fringe Benefits Required Follow the Occupational Listing\*\*
OCCUPATION CODE - TITLE FOOTNOTE

RATE

01000 - Administrative Support And Clerical Occupations

01011 - Accounting Clerk I	13.51
01012 - Accounting Clerk II	15.15
01013 - Accounting Clerk III	17.52
01020 - Administrative Assistant	22.04
01035 - Court Reporter	15.75
01041 - Customer Service Representative I	11.56
01042 - Customer Service Representative II	12.99
01043 - Customer Service Representative III	14.18
01051 - Data Entry Operator I	11.73
01052 - Data Entry Operator II	12.80
01060 - Dispatcher, Motor Vehicle	18.58
01070 - Document Preparation Clerk	12.48
01090 - Duplicating Machine Operator	12.48
01111 - General Clerk I	12.81
01112 - General Clerk II	13.98
01113 - General Clerk III	15.69
01120 - Housing Referral Assistant	17.56
01141 - Messenger Courier	10.30
01191 - Order Clerk I	12.91
01192 - Order Clerk II	14.10
01261 - Personnel Assistant (Employment) I	14.42
01262 - Personnel Assistant (Employment) II	16.16
01263 - Personnel Assistant (Employment) III	18.02
01270 - Production Control Clerk	17.75
01290 - Rental Clerk	12.52
01300 - Scheduler, Maintenance	14.08
01311 - Secretary I	14.08
01312 - Secretary II	15.75
01313 - Secretary III	17.56
01320 - Service Order Dispatcher	16.61
01410 - Supply Technician	22.04
01420 - Survey Worker	15.23
01460 - Switchboard Operator/Receptionist	12.40
01531 - Travel Clerk I	11.58
01532 - Travel Clerk II	12.55
01533 - Travel Clerk III	13.40
01611 - Word Processor I	12.48

01612	- Word Processor II	14.01
01613	- Word Processor III	15.75
05000 -	Automotive Service Occupations	
05005	- Automobile Body Repairer, Fiberglass	17.48
05010	- Automotive Electrician	15.77
05040	- Automotive Glass Installer	14.77
05070	- Automotive Worker	14.77
05110	- Mobile Equipment Servicer	13.10
05130	- Motor Equipment Metal Mechanic	16.60
05160	- Motor Equipment Metal Worker	14.77
05190	- Motor Vehicle Mechanic	16.60
05220	- Motor Vehicle Mechanic Helper	12.45
05250	- Motor Vehicle Upholstery Worker	13.94
05280	- Motor Vehicle Wrecker	14.77
05310	- Painter, Automotive	15.77
05340	- Radiator Repair Specialist	14.77
05370	- Tire Repairer	12.66
05400	- Transmission Repair Specialist	16.60
07000 -	Food Preparation And Service Occupations	
07010	- Baker	12.39
07041	- Cook I	10.11
07042	- Cook II	11.30
07070	- Dishwasher	8.78
07130	- Food Service Worker	9.24
07210	- Meat Cutter	12.14
07260	- Waiter/Waitress	8.75
09000 -	Furniture Maintenance And Repair Occupations	
09010	- Electrostatic Spray Painter	14.51
09040	- Furniture Handler	9.44
09080	- Furniture Refinisher	14.72
09090	- Furniture Refinisher Helper	11.24
09110	- Furniture Repairer, Minor	12.96
09130	- Upholsterer	14.72
11000 -	General Services And Support Occupations	
11030	- Cleaner, Vehicles	10.23
11060	- Elevator Operator	10.27
11090	- Gardener	14.86

	Housekeeping Aide	10.27
	- 1.1 Cet 27 Mathic UTM (1997) - 1.1 (1997)	
=	Janitor	10.27
-	Laborer, Grounds Maintenance	12.02
-	Maid or Houseman	9.66
_	Pruner	10.92
-	Tractor Operator	14.22
-	Trail Maintenance Worker	12.02
-	Window Cleaner .	11.46
Н	ealth Occupations	
_	Ambulance Driver	15.93
-	Breath Alcohol Technician	16.83
-	Certified Occupational Therapist Assistant	26.15
-	Certified Physical Therapist Assistant	30.60
73	Dental Assistant	17.03
_	Dental Hygienist	33.99
-	EKG Technician	28.89
	Electroneurodiagnostic Technologist	28.89
-	Emergency Medical Technician	15.93
570	Licensed Practical Nurse I	17.04
_	Licensed Practical Nurse II	19.07
-	Licensed Practical Nurse III	21.26
	Medical Assistant	12.36
-	Medical Laboratory Technician	17.38
	Medical Record Clerk	14.80
-	Medical Record Technician	16.38
=	Medical Transcriptionist	17.04
_	Nuclear Medicine Technologist	41.90
-	Nursing Assistant I	11.46
	Nursing Assistant II	12.88
-	Nursing Assistant III	14.06
	Nursing Assistant IV	15.78
-	Optical Dispenser	17.37
770	Optical Technician	25.52
-	Pharmacy Technician	15.66
-	Phlebotomist	13.92
	Radiologic Technologist	25.40
-	Registered Nurse I	26.13
		- Janitor - Laborer, Grounds Maintenance - Maid or Houseman - Pruner - Tractor Operator - Trail Maintenance Worker - Window Cleaner - Health Occupations - Ambulance Driver - Breath Alcohol Technician - Certified Occupational Therapist Assistant - Certified Physical Therapist Assistant - Dental Assistant - Dental Hygienist - EKG Technician - Electroneurodiagnostic Technologist - Emergency Medical Technician - Licensed Practical Nurse II - Licensed Practical Nurse III - Medical Assistant - Medical Assistant - Medical Record Clerk - Medical Record Technician - Medical Transcriptionist - Nuclear Medicine Technologist - Nursing Assistant II - Nursing Assistant III - Nursing Assistant III - Nursing Assistant III - Nursing Assistant III - Nursing Assistant IV - Optical Dispenser - Optical Technician - Pharmacy Technician - Pharmacy Technician - Phlebotomist - Radiologic Technologist - Registered Nurse I

12312 -	Registered Nurse II	31.96
12313 -	Registered Nurse II, Specialist	31.96
12314 -	Registered Nurse III	38.67
12315 -	Registered Nurse III, Anesthetist	38.67
12316 -	Registered Nurse IV	46.36
12317 -	Scheduler (Drug and Alcohol Testing)	23.62
12320 -	Substance Abuse Treatment Counselor	21.12
13000 - 1	nformation And Arts Occupations	
13011 -	Exhibits Specialist I	18.32
13012 -	Exhibits Specialist II	22.70
13013 -	Exhibits Specialist III	27.76
13041 -	Illustrator I	18.32
13042 -	Illustrator II	22.70
13043 -	Illustrator III	27.76
13047 -	Librarian	25.13
13050 -	Library Aide/Clerk	18.30
13054 -	Library Information Technology Systems	22.70
Adminis	trator	
13058 -	Library Technician	13.22
13061 -	Media Specialist I	16.37
13062 -	Media Specialist II	18.32
13063 -	Media Specialist III	20.43
13071 -	Photographer I	16.37
13072 -	Photographer II	18.32
13073 -	Photographer III	22.70
13074 -	Photographer IV	27.76
13075 -	Photographer V	33.59
13090 -	Technical Order Library Clerk	17.91
13110 -	Video Teleconference Technician	16.37
14000 - I	nformation Technology Occupations	
14041 -	Computer Operator I	12.38
14042 -	Computer Operator II	13.85
14043 -	Computer Operator III	15.48
14044 -	Computer Operator IV	17.27
14045 -	Computer Operator V	19.18
14071 -	Computer Programmer I (see 1)	21.03
14072 -	Computer Programmer II (see 1)	24.96

14073	-	Computer Programmer III (see 1)	
14074	-	Computer Programmer IV (see 1)	
14101		Computer Systems Analyst I (see 1)	
14102	-	Computer Systems Analyst II (see 1)	
14103	_	Computer Systems Analyst III (see 1)	
14150	-	Peripheral Equipment Operator	12.68
14160	-	Personal Computer Support Technician	17.27
14170	-	System Support Specialist	25.82
15000 -	Ir	nstructional Occupations	
15010	_	Aircrew Training Devices Instructor (Non-Rated)	28.33
15020	-	Aircrew Training Devices Instructor (Rated)	34.28
15030	-	Air Crew Training Devices Instructor (Pilot)	40.55
15050	-	Computer Based Training Specialist / Instructor	28.33
15060	т	Educational Technologist	31.51
15070	20	Flight Instructor (Pilot)	40.55
15080	-	Graphic Artist	18.99
15085	-	Maintenance Test Pilot, Fixed, Jet/Prop	44.24
15086	-	Maintenance Test Pilot, Rotary Wing	44.24
15088	7	Non-Maintenance Test/Co-Pilot	44.24
15090	_	Technical Instructor	22.40
15095	TT.	Technical Instructor/Course Developer	25.98
15110	20	Test Proctor	14.88
15120	-	Tutor	14.88
16000 -	La	aundry, Dry-Cleaning, Pressing And Related Occupations	
16010	_	Assembler	8.86
16030	-	Counter Attendant	8.86
16040		Dry Cleaner	10.40
16070	-	Finisher, Flatwork, Machine	8.86
		Presser, Hand	8.86
16110	-	Presser, Machine, Drycleaning	8.86
		Presser, Machine, Shirts	8.86
16160	_	Presser, Machine, Wearing Apparel, Laundry	8.86
		Sewing Machine Operator	10.93
		Tailor	11.51
		Washer, Machine	9.29
		achine Tool Operation And Repair Occupations	
19010	-	Machine-Tool Operator (Tool Room)	18.41

19040 - Tool And Die Maker	22.30
21000 - Materials Handling And Packing Occupations	
21020 - Forklift Operator	13.53
21030 - Material Coordinator	18.92
21040 - Material Expediter	18.92
21050 - Material Handling Laborer	10.84
21071 - Order Filler	11.45
21080 - Production Line Worker (Food Processing)	13.53
21110 - Shipping Packer	13.31
21130 - Shipping/Receiving Clerk	13.31
21140 - Store Worker I	12.48
21150 - Stock Clerk	17.32
21210 - Tools And Parts Attendant	13.53
21410 - Warehouse Specialist	13.53
23000 - Mechanics And Maintenance And Repair Occupations	
23010 - Aerospace Structural Welder	21.19
23019 - Aircraft Logs and Records Technician	18.05
23021 - Aircraft Mechanic I	20.17
23022 - Aircraft Mechanic II	21.19
23023 - Aircraft Mechanic III	. 22.24
23040 - Aircraft Mechanic Helper	14.96
23050 - Aircraft, Painter	18.87
23060 - Aircraft Servicer	18.05
23070 - Aircraft Survival Flight Equipment Technician	18.87
23080 - Aircraft Worker	18.10
23091 - Aircrew Life Support Equipment (ALSE) Mechanic	18.10
I	
23092 - Aircrew Life Support Equipment (ALSE) Mechanic	20.17
II	
23110 - Appliance Mechanic	17.15
23120 - Bicycle Repairer	12.51
23125 - Cable Splicer	23.97
23130 - Carpenter, Maintenance	15.59
23140 - Carpet Layer	17.67
23160 - Electrician, Maintenance	18.51
23181 - Electronics Technician Maintenance I	16.84
23182 - Electronics Technician Maintenance II	19.35

23183 - Electronics Technician Maintenance III	23.40
23260 - Fabric Worker	16.65
23290 - Fire Alarm System Mechanic	18.27
23310 - Fire Extinguisher Repairer	15.49
23311 - Fuel Distribution System Mechanic	16.26
23312 - Fuel Distribution System Operator	12.58
23370 - General Maintenance Worker	13.50
23380 - Ground Support Equipment Mechanic	20.17
23381 - Ground Support Equipment Servicer	18.05
23382 - Ground Support Equipment Worker	18.10
23391 - Gunsmith I	15.22
23392 - Gunsmith II	17.41
23393 - Gunsmith III	19.60
23410 - Heating, Ventilation And Air-Conditioning	16.41
Mechanic	
23411 - Heating, Ventilation And Air Contidioning	17.25
Mechanic (Research Facility)	
23430 - Heavy Equipment Mechanic	21.32
23440 - Heavy Equipment Operator	16.08
23460 - Instrument Mechanic	20.10
23465 - Laboratory/Shelter Mechanic	18.48
23470 - Laborer	10.84
23510 - Locksmith	17.15
23530 - Machinery Maintenance Mechanic	20.48
23550 - Machinist, Maintenance	16.97
23580 - Maintenance Trades Helper	11.54
23591 - Metrology Technician I	20.10
23592 - Metrology Technician II	21.27
23593 - Metrology Technician III	22.43
23640 - Millwright	20.10
23710 - Office Appliance Repairer	15.18
23760 - Painter, Maintenance	15.59
23790 - Pipefitter, Maintenance	17.61
23810 - Plumber, Maintenance	17.14
23820 - Pneudraulic Systems Mechanic	20.10
23850 - Rigger	17.55
23870 - Scale Mechanic	17.85

	23890	- Sheet-Metal Worker, Maintenance	16.40
	23910	- Small Engine Mechanic	17.85
	23931	- Telecommunications Mechanic I	21.82
	23932	- Telecommunications Mechanic II	22.84
	23950	- Telephone Lineman	20.17
	23960	- Welder, Combination, Maintenance	17.67
	23965	- Well Driller	20.10
	23970	- Woodcraft Worker	19.84
	23980	- Woodworker	14.42
24	000 -	Personal Needs Occupations	
	24550	- Case Manager	12.27
	24570	- Child Care Attendant	9.14
	24580	- Child Care Center Clerk	11.06
	24610	- Chore Aide	8.96
	24620	- Family Readiness And Support Services	12.27
(	Coordi	inator	
;	24630	- Homemaker	12.27
25	000 -	Plant And System Operations Occupations	
:	25010	- Boiler Tender	19.84
	25040	- Sewage Plant Operator	16.01
	25070	- Stationary Engineer	19.84
	25190	- Ventilation Equipment Tender	14.40
:	25210	- Water Treatment Plant Operator	16.01
270	000 -	Protective Service Occupations	
	27004	- Alarm Monitor	14.87
2	27007	- Baggage Inspector	12.95
	27008	- Corrections Officer	18.74
2	27010	- Court Security Officer	19.40
2	27030	- Detection Dog Handler	16.09
2	27040	- Detention Officer	18.74
2	27070	- Firefighter	18.25
2	27101	- Guard I	12.95
2	27102	- Guard II	16.09
2	27131	- Police Officer I	21.21
2	27132	- Police Officer II	24.06
280	000 -	Recreation Occupations	
2	28041	- Carnival Equipment Operator	12.02

28042	- Carnival Equipment Repairer	13.02
28043	- Carnival Worker	9.75
28210	- Gate Attendant/Gate Tender	12.73
28310	- Lifeguard	11.34
28350	- Park Attendant (Aide)	14.24
28510	- Recreation Aide/Health Facility Attendant	10.09
28515	- Recreation Specialist	16.08
28630	- Sports Official	11.34
28690	- Swimming Pool Operator	16.27
29000 -	Stevedoring/Longshoremen Occupational Services	22
29010	- Blocker And Bracer	16.72
29020	- Hatch Tender	16.72
29030	- Line Handler	16.72
29041	- Stevedore I	16.24
29042	- Stevedore II	18.25
30000 -	Technical Occupations	
30010	- Air Traffic Control Specialist, Center (HFO) (see 2)	43.56
30011	- Air Traffic Control Specialist, Station (HFO) (see 2)	30.04
30012	- Air Traffic Control Specialist, Terminal (HFO) (see 2)	33.08
30021	- Archeological Technician I	17.45
30022	- Archeological Technician II	19.48
30023	- Archeological Technician III	22.73
30030	- Cartographic Technician	22.74
30040	- Civil Engineering Technician	18.31
30051	- Cryogenic Technician I	28.16
30052	- Cryogenic Technician II	31.11
30061	- Drafter/CAD Operator I	17.45
30062	- Drafter/CAD Operator II	19.48
30063	- Drafter/CAD Operator III	21.78
30064	- Drafter/CAD Operator IV	24.76
30081	- Engineering Technician I	15.99
30082	- Engineering Technician II	17.94
30083	- Engineering Technician III	20.07
30084	- Engineering Technician IV	24.86
30085	- Engineering Technician V	29.77
30086	- Engineering Technician VI	36.47
30090	- Environmental Technician	22.08

30095 - Evidence Control Specialist	25.43
30210 - Laboratory Technician	21.78
30221 - Latent Fingerprint Technician I	28.16
30222 - Latent Fingerprint Technician II	31.11
30240 - Mathematical Technician	24.19
30361 - Paralegal/Legal Assistant I	17.86
30362 - Paralegal/Legal Assistant II	22.12
30363 - Paralegal/Legal Assistant III	27.06
30364 - Paralegal/Legal Assistant IV	32.74
30375 - Petroleum Supply Specialist	31.11
30390 - Photo-Optics Technician	19.99
30395 - Radiation Control Technician	31.11
30461 - Technical Writer I	24.19
30462 - Technical Writer II	27.83
30463 - Technical Writer III	33.22
30491 - Unexploded Ordnance (UXO) Technician I	27.68
30492 - Unexploded Ordnance (UXO) Technician II	33.49
30493 - Unexploded Ordnance (UXO) Technician III	40.15
30494 - Unexploded (UXO) Safety Escort	27.68
30495 - Unexploded (UXO) Sweep Personnel	27.68
30501 - Weather Forecaster I	28.16
30502 - Weather Forecaster II	34.25
30620 - Weather Observer, Combined Upper Air Or (see 2)	21.78
Surface Programs	
30621 - Weather Observer, Senior (see 2)	24.19
31000 - Transportation/Mobile Equipment Operation Occupations	
31010 - Airplane Pilot	33.49
31020 - Bus Aide ,	12.42
31030 - Bus Driver	18.15
31043 - Driver Courier	11.04
31260 - Parking and Lot Attendant	10.65
31290 - Shuttle Bus Driver	11.96
31310 - Taxi Driver	9.37
31361 - Truckdriver, Light	11.96
31362 - Truckdriver, Medium	12.86
31363 - Truckdriver, Heavy	19.41
31364 - Truckdriver, Tractor-Trailer	19.41

99000 - Miscellaneous Occupations	
99020 - Cabin Safety Specialist	16.33
99030 - Cashier	9.83
99050 - Desk Clerk	8.78
99095 - Embalmer	27.68
99130 - Flight Follower	27.68
99251 - Laboratory Animal Caretaker I	15.08
99252 - Laboratory Animal Caretaker II	15.83
99260 - Marketing Analyst	32.61
99310 - Mortician	27.68
99410 - Pest Controller	16.13
99510 - Photofinishing Worker	14.55
99710 - Recycling Laborer	15.36
99711 - Recycling Specialist	18.35
99730 - Refuse Collector	14.64
99810 - Sales Clerk	10.71
99820 - School Crossing Guard	14.03
99830 - Survey Party Chief	21.29
99831 - Surveying Aide	14.47
99832 - Surveying Technician	17.80
99840 - Vending Machine Attendant	14.25
99841 - Vending Machine Repairer	16.16
99842 - Vending Machine Repairer Helper	14.25

Note: Executive Order (EO) 13706, Establishing Paid Sick Leave for Federal Contractors, applies to all contracts subject to the Service Contract Act for which the contract is awarded (and any solicitation was issued) on or after January 1, 2017. If this contract is covered by the EO, the contractor must provide employees with 1 hour of paid sick leave for every 30 hours they work, up to 56 hours of paid sick leave each year. Employees must be permitted to use paid sick leave for their own illness, injury or other health-related needs, including preventive care; to assist a family member (or person who is like family to the employee) who is ill, injured, or has other health-related needs, including preventive care; or for

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reasons resulting from, or to assist a family member (or person who is like family to the employee) who is the victim of, domestic violence, sexual assault, or stalking. Additional information on contractor requirements and worker protections under the EO is available at www.dol.gov/whd/govcontracts.

ALL OCCUPATIONS LISTED ABOVE RECEIVE THE FOLLOWING BENEFITS:

HEALTH & WELFARE: \$4.48 per hour or \$179.20 per week or \$776.53 per month

HEALTH & WELFARE EO 13706: \$4.18 per hour, or \$167.20 per week, or \$724.53 per month\*

\*This rate is to be used only when compensating employees for performance on an SCA-covered contract also covered by EO 13706, Establishing Paid Sick Leave for Federal Contractors. A contractor may not receive credit toward its SCA obligations for any paid sick leave provided pursuant to EO 13706.

VACATION: 2 weeks paid vacation after 1 year of service with a contractor or successor; and 3 weeks after 10 years. Length of service includes the whole span of continuous service with the present contractor or successor, wherever employed, and with the predecessor contractors in the performance of similar work at the same Federal facility. (Reg. 29 CFR 4.173)

HOLIDAYS: A minimum of ten paid holidays per year: New Year's Day, Martin Luther King Jr.'s Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, and Christmas Day. (A contractor may substitute for any of the named holidays another day off with pay in accordance with a plan communicated to the employees involved.) (See 29 CFR 4.174)

THE OCCUPATIONS WHICH HAVE NUMBERED FOOTNOTES IN PARENTHESES RECEIVE THE FOLLOWING:

1) COMPUTER EMPLOYEES: Under the SCA at section 8(b), this wage determination does not apply to any employee who individually qualifies as a bona fide executive, administrative, or professional employee as defined in 29 C.F.R. Part 541. Because most Computer System Analysts and Computer Programmers who are compensated at a rate

not less than \$27.63 (or on a salary or fee basis at a rate not less than \$455 per week) an hour would likely qualify as exempt computer professionals, (29 C.F.R. 541. 400) wage rates may not be listed on this wage determination for all occupations within those job families. In addition, because this wage determination may not list a wage rate for some or all occupations within those job families if the survey data indicates that the prevailing wage rate for the occupation equals or exceeds \$27.63 per hour conformances may be necessary for certain nonexempt employees. For example, if an individual employee is nonexempt but nevertheless performs duties within the scope of one of the Computer Systems Analyst or Computer Programmer occupations for which this wage determination does not specify an SCA wage rate, then the wage rate for that employee must be conformed in accordance with the conformance procedures described in the conformance note included on this wage determination.

Additionally, because job titles vary widely and change quickly in the computer industry, job titles are not determinative of the application of the computer professional exemption. Therefore, the exemption applies only to computer employees who satisfy the compensation requirements and whose primary duty consists of:

- (1) The application of systems analysis techniques and procedures, including consulting with users, to determine hardware, software or system functional specifications;
- (2) The design, development, documentation, analysis, creation, testing or modification of computer systems or programs, including prototypes, based on and related to user or system design specifications;
- (3) The design, documentation, testing, creation or modification of computer programs related to machine operating systems; or
- (4) A combination of the aforementioned duties, the performance of which requires the same level of skills. (29 C.F.R. 541.400).
- 2) AIR TRAFFIC CONTROLLERS AND WEATHER OBSERVERS NIGHT PAY & SUNDAY PAY: If you work at night as part of a regular tour of duty, you will earn a night differential and receive an additional 10% of basic pay for any hours worked between 6pm and 6am. If you are a full-time employed (40 hours a week) and Sunday is part of your regularly scheduled workweek, you are paid at your rate of basic pay plus a Sunday premium of 25% of your basic rate for each hour of Sunday work which is not overtime (i.e. occasional work on Sunday outside the normal tour of duty is considered overtime work).

## \*\* HAZARDOUS PAY DIFFERENTIAL \*\*

An 8 percent differential is applicable to employees employed in a position that represents a high degree of hazard when working with or in close proximity to ordnance, explosives, and incendiary materials. This includes work such as screening, blending, dying, mixing, and pressing of sensitive ordnance, explosives, and pyrotechnic compositions such as lead azide, black powder and photoflash powder. All dry-house activities involving propellants or explosives. Demilitarization, modification, renovation, demolition, and maintenance operations on sensitive ordnance, explosives and incendiary materials. All operations involving re-grading and cleaning of artillery ranges.

A 4 percent differential is applicable to employees employed in a position that represents a low degree of hazard when working with, or in close proximity to ordnance, (or employees possibly adjacent to) explosives and incendiary materials which involves potential injury such as laceration of hands, face, or arms of the employee engaged in the operation, irritation of the skin, minor burns and the like; minimal damage to immediate or adjacent work area or equipment being used. All operations involving, unloading, storage, and hauling of ordnance, explosive, and incendiary ordnance material other than small arms ammunition. These differentials are only applicable to work that has been specifically designated by the agency for ordnance, explosives, and incendiary material differential pay.

## \*\* UNIFORM ALLOWANCE \*\*

If employees are required to wear uniforms in the performance of this contract (either by the terms of the Government contract, by the employer, by the state or local law, etc.), the cost of furnishing such uniforms and maintaining (by laundering or dry cleaning) such uniforms is an expense that may not be borne by an employee where such cost reduces the hourly rate below that required by the wage determination. The Department of Labor will accept payment in accordance with the following standards as compliance:

The contractor or subcontractor is required to furnish all employees with an adequate number of uniforms without cost or to reimburse employees for the actual

cost of the uniforms. In addition, where uniform cleaning and maintenance is made the responsibility of the employee, all contractors and subcontractors subject to this wage determination shall (in the absence of a bona fide collective bargaining agreement providing for a different amount, or the furnishing of contrary affirmative proof as to the actual cost), reimburse all employees for such cleaning and maintenance at a rate of \$3.35 per week (or \$.67 cents per day). However, in those instances where the uniforms furnished are made of "wash and wear" materials, may be routinely washed and dried with other personal garments, and do not require any special treatment such as dry cleaning, daily washing, or commercial laundering in order to meet the cleanliness or appearance standards set by the terms of the Government contract, by the contractor, by law, or by the nature of the work, there is no requirement that employees be reimbursed for uniform maintenance costs.

## \*\* SERVICE CONTRACT ACT DIRECTORY OF OCCUPATIONS \*\*

The duties of employees under job titles listed are those described in the "Service Contract Act Directory of Occupations", Fifth Edition (Revision 1), dated September 2015, unless otherwise indicated.

\*\* REQUEST FOR AUTHORIZATION OF ADDITIONAL CLASSIFICATION AND WAGE RATE, Standard Form 1444 (SF-1444) \*\*

## Conformance Process:

The contracting officer shall require that any class of service employee which is not listed herein and which is to be employed under the contract (i.e., the work to be performed is not performed by any classification listed in the wage determination), be classified by the contractor so as to provide a reasonable relationship (i.e., appropriate level of skill comparison) between such unlisted classifications and the classifications listed in the wage determination (See 29 CFR 4.6(b)(2)(i)). Such conforming procedures shall be initiated by the contractor prior to the performance of contract work by such unlisted class(es) of employees (See 29 CFR 4.6(b)(2)(ii)). The Wage and Hour Division shall make a final determination of conformed classification, wage rate, and/or fringe benefits which shall be paid to all employees performing in the classification from the first day of work on which contract work is performed by them in the classification. Failure to pay such unlisted employees the compensation agreed upon by the interested

parties and/or fully determined by the Wage and Hour Division retroactive to the date such class of employees commenced contract work shall be a violation of the Act and this contract. (See 29 CFR 4.6(b)(2)(v)). When multiple wage determinations are included in a contract, a separate SF-1444 should be prepared for each wage determination to which a class(es) is to be conformed.

