**Condition of Confinement Inspection Worksheet** (This document must be attached to each G-324A Detention Review Form) **This Form is to be used for Inspections of Facilities used over 72 Hours** 



### Performance-Based National Detention Standards Inspection Worksheet for Over 72 Hour Facilities

5-11-09 update

- Intergovernmental Service Agreement (IGSA)
  - ICE Service Processing Center (SPC)
  - ICE Contract Detention Facility (CDF)

#### Name

**Eloy Federal Detention Center** 

Address (Street and Name)

1705 East Hanna Road

City, State and Zip Code

Eloy, Arizona 85131

County

Penal

Name and Title of Chief Executive Officer (Warden/Superintendent/Facility Administrator)

(b)(6), (b)(7)(c) **Warden** 

Name and Title of Lead Compliance Inspector

(b)(6), (b)(7)(c) Lead Compliance Inspector

Date[s] of Review

From 1/31/2012 to 2/2/2012

Type of Review

🛛 Headquarters 🛛 🗌 Operational

Special Assessment

**Other** 

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#### Introduction to the G324A Over 72hour Facility Detention Inspection Worksheets

#### What is "Performance-Based"?

Unlike "policy and procedures" that focus solely on what is to be done, performance-based policy starts with a focus on the results or outcomes that the required procedures are expected to accomplish. Each National Detention Standard has been revised to produce Expected Outcomes that are clearly stated. Each standard reflects the overall mission and purpose of the agency and contributes to the goal that has been articulated.

Expected Practices found in the National Detention Standards (NDS) represent what is to be done to accomplish the Expected Outcomes that will meet the Purpose and Scope of the Detention Standard.

Outcome Measures (*key indicators*) are identifiers used to verify whether a facility is accomplishing the goals, of the outcomes expected.

The original 38 NDS have been revised into 41 performance-based standards. During the development four new standards were added to include: News Media, Searches of Detainees, Sexual Abuse and Assault Prevention and Intervention and Staff Training. The two standards on Special Management Units were condensed into one standard. The new performance-based standards have incorporated American Correctional Association (ACA) Adult Local Detention Facility standards, which are the industry benchmark.

#### Worksheet Overview

There are two sets of Detention Review Worksheets that are used to assess facility compliance with the National Detention Standards (NDS). Both sets of these worksheets are derived from the policy and procedures set forth in the NDS. The G324A is for use with facilities that house detainees for over 72 hours, while the G324B is for use with facilities that house detainees for less than 72 hours.

The G324B is for use with facilities that house detainees less than 72 hours and does not contain the same amount of requirements as the G324A in the following NDS: Correspondence and Other Mail, Escorted Trips for Non-Medical Emergencies, Law Libraries and Legal Material, Legal Rights Group Presentations, Marriage Requests, Recreation, and Voluntary Work Program. These standards were not included in the prior version of the G324B, due to the short term nature of detention in facilities that are used for 72 hours or less. These sections are now included in the G324B but only to the extent that facilities seek applicability and are not mandated by ICE. For example, voluntary work programs are not required, but if detainees work, compliance with the NDS is required.

Mandatory components in several of the standards have been indicated in the worksheets. Mandatory items are those which must be met in order for the facility to receive a "Meets Standards" rating for that standard. These mandatory components typically represent life safety issues. A "Does Not Meet Standards" on one of these components is very serious. Failing to meet one of the mandatory components means that the overall facility review rating will be "Does Not Meet Standards".

The *Outcome Measures Worksheet* section is completely new for the performance-based NDS. The Outcome Measures Worksheets will be completed by facility staff prior to arrival of the review team at the

facility to be reviewed. Ideally, this information will be maintained on a continuous basis by the facility as part of a *key indicators* database to provide a perpetual record for monitoring facility performance. The Reviewer in Charge (RIC) will review facility outcome measures data and provide analysis of the data to describe facility performance and trends.

#### Worksheet Completion

Reviewers are required to complete each item within each section of the G324A and G324B Detention Review Worksheets. Worksheets are in a uniform format with 5 columns with NDS purpose and scope cited at the top of the worksheet. Column 1 contains the NDS standard assessment component. Columns 2-4 are provided for the ratings assigned to each component that is assessed. While there is a column titled N/A or not applicable, the N/A rating should be used rarely and only when applicable. The remarks section is provided for reviewers to include details on each rating that may raise a question such as the "Does Not Meet Standard" or "N/A" ratings.

A Remarks section is also provided at the end of the outcome measures section for summary comments and analysis of outcome measures data. The information included in the worksheet components remarks sections and in the final summary remarks section should be considered for inclusion in the reviewer report that summarizes the overall facility review process.

#### **Outcome Measures Completion**

The Outcome Measures Worksheets will be completed by facility staff prior to arrival of the review team. Ideally, this information will be maintained on a continuous basis by the facility as part of a *key indicators* database to provide a perpetual record for monitoring facility performance. Data should be verified as accurate by the facility before including it in the database. Outcome measure data is intended to assess facility issues related to the NDS, so care should be taken to focus on ICE related issues. For example when computing the average daily population (ADP), assess and provide information on the ICE population.

The RIC will review facility outcome measures data and provide analysis of the data to describe facility performance and trends. In a few instances outcome measures are not provided for some the NDS because after careful consideration of the standard the assessment process has been determined to be more process oriented in nature.

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#### SECTION III – ORDER

**Disciplinary System** 

#### **SECTION IV – CARE**

Food Service Hunger Strikes Medical Care Personal Hygiene Suicide Prevention and Intervention Terminal Illness, Advance Directives, and Death

#### **SECTION V – ACTIVITIES**

Correspondence and Other Mail Escorted Trips for Non-Medical Emergencies Marriage Requests Recreation Religious Practices Telephone Access Visitation Voluntary Work Program

#### **SECTION VI – JUSTICE**

Detainee Handbook Grievance System Law Libraries and Legal Material Legal Rights Group Presentations

#### SECTION VII – ADMINISTRATION & MANAGEMENT

Detention Files News Media Interviews and Tours Staff Training Transfer of Detainees

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**Performance-Based National Detention Standards** 

## **Section I SAFETY**

- 1 Emergency Plans
- 2 Environmental Health and Safety
- 3 Transportation (By Land)

PART 1 – 1. EMI	PART 1 – 1. EMERGENCY PLANS					
This Detention Standard ensures a safe environment for deta quickly and effectively respond to any emergency situations t						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
1. No Detainee or detainee groups exercise control or authority over other detainees.						
<ul> <li>2. Detainees are protected from:</li> <li>Personal abuse</li> <li>Corporal punishment</li> <li>Personal injury</li> <li>Disease</li> <li>Property damage</li> <li>Harassment from other detainees</li> </ul>				The detainee handbook and other written documentation confirm that the facility meets the requirements of this component.		
<ul> <li>3. Staff is trained to identify signs of detainee unrest.</li> <li>What type of training and how often?</li> </ul>				During annual refresher training and initial orientations staff is trained on suicide prevention, detainee communications, conflict management and crisis communication.		
4. Staff effectively disseminates information on facility climate, detainee attitudes, and moods to the Facility Administrator.						
5. There is a designated person or persons responsible for emergency plans and their implementation. Sufficient time is allotted to the person or group for development and implementation of the plans.				Facility policy designates the Chief of Security as the person responsible for emergency plans and their implementation.		
<ol> <li>Each emergency plan is assigned a number and is strictly accounted for. A list identifying the location of each emergency plan is maintained by the Chief of Security or equivalent.</li> </ol>				Each emergency plan is assigned a number and a location where it is to be maintained. The Chief of Security keeps a list that identifies the location of each emergency plan.		
7. All staff receives training in the emergency plans during their orientation training as well as during their annual training.				A review of the annual training plan confirmed that staff receives training on emergency plans during orientation and during annual refresher training.		
8. The General Section of the emergency plans discusses alternate routes to the facility for staff to use in the event the primary route is impassable.						
<ul> <li>9. The plans address the following issues:</li> <li>Confidentiality</li> <li>Accountability (copies and storage locations)</li> <li>Annual review procedures and schedule</li> <li>Revisions</li> </ul>				The requirements of this component are included in the facility emergency plan.		

PART 1 – 1. EMERGENCY PLANS							
This Detention Standard ensures a safe environment for detainees and employees by having in place contingency plans to quickly and effectively respond to any emergency situations that arise and to minimize their severity.							
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks			
10. Contingency plans include a comprehensive general section with procedures applicable to most emergency situations, including procedures for handling detainees with special needs.				The requirements of this component are included in the facility emergency plan.			
11. Contingency plans include a procedure for notification of neighbors residing in close proximity to the facility.		$\boxtimes$		The contingency plans do not include a procedure for notification of neighbors residing in close proximity to the facility.			
<ul> <li>12. The facility has cooperative contingency plans with applicable:</li> <li>Local law enforcement agencies</li> <li>State agencies</li> <li>Federal agencies</li> </ul>	$\boxtimes$			The facility has cooperative contingency plans with local law enforcement agencies, state agencies, and federal agencies.			
13. The facility conducts mock emergency exercises with agencies or departments with which they share mutual aid agreements and Memoranda of Understandings. The exercises should test specific emergency plans to assess their effectiveness.	$\boxtimes$			The facility conducts mock emergency exercises with agencies or departments with which they share mutual aid agreements.			
14. All staff receives copies of the Facility Hostage policy and procedures.				Each staff person is provided with the facility hostage policy and procedures during annual refresher training.			
15 (b)(7)e Within 24 hours after release, hostages are screened for medical and psychological effects.				(b)(7)e hostages to be screened for medical and psychological effects within 24 hours.			
16. The facility maintains a list of translator services in the event one is needed during a hostage crisis.	$\boxtimes$			The facility maintains a list of translator services in the event one is needed during a hostage crisis.			
17. Emergency plans include emergency medical treatment for staff and detainees during and after an incident.				The facility emergency plans include procedure to provide medical treatment for staff and detainees.			
<ol> <li>The Food Service Department maintains at least 3- days' worth of emergency meals for staff and detainees.</li> </ol>	$\boxtimes$			The Food Service Department maintains a 3-days' supply of emergency meals for staff and detainees.			
19. Written plans illustrate locations of shut-off valves and switches for utilities (water, gas, electric).	$\boxtimes$			The facility emergency plans include written plans that illustrate shut-off valves and switches for water, gas, and electricity.			

PART 1 – 1. EME	RGEN	CY PLANS				
This Detention Standard ensures a safe environment for detainees and employees by having in place contingency plans to quickly and effectively respond to any emergency situations that arise and to minimize their severity.						
Components	Meets Standard	Does Not Meet Standard	<b>V</b> /N	Remarks		
20. Written plans include a Staff Work Stoppage procedure. This procedure is available for limited supervisory review.	$\boxtimes$			A review of the facility emergency plan confirmed that written work stoppage procedures are included.		
<ul> <li>21. (MANDATORY) Written procedures cover:</li> <li>Work/Food Strike</li> <li>Fire</li> <li>Environmental Hazard</li> <li>Detainee Transportation System Emergency</li> <li>ICE-wide Lockdown</li> <li>Staff Work Stoppage</li> <li>Disturbances</li> <li>Escapes</li> <li>Bomb Threats</li> <li>Adverse Weather</li> <li>Internal Searches</li> <li>Facility Evacuation</li> <li>Detainee Transportation System Plan</li> <li>Hostages (Internal)</li> <li>Civil Disturbances</li> </ul>				A review of the facility emergency plan confirmed that the facility has written procedures to comply with every requirement of this component. All procedures are clear and specific as to what steps are to be taken by specific staff.		
22. The Emergency Plans specify a procedure for post- emergency debriefings and discussions.	$\boxtimes$			The requirements of this component are included in the facility emergency plan.		
PART 1 – 1. EME	RGEN	CY PLANS				
🖂 Meets Standard 🛛 🗌 Does Not Meet St						

A review of documentation, interviews with facility and ICE staff and on-site observations confirmed that the facility has policy and procedures in place to ensure a safe environment for detainees and employees. The facility's emergency plan includes a contingency plan to quickly and effectively respond to any emergency situation that may arise.

(b)(6), (b)(7)(c) 02/02/2012 Reviewer's Signature / Date

	PART 1 – 2. ENVIRONMENTAL HEALTH AND SAFETY						
	This Detention Standard protects detainees, staff, volunteers, and contractors from injury and illness by maintaining high facility standards of cleanliness and sanitation, safe work practices, and control of hazardous substances and equipment.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
1.	(MANDATORY) The facility has a system for storing, issuing, and maintaining inventories of hazardous materials.	$\boxtimes$			The facility has a system for issuing and maintaining inventories of chemicals as required by the Occupational Safety and Health Administration (OSHA) hazardous communication standard. Facility policy includes the requirements of this component. A review of documentation and on-site observation confirmed compliance.		
2.	Constant inventories are maintained for all flammable, toxic, and caustic substances used/stored in each area of the facility.	$\boxtimes$			Inventories of all chemicals stored and utilized within the secure perimeter of the facility are accounted for using inventory sheets that indicate the date the material was issued; the amount of material issued, the amount of the material remaining in storage, and by whom the material was issued.		
3.	<ul> <li>The manufacturer's Material Safety Data Sheet (MSDS) file is up-to-date for every hazardous substance used.</li> <li>The files list all storage areas, and include a plant diagram and legend.</li> <li>The MSDSs and other information in the files are available to personnel managing the facility's safety program.</li> </ul>				The Material Safety Data Sheet (MSDS) files were found to be up-to- date and accurate. All MSDS files contained legends of the areas showing the location of the materials. Master MSDS files are maintained in the Safety Office and Medical Department. New materials received in the warehouse are promptly reported to the Safety Manager who inspects the corresponding MSDS and rejects or approves the material. Upon approval, the MSDS binders in the storage area, the Safety Office and the Medical Department are updated prior to the material being utilized inside the secure perimeter.		
4. •	All personnel using flammable, toxic, and/or caustic substances follow the prescribed procedures: Wear personal protective equipment. Report hazards and spills to the designated official.	$\boxtimes$			Required personal protective equipment was observed to be in use at the time of this review throughout the institution. Procedures for reporting spills are detailed in facility policy.		
5.	The MSDS are readily accessible to staff and detainees in the work areas.	$\boxtimes$			MSDS binders are available to both staff and detainees in all areas.		

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PART 1 – 2. ENVIRONMENTAL HEALTH AND SAFETY							
This Detention Standard protects detainees, staff, volunteers, and contractors from injury and illness by maintaining high facility standards of cleanliness and sanitation, safe work practices, and control of hazardous substances and equipment.							
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks			
<ul> <li>6. Hazardous materials are always issued under proper supervision.</li> <li>Quantities are limited.</li> <li>Detainees are trained.</li> <li>Staff always supervises detainees using these substances.</li> </ul>				All chemicals are issued under staff supervision. Quantities are limited to the amounts that can be utilized during the task at hand. Detainees are trained during their job orientation. This training is documented on job orientation forms maintained in the work area and in the central file of the detainees assigned to each detail.			
7. All "flammable" and "combustible" materials (liquid and aerosol) are stored and used according to label recommendations.				Proper use of these materials is outlined in facility policy. It should be noted that these materials are stored outside the secure perimeter and their storage was not observed. It should also be noted that no use of flammable or combustible materials where observed at the time of this review.			
8. Lighting fixtures and electrical equipment are installed in storage rooms and other hazardous areas and meet the National Electrical Code requirements.				All electrical wiring, outlets, switches, and fixtures observed in chemical storage areas during this review appear to comply with National Electric Code standards.			
9. All toxic and caustic materials stored in their original containers in a secure area.				All toxic, caustic, or otherwise hazardous materials were observed to be in their proper containers and were properly secured.			
10. Excess flammables, combustibles, and toxic liquids are disposed of properly in accordance with MSDS.				Excess materials were reported by the Safety Manager to have been donated to local contractors for use at an earlier date. All materials currently in use are fully utilized with no excess left that require disposal.			
11. Staff directly supervise and account for products with methyl alcohol. Staff receives a list of products containing diluted methyl alcohol, for example, shoe dye. All such products are clearly labeled as such. "Accountability" includes issuing such products to detainees in the smallest workable quantities.			$\boxtimes$	There are currently no products in use that contain methyl alcohol within the secure perimeter of this facility.			

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PART 1 – 2. ENVIRONMENTAL HEALTH AND SAFETY							
This Detention Standard protects detainees, staff, volunteers, and contractors from injury and illness by maintaining high facility standards of cleanliness and sanitation, safe work practices, and control of hazardous substances and equipment.							
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks			
12. Every employee and detainee using flammable, toxic, or caustic materials receives advanced training, in accordance with OSHA standards, in their use, storage, and disposal.	$\boxtimes$			Staff and detainees are trained in accordance with the OSHA Hazardous Communications Standard. This training is documented in staff training files maintained in the training office and detainee files maintained in each work place. The facility has a written policy defining this training.			
13. (MANDATORY) The facility complies with the most current edition of applicable codes, standards, and regulations of the National Fire Protection Association (NFPA) and the Occupational Safety and Health Administration (OSHA).	$\boxtimes$			The facility has been observed to be in compliance with National Fire Protection Association (NFPA) and OSHA standards. Some specific areas observed were a successful annual inspection by the local authority having jurisdiction; an OSHA 300 log to track staff injuries; posting of load limits in areas of assembly, posting of exit diagrams, a proper fire detection system and corresponding maintenance, exit signs as required; the issue and control of hazardous chemicals, and the practice of conducting quarterly fire drills.			
14. A technically qualified staff member conducts fire and safety inspections.	$\boxtimes$			The Facility Safety Manager conducts fire and safety inspections at this facility. He has completed Corrections Corporation of America's (CCA) sponsored training for Sprinkler Systems, Fire Extinguishers and Monthly Inspections. In addition, he has completed the Eastern Kentucky University OSHA 511 program and Federal Emergency Management Agency 100, 200, 700, and 800 courses.			
15. The Safety Office (or officer) maintains files of inspection reports, including corrective actions taken.	$\boxtimes$			Files of monthly inspection reports noting discrepancies and their disposition are maintained in the Safety Office. Inspections for the past twelve months were reviewed.			

PART 1 – 2. ENVIRONMENTAL HEALTH AND SAFETY								
	This Detention Standard protects detainees, staff, volunteers, and contractors from injury and illness by maintaining high facility standards of cleanliness and sanitation, safe work practices, and control of hazardous substances and equipment.							
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks				
16. (MANDATORY) The facility has an approved fire prevention, control, and evacuation plan.	$\boxtimes$			The requirements of this component are addressed in the facility emergency plan and in various facility policies. The facility has all the written procedures required to be in the fire plan; but they are not in one all inclusive policy. These areas were inspected and approved by the local authority having jurisdiction as detailed in a letter from the Eloy Fire District dated 01/10/12.				
<ul> <li>17. The plan requires:</li> <li>Monthly fire inspections.</li> <li>Fire protection equipment strategically located throughout the facility.</li> <li>Public posting of emergency plan with accessible building/room floor plans.</li> <li>Exit signs and directional arrows.</li> <li>An area-specific exit diagram conspicuously posted in the diagrammed area.</li> </ul>	$\boxtimes$			All of these components are addressed in various facility policies. The facility does not have one all inclusive policy for all of the requirements of this component.				
18. Fire drills are conducted and documented quarterly in all facility locations including the administrative area.	$\boxtimes$			Fire drills are conducted on a quarterly basis with documentation on file in the Safety Office.				
19. A sanitation program covers barbering operations.	$\boxtimes$			There is a written sanitation program that covers barbering operations.				
20. The barbershop has the facilities and equipment necessary to meet sanitation requirements.	$\boxtimes$			Barber shops within the facility are equipped with disinfectant, disposable neck straps, and sufficient equipment to ensure that all clippers, guards, combs, etc. are disinfected between each patron.				
21. The sanitation standards are conspicuously posted in the barbershop.	$\boxtimes$			Sanitation standards are posted in each barber shop.				
22. Written procedures regulate the handling and disposal of used needles and other sharp objects.	$\boxtimes$			There are written procedures in the health services department governing the proper disposal of sharp objects.				
23. All items representing potential safety or security risks are inventoried and a designated individual checks this inventory weekly.	$\boxtimes$			Sharp objects and disposable razors are inventoried on a daily basis.				

PART 1 – 2. ENVIRONMENTAL HEALTH AND SAFETY							
This Detention Standard protects detainees, staff, volunteers, and contractors from injury and illness by maintaining high facility standards of cleanliness and sanitation, safe work practices, and control of hazardous substances and equipment.							
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks			
<ul> <li>24. Standard cleaning practices include:</li> <li>Using specified equipment; cleansers; disinfectants and detergents.</li> <li>An established schedule of cleaning and follow-up inspections.</li> </ul>	$\boxtimes$			Specific sanitation materials are issued from the Safety Office for cleaning. Each area is inspected daily by its department head and monthly by the safety manager with the exception of food service which is inspected weekly by a representative from the medical department and the safety manager.			
25. Spill kits are readily available.	$\boxtimes$			Spill kits where observed throughout the facility.			
26. A licensed medical waste contractor disposes of infectious/bio-hazardous waste.				The facility has a contract for the disposal of bio-hazardous waste with the Stericycle Corporation.			
27. Staff is trained to prevent contact with blood and other body fluids and written procedures are followed.				Staff facility-wide is trained for blood and body fluid precautions. This is documented in their training files. A total of ten training files were reviewed from the training and medical departments.			
28. Do the methods for handling/disposing of refuse meet all regulatory requirements?				Waste is picked by the city of Eloy and disposed of at the city landfill.			
<ul> <li>29. A Licensed/Certified/Trained pest-control professional inspects for rodents, insects, and vermin.</li> <li>At least monthly.</li> <li>The pest-control program includes preventive spraying for indigenous insects.</li> </ul>				The facility has a contract for pest control with Johnny Reeves Termite and Pest Control. The facility is inspected and treated on a monthly basis. Any additional problems that may arise are treated on an as needed basis by the contractor.			
30. Drinking water and wastewater is routinely tested according to a fixed schedule.	$\boxtimes$			Drinking water is tested on a monthly basis by a certified laboratory. The results for the past twelve months are on file in the Safety Office. The facility operates a waste water treatment plant that is regularly inspected by the Arizona Department of Environmental Quality. The staff member operating the waste water treatment plant is also licensed by the Arizona DEQ #OP004223.			