The process for preparing a conformance request is as follows:

- 1) When preparing the bid, the contractor identifies the need for a conformed occupation(s) and computes a proposed rate(s).
- 2) After contract award, the contractor prepares a written report listing in order the proposed classification title(s), a Federal grade equivalency (FGE) for each proposed classification(s), job description(s), and rationale for proposed wage rate(s), including information regarding the agreement or disagreement of the authorized representative of the employees involved, or where there is no authorized representative, the employees themselves. This report should be submitted to the contracting officer no later than 30 days after such unlisted class(es) of employees performs any contract work.
- 3) The contracting officer reviews the proposed action and promptly submits a report of the action, together with the agency's recommendations and pertinent information including the position of the contractor and the employees, to the U.S. Department of Labor, Wage and Hour Division, for review (See 29 CFR 4.6(b)(2)(ii)).
- 4) Within 30 days of receipt, the Wage and Hour Division approves, modifies, or disapproves the action via transmittal to the agency contracting officer, or notifies the contracting officer that additional time will be required to process the request.
- 5) The contracting officer transmits the Wage and Hour Division's decision to the contractor.
- 6) Each affected employee shall be furnished by the contractor with a written copy of such determination or it shall be posted as a part of the wage determination (See 29 CFR 4.6(b)(2)(iii)).

Information required by the Regulations must be submitted on SF-1444 or bond paper.

When preparing a conformance request, the "Service Contract Act Directory of Occupations" should be used to compare job definitions to ensure that duties requested are not performed by a classification already listed in the wage determination. Remember, it is not the job title, but the required tasks that determine whether a class is included in an established wage determination. Conformances may not be used to artificially split, combine, or subdivide classifications listed in the wage determination (See 29 CFR 4.152(c)(1)).

AMENDMEN	NT OF SOLICITATION/MODIFIC	ATION OF CONTRACT		CONTRACT ID CODE		PAGE OF	PAGES
2 AMENDMEN	T/MODIFICATION NO.	3. EFFECTIVE DATE	4 REO	UISITION/PURCHASE REQ. NO	)  5 P6	1 POJECT NO	. (If applicable)
P00007	Third is a second trou	See Block 16C	1.1120	OTOTIONAL DITOTIAGE REGISTR	0.11	OULD I NO.	(III applicable)
6. ISSUED BY	CODE	ICE/DCR	7. ADN	INISTERED BY (If other than It	em 6) CODI	E ICE/	DCB
Immigrat Office o 801 I St	ention Compliance & R cion and Customs Enfo of Acquisition Manage creet, NW CON DC 20536	emovals rcement	Immi Off: 801	Detention Compl. gration and Cus. ce of Acquisition I Street NW, mington DC 20536	toms Enford	novals cement	
8. NAME AND A	ADDRESS OF CONTRACTOR (No., street,	county, State and ZIP Code)	(x) 9A.	AMENDMENT OF SOLICITATION	ON NO.		
576 W MA	VERNMENT CORPORATION IN AVE STE 145 ILLE TX 78580	WILLACY COUNTY	9B.	DATED (SEE ITEM 11)  MODIFICATION OF CONTRACCORT 8 DIGOOO08	CT/ORDER NO.		
			100	. DATED (SEE ITEM 13)			
CODE 081	12708010000	FACILITY CODE		7/18/2018			
		11. THIS ITEM ONLY APPLIES 1			*		
reference to t	amendment you desire to change an offer the solicitation and this amendment, and it NG AND APPROPRIATION DATA (If required unlike). Audule  13. THIS ITEM ONLY APPLIES TO MO	s received prior to the opening hour : ired)	and date spe	cified.			14.
CHECK ONE	A. THIS CHANGE ORDER IS ISSUED P ORDER NO. IN ITEM 10A.						
	B. THE ABOVE NUMBERED CONTRAC appropriation date, etc.) SET FORTH	T/ORDER IS MODIFIED TO REFLE IN ITEM 14, PURSUANT TO THE A	CT THE ADM	INISTRATIVE CHANGES (such DF FAR 43.103(b).	as changes in payin	g office,	
	C.THIS SUPPLEMENTAL AGREEMENT IAW 70CDCR18DIG000008		DAUTHORIT	Y OF:			
	D. OTHER (Specify type of modification a	and authority)					
E. IMPORTANT:	Contractor 🔲 is not.	x is required to sign this document	t and return	1 copies	to the issuing office.		
14. DESCRIPTI DUNS Numb	ON OF AMENDMENT/MODIFICATION (4	Organized by UCF section headings,	, including so	licitation/contract subject matter	where feasible.)		
MANAGER OF	INFORMATION			page googless as			
VENDOR:				(801) 6			
COR:				(949) 3	20.00		
ACOR:				(210) 2 (202) 7	500000		
CS:				(202) 7	887.58		
					\*		
This Inte	er-Governmental Servi	ce Agreement (IGSA	A) betw	een the United S	tates Depa	rtment	of
	Security (DHS), Immi	gration and Custon	ns Enfo	rcement (ICE), a	nd the Wil	lacy C	ounty
Continue							
	ded herein, all terms and conditions of the DTITLE OF SIGNER (Type or print)	document referenced in Item 9 A or		stofore changed, remains unchair AME AND TITLE OF CONTRAC			
15B. CONTRAC	TORVOFFEROR	15C, DATE SIGNED				160.	DATE SIGNED
	Speciment person suthed and to single	_ 12/23/19	1			1	2/27/2019
NSN 7540-01-15	Signature of person authorized to sign) 52-8070				STANDAR		(REV. 10-83)

NSN 7540-01-152-8070 Previous edition unusable STANDARD FORM 30 (REV. 10-83) Prescribed by GSA FAR (48 CFR) 53.243 
 CONTINUATION SHEET
 REFERENCE NO. OF DOCUMENT BEING CONTINUED 70CDCR18DIG000008/P00007
 PAGE 2
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 3

NAME OF OFFEROR OR CONTRACTOR

EM NO.	SUPPL ES/SERVICES	QUANTITY		UNIT PRICE	AMOUNT
(A)	(B)	(C)	(D)	(E)	(F)
	Local Government Corporation authorizes the Willacy County Local Government Corporation to				
	provide detention and detention-related services				
	at the El Valle facility located in Willacy		Ш		
	County, Texas.				
	There is no requisition associated with this		Ш		
	modification.				
	The purpose of this administrative modification				
	is to approve the Request for Equitable				
	Adjustment submitted by Management & Training				
	Corporation on behalf of the Local Government				
	Corporation Willacy County on July 22, 2019				
	concerning Bed Day Rates (BDR) at the El Valle				
	Facility in Willacy County, TX.				
	The REA addresses Wage Determination 2015-5309,				
	Revision 7, dated 07/03/2018 and Wage				
	Determination 2015-5309, Revision 9, dated				
	07/06/2019 and effective 07/18/2019 and was				
	incorporated into the contract by		Ш		
	70CDCR18DIG000008 P00006.				
	The new rate is retroactively incorporated				
	beginning 07/18/2019. For billing purposes, the				
	new rates as indicated below shall take effect				
	12/01/2019.				
	Two (2) retroactive payments in the total amount				
	of is approved to satisfy the				
	increases between 07/18/2018 - 11/30/2019. The				
	actual amount of each retroactive payment will be				
	reflected in the applicable task order. Funding				
	due as a result of this REA will be provided on				
	the applicable task order.				
	All other terms and conditions remain uncha				
	Delivery Location Code: ICE/ERO				
	ICE Enforcement & Removal				
	Immigration and Customs Enforcement				
	801 I Street, NW				
	n ng 20526				
	wasnington DC 20536				
	Period of Performance: 07/18/2018 to 07/17/2023				
	Change Item 0004 to read as follows(amount shown				
	is the obligated amount):				
	Continued				
	continued				

 CONTINUATION SHEET
 REFERENCE NO. OF DOCUMENT BEING CONTINUED 70CDCR18DIG000008/P00007
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NAME OF OFFEROR OR CONTRACTOR

ITEM NO.	SUPPL ES/SERVICES	QUANTITY			AMOUNT
(A)	(B) Bed Day Funding Beds)	(C)	(D) EA	(E)	(F)
0004	Guaranteed Minimum: beds		EA		
	Phase III Rate: until 11/30/2019				
	Phase III Rate: effective 12/01/2019 Obligated Amount: \$0.00				
	Product/Service Code: S206				
	Product/Service Description: HOUSEKEEPING- GUARD				
NSN 7540-01-15	0.0027	<u> </u>		<u> </u>	OPTIONAL FORM 336 (4-86)

AMENDME	ENT OF SOLICITATION/MODIFICA	ATION OF CONTRACT		CONTRACT D CODE		F PAGES
2. AMENDME	ENT/MODIFICATION NO.	3. EFFECTIVE DATE	4. RE	QUISITION/PURCHASE REQ. NO.	5. PROJECT NO	2 ). (If applicable)
P00008		See Block 16C				
6. ISSUED BY	Y CODE	ICE/DCR	7. AD	MINISTERED BY (If other than Item 6)	CODE ICE/	DCR
Immigra Office 801 I S	cention Compliance & Ration and Customs Enfo of Acquisition Manage Street, NW GTON DC 205	emovals rcement	Imm Off 801	/Detention Compliance igration and Customs Pice of Acquisition Mar I Street NW, hington DC 205	Removals Enforcement	
8. NAME AND	ADDRESS OF CONTRACTOR (No., street,	county, State and ZIP Code)	(x) 9/	A. AMENDMENT OF SOLICITATION NO.		
576 <b>W</b> M	OVERNMENT CORPORATION AIN AVE STE 145 VILLE TX 78580	WILLACY COUNTY	9E x 10	B. DATED (SEE ITEM 11)  A. MODIFICATION OF CONTRACT/ORDER  OCDCR18DIG000008	R NO.	
CODE	24.07.00.4.00.0	FAC LITY CODE		,		
CODE 08	812708010000			07/18/2018		
	numbered solicitation is amended as set fo	11. THIS ITEM ONLY APPLIES TO			extended, 🗌 is not e	
THE PLAC virtue of thi	E DESIGNATED FOR THE RECEIPT OF C is amendment you desire to change an offer to the solicitation and this amendment, and in IT NG AND APPROPRIATION DATA (If required ule	DFFERS PRIOR TO THE HOUR AND r already submitted , such change may is received prior to the opening hour al uired)	DATE SP y be made nd date sp	A LURE OF YOUR ACKNOWLEDGEMENT ECIFIED MAY RESULT IN REJECTION OF by telegram or letter, provided each telegra- pecified.  ODIFIES THE CONTRACT/ORDER NO. AS	YOUR OFFER If by am or letter makes	
CHECK ONE				GES SET FORTH IN ITEM 14 ARE MADE I		
Х	B. THE ABOVE NUMBERED CONTRAC appropriation date, etc.) SET FORTH C. THIS SUPPLEMENTAL AGREEMENT			M NISTRATIVE CHANGES (such as chang ' OF FAR 43.103(b). ITY OF:	ges in paying office,	
	D. OTHER (Specify type of modification	and authority)				
E. IMPORTAN	I Contractor ∑is not,	is required to sign this document a	and return	copies to the iss	suing office	
	PTION OF AMENDMENT/MODIFICATION (			solicitation/contract subject matter where fe		
	INFORMATION					
VENDOR: COR: ACOR: CO: CS:				(801) 693- (949) 389- (210) 283- (210) 283- (202) 732- (202) 732-		
This In	ter-Governmental Serv	ice Agreement (IGSA	) bet	ween the United State:	s Departmen	t of
Homelan	d Security (DHS), Imm	igration and Custom	s Enf	orcement (ICE), and the	he Willacy	County
Continu	ed					
Except as pro	ovided herein, all terms and conditions of the	e document referenced in Item 9 A or	10A, as h	eretofore changed, remains unchanged and	in full force and effec	t
15A. NAME A	AND TITLE OF SIGNER (Type or print)		16A	NAME AND TITLE OF CONTRACTING OF	FFICER (Type or print	9)
15B. CONTR	ACTOR/OFFEROR	15C. DATE SIGNED				

 CONTINUATION SHEET
 REFERENCE NO. OF DOCUMENT BEING CONTINUED 70 CDCR18DIG000008/P00008
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NAME OF OFFEROR OR CONTRACTOR

ITEM NO.	SUPPL ES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
(A)	(B)		(D)	(E)	(F)
	Local Government Corporation authorizes the	<del>                                     </del>	$\vdash$		
	Willacy County Local Government Corporation to				
	provide detention and detention-related services				
	at the El Valle facility located in Willacy				
	County, Texas.				
	There is no requisition associated with this				
	modification.				
	modification.				
	The purpose of this administrative modification				
	P00008 to IGSA 70CDCR18DIG000008 is as follows:				
	1) Add as an Alternate				
	Contracting Officer's Representative.				
	Period of Performance: 07/18/2018 to 07/17/2023				
NCN 7540 04 453					ODTIONAL FORM 22C (4 CC)

	NT OF BOILDITATION TABLE	CATION OF COURTS OF		1. CONTRACT D CODE	PAGE OF P	AGES	
AMENDME	ENT OF SOLICITATION/MODIFIC	CATION OF CONTRACT			1	2	
2. AMENDMENT/MODIFICATION NO. 3. EFFECTIVE DATE				UISITION/PURCHASE REQ. NO.	5. PROJECT NO. (II	applicable)	
P00009		See Block 16C					
6. ISSUED BY	CODE	ICE/DCR	7. ADN	MINISTERED BY (If other than Item 6)	CODE ICE/DO	CR	
Immigra Office 801 I S	ention Compliance & tion and Customs Enf of Acquisition Manag treet, NW TON DC 205	orcement	Imm: Off: 801	Detention Compliance gration and Customs ce of Acquisition Ma I Street NW, mington DC 205	Enforcement		
8. NAME AND	ADDRESS OF CONTRACTOR (No., stre	et, county, State and ZIP Code)	9A.	AMENDMENT OF SOLICITATION NO.			
LOCAL GO	OVERNMENT CORPORATION AIN AVE STE 145 VILLE TX 78580		(X)	DATED (SEE ITEM 11)			
			x 70	MODIFICATION OF CONTRACT/ORDICCE 18DIG000008	ER NO.		
		T		DATED (SEE ITEM 13)			
CODE 08	312708010000	FAC LITY CODE	0	7/18/2018			
	numbered solicitation is amended as set	11. THIS ITEM ONLY APPLIES			extended. ☐ is not exte		
	13. THIS ITEM ONLY APPLIES TO	quired) MODIFICATION OF CONTRACTS/ORI	DERS. IT MO	DIFIES THE CONTRACT/ORDER NO. A			
	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.  B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIF ED TO REFLECT THE ADM NISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH N ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).						
X	C. THIS SUPPLEMENTAL AGREEME	NT IS ENTERED INTO PURSUANT T	O AUTHORI	Y OF:			
	D. OTHER (Specify type of modification	n and authority)					
E. IMPORTAN	IT Contractor ∑is not,	is required to sign this documen	t and return	copies to the is	ssuing office.		
14. DESCRIP	TION OF AMENDMENT/MODIFICATION mber: 081270801	(Organized by UCF section headings	s, including s	olicitation/contract subject matter where t	feasible.)		
CONTACT	INFORMATION						
VENDOR:				(801) 693-			
COR:				(949) 389-			
ACOR:				(210) 283-			
ACOR:				(210) 283-			
				(202) 732-			
co:							
co:				(202) 923-			
co: cs:	s no requisition asso	ociated with this m	odifica	(202) 923-			
co: cs:		ociated with this m	odifica	(202) 923-			
CO: CS: There is				(202) 923-	d in full force and effect.		
CO: CS: There i: Continue	ed			(202) 923-	d in full force and effect.		
CO: CS: There i: Continue	ed			(202) 923-	d in full force and effect.		

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(Signature of person authorized to sign)

 CONTINUATION SHEET
 REFERENCE NO. OF DOCUMENT BEING CONTINUED 70 CDCR18DIG000008/P00009
 PAGE 2
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NAME OF OFFEROR OR CONTRACTOR

TEM NO. (A)	SUPPL ES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	The purpose of this administrative modification P00009 is to incorporate the updated Wage Determination No: 2015-5309 Revision No:12 Dated:06/03/2020. The Wage Determination is in effect from 07/18/2020 to 07/17/2021.				
	Period of Performance: 07/18/2018 to 07/17/2023				

AMENDMENT OF SOLICITATION/MODIFICA	ATION OF CONTRACT		1. CONTRACT D CODE		PAGE OF	PAGES
2. AMENDMENT/MODIFICATION NO.	3. EFFECTIVE DATE	4. REC	 UISITION/PURCHASE REQ. NO.	5. Pf		L Z O. (If applicable)
P00010	See Block 16C					
6. ISSUED BY CODE	ICE/DCR	7. ADI	MINISTERED BY (If other than Iter	n 6) COD	E ICE/	DCR
ICE/Detention Compliance & R Immigration and Customs Enfo Office of Acquisition Manage 801 I Street, NW WASHINGTON DC 205	rcement	Imm: Off: 801	Detention Compliingration and Custice of Acquisition I Street NW,	oms Enfor	cement	
8. NAME AND ADDRESS OF CONTRACTOR (No., street,	county, State and ZIP Code)	(x) 9A	AMENDMENT OF SOLICITATION	N NO.		
LOCAL GOVERNMENT CORPORATION 576 W MAIN AVE STE 145 RAYMONDVILLE TX 78580	WILLACY COUNTY		DATED (SEE ITEM 11)	T/ODDED NO		
		× 76	A. MODIFICATION OF CONTRAC CCDCR18DIG000008	I/ORDER NO.		
		108	B. DATED (SEE ITEM 13)			
CODE 0812708010000	FAC LITY CODE	0	7/18/2018			
	11. THIS ITEM ONLY APPLIES TO	AMENDN	ENTS OF SOLICITATIONS			
virtue of this amendment you desire to change an offer reference to the solicitation and this amendment, and it is account NG AND APPROPRIATION DATA (If requise Schedule  13. THIS ITEM ONLY APPLIES TO Mo	s received prior to the opening hour and	d date spe	ecified.			14.
A. THIS CHANGE ORDER IS ISSUED FORDER NO. IN ITEM 10A.						
B. THE ABOVE NUMBERED CONTRAC appropriation date, etc.) SET FORTH X	T/ORDER IS MODIF ED TO REFLECT NITEM 14, PURSUANT TO THE AUT	THE ADI HORITY	M NISTRATIVE CHANGES (such a OF FAR 43.103(b).	as changes in pay	ing office,	
C. THIS SUPPLEMENTAL AGREEMENT	FIS ENTERED INTO PURSUANT TO A	UTHORI	TY OF:			
D. OTHER (Specify type of modification	and authority)					
E. IMPORTANT Contractor 🗵 is not.	is required to sign this document ar	nd return	copies	to the issuing office	е.	
14. DESCRIPTION OF AMENDMENT/MODIFICATION ( DUNS Number: 081270801	Organized by UCF section headings, in	cluding s	olicitation/contract subject matter	where feasible.)		
CONTACT INFORMATION						
VENDOR:			(801) 6	93-		
COR:			(949) 3	89-		
ACOR:			(210) 2	83-		
ACOR:			(956) 3			
CO:			(202) 7			
CS:			(202) 9			
There is no requisition asso	ciated with this mod	lifica	• ation			
Continued						
Continued  Except as provided herein, all terms and conditions of th	e document referenced in Itom Q A or 11	)Δaeha	retofore changed remains unchar	nged and in full for	re and effect	
15A. NAME AND TITLE OF SIGNER (Type or print)	a document referenced in item 9 A of 10	ın asile	etotore changeu Ternains unchar	rycu ariu iri IUII IOFO	ce ariu ellect	
1-7F						
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED					

(Signature of person authorized to sign)

 CONTINUATION SHEET
 REFERENCE NO. OF DOCUMENT BEING CONTINUED 70 CDCR18DIG000008/P00010
 PAGE 2
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NAME OF OFFEROR OR CONTRACTOR

TEM NO. (A)	SUPPL ES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	The purpose of this administrative modification p00010 is to add as Alternate Contracting Officer's Representative (ACOR), and remove as Alternate Contracting Officer's Representative (ACOR). Change vendor's contact information removing mand add				
	Period of Performance: 07/18/2018 to 07/17/2023				

AMENDME	ENT OF SOLICITATION/MODIFIC	ATION OF C	ONTRACT		CONTRACT ID CODE	****	PAGE OF	PAGES	-
2. AMENDME	ENT/MODIFICATION NO.	3. EFFECTIVE	DATE	4. F	EQUISITION/PURCHASE REQ.	NO. 5.	PROJECT NO.	3 (If applicable)	200
P00011		See Blo	ck 16C						
6. ISSUED BY	Y CODE	70CDCR		7.7	ADMINISTERED BY (If other than	Item 6) CC	DE ICE/	DCR	-
U.S. Im Office 801 I S	CON COMPLIANCE AND REM migration and Customs of Acquisition Manage ET NW, ETTON DC 20536	Enforce	ement	In Of 80	E/Detention Comp migration and Cu fice of Acquisit 1 I Street NW, shington DC 2053	stoms Enfo ion Manage:	emovals rcement		-
8. NAME AND	ADDRESS OF CONTRACTOR (No., street,	county, State and	I ZIP Code)	(x)	9A. AMENDMENT OF SOLICITA	TION NO.			-
576 W M2	OVERNMENT CORPORATION AIN AVE STE 145	WILLACY	COUNTY		9B. DATED (SEE ITEM 11)				-
RAYMOND	VILLE TX 78580								
				х	10A. MODIFICATION OF CONTR 70CDCR18DIG000008	ACT/ORDER NO.		8	
					10B. DATED (SEE ITEM 13)				
CODE 08	312708010000	FACILITY COI			07/18/2018				
	numbered solicitation is amended as set for	105-100			DMENTS OF SOLICITATIONS				-
THE PLACE virtue of this reference to	tter or telegram which includes a reference EDESIGNATED FOR THE RECEIPT OF O s amendment you desire to change an offer the solicitation and this amendment, and is TING AND APPROPRIATION DATA (If requiredule 13. THIS ITEM ONLY APPLIES TO MO	FFERS PRIOR already submit s received prior ired)	TO THE HOUR AND DA ted , such change may b to the opening hour and	ATE S e ma date	PECIFIED MAY RESULT IN REJI de by telegram or letter, provided specified.	ECTION OF YOUR ( each telegram or let	OFFER If by ter makes		-
CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PORDER NO. IN ITEM 10A.								-
	B. THE ABOVE NUMBERED CONTRAC appropriation date, etc.) SET FORTH	IN ITEM 14, PL	DIFFIED TO REFLECT JRSUANT TO THE AUTH	HORI	NDMINISTRATIVE CHANGES (sur TY OF FAR 43.103(b).	ch as changes in pa	ying office,		
	C. THIS SUPPLEMENTAL AGREEMENT			JTHO	RITY OF:				
X	IAW 70CDCR18DIG000008		nment 1		The state of the s				-
	D. OTHER (Specify type of modification a	ana authority)							
E. IMPORTAN	T: Contractor	X is required t	o sign this document and	l retu	n con	es to the issuing offi	ce.		_
	TION OF AMENDMENT/MODIFICATION (C			25.20					20)
DUNS Nun					• Construction of the Cons	•			
CONTACT	INFORMATION								
VENDOR:					(801)	693-			
COR:					(949)	389-			
ACOR:					(210)	283-			
ACOR:					(956)	389-			
CO:					(202)				
83									
There is	s no requisition assoc	iated w	ith this mod	ifi	cation				
Continue	ed								
and the same of th	vided herein, all terms and conditions of the	document refe	renced in Item 9 A or 10	A, as	heretofore changed, remains uncl	nanged and in full fo	rce and effect.		
15A NAME AN	NO TITLE OF SIGNER (Type or print)								
Sr. Vic	e President		M**	,					
15B. CONTRA	CTOR/OFFEROR		15C. DATE SIGNED						
	suppose of coreon authorized to sleet	_	02/23/2021						

NSN 7540-01-152-8070 Previous edition unusable

of person authorized to sign)

 CONTINUATION SHEET
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NAME OF OFFEROR OR CONTRACTOR

LOCAL GOVERNMENT CORPORATION WILLACY COUNTY

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	The purpose of administrative modification P00011 is to approve the Request for Equitable	(0)		(2)	(1)
	Adjustment submitted by Management & Training Corporation on behalf of the Local Government				
	Corporation Willacy County on August 14, 2020 concerning Bed Day Rates (BDR) and				
	Escort/Stationary Guard Rates and Escort/Stationary Guard Overtime Rate at the El Valle Facility in Willacy County, TX.				
	The REA addresses Wage Determination 2015-5309,				
	Revision 12, dated 06/03/2020 and effective 07/18/2020 and was incorporated into the contract by 70CDCR18DIG0000008 P00009.				
	The new rates are retroactively incorporated beginning 07/18/2020. For billing purposes, the new rates as indicated below shall take effect 02/01/2021.				
	A retroactive payment in the total amount of for FY20 and for FY21) is approved on the applicable Task Order to satisfy the increases between 07/18/2020 - 01/31/2021.				
	Period of Performance: 07/18/2018 to 07/17/2023  Change Item 0004 to read as follows(amount shown is the obligated amount):				
004	Bed Day Funding Beds) Guaranteed Minimum: beds		EA		
	Phase III Rate: until 1/31/2021 Phase III Rate: effective 02/01/2021 Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD				
	Change Item 0006 to read as follows(amount shown is the obligated amount):		3		
006	Escort Services - Regular Rate		EA		
	Rate: until 1/31/2021 Continued				
1					

CONTINUES TON OUTET		PAGE	OF
CONTINUATION SHEET	70CDCR18DIG000008/P00011	3	3

NAME OF OFFEROR OR CONTRACTOR
LOCAL GOVERNMENT CORPORATION WILLACY COUNTY

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Rate: effective 02/01/2021 Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD				
	Change Item 0007 to read as follows(amount shown is the obligated amount):				
0007	Escort Services - Overtime Rate		EA		
	Rate: until 1/31/2021 Rate: effective 02/01/2021 Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD				
	Change Item 0008 to read as follows(amount shown is the obligated amount):				
8000	Stationary Guard - Regular Rate		EA		
	Rate: until 1/31/2021 Rate: effective 02/01/2021 Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD				
	Change Item 0009 to read as follows(amount shown is the obligated amount):				
0009	Stationary Guard - Overtime Rate  Rate: until 1/31/2021 Rate: effective 02/01/2021 Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD		EA		
	Floudet/Selvice Description. Noosbassing Goals				