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PART 1 – 2. ENVIRONMENTAL HEALTH AND SAFETY						
This Detention Standard protects detainees, staff, volunteers, and contractors from injury and illness by maintaining high facility standards of cleanliness and sanitation, safe work practices, and control of hazardous substances and equipment.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ul> <li>31. Emergency power generators are tested at least every two weeks.</li> <li>Other emergency systems and equipment receive testing at least quarterly.</li> <li>Testing is followed-up with timely corrective actions (repairs and replacements).</li> </ul>	$\boxtimes$			The emergency power generators are tested every two weeks by the facility maintenance department for a one hour period. All generator components are inspected on a weekly basis. There were no repairs or replacements on file requiring additional testing. Emergency lighting is tested on a quarterly basis.		
32. The Facility appears clean and well maintained.	$\boxtimes$			The facility was clean and well maintained at the time of this review.		
33. Hazardous material storage rooms meet the security and structural requirements of the standard. Storage cabinets meet the physical requirements specified in the standard.	$\boxtimes$			This storage area is located outside the secure perimeter of this facility and was not observed during this review.		
34. The Health Services Administrator has implemented a program supporting a high level of environmental sanitation.	$\boxtimes$			The Health Services Administrator (HAS) has in place a comprehensive written program ensuring a high level of environmental sanitation.		
35. The Health Services Administrator conducts medical- facility inspections daily. Each inspection includes noting the condition of floors, walls, windows, horizontal surfaces, and equipment.	$\boxtimes$			The HSA conducts and documents daily inspections of the medical department noting the conditions of the floors, walls, horizontal surfaces, and equipment as well as many additional areas.		
36. The assigned staff member shall: Conduct special investigations and comprehensive surveys of environmental health conditions, and provide advisory, consultative, inspection, and training services regarding environmental health conditions.	$\boxtimes$			The medical safety officer conducts investigations to determine the level of environmental conditions at the facility. These findings are compiled on a quarterly basis and reported to the facility Warden and ICE. A yearly summary is also distributed.		
37. The assigned staff member is responsible for developing and implementing policies, procedures, and guidelines for the environmental health program. These guidelines are intended to evaluate and eliminate or control as necessary, sources of injuries and modes of transmission of agents or vectors of communicable diseases.	$\boxtimes$			The quarterly and yearly reports completed by the medical safety officer are analyzed with recommendations made to correct any problems identified. These reports and recommendations are on file in the medical department.		

PART 1 – 2. ENVIRONMENTAL HEALTH AND SAFETY					
This Detention Standard protects detainees, staff, volunteers, and contractors from injury and illness by maintaining high facility standards of cleanliness and sanitation, safe work practices, and control of hazardous substances and equipment.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
<ul> <li>38. Environmental health and safety conditions shall be maintained at a level that meets recognized standards of safety and hygiene, including those from the:</li> <li>American Correctional Association,</li> <li>Occupational Safety and Health Administration,</li> <li>Environmental Protection Agency,</li> <li>Food and Drug Administration,</li> <li>National Fire Protection Association's Life Safety Code, and</li> <li>National Center for Disease Control and Prevention.</li> </ul>	$\boxtimes$			All environmental health and safety conditions observed at the time of this review fall within established guidelines listed by the American Correctional Association, OSHA, Environmental Protection Agency, Food and Drug Administration, NFPA, and the Centers for Disease Control and Prevention.	
PART 1 – 2. ENVIRONMENTAL HEALTH AND SAFETY					
Meets Standard Does Not Meet Standard N/A Repeat Finding					

Environmental health and safety conditions throughout the facility were found to be at an acceptable level at the time of this review. The facility is staffed by a Safety Manager on the institution side and a Safety Officer (Public Health Service) within the medical department. Both staff members analyze the level of occupational safety and environmental health at the facility making the necessary adjustments to maintain these conditions at an acceptable level. Overall, the facility was observed to be clean and well maintained.

(b)(6), (b)(7)(c) / <u>02/02/2012</u> Reviewer's Signature / Date

This Detention Standard prevents harm to the general public, detainees, and staff by ensuring that vehicles are properly equipped, maintained, and operated and that detainees are transported in a secure, safe and humane manner, under the supervision of trained and experienced staff.

## Standard NA: Check this box if all ICE Transportation is handled only by the ICE Field Office or Sub-Office in control of the detainee case.

	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
1.	Transporting officers comply with applicable local, state, and federal motor vehicle laws and regulations. Records support this finding of compliance.	$\boxtimes$			The facility transportation policy requires that transporting officers comply with all local, state and federal motor vehicle laws and regulations. The facility maintains records to confirm compliance.
2.	Every transporting officer required to drive a commercial size vehicle has a valid Commercial Driver's License (CDL) issued by the state of employment.			$\boxtimes$	The facility does not use any vehicle that requires a Commercial Driver's License (CDL) for the purpose of transporting ICE detainees.
3.	Supervisors maintain records for each vehicle operated.	$\boxtimes$			A review of documentation maintained by the Transportation Lieutenant confirmed compliance with requirements of this component.
4.	Documentation indicating annual inspection of vehicles and annual inspection in accordance with state statutes is available for review.	$\boxtimes$			A review of documentation confirmed compliance with requirements of this component.
5.	Documentation indicating safety repairs are completed immediately and vehicles are not used until they have been repaired and inspected is available for review.	$\boxtimes$			A review of documentation maintained by the Transportation Lieutenant confirmed compliance with requirements of this component.
6.	<ul> <li>Officers use a checklist during every vehicle inspection.</li> <li>Officers report deficiencies affecting operability.</li> <li>Deficiencies are corrected before the vehicle goes back into service.</li> </ul>	$\boxtimes$			Facility policy on transportation includes the requirements of this component.
7.	<ul> <li>Transporting officers:</li> <li>Limit driving time to 10 hours in any 15 hour period when transporting detainees.</li> <li>Drive only after eight consecutive off-duty hours.</li> <li>Do not receive transportation assignments after having been on duty, in any capacity, for 15 hours.</li> <li>Drive a 50-hour maximum in a given work week; a 70-hour maximum during eight consecutive days.</li> <li>During emergency conditions (including bad weather), officers may drive as long as necessary to reach a safe area-exceeding the 10-hour limit.</li> </ul>				The requirements of this component are included in the facility transportation policy.

This Detention Standard prevents harm to the general public, detainees, and staff by ensuring that vehicles are properly equipped, maintained, and operated and that detainees are transported in a secure, safe and humane manner, under the supervision of trained and experienced staff.

## Standard NA: Check this box if all ICE Transportation is handled only by the ICE Field Office or Sub-Office in control of the detainee case.

Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
<ul> <li>8. (b)(7)(e)officers with valid Commercial Drivers Licenses, (CDL's) required in any vehicle transporting detainees.</li> <li>When buses travel in tandem with detainees, there are(b)(7)e ualified officers per vehicle.</li> <li>An unaccompanied driver transports an empty vehicle.</li> </ul>				The facility does not use any vehicle that requires a CDL for the purpose of transporting ICE detainees.
9. The transporting officer inspects the vehicle before the start of each detail.				The requirement of this component is included in the facility transportation policy.
10. Positive identification of all detainees being transported is confirmed.	$\boxtimes$			
11. All detainees are searched immediately prior to boarding the vehicle by staff controlling the bus or vehicle.				The requirement of this component is included in the facility transportation policy.
12. The facility ensures that the number of detainees transported does not exceed the vehicle manufacturer's occupancy level.				
13 (b)(7)e	$\boxtimes$			(b)(7)e
<ul> <li>14. The vehicle crew conducts a visual count once all passengers are on board and seated.</li> <li>Additional visual counts are made whenever the vehicle makes a scheduled or unscheduled stop.</li> </ul>				The requirement of this component is included in the facility transportation policy.
15. Policies and procedures are in place addressing the use of restraining equipment on transportation vehicles.	$\boxtimes$			The facility has written policies and procedures addressing the use of restraining equipment on transportation vehicles.
16. Officers ensure that no one contacts the detainees. (b)(7)e remains in the vehicle at all times when detainees are present.	$\boxtimes$			The requirement of this component is included in the facility transportation policy.
<ul> <li>17. Meals are provided during long distance transfers.</li> <li>The meals meet the minimum dietary standards, as identified by dieticians utilized by ICE.</li> </ul>				The requirement of this component is included in the facility transportation policy. Meals are provided for all detainees transported for medical appointments.

This Detention Standard prevents harm to the general public, detainees, and staff by ensuring that vehicles are properly equipped, maintained, and operated and that detainees are transported in a secure, safe and humane manner, under the supervision of trained and experienced staff.

## Standard NA: Check this box if all ICE Transportation is handled only by the ICE Field Office or Sub-Office in control of the detainee case.

Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
<ul> <li>18. The vehicle crew inspects all Food Service meals before accepting delivery (food wrapping, portions, quality, quantity, thermos-transport containers, etc.).</li> <li>Before accepting the meals, the vehicle crew raises and resolves questions, concerns, or discrepancies with the Food Service representative.</li> <li>Basins, latrines, and drinking-water, containers, dispensers are cleaned and sanitized on a fixed schedule.</li> </ul>	$\boxtimes$			
19. Vehicles have: (b)(7)e	$\boxtimes$			(b)(7)e
20. The vehicles are clean and sanitary at all times.	$\boxtimes$			The facility transportation policy requires that vehicles be inspected on a daily basis to ensure they are clean and sanitary at all times
<ul> <li>21. Personal property of a detainee transferring to another facility:</li> <li>Is inventoried.</li> <li>Is inspected.</li> <li>Accompanies the detainee.</li> </ul>	$\boxtimes$			

This Detention Standard prevents harm to the general public, detainees, and staff by ensuring that vehicles are properly equipped, maintained, and operated and that detainees are transported in a secure, safe and humane manner, under the supervision of trained and experienced staff.

## Standard NA: Check this box if all ICE Transportation is handled only by the ICE Field Office or Sub-Office in control of the detainee case.

Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
<ul> <li>22. The following contingencies are included in the written procedures for vehicle crews: <ul> <li>Attack</li> <li>Escape</li> <li>Hostage-taking</li> <li>Detainee sickness</li> <li>Detainee death</li> <li>Vehicle fire</li> <li>Riot</li> <li>Traffic accident</li> <li>Mechanical problems</li> <li>Natural disasters</li> <li>Severe weather</li> <li>Passenger list is not exclusively men or women or minors</li> </ul> </li> </ul>	$\boxtimes$			A review of documentation confirmed that written procedures are included in the transportation policy for each of the contingencies required by this component.	
PART 1 – 3. TRANSPORTATION (BY LAND)					
Meets Standard Does Not Meet Standard N/A Repeat Finding					

#### Remarks: (Record significant facts, observations, other sources used, etc.)

A review of documentation, staff interviews and on-site observations confirmed that the facility has policy and procedures in place to ensure that vehicles used for transporting detainees are properly equipped, maintained and operated and that detainees are transported in a secure, safe and humane manner. Documentation confirmed that staff is trained and supervised properly to perform all functions related to the transportation of ICE detainees. It should be noted the facility does not use vehicles that require a CDL to transport detainees.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date **Performance-Based National Detention Standards** 

# Section II SECURITY

- 4 Admission and Release
- **5** Classification System
- 6 Contraband
- 7 Facility Security and Control
- 8 Funds and Personal Property
- 9 Hold Rooms in Detention Facilities
- **10 Key and Lock Control**
- **11 Population Counts**
- **12 Post Orders**
- **13 Searches of Detainees**
- 14 Sexual Abuse and Assault Prevention and Intervention
- **15 Special Management Units**
- **16 Staff-Detainee Communication**
- **17 Tool Control**
- **18 Use of Force and Restraints**

	PART 2 – 4. ADMISSION AND RELEASE							
	This Detention Standard protects the community, detainees, staff, volunteers, and contractors by ensuring secure and orderly operations when detainees are admitted to or released from a facility.							
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks			
1.	Admission processing includes an orientation of the facility. The orientation includes; unacceptable activities and behavior, and corresponding sanctions. How to contact ICE. The availability of pro-bono legal services and how to pursue such services. Schedule of programs, services, daily activities, including visitation, telephone usage, mail service, religious programs, count procedures, access to and use of the law library and the general library; sick-call procedures, and the detainee handbook.				The facility's orientation program contained all of these elements. Admission processing includes an orientation of the facility. Admission orientation (A&O) is accomplished Monday thru Thursday when an institution video is reviewed by detainees. Detainees are issued the ICE National Detainee Handbook and a local Handbook. These handbooks are available in both English and Spanish. ICE staff also participates in the A&O.			
2.	Medical screenings are performed by medical staff <u>or</u> persons who have received specialized training for the purpose of conducting an initial health screening.	$\boxtimes$			Medical screenings are performed by Immigration Health Service Corps (IHSC) in a private room. Medical screening staff includes licensed nursing staff who also review detainee medications that were transported with the detainee.			
3.	When available, accompanying documentation is used to identify and classify each new arrival. In SPCs and CDFs, new detainees shall remain segregated from the general population during the orientation and classification period.	$\boxtimes$			Detainees are classified and given a housing assignment prior to leaving the intake area and placed in the general population. Incoming documentation is used to identify and classify each new arrival. In addition, the local ICE staff provides updated criminal history information to facility staff prior to classification.			
4.	All new arrivals are searched in accordance with the "Detainee Search" standard. An officer of the same sex as the detainee conducts the search and the search is conducted in an area that affords as much privacy as possible.	$\boxtimes$			This facility does only pat searches on all new arrivals. An officer of the same gender as the detainee conducts the search.			
5.	Detainees are subjected to a strip search only when reasonable suspicion has been established and not as routine policy. Non-criminal detainees are never subjected to a strip search but are patted down unless cause or reasonable suspicion has been established. All strip searches are documented on G-1025, or equivalent, with proper supervisory approval.	$\boxtimes$			Detainees are not strip searched as routine policy at this facility. Only pat searches are done. The Warden indicated that if a strip search situation should occur he would obtain permission from local ICE staff and the required documentation would be prepared.			

	PART 2 – 4. ADMISSION AND RELEASE						
	This Detention Standard protects the community, detainees, staff, volunteers, and contractors by ensuring secure and orderly operations when detainees are admitted to or released from a facility.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
6.	The "Contraband" standard governs all personal property searches. IGSAs and CDFs use or have a similar contraband standard. Staff prepares a complete inventory of each detainee's possessions. The detainee receives a copy. All identity documents are inventoried and given to ICE staff for placement in the A-file. All funds and valuables are safeguarded in accordance with ICE Policy.	$\boxtimes$			Facility staff inventories all property in accordance with the standards. All detainees verify and sign for their property, funds and valuables. A copy of the inventory is maintained in the detainee's facility file. Any valuables and funds are immediately secured in a safe which requires two keys to open. These keys are maintained by the intake sergeant and the business office staff. This process insures that there are always two staff members receipting funds and valuables.		
7.	Staff completes Form I-387 or similar form for CDFs and IGSAs for every lost or missing property claim. Facilities forward all I-387 claims to ICE.	$\boxtimes$			The facility has developed a form for missing property. A log book is maintained on all missing property and the disposition. Missing property from another facility is handled by ICE according to the ICE Compliance Officer.		
8.	Detainees are issued appropriate and sufficient clothing and bedding for the climatic conditions.	$\boxtimes$			Detainees are issued appropriate clothing, bedding, and personal hygiene items.		
9.	All releases are coordinated with ICE.	$\boxtimes$			This facility does not release any detainees unless paperwork is received from ICE. This was verified by the intake staff and the ICE Compliance Officer assigned to the facility.		
10.	Staff completes paperwork/forms for release as required.	$\boxtimes$			All required paperwork for release is completed.		
11.	Each detainee receives a receipt for personal property secured by the facility.	$\boxtimes$			Detainees receive a receipt for all property during admission and sign a receipt for their property when released.		
12.	The facility has a system to maintain accurate records and documentation for admission, orientation, and release.	$\boxtimes$			The facility maintains a hard copy of records and documentation for admission. The facility also uses a computer program to monitor and record detainee information. This computerized program is password protected and is accessible to staff only at an as needed level.		

PART 2 – 4. ADMISSION AND RELEASE				
This Detention Standard protects the community, detainees, so operations when detainees are admitted to or released from a			d contr	actors by ensuring secure and orderly
Components	Meets Standard	Does Not Meet Standard	V/N	Remarks
13. ICE staff enters all information pertaining to release, removal, or transfer of all detainees into the Enforce Alien Detention Module (EADM) within 8 hours of action.	$\boxtimes$			Per the facility ICE Compliance Officer this requirement is accomplished at SPC Florence prior to the detainee being moved to this facility.
14. All orientation material shall be provided in English, Spanish, and other language(s) as determined by the Field Office Director.	$\boxtimes$			All orientation material is provided in both English and Spanish.
PART 2 – 4. ADMISSION AND RELEASE				
☐ Meets Standard  ☐ Does Not Meet Standard  ☐ N/A  ☐ Repeat Finding				

The facility's Admission and Release department processes detainees in accordance with the standards. Detainees are pat searched upon arrival by an officer of the same gender as the detainee. Strip searches are not conducted on detainees at this facility. The classification staff immediately classifies the detainee and assigns their respective housing units before leaving the intake area. Medical staff conducts the medical screening and a sexual abuse screening tool is used as part of the intake process. An orientation program is conducted Monday through Thursday utilizing an institution video and is supplemented with both ICE and facility handbooks. The orientation program was observed and 13 detainees were in attendance. The video is shown in both English and Spanish and ICE staff also participates, providing a private question and answer section regarding each detainee's specific case. Funds, valuables, and property are receipted and the detainee receives a copy. The rating of this standard was based on a review of detainee files, personal observations, interviews with classification and admissions staff, and the ICE Compliance Officer.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date

	PART 2 – 5. CLASSIFICATION SYSTEM					
to o	This Detention Standard protects the detainees, staff, contractors, volunteers, and the community from harm, and contributes to orderly facility operations, by requiring a formal classification process for managing and separating detainees that is based on verifiable and documented data.					
	Components	Meets Standard	Does Not Meet Standard	A/N	Remarks	
1.	SPC and CDF facilities use the required Objective Classification System. IGSAs use an objective classification system or similar system for classifying detainees.	$\boxtimes$			This facility does use an objective classification system that assigns points based on factual information including the detainee's history, current charge, gang and medical information, and any substantiated/documented institutional information. Local ICE staff provides updated criminal history to the facility and co-signs all classifications.	
2.	<ul> <li>The facility classification system includes:</li> <li>Classifying detainees upon arrival.</li> <li>Separating individuals who cannot be classified upon arrival from the general population.</li> <li>The first-line supervisor or designated classification specialist reviews every classification decision.</li> </ul>				Detainees are immediately classified before leaving the Intake area. All relevant classification materials are reviewed during the classification process, and the classification supervisor reviews every classification decision.	
3.	The intake/processing officer reviews work-folders, A-files, etc., to identify and classify each new arrival.	$\boxtimes$				
4.	Staff uses only information that is factual, and reliable to determine classification assignments. Opinions and unsubstantiated/ unconfirmed reports may be filed but are not used to score detainee classification.	$\boxtimes$			Opinions and unsubstantiated reports are not used. Local ICE staff reviews all classifications for appropriateness.	
5.	Housing assignments are based on classification-level.	$\boxtimes$			All detainees are assigned housing based on their respective classification levels. The facility uses a three tier system to insure detainees are not inappropriately mixed.	
6.	A detainee's classification-level does not affect his or her recreation opportunities. Detainees recreate with persons of similar classification designations.	$\boxtimes$				
7.	Detainee work assignments are based upon classification designations.	$\boxtimes$			Level one and two detainees may work in the various areas of the facility. Level three detainees may only work in their assigned housing unit. All detainees must be medically cleared by the medical department to work.	

#### PART 2 – 5. CLASSIFICATION SYSTEM

This Detention Standard protects the detainees, staff, contractors, volunteers, and the community from harm, and contributes to orderly facility operations, by requiring a formal classification process for managing and separating detainees that is based on verifiable and documented data.

Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
<ol> <li>The classification process includes reassessment/ reclassification. The First Reassessment is to be completed 60 days to 90 days after the initial assessment. Subsequent reassessments are completed at 90 day to 120 day intervals. Special Reassessments are completed within 24 hours.</li> </ol>	$\square$			This facility completes reassessments every 60 to 90 days in accordance with the PBNDS. A file review revealed this standard was being adhered to. Special reassessments are completed within 24 hours as required.
<ol> <li>The classification system includes standard procedures for processing new arrivals' appeals. Only a designated supervisor or classification specialist has the authority to reduce a classification-level on appeal.</li> </ol>				Classification appeals are sent to the ICE Field Office. The procedures for processing appeals at this facility require the detainee to submit a written request to a staff member or file a formal grievance.
<ol> <li>Classification appeals are resolved w/in 5 business days. Detainees are notified of the outcome within 10 business days.</li> </ol>	$\boxtimes$			This facility does adhere to this time frame. The detainee is notified within ten business days.
<ol> <li>Classification designations may be appealed to a higher authority such as the Facility Administrator or equivalent.</li> </ol>				Written requests for classification appeals at this facility are made initially to the Classification Manager. If the detainee is not satisfied with her response, they may appeal that decision to the Warden through the grievance process. If the detainee uses the formal grievance process, a response is received from the Warden within ten business days.
<ol> <li>The Detainee Handbook or equivalent for IGSAs explains the classification levels, with the conditions and restrictions applicable to each.</li> </ol>				The detainee handbook explains the classification levels and restrictions.
<ol> <li>In SPCs and CDFs detainees are assigned color-coded uniforms and IDs to reflect classification levels. In IGSA's a similar system is utilized for each level of classification.</li> </ol>	$\boxtimes$			This facility does use a color coded system for easy identification. (Blue - level three; Tan - level two; Green - level one).
PART 2 – 5. CLASS	SIFICAT	ON SYSTE	EM	
🛛 Meets Standard 🛛 Does Not Meet S	tandard	□ N/A		☐Repeat Finding

#### Remarks: (Record significant facts, observations, other sources used, etc.)

This facility uses an objective classification system that assigns points based on factual information including the detainee's history, current charge, gang and medical information, and any substantiated/documented institutional information. Local ICE staff provides updated criminal history to the facility and co-signs all classifications. There is an appeal process and classification levels are explained to the detainee in the ICE and facility handbooks and orientation program. All detainees are assigned housing based on their respective classification levels, and reclassifications are conducted in accordance with the standards. The facility uses a three tier color coded system to insure detainees are not inappropriately mixed. This rating was based on a review of the classification process

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materials, 12 classification file reviews, observations, and interviews with the classification staff.