AMENDMENT OF SOLICITATION/MODIFIC	ATION OF CONTRACT		CONTRACT ID CODE	1	PAGE OF PAGES
	ALION OF CONTINACT				1 2
2. AMENDMENT/MOD FICATION NO.	3. EFFECTIVE DATE	4. REQ	UISITION/PURCHASE REQ. NO.	5. PRC	JECT NO. (If applicable)
P00012	See Block 16C				
6. ISSUED BY CODE	70CDCR	7. ADN	NISTERED BY (If other than Item 6)	CODE	ICE/DCR
DETENTION COMPLIANCE AND REI	MOVALS	ICE/	Detention Compliance	& Remo	ovals
U.S. Immigration and Customs		Immi	igration and Customs E	nforce	ement
Office of Acquisition Manage	ement		ice of Acquisi <u>tion Man</u> a	ageme	nt
801 I ST NW,			I Street NW,		
WASHINGTON DC		Wash	nington DC 205		
8. NAME AND ADDRESS OF CONTRACTOR (No., street	t county State and 7ID Code)	QΔ	AMENDMENT OF SOLICITATION NO.		
o. To the Part of	i, county, claic and Eli Codo)	(X) SA.	THE TOTAL OF SOCIOTATION NO.		
LOCAL GOVERNMENT CORPORATION	WILLACY COUNTY				
576 W MAIN AVE STE 145		9B.	DATED (SEE ITEM 11)		
RAYMONDVILLE TX 78580					
		x 10A	. MODIFICATION OF CONTRACT/ORDER	NO.	
		1 / 0	CDCK18D1G000008		
		100	3. DATED (SEE ITEM 13)		
CODE 0812708010000	FAC LITY CODE		7/18/2018		
OBE 0812708010000					
	11. THIS ITEM ONLY APPLIES	TO AMENDM	ENTS OF SOLICITATIONS eccipt of Offers		
	nuired)  MODIFICATION OF CONTRACTS/OF	RDERS. IT MC	DIFIES THE CONTRACT/ORDER NO. AS D		
			M NISTRATIVE CHANGES (such as change OF FAR 43.103(b).		
C. THIS SUPPLEMENTAL AGREEMEN		TO AUTHORIT	TY OF:		
X IAW 70CDCR18DIG00000	•				
D. OTHER (Specify type of modification	and authority)				
E. IMPORTANT Contractor is not,	x is required to sign this docume		copies to the issui		
14. DESCRIPTION OF AMENDMENT/MODIFICATION	(Organized by UCF section heading	gs, including s	olicitation/contract subject matter where feas	sible.)	
DUNS Number: 081270801					
CONTACT INFORMATION					
VENDOR:			(801) 693-		
COR:			(949) 389-		
ACOR:			(210) 283-		
ACOR:			(956) 389-		
co:			(202) 732-		
There are no requisition ass	ociated with this	modifie	cation		

The purpose of administrative modification P00012 is to clarify the licensing/certification Continued  $\dots$ 

	Except as provided herein, all terms and conditions of the document refe	renced in Item Q A or 1	1	
	Except as provided necess, an terms and conditions of the document rele	icheed in Relii 3 A Or		
	or print)			
	1 /			
		15C. DATE SIGNED		
		05/17/202		
		03/11/202		
	sign)			
-	NSN 7540-01-152-8070			
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FAR (48 CFR) 53.243

 CONTINUATION SHEET
 REFERENCE NO. OF DOCUMENT BEING CONTINUED 70 CDCR18DIG000008/P00012
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NAME OF OFFEROR OR CONTRACTOR

LOCAL GOVERNMENT CORPORATION WILLACY COUNTY

ITEM NO.	SUPPL ES/SERVICES	QUANTITY	LINIT	UNIT PRICE	AMOUNT
(A)	(B)		(D)	(E)	(F)
	requirements in the PWS. Transportation Officers	(-,	(- /	(-/	\\ 
	shall hold a Texas License to Carry when				
	performing transportation duties. MTC will also		l		
	have a Memorandum of Understanding (MOU) with all		l		
	destination sites to allow armed staff access to		l		
	each detention authorized to carry a firearm in		l		
	performance of official duties. All MOU's will be				
	provided to the COR.				
	In addition, MTC has agreed to provide CCTV		l		
	security coverage of the armory.				
	07/40/0040   07/47/0000				
	Period of Performance: 07/18/2018 to 07/17/2023				
	All other terms and conditions will remain unchanged.				
	difficulty cut.	l			
NCN 7E40 04 4E	<u> </u>	<u> </u>	1	<u> </u>	I

AMENDAG	INT OF SOLICITATION ACCUSES	ATION OF CONTRACT		1. CONTRACT D CODE		PAGE 0	F PAGES
	NT OF SOLICITATION/MODIFIC					1	2
	NT/MODIFICATION NO.	3. EFFECTIVE DATE	4. REC	UISITION/PURCHASE REQ. NO.	5. PI	ROJECT NO	O. (If applicable)
P00013		See Block 16C	7.40	AINIETEDED DV /K - H H C	000	r	
6. ISSUED BY		70CDCR	_	MINISTERED BY (If other than Item 6)	COD	TOE/	
U.S. Im	, and a second s	Enforcement	Imm: Off: 801	/Detention Compliance igration and Customs ice of Acquisition Ma I Street NW, hington DC 205	Enfor	cement	
8. NAME AND	ADDRESS OF CONTRACTOR (No., stree	t, county, State and ZIP Code)	(x) 9A.	AMENDMENT OF SOLICITATION NO.			
576 <b>W M</b> Z	OVERNMENT CORPORATION AIN AVE STE 145 VILLE TX 78580	WILLACY COUNTY		DATED (SEE ITEM 11)			
			x 70	A. MODIFICATION OF CONTRACT/ORD OCDCR18DIG000008	ER NO.		
			100	B. DATED (SEE ITEM 13)			
CODE 08	12708010000	FAC LITY CODE	0	7/18/2018			
		11. THIS ITEM ONLY APPLIES T	O AMENDW	ENTS OF SOLICITATIONS			
12. ACCOUNT See Sch	13. THIS ITEM ONLY APPLIES TO N	ODIFICATION OF CONTRACTS/ORD		DDIFIES THE CONTRACT/ORDER NO. A SES SET FORTH IN ITEM 14 ARE MADE			114.
Х		CT/ORDER IS MODIF ED TO REFLE H NITEM 14, PURSUANT TO THE A	CT THE ADI UTHORITY	M NISTRATIVE CHANGES (such as char OF FAR 43.103(b).			
	D. OTHER (Specify type of modification	and authority)					
E. IMPORTAN	T Contractor 🗵 is not,	is required to sign this document	and return	copies to the is	ssuina office	<u> </u>	
	TION OF AMENDMENT/MODIFICATION	(Organized by UCF section headings,	, including s	olicitation/contract subject matter where t	easible.)		
	INFORMATION						
VENDOR:				(801) 693-			
COR:				(949) 389-			
ACOR:				(210) 283-			
ACOR:				(956) 389-			
co:				(202) 732-			
There an	re no requisitions as	sociated with this	modif	ication.			
	vided herein, all terms and conditions of the	ne document referenced in Item 9 A or	10A, as he	retofore changed, remains unchanged an	d in full for	ce and effec	t.
15A. NAME A	ND TITLE OF SIGNER (Type or print)						
15B. CONTRA	ACTOR/OFFEROR	15C. DATE SIGNED	)				
	(Signature of person authorized to sign)						

NSN 7540-01-152-8070 Previous edition unusable 
 CONTINUATION SHEET
 REFERENCE NO. OF DOCUMENT BEING CONTINUED 70 CDCR18 DIG000008 / P00013
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 2
 2

NAME OF OFFEROR OR CONTRACTOR

LOCAL GOVERNMENT CORPORATION WILLACY COUNTY

TEM NO.	SUPPL ES/SERVICES	QUANTITY		UNIT PRICE	AMOUNT
(A)	(B)	(C)	(D)	(E)	(F)
	The purpose of administrative modification P00013				
	is to incorporate the updated Wage Determination No. 2015-5309, Revision 14, dated 05/28/2021.				
	No. 2013-3309, Revision 14, dated 03/20/2021.		Ш		
	The wage determination is in effect from				
	07/18/2021 to 07/17/2022.		Ш		
				ĺ	
	Period of Performance: 07/18/2018 to 07/17/2023				
	1	I	1 1	·	

AMENDMENT OF SOLICITATION/MODIFIC	ATION OF CONTRACT	1. CONTRACT ID CODE	PAGE OF PAGES
2. AMENDMENT/MODIFICATION NO.	3. EFFECTIVE DATE	4. REQUISITION/PURCHASE REQ. NO.	1 3 5. PROJECT NO. (# applicable)
P00014			or restaurant
6. ISSUED BY CODE		7. ADMINISTERED BY (If other then Item	6) CODE ICE/DCR
DETENTION COMPLIANCE AND REM U.S. Immigration and Customs Office of Acquisition Manage 801 I ST NW, WASHINGTON DC 20536	FIGATION NO.  3. EFFECTIVE DATE See Block 16C CODE 70CDCR 7. ADMINISTERED BY (if ther then item 6) COD COMPLIANCE AND REMOVALS Science and Customs Enforcement Consistion Management COD 15 Street NW, COD 20536 COMPLIANCE AND REMOVALS STORY MANAGEMENT COUNTY COD 20536 COD 15 Street NW, COD 20536 C		nce & Removals ms Enforcement
		9B. DATED (SEE ITEM 11)	
CODE 0812708010000	FACILITY CODE	07/18/2018	
	11. THIS ITEM ONLY APPLIE	S TO AMENDMENTS OF SOLICITATIONS	
Items 8 and 15, and returning coperate letter or telegram which includes a reference THE PLACE DESIGNATED FOR THE RECEIPT OF C virtus of this amendment you desire to change an ofference to the solicitation and this amendment, and	oles of the amendment; (b) By ack to the solicitation and amendmen DEFERS PRIOR TO THE HOUR A r aiready submitted, such change Is received prior to the opening ho	knowledging receipt of this amendment on each cop th numbers. FAILURE OF YOUR ACKNOWLEDGE ND DATE SPECIFIED MAY RESULT IN REJECTION In may be made by telegram or letter, provided each	ry of the offer submitted; or (c) By MENTTO BE RECEIVED AT DN OF YOUR OFFER. If by
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Except as provided herein, all terms and conditions of the document referenced in Item 9 A or 10A, as heretofore changed, remains unchanged and in full force and effect

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CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED 70 CDCR18DIG000008/P00014

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NAME OF OFFEROR OR CONTRACTOR

LOCAL GOVERNMENT CORPORATION WILLACY COUNTY

ITEM NO.	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT	UNIT PRICE (E)	AMOUNT (F)
<b>\</b> 7	The purpose of administrative modification P00014 is to:	, , ,	\_,	,-,	· · ·
	1. To incorporate Ensuring Adequate COVID-19 Safety Protocols for Federal Contractors. (OCT 2021) (DEVIATION) into the contract. This requirement shall be applicable to all subcontractors/teaming partners, if any, and all active and future orders. Please see attachment 1 of P00014.				
	2. Approve the Request for Equitable Adjustment submitted by Management and Training Corporation on behalf of the Local Government Corporation Willacy County on August 02, 2021 concerning Bed Day Rates (BDR) and Escort/Stationary Guard Rates an Escort/Stationary Guard Overtime Rate at the El Valle Facility in Willacy.				
	The REA addresses Wage Determination 2015-5309, Revision 14, dated 05/28/2021 and effective 07/18/2021 and was incorporated into the contract by 70CDCR18DIG000008 P00013.				
	The new rates are retroactively incorporated beginning 07/18/2021. For billing purpose, the new rates as indicted below shall take effect 11/01/2021.				
ı	A retroactive payment in the total amount of is approve on the applicable Task Order to satisfy the increases between 07/18/2021 - 10/31/2021. Period of Performance: 07/18/2018 to 07/17/2023				
	Change Item 0004 to read as follows(amount shown is the obligated amount):				
004	Bed Day Fundin Beds) Guaranteed Minimum beds		EΑ		
	Phase III Rate: until 10/31/2021 Phase III Rate: effective 11/01/2021 Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD				
	Change Item 0006 to read as follows(amount shown is the obligated amount): Continued				

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED 70 CDCR18DIG000008/P00014

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3

NAME OF OFFEROR OR CONTRACTOR

LOCAL GOVERNMENT CORPORATION WILLACY COUNTY

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
(A)	(B)	(C)	(D)	(E)	(F)
006	Escort Services - Regular Rate		EA		
	Rate: until 10/31/2021				
	Rate: effective 11/01/2021				
	Obligated Amount: \$0.00				
	Product/Service Code: S206				
	Product/Service Description: HOUSEKEEPING- GUARD				
	Change Item 0007 to read as follows(amount shown				
	is the obligated amount):				
0007	Escort Services - Overtime Rate		EA		
	Rate until 10/31/2021				
	Rate: effective 11/01/2021 Obligated Amount: \$0.00				
	Product/Service Code: S206				
	Product/Service Description: HOUSEKEEPING- GUARD				
	Change Item 0008 to read as follows(amount shown				
	is the obligated amount):				
8000	Stationary Guard - Regular Rate		EA		
	Rate until 10/31/2021				
	Rate: effective 11/01/2021				
	Obligated Amount: \$0.00				
	Product/Service Code: S206				
	Product/Service Description: HOUSEKEEPING- GUARD				
	Change Item 0009 to read as follows(amount shown				
	is the obligated amount):				
0009	Stationary Guard - Overtime Rate		EA		
	Rate: until 10/31/2021				
	Rate: effective 11/01/2021				
	Obligated Amount: \$0.00 Product/Service Code: S206				
	Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD				
		1	<u> </u>		

# Attachment 1 - Ensuring Adequate COVID-19 Safety Protocols for Federal Contractors. (OCT 2021) (DEVIATION)

# **Executive Order 14042, Ensuring Adequate COVID Safety Protocols for Federal Contractors**

# **Ensuring Adequate COVID-19 Safety Protocols for Federal Contractors.** (OCT 2021) (DEVIATION)

- (a) Definition. As used in this clause -
- United States or its outlying areas means—
  - (1) The fifty States;
  - (2) The District of Columbia;
  - (3) The commonwealths of Puerto Rico and the Northern Mariana Islands;
  - (4) The territories of American Samoa, Guam, and the United States Virgin Islands; and
  - (5) The minor outlying islands of Baker Island, Howland Island, Jarvis Island, Johnston Atoll, Kingman Reef, Midway Islands, Navassa Island, Palmyra Atoll, and Wake Atoll.
- (b) *Authority*. This clause implements Executive Order 14042, Ensuring Adequate COVID Safety Protocols for Federal Contractors, dated September 9, 2021 (published in the Federal Register on September 14, 2021, 86 FR 50985).
- (c) *Compliance*. The Contractor shall comply with all guidance, including guidance conveyed through Frequently Asked Questions, as amended during the performance of this contract, for contractor workplace locations published by the Safer Federal Workforce Task Force (Task Force Guidance) at <a href="https://www.saferfederalworkforce.gov/contractors/">https://www.saferfederalworkforce.gov/contractors/</a>.
- (d) *Subcontracts*. The Contractor shall include the substance of this clause, including this paragraph (d), in subcontracts at any tier that exceed the simplified acquisition threshold, as defined in Federal Acquisition Regulation 2.101 on the date of subcontract award, and are for services, including construction, performed in whole or in part within the United States or its outlying areas.

(End of clause)

# 70CDCR18DIG000008

# INTERGOVERNMENTAL SERVICE AGREEMENT BETWEEN THE

UNITED STATES DEPARTMENT OF HOMELAND SECURITY U.S. IMMIGRATION AND CUSTOMS ENFORCEMENT OFFICE OF ENFORCEMENT AND REMOVAL OPERATIONS AND

#### WILLACY COUNTY LOCAL GOVERNMENT CORPORATION

This Intergovernmental Service Agreement ("Agreement") is entered into between United States Department of Homeland Security Immigration and Customs Enforcement ("ICE"), and Willacy County Local Government Corporation, ("Service Provider") for the detention and care of aliens ("detainees"). The term "Parties" is used in this Agreement to refer jointly to ICE and the Service Provider.

# **FACILITY LOCATION:**

The Service Provider shall provide detention services for detainees at the following institution(s):

El Valle Detention Facility 1800 Industrial Drive P.O. Box 959 Raymondville, Texas 78580

The following documents constitute the complete agreement:

- Intergovernmental Service Agreement (IGSA)
- 2011 Performance-Based National Detention Standards (PBNDS)
  - o A. PBNDS 2011 with 2016 Revisions in Track Changes
  - o B. PBNDS 2011 (2016 Revisions Only)
- Detention Services Cost Statements dated 5/22/18, as revised dated 6/1/18, incorporated herein by reference (600 beds and 1000 beds)
- Attachment 1 RESERVED
- Attachment 2 Title 29, Part 4 Labor Standards for Federal Service Contracts
- Attachment 3 Wage Determination Number: 2015-5309, Rev 5, Dated 01/10/2018
- Attachment 4 Quality Assurance Surveillance Plan
  - 4.A. Performance Requirements Summary
  - 4.B. Sample Contract Deficiency Report
- Attachment 5 Prison Rape Elimination Act (PREA) Regulations
- Attachment 6 G-391 Data Collection Categories and Descriptions
  - o Attachment 6.A G-391 Transportation Data Template
- Attachment 7 Quality Control Plan (Attached)
- Attachment 8 Performance Work Statement (PWS)
- Attachment 9 Staffing Plans for 600 beds and 1000 beds (Attached)

<u>IN WITNESS WHEREOF</u>, the undersigned, duly authorized officers, have subscribed their names on behalf
of Willacy County Local Government Corporation and Department of Homeland Security, U.S.
Immigration and Customs Enforcement.

ACCEPTED:	ACCEPTED:		
U.S. Immigration and Customs Enforcement	Willacy County Local Government Corporation		
Contracting Officer	President of the Board of Directors Willacy County Local Government Corporation		
Signature:	Signature:		
Date: 7/17/18	Date: 07/17/2018		

# **Intergovernmental Service Agreement (IGSA)**

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# Article 1. Purpose

- A. <u>Purpose:</u> The purpose of this Inter-Governmental Service Agreement (IGSA) is to establish an Agreement between ICE and the Service Provider for the provision of the necessary physical structure, equipment, facilities, personnel, and services to provide a program of care in a properly staffed and secure environment under the authority of the Immigration and Nationality Act, as amended. All persons in the custody of ICE are "Administrative Detainees." This term recognizes that ICE detainees are not charged with criminal violations and are only held in custody to ensure their presence throughout the administrative hearing process and to ensure their presence for removal from the United States pursuant to a lawful final order by the Immigration Court, the Board of Immigration Appeals or other Federal judicial body.
- B. <u>Responsibilities:</u> This Agreement sets forth the responsibilities of ICE and the Service Provider. The Service Provider shall provide all personnel, management, equipment, supplies, and services necessary for performance of all aspects of the Agreement and ensure that the safekeeping, housing, subsistence, medical, and other program services provided to ICE detainees housed in the facility is consistent with ICE's civil detention authority, the PWS, IGSA requirements and ICE standards referenced in this agreement. The Agreement states the services the Service Provider shall perform satisfactorily to receive payment from ICE at the rate prescribed in Article I C.
- C. Rates: This is a fixed rate agreement, not a cost reimbursable agreement, with respect to the bed day rates for the following numbers of detainees and dates. Phase 1: detainees beginning July 18, 2018 and ending July 31, 2018. Phase 2: detainees with a minimum guarantee population of detainees with a minimum guarantee populati

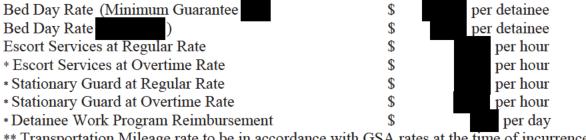
Phase 1 (Ramp-Up):

Bed Day Rate (Minimum Guarantee	\$	detainee
Escort Services at Regular Rate	\$	per hour
* Escort Services at Overtime Rate	\$	per hour
* Stationary Guard at Regular Rate	\$	per hour
* Stationary Guard at Overtime Rate	\$	per hour
*Detainee Work Program Reimbursemen	it \$	per day

<sup>\*\*</sup> Transportation Mileage rate to be in accordance with GSA rates at the time of incurrence

<sup>\*</sup> See Article 17, \*\* See Article 16 - Not included in cost above

# Phase 2 (Ramp-Up):



\*\* Transportation Mileage rate to be in accordance with GSA rates at the time of incurrence

<sup>\*</sup> See Article 17, \*\* See Article 16 - Not included in cost above

Phase 3:		
Bed Day Rate (Minimum Guarantee	\$	per detainee
Bed Day Rate	\$	per detainee
Escort Services at Regular Rate	\$	per hour
* Escort Services at Overtime Rate	\$	per hour
* Stationary Guard at Regular Rate	\$	per hour
* Stationary Guard at Overtime Rate	\$	per hour
*Detainee Work Program Reimbursement	\$	per day
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<sup>\*\*</sup> Transportation Mileage rate to be in accordance with GSA rates at the time of incurrence \* See Article 17, \*\* See Article 16 - Not included in cost above

If this IGSA contains a population guarantee, ICE will not be liable for any failure to meet the population guarantee if such failure directly results from an occurrence that impairs the ability to use the facility's capacity, and such occurrence arises out of causes beyond the control and without the fault or negligence of ICE. Such causes may include, but are not limited to, acts of God or the public enemy, fires, floods, freight embargoes, court orders and severe or adverse weather. This provision shall become effective only if ICE immediately notifies the Provider of the extent and nature of the occurrence resulting in the

failure and takes all reasonable steps to limit any adverse effects required by the

#### Article 2. General

occurrence.

A. Commencement of Services: ICE is under no obligation to utilize the facilities identified herein until the need for detention services has been identified, funding has been identified and made available, and the Facility meets ICE requirements, and is in compliance with ICE 2011 Performance-Based National Detention Standards (PBNDS) and the 2016 revisions (hereafter referred to as 2011 PBNDS). Therefore, ICE may perform numerous assessments to ensure compliance prior to presenting detainees for housing.

<sup>\*</sup>Should there be a need for a ramp-up plan, the effective start of the plan is from the date of the first detainee presented for housing.

- B. <u>Funding:</u> The obligation of ICE to make payments to the Service Provider is contingent upon the availability of Federal funds. ICE will neither present detainees to the Service Provider nor direct performance of any other services until ICE has the appropriate funding. Orders will be placed under this Agreement when specific requirements have been identified and funding obligated. Performance under this Agreement is not authorized until the Contracting Officer issues an order in writing. The effective date of the services will be negotiated and specified in this Agreement. The Service Provider shall be prepared to accept detainees immediately upon issuance of task order in accordance with the agreed upon ramp-up plan.
- C. Subcontractors: The Service Provider shall notify and obtain approval from the ICE Contracting Officer if it intends to house ICE detainees in a facility other than the El Valle Detention Facility. If either the Facility or any future facility is operated by an entity other than the Service Provider, ICE will treat the entity as a subcontractor to the Service Provider. The Service Provider shall obtain the Contracting Officer's approval before subcontracting the detention and care of detainees to another entity. Approval is hereby given with respect to Management & Training Corporation. The Contracting Officer has the right to deny, withhold, or withdraw approval of the proposed subcontractor. Upon approval by the Contracting Officer, the Service Provider shall ensure that any subcontract includes all provisions of this Agreement, and shall provide ICE with copies of all subcontracts. All payments will be made to the Willacy County Local Government Corporation. ICE will not accept invoices from, or make payments to, a subcontractor. Subcontractors that perform under this agreement are subject to the terms and conditions of this IGSA.
- D. <u>Staffing</u>: The number, type and distribution of staff as described in the contract-staffing plan shall be maintained throughout the term of the contract. Written requests to change the number, type and/or distribution of staff described in the staffing plan must be submitted to the CO, through the COR, for approval prior to implementation. Staffing levels shall not fall below a monthly average of 95% of the approved staffing plan, notwithstanding the requirement of maintaining monthly minimum staffing levels of 95%.
  - Each month, the contractor shall submit to the COR the current average monthly vacancy rate, and indicate any individual positions that have been vacant more than 120 days. Failure to fill any individual position within 120 days of the vacancy may result in a deduction from the monthly invoice. ICE may calculate the deduction retroactive to day one of the vacancy, excluding the days for ICE's conditional approval process, starting on the day of receipt and concluding on the day conditional approval is granted.
- E. <u>Consistent with Law:</u> This is a firm fixed rate Agreement, not a cost reimbursable Agreement. This Agreement is permitted under applicable statutes, regulations, policies and judicial mandates. Any provision of this Agreement contrary to applicable statutes, regulation, policies or judicial mandates is null and void and shall not necessarily affect the balance of the Agreement.

#### **Article 3. Covered Services**

- A. <u>Bedspace</u>: The Service Provider shall provide and operate approximately a bed adult civil detention facility. The facility shall be located within appropriate proximity and access to emergency services (medical, fire protection, law enforcement, etc. The Service Provider will also ensure that adequate administrative space in accordance with the Physical Plant Requirements listed under Article 31 of this agreement. ICE will be financially liable only for the actual detainee days as defined in Paragraph C of Article 3.
- B. <u>Basic Needs</u>: The Service Provider shall provide ICE detainees with safekeeping, housing, subsistence, medical and other services in accordance with this Agreement. In providing these services, the Service Provider shall ensure compliance with all applicable laws, regulations, fire and safety codes, policies and procedures. The types and levels of services shall be consistent with ICE polices and detention standards. If the Service Provider determines that ICE has delivered a person for custody who is under the age of eighteen (18), the Service Provider shall not house that person with adult detainees and shall immediately notify the ICE COR or designated ICE official. ICE will remove the juvenile within seventy-two (72) hours.
- C. <u>Unit of Service and Financial Liability:</u> The unit of service is called a "Bed Day" and is defined as one person per day. The bed day begins on the date of arrival. The Service Provider may bill ICE for the date of arrival but not the date of departure. The Service Provider shall not charge for costs that are not directly related to the housing and detention of detainees. Such unallowable costs include but are not limited to:
  - 1) Salaries of elected officials
  - 2) Salaries of employees not directly engaged in the housing and detention of detainees
  - 3) Indirect costs in which a percentage of all local government costs are pro-rated and applied to individual departments unless, those cost are allocated under an approved Cost Allocation Plan
  - 4) Detainee services which are not provided to, or cannot be used by, Federal detainees
  - 5) Operating costs of facilities not utilized by Federal detainees
  - 6) Interest on borrowing (however represented), bond discounts, costs of financing/refinancing, except as prescribed by OMB Circular A-87.
  - 7) Legal or professional fees (specifically legal expenses for prosecution of claims against the Federal Government, legal expenses of individual detainees or inmates)
  - 8) Contingencies
- D. <u>Language Access</u>: The Service Provider is responsible for providing meaningful access to all programs and services (e.g. medical, intake, classification, sexual assault reporting) for individuals with limited English proficiency. This should be accomplished through professional interpretation and translation or bilingual personnel for necessary communication with detainees who do not speak or understand English. Oral interpretation should be provided for detainees who are illiterate. Other than in

- emergencies, detainees shall not be used for interpretation or translation services. The Service Provider should utilize commercial phone language interpretive services to ensure fulfillment of this requirement.
- E. <u>Disability Accommodation:</u> It is the obligation of the Service Provider that detainees with disabilities (e.g. physical, mental, intellectual, developmental) are housed/served in the least restrictive environment and that reasonable modifications be provided to allow detainees with disabilities to have equal opportunity to participate in programs and services. The Service Provider will use auxiliary aids and necessary assistive devices for detainees who because of a disability need additional communication support.
- F. <u>Escort Services</u>: The Service Provider shall provide, upon request and as scheduled by ICE, necessary escort services for ICE detainees to and from designated locations. Escort services shall be required for escorting detainees to court hearings; escorting detainees who are witnesses to the courtroom and staged with the ICE Judge during administrative proceedings.

# **Article 4. Receiving and Discharging Detainees**

- A. Required Activity: The Service Provider shall receive and discharge detainees only to and from properly identified ICE/ERO personnel or other properly identified Federal law enforcement officials with prior authorization from ICE/ERO. Presentation of U.S. Government identification will constitute "proper identification." The Service Provider shall furnish receiving and discharging services twenty-four (24) hours per day, seven (7) days per week. ICE will furnish the Service Provider with reasonable notice of receiving and discharging detainees. The Service Provider shall ensure positive identification and recording of detainees and ICE officers. The Service Provider shall not permit medical or emergency discharges except through coordination with on-duty ICE officers.
- B. <u>Emergency Situations</u>: ICE detainees shall not be released from the Facility into the custody of other Federal, state, or local officials for any reason, except for medical or emergency situations, without express authorization of ICE.
- C. Restricted Release of Detainees: The Service Provider shall not release ICE detainees from its physical custody to any persons other than those described in Paragraph A of Article IV for any reason, except for either medical, other emergency situations, or in response to a federal writ of habeas corpus. If an ICE detainee is sought for federal, state, or local proceedings, only ICE may authorize release of the detainee for such purposes. The Service Provider shall contact the ICE COR or designated ICE official immediately regarding any such requests.
- D. <u>Safe Release</u>: The time, point and manner of release from a facility shall be consistent with safety considerations and shall take into account special vulnerabilities. Facilities that are not within a reasonable walking distance of, or that are more than one mile from, public transportation shall transport detainees to local bus/train/subway stations prior to the time the last bus/train leaves such stations for the day. If public transportation is within walking

distance of the detention facility, detainees shall be provided with an information sheet that gives directions to and describes the types of transportation services available. However, facilities must provide transportation for any detainee who is not reasonably able to walk to public transportation due to age, disability, illness, mental health or other vulnerability, or as a result of weather or other environmental conditions at the time of release that may endanger the health or safety of the detainee. Upon release, detainees shall also be provided with a list of shelter services available in the immediate area along with directions to each shelter. Prior to their release, detainees shall be given the opportunity to make a free phone call to a friend or relative to arrange for pick up from the facility. Detainees shall be provided with a laundered set of their own clothing, or one set of non-institutional clothing and footwear, weather appropriate, for their final destination.

- E. <u>Service Provider Right of Refusal</u>. The Service Provider retains the right to refuse acceptance of any detainee if such refusal is supported by a valid justification and agreed to by the COR. Examples of such justification are: any detainee exhibiting violent or disruptive behavior, or any detainee found to have a medical condition that requires medical care beyond the scope of the Service Provider's health care provider. In the case of a detainee already in custody, the Service Provider shall notify ICE and request such removal of the detainee from the Facility. The Service Provider shall allow ICE reasonable time to make alternative arrangements for the detainee.
- F. <u>Emergency Evacuation</u>: In the event of an emergency requiring evacuation of the Facility, the Service Provider shall evacuate ICE detainees in the same manner, and with the same safeguards, as it employs for persons detained under the Service Provider's authority. The Service Provider shall notify the ICE COR or designated ICE official within two (2) hours of evacuation.

# Article 5. ICE Performance-Based National Detention Standards and Other Applicable Standards

- A. The Service Provider shall house detainees and perform related detention services at a minimum in accordance with the 2011 edition of ICE Performance Based National Detention Standards (PBNDS) unless otherwise specified in this agreement. The complete set of standards applicable to this procurement is available from the following website: <a href="http://www.ice.gov/detention-standards/2011/">http://www.ice.gov/detention-standards/2011/</a> and are incorporated herein. ICE Inspectors will conduct periodic inspections of the Facility to assure compliance with the ICE PBNDS.
- B. If a change in the standards identified herein results in a documentable financial impact to the Service Provider, the Service Provider must notify the Contracting Officer within five (5) days of receipt of the change and request either 1) a waiver to the Standards or, 2) to negotiate a change in per diem.
- C. The Facility's operation shall reflect the 2011 PBNDS. Where mandatory requirements are expressed, innovation is encouraged to achieve the optimal levels to further the goals of detention reform.

- D. The Service provider shall also comply with the American Correctional Association (ACA) Standards for Adult Local Detention Facilities (ALDF), and Standards Supplement, Standards for Health Services in Jails, National Commission on Correctional Health Care (NCCHC). Some ACA standards are augmented by ICE Policy and/or procedure. Finally, the Service Provider will comply with all required elements (listed in Attachment X) of Subpart A of the U.S. Department of Homeland Security Regulation titled "Standards to Prevent, Detect, and Respond to Sexual Abuse and Assault in Confinement Facilities," title 6 Code of Federal Regulations (C.F.R.) part 115 (DHS PREA). If any requirements of the DHS PREA standards conflict with the terms of the 2011 PBNDS, the DHS PREA standards shall prevail.
- E. In cases where other standards conflict with ICE Policy or Standards, ICE Policy and Standards will prevail.

#### **Article 6. Healthcare Services**

A. The Service Provider shall be responsible for providing health care services for ICE detainees at the Facility in accordance with the 2011 PBNDS, NCCHC and /or the ACA standards that are in place at the time of this agreement, including but not limited to intake arrival screening, infectious disease screening and treatment, emergent, acute and chronic care, on-site sick call, dental services, and mental health services. Also required is over-the-counter and prescription medications per the current ICE Health Service Corps (IHSC) Formulary FY 2016 (Attachment H1) and IHSC form 067 for approval of non-formulary medications (Attachment H2) or equivalent. Required vaccinations per the Centers for Disease Control and Prevention (CDC) and the Advisory Committee for Immunization Practices (ACIP) recommendations need to be assessed and provided, at a minimum to address the population that are the highest risk (i.e. Diabetics, HIV, Cancer, Seizure, Heart Disease, Asthma, Cancer and over the age of 50, pregnant females and other special populations) or to address pandemic events guidance which will be provided by the FMC. At a minimum on-site routine labs and CLIA waived testing will be a requirement of the Service Provider. Off-site labs must be approved through the Medical Payment Authorization Request (MedPAR) system and will be paid for by IHSC. All routine medical supplies will be provided at no additional cost to the government or the ICE detainee. All of the above costs except off site specialty care, emergent care, hospitalizations and approved formulary and non-formulary retail purchases of medications and durable medical equipment will be included in the bed day rate for this contract.

The exception would be any approved prescription medications that must be filled at a retail pharmacy location, to include: approved non-formulary meds, or any approved newly marketed med not currently available at the on-site pharmacy, as well as durable medical equipment identified as necessary by a medical provider. The mechanism for approval of retail purchases of medications is required of the clinical medical authority designated through the position description submitted by the vendor, and durable medical equipment will be made available through the MedPAR system with assistance of the IHSC Field Medical Coordinator (FMC) or designee as needed.

- B. In the event of a medical emergency, the Service Provider shall proceed immediately to provide necessary emergency medical treatment, including initial on-site stabilization and off-site transport to an appropriate emergent care facility, as needed. The Service Provider shall notify ICE immediately regarding the nature of the transferred detainee's illness or injury and the type of treatment provided. The cost of all emergency medical services provided off-site will be the responsibility of ICE Health Service Corps (IHSC). At no time shall the Service Provider or detainee incur any financial liability related to such services. All such services are submitted for approval through the MedPAR system. The primary point of contact for obtaining pre-approval for non-emergent care as well as the post- approval for emergent care will be the IHSC FMC assigned to this location.
- C. The Service Provider shall furnish a twenty-four (24) hours/seven days per week emergency medical/dental/mental health care contact list which must include local hospitals and other off-site specialty care providers. The Service Provider shall ensure they have access to an off-site emergency medical provider at all times.
- D. The Service Provider must make available a facility emergency evacuation procedure guide that includes any patients currently housed in a medical/mental health housing area including any isolation rooms as well as other special housing areas within the facility. The service provider must provide training on all emergency plans to the on-site medical staff; both initially and annually after hire.
- E. A separate medical record, apart from the resident's social record/or alien file is to be maintained by the authorized medical vendor. Medical records will be created and maintained by the responsible authorized medical vendor and/or the ICE contracted vendor. IHSC will have full and open access to all detained medical records during custody and up through the record retention timeframe. These documents will be maintained and stored per the following:

ICE Health Service Corps uses the following retention requirement to maintain detainee health records for 10 years after release from custody for adults and records of minors until the minor reaches the age of 27 years. Records should be maintained in an easily retrieval format and in a location that is secure, pest and vermin free environment, protected from fire, flood, humidity, dust, mildew, mold, preferably climate controlled.

A copy of a detainee's medical records shall be transferred with the detainee upon request of the detainee. Otherwise a medical transfer summary shall accompany each detainee outlining necessary care during transit that includes current medications, medical precautions, tuberculosis testing and evaluation status, equipment needed, and appropriately authorized methods of travel. It is preferred that the service provider shall seek to provide an Office of the National Coordinator (ONC) certified electronic health record for recording all detainee encounters. If a paper record is used then the record format must adhere to the NCCHC and/or other National Health Record format.

F. The Service Provider shall furnish on-site health care under this Agreement as defined by the Facility Local Health Authority (usually the Health Administrator) and as approved by the ICE Health Authority on the effective date of this Agreement. The Service

Provider shall not charge any ICE detainee a fee or co-payment for medical services or treatment provided at the Facility. The Service Provider shall ensure that ICE detainees receive no lower level of onsite medical care and services than those spelled out in 2011 PBNDS and based on community standards of care.

- G. The Service Provider shall ensure that all health care providers utilized for ICE detainees and/or registrations within the State and/or City where they treat the detained population, and inquiry regarding sanctions or disciplinary actions (i.e. National Practitioner Data Bank). The Service Provider shall retain, at a minimum, staffing levels as approved by IHSC at the time of implementation of this contract (Attachment H3 see IHSC for individual staffing matrix by facility). The Service Provider shall ensure that all health care staff employed under this agreement to provide care to ICE Detainees shall be licensed and/or certified as required by the State in which the designated facility covered under this agreement resides. At no time will unlicensed and/or uncertified health care staff provide care to ICE Detainees.
- H. The Service Provider shall ensure that onsite medical and health care coverage is available for all ICE detainees at the Facility twenty-four (24) hours per day, seven (7) days per week, including an on-call physician, dentist, and mental health professionals, and that, per PBNDS 2011 Emergency Care is available 24 hours per day. The Service Provider shall ensure that its healthcare system /employees solicit from each detainee requests for healthcare (sick call) daily and that this is tracked through a written system of accountability and within the health record with care delivered per the 2011 PBNDS, NCCHC and/or ACA standards.
- I. On-site health care personnel shall perform **initial medical screening** within (12) hours of arrival to the Facility. Arrival screening shall include, at a minimum, all questions captured on the IHSC intake screening form 795-A (Attachment H4) or equivalent: required testing for TB infection and/or disease, and recording the history of past and present illnesses (mental and physical, dental, pregnancy status, history of substance abuse, screening questions for other infectious disease, and current health status). Initial screening will also contain height, weight, and a complete set of vital signs (BP, P, R, and T). Blood sugar and O2 readings may be necessary dependent upon specified diagnosis or current medical concern exhibited or verbalized by the detainee.
- J. A full health assessment to include a history and hands on physical examination shall be completed within the first 14 days of an adult detainee arrival unless the clinical situation dictates an earlier evaluation. Detainees with chronic medical, dental, and/or mental health conditions shall receive prescribed treatment and follow-up care with the appropriate level of provider and in accordance with the 2011 PBNDS, NCCHC and/or ACA standards.
- K. The Service Provider must provide detainees with access to medical services, preferably on-site, or with minimal wait times for community providers. Services provided shall include sick call coverage, provision of over-the-counter and prescription medications, treatment of minor injuries, treatment of special needs, mental health and dental health assessments. All travel medications must be provided per the PBNDS 2011 requirement.

The facility mental health program shall include appropriate group counseling, individual talk therapy, peer-support groups, and psychiatric services to meet the needs of the population.

- L. Medical and relevant security staff shall receive training on Trauma Informed Care as directed by this agreement (Attachment H5)
- M. The Service Provider shall furnish mental health evaluations as determined by the Facility Local Health Authority and in accordance with 2011 PBNDS, NCCHC and/or ACA standards.
- N. If the Service Provider determines that an ICE detainee has a medical condition which renders that person unacceptable for detention under this Agreement (for example, condition needing life support, uncontrollable violence, or serious mental health condition), the Service Provider shall notify their FMC and ICE. Upon such notification, the Service Provider shall allow ICE reasonable time to make the proper arrangements for further disposition of that detainee.
- O. The Service Provider shall release any and all medical information for ICE detainees to the IHSC representatives upon request.
- P. The Service Provider shall submit a Medical Payment Authorization (MedPAR) to IHSC for payment for off-site medical care (e.g. off-site lab testing, eyeglasses, prosthetics, specialty care, hospitalizations, emergency visits). The Service Provider shall enter payment authorization requests electronically as outlined in the MedPAR User Guide: <a href="https://medpar.ehr-icehealth.org/">https://medpar.ehr-icehealth.org/</a>.
- Q. The Health Authority of the Service Provider shall notify the ICE contact and the FMC as soon as possible if emergency care was obtained off site; and in no case more than seventy-two (72) hours after detainee is in receipt of such care. Authorized payment for all off-site medical services for the initial emergency need and for medical and/or mental health care required beyond the initial emergency situation will be made by the Veterans Administration Franchise Service Center (VA FSC) on behalf of IHSC directly to the medical provider(s).

IHSC VA Financial Services Center PO Box 149345 Austin, TX 78714-9345 Phone: (800) 479-0523

Fax: (512) 460-5538

R. The Service Provider shall allow IHSC any ICE personnel access to its facility and medical records of ICE detainees for the purpose of healthcare review, complaint investigations, and liaison activities with the local IGSA Health Authority and associated Service Provider departments in accordance with HIPAA privacy exception at 45 C.F.R. §§ 164.512 (k)(5)(i).

- S. The Service Provider shall provide ICE detained medical records to ICE whether created by the Service Provider or its sub-Service Provider/vendor upon request from the Contracting Officer's Representative or Contracting Officer in accordance with HIPAA privacy exception at 45 C.F.R. §§ 164.512 (k)(5)(i), which allows disclosure without consent to a correctional institution or a law enforcement official having lawful custody of an inmate or other individual if the correctional institution or such law enforcement official represents that such protected health information is necessary for:
  - a. The provision of health care to such individuals;
  - b. The health and safety of such individual or other inmates;
  - c. The health and safety of the officers or employees of or others at the correctional institution;
  - d. The health and safety of such individuals and officers or other persons responsible for the transporting of inmates or their transfer from one institution, facility, or setting to another;
  - e. Law enforcement on the premises of the correctional institution;
  - f. The administration and maintenance of the safety, security, and good order of the correctional institution; and
  - g. Conducting a quality improvement / quality of care review consistent with an established quality improvement (medical quality management) program and interfacing with the IHSC quality improvement program consistent with federal, state, and local laws.
- T. The VA Financial Services Center provides prescription drug reimbursement for individuals in the custody of ICE. Prescriptions are filled at local pharmacies which are part of the Script Care Network. Below is the process for obtaining prescriptions for ICE detainees:
  - a. The Service Provider shall request a group number which should be used at the pharmacy in conjunction with the BIN# 004410 and Processor Control # assigned by Script Care Network to designate this is an ICE detainee. The custodial facility should either fax or take a copy of the prescription to their participating pharmacy and indicate that this is an ICE detainee.
  - b. The pharmacy shall run the prescription through the Script Care network for processing.
  - c. Formulary prescriptions will be dispensed; however, there will be no need for an exchange of cash between the pharmacy and custodial facility as the pharmacy will receive payment directly from Script Care.
  - d. Non-Formulary prescriptions will follow the same procedure as formulary prescriptions; however, non-formulary medications will require prior

authorization. The custodial facility will fax the Drug Prior Authorization Request Form to Script Care to 409-833-7435. The authorization will be loaded into the Script Care network and the pharmacy will receive a call indicating that the prescription has been approved. Non-Formulary urgent requests must be submitted in the above manner except an X should be placed on the form marked for URGENT REQUEST and faxed to 409-923-7391. The authorization shall be loaded into the Script Care network and the pharmacy shall receive a call indicating the prescription has been approved.

For further information regarding the Script Care Network please contact the VA Financial Services Center at 800-479-0523 or Script Care directly at 800-880-9988.

# U. Facility Requirements for Infectious Disease Screening

The Service Provider will ensure that there is adequate space and equipment to provide medical intake screening including tuberculosis (TB) screening within the intake processing area. In order to prevent the spread of airborne infectious disease or cross contamination of zones within the facility, the HVAC system in the intake screening area will be designed to exhaust to the exterior and prevent air exchange between the intake screening area and any other area within the facility. (CDC guidelines <a href="http://www.cdc.gov/tb/publications/guidelines/Correctional.htm">http://www.cdc.gov/tb/publications/guidelines/Correctional.htm</a>)

#### V. Tuberculosis Screening

The Service Provider will perform TB screening, within 12 hours of detainee admission, as part of the routine intake screening, for early detection of any detainee suspected of having TB disease. TB screening will include, at a minimum, TB symptom screening and testing for TB infection and/or disease using any Food and Drug Administration (FDA) approved method. Detainees who have symptoms suggestive of TB disease will be immediately placed in an airborne infection isolation room and promptly evaluated for suspected TB disease. Detainees who are initially tested using a test for TB infection [TB skin test (TST) or interferon gamma release assay (IGRA)] and result with a TST interpretation or IGRA positive for TB infection and no symptoms suggestive of TB disease must be evaluated with a chest radiograph within 5 days after the TST is interpreted or IGRA result is received.

Detainees who are identified with confirmed or suspected active TB (e.g., symptoms suggestive of TB or chest radiograph suggestive of TB) will be placed in a functional airborne infection isolation room and managed in accordance with the PBNDS and all applicable CDC guidelines: <a href="http://www.cdc.gov/tb/publications/guidelines/default.htm">http://www.cdc.gov/tb/publications/guidelines/default.htm</a>. It is not necessary to house detainees separately from the general population unless there is clinical or radiographic evidence suggestive of TB disease. If chest x-rays are performed on-site, they will be performed by a trained and qualified health care provider

and interpreted by a credentialed radiologist. There will be a non-punitive process in place for detainees who refuse the screening assessment for TB.

The Service Provider will notify IHSC and the local health department of all detainees with confirmed or suspected TB disease, including detainees with clinical or radiographic evidence suggestive of TB. Notification shall occur within one working day of identifying a detainee with confirmed or suspected TB disease. Notification to local health departments shall identify the detainee as being in ICE custody and shall include the ICE detainee number with other identifying information. For detainees with confirmed or suspected TB disease, the Service Provider will coordinate with IHSC and the local health department prior to release to facilitate release planning and referrals for continuity of care.

The service provider will evaluate detainees annually for symptoms, consistent with TB, within one year of the previously documented TB evaluation. For detainees initially screened with a TST or IGRA with a negative result, annual evaluation will include testing with the same method as previously used. For detainees initially evaluated with a chest radiograph interpreted as not suggestive of TB disease, routine annual chest radiograph is not recommended.

# W. Radiology Service Provider

The Service Provider shall use the services of a Tele-radiology Service Provider (TSP) or local radiology provider of their choice and paid for and subject to approval by ICE. The cost of the equipment, maintenance of the equipment, training of staff, and arrangements for interpretation of the x-rays by credentialed radiologists, and transmission of data to and from the detention facility are paid by ICE through the bed day rate\*. The Service Provider shall coordinate with the TSP or local service provider to ensure adequate space is provided for the equipment, connectivity and electrical services are installed, immediate 24/7 access to equipment for service and maintenance by TSP or local radiology provider technicians is granted. The teleradiology coordinator may be a nurse or nurse practitioner and collateral duty of the appointed staff. It is not necessary to appoint a full-time coordinator if the volume of work does not support a full-time employee.

If the service provider utilizes radiology for Tuberculosis screening, the requirement should be built into the established bed day rate for this IGSA. The cost of the equipment, maintenance of the equipment, training of staff, and arrangements for interpretation of the x-rays by credentialed radiologists, and transmission of data to and from the detention facility are provided under a contract with Service Provider and a third-party and charged directly to the facility.

\*There are currently no radiology services, for ancillary purposes nor Tuberculosis Screening, included in the bed day rate for this agreement. If requested by the Government, a subsequent modification to this IGSA will be negotiated and signed by both parties.

#### X. Airborne Precautions

In order to prevent the spread of airborne infectious disease or cross contamination of zones within the facility, it is preferred that the HVAC system in the intake screening area will be designed to exhaust to the exterior and prevent air exchange between the intake screening area and any other area within the facility (see CDC guidelines <a href="http://www.cdc.gov/tb/publications/guidelines/Correctional.htm">http://www.cdc.gov/tb/publications/guidelines/Correctional.htm</a>).

# Y. Language Access

The Service Provider is responsible for providing meaningful access to all programs and services (e.g. medical, intake, classification, sexual assault reporting) for individuals with limited English proficiency. This should be accomplished through professional interpretation and translation or qualified bilingual personnel for necessary communication with residents who do not speak or understand English. Oral interpretation should be provided for residents who are illiterate. Other than in emergencies, and even then only for that period of time before appropriate language services can be procured, residents shall not be used for interpretation or translation services. The Service Provider should utilize commercial phone language interpretive services to ensure fulfillment of this requirement. Telephones that can be used for this purpose must be available in each classroom. In addition, deaf detainees or residents shall have access to a TTY telephone.

### Z. Employee Health

https://www.osha.gov/law-regs.html https://www.osha.gov/Publications/QandA/osha3160.html

Employee health files for all service providers' employees must be maintained on-site. Health files are maintained in accordance with DHS and ICE Privacy Policies and the Privacy Act of 1974 and contain the following documents:

- a. Initial and annual TB infection screening results;
- b. Vaccination records including results, titers, and Immunization Declination Form(s);
- c. OSHA 301 Incident forms:
- d. Blood borne pathogen exposure documentation;
- e. Respirator medical clearance;
- f. Respirator fit test results; and
- g. Other employee health documents.

The Service Provider may initiate employment of an individual who has initiated the required vaccines and the individual may be hired and begin performing work on the contract as long as they meet all subsequent booster dates until fully vaccinated.

All service providers' personnel must provide documentation regarding the following:

1. History of testing for tuberculosis (TB) within the last 12 months:

- a. Chest x-ray if employee has a history of latent TB infection (LTBI), treatment history for LTBI or TB disease, if applicable; and
- b. Additionally, on an annual basis and at own expense, Service Provider shall provide a current TST or IGRA test result if the employee previously tested negative for LTBI, evaluation for TB symptoms if the employee previously tested positive for LTBI, and follow up as appropriate in accordance with Centers for Disease Control and Prevention (CDC) guidelines.

#### 2. Recommended Immunizations

Individuals employed by the service provider in a custody or detention environment are considered to be at significant risk for acquiring or transmitting Hepatitis B, measles, mumps, rubella, varicella and seasonal influenza. All of these diseases are vaccine-preventable. Therefore, the following vaccinations are highly recommended for the service provider's personnel. If staff decline or refuse any of these recommended vaccines, an Immunization Declination Form is required and the Contracting Officer Representative must be notified of the refusal. ICE reserves the right to refuse service employees that refuse vaccines.

- a. Hepatitis A;
- b. Varicella;
- c. Measles, Mumps, Rubella (MMR);
- d. Diphtheria, tetanus, a-cellular pertussis (DTAP); and
- e. Annual seasonal influenza.

The Service Provider's personnel will provide immunization documentation or titer results to the Health Services Administrator or the employer's designee for placement in the employee health file. It is recommended that the CDCs Immunization of Health-Care Workers: Recommendations of the Advisory Committee on Immunization Practices (ACIP) and the Hospital Infection Control Practices Advisory Committee (HICPAC) be used as a reference for employee health immunization issues.

#### 3. Hepatitis B Vaccination

The Occupational Safety and Health Administration (OSHA) Blood-borne Pathogens (BBP) Standard requires employers to provide employees at risk of occupational exposure to blood and other potentially infectious material (OPIM) with the Hepatitis B vaccination series. Health staff must do one of the following:

- a. Complete the Hepatitis B vaccination series; and provide documentation of the vaccination series or titer results that confirm immunity to HBV; or
- Refuse the vaccination series for medical reasons and complete an Immunization Declination Form. The form used must meet the Occupational Safety & Health Administration language requirements which can be found at the following link:

https://www.osha.gov/SLTC/etools/hospital/hazards/bbp/declination.html

#### AA. Standards of Medical Care

The Service Provider is responsible for providing resources for evidence based standards of medical care which can be used as a guide for treatment of all diagnosed healthcare concerns. The provider shall establish and make available to the government the vendor's proposed evidence based standards of medical/mental health care within 90 calendar days from the contract award. See examples to resources below;

#### 1. Asthma

IHSC Clinical Practice Guidelines (Attachment H6)

# 2. Chemical dependence/ Intoxication/ Withdrawal

Federal Bureau of Prisons Clinical Practice Guideline: Detoxification of the Chemically Dependent Inmate. See IHSC Operations Memorandum 11-004 dated June 9, 2011 for reference.

http://www.bop.gov/resources/health care mngmt.jsp

#### 3. Diabetes

Standards of Medical Care in Diabetes—Current American Diabetes Association Guidelines

http://professional.diabetes.org/content/clinical-practice-recommendations

#### 4. Epilepsy

American Epilepsy Society

https://www.aesnet.org/clinical resources/guidelines

# 5. Hepatitis A, B, and C

Federal Bureau of Prisons Clinical Practice Guidelines for Hepatitis A, Hepatitis B, and Hepatitis C and Cirrhosis (three different clinical practice guidelines).

http://www.bop.gov/resources/health care mngmt.jsp

#### 6. HIV

NIH Guidelines for the Use of Antiretroviral Agents in HIV-1 Infected Adults and Adolescents

http://www.aidsinfo.nih.gov/guidelines

#### 7. Hypertension

IHSC Clinical Practice Guidelines (Attachment H6)

### 8. Lipids

Current American College of Cardiology/American Heart Association Blood Cholesterol Guideline

Current American Heart Association Scientific Statement: Triglycerides and Cardiovascular Disease

https://www.lipid.org/sites/default/files/20- orringer carl final.pdf

#### 9. Sickle Cell Disease

IHSC Clinical Practice Guidelines (Attachment H6)

### 10. Tuberculosis

Centers for Disease Control and Prevention <a href="http://www.cdc.gov/tb/publications/guidelines/default.htm">http://www.cdc.gov/tb/publications/guidelines/default.htm</a>

# 11. Depression

Federal Bureau of Prisons Clinical Practice Guideline: Management of Major Depressive Disorder http://www.bop.gov/resources/health\_care\_mngmt.jsp

# 12. Schizophrenia

Federal Bureau of Prisons Clinical Practice Guideline: Pharmacological Management of Schizophrenia <a href="http://www.bop.gov/resources/health-care-mngmt.jsp">http://www.bop.gov/resources/health-care-mngmt.jsp</a>

# BB. Medical Quality Improvement

The Service Provider must develop and implement a Continuous Medical Quality Improvement Plan which will be incorporated into the Quality Management Program for this facility. The program will ensure the Service Provider maintains operations in accordance with the PBNDS 2011, NCCHC and/or ACA standards.