(b)(6), (b)(7)(c) / <u>02/02/2012</u> Reviewer's Signature / Date

	PART 2 – 6. C	ONTR	ABAND										
This Detention Standard protects detainees and staff and enhances facility security and good order by identifying, detecting, controlling, and properly disposing of contraband.													
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks								
1.	The facility follows a written procedure for handling contraband. Staff inventories, holds, and reports it when necessary to the proper authority for action/possible seizure.				The facility policy on contraband includes the requirement of this component. The facility follows a written procedure for handling contraband.								
2.	Contraband that is government property is retained as evidence for potential disciplinary action or criminal prosecution.				The requirements of this component are included in the facility contraband policy.								
3.	Staff returns property not needed as evidence to the proper authority. Written procedures cover the return of such property.				The requirements of this component are included in the facility contraband policy.								
4.	Altered property is destroyed following documentation and using established procedures.				A review of documentation and staff interviews confirmed compliance with the requirements of this component.								
5.	Before confiscating religious items, the Facility Administrator or designated investigator contacts a religious authority.				Facility staff confirmed that before confiscating religious items, the facility administrator or designated investigator contacts a religious authority.								
6.	Staff follows written procedures when destroying hard contraband that is illegal.				A review of documentation and staff interviews confirmed compliance with the requirements of this component.								
7.	<ul> <li>Hard contraband that is illegal (under criminal statutes) is retained and used for official use, e.g. training purposes.</li> <li>If yes, under specific circumstances and using specified written procedures. Hard contraband is secured when not in use.</li> <li>Soft Contraband is mailed to a third party or stored in</li> </ul>				The facility policy on contraband includes the procedures that must be (b)(7)e								
	accordance with the Detention Standard on Funds and Personal Property.												Soft contraband is mailed to a third party or stored in accordance with the detention standard on funds and personal property.
8.	Detainees receive notification of contraband rules and procedures in the Detainee Handbook and notified when property is identified and seized as contraband.				The facility detainee handbook includes the contraband rules and procedures. Detainees are notified when property is identified and seized as contraband.								
9.	Facilities with Canine Units only use them for contraband detection.	27			The facility uses Canine Units to detect contraband only in the parking areas and the outside perimeter of the facility.								

PART 2 – 6. CONTRABAND					
🖂 Meets Standard	Does Not Meet Standard N/A	Repeat Finding			

The facility has policy and procedures in place to enhance facility security and good order by identifying, detecting, controlling and properly disposing of contraband. Compliance was confirmed with on-site observations, a review of documentation and staff interviews.

(b)(6), (b)(7)(c) 02/02/2012 Reviewer's Signature / Date

PART 2 – 7. FACILITY SECURITY AND CONTROL						
This Detention Standard protects the community, staff, contractors, volunteers, and detainees from harm by ensuring that facility security is maintained and that events that pose a risk of harm are prevented.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ol> <li>The facility administrator or assistant administrator and department heads visit detainee living quarters and activity areas weekly.</li> </ol>				A review of logs maintained by unit officers confirmed that the facility administrator and the assistant administrator and department heads visit the detainee living quarters and activity areas on a regular basis.		
<ol> <li>At least one male and one female staff are on duty where both males and females are housed.</li> </ol>				Staff interviews with supervisory and management staff confirmed compliance with the requirements of this component.		
3. Comprehensive annual staffing analysis determines staffing needs and plans.	$\boxtimes$					
4. Essential posts and positions are filled with qualified personnel.				Interviews with management staff and a review of documentation confirmed that all essential posts and positions are filled with qualified staff.		
5. Every Control Center officer receives specialized training.	$\boxtimes$					
6. Policy restricts staff access to the Control Center.				Facility policy includes the requirement for restricting staff access to the Control Center.		
7. Detainees do not have access to the Control Center.				Facility policy states that detainees are prohibited from entering the Control Center.		
8. Communications are centralized in the Control Center.				All facility communication is centralized in the Central Control Center.		
9. Facility security and safety will be monitored and coordinated by a secure, well-equipped, and continuously staffed control center.				On-site observations confirmed that the facility Central Control Center is secure, well-equipped and continuously staffed. A minimum of b)(7)(cofficers are assigned to control center at all times.		
10. The Control Center maintain employee Personal Data Cards (Form G-74 or contract equivalent).				The facility maintains a form equivalent to Form G-74 to maintain employee personal data.		
11. Recall lists include the current home telephone number of each employee. Phone numbers are updated as needed.				The facility emergency plan includes a recall list with current telephone number for each employee. This list is also maintained in the control center.		
12. Staff makes watch calls every half-hour between 6 PM and 6 AM.		$\boxtimes$		The facility does not require staff to make watch calls.		

PART 2 – 7. FACILITY SECURITY AND CONTROL					
This Detention Standard protects the community, staff, contractors, volunteers, and detainees from harm by ensuring that facility security is maintained and that events that pose a risk of harm are prevented.					
Components	Meets Standard	Does Not Meet Standard	V/N	Remarks	
13. Information about routine procedures, emergency situations, and unusual incidents will be continually recorded in permanent post logs and shift reports.	$\boxtimes$			A review of documentation and staff interviews with supervisory and management staff confirmed that the facility is in compliance with the requirements of this component.	
14. The front-entrance officer checks the ID of everyone entering or exiting the facility.	$\boxtimes$				
15. All visits officially recorded in a visitor logbook or electronically recorded.	$\boxtimes$			All visits are recorded in a logbook.	
16. The facility has a secure, color-coded visitor pass system.	$\boxtimes$				
17. Officers monitor all vehicular traffic entering and leaving the facility.	$\boxtimes$			Officers monitor all vehicular traffic entering and leaving the facility.	
<ul> <li>18. The facility maintains a log of all incoming and departing vehicles to sensitive areas of the facility. Each entry contains:</li> <li>The driver's name</li> <li>Company represented</li> <li>Vehicle contents</li> <li>Delivery date and time</li> <li>Date and time out</li> <li>Vehicle license number</li> <li>Name of employee responsible for the vehicle during the facility visit</li> </ul>	$\boxtimes$			The rear gate officer maintains a log, with the information required by this component, of all incoming and departing vehicles.	
19. Officers thoroughly search each vehicle entering and leaving the facility.	$\boxtimes$			Facility security policy requires that officers thoroughly search each vehicle entering and leaving the facility.	
20. The facility has a written policy and procedures to prevent the introduction of contraband into the facility or any of its components.	$\boxtimes$			The facility has written policy and procedures to comply with the requirements of this component.	
21. The front entrance has a sally-port type entrance, with interlocking electronic doors or grilles.	$\boxtimes$				
22. The facility's perimeter will ensure that detainees remain within and that public access is denied without proper authorization.	$\boxtimes$				
23. Written procedures govern searches of detainee housing units and personal areas.	$\boxtimes$			Facility policy on search procedures includes the requirements of this component.	
24. Housing area searches occur at irregular times.	$\boxtimes$			Facility security policy includes the requirement that housing area searches occur at irregular times.	

PART 2 – 7. FACILITY SECURITY AND CONTROL					
This Detention Standard protects the community, staff, contractors, volunteers, and detainees from harm by ensuring that facility security is maintained and that events that pose a risk of harm are prevented.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
25. Security officer posts located in or immediately adjacent to detainee living areas to permit officers to see or hear and respond promptly to emergency situations. Personal contact and interaction between staff and detainees is required and facilitated.	$\boxtimes$			The facility provides direct staff supervision in all housing areas that complies with the requirements of this component.	
26. There are post orders for every security officer post.	$\boxtimes$			Post orders for security officer posts were reviewed and found to be up-to- date.	
27. Detainee movement from one area to another area is controlled by staff.	$\boxtimes$			All detainee movement is controlled by staff at all times.	
28. Living areas are constructed to facilitate continuous staff observation of cell or room fronts, dayrooms, and recreation space.	$\boxtimes$				
29. Every search of the SMU and other housing units is documented.	$\boxtimes$				
30. The SMU entrance has a sally port.	$\boxtimes$			The Special Management Unit in this facility has a sally port.	
31. All tools entering SMU will be inspected and inventoried by the SMU officer prior to entering the housing unit.	$\boxtimes$			Facility security policy includes the requirements of this component.	
<ul> <li>32. The facility has a comprehensive security inspection policy. The policy specifies:</li> <li>Posts to be inspected</li> <li>Required inspection forms</li> <li>Frequency of inspections</li> <li>Guidelines for checking security features</li> <li>Procedures for reporting weak spots, inconsistencies, and other areas needing improvement</li> </ul>	$\boxtimes$			The facility security policy includes all of the requirements of this component. The facility has a comprehensive security inspection policy that complies with the requirements of this component.	
<ol> <li>Every officer is required to conduct a security check of his/her assigned area. The results are documented.</li> </ol>	$\boxtimes$			The post orders and the facility security policy include the requirements of this component.	
34. Documentation of security inspections is kept on file.	$\boxtimes$				
35. Procedures ensure that recurring problems and a failure to take corrective action are reported to the appropriate manager.	$\boxtimes$			The facility security policy includes procedures to ensure that recurring problems and a failure to take corrective action are reported to the Chief of Security.	
36. Tools being taken into the secure area of the facility are inspected and inventoried before entering and prior to departure.	$\boxtimes$			The requirements of this component are included in the facility security policy. A review of documentation confirmed compliance.	
37. Storage and supply rooms; walls, light and plumbing fixtures, accesses, and drains, etc. undergo frequent, irregular searches. These searches are documented.	$\boxtimes$			Documentation maintained by the assistant chief of security confirmed compliance.	

PART 2 – 7. FACILITY SECURITY AND CONTROL				
This Detention Standard protects the community, staff, contractors, volunteers, and detainees from harm by ensuring that facility security is maintained and that events that pose a risk of harm are prevented.				
Components	Meets Standard	Does Not Meet Standard	<b>V/N</b>	Remarks
38. Walls, fences, and exits, including exterior windows, are inspected for defects once each shift.	$\boxtimes$			Documentation maintained by the assistant chief of security confirmed compliance.
<ul> <li>39. Daily procedures include:</li> <li>Perimeter alarm system tests.</li> <li>Physical checks of the perimeter fence.</li> <li>Documenting the results.</li> </ul>	$\boxtimes$			Documentation maintained by the assistant chief of security confirmed compliance.
40. Visitation areas receive frequent, irregular inspections.	$\boxtimes$			
41. An officer is assigned responsibility for ensuring the security inspection process covers all areas of the facility.	$\boxtimes$			The assistant chief of security has the responsibility for ensuring the security inspection process cover all areas of the facility.
42. The Maintenance Supervisor and Chief of Security or equivalent make monthly fence checks.	$\boxtimes$			A review of documentation confirmed compliance with the requirements of this component.
FACILITY SECURITY AND CONTROL				
Meets Standard Does Not Meet Standard N/A Repeat Finding				

The facility has policy and procedures in place to protect the community, staff, contractors and detainees by ensuring that facility security is maintained and that events that pose a risk are prevented. Inspection logs for all of the required inspections were reviewed and found to be current with the information required. Staff interviews, a review of documentation and on-site observations confirmed compliance.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date

PART 2 - 8. FUNDS AND PERSONAL PROPERTY					
This Detention Standard ensures that detainees' personal property is safeguarded and controlled, specifically including funds, valuables, baggage and other personnel property, and that contraband does not enter a detention facility.   Standard NA: (IGSA ONLY) Check this box if all ICE detainee Funds, Valuables and Property are handled only by the ICE Field Office or Sub-Office in control of the detainee case.					
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
1.	Detainee funds and valuables are properly separated and stored. Detainee funds and valuables are accessible to designated supervisor(s) only.	$\boxtimes$			Detainee funds and valuables are stored in a safe located in the Receiving and Discharge (R&D) area. Only the Sergeants and Intake Systems Supervisor (ISS) have access to the safe.
2.	Detainees' large valuables are secured in a location accessible to designated supervisor(s) or processing staff only.	$\boxtimes$			Large valuables are stored in the R&D area and can only be accessed by R&D supervisory staff.
3.	Staff search and itemize the baggage and personal property of arriving detainees, including funds and valuables, using a personal property inventory form that meets the ICE standard, in the presence of the detainee unless otherwise instructed by the facility administrator.	$\boxtimes$			Receiving and Discharge staff search and itemize all personal property of arriving detainees. This property is inventoried on an acceptable form, tagged, numbered, and recorded in a log book. The property is searched in the presence of the detainee by two R&D officers.
4.	(b)(7)(e) officers are present during the processing of detainee funds and valuables during admissions processing to the facility. (b)(7)e officers verify funds and valuables.	$\boxtimes$			(b)(7)(e) fficers are present at all times during the processing of detainee valuables.(b)(7)(e) fficers verify the property which is documented in a corresponding log book.
5.	<u>For IGSAs and CDFs</u> , Is the facility using a personal property inventory form that meets the ICE standard?	$\boxtimes$			The facility utilizes an electronic system (called OMS) to inventory personal property.
6.	Staff gives the detainee the original inventory form, filing copies in the detainee's detention file and the personal property container.				Receiving and Discharge staff prints out three copies with one given to the detainee, one placed in the detainee's central file, and one placed with the property.
7.	Staff forwards an arriving detainee's medicine to the medical staff.				Medical staff maintains an office in the R&D area. All medicines are immediately given to medical staff at the time of the screening by the R&D Sergeant.
8.	Staff searches arriving detainees and their personal property for contraband.				All detainee property is searched. The detainee is then pat searched always in the presence of two officers.
9.	Property discrepancies are immediately reported to the Chief of Security or equivalent.				Discrepancies are recorded in the Lost or Damaged property log and reported immediately to the R&D Supervisor.

FOR OFFICIAL USE ONLY (LAW ENFORCEMENT SENSITIVE) G-324A (Coded 10132010) Detention Review Worksheet - Rev: 5/11/09

	PART 2 - 8. FUNDS AND PERSONAL PROPERTY				
This Detention Standard ensures that detainees' personal property is safeguarded and controlled, specifically including funds, valuables, baggage and other personnel property, and that contraband does not enter a detention facility.  Standard NA: (IGSA ONLY) Check this box if all ICE detainee Funds, Valuables and Property are handled only by the ICE Field Office or Sub-Office in control of the detainee case.					
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
	Staff follows written procedures when returning property o detainees.	$\boxtimes$			Written procedures are in place. The R&D Sergeant notifies the property officer who provides the property. The detainee then signs an acknowledgement form after receiving the property.
	CDF/IGSA facility procedures for handling detainee property claims are similar to the ICE standard.	$\boxtimes$			Facility procedures for handling property claims meet the ICE standard.
	<ul> <li>The facility attempts to notify an out-processed detainee hat he/she left property in the facility.</li> <li>By sending written notice to the detainee's last known address; via certified mail;</li> <li>The notice states that the detainee has 30 days in which to claim the property, after which it will be considered abandoned.</li> </ul>				R&D staff sends a letter to the last known address of the detainee which states the detainee has a 30 day period to claim their property.
13. S	Staff obtains a forwarding address from each detainee.				A form with the address provided by the detainee at intake screening is placed in the detainee's central file.
v	t is standard procedure fo(b)(7)(epfficers to be present when removing/documenting the removal of funds from a letainee's possession.	$\boxtimes$			b)(7)(eofficers are present when funds are removed from a detainee's possession.
	Staff issue and maintain property receipts (G-589s) in numerical order.				Form G-589 is not used. Property receipts are maintained in numerical order in the OMS (computer) system.
	Staff complete and distribute the G-589 in accordance vith the ICE standard.				Form G-589 is not used. A local form is maintained electronically a copy is provided to the detainee, and one is placed in the detainee's central file.
0	The processing officer records each G-589 issuance in a G-589 logbook. The record includes the initials and star numbers of receipting officers.	$\boxtimes$			Form G-589 is not used. This record is maintained on the computer using the OMS system.
18. 5	Staff tags large valuables with both a G-589 and an I-77.	$\boxtimes$			Form G-589 or form I-77 is not used. Large valuables are tagged, logged in a log book, and recorded electronically on the OMS system.
19. T	he supervisor verifies the accuracy of every G-589.				Form G-589 is not used. Property logs are reviewed quarterly by the Lieutenant.

PART 2 - 8. FUNDS AND PERSONAL PROPERTY					
This Detention Standard ensures that detainees' personal property is safeguarded and controlled, specifically including funds, valuables, baggage and other personnel property, and that contraband does not enter a detention facility.					
Standard NA: (IGSA ONLY) Check this box if all ICE detainee Funds, Valuables and Property are handled only by the ICE Field Office or Sub-Office in control of the detainee case.					
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
20.	<ul> <li>The supervisor ensures that:</li> <li>Detainee funds are, without exception, deposited into the cash box;</li> <li>Every property envelope is sealed.</li> <li>All sealed property envelopes are placed in the safe.</li> <li>Large, valuable property is kept in the secured locked area.</li> </ul>	$\boxtimes$			At the beginning of each shift the incoming and outgoing supervisors verify all funds in the safe. Only R&D supervisors have access to this safe. All property envelopes are sealed plastic and maintained in a secured cabinet only accessible to the R&D supervisor. Large valuable property is secured in a separate room also accessible only by the R&D supervisor.
21.	Staff tags every baggage/facility container with an I-77, completed in accordance with the ICE standard.	$\boxtimes$			Form I-77 is not used. All containers are sealed with a plastic numbered seal that is recorded electronically in the OMS system.
22.	Staff secures every container used to store property with a tamper-proof numbered strap.	$\boxtimes$			All containers are sealed with a plastic numbered seal that is recorded electronically in the OMS system.
23.	A logbook records detainee name, A- number/detainee- number, baggage-check/ I-77 number, security tie-strap number, property description, date issued and date returned.	$\boxtimes$			Form I-77 is not used. This information is recorded electronically in the OMS system.
	In SPCs, the Supervisory Immigration Enforcement Agent, accompanied by a detention staff member conducts a comprehensive weekly audit.	$\boxtimes$			A comprehensive audit is conducted by the R&D Lieutenant.
	The Facility Administrator has established quarterly audits of baggage and non-valuable property as facility policy, the audits occur each quarter and audits are verified and entered in the log.	$\boxtimes$			The required audit is conducted on a quarterly basis by the Lieutenant. Documentation verifying this inspection for the past twelve months was on file.
26.	The facility positively identifies every detainee being released or transferred.	$\boxtimes$			All detainees are identified from their housing card and verbally by having the detainee provide their name, number and date of birth.

PART 2 - 8. FUNDS AND PERSONAL PROPERTY					
This Detention Standard ensures that detainees' personal property is safeguarded and controlled, specifically including funds, valuables, baggage and other personnel property, and that contraband does not enter a detention facility.					
Standard NA: (IGSA ONLY) Check this box if all ICE detainee Funds, Valuables and Property are handled only by the ICE Field Office or Sub-Office in control of the detainee case.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
27. Staff routinely informs supervisors of lost/damaged property claims. Claims are properly investigated and missing or damaged property claim reports are filed.				The Chief of Security and Warden are notified of every lost/damaged property claim. The detainee has seven days to file a lost or damaged property form (14-60). If filed, a department head level staff member is assigned to investigate the claim. The results of the investigation are reported to the Warden and restitution made to the detainee if the claim is determined to be warranted.	
28. Every lost/damaged property report completed in accordance with the ICE standard on an I-387 (or equivalent). The Facility Administrator receives a copy and staff place the original in the detainee's A-file, retaining a copy in the detainee's detention file.				Form I-387 is not used. A copy of the lost or damaged property written report is distributed to the facility warden and placed in the detainee's central file.	
PART 2 - 8. FUNDS AND PERSONAL PROPERTY					
Meets Standard Does Not Meet Standard N/A Repeat Finding					

All funds and personal property were observed to be handled as required by the ICE standard. Detainees and related property are searched with all property inventoried and secured. Property claims observed at the time of the review where properly investigated with dispositions in an expedient manner. All property was observed to be properly secured, tagged and identified. Authorized supervisors maintained strict accountability of stored valuables and are the only staff with access to these areas. Required reviews were found to be well documented and are carried out in a timely fashion. Finally, all detainee releases observed at the time of this review were conducted in a professional manner with the detainees being identified as required and all personal property being returned without incident.

(b)(6), (b)(7)(c) <u>02/02/2012</u>

Reviewer's Signature / Date

PART 2 – 9. HOLD ROOMS IN DETENTION FACILITIES						
This Detention Standard ensures the safety, security, and comfort of detainees temporarily held in Hold Rooms pending further processing. The maximum aggregate time an individual may be confined in a facility's Hold Room is 12 hours.						
Comp	onents	Meets Standard	Does Not Meet Standard	N/A	Remarks	
<ol> <li>The hold room is situated perimeter.</li> </ol>	in a location within the secure				The hold rooms are situated within the secure perimeter.	
	, in good repair, well ventilated, switches located outside the				The hold rooms are well ventilated, well lit and all activating switches are located outside the room. The hold rooms are clean and in good repair.	
<ol> <li>The hold rooms contain so of detainees held.</li> </ol>	ufficient seating for the number				The hold rooms contain sufficient seating for the number of detainees held.	
<ol> <li>No bunks/cots/beds or othe apparatuses are permitted</li> </ol>	ner related make shift sleeping I inside hold rooms.				On site observations confirmed compliance with the requirements of this component.	
<ol> <li>Hold room walls and cer resistant.</li> </ol>	lings are escape and tamper	$\boxtimes$			On site observations confirmed compliance with the requirements of this component.	
<ol> <li>Detainees are not held in hours.</li> </ol>	hold rooms for more than 12				A review of logs indicating a detainee's time of placement and removal from a holding cell confirms compliance.	
7. Male and females detaine other at all times.	ees are segregated from each				Facility policy includes the requirements of this component.	
such as water, soap, toilet hygiene items, diapers an	-					
	uipped with toilet facilities, an sual or audible range to allow on a regular basis.	$\boxtimes$			Visual inspection of hold room confirmed compliance with the requirements of this component.	
10. All detainees are given a p contraband before being p	at down search for weapons or blaced in the hold room.				Facility policy includes the requirements of this component; on- site observation confirmed compliance.	
<ul> <li>is inspected for the following</li> <li>Cleaning.</li> <li>Evidence of tampering grills, plumbing or elements</li> </ul>	s been removed, the hold room ng: g with doors, locks, windows, ctrical fixtures is reported to r corrective action or repair.	$\boxtimes$				
	a written evacuation plan. icer to remove detainees from fire and/or building evacuation,				Facility policy requires that the supervisor assigned to the department ensure the removal of every detainee in case of fire or building evacuation. A comprehensive written evacuation plan is included in the facility emergency plan.	