The service provider must complete the incorporated IHSC Continuous Quality Improvement Audit tool (Attachment 7) forward the full report to the IHSC designee no later than the 10th of the month following the end of each quarter (1<sup>st</sup> quarter –Oct, Nov, Dec; 2<sup>nd</sup> quarter-Jan, Feb, Mar; 3<sup>rd</sup> quarter-Apr, May, Jun;4<sup>th</sup> quarter-Jul, Aug, Sept).

The clinical operation will be audited by IHSC every 6 months. This audit will be conducted by a designated IHSC Healthcare professional. In addition to the audit mentioned above the facility will be assessed for maintaining compliance of NCCHC, ACA, and PBNDS 2011 requirements.

The Service Provider will achieve full NCCHC (Adult) accreditation within six months of the contract award. The service provided will maintain accreditation compliance at all times for the life of the contract.

#### CC. Environmental Health

The Service Provider shall implement all requirements of the Environmental Health and Safety sections of the PBNDS 2011 in the health services areas, to include all areas where medical, dental, mental health and intake medical screening services are performed. The Service provider shall implement all general housekeeping and environmental cleaning

and disinfection in all areas where medical, dental, mental health, and intake medical screening services are rendered, including routine and terminal cleaning of medical housing and medical isolation units.

# **Article 7. Employment Screening Requirements**

- A. <u>General</u>: The United States Immigration and Customs Enforcement (ICE) has determined that performance of the tasks as described in this Agreement requires that the Service Provider and its subcontractor(s), vendor(s), etc. have access to sensitive DHS information, and that the Service Provider and its subcontractor(s) will adhere to the following.
- B. <u>Employment Eligibility</u>: Screening criteria that may exclude applicants from consideration to perform under this agreement includes:
  - Criminal conduct, either as substantiated by convictions or independent evidence
  - Misconduct or negligence in employment
  - Illegal use of narcotics, drugs, or other controlled substances without evidence of substantial rehabilitation
  - Alcohol abuse, without evidence of rehabilitation, of a nature and duration that suggests that the applicant would be prevented from performing the duties of the position in question, or would constitute a direct threat to the property or safety of the applicant or others
  - Falsification and/or omission of pertinent information to influence a favorable employment decision
  - Dishonest conduct, to include failure to honor just debts
  - National security concerns
  - Any other legitimate nondiscriminatory reason that DHS or it components find would adversely affect the efficiency of the service.

Subject to existing law, regulations and/or other provisions of this Agreement, illegal or undocumented aliens shall not be employed by the Service Provider.

The Service Provider shall certify that each employee working on this Agreement has a Social Security Card issued and approved by the Social Security Administration. The Service Provider shall be responsible to the Government for acts and omissions of his own employees and for any Subcontractor(s) and their employees.

### C. PRELIMINARY DETERMINATIONS

ICE will exercise full control over granting; denying, withholding or terminating unescorted government facility and/or sensitive Government information access for Service Provider employees, based upon the results of a background investigation. ICE may, as it deems appropriate, authorize and make a favorable expedited pre-employment determination based on preliminary security checks. The expedited pre-employment determination will allow the employees to commence work temporarily prior to the

completion of the full investigation. The granting of a favorable pre-employment determination shall not be considered as assurance that a favorable full employment determination will follow as a result thereof. The granting of a favorable pre-employment determination or a full employment determination shall in no way prevent, preclude, or bar the withdrawal or termination of any such access by ICE, at any time during the term of the contract. No employee of the Service Provider shall be allowed to enter on duty and/or access sensitive information or systems without a favorable preliminary fitness determination or final fitness determination by the Office of Professional Responsibility, Personnel Security Unit (OPR-PSU). No employee of the Service Provider shall be allowed unescorted access to a Government facility without a favorable pre-employment determination or full employment determination by the OPR-PSU. Service Provider employees are processed under the ICE Management Directive 6-8.0. The Service Provider shall comply with the pre-screening requirements specified in the DHS Special Security Requirement – Contractor Pre-Screening paragraph located in this contract, if HSAR clauses 3052.204-70, Security Requirements for Unclassified Information Technology (IT) Resources; and/or 3052.204-71, Contractor Employee Access are included in the Clause section of this agreement.

### D. BACKGROUND INVESTIGATIONS

Service Provider employees (to include applicants, temporaries, part-time and replacement employees) under the contract, needing access to sensitive information, shall undergo a position sensitivity analysis based on the duties each individual will perform on the contract. The results of the position sensitivity analysis shall identify the appropriate background investigation to be conducted. Background investigations will be processed through the Personnel Security Unit. Prospective Contractor employees, whether a replacement, addition, subcontractor employee, or vendor employee, shall submit the following security vetting documentation to OPR-PSU, in coordination with the Contracting Officer Representative (COR), within 10 days of notification by OPR-PSU of nomination by the COR and initiation of an Electronic Questionnaire for Investigation Processing (e-QIP) in the Office of Personnel Management (OPM) automated on-line system.

- 1. Standard Form 85P (Standard Form 85PS (With supplement to 85P required for armed positions)), "Questionnaire for Public Trust Positions" Form completed online and archived by applicant in their OPM e-QIP account.
- 2. Signature Release Forms (Three total) generated by OPM e-QIP upon completion of Questionnaire (e-signature recommended/acceptable instructions provided to applicant by OPR-PSU). Completed on-line and archived by applicant in their OPM e-QIP account.
- 3. Two (2) SF 87 (Rev. March 2013) Fingerprint Cards. (Two Original Cards sent via COR to OPR-PSU)

- 4. Foreign National Relatives or Associates Statement. (This document sent as an attachment in an e-mail to applicant from OPR-PSU must be signed and archived into applicant's OPM e-QIP account prior to electronic "Release" of data via on-line account)
- 5. DHS 11000-9, "Disclosure and Authorization Pertaining to Consumer Reports Pursuant to the Fair Credit Reporting Act" (This document sent as an attachment in an e-mail to applicant from OPR-PSU must be signed and archived into applicant's OPM e-QIP account prior to electronic "Release" of data via on-line account)
- 6. Optional Form 306 Declaration for Federal Employment (This document sent as an attachment in an e-mail to applicant from OPR-PSU must be signed and archived into applicant's OPM e-QIP account prior to electronic "Release" of data via on-line account)
- 7. Two additional documents may be applicable if applicant was born abroad and/or if work is in a Detention Environment. If applicable, additional form(s) and instructions will be provided to applicant.

Prospective Service Provider employees who currently have an adequate, current investigation and security clearance issued by the Department of Defense Central Adjudications Facility (DoD CAF) or by another Federal Agency may not be required to submit a complete security packet. Information on record will be reviewed and considered for use under Contractor Fitness Reciprocity if applicable.

An adequate and current investigation is one where the investigation is not more than five years old, meets the contract risk level requirement, and applicant has not had a break in service of more than two years.

Required information for submission of security packet will be provided by OPR-PSU at the time of award of the contract. Only complete packages will be accepted by the OPR-PSU as notified via the COR.

Be advised that unless an applicant requiring access to sensitive information has resided in the US for three of the past five years, the Government may not be able to complete a satisfactory background investigation. In such cases, DHS retains the right to deem an applicant as ineligible due to insufficient background information.

The use of Non-U.S. citizens, including Lawful Permanent Residents (LPRs), is not permitted in the performance of this agreement for any position that involves access to DHS /ICE IT systems and the information contained therein, to include, the development and / or maintenance of DHS/ICE IT systems; or access to information contained in and / or derived from any DHS/ICE IT system.

#### E. TRANSFERS FROM OTHER DHS CONTRACTS/AGREEMENTS:

Personnel may transfer from other DHS Contracts/Agreements provided they have an adequate and current investigation (see above). If the prospective employee does not have an adequate and current investigation an eQip Worksheet will be submitted to the Intake Team to initiate a new investigation.

Transfers will be submitted on the COR Transfer Form which will be provided by OPR-PSU along with other forms and instructions.

### F. CONTINUED ELIGIBILITY

If a prospective employee is found to be ineligible for access to Government facilities or information, the COR will advise the Service Provider that the employee shall not continue to work or to be assigned to work under the contract.

The OPR-PSU may require drug screening for probable cause at any time and/or when the contractor independently identifies, circumstances where probable cause exists.

The OPR-PSU will conduct reinvestigations every 5 years, or when derogatory information is received, to evaluate continued eligibility.

ICE reserves the right and prerogative to deny and/or restrict the facility and information access of any Service Provider employee whose actions are in conflict with the standards of conduct, 5 CFR 2635, or whom ICE determines to present a risk of compromising sensitive Government information to which he or she would have access under this contract.

#### G. REQUIRED REPORTS

The Service Provider will notify OPR-PSU, via the COR, of terminations/resignations of contract employees under the contract within five days of occurrence. The Service provider will return any ICE issued identification cards and building passes, of terminated/resigned employees to the COR. If an identification card or building pass is not available to be returned, a report must be submitted to the COR, referencing the pass or card number, name of individual to whom issued, the last known location and disposition of the pass or card. The COR will return the identification cards and building passes to the responsible ID Unit.

The Service Provider will report any adverse information coming to their attention concerning contract employees under the contract to the OPR-PSU, via the COR, as soon as possible. Reports based on rumor or innuendo should not be made. The subsequent termination of employment of an employee does not obviate the requirement to submit this report. The report shall include the employees' name and social security number, along with the adverse information being reported.

The Service Provider will provide, via the COR, a Quarterly Report containing the names of personnel who are active, pending hire, have departed within the quarter or have had a legal name change (Submitted with documentation). The list shall include the Name, Position and SSN (Last Four) and should be derived from system(s) used for contractor payroll/voucher processing to ensure accuracy.

CORs will submit reports to <u>psu-industrial-security@ice.dhs.gov</u>

#### H. EMPLOYMENT ELIGIBILITY

The Service Provider will agree that each employee working on this contract will successfully pass the DHS Employment Eligibility Verification (E-Verify) program operated by USCIS to establish work authorization.

The E-Verify system, formerly known as the Basic Pilot/Employment Eligibility Verification Program, is an Internet-based system operated by DHS USCIS, in partnership with the Social Security Administration (SSA) that allows participating employers to electronically verify the employment eligibility of their newly hired employees. E-Verify represents the best means currently available for employers to verify the work authorization of their employees.

The Service Provider must agree that each employee working on this contract will have a Social Security Card issued and approved by the Social Security Administration. The Service Provider shall be responsible to the Government for acts and omissions of his own employees and for any Subcontractor(s) and their employees.

Subject to existing law, regulations and/ or other provisions of this contract, illegal or undocumented aliens will not be employed by the Service Provider, or with this agreement. The Service Provider will ensure that this provision is expressly incorporated into any and all Subcontracts or subordinate agreements issued in support of this contract.

#### I. SECURITY MANAGEMENT

The Service Provider shall appoint a senior official to act as the Corporate Security Officer. The individual will interface with the OPR-PSU through the COR on all security matters, to include physical, personnel, and protection of all Government information and data accessed by the Service Provider.

The COR and the OPR-PSU shall have the right to inspect the procedures, methods, and facilities utilized by the Service Provider in complying with the security requirements under this contract. Should the COR determine that the Service Provider is not complying with the security requirements of this contract, the Service Provider will be informed in writing by the Contracting Officer of the proper action to be taken in order to effect compliance with such requirements.

The following computer security requirements apply to both Department of Homeland Security (DHS) U.S. Immigration and Customs Enforcement (ICE) operations and to the former Immigration and Naturalization Service operations (FINS). These entities are hereafter referred to as the Department.

## J. INFORMATION TECHNOLOGY

When sensitive government information is processed on Department telecommunications and automated information systems, the Service Provider agrees to provide for the administrative control of sensitive data being processed and to adhere to the procedures governing such data as outlined in DHS IT Security Program Publication DHS MD 4300.Pub. or its replacement. Service Provider personnel must have favorably adjudicated background investigations commensurate with the defined sensitivity level.

Service Providers who fail to comply with Department security policy are subject to having their access to Department IT systems and facilities terminated, whether or not the failure results in criminal prosecution. Any person who improperly discloses sensitive information is subject to criminal and civil penalties and sanctions under a variety of laws (e.g., Privacy Act).

#### INFORMATION TECHNOLOGY SECURITY TRAINING AND OVERSIGHT

In accordance with Chief Information Office requirements and provisions, all Service Provider employees accessing Department IT systems or processing DHS sensitive data via an IT system will require an ICE issued/provisioned Personal Identity Verification (PIV) card. Additionally, Information Assurance Awareness Training (IAAT) will be required upon initial access and annually thereafter. IAAT training will be provided by the appropriate component agency of DHS.

Service Providers, who are involved with management, use, or operation of any IT systems that handle sensitive information within or under the supervision of the Department, shall receive periodic training at least annually in security awareness and accepted security practices and systems rules of behavior. Department Service Providers, with significant security responsibilities, shall receive specialized training specific to their security responsibilities annually. The level of training shall be commensurate with the individual's duties and responsibilities and is intended to promote a consistent understanding of the principles and concepts of telecommunications and IT systems security.

All personnel who access Department information systems will be continually evaluated while performing these duties. Supervisors should be aware of any unusual or inappropriate behavior by personnel accessing systems. Any unauthorized access, sharing of passwords, or other questionable security procedures should be reported to the local Security Office or Information System Security Officer (ISSO).

#### **Article 8. Period of Performance**

This Agreement becomes effective upon the date of final signature by the ICE Contracting Officer and the authorized signatory of the Service Provider and will remain in effect for a period not to exceed 60 months unless extended by bi-lateral modification or terminated in writing by either party. Either party must provide written notice of intention to terminate the agreement, 120 days in advance of the effective date of formal termination, or the Parties may agree to a shorter period under the procedures prescribed in Article 11. If this Agreement is terminated by either party under this Article, ICE will be under no financial obligation for any costs after the date of termination. The Service Provider will only be paid for services provided to ICE up to and including the day of termination.

#### Article 9. Inspections, Audit, Surveys, and Tours

- A. <u>Facility Inspections</u>: The Service Provider shall allow ICE or an entity or organization approved by ICE to conduct inspections of the Facility, as required, to ensure an acceptable level of services and acceptable conditions of confinement as determined by ICE. No notice to the Service Provider is required prior to an inspection. ICE will share findings of the inspection with the Service Provider's Facility Administrator. The Inspection Report will state any improvements to facility operation, conditions of confinement, and level of service that will be required by the Service Provider.
- B. ICE will not house detainees in any facility that has received two consecutive overall ratings of less than acceptable. Upon notice that the second overall rating is less than acceptable, ICE will remove all detainees from the Facility within seven (7) calendar days. Any minimum guarantee stated elsewhere in this Agreement is no longer applicable if detainees are removed as a result of two overall ratings less than acceptable. No further funds will be obligated and no further payments will be made.
- C. <u>Possible Sanctions</u>: If the Service Provider, after being afforded reasonable time to comply, fails to remedy deficient service identified through an ICE inspection, ICE may withhold or deduct a percentage of a month invoice until there is full compliance or eventually terminate this Agreement without regard to any other provisions in this Agreement.
- D. <u>Share Findings</u>: The Service Provider shall provide ICE copies of facility inspections, reviews, examinations, and surveys performed by accreditation sources. The Service Provider shall cooperate fully with the Detention Service Manager (DSM).
- E. Access to Detainee and Facility Records: The Service Provider shall, upon request, grant ICE access to any record in its possession, regardless of whether the Service Provider created the record, concerning any detainee held pursuant to this Agreement. This right of access includes, but is not limited to, incident reports, records relating to suicide attempts, and behavioral assessments and other records relating to the detainee's behavior while in the Service Provider's custody; provided, however that access to medical and

mental health record information be provided in accordance with Article VI. Furthermore, the Service Provider shall retain all records where this right of access applies for a period of two (2) years from the date of the detainee's discharge from the Service Provider's custody. This right of access specifically applies to all inspections and other Facility reports.

#### Article 10. Modifications and Disputes

A. <u>Modifications</u>: Actions other than those designated in this Agreement will not bind or incur liability on behalf of either Party. Either Party may request a modification to this Agreement by submitting a written request to the other Party. A modification will become a part of this Agreement only after the ICE Contracting Officer has approved the modification in writing.

## B. Change Orders:

- 1. The Contracting Officer may at any time, by written order, and without notice to the Service Provider, make changes within the general scope of this Agreement in any one or more of the following:
  - (a) Description of services to be performed, including revisions to the applicable Detention Standards.
  - (b) Place of performance of the services.
- 2. If any such change causes an increase or decrease in the cost of the services under the Agreement, the Contracting Officer will make an equitable adjustment in the agreement price and will modify the Agreement accordingly.
- 3. The Service provider must assert its right to an adjustment under this Article within 30 days from the date of receipt of the written order including a proposal addressing the cost impacts and detailed supporting data.
- 4. If the Service Provider's proposal includes costs that are determined unreasonable and/or unsupportable, as determined by the Contracting Officer, the Contracting Officer will disallow those costs when determining a revised rate, if any.
- 5. Failure to agree to any adjustment will be a dispute under the Disputes section of the Agreement. However, nothing in this Article excuses the Service Provider from proceeding with the Agreement as changed.
- C. <u>Disputes:</u> The ICE Contracting Officer and the authorized signatory of the Service Provider will settle disputes, questions and concerns arising from this Agreement. Settlement of disputes will be memorialized in a written modification between the ICE Contracting Officer and authorized signatory of the Service Provider. In the event a dispute is not able to be resolved between the Service Provider and the ICE Contracting Officer, the ICE Contracting Officer will make the final decision. If the Service Provider does not agree with the final decision, the matter may be appealed to the ICE Head of the

Contracting Activity (HCA) for resolution. The ICE HCA may employ all methods available to resolve the dispute including alternative dispute resolution techniques. The Service Provider shall proceed diligently with performance of this Agreement pending final resolution of any dispute.

## Article 11. Adjusting the Bed Day Rate

ICE will reimburse the Service Provider at the fixed detainee bed day rate shown in Article I paragraph C. The Service Provider may request a rate adjustment no less than thirty-six (36) months after the effective date of the Agreement unless required by law (see Article 19). After thirty-six (36) months, the Service Provider may request a rate by submitting a new Jail Services Cost Statement with a summary of the rate adjustment, break-out of the requested increase amount, and back-up documentation necessary to support the request. The Parties agree to base the cost portion of the rate adjustment on the principles of allowability and allocability as set forth in OMB Circular A-87, Cost Principles for State, Local, and Indian Tribal Governments, federal procurement laws, regulations, and standards in arriving at the bed day rate. If ICE does not receive an official request for a bed day rate adjustment that is supported by the information provided, the fixed bed day rate as stated in this Agreement will be in place indefinitely.

ICE reserves the right to audit the actual and/or prospective costs upon which the rate adjustment is based. All rate adjustments are prospective. As the bed day rate is fixed, there are no retroactive adjustment(s).

### Article 12. Enrollment, Invoicing, and Payment

- A. Enrollment in Electronic Funds Transfer: The Service Provider shall provide ICE with the information needed to make payments by electronic funds transfer (EFT). Since January 1, 1999, ICE makes all payments only by EFT. The Service Provider shall identify their financial institution and related information on Standard Form 3881, Automated Clearing House (ACH) Vendor Miscellaneous Payment Enrollment Form <a href="http://www.fms.treas.gov/pdf/3881.pdf">http://www.fms.treas.gov/pdf/3881.pdf</a>. The Service Provider shall submit a completed SF 3881 to ICE payment office prior to submitting its initial request for payment under this Agreement. If the EFT data changes, the Service Provider shall be responsible for providing updated information to the ICE payment office.
- B. <u>Consolidated Invoicing</u>: The Service Provider shall submit an original monthly itemized invoice within the first ten (10) working days of the month following the calendar month when it provided the services via one of the following three methods:
  - 1. By mail:

DHS, ICE Burlington Finance Center P.O. Box 1620 Williston, VT 05495-1620 Attn: ICE-ERO-FOD-FDA

2. By fax: (include a cover sheet with point of contact and number of pages)

802-288-7658

3. By e-mail:

Invoice.Consolidation@ice.dhs.gov

Invoices submitted by other than these three methods will be returned. The Service Provider's Taxpayer Identification Number (TIN) must be registered in the Central Contractor Registration (http://www.ccr.gov) prior to award and shall be notated on every invoice submitted to ICE to ensure prompt payment provisions are met. The ICE program office shall also be notated on every invoice.

Each invoice submitted shall contain the following information:

- 1. Name and address of the Facility;
- 2. Invoice date and number;
- 3. Agreement number, line item number and, if applicable, the Task Order number;
- 4. Terms of any discount for prompt payment offered;
- 5. Name, title, and phone number of person to notify in event of defective invoice;
- 6. Taxpayer Identification Number (TIN).
- 7. Total number of bed days; total number of miles.
- 8. Bed day rate:
- 9. Number of bed days multiplied by the bed day rate;
- 10. Name of each detainee;
- 11. Resident's/detainee's A-number:
- 12. Specific dates of detention for each resident/detainee;
- 13. An itemized listing of all other charges;
- 14. For stationary guard services, the itemized monthly invoice shall state the number of hours being billed, the duration of the billing (times and dates) and the name of the resident(s)/detainee(s) that was guarded.
- 15. For Mileage, the itemized monthly invoice shall include a copy of the GSA webpage that shows the mileage rate being applied for that invoice.

## Items 1 through 15 above shall be included in the invoice. Invoices without the above information may be returned for resubmission.

C. <u>Payment:</u> ICE will transfer funds electronically through either an Automated Clearing House subject to the banking laws of the United States, or the Federal Reserve Wire Transfer System. The Prompt Payment Act applies to this Agreement. The Prompt Payment Act requires ICE to make payments under this Agreement the thirtieth (30<sup>th</sup>) calendar day after the Burlington Finance Office receives a complete invoice. Either the date on the Government's check, or the date it executes an electronic transfer of funds,

constitutes the payment date. The Prompt Payment Act requires ICE to pay interest on overdue payments to the Service Provider. ICE will determine any interest due in accordance with the Prompt Payment Act provided the Service Provider maintains an active registration in Central Contractor Registration (CCR) and all information is accurate.

## **Article 13. ICE Furnished Property**

- A. <u>ICE Property Furnished to the Service Provider</u>: ICE may furnish Federal Government property and equipment to the Service Provider. Accountable property remains titled to ICE and shall be returned to the custody of ICE upon termination of the Agreement. The suspension of use of bed space made available to ICE is agreed to be grounds for the recall and return of any or all ICE furnished property.
- B. <u>Service Provider Responsibility</u>: The Service Provider shall not remove ICE property from the Facility without the prior written approval of ICE. The Service Provider shall report any loss or destruction of any ICE property immediately to ICE.

#### **Article 14. Hold Harmless Provisions**

Unless specifically addressed by the terms of this Agreement, the parties agree to be responsible for the negligent or wrongful acts or omissions of their respective employees.

- A. Service Provider Held Harmless: ICE liability for any injury, damage or loss to persons or property arising in the performance of this Agreement and caused by the negligence of its own officers, employees, agents and representatives is governed by the Federal Tort Claims Act, 28 USC 2691 et seq. The Service Provider shall promptly notify ICE of any claims or lawsuits filed against any ICE employees of which Service Provider is notified. The Service Provider will be held harmless for any injury, damage or loss to persons or property caused by an ICE employee arising in the performance of this Agreement.
- B. Federal Government Held Harmless: Service Provider liability for any injury, damage or loss to persons or property arising out of the performance of this Agreement and caused by the negligence of its own officers, employees, agents and representatives is governed by the applicable State tort claims act. ICE will promptly notify the Service Provider of any claims filed against any of Service Provider's employees of which ICE is notified. The Federal Government will be held harmless for any injury, damage or loss to persons or property caused by a Service Provider employee arising in the performance of this Agreement.
- C. <u>Defense of Suit:</u> In the event a detainee files suit against the Service Provider contesting the legality of the detainee's incarceration by ICE under this Agreement and/or immigration/citizenship status, or a detainee files suit as a result of an administrative error or omission of the Federal Government, ICE will request that the U.S. Department of Justice, as appropriate, move either to have the Service Provider dismissed from such suit; to have ICE substituted as the proper party defendant; or to have the case removed to

- a court of proper jurisdiction. Regardless of the decision on any such motion, ICE will request that the U.S. Department of Justice be responsible for the defense of any suit on these grounds.
- D. <u>ICE Recovery Right</u>: The Service Provider shall do nothing to prejudice ICE's right to recover against third parties for any loss, destruction of, or damage to U.S. Government property. Upon request of the Contracting Officer, the Service Provider shall furnish to ICE all reasonable assistance and cooperation, including assistance in the prosecution of suit and execution of the instruments of assignment in favor of ICE in obtaining recovery.

#### **Article 15. Financial Records**

- A. Retention of Records: All financial records, supporting documents, statistical records, and other records pertinent to contracts or subordinate agreements under this Agreement shall be retained by the Service Provider for three (3) years for purposes of federal examinations and audit. The three (3) year retention period begins at the end of the first year of completion of service under the Agreement. If any litigation, claim, negotiation, audit, or other action involving the records has been started before the expiration of the three (3) year period, the records must be retained until completion of the action and resolution of all issues which arise from it or until the end of the regular three (3) year period, whichever is later.
- B. Access to Records: ICE and the Comptroller General of the United States, or any of their authorized representatives, have the right of access to any pertinent books, documents, papers or other records of the Service Provider or its subcontractors, which are pertinent to the award, in order to make audits, examinations, excerpts, and transcripts. The rights of access must not be limited to the required retention period, but shall last as long as the records are retained.
- C. <u>Delinquent Debt Collection</u>: ICE will hold the Service Provider accountable for any overpayment, or any breach of this Agreement that results in a debt owed to the Federal Government. ICE will apply interest, penalties, and administrative costs to a delinquent debt owed to the Federal Government by the Service Provider pursuant to the Debt Collection Improvement Act of 1982, as amended.

#### **Article 16. Transportation**

- A. All transportation of ICE detainees shall be conducted in accordance with the ICE 2011 PBNDS. Except in emergency situations females may not be transported by bus for more than ten hours. Furthermore, except in emergency situations, may not transport a single detainee of the opposite gender and if there is an expectation that a pat search will occur during transport, an officer of the same gender as the detainee(s) must be present.
- B. In the event of transportation services involving distances that exceed a twelve (12) hour workday to complete, the Service Provider shall be reimbursed for related costs of

lodging and meals commensurate with the U.S. General Services Administration rates for such within the geographical area of occurrence. Any incurred overtime pay for such services will be reimbursed at the applicable overtime rate for the transportation officer position specified in Article I. C., Rates. Overnight lodging resulting from transportation services shall be approved in advance by the COR or designated ICE official. All transportation services shall be accomplished in an appropriate and economical manner.

- C. The Service Provider personnel provided for the above services shall be of the same qualifications, receive the same training, complete the same security clearances, and wear the same uniforms as those Service Provider personnel provided in the other areas of this Agreement. Transportation officers shall have the required state licenses for commercial drivers with the proper endorsement limited to vehicles with Automatic Transmission and the state Department of Motor Vehicles (DMV) (or Motor Vehicles Department (MVD)) Medical Certification.
- D. <u>Escort/Stationary Services Rate:</u> The Service Provider agrees, upon request of ICE in whose custody an ICE detainee is held, to provide all such escort/stationary services as may be required to escort detainees securely, in a timely manner, to locations as directed by the ICE COR or designated ICE official. At least qualified law enforcement or correctional officer personnel employed by the Service Provider under their policies, procedures and practices shall perform escort services. As written above, except in emergency situations females may not be transported by bus for more than ten hours. Furthermore, except in emergency situations, may not transport a single detainee of the opposite gender and if there is an expectation that a pat search will occur during transport, an officer of the same gender as the detainee(s) must be present.
- E. Medical/Legal Transportation: The Service Provider shall provide transportation and escort guard services for ICE detainees to and from a medical facility for outpatient care and attending off-site court proceedings.

  officers shall keep the detainee under constant supervision twenty-four (24) hours per day until the detainee is ordered released from the hospital, or at the order of the COR. The number of escorts will be determined by the COR. The Service Provider agrees to augment such practices as may be requested by ICE to enhance specific requirements for security, detainee monitoring, visitation, and contraband control.
- F. The Service Provider shall, upon order of the COR, or upon its own decision in an urgent medical situation with notification to the COR immediately thereafter, transport a detainee to a hospital location. An officer(s) shall keep the detainee under supervision 24 hours per day until the detainee is ordered released from the hospital, or at the order of the COR. The Service Provider shall then return the detainee to the Facility. The Service Provider shall ensure that at least one officer responsible for the security of the detainee while he/she is an in-patient at the hospital will be of the same sex as the detainee.
- G. As noted in the bed day rates of this Agreement, transportation has not been included in the bed day rates to provide any transportation in excess of Escort Services. Any additional transportation must be agreed upon separately.

- H. <u>Indemnities</u>: Furthermore, the Service Provider agrees to hold harmless and indemnify DHS/ICE and its officials in their official and individual capacities from any liability, including third-party liability or worker's compensation, arising from the conduct of the Service Provider and its employees during the course of transporting ICE detainees.
- I. <u>Service Provider Furnished Vehicles:</u> If the Service Provider is to use its own vehicles, the following requirements apply to this agreement.
  - 1. The Service Provider shall not allow employees to use their personal vehicles to transport detainees.
  - 2. The Service Provider shall furnish suitable vehicles in good condition, approved by the Government, to safely provide the required transportation services. The Service Provider shall comply with all federal and state laws with regard to inspections, licensing, and registration for all vehicles used for transportation.
  - 3. The Service Provider shall furnish vehicles equipped with interior security features including physical separation of detainees from guards. The Service Provider shall provide interior security specifications of the vehicles to ICE for review and approval prior to installation.
  - 4. Nothing in this Agreement shall restrict the Service Provider from acquiring additional vehicles as deemed necessary by the Service Provider at no cost to the Government.
- J. <u>Government Furnished Vehicles</u>: If ICE authorizes the Service Provider to use Government furnished vehicles, the following requirements apply to this agreement.
  - 1. If ICE chooses to authorize Service Provider employees to operate Government furnished vehicles, the Government will provide the Service Provider with Government Vehicles and Government Fleet Cards (for the purchase of fuel) for the purpose of transporting detainees to and from ICE Designated Facilities (see Route List or Analysis), or alternative transportation sites, in support of ERO transportation needs under this Agreement. The vehicles assigned for this purpose will remain the property of the Federal Government, and all costs associated with the operation and use of the vehicles, such as, but not limited to, vehicle maintenance and fuel, will be covered through the Government's Fleet Management Program.

- 2. The Service Provider agrees to be responsible for reimbursement to ICE for any damages sustained by the vehicles as a result of any act or omission on the part of the Service Provider, its employees and or persons acting on behalf of the Service Provider. The Service Provider shall be responsible to promptly report any accidents or damage to the Government Vehicles in accordance with the ICE Management Directives listed below and any other ICE policies that pertain to reporting such damage. The Service Provider agrees to fully cooperate and assist ICE in making any claims against a third party at fault for causing the property damage to the Government Vehicles.
- 3. In addition, the Service Provider agrees to hold harmless, indemnify, and assume financial responsibility for any claims or litigations filed by persons sustaining personal injuries or property damage for incidents or accidents caused by the negligent acts or omissions of the Service Provider, agents, or other persons acting on behalf of the Service Provider. The Service Provider agrees to fully cooperate and assist ICE in the defense of any claims made against ICE, and in the event of a settlement or judgment entered against ICE for the negligent acts or omissions of the Service Provider employees or agents; the Service Provider agrees to reimburse ICE for said settlement or adverse judgment.
- 4. In order for ICE to maintain accurate fleet records of the transportation services, the Service Provider officers utilizing the vehicles shall complete specific documentation that will be provided by ICE, to record the times of vehicle usage for proper hourly guard reimbursement, and to record the inspection of the vehicles for damage each time the vehicles are used. The form that is required is the Official Detail Form (formerly G-391). This form is to be filled out at the beginning of each shift. At the end of a shift, the form is to be provided to the ICE Shift Supervisor with a copy to the COR. The Service Provider shall keep the original for three years. The form is Attachment 8 to this Agreement.
- 5. The COR will provide forms to the Service Provider to request and authorize routine maintenance of vehicles.
- 6. The Service Provider shall be responsible for any costs or expenses associated with the return of the vehicles, to include, towing charges, title replacement fees or licensing expenses made necessary by the loss of any paperwork associated with the vehicles.
- 7. The Government will provide instruction on the proper use of the Fleet Card to all Service Provider personnel responsible for the operation of any Government Vehicle. The instruction will be in accordance with the DHS Fleet Card Manual (Attachment 8).
- 8. A list of the Government vehicles authorized for use by the Service Provider is found as Attachment 9.

- K. <u>Training and Compliance</u>: The Service Provider shall comply with ICE transportation standards related to the number of hours the Service Provider's employee may operate a vehicle. The transportation shall be accomplished in the most economical manner. The Service Provider personnel provided for the above services shall be of the same qualifications, receive training, complete the same security clearances, and wear the same uniforms as those personnel provided for in other areas of this Agreement.
- L. When the COR provides documents to the Service Provider concerning the detainee(s) to be escorted, the Service Provider shall deliver these documents only to the named authorized recipients. The Service Provider shall ensure the material is kept confidential and not viewed by any person other than the authorized recipient.
- M. Failure on the Service Provider's part to comply fully with the detainee(s) departure as pre-scheduled shall result in the Service Provider having deductions made for non-performance.
- N. <u>Billing Procedures:</u> The itemized monthly invoice for such stationary guard services shall state the number of hours being billed, the duration of the billing (times and dates) and the name of the detainee(s) that was guarded.
- O. <u>Anticipated Transportation Routes:</u> The following transportation routes and/or destinations are anticipated requirements for this Agreement. The following requirements are **one-way routes from the Facility**. Mileage may vary from the table depending on the starting point of the destination. These routes are not all inclusive and should not be limited to the following:

Mileage From			
<b>FACILITY</b>	Locations	City	Frequency
	NONE		

#### **Article 17. Guard Services**

A. The Service Provider agrees to provide stationary guard services, at a separately agreed hourly rate, on demand by the COR and shall include, but not limited to, escorting and guarding detainees to medical or doctor's appointments, hearings, ICE interviews, and any other remote location requested by the COR. Qualified detention officer personnel employed by the Service Provider under its policies, procedures, and practices will perform such services. The Service Provider agrees to augment such practices as may be requested by CO or COR to enhance specific requirements for security, detainee monitoring, visitation, and contraband control. Public contact is prohibited unless authorized in advance by the COR.

- B. The Service Provider shall be authorized officers for each such remote location, unless additional officers are required, per the direction of the COR or designated ICE officer. Except in cases of an emergency, above referenced officers shall be of the same sex as the detainees being assigned to the remote location.
- C. The itemized monthly invoice for such stationary guard services shall state the number of hours being billed, the duration of the billing (times and dates) and the names of the detainees that were guarded. Such services shall be denoted as a separate item on submitted invoices. ICE agrees to reimburse the Service Provider for actual stationary guard services provided during the invoiced period.

## **Article 18. Contracting Officer's Representative (COR)**

- A. The COR will be designated by the Contracting Officer. When and if the COR duties are reassigned, an administrative modification will be issued to reflect the changes. This designation does not include authority to sign contractual documents or to otherwise commit to, or issue changes, which could affect the price, quantity, or performance of this Agreement.
- B. Should the Service Provider believe it has received direction that is not within the scope of the agreement; the Service Provider shall not proceed with any portion that is not within the scope of the agreement without first contacting the Contracting Officer. The Service Provider shall continue performance of efforts that are deemed within the scope.

#### Article 19. Labor Standards and Wage Determination

- A. The Service Contract Act, 41 U.S.C. 351 et seq., Title 29, Part 4 Labor Standards for Federal Service Contracts, is hereby incorporated as Attachment 2. These standards and provisions are included in every contract and IGSA entered into by the United States or the District of Columbia, in excess of \$2,500, or in an indefinite amount, the principal purpose of which is to furnish services through the use of service employees.
- B. Wage Determination: Each service employee employed in the performance of this Agreement shall be paid not less than the minimum monetary wages and shall be furnished fringe benefits in accordance with the wages and fringe benefits determined by the Secretary of Labor or authorized representative, as specified in any wage determination attached to this Agreement. (See Attachment 3 Wage Determination)

#### Article 20. Notification and Public Disclosures

A. Information obtained or developed as a result of this IGSA is under the control of ICE and is subject to public disclosure only pursuant to the provisions of applicable federal laws, regulations, and executive orders or as ordered by a court. Insofar as any documents created by the Service Provider contain information developed or obtained as a result of this IGSA, such documents shall be subject to public disclosure only pursuant

to the provisions of applicable federal laws, regulations, and executive orders or as ordered by a court. To the extent the Service Provider intends to release the IGSA or any information relating to, or exchanged under, this IGSA, the Service Provider agrees to coordinate with the ICE Contracting Officer prior to such release. The Service Provider may, at its discretion, communicate the substance of this IGSA when requested. ICE understands that this IGSA will become a public document when presented to the Service Provider's governing body for approval.

- B. The CO shall be notified in writing of all litigation pertaining to this IGSA and provided copies of any pleadings filed or said litigation within five working days of the filing. The Service Provider shall cooperate with Government legal staff and/or the United States Attorney regarding any requests pertaining to federal or Service Provider litigation.
- C. The Service Provider shall notify the CO when a member of the United States Congress requests information or makes a request to visit the facility. The Service Provider shall coordinate all public information related issues pertaining to ICE detainees with the CO. All press statements and releases shall be cleared, in advance, with the ICE Office of Public Affairs. The Service Provider shall promptly make public announcements stating the facts of unusual or newsworthy incidents to local media. Examples of such events include, but are not limited to: deaths, escapes from custody, and facility emergencies.
- D. With respect to public announcements and press statements, the Service Provider shall ensure employees agree to use appropriate disclaimers clearly stating the employees' opinions do not necessarily reflect the position of the United States Government in any public presentations they make or articles they write that relate to any aspect of contract performance or the facility operations.

#### **Article 21. Incident Reporting**

- A. The COR shall be notified immediately in the event of all serious incidents. The COR will provide after-hours contact information to the Service Provider at the time of award.
- B. Serious incidents include, but are not limited to: activation of disturbance control team(s); disturbances (including gang activities, group demonstrations, food boycotts, work strikes, work-place violence, civil disturbances/protests); staff use of force including use of lethal and less-lethal force (includes inmates in restraints more than eight hours); assaults on staff/inmates resulting in injuries requiring medical attention (does not include routine medical evaluation after the incident); fights resulting in injuries requiring medical attention; fires; full or partial lock down of the Facility; escape; weapons discharge; suicide attempts; deaths; declared or non-declared hunger strikes; adverse incidents that attract unusual interest or significant publicity; adverse weather (e.g., hurricanes, floods, ice/snow storms, heat waves, tornadoes); fence damage; power outages; bomb threats; detainee admitted to a community hospital; witness security cases taken outside the Facility; significant environmental problems that impact the facility operations; transportation accidents

- (i.e. airlift, bus) resulting in injuries, death or property damage; and sexual assaults.
- C. The Service Provider agrees to cooperate with any Federal investigation concerning incidents and treatment involving ICE detainees to the full extent of its authorities, including providing access to any relevant databases, personnel, and documents.

## **Article 22. Detainee Privacy**

- A. The Service Provider agrees to comply with the Privacy Act of 1974 ("Act") and the agency rules and regulations issued under the Act in the design, development, or operation of any system of records on individuals to accomplish an agency function when the Agreement specifically identifies (i) the systems of records; and (ii) the design, development, or operation work that the Service Provider is to perform. The Service Provider shall also include the Privacy Act into any and all subcontracts when the work statement in the proposed subcontract requires the redesign, development, or operation of a system of records on individuals that is subject to the Act; and
- B. In the event of violations of the Act, a civil action may be brought against the agency involved when the violation concerns the design, development, or operation of a system of records on individuals to accomplish an agency function, and criminal penalties may be imposed upon the officers or employees of the agency when the violation concerns the operation of a system of records on individuals to accomplish an agency function. For purposes of the Act, when the agreement is for the operation of a system of records on individuals to accomplish an agency function, the Service Provider is considered to be an employee of the agency.
  - 1. "Operation of a system of records," as used in this Article, means performance of any of the activities associated with maintaining the system of records, including the collection, use, and dissemination of records.
  - 2. "Record," as used in this Article, means any item, collection, or grouping of information about an individual that is maintained by an agency, including, but not limited to, education, financial transactions, medical history, and criminal or employment history and that contains the person's name, or the identifying number, symbol, or other identifying particular assigned to the individual, such as a fingerprint or voiceprint or a photograph.
  - 3. "System of records on individuals," as used in this Article, means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual.

#### Article 23. Zero Tolerance for Sexual Harassment, Abuse, and Assault

- A. The Service Provider shall develop and implement a comprehensive sexual abuse/assault prevention and intervention program in accordance with the DHS PREA standards referenced in Article 5 above. This program shall include training that is given separately to both staff and detainees, in accordance with DHS PREA and 2011 PBNDS.
- B. The Service Provider will ensure that information regarding the facility's policy on sexual abuse/assault is included in the detainee handbook; that the facility articulates to staff and to detainees and adheres to a standard of zero tolerance for incidents of sexual abuse or assault; that detainees shall be encouraged to promptly report acts of harassment of a sexual nature, or abuse or signs of abuse observed; that victims of sexual abuse are given timely access to emergency medical treatment and crisis intervention services; that training is included for all staff to ensure that they fulfill their responsibilities under the Service Providers' Sexual Abuse and Assault Prevention and Intervention Program; that the facility reports immediately all sexual abuse and/or assault to ICE/ERO; that the Service Provider develops and implements a policy that includes: an evidence protocol for sexual assault, including access to a forensic medical exam, an internal administrative investigation process that will not compromise a criminal investigation. The Service Provider will also maintain a policy that requires medical staff to report allegations or suspicions of sexual assault to appropriate facility staff, how the victim's medical, mental health and future safety needs will be addressed; appropriate disciplinary sanctions, how a detainee may contact the Office of the Inspector General to confidentially report sexual abuse or assault.

#### **Article 24. Detainee Telephone Services (DTS)**

- A. The Service Provider shall provide detainees with reasonable and equitable access to telephones as specified in the ICE 2011 Performance-Based National Detention Standard on Telephone Access. Telephones shall be located in an area that provides for a reasonable degree of privacy and a minimal amount of environmental noise during phone calls.
- B. If authorized to do so under applicable law, the Service Provider shall monitor and record detainee conversations. If detainee telephone conversations can be monitored under applicable law, the Service Provider shall provide notice to detainees of the potential for monitoring. However, the Service Provider shall also provide procedures at the facility for detainees to be able to place unmonitored telephone calls to their attorneys.
- C. Telephone rates shall not exceed the FCC rates for inmate telephone service, as well as State established rates where applicable, and shall conform to all applicable federal, state, and local telephone regulations.
- D. Video phones, portable electronics or other enhanced telecommunications features provided by the DTS contractor to ICE detainees, based upon concurrence between

ICE and the Service Provider, may be added in the future subject to negotiation at no cost to ICE. These features may not in any way compromise the safety and security of the detainees, staff or the facility. Any new or enhanced telecommunications features must be integrated within the DTS service and can NOT be a separate system or software from the DTS service. Such capabilities may now or in the future include; video visitation, limited web access for law library, email, kites, commissary ordering, educational tools, news, sports, and video games. Pricing for the use of these technologies will be set by the DTS provider, subject to negotiations with ICE, and shall be negotiated at a future time and date if required.

- E. For shared Facilities: ICE recognizes the Service Provider may have an existing contract with a Telecommunications Company to provide telephone service to ICE detainees and other inmates. Notwithstanding any existing Telecommunications contract, the Service Provider shall require the Telecommunications Company to provide connectivity to the DTS Contractor for ICE detainee pro bono telephone calls. The Service Provider (and the Telecommunications Company) shall make all arrangements with the DTS Contractor independently from this Agreement. If the Service Provider has an existing contract with a Telecommunications Company, ICE requires that ICE detainees have direct access to the DTS Contractor for collect and prepaid calls at the expiration of any current contract. The DTS Contractor shall then be allowed to install vending debit machines and shall receive 100 percent of all revenues collected by sale of prepaid debit services to ICE detainees. The DTS Contractor shall be responsible for the costs incurred to provide the pro bono services, and the maintenance and operation of the system, including a standard compensation to the Telecommunications Company. The Service Provider shall not be entitled to any commissions, fees, or revenues generated by the use of the DTS.
- F. For dedicated Facilities: The ICE designated DTS Contractor shall be the exclusive provider of detainee telephones for this facility. This will occur at the expiration of any current contract with a Telecommunications Company. Notwithstanding any existing Telecommunications contract, the Service Provider shall require the Telecommunications Company to provide connectivity to the DTS Contractor for detainee pro bono telephone calls. The Service Provider shall make all arrangements with the DTS Contractor per the DTS Contract. The DTS Contractor shall be allowed to install vending debit machines and shall receive 100 percent of all revenues collected by sale of prepaid debit services. The DTS Contractor shall be responsible for furnishing all inventory and supply of all DTS calling services to the Service Provider. The DTS Contractor shall be responsible for the costs incurred for installation of the equipment, any monthly telephone charges incurred from the operation of DTS, and the maintenance and operation of the system. The Service Provider shall not be entitled to any commissions, fees, or revenues generated by the use of the DTS or the detainee telephones.
- G. The Service Provider shall inspect telephones for serviceability, in accordance with ICE 2011 Performance-Based National Detention Standards and ICE policies and procedures. The Service Provider shall notify the COR or ICE designee of any inoperable telephones.

#### CC. ICE DTS Contractor Information:

Talton Communications 910 Ravenwood Dr. Selma, AL 36701

Customer Relations Manager (334) 375

Operations Manager (334) 375

#### Article 25. Government Use of Wireless Communication Devices

All personnel that have been issued a Federal Government owned wireless communication device, including but not limited to, cellular telephones, pagers or wireless Internet devices, are authorized to possess and use those items in all areas of the facility in which ICE detainees are present.

## Article 26. Certified Cost and Pricing Data

# A) Requirements for Certified Cost or Pricing Data and Data Other Than Certified Cost or Pricing Data

- (a) Exceptions from certified cost or pricing data.
  - (1) In lieu of submitting certified cost or pricing data, offerors may submit a written request for exception by submitting the information described in the following subparagraphs. The Contracting Officer may require additional supporting information, but only to the extent necessary to determine whether an exception should be granted, and whether the price is fair and reasonable.
    - (i) *Identification of the law or regulation establishing the price offered.* If the price is controlled under law by periodic rulings, reviews, or similar actions of a governmental body, attach a copy of the controlling document.
    - (ii) Commercial item exception. For a commercial item exception, the offeror shall submit, at minimum, information on prices at which the same item or similar items have previously been sold in the commercial market that is adequate for evaluating the reasonableness of the price for this acquisition. Such information may include
      - (A) For catalog items, a copy of or identification of the catalog and its date, or the appropriate pages for the offered items, provide a copy or describe current discount policies and price lists (published or unpublished), *e.g.*, wholesale, original equipment manufacturer, or reseller. Also explain the basis of each offered price and its relationship

to the established catalog price, including how the proposed price relates to the price of recent sales in quantities similar to the proposed quantities;

- (B) For market-priced items, the source and date or period of the market quotation or other basis for market price, the base amount, and applicable discounts. In addition, describe the nature of the market;
- © For items included on an active Federal Supply Service Multiple Award Schedule contract, proof that an exception has been granted for the schedule item.
- (2) The offeror grants the Contracting Officer or an authorized representative the right to examine, at any time before award, books, records, documents, or other directly pertinent records to verify any request for an exception under this provision, and the reasonableness of price. For items priced using catalog or market prices, or law or regulation, access does not extend to cost or profit information or other data relevant solely to the offeror's determination of the prices to be offered in the catalog or marketplace.
- (b) Requirements for certified cost or pricing data. If the offeror is not granted an exception from the requirement to submit certified cost or pricing data, the following applies:
  - (1) The offeror shall prepare and submit certified cost or pricing data, and data other than certified cost or pricing data, and supporting attachments.
  - (2) As soon as practicable after agreement on price, but before IGSA award, the offeror shall submit a Certificate of Current Cost or Pricing Data, the format of which is at the end of this Article.

# B) Requirements for Certified Cost or Pricing Data and Data Other Than Certified Cost or Pricing Data – Modifications

- (a) Exceptions from certified cost or pricing data.
  - (1) In lieu of submitting certified cost or pricing data for modifications under this IGSA, for price adjustments expected to exceed on the date of the agreement on price or the date of the award, whichever is later, the Service Provider may submit a written request for exception by submitting the information described in the following subparagraphs. The Contracting Officer may require additional supporting information, but only to the extent necessary to determine whether an exception should be granted, and whether the price is fair and reasonable
    - (i) *Identification of the law or regulation establishing the price offered*. If the price is controlled under law by periodic rulings, reviews, or similar actions of a governmental body, attach a copy of the controlling document.
  - (2) The Service Provider grants the Contracting Officer or an authorized representative the right to examine, at any time before award, books, records, documents, or other directly pertinent records to verify any request for an exception under this clause, and the

reasonableness of price. For items priced using catalog or market prices, or law or regulation, access does not extend to cost or profit information or other data relevant solely to the Service Provider's determination of the prices to be offered in the catalog or marketplace.

- (b) Requirements for certified cost or pricing data. If the Service Provider is not granted an exception from the requirement to submit certified cost or pricing data, the following applies:
  - (1) The Service Provider shall submit certified cost or pricing data, data other than certified cost or pricing data, and supporting attachments.
  - (2) As soon as practicable after agreement on price, but before award, the Service Provider shall submit a Certificate of Current Cost or Pricing Data. The form is included at the end of this Article.

## C) Subcontractor Certified Cost or Pricing Data

- (a) Before awarding any subcontract expected to exceed on the date of agreement on price or the date of award, whichever is later; or before pricing any subcontract modification involving a pricing adjustment expected to exceed the subcontractor to submit certified cost or pricing data (actually or by specific identification in writing), to include any information reasonably required to explain the subcontractor's estimating process such as the judgmental factors applied and the mathematical or other methods used in the estimate, including those used in projecting from known data, and the nature and amount of any contingencies included in the price, unless (1) the prices are based upon adequate price competition, or (2) if a waiver has been granted.
- (b) The Service Provider shall require the subcontractor to certify in substantially the form at the end of this Article that, to the best of its knowledge and belief, the data submitted under paragraph (a) of this clause were accurate, complete, and current as of the date of agreement on the negotiated price of the subcontract or subcontract modification.
- (c) In each subcontract that exceeds when entered into, the Service Provider shall insert either -
  - (1) The substance of this clause, including this paragraph (c), if paragraph (a) of this clause requires submission of certified cost or pricing data for the subcontract; or
  - (2) The substance of the Section below entitled "Subcontractor Certified Cost or Pricing Data Modifications."

#### D) Subcontractor Certified Cost or Pricing Data – Modifications

- (a) The requirements of paragraphs (b) and (c) of this Section shall
  - (1) Become operative only for any modification to this IGSA involving a pricing adjustment expected to exceed ; and

- (2) Be limited to such modifications.
- (b) Before awarding any subcontract expected to exceed pricing, on the date of agreement on price or the date of award, whichever is later; or before pricing any subcontract modification involving a pricing adjustment expected to exceed the subcontractor to submit certified cost or pricing data (actually or by specific identification in writing), to include any information reasonably required to explain the subcontractor's estimating process such as the judgmental factors applied and the mathematical or other methods used in the estimate, including those used in projecting from known data, and the nature and amount of any contingencies included in the price, unless (1) prices of the modification are based upon adequate price competition, or (2) if a waiver has been granted.
- © The Service Provider shall require the subcontractor to certify in substantially the form at the end of this Article that, to the best of its knowledge and belief, the data submitted under paragraph (b) of this clause were accurate, complete, and current as of the date of agreement on the negotiated price of the subcontract or subcontract modification.
- (d) The Service Provider shall insert the substance of this Article, including this paragraph (d), in each subcontract that exceeds on the date of agreement on price or the date of award, whichever is later.

## E) Price Reduction for Defective Certified Cost or Pricing Data

- (a) If any price, including profit or fee, negotiated in connection with this IGSA, or any cost reimbursable under this IGSA, was increased by any significant amount because
  - (1) The Service Provider or a subcontractor furnished certified cost or pricing data that were not complete, accurate, and current as certified in its Certificate of Current Cost or Pricing Data:
  - (2) A subcontractor or prospective subcontractor furnished the Service Provider certified cost or pricing data that were not complete, accurate, and current as certified in the Service Provider's Certificate of Current Cost or Pricing Data; or
  - (3) Any of these parties furnished data of any description that were not accurate, the price or cost shall be reduced accordingly and the IGSA shall be modified to reflect the reduction.
- (b) Any reduction in the IGSA price under paragraph (a) of this clause due to defective data from a prospective subcontractor that was not subsequently awarded the subcontract shall be limited to the amount, plus applicable overhead and profit markup, by which (1) the actual subcontract or (2) the actual cost to the Service Provider, if there was no subcontract, was less than the prospective subcontract cost estimate submitted by the Service Provider; provided, that the actual subcontract price was not itself affected by defective certified cost or pricing data.

(c)

- (1) If the Contracting Officer determines under paragraph (a) of this clause that a price or cost reduction should be made, the Service Provider agrees not to raise the following matters as a defense:
  - (i) The Service Provider or subcontractor was a sole source supplier or otherwise was in a superior bargaining position and thus the price of the IGSA would not have been modified even if accurate, complete, and current certified cost or pricing data had been submitted.
  - (ii) The Contracting Officer should have known that the certified cost or pricing data in issue were defective even though the Service Provider or subcontractor took no affirmative action to bring the character of the data to the attention of the Contracting Officer.
  - (iii) The IGSA was based on an agreement about the total cost of the IGSA and there was no agreement about the cost of each item procured under the IGSA.
  - (iv) The Service Provider or subcontractor did not submit a Certificate of Current Cost or Pricing Data.