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PART 2 – 9. HOLD ROOMS IN DETENTION FACILITIES						
This Detention Standard ensures the safety, security, and comfort of detainees temporarily held in Hold Rooms pending further processing. The maximum aggregate time an individual may be confined in a facility's Hold Room is 12 hours.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
13. An appropriate emergency service is called immediately upon a determination that a medical emergency exists.						
<ul> <li>14. Single occupant hold rooms contain a minimum of 37 square feet (7 unencumbered square feet for the detainee, 5 square feet for a combination lavatory/toilet fixture, and 25 square feet for a wheelchair turn-around area).</li> <li>If multiple-occupant hold rooms are used, there is an additional 7 unencumbered square feet for each additional detainee.</li> </ul>		$\boxtimes$		All holding cells are designed for multiple occupancy and do not meet this requirement.		
<ul> <li>15. <u>In SPCs designed after 1998</u> the hold rooms are equipped with stainless steel combination lavatory/toilet fixtures with modesty panels. They are:</li> <li>Compliant with the American Disabilities Act.</li> <li>Small hold rooms (1 to 14 detainees) have at least one combi-unit.</li> <li>Large hold rooms (15 to 49 detainees) are provided with at least two combi-units.</li> </ul>			$\boxtimes$	The hold rooms in this facility were constructed in 1994, therefore this component is not applicable at this facility. The rooms do not have combi-units and do not have modesty panels.		
16. In SPCs designed after 1998 the hold rooms have floor drain(s).				The hold rooms in this facility were constructed in 1994 and have floor drains.		
17. <u>In SPCs designed after 1998,</u> the door to the hold room swings outward and the door complies with the specifications outlined in the standard.			$\boxtimes$	The hold rooms in this facility were constructed in 1994, therefore this component is not applicable at this facility. The door swings outward and has a small vision area through which to observe detainees in the hold rooms.		
18. Family units, persons of advanced age (over 70), females with children, and unaccompanied juvenile detainees (under the age of 18) are not placed in hold rooms.	$\boxtimes$					
19. Minors (under 18) are confined apart from adults, except for immediate relatives or guardians.				The facility does not accept detainees under the age of 18. On rare occasions when a detainee under the age of 18 arrives at the facility; the detainee is confined apart from all adults and transferred as soon as possible.		
<ul> <li>20. Each detention facility maintains a detention log (manually or by computer) for each detainee placed in a hold cell.</li> <li>The log includes the required information specified in the standard.</li> </ul>	$\boxtimes$			The log maintained for hold rooms includes the required information. The facility maintains a detention log both manually and by computer for each detainee placed in a holding cell.		

PART 2 – 9. HOLD ROOMS IN DETENTION FACILITIES						
This Detention Standard ensures the safety, security, and comfort of detainees temporarily held in Hold Rooms pending further processing. The maximum aggregate time an individual may be confined in a facility's Hold Room is 12 hours.						
Components	Meets Standard	Does Not Meet Standard	<b>V</b> /N	Remarks		
<ul> <li>21. Officers provide a meal to any detainee detained in a hold room for more than six hours.</li> <li>Juveniles, babies and pregnant women have access to snacks, milk or juice.</li> <li>Meal are served to juveniles regardless of time in custody</li> </ul>						
22. Any detainee with disabilities, including temporary disabilities, will be housed in a manner that provides for his or her safety and security.						
23. The maximum occupancy for the hold room will be posted.				On-site observation of all holding rooms confirmed compliance.		
24. Before placing a detainee in a room, an officer shall observe each individual to screen for obvious mental or physical problems.	$\boxtimes$			The intake procedures include the requirements of this component.		
25. Staff does not permit detainees to smoke in a hold room.				Smoking is not permitted in any area of the facility.		
<ul> <li>26. Officers closely supervise hold rooms through direct supervision, to ensure: <ul> <li>Continuous auditory monitoring, even when the hold room is not in the officer's direct line of sight, and</li> <li>Visual monitoring at irregular intervals at least every 15 minutes, each time recording in the detention log, the time and officer's printed name and any unusual behavior or complaints under "Comments."</li> <li>Constant surveillance of any detainee exhibiting signs of hostility, depression, or similar behaviors.</li> </ul> </li> </ul>				A review of documentation, staff interviews and on-site observations confirmed compliance with the requirements of this component. Each 15 minute visual monitoring is recorded in accordance with the ICE Standard.		
🖂 Meets Standard 🛛 Does Not Meet St	andard	□ N/A		☐Repeat Finding		

On-site observations, a review of documentation and staff interviews confirmed that the facility has policy and procedures in place to ensure the safety, security and comfort of ICE detainees temporarily held in hold rooms. The facility maintains and records the required information to confirm that detainees are not held in hold rooms for more than twelve hours.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date

<b>T</b> 1.1	PART 2 – 10. KEY AND LOCK CONTROL						
	This Detention Standard maintains facility safety and security by requiring that keys and locks be properly controlled and maintained.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
1.	The security officer[s], or equivalent, has attended an approved locksmith training program.	$\boxtimes$			The facility has a locksmith that has attended an approved locksmith training program.		
2.	The security officer, or equivalent, has responsibility for all administrative duties and responsibilities relating to keys, locks etc.	$\boxtimes$			The facility has a key control officer that has the responsibility for all administrative duties and responsibilities relating to keys; the locksmith has the responsibility for locks.		
3.	The security officer, or equivalent, provides training to all employees in key and lock control.	$\boxtimes$			Both the locksmith and the key control officer provide training to all employees in key and lock control.		
4.	The security officer, or equivalent, maintains inventories of all keys, locks and locking devices.	$\boxtimes$			The locksmith and the key control officer maintain inventories of all keys, locks and locking devices.		
5.	The security officer follows a preventive maintenance program and maintains all preventive maintenance documentation.	$\boxtimes$					
6.	Facility policies and procedures address the issue of compromised keys and locks.	$\boxtimes$			Facility policy on key control includes the requirements of this component.		
7.	The security officer, or equivalent, develops policy and procedures to ensure safe combinations integrity.	$\boxtimes$					
8.	Only dead bolt or dead lock functions are used in detainee accessible areas.	$\boxtimes$					
9.	Non-authorized locks (as specified in the Detention Standard) are not used in detainee accessible areas.	$\boxtimes$			During the inspection there were no non-authorized locks observed in any detainee accessible area.		
10.	The facility does not use grand master keying systems.	$\boxtimes$			The facility does not use a grand master keying system.		
11.	All worn or discarded keys and locks cut up and properly disposed of.	$\boxtimes$			Procedures for the proper disposal of worn or discarded keys and locks are included in the facility key control policy.		
12.	Padlocks and/or chains are not used on cell doors.	$\boxtimes$			During the inspection there were no padlocks and/or chains observed on cell doors.		
13.	<ul> <li>The entrance/exit door locks to detainee living quarters, or areas with an occupant load of 50 or more people, conform to</li> <li>Occupational Safety and Environmental Health Manual, Chapter 3</li> <li>National Fire Protection Association Life Safety Code 101.</li> </ul>	$\boxtimes$			On-site observations of the various housing units confirmed compliance with the requirements of this component.		

	PART 2 – 10. KEY AND LOCK CONTROL						
	This Detention Standard maintains facility safety and security by requiring that keys and locks be properly controlled and maintained.						
	Components	Meets Standard	Does Not Meet Standard	Y/N	Remarks		
	The operational keyboard sufficient to accommodate all the facility key rings including keys in use is located in a secure area.						
15.	<ul> <li>Procedures in place to ensure that key rings are:</li> <li>Identifiable</li> <li>Numbers of keys on the ring are cited?</li> <li>Keys cannot be removed from issued key rings</li> </ul>				The requirements of this component are included in facility key control policy.		
16.	Emergency keys are available for all areas of the facility.	$\boxtimes$					
17.	The facility uses a key accountability system.				The facility key accountability system is maintained in the central control center.		
18.	Authorization is necessary to issue any restricted key.				A restricted key can only be issued with shift supervisor authorization.		
19.	<ul> <li>Individual gun lockers are provided.</li> <li>They are located in an area that permits constant officer observation.</li> <li>In an area that does not allow detainee or public access.</li> </ul>				(b)(7)e facility in an area that does not allow detainee or public access.		
20.	The facility has a key accountability policy and procedures to ensure key accountability. The keys are physically counted daily.				Facility policy requires that keys be counted at the end of each shift. The facility has written policy and procedures to ensure key accountability.		
21.	<ul> <li>All staff members are trained and held responsible for adhering to proper procedures for the handling of keys.</li> <li>Issued keys are returned immediately in the event an employee inadvertently carries a key ring home.</li> <li>When a key or key ring is lost, misplaced, or not accounted for, the shift supervisor is immediately notified.</li> <li>Detainees are not permitted to handle keys assigned to staff.</li> </ul>	$\boxtimes$			The facility key control policy includes all of the requirements of this component. Facility policy requires that all staff members are trained and be held responsible for adhering to proper procedures for the handling of keys.		
22.	Locks and locking devices are continually inspected, maintained, and inventoried.						
23.	Each facility has the position of Security Officer. If not, a staff member appointed the collateral duties of security officer.						
24.	The designated key control officer is the only employee who is authorized to add or remove a key from a ring.				The requirements that only the designated key control officer is authorized to add or remove a key from a ring is included in the facility key control policy.		

PART 2 – 10. KEY AND LOCK CONTROL					
This Detention Standard maintains facility safety and security by requiring that keys and locks be properly controlled and maintained.					
Components	Meets Standard	Does Not Meet Standard	<b>V/N</b>	Remarks	
25. The splitting of key rings into separate rings is not authorized.	$\boxtimes$			Facility policy on key control prohibits the splitting of key rings	
PART 2 – 10. KEY AND LOCK CONTROL					
⊠ Meets Standard  □ Does Not Meet Standard  □ N/A  □ Repeat Finding					

The facility has the policy and procedures in place to ensure facility safety and security by requiring that keys and locks are properly controlled and maintained. Compliance was confirmed with on-site observations, a review of documentation and interviews with facility and ICE staff.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date

PART 2 – 11. POPULATION COUNTS							
This Detention Standard protects the community from harm and enhances facility security, safety, and good order by requiring that each facility have an ongoing, effective system of population counts and detainee accountability.							
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks			
<ol> <li>Staff conducts a formal count at least once each 8 hours (no less than three counts per day). At least one of these counts shall be a face to photo count.</li> </ol>	$\boxtimes$			Facility policy for population counts requires two formal counts per shift; one of these counts is face to photo count.			
<ol> <li>Activities cease or are strictly controlled while a formal count is being conducted.</li> </ol>	$\boxtimes$			Facility policy on population counts requires that activities cease or strictly controlled while a formal count is being conducted.			
<ol> <li>There is a system for counting each detainee, including those who are outside the housing unit.</li> </ol>	$\boxtimes$			Facility policy on population counts includes a system for counting each detainee, including those who are outside the housing unit.			
4. Formal counts in all units take place simultaneously.	$\boxtimes$			Facility policy on population counts requires that formal counts in all units take place simultaneously.			
5. Officers do not allow detainee participation in the count.	$\boxtimes$			Facility policy on population counts prohibits detainee participation in the count.			
6. A face-to-photo count follows each unsuccessful recount.	$\boxtimes$			Facility policy on population counts requires a face-to-photo count after an unsuccessful recount.			
<ol> <li>Officers positively identify each detainee before counting him/her as present.</li> </ol>		$\boxtimes$		Except for a daily face-to-photo count; all other formal counts do not require positive identification of each detainee.			
8. Written procedures cover informal and emergency counts.	$\boxtimes$			Facility policy on population counts includes written procedures to cover informal and emergency counts.			
<ol> <li>The control officer (or other designated position) maintains an "out-count" record of all detainees temporarily out of the facility.</li> </ol>	$\boxtimes$			Facility policy requires that the control center officer record and document the departure of every detainee leaving the facility.			
10. Security officers and any other staff with responsibilities for conducting counts are provided adequate initial and periodic training in count procedures, and that training is documented in each person's training folder.	$\boxtimes$			Facility policy requires that all security staff receive initial and periodic training on count procedures. Training is documented in each employee's training folder.			

PART 2 – 11. POPULATION COUNTS					
🛛 Meets Standard	Does Not Meet Standard	□ N/A	Repeat Finding		

To protect the community, enhance facility security, safety and good order; the facility has policy and procedures that require an ongoing effective system of population counts and accountability for detainees. A facility formal count was observed and it was noted that staff performed their functions with confidence and were knowledgeable of count procedures. On-site observations, a review of documentation and staff interviews confirmed compliance.

(b)(6), (b)(7)(c) 02/02/2012

Reviewer's Signature / Date

	ART 2 – 12. POST ORDERS							
	This Detention Standard protects detainees and staff and enhances facility security and good order by ensuring that each officer assigned to a security post knows the procedures, duties, and responsibilities of that post.							
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks			
1.	Every fixed post has a set of Post Orders.	$\boxtimes$			Facility policy requires that every fixed post have a set of post orders. Every post that was visited, when requested, the assigned officer presented the required post orders that were up-to-date.			
2.	In SPCs and CDFs, Post Orders are arranged in the required six-part folder format.	$\boxtimes$			The facility post orders are arranged in the required six- part folder format.			
3.	Each set contains the latest inserts (emergency memoranda, etc.) and revisions.	$\boxtimes$			All post orders reviewed contained the information required by this component.			
4.	One individual or department is responsible for keeping all Post Orders current with revisions that take place between reviews.	$\boxtimes$			Facility policy assigns the responsibility for keeping all post orders current with revisions that take place between reviews to the chief of security.			
5.	Review, updating, and reissuing of Post Orders occurs regularly and at least annually.	$\boxtimes$						
6.	The facility administrator authorizes all Post Order changes.	$\boxtimes$			Facility policy requires that the facility administrator authorize all post order changes.			
7.	The facility administrator has signed and dated the last page of every section.	$\boxtimes$			The facility administrator signed and dated the last page of ever section on the Post Orders that were reviewed			
8.	A Post Orders master file is available to all staff.	$\boxtimes$						
9.	Procedures keep Post Orders and logbooks secure from detainees at all times.	$\boxtimes$			Facility policy requires that all post orders and logbook are kept secure at all times.			
10.	Copies of the applicable Post Orders are retained at the post only if secure from detainee access.	$\boxtimes$						
11.	Supervisors ensure that officers understand the Post Orders, regardless of whether the assignment is temporary, permanent, or due to an emergency.	$\boxtimes$						
12.	In SPCs and CDFs, each time an officer receives a different post assignment, he or she is required to read, sign, and date those Post Orders to indicate he or she has read and understands them.	$\boxtimes$			An officer that receives a different post assignment is required to read, sign and date the post orders for his new post.			
13.	Anyone assigned to an armed post qualifies with the post weapons before assuming post duty.	$\boxtimes$			Facility policy includes the requirements of this component. Interviews with management staff confirmed compliance.			

ART 2 – 12. POST ORDERS						
This Detention Standard protects detainees and staff and enhances facility security and good order by ensuring that each officer assigned to a security post knows the procedures, duties, and responsibilities of that post.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ul> <li>14. Post Orders for armed posts, and for posts that control access to the institution perimeter, clearly state that:</li> <li>Any staff member who is taken hostage is considered to be under duress, and</li> <li>Any order issued by such a person, regardless of his or her position of authority, is to be disregarded.</li> </ul>				The requirements of this component are included in facility policy. A review of post order for armed posts confirmed compliance.		
15. Post Orders for armed posts provide instructions for escape attempts.				The requirements of this component are included in facility policy. A review of post order for armed posts confirmed compliance.		
16. The Post Orders for housing units track the daily event schedule.	$\boxtimes$			A review of housing unit post orders confirmed compliance.		
17. Housing unit post officers record all detainee activity in a log. The Post Orders include instructions on maintaining the logbook.	$\boxtimes$			A review of housing unit post orders confirmed compliance.		
PART 2 – 12. POST ORDERS						
Meets Standard Does Not Meet Standard N/A Repeat Finding						

A review of post orders in various security posts, interviews with management and facility staff and a review of documentation confirmed that the facility has the necessary policy and procedures in place to ensure that each officer assigned to a security post knows his procedures, duties and responsibilities of the post. When questioned security staff responded in a manner that confirmed they were aware of their duties and responsibilities.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date

	This Detention Standard protects detainees and staff and enhances facility security and good order by detecting, controlling,					
an	d properly disposing of contraband. Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
1.	There are written policy and procedures governing searches of housing areas, work areas and of detainees.	$\boxtimes$			The facility has written policy on the searches of housing, work areas, and for detainees. The policy was reviewed by facility staff on 03/01/2010.	
2.	Written policy and procedures require staff to employ the least intrusive method of body search practicable, as indicated by the type of contraband and the method of suspected introduction or concealment.	$\boxtimes$			Strip searches and body cavity searches are not conducted on ICE detainees at this facility. All new detainee arrivals are pat searched by officers of the same gender. Facility policy states staff will use the least intrusive method of searches.	
3.	Written policy and procedures require staff to avoid unnecessary force during searches and to preserve the dignity of the detainee being searched, to the extent practicable.	$\boxtimes$				
4.	Written policy and procedures require staff to leave a searched housing area, work area and detainee property in its original order, to the extent practicable.					
5.	Detainees are pat searched and screened by metal detectors routinely to control contraband.	$\boxtimes$			Pat searches and metal detectors are used throughout this facility.	
6.	Strip Searches are conducted only when there is reasonable belief or suspicion that contraband may be concealed on the person, or a good opportunity for concealment has occurred, and when properly authorized by a supervisor.	$\boxtimes$			This facility does not perform strip searches. Should it become necessary to conduct a strip search; the facility has a comprehensive policy on strip search procedures. Policy is in compliance with the PBNDS.	
7.	Body cavity searches are conducted by designated health personnel only when authorized by the facility administrator (or acting administrator) on the basis of reasonable belief or suspicion that contraband may be concealed in or on the detainee's person.	$\boxtimes$			No cavity searches have occurred at this facility. Should it become necessary to conduct a body cavity search; the facility has a comprehensive policy on body cavity search procedures.	
8.	"Dry cells" are used for contraband detection only when there is reasonable belief of concealment, with proper authorization, and in accordance with required procedures			$\boxtimes$	This facility does not have any "Dry Cells". The ICE Detention Operations Supervisor indicated dry cells would not be used, but the facility policy addresses this issue in the event it is needed. The Warden or his designee would be the staff member designating the location of the dry cell.	

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PART 2 – 13. SEARCHES OF DETAINEES						
This Detention Standard protects detainees and staff and enhances facility security and good order by detecting, controlling, and properly disposing of contraband.						
Components	Meets Standard	Does Not Meet Standard	Y/N	Remarks		
<ol> <li>Contraband that may be evidence in connection with a violation of a criminal statute is preserved, inventoried, controlled, and stored so as to maintain and document the chain of custody.</li> </ol>	$\boxtimes$			The facility has a staff assigned to contraband and any contraband that may be evidenced is logged, preserved, controlled and stored in a locked safe.		
10. Canines are not used in the presence of detainees	$\boxtimes$			The facility has a policy on the use of canines for drug detection. Canines are not used in the presence of detainees, but this facility does use canines in the staff and visitor parking lots.		
PART 2 – 13. SEARCHES OF DETAINEES						
Meets Standard 🗌 Does Not Meet Standard 🗌 N/A 🔤 Repeat Finding						

The facility has a comprehensive policy that meets the requirements outlined in the PBNDS. Pat searches and metal detectors are used throughout this facility. The facility has b)(7) stationary metal detectors and staff uses hand metal detectors as well to control contraband. Strip searches and body cavity searches are not conducted on ICE detainees at this facility. All new detainee arrivals are pat searched by officers of the same gender. Facility policy states staff will use the least intrusive method of searches. Contraband searches are routinely completed and documented. The facility has a policy on the use of canines for drug detection. Canines are not used in the presence of detainees, but this facility does use canines in the staff and visitor parking lots per the ICE Detention Operations Supervisor. This rating was based on review of policy, log books, personal observation, and interviews with ICE staff.

(b)(6), (b)(7)(c) <u>02/02/2012</u>

Reviewer's Signature / Date

#### PART 2- 14. SEXUAL ABUSE AND ASSAULT PREVENTION AND INTERVENTION

This Detention Standard requires that facilities that house ICE/DRO detainees affirmatively act to prevent sexual abuse and assaults on detainees, provide prompt and effective intervention and treatment for victims of sexual abuse and assault, and control, discipline, and prosecute the perpetrators of sexual abuse and assault.

	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
1.	The facility has a Sexual Abuse and Assault Prevention and Intervention Program.	$\boxtimes$			Facility policy Sexual Abuse Prevention and Response addresses the program.
2.	For SPCs and CDFs, the written policy and procedure has been approved by the Field Office Director.	$\boxtimes$			At this facility, the written policy and procedure has been approved by the Assistant Field Office Director.
3.	Tracking statistics and reports are readily available for review by the inspectors.	$\boxtimes$			At this facility, tracking statistics and reports were made readily available to this inspector.
4.	All staff is trained, during orientation and in annual refresher training, in the prevention and intervention areas required by the Detention Standard.				All staff is trained during orientation and in annual refresher training, in sexual abuse and assault prevention and intervention, as evidenced in employee training records.
5.	Detainees are informed about the program in facility orientation and the detainee handbook (or equivalent).	$\boxtimes$			Detainees are informed about the sexual abuse and assault prevention and intervention program during facility orientation and in the detainee handbook.
6.	The Sexual Assault Awareness Notice is posted on all housing unit bulletin boards.	$\boxtimes$			The Sexual Assault Awareness Notice is posted on housing unit bulletin boards, as observed by this inspector
7.	The Sexual Assault Awareness Information brochure is available for detainees. (Required in SPCs and CDFs.)	$\boxtimes$			At this facility, the Sexual Assault Awareness Information brochure is available for detainees.
8.	Detainees are screened upon arrival for "high risk" sexual assaultive and sexual victimization potential and housed and counseled accordingly.	$\boxtimes$			Detainees are screened upon arrival for "high risk" sexual assaultive and sexual victimization potential using the sexual abuse screening tool.
9.	All incidents of sexual abuse or assault by a detainee on a detainee have been documented in the past year.			$\boxtimes$	There have been no incidents of sexual abuse or assault by a detainee on a detainee documented in the past year.
10.	All incidents or allegations of sexual abuse or assault by staff on a detainee have been documented in the past year.			$\boxtimes$	There have been no incidents of sexual abuse or assault by staff on a detainee documented in the past year.
11.	There is prompt and effective intervention when any detainee is sexually abused or assaulted and policy and procedures for required chain-of-command reporting.	$\boxtimes$			Facility policy requires prompt and effective intervention and reporting should a detainee be sexually assaulted or abused.

#### PART 2- 14. SEXUAL ABUSE AND ASSAULT PREVENTION AND INTERVENTION

This Detention Standard requires that facilities that house ICE/DRO detainees affirmatively act to prevent sexual abuse and assaults on detainees, provide prompt and effective intervention and treatment for victims of sexual abuse and assault, and control, discipline, and prosecute the perpetrators of sexual abuse and assault.

Components	Meets Standard	Does Not Meet Standard	Y/N	Remarks		
12. When there is an alleged sexual assault, staff conduct a thorough investigation, gather and maintain evidence, and make referrals to appropriate law enforcement agencies for possible prosecution.	$\boxtimes$			Facility policy requires a thorough investigation and referral to local law enforcement when there is an alleged sexual assault.		
13. When there is an alleged or proven sexual assault, the required notifications are promptly made.	$\boxtimes$			Facility policy requires notifications to be made to the Sexual Assault Response Team (SART), the warden, ICE, and local law enforcement.		
14. Victims of sexual abuse or assault are referred to specialized community resources for treatment and gathering of evidence.	$\boxtimes$			Facility policy requires referral to community resources after the detainee is medically stabilized.		
15. All records associated with claims of sexual abuse or assault is maintained, and such incidents are specifically logged and tracked by a designated staff coordinator.	$\boxtimes$			Facility policy requires logging, tracking, and maintaining records by a designated staff coordinator. The Assistant Warden is the designated coordinator.		
SEXUAL ABUSE AND ASSAULT PREVENTION AND INTERVENTION						
🛛 Meets Standard 🗌 Does Not Meet Standard 🗌 N/A 🔤 Repeat Finding						

Remarks: (Record significant facts, observations, other sources used, etc.)

There have been no documented incidents of detainee on detainee or staff on detainee sexual abuse or assault since the last review.

Staff training is comprehensive and staff is aware of their responsibilities in the event of an incident.

Detainee education is comprehensive in this area and begins during initial orientation (via video). Information is posted in the housing units, and in the detainee handbook (in English and Spanish). In addition, during Town Hall meetings held monthly in the housing units, Prison Rape Elimination Act (PREA) information is always an agenda item.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date

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This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons.

JUG	regated for disciplinary reasons.				
	Components	Meets Standard	Does Not Meet Standard	<b>V</b> /N	Remarks
1.	Written policy and procedures are in place for special management units.	$\boxtimes$			The facility has comprehensive and specific written policy and procedures for the special management units.
2.	A detainee is placed in protective custody status in Administrative Segregation only when there is documentation that it is warranted and that no reasonable alternatives are available.	$\boxtimes$			Written policy and procedures are clear and specific on what requirements must be met before placing a detainee in Administrative Segregation.
3.	A detainee will be placed in Disciplinary Segregation only after a finding by a Disciplinary Hearing Panel that the detainee is guilty of a prohibited act or rule violation classified at a "Greatest", "High", or "High-Moderate" level, as defined in the Detention Standard on Disciplinary System.	$\boxtimes$			Written policy and procedures are clear and specific on what requirements must be met before placing a detainee in Disciplinary Segregation. Staff interviewed was very knowledgeable of the procedures that must be followed.
4.	(MANDATORY) Health care personnel are immediately informed when a detainee is admitted to an SMU to provide assessment and review as indicated by health care protocols.	$\boxtimes$			Documentation reviewed and staff interviews with security and medical staff confirmed that health care personnel are immediately informed when a detainee is admitted to a Special Management Unit (SMU) to provide assessment and review as indicated by health care protocols.
5.	There are written policy and procedures to control and secure SMU entrances, contraband, tools, and food carts, in accordance with the Detention Standard on Facility Security and Control.	$\boxtimes$			The facility has written policy and procedures to comply with all of the requirements of this component.
6.	The number of detainees confined to each cell or room does not exceed the capacity for which it was designed.	$\boxtimes$			
7.	Cells and rooms are well ventilated, adequately lit, appropriately heated and maintained in a sanitary condition at all times.	$\boxtimes$			On-site observations confirmed that cells and rooms are well ventilated, adequately lit, appropriately heated and maintained in a sanitary condition.
8.	Permanent housing logs are maintained in SMUs to record pertinent information on detainees upon admission to and release from the unit, and in which supervisory staff and other officials record their visits to the unit.	$\boxtimes$			A review of housing logs confirmed compliance with the requirements of this component.

PART 2 – 15. SPECIAL MANAGEMENT UNITS						
This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
9. A permanent log is maintained in each SMU to record all activities concerning SMU detainees (meals served, recreation, visitors, etc.). In SPCs and CDFs, the SMU log records the detainee's name, A-number, housing location, date admitted, reasons for admission, tentative release date for detainees in Disciplinary Segregation, the authorizing official, and date released.	$\boxtimes$			A review of logs confirmed compliance with all of the requirements of this component. A permanent log is maintained to record all activities concerning detainees in special housing.		
<ul> <li>10. In SPCs and CDFs, a separate log is maintained in the SMU that all persons visiting the unit must sign and record:</li> <li>The time and date of the visit, and</li> <li>Any unusual activity or behavior of an individual detainee, with a follow-up memorandum sent through the facility administrator to the detainee's file.</li> </ul>	$\boxtimes$			The SMU unit maintains a separate log that complies with all of the requirements of this component.		
<ul> <li>11. A Special Management Housing Unit Record is maintained on each detainee in an SMU:</li> <li>In SPCs form I-888 (Special Management Housing Unit Record) is prepared immediately upon the detainee's placement in the SMU.</li> <li>In CDFs and IGSA facilities form I-888 or a comparable form is used.</li> <li>In SPCs and CDFs:</li> <li>By the end of each shift, the special housing unit officer records: <ul> <li>Whether the detainee ate, showered, exercised, and took any medication, and</li> <li>Any additional information, for example, if the detainee has a medical condition, has exhibited suicidal or assaultive behavior, etc.</li> </ul> </li> </ul>	$\boxtimes$			Form I-888 is prepared by the disciplinary hearing officer immediately upon the detainee's placement in the SMU. Even though the facility is not an SPC or a CDF, the facility complies with all of the requirements of this component.		

he or she signs that individual's record, and the housing officer initials the record after all medical visits are completed and no later than the end of the shift.

12.	Upon a detainee's release from the SMU, the releasing officer attaches the entire housing unit record to the Administrative Segregation Order or Disciplinary Segregation Order and forwards it to the Supervisor for inclusion in the detainee's detention file.	$\boxtimes$		Staff interviews and review of documentation confirmed that the facility complies with the requirements of this component.
13.	There are written policy and procedures concerning the property detainees may retain in each type of segregation.	$\boxtimes$		The facility has written policy and procedures to comply with the requirements of this component.

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FOR OFFICIAL USE ONLY (LAW ENFORCEMENT SENSITIVE) G-324A (Coded 10132010) Detention Review Worksheet - Rev: 5/11/09

This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
14.	There are written policy and procedures concerning privileges detainees may have in each type of segregation. (In Administrative Segregation, detainees generally receive the same general privileges as detainees in the general population, as is consistent with available resources and safety and security considerations.)	$\boxtimes$			The facility has written policy and procedures to comply with the requirements of this component.	
15.	Detainees in Administrative Segregation are provided opportunities to spend time outside their cells (over and above the required recreation periods), for such activities as socializing, watching TV, and playing board games and may be assigned to work details (for example, as orderlies in the SMU).	$\boxtimes$				
16.	Detainees in SMUs are personally observed at least every 30 minutes in an irregular schedule and more often when warranted for some cases (violent, mentally disordered, bizarre behavior, suicidal).				Facility policy requires that detainees in the SMU be personally observed at least every 30 minutes on an irregular schedule.	
17.	The shift supervisor sees each segregated detainee daily, including weekends and holidays.				A shift supervisor is required to see each segregated detainee daily, including weekends and holidays.	
18.	The facility administrator (or designee) visits each SMU daily.	$\boxtimes$				
19.	A health care provider visits every detainee in an SMU at least three times a week, and detainees are provided any medications prescribed for them. In SPCs and CDFs, a nurse, doctor or other appropriate health care professional visits the SMU at least once each workday and questions each detainee to identify any medical problems or requests. Any action taken is documented in a separate logbook, and the medical visit is recorded on the detainee's SMU Housing Record (Form I-888).				An appropriate health care professional visits the SMU on a daily basis and complies with all of the requirements of this component. A health care provider visits every detainee in the SMU no less than once a day and detainees are provided any medications prescribed for them. Form I-888 is used to document the detainee's SMU housing record.	
20.	Detainees in SMUs are provided three nutritionally adequate meals per day, ordinarily from the general population menu.				Facility policy requires that detainees in the SMU are provided the same meals that are provided to the general population.	
21.	Detainees in SMUs may shave and shower three times weekly and receive other basic services (laundry, hair care, barbering, clothing, bedding, linen) on the same basis as the general population.					

This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons.

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	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
22.	Only for documented medical or mental health reasons are detainees denied such items as clothing, mattress, bedding, linens, or a pillow. If a detainee is so disturbed that he or she is likely to destroy clothing or bedding or create a disturbance risking harm to self or others, the medical department is notified immediately and a regimen of treatment and control instituted by the medical officer.				In the past twelve months, no detainee in the SMU has been denied any item listed in this component.
	Detainees in an SMU may write and receive letters the same as the general population.				The facility requires that detainees in the SMU receive the same privileges for writing and receiving letter as the general population.
24.	Detainees in an SMU ordinarily retain visiting privileges.	$\boxtimes$			
25.	Adequate documentation was generated for any restricted or disallowed general visits for a detainee in an SMU who violated visiting rules or whose behavior indicated the detainee would be a threat to the security or good order of the visiting room in the past year.				Interviews with facility and ICE staff confirmed that in the past twelve months no visits for a detainee in the SMU were restricted or disallowed. If this type of sanction were to be imposed all required documentation would be generated and maintained.
26.	Adequate documentation was generated, for any restricted or disallowed general visitation for a detainee in Administrative Segregation status because the detainee was charged with, or committed, a prohibited act having to do with visiting guidelines or otherwise acted in a way that indicated the detainee would be a threat to the orderly operation or security of the visiting room in the past year.				Interviews with facility and ICE staff confirmed that in the past twelve months no visits for a detainee in Administrative Segregation were restricted or disallowed. If this type of sanction were to be imposed all required documentation would be generated and maintained.
27.	Under no circumstances is a detainee permitted to participate in general visitation while in restraints.				Facility policy specifically states that under no circumstances is a detainee permitted to participate in general visitation while in restraints.
28.	In SPCs and CDFs, detainees in protective custody and violent and disruptive detainees are not permitted to use the visitation room during normal visitation hours.	$\boxtimes$			In the past twelve months this type of situation for a detainee visit has not occurred. Staff indicated that if this situation were to occur; the ICE Field Office would make the final determination.
29.	In SPCs and CDFs, violent and disruptive detainees are limited to non-contact visits and, in extreme cases, not permitted to visit.				In the past twelve months this type of situation for a detainee visit has not occurred. Staff indicated that if this situation were to occur; the ICE Field Office would make the final determination.

This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons

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	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
30.	Ordinarily, detainees in SMUs are not denied legal visitation.				
31.	There are policy and procedures for a situation where special security precautions for legal visitation have to be implemented and for advising legal service providers and assistants prior to their visits.				
32.	Detainees in SMUs are allowed visits by members of the clergy, upon request; unless it is determined a visit presents a risk to safety, security, or orderly operations.	$\boxtimes$			Detainees in the SMU are allowed visits by members of the clergy as required by this component.
33.	Detainees in SMUs have access to reading materials, including religious materials. In SPCs and CDFs, the Recreation Specialist offers each detainee soft-bound, non-legal books on a rotating basis, provided no detainee has more than two books (excluding religious material) at any one time.	$\boxtimes$			The Recreation Specialist does not provide reading materials to detainees in the SMU. The librarian provides detainees in SMU with access to reading materials, including religious materials.
34.	Detainees in SMUs have access to legal materials, in accordance with the Detention Standard on Law Libraries and Legal Material. Detainees are permitted to retain a reasonable amount of personal legal material in the SMU, provided it does not create a safety, security and/or sanitation hazard. Detainee requests for access to legal material in their personal property are accommodated as soon as possible and always within 24 hours of a detainee's request.	$\boxtimes$			The LexisNexis Electronic Law Library system is available for male detainees the SMU. Female detainees requiring special housing are kept in separate cells in the female housing unit and are provided access to legal material by being escorted to the main law library.
35.	Detainees in Administrative Segregation or Disciplinary Segregation have the same law library access as the general population, unless compelling and documented security concerns require limitations.	$\boxtimes$			The LexisNexis Electronic Law Library system is available for male detainees in Administrative Segregation or Disciplinary Segregation and has the same access as the general population. Female detainees requiring special housing are kept in separate cells in the female housing unit and are provided access to legal material by being escorted to the main law library.
36.	Policy and procedures provide for legal material to be brought to individuals in Disciplinary Segregation under certain circumstances.				Facility policy includes the requirements of this component.

This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons.

Components	Meets Standard	Does Not Meet Standard	A/N	Remarks
<ul> <li>37. Any denial of access to the law library is always:</li> <li>Supported by compelling security concerns,</li> <li>For the shortest period required for security, and</li> <li>Fully documented in the SMU housing logbook.</li> <li>ICE/DRO is notified every time law library access is denied.</li> </ul>				In the past twelve months no detainee has been denied accesses to the law library. If this sanction were to be imposed, management staff would ensure that all of the requirements of this component are complied with.
38. Recreation for detainees in the SMU is separate from the general population.				A separate recreation area away from the general population is used by detainees in the SMU.
39. The facility has policy and procedures to ensure detainees who must be kept apart never participate in activities in the same location at the same time. (For example, recreation for detainees in protective custody is separated from other detainees.)	$\boxtimes$			Facility policy and procedures are in place to ensure compliance with the requirements of this component.
40. Detainees in the SMU are offered at least one hour of recreation per day, scheduled at a reasonable time, at least five days per week. Where cover is not provided to mitigate inclement weather, detainees are provided weather-appropriate equipment and attire.				Staff interviews and a review of documentation confirmed compliance with the requirements of this component.
<ul> <li>41. The recreation privilege is denied or suspended only if it would unreasonably endanger safety or security.</li> <li>Ordinarily, a detainee is denied recreation privileges only with the facility administrator's written authorization that documents why the detainee poses an unreasonable risk even when recreating alone. For an immediate safety or security situation, the shift supervisor may verbally authorize denial of an instance of recreation.</li> <li>When a detainee in an SMU is deprived of recreation (or any usual authorized items or activity), a report of the action is forwarded to the facility administrator.</li> </ul>				In the past twelve months no detainee in the SMU has had recreation privileges or suspended. If this type of sanction were to be imposed a report of action will be forwarded to the facility administrator.
42. The case of a detainee denied recreation privileges is reviewed at least once each week, as part of the reviews required for all detainees in SMU status. The reviewer documents whether the detainee continues to pose a threat to self, others, or facility security and, if so, why.				In the past twelve months no detainee in the SMU has had recreation privileges suspended. If this type of sanction were to be imposed the Disciplinary Hearing Officer would ensure that all of the requirements of this component are complied with.

This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons.					
Components	Meets Standard	Does Not Meet Standard	<b>V/N</b>	Remarks	
<ul> <li>43. Denial of recreation privileges for more than 15 days requires the concurrence of the facility administrator and the health authority. It is expected that such denials shall rarely occur, and only in extreme circumstances.</li> <li>The facility notifies ICE/DRO when a detainee is denied recreation privileges for more than 15 days.</li> </ul>	$\boxtimes$			In the past twelve months no detainee in SMU has had recreation privileges suspended. If this type of sanction were to be imposed the Disciplinary Hearing Officer would ensure that all of the requirements of this component are complied with.	
44. Ordinarily, detainees in Administrative Segregation have telephone access similar to detainees in the general population, in a manner consistent with the special security and safety requirements of an SMU. Detainees in Disciplinary Segregation may be restricted from using telephones to make general calls as part of the disciplinary process; however, ordinarily, they are permitted to make direct and/or free and legal calls as described in the Detention Standard on Telephone Access, except for compelling and documented reasons of safety, security, and good order.	$\boxtimes$				
<ul> <li>45. Ordinarily, a written order is completed and approved by a supervisor before a detainee is placed in Administrative Segregation. If exigent circumstances make that impracticable, the order is prepared as soon as possible. A copy of the order is given to the detainee within 24 hours, unless delivery would jeopardize the safety, security, or orderly operation of the facility. If the segregation is for protective custody, the order states whether the detainee requested the segregation and whether the detainee requests a hearing. The order remains on file in the SMU until the detainee is released from the SMU, at which point the releasing officer records the date and time of release on the order and forwards it to the chief of security or supervisor for the detainee's detention file. (An Administrative Segregation Order is not required for a detainee awaiting removal, release, or transfer within 24 hours.)</li> </ul>	$\boxtimes$			Facility policy requires that a written order is completed and approved by the Chief of Security before a detainee is placed in Administrative Segregation. The detainee receives a copy within 24 hours and all of the requirements of this component are complied with.	

This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
46.	There are implemented written procedures for the regular review of all detainees in Administrative Segregation. A supervisor conducts a review within 72 hours of the detainee's placement in Administrative Segregation to determine whether segregation is still warranted. The review includes an interview with the detainee, and a written record is made of the decision and the justification. In SPCs and CDFs, the Administrative Segregation Review Form (I-885) is used. If a detainee is segregated for the detainee's protection, but not at the detainee's request, continued detention requires the authorizing signature of the facility administrator or assistant facility administrative Segregation, and every week thereafter for the first 60 days and at least every 30 days thereafter, a supervisor conducts a similar review, including an interview with the detainee, and documents the decision and justification. A reviewing authority who concludes a detainee should be removed from Administrative Segregation, submits that recommendation to the facility administrator (or designee) for approval.	$\boxtimes$			The facility has written procedures that include all of the requirements of this component. A review of documentation confirmed compliance.	
47.	A copy of the decision and justification for each review is given to the detainee, unless, in exceptional circumstances, this provision would jeopardize security. The detainee is given an opportunity to appeal a review decision to a higher authority within the facility.					
48.	After seven consecutive days in Administrative Segregation, the detainee may exercise the right to appeal to the facility administrator the conclusions and recommendations of any review conducted. The detainee may use any standard form of written communication (for example, detainee request form), to file the appeal.	$\boxtimes$			The facility has written procedures that include all of the requirements of this component.	
49.	If a detainee has been in Administrative Segregation for more than 30 days and objects to this status, the facility administrator reviews the case to determine whether that status should continue, taking into account the views of the detainee. A written record is made of the decision and the justification. A similar review is done every 30 days thereafter.	$\boxtimes$			The facility has written procedures that include all of the requirements of this component.	

This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
50.	When a detainee has been held in Administrative Segregation for more than 30 days, the facility administrator notifies the Field Office Director, who notifies the ICE/DRO Deputy Assistant Director, Detention Management Division.	$\boxtimes$			The facility has written procedures that include all of the requirements of this component. Interviews with ICE staff confirmed that the facility complies with requirements of this component.	
51.	When a detainee is held in Administrative Segregation for more than 60 days, the Field Office Director notifies, in writing, the Deputy Assistant Director, Detention Management Division, for consideration of whether it would be appropriate to transfer the detainee to a facility where he or she may be placed in the general population.	$\boxtimes$			Interviews with ICE staff confirmed compliance with the requirements of this component.	
52.	A detainee is placed in Disciplinary Segregation only by order of the Institutional Disciplinary Panel (IDP), or equivalent, after a hearing in which the detainee has been found guilty of a prohibited act. The maximum of a 60 day sanction in Disciplinary Segregation for a violation associated with a single incident.	$\boxtimes$			Facility policy is clear and specific in addressing each of the requirements of this component. Every Institutional Disciplinary Panel (IDP) sanction that requires placement in Disciplinary Segregation must be approved by the ICE Field Office.	
53.	After the first 30 days in Disciplinary Segregation, the facility administrator sends a written justification to the Field Office Director, who may decide to transfer the detainee to a facility where he or she could be placed in the general population.	$\boxtimes$				
54.	Before a detainee is placed in Disciplinary Segregation, a written order is completed and signed by the chair of the IDP (or equivalent). A copy is given to the detainee within 24 hours (unless delivery would jeopardize safety, security, or the orderly operation of the facility). The IDP chairman (or equivalent) prepares the Disciplinary Segregation Order (I-883 or equivalent), detailing the reasons for Disciplinary Segregation and attaching all relevant documentation. When the detainee is released from the SMU, the releasing officer records the date and time of release on the Disciplinary Segregation Order, and forwards the completed order to the chief of security or supervisor for insertion into the detainee's detention file.	$\boxtimes$			Facility policy includes all of the requirements of this component. A review of documentation confirmed compliance.	

This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons.					
Components	Meets Standard	Does Not Meet Standard	A/N	Remarks	
55. The facility has implemented written procedures for the regular review of all Disciplinary Segregation cases.					
A supervisor interviews and reviews the status of each detainee in Disciplinary Segregation every seven days and documents his or her findings on a Disciplinary Segregation Review Form (I-887).					
At each formal review, the detainee is to be given a written copy of the reviewing officer's decision and the basis for this finding, unless institutional security would be compromised.				Facility policy includes all of the requirements of this component. Staff interviews and a review of documentation confirmed compliance.	
The reviewer may recommend the detainee's early release upon finding that Disciplinary Segregation is no longer necessary to regulate the detainee's behavior. Early release and return to the general population requires approval of the facility administrator.				documentation committee compitance.	
All review documents are placed in the detainee's detention file.					
PART 2 – 15. SPECIAI	MANA	GEMENT	UNITS		
☐ Meets Standard ☐ Does Not Meet Standard ☐ N/A ☐ Repeat Finding					

Remarks: (Record significant facts, observations, other sources used, etc.)

The facility has a Special Management Unit that provides Administrative Segregation for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons. On-site observations, a review of documentation, staff interviews with facility and ICE staff confirmed that policy requirements are complied with when a detainee is placed in the either section of the Special Management Unit. Detention logs confirmed that detainees are receiving all required services.

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### PART 2 – 16. STAFF-DETAINEE COMMUNICATION

This Detention Standard enhances security, safety, and orderly facility operations by encouraging and requiring informal direct and written contact among staff and detainees, as well as informal supervisory observation of living and working conditions.

It also requires the posting of Hotline informational posters from the Department of Homeland Security Office of the Inspector General.