(2)

- (i) Except as prohibited by subdivision  $\mathbb{C}(2)$ (ii) of this clause, an offset in an amount determined appropriate by the Contracting Officer based upon the facts shall be allowed against the amount of a IGSA price reduction if
  - (A) The Service Provider certifies to the Contracting Officer that, to the best of the Service Provider's knowledge and belief, the Service Provider is entitled to the offset in the amount requested; and
  - (B) The Service Provider proves that the certified cost or pricing data were available before the "as of" date specified on its Certificate of Current Cost or Pricing Data, and that the data were not submitted before such date.
- (ii) An offset shall not be allowed if
  - (A) The understated data were known by the Service Provider to be understated before the "as of" date specified on its Certificate of Current Cost or Pricing Data; or
  - (B) The Government proves that the facts demonstrate that the IGSA price would not have increased in the amount to be offset even if the available data had been submitted before the "as of" date specified on its Certificate of Current Cost or Pricing Data.
- (d) If any reduction in the IGSA price under this clause reduces the price of items for which payment was made prior to the date of the modification reflecting the price reduction, the Service Provider shall be liable to and shall pay the United States at the time such overpayment is repaid

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- (1) Simple interest on the amount of such overpayment to be computed from the date(s) of overpayment to the Service Provider to the date the Government is repaid by the Service Provider at the applicable underpayment rate effective for each quarter prescribed by the Secretary of the Treasury under 26 U.S.C. 6621(a)(2); and
- (2) A penalty equal to the amount of the overpayment, if the Service Provider or subcontractor knowingly submitted certified cost or pricing data that were incomplete, inaccurate, or noncurrent.

## F) Price Reduction for Defective Certified Cost or Pricing Data - Modifications

- (a) This Article shall become operative only for any modification to this IGSA involving a pricing adjustment expected to exceed exceed, except that this Article does not apply to any modification (1) where prices of the modification are based upon adequate price competition, or (2) when a waiver has been granted.
- (b) If any price, including profit or fee, negotiated in connection with any modification under this clause, or any cost reimbursable under this IGSA, was increased by any significant amount because
  - (1) the Service Provider or a subcontractor furnished certified cost or pricing data that were not complete, accurate, and current as certified in its Certificate of Current Cost or Pricing Data,
  - (2) a subcontractor or prospective subcontractor furnished the Service Provider certified cost or pricing data that were not complete, accurate, and current as certified in the Service Provider's Certificate of Current Cost or Pricing Data, or
  - (3) any of these parties furnished data of any description that were not accurate, the price or cost shall be reduced accordingly and the IGSA shall be modified to reflect the reduction. This right to a price reduction is limited to that resulting from defects in data relating to modifications for which this clause becomes operative under paragraph (a) of this clause.
- (c) Any reduction in the IGSA price under paragraph (b) of this clause due to defective data from a prospective subcontractor that was not subsequently awarded the subcontract shall be limited to the amount, plus applicable overhead and profit markup, by which (1) the actual subcontract or (2) the actual cost to the Service Provider, if there was no subcontract, was less than the prospective subcontract cost estimate submitted by the Service Provider; provided, that the actual subcontract price was not itself affected by defective certified cost or pricing data.

(d)

(1) If the Contracting Officer determines under paragraph (b) of this clause that a price or cost reduction should be made, the Service Provider agrees not to raise the following matters as a defense:

- (i) The Service Provider or subcontractor was a sole source supplier or otherwise was in a superior bargaining position and thus the price of the IGSA would not have been modified even if accurate, complete, and current certified cost or pricing data had been submitted.
- (ii) The Contracting Officer should have known that the certified cost or pricing data in issue were defective even though the Service Provider or subcontractor took no affirmative action to bring the character of the data to the attention of the Contracting Officer.
- (iii) The IGSA was based on an agreement about the total cost of the IGSA and there was no agreement about the cost of each item procured under the IGSA.
- (iv) The Service Provider or subcontractor did not submit a Certificate of Current Cost or Pricing Data.

(2)

- (i) Except as prohibited by subdivision (d)(2)(ii) of this clause, an offset in an amount determined appropriate by the Contracting Officer based upon the facts shall be allowed against the amount of a IGSA price reduction if -
  - (A) The Service Provider certifies to the Contracting Officer that, to the best of the Service Provider's knowledge and belief, the Service Provider is entitled to the offset in the amount requested; and
  - (B) The Service Provider proves that the certified cost or pricing data were available before the "as of" date specified on its Certificate of Current Cost or Pricing Data, and that the data were not submitted before such date.
- (ii) An offset shall not be allowed if -
  - (A) The understated data were known by the Service Provider to be understated before the "as of" date specified on its Certificate of Current Cost or Pricing Data; or
  - (B) The Government proves that the facts demonstrate that the IGSA price would not have increased in the amount to be offset even if the available data had been submitted before the "as of" date specified on its Certificate of Current Cost or Pricing Data.
- (e) If any reduction in the IGSA price under this clause reduces the price of items for which payment was made prior to the date of the modification reflecting the price reduction, the Service Provider shall be liable to and shall pay the United States at the time such overpayment is repaid
  - (1) Simple interest on the amount of such overpayment to be computed from the date(s) of overpayment to the Service Provider to the date the Government is repaid by the Service Provider at the applicable underpayment rate effective for each quarter prescribed by the Secretary of the Treasury under 26 U.S.C. 6621(a)(2); and

(2) A penalty equal to the amount of the overpayment, if the Service Provider or subcontractor knowingly submitted certified cost or pricing data that were incomplete, inaccurate, or noncurrent.

## **Certificate of Current Cost or Pricing Data**

This is to certify that, to the best of my knowledge and belief, the cost or pricing data submitted, either actually or by specific identification in writing, to the Contracting Officer or to the Contracting Officer's representative in support of* are accurate, complete, and current as of**. This certification includes the cost or pricing data supporting any advance agreements and forward pricing rate agreements between the offeror and the Government that are part of the proposal.
Service Provider
Signature
Name
Title
Date of execution***
* Identify the proposal, request for price adjustment, or other submission involved, giving the appropriate identifying number (e.g., RFP No.).
** Insert the day, month, and year when price negotiations were concluded and price agreement was reached or, if applicable, an earlier date agreed upon between the parties that is as close as practicable to the date of agreement on price.
*** Insert the day, month, and year of signing, which should be as close as practicable to the date when the price negotiations were concluded and the contract price was agreed to.
Article 27. Combating Trafficking in Persons
<ul> <li>(a) Definitions. As used in this clause— "Coercion" means— <ol> <li>Threats of serious harm to or physical restraint against any person;</li> <li>Any scheme, plan, or pattern intended to cause a person to believe that failure to perform an act would result in serious harm to or physical restraint against any person; or</li> <li>The abuse or threatened abuse of the legal process.</li> </ol> </li> </ul>
"Commercial sex act" means any sex act on account of which anything of value is given to or received by any person.

"Debt bondage" means the status or condition of a debtor arising from a pledge by the debtor of his or her personal services or of those of a person under his or her control as a security for debt, if the value of those services as reasonably assessed is not applied toward the liquidation of the debt or the length and nature of those services are not respectively limited and defined.

"Employee" means an employee of the Contractor directly engaged in the performance of work under the contract who has other than a minimal impact or involvement in contract performance.

"Forced Labor" means knowingly providing or obtaining the labor or services of a person—

- (1) By threats of serious harm to, or physical restraint against, that person or another person;
- (2) By means of any scheme, plan, or pattern intended to cause the person to believe that, if the person did not perform such labor or services, that person or another person would suffer serious harm or physical restraint; or
- (3) By means of the abuse or threatened abuse of law or the legal process.

"Involuntary servitude" includes a condition of servitude induced by means of—

- (1) Any scheme, plan, or pattern intended to cause a person to believe that, if the person did not enter into or continue in such conditions, that person or another person would suffer serious harm or physical restraint; or
- (2) The abuse or threatened abuse of the legal process.

"Severe forms of trafficking in persons" means—

- (1) Sex trafficking in which a commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such act has not attained 18 years of age; or
- (2) The recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery.

"Sex trafficking" means the recruitment, harboring, transportation, provision, or obtaining of a person for the purpose of a commercial sex act.

- (b) *Policy*. The United States Government has adopted a zero tolerance policy regarding trafficking in persons. Contractors and contractor employees shall not—
  - (1) Engage in severe forms of trafficking in persons during the period of performance of the contract;
  - (2) Procure commercial sex acts during the period of performance of the contract; or

- (3) Use forced labor in the performance of the contract.
- (c) *Contractor requirements*. The Contractor shall—
  - (1) Notify its employees of—
  - (i) The United States Government's zero tolerance policy described in paragraph (b) of this clause; and
  - (ii) The actions that will be taken against employees for violations of this policy. Such actions may include, but are not limited to, removal from the contract, reduction in benefits, or termination of employment; and
  - (2) Take appropriate action, up to and including termination, against employees or subcontractors that violate the policy in paragraph (b) of this clause.
- (d) Notification. The Contractor shall inform the Contracting Officer immediately of—
  - (1) Any information it receives from any source (including host country law enforcement) that alleges a Contractor employee, subcontractor, or subcontractor employee has engaged in conduct that violates this policy; and
  - (2) Any actions taken against Contractor employees, subcontractors, or subcontractor employees pursuant to this clause.
- (e) *Remedies*. In addition to other remedies available to the Government, the Contractor's failure to comply with the requirements of paragraphs (c), (d), or (f) of this clause may result in—
  - (1) Requiring the Contractor to remove a Contractor employee or employees from the performance of the contract;
  - (2) Requiring the Contractor to terminate a subcontract;
  - (3) Suspension of contract payments;
  - (4) Loss of award fee, consistent with the award fee plan, for the performance period in which the Government determined Contractor non-compliance;
  - (5) Termination of the contract for default or cause, in accordance with the termination clause of this contract; or
  - (6) Suspension or debarment.
- (f) *Subcontracts*. The Contractor shall include the substance of this clause, including this paragraph (f), in all subcontracts.
- (g) *Mitigating Factor*. The Contracting Officer may consider whether the Contractor had a Trafficking in Persons awareness program at the time of the violation as a mitigating factor when determining remedies. Additional information about Trafficking in Persons and examples of awareness programs can be found at the website for the Department of State's Office to Monitor and Combat Trafficking in Persons at http://www.state.gov/g/tip.

#### Article 28. Order of Precedence

Should there be a conflict between the 2011 PBNDS and other any other term and/or condition of the IGSA, the Service Provider shall contact the Contracting Officer for clarification.

### Article 29. Reporting Executive Compensation and First-Tier Subcontract Awards

a) Definitions. As used in this article:

"Executive" means officers, managing partners, or any other employees in management positions.

"First-tier subcontract" means a subcontract awarded directly by the Service Provider for the purpose of acquiring supplies or services (including construction) for performance of an agreement. It does not include the Service Provider's supplier agreements with vendors, such as long-term arrangements for materials or supplies that benefit multiple agreements and/or the costs of which are normally applied to a Service Provider's general and administrative expenses or indirect costs.

"Months of award" means the month in which a contract is signed by the Contracting Officer or the month in which a first-tier subcontract is signed by the Service Provider.

"Total compensation" means the cash and noncash dollar value earned by the executive during the Service Provider's preceding fiscal year and includes the following (for more information see 17 CFR 229.402(c)(2)):

- (1) Salary and bonus.
- (2) Awards of stock, stock options, and stock appreciation rights. Use the dollar amount recognized for financial statement reporting purposes with respect to the fiscal year in accordance with the Financial Accounting Standards Board's Accounting Standards Codification (FASB ASC) 718, Compensation-Stock Compensation.
- (3) Earnings for services under non-equity incentive plans. This does not include group life, health, hospitalization or medical reimbursement plans that do not discriminate in favor of executives, and are available generally to all salaried employees.
- (4) *Change in pension value*. This is the change in present value of defined benefit and actuarial pension plans.
- (5) Above-market earnings on deferred compensation which is not tax-qualified.
- (6) Other compensation, if the aggregate value of all such other compensation (e.g., severance, termination payments, value of life insurance paid on behalf of the employee, perquisites or property) for the executive exceeds

- (b) Section 2(d)(2) of the Federal Funding Accountability and Transparency Act of 2006 (Pub. L. 109-282), as amended by section 6202 of the Government Funding Transparency Act of 2008 (Pub. L. 110-252), requires the Contractor to report information on subcontract awards. The law requires all reported information be made public, therefore, the Service Provider is responsible for notifying its subcontractors that the required information will be made public.
- (c) Nothing in this article requires the disclosure of classified information

(d)

- (1) Executive compensation of the Service Provider. As a part of its annual registration requirement in System for Award Management (SAM) database, the Service Provider shall report the names and total compensation of each of the five most highly compensated executives for its preceding completed fiscal year, if—
  - (i) In the Service Provider's preceding fiscal year, the Service Provider received—
    - (A) 80 percent or more of its annual gross revenues from Federal contracts (and subcontracts), loans, grants (and subgrants), cooperative agreements, and other forms of Federal financial assistance; and
    - (B) or more in annual gross revenues from Federal contracts (and subcontracts), loans, grants (and subgrants), cooperative agreements, and other forms of Federal financial assistance; and
  - (ii) The public does not have access to information about the compensation of the executives through periodic reports filed under section 13(a) or 15(d) of the Securities Exchange Act of 1934 (15 U.S.C. 78m(a), 78o(d)) or section 6104 of the Internal Revenue Code of 1986. (To determine if the public has access to the compensation information, see the U.S. Security and Exchange Commission total compensation filings at <a href="http://www.sec.gov/answers/execomp.htm">http://www.sec.gov/answers/execomp.htm</a>.)
- (2) First-tier subcontract information. Unless otherwise directed by the contracting officer, or as provided in paragraph (h) of this clause, by the end of the month following the month of award of a first-tier subcontract with a value of or more, the Contractor shall report the following information at <a href="http://www.fsrs.gov">http://www.fsrs.gov</a> for that first-tier subcontract. (The Contractor shall follow the instructions at <a href="http://www.fsrs.gov">http://www.fsrs.gov</a> to report the data.)
  - (i) Unique identifier (DUNS Number) for the subcontractor receiving the award and for the subcontractor's parent company, if the subcontractor has a parent company.
  - (ii) Name of the subcontractor.
  - (iii) Amount of the subcontract award.
  - (iv) Date of the subcontract award.

- (v) A description of the products or services (including construction) being provided under the subcontract, including the overall purpose and expected outcomes or results of the subcontract.
- (vi) Subcontract number (the subcontract number assigned by the Contractor).
- (vii) Subcontractor's physical address including street address, city, state, and country. Also include the nine-digit zip code and congressional district.
- (viii) Subcontractor's primary performance location including street address, city, state, and country. Also include the nine-digit zip code and congressional district.
- (ix) The prime contract number, and order number if applicable.
- (x) Awarding agency name and code.
- (xi) Funding agency name and code.
- (xii) Government contracting office code.
- (xiii) Treasury account symbol (TAS) as reported in FPDS.
- (xiv) The applicable North American Industry Classification System code (NAICS).
- (3) Executive compensation of the first-tier subcontractor. Unless otherwise directed by the Contracting Officer, by the end of the month following the month of award of a first-tier subcontract with a value of or more, and annually thereafter (calculated from the prime contract award date), the Service Provider shall report the names and total compensation of each of the five most highly compensated executives for that first-tier subcontractor for the first-tier subcontractor's preceding completed fiscal year at <a href="http://www.fsrs.gov">http://www.fsrs.gov</a>, if—
  - (i) In the subcontractor's preceding fiscal year, the subcontractor received—
    - (A) 80 percent or more of its annual gross revenues from Federal contracts (and subcontracts), loans, grants (and subgrants), cooperative agreements, and other forms of Federal financial assistance; and
    - (B) or more in annual gross revenues from Federal contracts (and subcontracts), loans, grants (and subgrants), cooperative agreements, and other forms of Federal financial assistance; and
  - (ii) The public does not have access to information about the compensation of the executives through periodic reports filed under section 13(a) or 15(d) of the Securities Exchange Act of 1934 (15 U.S.C. 78m(a), 78o(d)) or section 6104 of the Internal Revenue Code of 1986. (To determine if the public has access to the

compensation information, see the U.S. Security and Exchange Commission total compensation filings at http://www.sec.gov/answers/execomp.htm.)

- (e) The Service Provider shall not split or break down first-tier subcontract awards to a value less than to avoid the reporting requirements in paragraph (d).
- (f) The Service Provider is required to report information on a first-tier subcontract covered by paragraph (d) when the subcontract is awarded. Continued reporting on the same subcontract is not required unless one of the reported data elements changes during the performance of the subcontract. The Service Provider is not required to make further reports after the first-tier subcontract expires.
- (g)

  (1) If the Service Provider in the previous tax year had gross income, from all sources, under the Contractor is exempt from the requirement to report subcontractor awards.
  - (2) If a subcontractor in the previous tax year had gross income from all sources under , the Contractor does not need to report awards for that subcontractor.
- (h) The FSRS database at <a href="http://www.fsrs.gov">http://www.fsrs.gov</a> will be prepopulated with some information from CCR

### **Article 30. Information Governance and Privacy**

This Agreement incorporates the following clauses by reference:

FAR 52.224-1 Privacy Act Notification (APR 1984);

FAR 52.224-2 Privacy Act (APR 1984); and,

FAR 52.224-3 Privacy Training (JAN 2017).

ICE Information Governance and Privacy Requirements Clause (JUL 2017)

**Guidance**: In addition to FAR 52.224-1 Privacy Act Notification (APR 1984), 52.224-2 Privacy Act (APR 1984), FAR 52.224-3 Privacy Training (JAN 2017), and HSAR Clauses, the following IGP clause must be included in its entirety in all contracts. No section of this clause may be read as self-deleting unless the terms of the contract meet the requirements for self-deletion as specified in this clause.

- A. Limiting Access to Privacy Act and Other Sensitive Information
- (1) Privacy Act Information In accordance with FAR 52.224-1 Privacy Act Notification (APR 1984), and FAR 52.224-2 Privacy Act (APR 1984), if this contract requires Service Provider personnel to have access to information protected by the Privacy Act of 1974 the Service Provider is

advised that the relevant DHS system of records notices (SORNs) applicable to this Privacy Act information may be found at www.dhs.gov/privacy. Applicable SORNS of other agencies may be accessed through the agencies' websites or by searching FDsys, the Federal Digital System, available at http://www.gpo.gov/fdsys/. SORNs may be updated at any time.

(2) Prohibition on Performing Work Outside a Government Facility/Network/Equipment The Service Provider shall perform all tasks on authorized Government networks, using Government-furnished IT and other equipment and/or Workplace as a Service (WaaS) if WaaS is authorized by the statement of work. Government information shall remain within the confines of authorized Government networks at all times. Except where telework is specifically authorized within this contract, the Service Provider shall perform all tasks described in this document at authorized Government facilities; the Service Provider is prohibited from performing these tasks at or removing Government-furnished information to any other facility; and Government information shall remain within the confines of authorized Government facilities at all times. Service Providers may only access classified materials on government furnished equipment in authorized government owned facilities regardless of telework authorizations.

## (3) Prior Approval Required to Hire Subcontractors

The Service Provider is required to obtain the Contracting Officer's approval prior to engaging in any contractual relationship (Subcontractor) in support of this contract requiring the disclosure of information, documentary material and/or records generated under or relating to this contract. The Service Provider (and any Subcontractor) is required to abide by Government and Agency guidance for protecting sensitive and proprietary information.

## (4) Separation Checklist for Service Provider Employees

Service Provider shall complete a separation checklist before any employee or Subcontractor employee terminates working on the contract. The separation checklist must verify: (1) return of any Government-furnished equipment; (2) return or proper disposal of sensitive personally identifiable information (PII), in paper or electronic form, in the custody of the employee or Subcontractor employee including the sanitization of data on any computer systems or media as appropriate; and (3) termination of any technological access to the Service Provider's facilities or systems that would permit the terminated employee's access to sensitive PII.

In the event of adverse job actions resulting in the dismissal of an employee or Subcontractor employee, the Service Provider shall notify the Contracting Officer's Representative (COR) within 24 hours. For normal separations, the Service Provider shall submit the checklist on the last day of employment or work on the contract.

As requested, Service Providers shall assist the ICE Point of Contact (ICE/POC), Contracting Officer, or COR with completing ICE Form 50-005/Contractor Employee Separation Clearance Checklist by returning all Government-furnished property including but not limited to computer equipment, media, credentials and passports, smart cards,

mobile devices, PIV cards, calling cards, and keys and terminating access to all user accounts and systems.

B. Privacy Training, Safeguarding, and Remediation If the Safeguarding of Sensitive Information (MAR 2015) and Information Technology Security and Privacy Training (MAR 2015) clauses are included in this contract, section B of this clause is deemed self- deleting.

## (1) Required Security and Privacy Training for Contractors

Service Provider shall provide training for all employees, including Subcontractors and independent contractors who have access to sensitive personally identifiable information (PII) as well as the creation, use, dissemination and/or destruction of sensitive PII at the outset of the employee's work on the contract and every year thereafter. Training must include procedures on how to properly handle sensitive PII, including security requirements for the transporting or transmission of sensitive PII, and reporting requirements for a suspected breach or loss of sensitive PII. All Service Provider employees are required to take the Privacy at DHS: Protecting Personal Information training course. This course, along with more information about DHS security and training requirements for Contractors, is available at www.dhs.gov/dhs-security-andtraining-requirements-contractors. The Federal Information Security Management Act (FISMA) requires all individuals accessing ICE information to take the annual Information Assurance Awareness Training course. These courses are available through the ICE intranet site or the Agency may also make the training available through hypertext links or CD. The Service Provider shall maintain copies of employees' certificates of completion as a record of compliance and must submit an annual e-mail notification to the ICE Contracting Officer's Representative that the required training has been completed for all the Service Provider's employees.

## (2) Safeguarding Sensitive PII Requirement

Service Provider employees shall comply with the Handbook for Safeguarding sensitive PII at DHS at all times when handling sensitive PII, including the encryption of sensitive PII as required in the Handbook. This requirement will be flowed down to all subcontracts and lower tiered subcontracts as well.

## (3) Non-Disclosure Agreement Requirement

All Service Provider personnel that may have access to PII or other sensitive information shall be required to sign a Non-Disclosure Agreement (DHS Form 11000-6) prior to commencing work. The Service Provider shall maintain signed copies of the NDA for all employees as a record of compliance. The Service Provider shall provide copies of the signed NDA to the Contracting Officer's Representative (COR) no later than two (2) days after execution of the form.

(4) Prohibition on Use of PII in Vendor Billing and Administrative Records The Service Provider's invoicing, billing, and other financial/administrative records/databases may not store or include any sensitive Government information, such as PII that is created, obtained, or provided during the performance of the contract. It is acceptable to list the names, titles and contact information for the Contracting Officer, Contracting Officer's Representative, or other ICE personnel associated with the administration of the contract in the invoices as needed.

- (5) Reporting Suspected Loss of Sensitive PII
  Service Providers must report the suspected loss or compromise of sensitive PII to ICE in
  a timely manner and cooperate with ICE's inquiry into the incident and efforts to
  remediate any harm to potential victims.
- 1. The Service Provider must develop and include in its security plan (which is submitted to ICE) an internal system by which its employees and Subcontractors are trained to identify and report the potential loss or compromise of sensitive PII.
- 2. The Service Provider must report the suspected loss or compromise of sensitive PII by its employees or Subcontractors to the ICE Security Operations Center (480-496-6627), the Contracting Officer's Representative (COR), and the Contracting Officer within one (1) hour of the initial discovery.
- 3. The Service Provider must provide a written report to ICE within 24 hours of the suspected loss or compromise of sensitive PII by its employees or Subcontractors. The report must contain the following information:
- a. Narrative or detailed description of the events surrounding the suspected loss or compromise of information.
- b. Date, time, and location of the incident.
- c. Type of information lost or compromised.
- d. Service Provider's assessment of the likelihood that the information was compromised or lost and the reasons behind the assessment.
- e. Names of person(s) involved, including victim, Service Provider employee/Subcontractor and any witnesses.
- f. Cause of the incident and whether the company's security plan was followed and, if not, which specific provisions were not followed.
- g. Actions that have been or will be taken to minimize damage and/or mitigate further compromise.
- h. Recommendations to prevent similar situations in the future, including whether the security plan needs to be modified in any way and whether additional training may be required.
- 4. The Service Provider shall provide full access and cooperation for all activities determined by the Government to be required to ensure an effective incident response, including providing all requested images, log files, and event information to facilitate rapid resolution of sensitive information incidents.
- 5. At the Government's discretion, Service Provider employees or Subcontractor employees may be identified as no longer eligible to access sensitive PII or to work on that contract based on their actions related to the loss or compromise of sensitive PII.

#### (6) Victim Remediation

The Service Provider is responsible for notifying victims and providing victim remediation services in the event of a loss or compromise of sensitive PII held by the Service Provider, its agents, or its Subcontractors, under this contract. Victim remediation services shall include at least 18 months of credit monitoring and, for serious or large incidents as determined by the Government, call center help desk services for the individuals whose sensitive PII was lost or compromised. The Service Provider and ICE will collaborate and agree on the method and content of any notification that may be required to be sent to individuals whose sensitive PII was lost or compromised.

- C. Government Records Training, Ownership, and Management
- (1) Records Management Training and Compliance
- (a) The Service Provider shall provide DHS basic records management training for all employees and Subcontractors that have access to sensitive PII as well as to those involved in the creation, use, dissemination and/or destruction of sensitive PII. This training will be provided at the outset of the Subcontractor's/employee's work on the contract and every year thereafter. This training can be obtained via links on the ICE intranet site or it may be made available through other means (e.g., CD or online). The Service Provider shall maintain copies of certificates as a record of compliance and must submit an e-mail notification annually to the Contracting Officer's Representative verifying that all employees working under this contract have completed the required records management training.
- (b) The Service Provider agrees to comply with Federal and Agency records management policies, including those policies associated with the safeguarding of records covered by the Privacy Act of 1974. These policies include the preservation of all records created or received regardless of format, mode of transmission, or state of completion.
- (2) Records Creation, Ownership, and Disposition
- (a) The Service Provider shall not create or maintain any records not specifically tied to or authorized by the contract using Government IT equipment and/or Government records or that contain Government Agency data. The Service Provider shall certify in writing the destruction or return of all Government data at the conclusion of the contract or at a time otherwise specified in the contract.
- (b) Except as stated in the Performance Work Statement and, where applicable, the Service Provider's Commercial License Agreement, the Government Agency owns the rights to all electronic information (electronic data, electronic information systems or electronic databases) and all supporting documentation and associated metadata created as part of this contract. All deliverables (including all data and records) under the contract are the property of the U.S. Government and are considered federal records, for which the Agency shall have unlimited rights to use, dispose of, or disclose such data contained therein. The Service Provider must deliver sufficient technical documentation with all data deliverables to permit the agency to use the data.
- (c) The Service Provider shall not retain, use, sell, disseminate, or dispose of any government data/records or deliverables without the express written permission of the

Contracting Officer or Contracting Officer's Representative. The Agency and its Service Providers are responsible for preventing the alienation or unauthorized destruction of records, including all forms of mutilation. Willful and unlawful destruction, damage or alienation of Federal records is subject to the fines and penalties imposed by 18 U.S.C. § 2701. Records may not be removed from the legal custody of the Agency or destroyed without regard to the provisions of the Agency records schedules.

## D. Data Privacy and Oversight

Section D applies to information technology (IT) contracts. If this is not an IT contract, section D may read as self-deleting.