	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
1.	The ICE/DRO Field Office Director ensures that weekly announced and unannounced visits occur.	$\boxtimes$			A review of documentation revealed this is occurring.
2.	Detention Staff and Deportation Staff conduct scheduled weekly visits with detainees.	$\boxtimes$			Weekly scheduled visits occur and the list is posted in each detainee housing unit.
3.	Scheduled visits are posted in ICE/DRO detainee housing areas.	$\boxtimes$			
4.	Visiting ICE staff observes and note current climate and conditions of confinement.	$\boxtimes$			ICE staff visit all areas of the facility and documents any findings.
5.	ICE/DRO Detainee Request Forms are available for use by ICE/DRO detainees.	$\boxtimes$			Detainee Request Forms were found in all housing units and in the law library.
6.	The facility treats detainee correspondence to ICE/DRO staff as Special Correspondence.	$\boxtimes$			
7.	A secure box is located in an accessible location for detainee's to place their Detainee Request Forms.	$\boxtimes$			A secure box is located in the housing units and ICE staff picks up Detainee Request Forms Monday through Friday.
8.	Only ICE staff are able to retrieve the contents of the secure box containing Detainee Request Forms,	$\boxtimes$			ICE staff has the only keys to the secure box.
9.	ICE/DRO staff responds to a detainee request from a facility within 72 hours and document the response in a log.	$\boxtimes$			ICE staff normally tries to respond to detainee requests within 24 hours. This is monitored by the Detention Operations Supervisor and a computer log is maintained.
	ICE/DRO detainees are notified in writing upon admission to the facility of their right to correspond with ICE/DRO staff regarding their case or conditions of confinement.	$\boxtimes$			This information is contained in the ICE National Handbook.
11.	OIG Hotline Informational Posters are mounted in all appropriate common areas (recreation, dining, etc.) and, in SPCs and CDFs, in all housing areas.	$\boxtimes$			OIG Hotline informational posters were observed mounted in all appropriate areas and in all housing units.
12	Daily telephone serviceability checks are documented in the housing unit logbook.	$\boxtimes$			The unit maintains a daily log of telephone serviceability checks. ICE staff also conducts weekly telephone checks.

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PART 2 – 16. STAFF-DETAINEE COMMUNICATION					
	⊠ Meets Standard	Does Not Meet Standard	□ N/A	Repeat Finding	

Staff/detainee communication is good at this facility. Deportation Officers meet with detainees at least weekly and ICE Supervisors visit general areas of the facility. Deportation Officers participate in the detainee orientation process and answer specific questions for detainees assigned to their case load. Detainees expressed no concerns regarding staff/detainee communication. This standard rating was based on a review of ICE logs, unit postings, memoranda on scheduled unit visitation, and interviews with ICE staff and detainees.

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> FOR OFFICIAL USE ONLY (LAW ENFORCEMENT SENSITIVE) G-324A (Coded 10132010) Detention Review Worksheet - Rev: 5/11/09

	PART 2-17. TOOL CONTROL					
	s Detention Standard protects detainees, staff, contractors erations by maintaining control of tools, culinary utensils, and					
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
1.	<b>(MANDATORY)</b> There is an individual who is responsible for developing a tool control procedure and an inspection system to insure accountability.	$\boxtimes$			Facility policy on tool control states that the chief of security is assigned the responsibility for developing a tool control procedure and inspection system to insure accountability. Staff interviews confirmed compliance.	
2.	If the warehouse is located outside the secure perimeter, the warehouse receives all tool deliveries. If the warehouse is located inside the secure perimeter the facility administrator shall develop site-specific procedures, for example; storing tools at the rear sally port until picked up and receipted by the tool control officer. The tool control officer immediately places certain tools (band saw blades, files and all restricted tools) in secure storage.	$\boxtimes$			The warehouse is located outside the secure perimeter and was not inspected. However, facility policy includes all of the requirements of this component and staff interviews confirmed compliance.	
3.	(MANDATORY) The use of tools, keys, medical equipment, and culinary equipment is controlled.	$\boxtimes$			A review of policy and procedures, on-site observations and staff interviews confirmed that the use of tools, keys, medical equipment and culinary equipment is controlled.	
4.	A metal or plastic chit is taken in exchange for all tools issued, and when a tool is issued from a shadow board the receipt chit shall be visible on the shadow board.	$\boxtimes$			Facility policy requires that metal chit be taken in exchange for all tools issued. On-site observations confirmed that the receipt chit is visible on the shadow board.	
5.	<ul> <li>Tool inventories are required for:</li> <li>Facility Maintenance Department</li> <li>Medical Department</li> <li>Food Service Department</li> <li>Electronics Shop</li> <li>Recreation Department</li> <li>Armory</li> </ul>	$\boxtimes$			Facility policy requires any department with tools to have an inventory.	
6.	Tool Inventories are conspicuously posted on all tool boards, tool boxes and tool kits.	$\boxtimes$			Facility policy includes the requirements of this component and on-site observations confirmed compliance.	
7.	<ul> <li>The facility has a policy for the regular inventory of all tools.</li> <li>The policy sets minimum time lines for physical inventory and all necessary documentation.</li> <li>ICE facilities use AMIS bar code labels when required.</li> </ul>	$\boxtimes$			Facility policy includes the requirements of this component. On- site observations confirmed compliance. This is not an ICE facility and AMIS bar code labels are not required.	

PART 2-17. TO	PART 2-17. TOOL CONTROL					
This Detention Standard protects detainees, staff, contractors, and volunteers from harm and contributes to orderly facility operations by maintaining control of tools, culinary utensils, and medical and dental instruments, equipment, and supplies.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ul> <li>8. The facility has a tool classification system. Tools are classified according to:</li> <li>Restricted (dangerous/hazardous)</li> <li>Non Restricted (non-hazardous).</li> </ul>				Facility policy requires that tools are classified as required by this component. The facility has a tool classification system and all tools are classified.		
<ol> <li>Department heads are responsible for implementing proper tool control procedures as described in the standard.</li> </ol>				Facility policy includes the requirements of this component and staff interviews confirmed compliance.		
10. There are policies and procedures in place to ensure that all tools are properly marked and readily identifiable.	$\boxtimes$			The facility has policies and procedures in place to comply with the requirements of this component.		
<ul> <li>11. The facility has an approved tool storage system.</li> <li>The system ensures that all stored tools are accountable.</li> <li>Tools are stored on shadow boards in which the shadows resemble the tool.</li> <li>Shadow boards have a white background.</li> <li>Restricted tools are shadowed in red.</li> <li>Non-restricted tools are shadowed in black.</li> <li>Commonly used tools (tools that can be mounted) are stored in such a way that missing tools are readily noticed.</li> </ul>				The facility has shadow boards that comply with the requirements of this component. The facility has an approved tool storage system that ensures that all tools are stored and are accountable. Commonly used tools are stored in such a way that missing tools are readily noticed.		
12. Tools removed from service have their shadows removed from shadow boards.				Facility policy requires that if a tool is removed from service its shadow is removed from shadow boards.		
13. Tools not adaptable to a shadow board are stored in a locked drawer or cabinet.	$\boxtimes$			The facility includes the requirements of this component and on-site observations confirmed compliance.		
14. Sterile packs are stored under lock and key.	$\boxtimes$			On-site observations confirmed that the facility complies with the requirements of this component.		
15. Each facility has procedures for the issuance of tools to staff and detainees.	$\boxtimes$			The facility has procedures for the issuance of tools to staff. Tools are not issued to detainees.		
<ul> <li>16. There are policies and procedures to address the issue of lost tools. The policy and procedures include:</li> <li>Verbal and written notification.</li> <li>Procedures for detainee access.</li> <li>Necessary documentation/review for all incidents of lost tools.</li> </ul>				The facility has written policies and procedures to ensure compliance with all of the requirements of this component.		

PART 2-17. TOOL CONTROL						
This Detention Standard protects detainees, staff, contractors, and volunteers from harm and contributes to orderly facility operations by maintaining control of tools, culinary utensils, and medical and dental instruments, equipment, and supplies.						
Components	Meets Standard	Does Not Meet Standard	<b>V/N</b>	Remarks		
17. Broken or worn out tools are surveyed and disposed of in an appropriate and secure manner.	$\boxtimes$			The requirements of this component are included in facility policy.		
18. All private or contract repairs and maintenance workers under contract with ICE, or other visitors, submit an inventory of all tools prior to admittance into or departure from the facility. The inventory is reviewed and verified prior to the contractor entering/departing the facility.				The requirements of this component are included in facility policy.		
19. Hoses longer than three feet in length are classified as a restricted tool.				On-site observations and staff interviews confirmed that the facility complies with the requirements of this component.		
20. Scissors used for in-processing detainees are tethered to the furniture (e.g. table, counter, etc.) where they are used.		$\boxtimes$		The facility does not comply with the requirements of this component. Scissors are not tethered as required.		
PART 2-17. TO	DOL CO	NTROL				
Meets Standard Does Not Meet Standard N/A Repeat Finding						
· · · ·	Remarks: (Record significant facts, observations, other sources used, etc.) The facility has policy and procedures in place to ensure orderly facility operations by maintaining control of tools, culinary utensils					

and medical and dental instruments, equipment and supplies. On-site observations, staff interviews and a review of policy and procedures confirmed compliance.

(b)(6), (b)(7)(c)

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	PART 2 – 18. USE OF FORCE AND RESTRAINTS						
situ	This Detention Standard authorizes staff to use necessary physical force, after all reasonable efforts to otherwise resolve a situation have failed, and only for protection of self, detainees, or others, for prevention of escape or serious property damage, or to maintain the security and orderly operation of the facility.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
1.	(MANDATORY) The facility has a Use of Force Policy.				The facility has a detailed comprehensive Use of Force Policy that specifically addresses the ICE Standard requirements.		
2.	Written policy authorizes staff to respond in an immediate-use-of-force situation without a supervisor's presence or direction.				The requirements of this component are included in facility policy.		
3.	When the detainee is in an area that is or can be isolated (e.g., a locked cell, a range), posing no direct threat to the detainee or others, policy requires that staff must try to resolve the situation without resorting to force.						
4.	Written policy asserts that calculated rather than immediate use of force is feasible in most cases.				The requirements of this component are clear and specific in facility policy.		
5. •	The facility subscribes to the prescribed Confrontation Avoidance Procedures. Ranking detention official, health professional, and others confer before every calculated use of force.						
6.	<ul> <li>When a detainee must be forcibly moved and/or restrained and there is time for a calculated use of force, staff uses the Use-of-Force Team Technique.</li> <li>Under staff supervision.</li> </ul>				The requirements of this component are included in facility policy. A review of documentation and staff interviews confirmed compliance.		
7.	Staff members are trained in the performance of the Use-of-Force Team Technique.	$\boxtimes$					
8.	All use-of-force incidents are documented and reviewed.	$\boxtimes$			A review of documentation and staff interviews confirmed compliance.		
9.	All use of force incidents are properly documented and forwarded for review use of force documentation at a minimum, shall include the medical examination through the conclusion of the incident. All calculated uses of force incidents must be audio visually recorded in its entirety from the beginning of the incident to its conclusion. Any breaks in recording, e.g., dead batteries, tape exhausted, are fully explained on the video.				The requirements of this component are included in facility policy. A review of documentation and staff interviews confirmed compliance.		

PARI 2 – 18. USE OF FO				-		
This Detention Standard authorizes staff to use necessary physical force, after all reasonable efforts to otherwise resolve a situation have failed, and only for protection of self, detainees, or others, for prevention of escape or serious property damage, or to maintain the security and orderly operation of the facility.						
Components	Meets Standard	Does Not Meet Standard	<b>V/N</b>	Remarks		
<ul> <li>10. Staff:</li> <li>Does not use force as punishment.</li> <li>Attempts to gain the detainee's voluntary cooperation before resorting to force</li> <li>Uses only as much force as necessary to control the detainee.</li> <li>Uses restraints only when other non-confrontational means, including verbal persuasion, have failed or are impractical.</li> </ul>	$\boxtimes$					
11. Medication may only be used for restraint purposes when authorized by the Medical Authority as medically necessary.	$\boxtimes$			Medication is not permitted to be used for restraint purposes.		
12. <b>(MANDATORY)</b> Use-of-Force Teams follow written procedures that attempt to prevent injury and exposure to communicable disease(s).	$\boxtimes$			A review of a videotaped cell extraction and facility policy confirmed that the Use-of-Force Teams follow written procedures that attempt to prevent injury and exposure to communicable diseases.		
<ul> <li>13. Standard procedures associated with using four/five point restraints include:</li> <li>Soft (nylon/leather) restraints.</li> <li>Dressing the detainee appropriately for the temperature.</li> <li>A bed, mattress, and blanket/sheet.</li> <li>Checking the detainee at least every 15 minutes.</li> <li>Logging each check.</li> <li>Repositioning detainee often enough to prevent soreness or stiffness.</li> <li>Medical evaluation of the restrained detainee twice per eight-hour shift.</li> <li>When qualified medical staff are not immediately available, staff position the detainee "face-up."</li> </ul>	$\boxtimes$			Facility policy includes all of the requirements of this component. However, four/five point restraints have not been used in the past twelve months. Facility management staff and ICE management staff stated that only in extreme cases and only with prior approval from the medical department and the ICE Field Office would this type of restraints be approved.		
<ul><li>14. The shift supervisor monitors the detainee's position/condition every two hours.</li><li>He/she allows the detainee to use the restroom at these times under safeguards.</li></ul>	$\boxtimes$			Facility policy includes all of the requirements of this component. However, four/five point restraints have not been used in the past twelve months.		
15. All detainee checks are logged.	$\boxtimes$			Facility policy includes the requirements of this component.		
16. In immediate-use-of-force situations, officers contact medical staff once the detainee is under control.	$\boxtimes$			Facility policy includes the requirements of this component.		

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PART 2 – 18. USE OF FORCE AND RESTRAINTS						
This Detention Standard authorizes staff to use necessary physical force, after all reasonable efforts to otherwise resolve a situation have failed, and only for protection of self, detainees, or others, for prevention of escape or serious property damage, or to maintain the security and orderly operation of the facility.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ul> <li>17. When the Facility Administrator authorizes use of non-lethal weapons:</li> <li>Medical staff is consulted before staff use pepper spray/non-lethal weapons.</li> <li>Medical staff reviews the detainee's medical file before use of a non-lethal weapon is authorized.</li> </ul>	$\boxtimes$			Facility policy includes all of the requirements of this component.		
<ol> <li>Intermediate Force Weapons, when not in use are stored in areas where access is limited to authorized personnel and to which detainees have no access.</li> </ol>	$\boxtimes$					
<ol> <li>If Intermediate Force Weapons are stored in the Special Management Unit (SMU), they are stored and maintained the same as Class R tools.</li> </ol>	$\boxtimes$			There are no Intermediate Force Weapons stored in the Special Management Unit.		
<ul><li>20. Special precautions are taken when restraining pregnant detainees.</li><li>Medical personnel are consulted</li></ul>	$\boxtimes$			Facility policy requires that medical personnel are consulted before restraining pregnant detainees.		
21. Protective gear is worn when restraining detainees with open cuts or wounds.	$\boxtimes$			A review of documentation and staff interviews confirmed compliance.		
22. Staff documents every use of force, including what type of restraints was used during the incident.	$\boxtimes$			The requirements of this component are included in facility policy. A review of documentation and staff interviews confirmed compliance.		
23. It is standard practice to review any use of force and the non-routine application of restraints.	$\boxtimes$					
<ul> <li>24. All officers receive training in self-defense, confrontation-avoidance techniques and the use of force to control detainees.</li> <li>Specialized training is given to officers ensuring they are certified in all devices approved for use.</li> </ul>	$\boxtimes$			The requirements of this component are included in facility policy. A review of documentation and staff interviews confirmed compliance.		
25. All staff authorized to use OC spray receive training not only in its use, but also in the decontamination of individuals exposed to it. This training must be documented in the staff training record.	$\boxtimes$			The requirements of this component are included in facility policy. A review of documentation and staff interviews confirmed compliance.		
26. The use of canines is restricted to contraband detection purposes only.	$\boxtimes$					
27. The officers are thoroughly trained in the use of soft and hard restraints.	$\boxtimes$					
<ol> <li>In SPCs, the Use of Force form is used. In other facilities (IGSAs / CDFs) this form or its equivalent is used.</li> </ol>	$\boxtimes$			An equivalent local Use of Force form is used by this facility.		

PART 2 – 18. USE OF FORCE AND RESTRAINTS					
🛛 Meets Standard	Does Not Meet Standard	□ N/A	Repeat Finding		
Remarks: (Record significant facts, observations, other sources used, etc.)					

For the protection of all persons; to minimize injury to self, detainees and staff and other; to prevent escape or serious property damage; or to maintain the security and orderly operation of the facility, policy and procedures are in place that authorizes staff to use

necessary force after all reasonable efforts have failed. Compliance was confirmed with on-site observations, interviews with facility and ICE staff and a review of documentation. It should be noted that in the past twelve months four point restraints have not been used on a detainee. The medical department and ICE staff must approve the use of four point restraints.

(b)(6), (b)(7)(c) 02/02/2012

Reviewer's Signature / Date

**Performance-Based National Detention Standards** 

# Section III ORDER

**19 Disciplinary System** 

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PART 3 – 19. DISC	IPLINA	RY SYSTE	M		
This Detention Standard promotes a safe and orderly living er facility rules and regulations and imposing disciplinary sanction					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
<ol> <li>The facility has a written disciplinary system using progressive levels of reviews and appeals.</li> </ol>				The facility has a written disciplinary policy that includes a system of progressive levels of reviews and appeals.	
<ol> <li>The facility rules state that disciplinary action shall not be capricious or retaliatory.</li> </ol>	$\boxtimes$			The requirements of this component are included in facility policy.	
<ul> <li>Written rules prohibit staff from imposing or permitting the following sanctions:</li> <li>corporal punishment</li> <li>deviations from normal food service</li> <li>clothing deprivation</li> </ul>					
<ul> <li>bedding deprivation</li> <li>bedding deprivation</li> <li>denial of personal hygiene items</li> <li>loss of correspondence privileges</li> <li>deprivation of legal access and legal materials</li> <li>deprivation of physical exercise</li> </ul>				The facility has a written disciplinary policy that includes all of the requirements of this component.	
<ol> <li>The rules of conduct, sanctions, and procedures for violations are defined in writing and communicated to all detainees verbally and in writing.</li> </ol>				The requirements of this component are included in the detainee handbook and the Intake Video presentation.	
<ul> <li>5. The following items are conspicuously posted in Spanish and English or other dominate languages used in the facility:</li> <li>Rights and Responsibilities</li> <li>Prohibited Acts</li> <li>Disciplinary Severity Scale</li> <li>Sanctions</li> </ul>				On-site observations during visits to various areas of the facility confirmed compliance with the requirements of this component.	
6. When minor rule violations or prohibited acts occur, informal resolutions are encouraged.					
7. Incident Reports and Notice of Charges are promptly forwarded to the designated supervisor.				Facility policy requires that incident reports and notices of changes be promptly forwarded to the designated supervisor.	
8. Incident Reports are investigated within 24 hours of the incident. The Unit Disciplinary Committee (UDC) or equivalent does not convene before investigations end.	$\boxtimes$			The requirements of this component are included in facility policy.	

PART 3 – 19. DISC	PART 3 – 19. DISCIPLINARY SYSTEM					
This Detention Standard promotes a safe and orderly living environment for detainees by expecting detainees to comply with facility rules and regulations and imposing disciplinary sanctions to control the behavior of those who do not.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
9. An intermediate disciplinary process is used to adjudicate minor infractions.						
10. A disciplinary panel (or equivalent in IGSAs) adjudicates infractions. The panel:						
<ul> <li>Conducts hearings on all charges and allegations referred by the UDC</li> </ul>						
<ul> <li>Considers written reports, statements, physical evidence, and oral testimony</li> </ul>				The facility has a written disciplinary policy that includes all of the requirements of this component. A		
<ul> <li>Hears pleadings by detainee and staff representative</li> </ul>			review of docu	review of documentation and staff interviews confirmed compliance.		
<ul> <li>Bases its findings on the preponderance of evidence</li> </ul>						
<ul> <li>Imposes only authorized sanctions</li> </ul>						
11. A staff representative is available if requested for a detainee facing a disciplinary hearing						
12. The facility permits hearing postponements or continuances when conditions warrant such a continuance. Reasons are documented.				The requirements of this component are included in facility policy. Interviews with staff confirmed compliance.		
13. The duration of punishment set by the Facility Administrator, as recommended by the disciplinary panel does not exceed established sanctions. The maximum time in disciplinary segregation does not exceed 60 days for a single offense.				The requirements of this component are included in facility policy.		
14. Written procedures govern the handling of confidential- source information. Procedures include criteria for recognizing "substantial evidence".						
15. All forms relevant to the incident, investigation, committee/panel reports, etc., are completed and distributed as required.				The requirements of this component are included in facility policy. Interviews with staff confirmed compliance.		
PART 3 – 19. DISC	IPLINA	RY SYSTE	M			
⊠ Meets Standard						
Remarks: (Record significant facts, observations, other sources used, etc.) To promote a safe and orderly living environment for detainees the facility has policy and procedures in place that establish a fair and						

equitable disciplinary system. The disciplinary system requires detainees to comply with facility rules and regulations and imposes disciplinary sanctions on those who do not comply. It should be noted that any sanction that imposes disciplinary segregation must be approved by ICE staff. Compliance was confirmed with interviews with facility and ICE staff, a review of documentation and on-site observations.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date

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**Performance-Based National Detention Standards** 

# **Section IV CARE**

- 20 Food Service
- **21 Hunger Strikes**
- 22 Medical Care
- 23 Personal Hygiene
- 24 Suicide Prevention and Intervention
- 25 Terminal Illness, Advance Directives, and Death

	PART 4 – 20. FOOD SERVICE					
	s Detention Standard ensures that detainees are provided a itary and hygienic food service operation.	a nutritio	onally balar	iced di	et that is prepared and presented in a	
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
1.	The food service program is under the direct supervision of a professionally trained and certified Food Service Administrator (FSA). The Responsibilities of cooks and cook foremen are in writing. The FSA determines the responsibilities of the Food Service Staff.	$\boxtimes$			The Food Service Administrator (FSA) is Safe Serve Certified.	
2.	The Cook Foreman is on duty on days when the FSA is off duty and vice versa.	$\boxtimes$			The FSA has two assistants. Either the FSA or one of the assistants is on duty at all times.	
3.	The FSA provides food service employees with training that specifically addresses detainee-related issues. In ICE Facilities this includes a review of the "Food Service" standard	$\boxtimes$				
4.	(MANDATORY) Knife cabinets close with an approved locking device and the on-duty cook foreman maintains control of the key that locks the device. Knives and keys are inventoried and stored in accordance with the Detention Standard on Tool Control	$\boxtimes$			Knives are not utilized within the secure perimeter of the facility. There are no knives in the food service department. Dough separators are utilized in lieu of knives.	
5.	All knives not in a secure cutting room are physically secured to the workstation and staff directly supervises detainees using knives at these workstations. Staff monitor the condition of knives and dining utensils	$\boxtimes$			There are no knives in this facility's food service department. Dough separators are utilized in lieu of knives.	
6.	Special procedures (when necessary) govern the handling of food items that pose a security threat.	$\boxtimes$			No food items presenting a security threat were observed being utilized or stored within the secure perimeter of the facility.	
7.	Operating procedures include daily searches (shakedowns) of detainee work areas.	$\boxtimes$			Food service staff searches the food service area on a daily basis.	
8.	The FSA monitors staff implementation of the facility population count procedures. These procedures are in writing. Staff is trained in count procedures.			$\boxtimes$	The FSA is employed by the contract service Canteen and does not oversee custodial matters at the facility. Count procedures are supervised by correctional supervisors.	

PART 4 – 20. FOOD SERVICE           This Detention Standard ensures that detainees are provided a nutritionally balanced diet that is prepared and presented in a					
sanitary and hygienic food service operation.		,			
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
9. (MANDATORY) There is adequate health protection for all detainees and staff in the facility, and for all persons working in food service. Detainees and other persons working in food service are monitored each day for health and cleanliness by the food service supervisor or designee. Detainee clothing and grooming comply with the "Food Service" standard.	$\boxtimes$			Thirty ICE detainee records were reviewed in the food service department. Each record contained a health evaluation that was completed in the medical department prior to the detainees being assigned to the food service detail. Interviews of detainees and staff as well as a daily log maintained in the food service department indicate that all detainees are inspected for health concerns prior to the beginning of each shift and that detainees exhibiting any health concerns are immediately referred to the medical department for evaluation and are not permitted to return to work until medically cleared.	
10. The FSA annually reviews detainee-volunteer job descriptions to ensure they are accurate and up-to-date.	$\boxtimes$			A memorandum on file indicates the job descriptions where reviewed on 01/15/2012 by the FSA.	
11. The Cook Foreman or equivalent instructs newly assigned detainee workers in the rules and procedures of the food service department.				Detainee training files reviewed indicate that the Cook Foreman instructs detainee workers in the rules and procedures of the food service department.	
<ul> <li>12. During orientation and training session(s), the Cook Supervisor (CS) explains and demonstrates:</li> <li>Safe work practices and methods.</li> <li>Safety features of individual products/ pieces of equipment.</li> <li>Training covers the safe handling of hazardous material[s] the detainee are likely to encounter in their work.</li> </ul>	$\boxtimes$			Safe work practices, the safety features of equipment, and hazardous communications are covered during orientation training as verified through detainee training records on file in the kitchen.	
13. The Cook Foreman documents all training in individual detainee detention files.	$\boxtimes$			Thirty files were reviewed and all were found to have the required training documentation.	
14. Detainees at SPCs and CDFs are paid in accordance with the "Voluntary Work Program" standard. Detainee workers at IGSAs are subject to local and State rules and regulations regarding detainee pay.				A roster is submitted with detainee work hours to the business office on a daily basis. Non-ICE detainee workers were observed to be paid from \$1.70 to \$2.00 per day.	
<ol> <li>Detainees are served at least two hot meals every day. No more than 14 hours elapse between the last meal served and the first meal of the following day.</li> </ol>	$\boxtimes$			The evening meal is served at 4:00 PM. The morning meal is served at 6:15 AM.	

PART 4 – 20. FOOD SERVICE					
This Detention Standard ensures that detainees are provided a sanitary and hygienic food service operation.	a nutritic	onally balar	iced di	et that is prepared and presented in a	
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
16. For cafeteria-style operations, a transparent "sneeze guard" protects both the serving line and salad bar line.			$\boxtimes$	Salad and soup bars are not utilized at this facility. These items are served on the trays.	
17. The facility has a standard 35-day menu cycle. IGSAs use a 35 day or similar system for rotating meals.	$\boxtimes$			This facility does utilize a 35 day menu cycle.	
18. (MANDATORY) A registered dietitian shall conduct a complete nutritional analysis that meets U.S. Recommended Daily Allowances (RDA), at least annually, of every master-cycle menu planned by the FSA. The dietitian must certify menus before they are incorporated into the food service program. If necessary, the FSA shall modify the menu in light of the nutritional analysis to ensure nutritional adequacy. The menu will need to be revised and re-certified by the registered dietician in that event.	$\boxtimes$			The menu was reviewed by a certified dietitia (b)(7)e (b)(7)e and found to be within US Recommended Daily Allowances. It was not necessary during the past twelve months for the FSA to modify the menu. Thus, the menu has not been revised or recertified by the registered dietitian.	
<ol> <li>The FSA has established procedures to ensure that items on the master-cycle menu are prepared and presented according to approved recipes.</li> </ol>				Recipes for each meal are posted in the kitchen by the Assistant Food Service Supervisors. They are maintained with production sheets that outline how each meal will be prepared.	
<ul> <li>20. The Cook Foreman has the authority to change menu items if necessary.</li> <li>If yes, documenting each substitution, along with its justification, with copy to the FSA</li> </ul>				The Cook Supervisor has the authority to change the menu. The FSA is notified with a memorandum submitted to the Warden for approval. Approved menus signed by the Warden were on file for two menu changes.	
21. All staff and volunteers know and adhere to written "food preparation" procedures.				Cook foreman on duty were interviewed and found to be knowledgeable of written food preparation procedures. No discrepancies were noted during the inspector's observation of the kitchen.	

	PART 4 – 20. FOOD SERVICE					
	is Detention Standard ensures that detainees are provided a nitary and hygienic food service operation.	a nutritic	onally balan	iced di	et that is prepared and presented in a	
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
	<ul> <li>A Common Fare menu available to detainees, at no charge, whose dietary requirements cannot be met on the main.</li> <li>Changes to the planned Common Fare menu can be made at the facility level.</li> <li>Hot entrees are offered three times a week.</li> <li>The Common Fare menus satisfy nutritional recommended daily allowances (RDAs).</li> <li>Staff routinely provides hot water for instant beverages and foods. <ul> <li>Common Fare meals are served with:</li> <li>Disposable plates and utensils.</li> <li>Reusable plates and utensils.</li> </ul> </li> <li>Staff use separate cutting boards, knives, spoons, scoops, etc., to prepare the Common Fare diet items.</li> </ul>	$\boxtimes$			A common fare program is available to detainees. Changes can be made with the Warden's approval. Hot entrees are offered at a minimum of three times per week. The common fare menu was reviewed and approved by a certified dietitian. Hot water is provided for detainees as needed. Common fare meals are served with Styrofoam plates and bowls and plastic utensils. Separate cutting boards, pots and pans and utensils are used in the preparation of common fare meals. In addition, all cutting boards are wrapped in cellophane when not in use to prevent contamination. This process is inspected by ICE personnel and the Chaplain.	
23.	Detainees whose religious beliefs require the adherence to particular religious dietary laws are referred to the Chaplain or FSA.	$\boxtimes$			Detainees requesting religious diets are referred to the Chaplain.	
24.	A supervisor at the command level must approve a detainee's removal from the Common Fare Program.	$\boxtimes$			The Chaplain approves or removes detainees from the common fare program.	
25	The Facility Administrator, in conjunction with the chaplain and/or local religious leaders provides the FSA a schedule of the ceremonial meals for the following calendar year.	$\boxtimes$			The Chaplain provides a roster with the participants for of all ceremonial meals for the year. The roster is adjusted to accommodate new detainees with religious diet needs.	
26	<ul> <li>The Common Fare Program accommodates detainees abstaining from particular foods or fasting for religious purposes at prescribed times of the year.</li> <li>Muslims fasting during Ramadan receive their meals after sundown.</li> <li>Jews who observe Passover but do not participate in the Common Fare Program receive the same Kosher-for- Passover meals as those who do participate.</li> <li>Main-line offerings include one meatless meal (lunch or dinner) on Ash Wednesday and Fridays during Lent.</li> </ul>				The common fare program at the facility accommodates detainees with special dietary needs. A review of records maintained in the chapel indicates that such accommodations were made at this facility during Ramadan, Passover, and Lent.	

PART 4 – 20. FOOD SERVICE					
This Detention Standard ensures that detainees are provided a sanitary and hygienic food service operation.	a nutritic	onally balar	iced di	et that is prepared and presented in a	
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
27. The food service program addresses medical diets.	$\boxtimes$			The medical department provides the food service department with a daily roster of required medical diets. These rosters are on file in the food service office for the past twelve months	
28. Satellite-feeding programs follow guidelines for proper sanitation.	$\boxtimes$			Satellite areas within the facility are fed with food carts. A kitchen sheet is on file for each cart going out signed by the receiving officer and the cook foreman verifying the time sent and served. Review of these records indicate that the satellite carts meals are being served within the allotted two-hour timeframe	
29. Hot and cold foods are maintained at the prescribed, "safe" temperature(s) as served. See Detention Standard on Food Service for guidance.	$\boxtimes$			Turkey being served at the time of this review was observed to have a temperature of 30 degrees. Chicken and dumplings where 185 degrees and rice was measured at 180 degrees.	
30. All meals provided in nutritionally adequate portions.	$\boxtimes$			Meal portions were observed to be adequate with no detainee complaints at the time of this review.	
31. Food is not used to punish or reward detainees based upon behavior.	$\boxtimes$			Food is not used as a deterrent or incentive.	
<ul> <li>32. The food service staff instruct detainee volunteers on:</li> <li>Personal cleanliness and hygiene;</li> <li>Sanitary techniques for preparing, storing, and serving food, and;</li> <li>The sanitary operation, care, and maintenance of equipment.</li> </ul>	$\boxtimes$			Detainee training in cleanliness and hygiene, proper storing and serving of food, and the sanitary care and maintenance of equipment is covered in the initial training both verbally and through a training DVD.	
33. Everyone working in the food service department complies with food safety and sanitation requirements.	$\boxtimes$			Observation of the food service operation indicates that staff and detainees are complying with all food safety and sanitation requirements.	
34. <b>(MANDATORY)</b> The facility implements written procedures for the administrative, medical, and/or dietary personnel conducting the weekly inspections of all food service areas, including dining, storage, equipment, and food-preparation areas.				Written procedures and records of weekly inspections by medical personnel were reviewed in the medical department. Inspections on file indicated that the safety manager accompanied the medical safety officer on these inspections.	

PART 4 – 20. F				
This Detention Standard ensures that detainees are provided a sanitary and hygienic food service operation.	a nutritic	onally balan	iced di	et that is prepared and presented in a
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
35. Reports of discrepancies are forwarded to the Facility Administrator or designated department head and corrective action is scheduled and completed.	$\boxtimes$			Reports of discrepancies are reported to the warden by the Safety Manager and are on file in the safety office along with proposed corrective actions and dispositions.
36. ( <b>MANDATORY</b> ) Standard procedure includes checking and documenting temperatures of all dishwashing machines after each meal, in accordance with the Detention Standard on Food Service.	$\boxtimes$			Logs were reviewed for December 2011 and January 2012 with temperatures running from 126 to 140 degrees for the wash temperature and 180 degrees for the final rinse.
37. (MANDATORY) Staff documents the results of every refrigerator/ freezer temperature check, in accordance with the Detention Standard on Food Service.	$\boxtimes$			Logs were reviewed for January 26 <sup>th</sup> through February 2 <sup>nd</sup> with the freezer temperatures ranging from minus 3 to minus 2 degrees and cooler temperatures from 37 degrees to 39 degrees.
38. The cleaning schedule for each food service area is conspicuously posted.	$\boxtimes$			Cleaning standards are posted in the kitchen.
39. Procedures include inspecting all incoming food shipments for damage, contamination, and pest infestation.	$\boxtimes$			Food shipments are inspected for damaged containers, contamination, pests, and quantity.
40. Storage areas are locked when not in use.	$\square$			All storage areas were secured.
41. Food service personnel conduct shakedowns along with detention staff.	$\boxtimes$			Food service staff search their area on a daily basis
42. <u>In SPCs only</u> : The ICE supervisor on duty ensures that ICE officers participate in dining room supervision.		$\boxtimes$		ICE staff does not participate in dining room supervision.
43. Menus are certified by a registered dietitian prior to being incorporated into the Food Service Program.	$\boxtimes$			Menus are certified by a certified dietitian #724836.
44. <u>In SPCs only:</u> the FSA prepares quarterly cost estimates for the Common Fare Program. This quarterly estimate is factored into the quarterly budget.		$\boxtimes$		Quarterly cost estimates for Common Fare Program are not prepared.
45. When required, only food service staff prepare the sack lunches for detainee transportation.	$\boxtimes$			Staff prepare all lunches for detainee transportation.
46. Air curtains or comparable devices are used on outside doors where food is prepared, stored, or served to protect against insects and other rodents.	$\boxtimes$			As required, air curtains are in use.
47. Staff complies with the ICE requirements for "food receipt and storage.	$\boxtimes$			Food shipments are inspected and stored in accordance with ICE standards

PART 4 – 20. FOOD SERVICE					
This Detention Standard ensures that detainees are provided sanitary and hygienic food service operation.	a nutritic	onally balan	iced di	et that is prepared and presented in a	
Components	Meets Standard	Does Not Meet Standard	V/N	Remarks	
48. Stock inventory levels are monitored and adjusted to correct overage and shortage problems.	$\boxtimes$			A ten day supply of food is maintained in storage. It is ordered and received based on the menu. A three day contingency supply is maintained in addition to the regular supply. It is monitored on a computer spreadsheet with inventories being adjusted as needed to maintain the three day supply.	
49. Staff complies with all ICE Housekeeping, Storeroom/Refrigerator requirements. Identify and explain any shortcomings.	$\boxtimes$			All store room and refrigerators where observed to be within ICE standards with such things noted as items stored off the floor and six inches away from the wall, no items stored under the cooling units, the cooler temperatures between 35 and 40 degrees, dry room storage observed at 61 degrees, no cross contamination, etc. The level of sanitation was good.	
50. Dining room facilities and operating procedures will provide sufficient space and time for detainees to eat meals in a relatively relaxed, unregimented atmosphere.	$\boxtimes$			The dining room was observed to have adequate space during meals. Detainees were given from 25 to 30 minutes to finish their meals.	
<ul> <li>51. (MANDATORY) An independent, external source shall conduct annual inspections to ensure that the food service facilities and equipment meet governmental health and safety codes.</li> <li>Corrective action is taken on deficiencies, if any.</li> </ul>	$\boxtimes$			The facility was inspected by the health department on $01/10/12$ . A copy of the inspection is on file in the food service office.	
52. Personnel inspecting the food service department shall note needed corrective action(s), if any, in a written report to the Facility Administrator.	$\boxtimes$			Inspections are on file in the Safety Office and medical department. Memorandums to the Warden with discrepancies and dispositions noted are also on file in the Safety Office.	
53. Only those toxic and caustic materials required for sanitary maintenance of the facility, equipment, and utensils shall be used in the food service department. Material Safety Data Sheets (MSDSs) will be maintained on all flammable, toxic, and caustic substances used.	$\boxtimes$			There are no flammable materials stored in the food service area. Caustic as well as other chemicals are stored in the food service office storage room. The MSDSs, inventories, and required Personal Protective Equipment were found to have no discrepancies.	
54. <b>(MANDATORY)</b> The FSA is responsible for pest control in the food service department, including contracting the services of an outside exterminator.	$\boxtimes$			Pest control is conducted by Johnny Reeves Termite and Pest Control on a monthly and as needed basis. The contract is on file in the Safety Office.	

	FOOD SERVICE	
🖂 Meets Standard	Does Not Meet Standard	N/A Repeat Finding

The food service operation at this facility is contracted out to Canteen Corporation. The quality of the operation was found to be consistent with all standards. The staff was professional and delivered a good product in a safe, sanitary environment. Detainees and staff were both knowledgeable and well trained. Records and logs were up to date and accurate. Cooperation with institutional staff with regard to the detainee volunteers was effective. The population was well served in special areas such as the common fare program and medical diets. There were no major areas of concern with this department.

(b)(6), (b)(7)(c) / <u>02/02/2012</u>

Reviewer's Signature / Date

PART 4 –	PART 4 – 21. HUNGER STRIKES					
This Detention Standard protects detainees' health and treating any detainee who is on a hunger strike.	l well-be	eing by	monitoring	I, coun	seling and, when appropriate,	
Components		Meets Standard	Does Not Meet Standard	N/A	Remarks	
<ol> <li>When a detainee has refused food or observed to not eaten for 72 hours, it is standard practice for st refer him or her to the medical department.</li> </ol>					It is standard practice for staff to refer a hunger striking detainee to medical staff at the first threat of a hunger strike or if a missed meal is reported.	
<ol> <li>Facility immediately reports via the chain of comma hunger strike to ICE/DRO.</li> </ol>	and a	$\boxtimes$			The facility immediately notifies ICE of a hunger striker.	
<ol> <li>The facility has established procedures to ensure respond immediately to a hunger strike.</li> </ol>	staff				Facility policy Hunger Strike Management describes procedures to be followed to ensure staff responds immediately to a hunger strike.	
<ol> <li>Policy and procedure require that staff isolate a hu striking detainee from other detainees.</li> </ol>	nger-				Policy and procedure require the hunger striker to be placed in medical observation in a single cell.	
5. Medical personnel are authorized to place a detain the Special Management Unit or a locked hospital r		$\boxtimes$			Medical personnel are authorized to place a detainee in medical observation in a single cell.	
<ol> <li>Medical staff records the weight and vital signs hunger-striking detainee at least once every 24 hou</li> </ol>		$\boxtimes$			Medical staff records the weight and vital signs of a hunger striker at least daily. In addition, a daily nurse's note is required.	
<ol> <li>The facility medical authority obtains a hunger str consent before medical treatment.</li> </ol>	iker's	$\boxtimes$			The hunger striker's consent is requested before any medical treatment if provided.	
<ol> <li>A signed Refusal of Treatment form is required of detainee who rejects medical evaluation or treatme two staff/provider signatures indicating detainee refu sign form.</li> </ol>	nt, or	$\boxtimes$			A signed Refusal of Treatment form is requested from a detainee who rejects medical treatment.	
<ol> <li>Unless otherwise directed by the medical authority, delivers three meals per day to the detainee's r regardless of the detainee's response to a verbally of meal and document those meal offers.</li> </ol>	room,				Staff delivers three facility meals to the hunger striker's room and the detainee is allowed more time with the meal tray.	
<ol> <li>Staff maintains the hunger striker's supply of dri water/other beverages.</li> </ol>	nking	$\boxtimes$			The hunger striker is provided with drinking water at all times.	
11. During a hunger strike, staff removes all food items the hunger striker's living area.	from	$\boxtimes$			The hunger striker is not allowed any commissary food/beverage privileges.	
<ol> <li>Staff is directed to record the hunger striker's fluid in and food consumption on the Hunger Strike Monit Form I-839 or equivalent.</li> </ol>	toring				Staff is required to monitor all food and beverage intake.	
<ol> <li>The medical staff has written procedures for tre hunger strikers.</li> </ol>	eating				Facility policy Hunger Strike Management describes procedures for treating hunger strikers.	

PART 4 – 21. HUNGER STRIKES					
This Detention Standard protects detainees' health and well-being by monitoring, counseling and, when appropriate, treating any detainee who is on a hunger strike.					
Components	Meets Standard	Does Not Meet Standard	<b>V/N</b>	Remarks	
14. Staff documents all treatment attempts in the medical record, including attempts to persuade the hunger striker by counseling him or her of the medical risks.	$\boxtimes$			Staff documents all treatment attempts and encouragement given to the hunger striker.	
15. All staff receives orientation and annual training on recognizing the signs of a hunger striker and on the procedures for referral for medical assessment. Medical staff receives training in hunger-strike evaluation and treatment and remain up-to-date on these techniques.	$\boxtimes$			All staff receives initial and annual training on hunger strikes as documented in employee training records.	
PART 4 – 21. HUNGER STRIKES					
Meets Standard Does Not Meet Standard N/A Repeat Finding					

Remarks: (Record significant facts, observations, other sources used, etc.) Facility policy and procedure on hunger strikes is comprehensive.

There was one hunger strike since the last review. A 44 year old male ICE detainee began a hunger strike over his "case". He refused vital signs and treatment attempts. The hunger strike protocol was followed as documented in his medical record. The detainee ended his hunger strike before serious medical intervention was required.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date

	PART 4 – 22. MEDICAL CARE					
	s Detention Standard ensures that detainees have access t Ith education, so that their health care needs are met in a					
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
1.	The facility operates a health care facility in compliance with state and local laws and guidelines.				The facility is accredited by the American Correctional Association (ACA, March 2009) and underwent an initial National Commission on Correctional Healthcare (NCCHC) review two weeks prior to this inspection.	
2.	The facility's in-processing procedures of arriving detainees include medical screening.	$\boxtimes$			All detainees receive medical screening on arrival at the facility.	
3.	(MANDATORY) The essential positions needed to perform the health services mission and provide the required scope of services are described in a staffing plan that is reviewed at least annually by the health authority.				The medical staffing plan provides the essential positions needed to perform the health services mission and scope of services and was last reviewed on 12/22/2011. There are/(7)(a)thorized positions, and(b)(7)(ecurrent vacancies. The staffing plan includes: one clinical director, one physician, one health services administrator (HSA), one assistant HSA, one nurse managetb)(7)(a)theireft)(7)(e) registered nurses (RNs)(b)(7)(e) registered nurses (RNs)(b)(7)(e) medical assistant(b)(7)(e)medical record technicians(b)(7)(e)harmacists, b)(7)(e)harmacy technicians, one dentist, one dental hygienist, one dental assistant, one psychiatrist, one psychologist, one social worker, one administrative assistant, and one radiology technician.	
4.	(MANDATORY) Newly admitted detainees will be informed, orally and in writing (in a language they can understand), about how to access health services.				Newly admitted detainees receive information about how to access health services orally during medical screening, as posted in Intake, and as posted in the housing unit corridors, in both English and Spanish.	
5.	Detainees will have access to and receive specified 24- hour emergency medical, dental, and mental health services.	$\boxtimes$			Facility policy Information on Health Services describes access to emergent and urgent medical, dental, and mental health care 24 hours per day, seven days per week. Documentation in medical records demonstrates emergency care received.	