(1) Restrictions on Testing or Training Using Real Data Containing PII
The use of real data containing sensitive PII from any source for testing or training
purposes is generally prohibited. The Service Provider shall use synthetic or de-identified
real data for testing or training whenever feasible. ICE policy requires that any proposal
to use of real data or de-identified data for IT system testing or training be approved by
the ICE Privacy Officer and Chief Information Security Officer (CISO) in advance. In the
event performance of the contract requires or necessitates the use of real data for systemtesting or training purposes, the Service Provider in coordination with the Contracting
Officer or Contracting Officer's Representative and Government program manager shall
obtain approval from the ICE Privacy Office and CISO and complete any required
documentation.

If this IT contract contains the Safeguarding of Sensitive Information (MAR 2015) and Information Technology Security and Privacy Training (MAR 2015) clauses, section D (2) of this clause is deemed self-deleting.

- (2) Requirements for Service Provider IT Systems Hosting Government Data The Service Provider is required to obtain a Certification and Accreditation for any IT environment owned or controlled by the Service Provider or any Subcontractor on which Government data shall reside for the purposes of IT system development, design, data migration, testing, training, maintenance, use, or disposal.
- (3) Requirement to Support Privacy Compliance
- (a) The Service Provider shall support the completion of the Privacy Threshold Analysis (PTA) document when it is required. PTAs are triggered by the creation, modification, upgrade, or disposition of an IT system, and must be renewed at least every three years. Upon review of the PTA, the DHS Privacy Office determines whether a Privacy Impact Assessment (PIA) and/or Privacy Act System of Records Notice (SORN), or modifications thereto, are required. The Service Provider shall provide adequate support to complete the PIA in a timely manner, and shall ensure that project management plans and schedules include the PTA, PIA, and SORN (to the extent required) as milestones. Additional information on the privacy compliance process at DHS, including PTAs, PIAs, and SORNs, is located on the DHS Privacy Office website (www.dhs.gov/privacy) under "Compliance." DHS Privacy Policy Guidance Memorandum 2008-02 sets forth

when a PIA will be required at DHS, and the Privacy Impact Assessment Guidance and Template outline the requirements and format for the PIA.

- (b) If the contract involves an IT system build or substantial development or changes to an IT system that may require privacy documentation, the Service Provider shall assign or procure a Privacy Lead, to be listed under "Key Personnel." The Privacy Lead shall be responsible for providing adequate support to DHS to ensure DHS can complete any required PTA, PIA, SORN, or other supporting documentation to support privacy compliance. The Privacy Lead shall work with personnel from the program office, the ICE Privacy Office, the Office of the Chief Information Officer, and the Records Management Branch to ensure that the privacy documentation is kept on schedule, that the answers to questions in the PIA are thorough and complete, and that questions asked by the ICE Privacy Office and other offices are answered in a timely fashion. The Privacy Lead:
  - Must have excellent writing skills, the ability to explain technology clearly for a non-technical audience, and the ability to synthesize information from a variety of sources.
  - Must have excellent verbal communication and organizational skills.
  - Must have experience writing PIAs. Ideally the candidate would have experience writing PIAs for DHS.
  - Must be knowledgeable about the Privacy Act of 1974 and the E-Government Act of 2002.
  - Must be able to work well with others.
- (c) If a Privacy Lead is already in place with the program office and the contract involves IT system builds or substantial changes that may require privacy documentation, the requirement for a separate Private Lead specifically assigned under this contract may be waived provided the Service Provider agrees to have the existing Privacy Lead coordinate with and support the ICE Privacy POC to ensure privacy concerns are proactively reviewed and so ICE can complete any required PTA, PIA, SORN, or other supporting documentation to support privacy compliance if required. The Service Provider shall work with personnel from the program office, the ICE Office of Information Governance and Privacy, and the Office of the Chief Information Officer to ensure that the privacy documentation is kept on schedule, that the answers to questions in any privacy documents are thorough and complete, that all records management requirements are met, and that questions asked by the ICE Privacy Office and other offices are answered in a timely fashion.

## **Article 31. Quality Control**

A. The Service Provider is responsible for management and quality control actions necessary to meet the quality standards set forth in the Agreement. The Service Provider must provide a Quality Control Plan (QCP) that meets the requirements specified in the Performance Requirements Summary (PRS), Attachment 5A to the CO for concurrence prior to award of the IGSA (or as directed by the CO). The CO will notify the Service Provider of concurrence or required modifications to the plan

- before the Agreement start date. If a modification to the plan is required, the Service Provider must make appropriate modifications and obtain concurrence of the revised plan by the CO before the contract start date.
- B. The Service Provider shall provide an overall QCP that addresses critical operational performance standards for the services required under this contract. The QCP shall ensure that services will be maintained at a uniform and acceptable level. At a minimum, the Service Provider shall periodically review and update the QCP policies and procedures at least on an annual basis. The Service Provider shall audit facility's operations associated with ICE and ICE detainees monthly for compliance with the QCP. The Service Provider shall notify the Government 48 hours in advance of the audit to ensure the COR is available to participate. The Service Provider's QCP shall identify deficiencies, appropriate corrective action(s), and timely implementation plans to the COR.
- C. If the Service Provider proposes changes in the QCP after contract award, the Service Provider shall submit them to the COR for review. If the COR concurs with the changes, the COR shall submit the changes to the CO. The CO may modify the contract to include these changes.

# **Article 32. Quality Assurance Surveillance Program (QASP)**

- A. The Government's Quality Assurance Surveillance Program is based on the premise that the Service Provider, and not the Government, is responsible for management and quality control actions to meet the terms of the Agreement. The Quality Assurance Surveillance Plan (QASP) procedures recognize that unforeseen problems do occur. Good management and use of an adequate Quality Control Plan will allow the facility to operate within acceptable quality levels.
- B. Each phase of the services rendered under this Agreement is subject to inspection both during the Service Provider's operations and after completion of the tasks.
- C. When the Service Provider is advised of any unsatisfactory condition(s), the Service Provider shall submit a written report to the COR addressing corrective/preventive actions taken. The QASP is not a substitute for quality control by the Service Provider.
- D. The COR may check the Service Provider's performance and document any noncompliance; only the Contracting Officer may take formal action against the Service Provider for unsatisfactory performance.
- E. The Government may reduce the invoice or otherwise withhold payment for any individual item of nonconformance observed. The Government may apply various inspection and extrapolation techniques (i.e., 100 % surveillance, random sampling, planned sampling, unscheduled inspections) to determine the quality of services, the appropriate reductions, and the total payment due.

- F. Attachment 4 of this Agreement sets forth the procedures and guidelines that ICE will use to inspect the technical performance of the Service Provider. It presents the financial values and mechanisms for applying adjustments to the Service Provider's invoices as dictated by work performance measured to the desired level of accomplishment.
  - 1. The purpose of the QASP is to:
    - a. Define the roles and responsibilities of participating Government officials.
    - b. Define the types of work to be performed.
    - c. Describe the evaluation methods that will be employed by the Government in assessing the Service Provider's performance.
    - d. Describe the process of performance documentation.
  - 2. Roles and Responsibilities of Participating Government Officials
    - a. The COR(s) will be responsible for monitoring, assessing, recording, and reporting on the technical performance of the Service Provider on a day-to-day basis. The COR(s) will have primary responsibility for completing "Quality Assurance Surveillance Forms" to document their inspection and evaluation of the Service Provider's work performance.
    - b. The Contracting Officer (CO) or designee has overall responsibility for evaluating the Service Provider's performance in areas of contract compliance, contract administration, and cost and property control. The CO shall review the COR's evaluation of the Service Provider's performance and invoices. If applicable, deductions will be assessed in accordance with the evaluation of the Service Provider's performance, e.g., monetary adjustments for inadequate performance.
- G. The rights of the Government and remedies described in this section are in addition to all other rights and remedies set forth in this Agreement. Any reductions in the Service Provider's invoice shall reflect the contract's reduced value resulting from the Service Provider's failure to perform required services. The Service Provider shall not be relieved of full performance of the services hereunder and may be terminated for default based upon inadequate performance of services, even if a reduction was previously taken for any inadequate performance.

#### **Article 33. Exclusivity**

The Service Provider agrees that the Facility is to be for the exclusive use of ICE and its detainee population. No other agency shall be allowed to use the Facility to house its detainees, prisoners, or inmates without prior approval of the Contracting Officer. If given approval, a separate bed day rate shall be negotiated with the other agency and ICE shall not be responsible for payment related to beds used by another agency. The other agency shall be separately invoiced for the beds it uses. The duration of the use of beds will be determined on a case by case basis.

#### Article 34. Use of Service Provider's Policies and Procedures

The Contracting Officer shall approve the Service Provider's policies and procedures for use under this Agreement. Upon approval, the Service Provider is authorized to use its policies and procedures in conjunction with the Performance-Based National Detention Standards mandated under this Agreement.

#### Article 35. Accreditation

The Service Provider shall have eighteen (18) months from issuance of the task order to fund this Agreement to become American Correctional Association (ACA) accredited. The Service Provider shall, within nine (9) months from the date this facility becomes operational, formally apply for accreditation to the ACA. Once full accreditation has been obtained, the Service Provider shall maintain this accreditation throughout the life of the Agreement, inclusive of any period extensions. The Service Provider shall provide the Contracting Officer with written proof of such application within five (5) days of the application. The Service Provider shall provide the Contracting Officer with written proof of its accreditation within five (5) days of notification of its accreditation.

#### **Article 36. Physical Plant Requirements**

A. Enforcement and Removal Operations Office Space: currently not included in the bed day rate for this agreement

The Service Provider shall refer to ICE Design Standards (ICE Design Standards Website to be Inserted Here) for specific office and workstation sizes and specific furnishing requirements for a bed facility. The Standards include but are not limited to the following:

- 1. A total of offices and workstations as outlined below:
  - a. Office Assistant Field Office Director GS-1801-
  - b. Office Officer in Charge GS-1801-
  - c. Office Assistant Officer in Charge GS-1801-
  - d. Office Intelligence Officer GS-1801-
  - e. Office Chief Immigration Enforcement Agent GS-1801-
  - f. Offices Supervisory Detention & Deportation Officers GS-1801-
  - g. Offices Deportation Officers GS-1801-
  - h. Offices Supervisory Immigration Enforcement Agents GS-1801-
  - i. Workstations Immigration Enforcement Agents GS-1801-
  - j. Offices Supervisory Deportation Assistant, GS-1802-
  - k. Workstations Detention & Removal Assistants GS-1802-

- 1. Office Mission Support Specialist GS-0301-
- m. Offices Contracting Officer's Representative, GS-1102-
- n. Office Intelligence Research Specialist GS-1801-
- o. Office Training Officer GS-1801-
- p. Workstations Mission Support Assistant GS-0301-
- q. Workstation Receptionist
- r. Workstation OIC Secretary
- s. Workstation Records Tech
- t. Workstation Mail/File Clerk
- u. File rooms (see Standards for size and quantity)
- v. Conference rooms adjacent to or within ICE area (see Standards for size and quantity)
- w. Employee break rooms (see Standards for size and quantity)
- x. IT computer support rooms must be provided through out ICE space per the specifications. Including specialized requirements for climate control of IT equipment rooms for Public Health Service, Executive Office of Immigration Review, and ICE office area.
- y. Actual location, layout, configuration, and size of rooms will be determined during the final design phase.

# B. Office of the Principle Legal Advisor (OPLA) Space

The Service Provider shall refer to ICE Design Standards for specific office and workstation sizes and specific furnishing requirements for a bed facility. All furniture and case goods shall be furnished by the Service Provider in accordance with ICE Design Standards. The Standards include but are not limited to the following:

- 1. Office Deputy Chief Counsel (see Standards for size)
- 2. Offices Assistant Chief Counsel (see Standards for size)
- 3. Workstations Legal Technicians (see Standards for size)
- 4. Workstation Mail/File Clerk
- 5. Office support space must be provided per the ICE OPLA Design Standards.

# C. Executive Office for Immigration Review (EOIR) Space

The Service Provider shall refer to ICE/EOIR Design Standards for specific office and workstation sizes and specific furnishing requirements for a bed facility. All furniture and case goods shall be furnished by the Service Provider in accordance with ICE Design Standards. The Standards include but are not limited to the following:

1. Courtrooms and accompanying office and support space as per the EOIR Design Standards for a bed facility. The office space is per the EOIR Design

Standards. Each courtroom should have the capability to hold live court as well as hold video teleconferencing court. All furniture and case goods shall be furnished by the Service Provider in accordance with ICE Design Standards.

- 2. Hard walled offices (see Standards for size)
- 3. Workstations (see Standards for size)
- 4. Visitation space must be provided to meet the ACA and 2011 PBNDS standards.
- 5. Separate entrance for judges required with complete security system and access to parking lot. Must be ADA compliant.
- 6. EOIR Support Space must be provided per the EOIR Design Standards.

# D. Health Services Space

Health Services Space: Health services will be provided by the Service Provider or if applicable, through its sub-Service Provider. Healthcare Services Design Standards shall be in accordance with applicable ICE requirements when provided by the Service Provider.

#### E. Processing Area

The processing area shall be designed to process detainees as required in high frequency rates and varying numbers i.e., a busload up to 100 detainees at one time. The processing area shall be in compliance with the ICE Hold Room Standard and the 2011 PBNDS.

#### F. Furniture

All furniture and case goods shall be furnished by the Service Provider in accordance with ICE Design Guide and specifications, which include ICE support space and all operational components which include EOIR, OPLA and IHSC space as required in accordance with the ICE Design Standards.

# G. ICE IT Equipment

ICE will provide and install IT equipment in office spaces for ICE personnel only, to include computer workstations and screens, printers and fax machines. All infrastructure, cabling, and interfacing equipment shall be provided by the Service Provider at time of construction.

**NOTE:** ICE IT system must be a complete, independent and physically separate system from the Service Provider's IT system. The system shall serve all operational components: ICE, OPLA, and IHSC. EOIR shall have a separate system within EOIR IT space as per the EOIR Design Standards.

For further ICE and OPLA space requirements, please see Contract Detention Facility (CDF) Design Standards for Immigration and Customs Enforcement

(ICE), May 14, 2007; addendums: ICE Cabling Standards; Phone Specifications.

# H. Communication Equipment

1. The Service Provider shall purchase, install and maintain a complete and operating communication system, which includes but is not limited to: cabling, fiber optics, patch panels, landing blocks, circuits, PBX and voice mail, phone sets and other supporting infrastructure and supporting system in compliance with ICE specifications. Separate billing to ICE must be established on all reoccurring service fees for communications and IT. Systems shall be installed specifically for ICE use.

# 2. Service Provider to Insert specifications for communications system here.

**NOTE:** ICE communication system must be a complete, independent and physically separate system from the Service Provider communication system, and billed separately. The system shall serve all operational components: ICE, OPLA, and IHSC. If applicable, EOIR shall have a separate system within EOIR IT space as per the EOIR Design.

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This Inter-Governmental Service Agreement (IGSA) is entered into between the United States Department of Homeland Security (DHS), Immigration and Customs Enforcement (ICE), and the Willacy County Local Government Corporation.				
This IGSA authorized the Willacy County Local Government Corporation to provide detention and detention-related services at the El Valle facility located in Willacy County, Texas. Exempt Action: Y Sensitive Award: SPII Delivery Location Code: ICE/ERO ICE Enforcement & Removal Immigration and Customs Enforcement 801 I Street, NW				
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POP: August 1, 2018 - September 30, 2018  Obligated Amount: \$0.00  Product/Service Code: \$206  Product/Service Code: \$206  Product/Service Description: HOUSEKEEPING- GUARD  Bed Day Funding Beds) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Bed Day Funding Above Guaranteed Minimum (Phase 2)	This Inter-Governmental Service Agreement (IGSA) is entered into between the United States Department of Homeland Security (DHS), Immigration and Customs Enforcement (IGE), and the Willacy County Local Government Corporation.  This IGSA authorized the Willacy County Local Government Corporation to provide detention and detention-related services at the El Valle facility located in Willacy County, Texas.  Exempt Action: Y Sensitive Award: SPII  Delivery Location Code: ICE/ERO ICE Enforcement & Removal Immigration and Customs Enforcement 801 I Street, NW  MINIMISED DE 20536  Period of Performance: 07/18/2018 to 07/17/2023  Bed Day Funding Beds) Phase 1 Rate: Guaranteed Minimum of beds effective July 18, 2018. POP: July 18, 2018 - July 31, 2018 Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD  Bed Day Funding Beds) Phase 2 Rate: Guaranteed Minimum of beds effective August 1, 2018. POP: August 1, 2018 - September 30, 2018 Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD  Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 3 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 4 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 5 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 6 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2)	This Inter-Governmental Service Agreement (IGSA) is entered into between the United States Department of Homeland Security (DHS), Immigration and Customs Enforcement (ICE), and the Willacy County Local Government Corporation.  This IGSA authorized the Willacy County Local Government Corporation.  This IGSA authorized the Willacy County Local Government Corporation to provide detention and detention-related services at the El Valle facility located in Willacy County, Texas.  Exempt Action: Y Sensitive Award: SPII Delivery Location Code: ICE/ERO ICE Enforcement & Removal Immigration and Customs Enforcement 801 I Street, NW Machington Del 20536  Period of Performance: 07/18/2018 to 07/17/2023  Bed Day Funding Beds) Phase 1 Rate: Guaranteed Minimum of beds effective July 18, 2018.  POP: July 18, 2018 - July 31, 2018  Obligated Amount: \$0.00 Product/Service Code: \$206 Product/Service Description: HOUSEKEEPING- GUARD  Bed Day Funding Beds) Phase 2 Rate: Guaranteed Minimum of beds effective August 1, 2018. POP: August 1, 2018 - September 30, 2018  Obligated Amount: \$0.00 Product/Service Description: HOUSEKEEPING- GUARD  Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Beds Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Bed Day Funding Above Guaranteed Minimum (Phase 2) Phase 2 Rate: Bed Bed Bed Pick August 1, 2018 - September 30, 2018.  Obligated Amount: \$0.00

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(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD				
0004	Bed Day Funding Phase 3 Rate:  Guaranteed Minimum of 750 beds effective October 1, 2018.  Obligated Amount: \$0.00  Product/Service Code: S206  Product/Service Description: HOUSEKEEPING- GUARD		EA		
0005	Bed Day Funding Above Guaranteed Minimum (Phase 3) Phase 3 Rate: Beds Effective October 1, 2018. Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD		EA		
0006	Escort Services - Regular Rate Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD		EA		
0007	Escort Services - Overtime Rate Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD		EA		
0008	Stationary Guard - Regular Rate Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD		EΑ		
0009	Stationary Guard - Overtime Rate Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD		EA		
0010	Volunteer Detainee Work Program Obligated Amount: \$0.00 Continued		EA		

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(A) TEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD				
)11	Operations Overtime All Overtime shall be billed in accordance with written permission from the Contracting Officer or the Contracting Officer's Representative. Obligated Amount: \$0.00 Product/Service Code: S206 Product/Service Description: HOUSEKEEPING- GUARD		EA		
	Invoice Instructions ICE - ERO Contracts				
	Invoicing Instructions:				
	Service Providers/Contractors shall use these procedures when submitting an invoice.				
	1. Invoice Submission: Invoices shall be submitted in a ".pdf" format in accordance with the contract terms and conditions [Contract Specialist and Contracting Officer to disclose if on a monthly basis or other agreed to terms"] via email, United States Postal Service (USPS) or facsimile. All invoices must include the following information:				
	DHS, ICE Financial Operations - Burlington P.O. Box 1620 ATTN: ICE-ERO/FOD-FAO Williston, VT 05495-1620				
	The Contractors Data Universal Numbering System (DUNS) Number must be registered and active in the System for Award Management (SAM) at https://www.sam.gov prior to award and shall be notated on every invoice submitted to ensure prompt payment provisions are met. The ICE program office identified in the task order/contract shall also be notated on every invoice.  Invoices can be submitted using one of the following methods:				
	(i). Email: Continued				

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EM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	<ul> <li>Invoice.Consolidation@ice.dhs.gov</li> <li>Contracting Officer Representative (COR) or Government Point of Contact (GPOC)</li> <li>Contract Specialist/Contracting Officer</li> </ul>				9
	Each email shall contain only (1) invoice in ".pdf" format and the invoice number shall be indicated on the subject line of the email.				
	(ii). USPS:				
	DHS, ICE Financial Operations - Burlington P.O. Box 1620 ATTN: ICE-ERO/FOD-FAO Williston, VT 05495-1620				
	(iii). Facsimile:				
	Alternative Invoices shall be submitted to: (802)-288-7658				Ø
	Submissions by facsimile shall include a cover sheet, point of contact and the number of total pages				
	Note: the Service Providers or Contractors Dunn and Bradstreet (D&B) DUNS Number must be registered in the System for Award Management (SAM) at https://www.sam.gov prior to award and shall be notated on every invoice submitted to ensure prompt payment provisions are met. The ICE program office identified in the task order/contract shall also be notated on every invoice.	3			
	2. Content of Invoices: Each invoice shall contain the following information in accordance with 52.212-4 (g), as applicable:	E.			
	(i). Name and address of the Service Provider/Contractor. Note: the name, address and DUNS number on the invoice MUST match the information in both the Contract/Agreement and the information in the SAM. If payment is remitted to another entity, the name, address and DUNS information of that entity must also be provided which will require Government Continued				
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(A) EM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	verification before payment can be processed;				
	(ii). Dunn and Bradstreet (D&B) DUNS Number;				
	(iii). Invoice date and invoice number;				
	(iv). Agreement/Contract number, contract line item number and, if applicable, the order number;				
	(v). Description, quantity, unit of measure, unit price, extended price and period of performance of the items or services delivered;				
	(vi). If applicable, shipping number and date of shipment, including the bill of lading number and weight of shipment if shipped on Government bill of lading;				
	(vii). Terms of any discount for prompt payment offered;				
	(viii). Remit to Address;				
	(ix). Name, title, and phone number of person to resolve invoicing issues (If practicable);				is .
	(x). ICE program office designated on order/contract/agreement;				
	<pre>(xi). Mark invoice as "Interim" (Ongoing performance and additional billing expected) and "Final" (performance complete and no additional billing) and;</pre>				
	(xii). Electronic Funds Transfer (EFT) banking information in accordance with 52.232-33 Payment by Electronic Funds Transfer - System for Award Management or 52-232-34, Payment by Electronic Funds Transfer - Other than System for Award Management.				
	3. Invoice Supporting Documentation. To ensure payment, the vendor must submit supporting documentation which provides substantiation for the invoiced costs to the Contracting Officer Representative (COR) or Point of Contact (POC) identified in the contract. Invoice charges must align with the contract CLINs. Supporting				
	Continued				

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(A) EM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	documentation is required when guaranteed				
	minimums are exceeded and when allowable costs				
	are incurred. Details are as follows:				
	(i). Guaranteed Minimums. If a guaranteed minimum				
	is not exceeded on a CLIN(s) for the invoice				
	period, no supporting documentation is required.				
	When a guaranteed minimum is exceeded on a CLIN				
	(s) for the invoice period, the Contractor is				
	required to submit invoice supporting				
	documentation for all detention services provided				
	during the invoice period which provides the				
	information described below:				
	a. Detention Bed Space Services				
	1) Bed day rate;				
	2) Detainees check-in and check-out dates;				
	3) Number of bed days multiplied by the bed day				
	rate;				
	4) Name of each detainee;				
	5) Detainees identification information				
	('') Dilambia Tanana Cast Final Hait Duice				
	(ii). Allowable Incurred Cost. Fixed Unit Price Items (items for allowable incurred costs, such				
A.	as transportation services, stationary guard or				
	escort services, transportation mileage or other				
	Minor Charges such as sack lunches and detainee				
	wages): shall be fully supported with				
	documentation substantiating the costs and/or				
	reflecting the established price in the contract				
	and shall be submitted in .pdf format:				
	a. Detention Bed Space Services. For detention				
	bed space CLINs without a GM, the supporting				
	documentation must include:				
	N				
	1) Bed day rate;				
	2) Detainees check-in and check-out dates;				
	3) Number of bed days multiplied by the bed day				
	rate;				
	4) Name of each detainee; 5) Detainees identification information				
	5) Detainees identification information				
	b. Transportation Services: For transportation				
	CLINs without a GM, the supporting documentation				
	must include:				
	<ol> <li>Mileage rate being applied for that invoice;</li> </ol>				
	Continued				
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(A) FEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	2) Number of miles;				
	3) Transportation routes provided;				
	4) Locations serviced;				*
	5) Names of detainees transported;		9		
	6) Itemized listing of all other charges; and,				
	7) For reimbursable expenses (e.g. travel				
	expenses, special meals, etc.) copies of all				
	receipts.				
	c. Stationary Guard Services: The itemized				
	monthly invoice shall state:				
	1) The location where the guard services were				
	provided,				
19	2) The employee guard names and number of hours being billed,				
	3) The employee guard names and duration of the				
	billing (times and dates), and				
	4) For individual or detainee group escort				
	services only, the name of the detainee(s) that				
	was/were escorted.				
	d. Other Direct Charges (e.g. VTC support,				
	transportation meals/sack lunches, volunteer				
	detainee wages, etc.):				
	The invoice shall include appropriate				
	supporting documentation for any direct charge				
	billed for reimbursement. For charges for				
	detainee support items (e.g. meals, wages, etc.),				
	the supporting documentation should include the				
	name of the detainee(s) supported and the date(s)				
	and amount(s) of support.				
	(iii) Firm Fixed-Price CLINs. Supporting				
	documentation is not required for charges for FFP				
	CLINs.				
	4. Safeguarding Information: As a contractor or				
- 1	vendor conducting business with Immigration and				
	Customs Enforcement (ICE), you are required to				
- 1	comply with DHS Policy regarding the safeguarding				
	of Sensitive Personally Identifiable Information				
	(PII). Sensitive PII is information that				
	identifies an individual, including an alien, and				
	could result in harm, embarrassment,				
	inconvenience or unfairness. Examples of				
	Sensitive PII include information such as:				
	Continued				
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(A) EM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	Social Security Numbers, Alien Registration				
	Numbers (A-Numbers), or combinations of				
	information such as the individuals name or other			4	
	unique identifier and full date of birth,				
	citizenship, or immigration status.				
	As part of your obligation to safeguard				
	information, the follow precautions are required:				
	(i) Email supporting documents containing				
	Sensitive PII in an encrypted attachment with				
	password sent separately to the Contracting				
	Officer Representative assigned to the contract.				
	(ii) Never leave paper documents containing				
	Sensitive PII unattended and unsecure. When not				
	in use, these documents will be locked in				
	drawers, cabinets, desks, etc. so the information				
	is not accessible to those without a need to know.				
	(iii) Use shredders when discarding paper				
	documents containing Sensitive PII.				
	(iv) Refer to the DHS Handbook for Safeguarding				
	Sensitive Personally Identifiable Information				
	(March 2012) found at				
	http://www.dhs.gov/xlibrary/assets/privacy/dhs-pri				
	vacy-safeguardingsensitivepiihandbook-march2012.pd				
	f for more information on and/or examples of				
	Sensitive PII.				
	5. Invoice Inquiries. If you have questions				
	regarding payment, please contact ICE Financial				
	Operations at				
	1-877-491-6521 or by e-mail at				
	OCFO.CustomerService@ice.dhs.gov.				
	3				
	The total amount of award: \$0.00. The obligation				
	for this award is shown in box 24.				
	"				