	PART 4 – 22. MEDICAL CARE					
	Detention Standard ensures that detainees have access t th education, so that their health care needs are met in a					
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
6.	New direct care staff will receive tuberculosis tests prior to their job assignment and periodically thereafter and will be offered the hepatitis B vaccine series.	$\boxtimes$			New direct care staff receives tuberculosis testing prior to their job assignment and every six months thereafter. They are offered the hepatitis B vaccine series.	
7.	Health care services will be provided by trained and qualified personnel, whose duties are governed by job descriptions and who are properly licensed, certified, credentialed, and/or registered in compliance with applicable state and federal requirements.	$\boxtimes$			Health care staff is credentialed and licensed, as applicable. Job descriptions are available for all titles.	
8.	The facility provides each detainee, upon admittance, a copy of the detainee handbook or equivalent, in which procedures for access to health care services are explained (in a language they can understand).	$\boxtimes$			The facility provides each detainee, on arrival, with a copy of the detainee handbook in English or Spanish.	
9.	In SPCs and CDFs, medical personnel credentialing and verification complies with the standards established by the NCCHC and Joint Commission.	$\boxtimes$			At this facility, medical credentialing complies with the standards established by the NCCHC.	
10.	<ul> <li>Within 12 hours of arrival, all newly admitted detainees receive initial medical, dental and mental health screening by a health care provider or a detention officer specially trained to perform this function.</li> <li>When screening is performed by a detention officer,</li> </ul>	$\boxtimes$			As demonstrated in 25 ICE detainee medical records, newly admitted detainees receive initial medical, dental and mental health screening by	
	the facility maintains documentation of the officer's special training.				nursing personnel.	
11.	(MANDATORY) If language difficulties prevent the health care provider/officer from sufficiently communicating with the detainee for purposes of completing the medical screening, the officer obtains translation assistance.	$\boxtimes$			Translation services are available through the "Language Line Services".	
12.	The facility has sufficient space and equipment to afford each detainee privacy when receiving health care.	$\boxtimes$			The facility has sufficient space and equipment as described below.	
13.	The medical facility has its own restricted-access area. The restricted access area is located within the confines of the secure perimeter.	$\boxtimes$			The medical facility (health services unit or HSU), has its own restricted access area located within the confines of the secure perimeter.	
14.	The medical facility entrance includes a holding/waiting room.	$\boxtimes$			The HSU has two waiting rooms. One is located on the north side and the other is located on the south side.	
15.	The medical facility's holding/waiting room under the direct supervision of custodial staff.	$\boxtimes$			The waiting rooms are under the direct supervision of custodial staff, via camera. Detainees are escorted to and from the waiting room by custodial staff.	

	PART 4 – 22. MEDICAL CARE						
	This Detention Standard ensures that detainees have access to a continuum of health care services, including prevention and health education, so that their health care needs are met in a timely and efficient manner.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
	Detainees in the holding/waiting room have access to a oilet and a drinking fountain.				Detainees in the waiting room may use the patient restroom in the medical clinic for access to drinking water and toilets.		
	<ul> <li>Medical records are kept apart from other files. They are:</li> <li>Secured in a locked area within the medical unit.</li> <li>With physical access restricted to authorized medical staff.</li> <li>Procedurally, no copies made and placed in detainee files.</li> </ul>	$\boxtimes$			Medical records are kept separate from other files. They are secured in a locked medical records room with access restricted to authorized medical personnel. No copies of medical records are placed in detainee files.		
c	(MANDATORY) A signed and dated consent form is obtained from a detainee before medical treatment is administered.				As demonstrated in 25 ICE detainee medical records, a signed and dated consent form is obtained from detainees during the medical screening process.		
a	Detainees use the I-813 (or IGSA equivalent) to authorize the release of confidential medical records to butside sources.	$\boxtimes$			Detainees are required to authorize the release of medical records in writing.		
	The facility health care provider is given advance notice prior to the release, transfer, or removal of a detainee.				It was reported that advance notice is given during the day for that night's detainee removal. In cases involving air travel, a one week advance notice is given.		
a	A detainee's medical records will be transferred as appropriate. All detainees will be transferred with a copy of their transfer summary.				A transfer summary is prepared for all detainees. A detainee medical record is transferred as appropriate (e.g., if being transferred to another Immigration Health Service Corps facility).		
c	Medical records are placed in a sealed envelope or other container labeled with the detainee's name and A- number and marked "MEDICAL CONFIDENTIAL."	$\boxtimes$			Medical records are place in a sealed envelope, labeled with the name of the detainee and marked confidential.		
23. N	Medical screening includes a Tuberculosis (TB) test.	$\boxtimes$			Medical screening includes tuberculosis (TB) testing via a chest x- ray.		
	<ul> <li>All detainees receive a mental-health screening upon arrival. It is conducted:</li> <li>By a health care provider or specially trained officer;</li> <li>Before a detainee's assignment to a housing unit.</li> </ul>	$\boxtimes$			As demonstrated in 25 medical records, all detainees receive a mental health screening on arrival. The screening is provided by medical personnel and before housing unit assignment.		

PART 4 – 22. MEDICAL CARE						
This Detention Standard ensures that detainees have access to a continuum of health care services, including prevention and health education, so that their health care needs are met in a timely and efficient manner.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ol> <li>The facility health care provider promptly reviews all I- 794s (or equivalent) to identify detainees needing medical attention.</li> </ol>				Medical personnel screen detainees on admission. Therefore, they are able to readily identify detainees needing medical attention.		
26. (MANDATORY) Each facility's health care provider conducts a health appraisal and physical examination on each detainee within 14 days of arrival. If there is documentation of one within the previous 90 days, the facility health care provider may determine that a new appraisal is not required.				As demonstrated in 25 medical records, detainees receive a physical examination within 14 days of arrival. In 16 of the records, the physical exam was performed on the day of admission.		
27. Detainees in the Special Management Unit have access to the same level of health care as detainees in the general population.				As observed on day one of the inspection, nursing personnel makes rounds on each detainee in the unit and documents this round in a log and on the segregation door sheets.		
<ul> <li>28. Staff provides detainees with health- services (sick call) request slips daily, upon request.</li> <li>Request slips are available in the languages other than English, including every language spoken by a sizeable number of the facility's detainee population.</li> <li>Service-request slips are delivered in a timely fashion</li> </ul>				Detainees may request sick call request slips, in English and Spanish, on a daily basis. The slips are retrieved by nursing personnel on a daily basis.		
to the health care provider. 29. (MANDATORY) The facility has a written plan for the delivery of 24-hour emergency health care when no medical personnel are on duty at the facility, or when immediate outside medical attention is required.				Facility policy Emergency Medical Services describes access to 24 hour emergency health care.		
30. The plan includes an on-call provider.				The on-call provider is a mid-level provider and/or physician.		
31. The plan includes a list of telephone numbers for local ambulances and hospital services.				At the nurse's station, a binder contains hospital and ambulance service telephone numbers. Eloy Fire District ambulance service is used. The primary hospital is Casa Grande Regional Medical Center.		
32. The plan includes procedures for facility staff to utilize this emergency health care consistent with security and safety.				The plan includes procedures utilizing security and safety measures.		
33. (MANDATORY) Detention and health care personnel will be trained, at least annually, to respond to health-related situations within four minutes and to properly use first aid kits, available in designated areas.				All staff is trained in cardiopulmonary resuscitation (CPR) with a four minute response time, the use of first aid kits and automated external defibrillators (AEDs).		
34. Where staff is used to distribute medication, a health care provider properly trains these officers.				Only nursing personnel distribute medication.		

PART 4 – 22. MEDICAL CARE					
This Detention Standard ensures that detainees have access the health education, so that their health care needs are met in a					
Components	Meets Standard	Does Not Meet Standard	A/N	Remarks	
35. Pharmaceuticals and nonprescription medicines will be stored, inventoried, dispensed, and administered in accordance with sound standards and facility needs for safety and security.				Medications are stored, inventoried, dispensed, and administered in accordance with sound standards and facility needs for safety and security.	
<ul> <li>36. (MANDATORY) Each facility has written policy and procedures for the management of pharmaceuticals that include: <ul> <li>A formulary of all prescription and nonprescription medicines stocked or routinely procured from outside sources.</li> <li>A method for obtaining medicines not on the formulary.</li> <li>Prescription practices, including requirements that medications are prescribed only when clinically indicated and that prescription are reviewed before being renewed.</li> <li>Procurement, receipt, distribution, storage, dispensing, administration, and disposal of medications.</li> <li>Secure storage and perpetual inventory of all controlled substances (DEA Schedule II-V), syringes, and needles.</li> </ul> </li> </ul>	$\boxtimes$			Facility policy Pharmacy Services describes procedures for use of the Immigration Health Service Corps (IHSC) National Drug Formulary, requests for non-formulary medications, prescription practices, ordering, distribution and storage, dispensing and disposal of medications, and managing controlled medications.	
<ul> <li>37. All pharmaceuticals are stored in a secure area with the following features: <ul> <li>A secure perimeter;</li> <li>Access limited to authorized medical staff (never detainees);</li> <li>Solid walls from floor to ceiling and a solid ceiling;</li> <li>A solid core entrance door with a high security lock (with no other access); and</li> <li>A secure medication storage area.</li> </ul> </li> <li>38. In SPCs and CDFs, the pharmacy has a locking pass-through window.</li> </ul>				Pharmaceuticals are stored in the pharmacy which has a secure perimeter with access limited to authorized medical staff. The pharmacy has solid walls and ceiling and a secure entrance door. There is a secure medication storage area in the pharmacy.	
<ul> <li>through window.</li> <li>Administration and management in accordance with state and federal law.</li> <li>Supervision by properly licensed personnel.</li> <li>Administration of medications by personnel properly trained and under the supervision of the health services administrator, or equivalent.</li> <li>Accountability for administering or distributing medications in a timely manner and according to physician orders.</li> </ul>				This facility has two locking pass- through windows in the medication room. Medications are administered and managed in accordance with state of Arizona and federal law. Licensed personnel supervise the administration of medications by properly trained personnel who are held accountable for timely and correct administration.	

	PART 4 – 22. MEDICAL CARE						
	This Detention Standard ensures that detainees have access to a continuum of health care services, including prevention and health education, so that their health care needs are met in a timely and efficient manner.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
39.	Distribution of medication is in accordance with specific instructions and procedures established by the health care provider. Written records of all medication given to detainees are maintained.				Medications are distributed in accordance with provider order. Medication administration records are used to document medication distribution.		
40.	<ul> <li>Medication may not be delivered or administered by detainees.</li> <li>In facilities that are medically staffed 24 hours a day, the health care provider distributes medication.</li> <li>In facilities that are not medically staffed 24 hours a day, medication may be distributed by detention officers, who have received proper training by the health care provider, only when medication must be delivered at a specific time when medical staff is not on duty.</li> </ul>	$\boxtimes$			The facility is medically staffed 24 hours per day, seven days per week. Medication is not delivered or administered by detainees.		
41.	The facility maintains documentation of the training given any officer required to distribute medication, and the officer has available for reference the training syllabus or other guide or protocol provided by the health authority.			$\boxtimes$	At this facility, officers do not distribute medications. Therefore, training in medication distribution is not warranted.		
42.	The Warden/Facility receives notification that a detainee that has special medical needs.	$\boxtimes$			Facility policy Detainee Special Needs requires the warden to receive notification of a detainee with special needs. This notification was noted in several medical records.		
43.	Procedures are in place, consistent with the detention standard, for examinations by independent medical service providers and experts.	$\boxtimes$			Requests for examinations by independent medical service providers are forwarded to ICE for approval.		
44.	<ul> <li>(MANDATORY) Each facility has a written plan (or plans) that address the management of infectious and communicable diseases, including prevention, education, identification, surveillance, immunization (when applicable), treatment, follow-up, isolation (when indicated), and reporting to local, state, and federal agencies. Plans include:</li> <li>Coordination with public health authorities;</li> <li>Ongoing education for staff and detainees;</li> <li>Control, treatment, and prevention strategies;</li> <li>Protection of individual confidentiality;</li> <li>Media relations;</li> <li>Management of tuberculosis, hepatitis A, B, and C, HIV infection, avian influenza, and</li> <li>Reporting communicable diseases to local and/or state health departments in accordance with local and state regulations.</li> </ul>				The facility has written plans that address the management of infectious diseases. The plans include reporting to and coordinating with outside agencies; educating staff and detainees; control, treatment, and prevention strategies; protecting confidentiality; media guidelines; management of diseases including tuberculosis, hepatitis A, B, and C, HIV infection, avian influenza, and varicella.		

PART 4 – 22. MEDICAL CARE								
	This Detention Standard ensures that detainees have access to a continuum of health care services, including prevention and health education, so that their health care needs are met in a timely and efficient manner.							
	Components	Meets Standard	Does Not Meet Standard	<b>V</b> /N	Remarks			
45.	Detainees diagnosed with a communicable disease are isolated according to local medical operating procedures.	$\boxtimes$			Detainees with communicable disease are isolated as clinically appropriate.			
46.	All new arrivals receive TB screening in accordance with guidelines of the Centers for Disease Control (CDC). Unless a chest x-ray is the primary screening method, the PPD (mantoux method) is the primary screening method. (For a detainee on whom the PPD is contraindicated; a chest x-ray will be needed. Detainees not screened are housed separate from the general population.	$\boxtimes$			Newly arriving detainees are screened for TB with a chest x-ray. They are screened before housing decisions are made.			
47.	Detainees with symptoms suggestive of TB are placed in a negative pressure isolation room and promptly evaluated for TB disease. Detainees at facilities with no negative pressure isolation room are referred to an appropriate off-site facility.	$\boxtimes$			The facility has two negative pressure isolation rooms, used for detainees with symptoms suggestive of TB. Both rooms were in use at the time of the inspection for detainees being ruled out for TB.			
48.	A transportation system will be available that ensures timely access to health care services that are only available outside the facility, including: prioritization of medical need, urgency (ambulance versus standard), and transfer of medical information.	$\boxtimes$			Facility policy Patient Transport describes three levels of patient transport: routine, emergency via car, and ambulance transport.			
49.	Detainee who requires close, chronic or convalescent medical supervision will be treated in accordance with a plan approved by licensed physician, physician assist, nurse practitioner, dentist, or mental health practitioner that includes directions to health care and other involved personnel.	$\boxtimes$			As demonstrated in medical records, treatment plans are developed individually for those with special needs at the time the condition is identified.			
50.	(MANDATORY) Female detainees have access to pregnancy testing and pregnancy management services that include routine high-risk prenatal care, addiction management, comprehensive counseling and assistance, nutrition, and postpartum follow-up.	$\boxtimes$			As demonstrated in medical records, all female detainees receive pregnancy testing on admission. At least on a monthly basis, prenatal care and pregnancy counseling provides information on drug use, counseling and assistance through the postpartum phase.			
51.	(MANDATORY) Detainees with chronic conditions (such as hypertension and diabetes) will receive periodic care and treatment that includes monitoring of medications, laboratory testing, and chronic care clinics, and others will be scheduled for periodic routine medical examinations, as determined by the health authority	$\boxtimes$			As demonstrated in medical records, the chronic conditions of detainees will be managed by their assigned primary care providers to ensure that care is being provided per guidelines.			
52.	The Facility Administrator, or other designated staff will be notified in writing of any detainees whose special medical or mental health needs requiring special consideration in such matters as housing, transfer, or transportation.	$\boxtimes$			Facility policy Detainee Special Needs requires the Warden to receive notification of a detainee with special needs. This notification was noted in several medical records.			

	PART 4 – 22. MEDICAL CARE					
	Detention Standard ensures that detainees have access t Ith education, so that their health care needs are met in a					
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
53.	Detainees will have access to emergency and specified routine dental care provided under direction and supervision of a licensed dentist.	$\boxtimes$			As demonstrated in medical records, detainees have access to emergency and routine dental care provided by a licensed dentist.	
54.	(MANDATORY) Detainees with mental health problems will be referred to a mental health provider as needed for detection, diagnosis, treatment, and stabilization to prevent psychiatric deterioration while confined.	$\boxtimes$			As demonstrated in medical records, detainees with mental health issues are referred to a mental health provider for evaluation and treatment.	
55.	Crisis intervention services are available for detainees who experience acute mental health episodes.	$\boxtimes$			Crisis intervention services are available for detainees in mental health crisis.	
56.	Medical and mental health interviews, examinations, and procedures will be conducted in settings that respect detainees' privacy, and female detainees will be provided female escorts for health care by male health care providers.	$\boxtimes$			Medical and mental health encounters are conducted in settings that provide for detainee privacy. Female detainees are provided with female escorts when being seen by male providers.	
57.	(MANDATORY) Any detainee referred for mental health treatment receives a comprehensive evaluation by a licensed mental health provider within 14 days of the referral.	$\boxtimes$			Detainees referred for mental health treatment receive a comprehensive evaluation by a licensed mental health provider within 14 days of the referral or immediately for an emergency.	
58.	<ul> <li>(MANDATORY) Restraints for medical or mental health purposes may be authorized only by a qualified medical or mental health provider, after reaching the conclusion that less restrictive measures are not successful. The facility has written procedures that specify:</li> <li>The conditions under which restraints may be applied;</li> <li>The types of restraints to be used;</li> <li>How a detainee in restraints is to be monitored;</li> <li>The length of time restraints are to be applied;</li> <li>Requirements for documentation, including efforts to use less restrictive alternatives; and</li> <li>After-incident review.</li> <li>The medical authority or mental health provider completes a Post-Restraints Observation Report form DIHS-867 or similar form.</li> </ul>				Facility policy Restraints and Seclusion contains procedures that describe that restraints may be applied as part of a treatment or to prevent the detainee from harming him/herself; states that only soft restraints may be used; requires 15 minute checks by medical personnel; states that restraints may not be used longer than four hours; requires documentation for the necessity of restraints; requires after incident review; and requires a post observation report. It was reported that restraints have not been used at the facility since the last review.	

	PART 4 – 22. MEDICAL CARE							
	This Detention Standard ensures that detainees have access to a continuum of health care services, including prevention and health education, so that their health care needs are met in a timely and efficient manner.							
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks			
	<ul> <li>(MANDATORY) Involuntary administration of psychotropic medications to detainees complies with applicable laws and regulations and the authorizing physician or psychiatrist will:</li> <li>Specify the duration of therapy;</li> <li>Obtain an order authorizing the administration of the drug from a Federal District Court.</li> <li>Document that less restrictive intervention options have been exercised without success;</li> <li>Detail how the medication is to be administered;</li> <li>Monitor the detainee for adverse reactions and side effects; and</li> <li>Prepare treatment plans for less restrictive alternatives as soon as possible.</li> </ul>				The involuntary administration of psychotropic medications requires the physician to specify the reason for and duration of the therapy; requires the HSA to notify ICE who in turn will notify the Chief Counsel to request a court order; specify medication, dosage and possible side effects; document less restrictive options; order how it is to be administered; monitor the detainee for adverse reactions and side effects; and prepare treatment plans for less restrictive alternatives. It was reported that involuntary administration of psychotropic medications has not been performed since the last review. It was noted that should a detainee require this level of medication administration he/she would be transferred to a more appropriate medical or mental health facility.			
60.	An initial dental screening exam should be performed within 14 days of the detainee's arrival. If no on-site dentist is available, the initial dental screening may be performed by a physician, physician's assistant, nurse practitioner or trained RN.				As demonstrated in 25 medical records, detainees receive an initial dental screening exam on arrival by medical staff.			
61.	In each detention facility, the designated health authority and Facility Administrator determines the contents, number, location(s), use protocols, and procedures for monthly inspections of first aid kits.				At this facility, the HSA and warden determine the procedures for use of first aid kits.			
62.	An automatic external defibrillator should be available for use at the facility.	$\boxtimes$			The facility has 14 automated external defibrillators (AEDs) for use.			
63.	If a detainee refuses treatment, ICE/DRO will be consulted in determining whether forced treatment will be administered, except in emergency circumstances, in which case, ICE/DRO will be notified as soon as possible.				Except in emergency circumstances, the facility will notify ICE if a detainee refuses treatment.			
64.	In SPCs and CDFs, the Facility Administrator and health services administrator will meet at least quarterly and include other facility and medical staff as appropriate.				At this facility medical, security and ICE staff meets bi-monthly to facilitate communication and problem solving.			

PART 4 – 22. MEDICAL CARE						
This Detention Standard ensures that detainees have access to a continuum of health care services, including prevention and health education, so that their health care needs are met in a timely and efficient manner.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
65. <b>(MANDATORY)</b> Biohazardous waste will be managed and medical and dental equipment decontaminated in accordance with sound medical standards and compliance with applicable local, state, and federal regulations.	$\boxtimes$			Biohazardous waste is managed through a contract with Stericycle. The dental suite contains an autoclave which was in good operating condition. Spore testing was performed twice per week.		
66. <b>(MANDATORY</b> ) The health authority will implement a system of internal review and quality assurance.	$\boxtimes$			The HSA has implemented a system of internal review and quality assurance. Performance Improvements subjects include Intake Screening, Chronic Care, as well as national and local requirements.		
PART 4 – 22. N	PART 4 – 22. MEDICAL CARE					
Meets Standard Does Not Meet Standard N/A Repeat Finding						

The facility is ACA accredited and underwent its first NCCHC review two weeks prior to the inspection.

The Health Service Unit (HSU) is large and well equipped and contains the following spaces: a separate area for medical records, the commander's office, and break/conference room; the main HSU contains eight offices, a medication room, a pharmacy, two chair dental suite with laboratory and x-ray space, three utility closets, two restrooms, two negative pressure rooms, five exam rooms, one triage room, a laboratory, a nurse's station and an officer's station. In addition, there is a medical exam room and x-ray room located in the Intake area.

During the inspection, 25 ICE detainee medical records were reviewed: ten female detainee records and 15 male detainee records. In all 25 records, medical and mental health screening was performed on admission, as was tuberculosis testing (via chest x-ray). Consent to treatment was also obtained. In all 25 records, physical examination was evident and timely. In 16 of the 25 records, physical examination was performed on the day of admission. In all of the female detainee records, pregnancy testing was performed on admission. Three of the female detainees were noted to be pregnant and were receiving appropriate prenatal care. Language Line Services was being used with one of the pregnant detainees. In seven of the records, a chronic disease was noted and was being followed appropriately with care plans and chronic disease visits.

A controlled substance count was performed with the pharmacist and nurse. The count was accurate. A tool and sharp instruments count was performed with a nurse and dental assistant. The counts were accurate.

(b)(6), (b)(7)(c) / <u>02/02/2012</u> Reviewer's Signature / Date

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PART 4 – 23. PER	SONAL	. HYGIENE			
This Detention Standard ensures that each detainee is able to maintain acceptable personal hygiene practices through the provision of adequate bathing facilities and the issuance and exchange of clean clothing, bedding, linens, towels, and personal hygiene items.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
<ol> <li>There is a policy and procedure for the regular issuance and exchange of clothing, bedding, linens, towels, and personal hygiene items.</li> <li>The supply of these items exceeds the minimum required for the number of detainees.</li> </ol>	$\boxtimes$			Facility policy Resident Property requires the regular issuance and exchange of clothing, bedding and linens. The supply of these items exceeds the minimum as observed in the supply room.	
<ul> <li>2. All new detainees are issued clean, temperature-appropriate, presentable clothing during in-processing. Detainees receive, at a minimum: <ul> <li>One uniform shirt and one pair of uniform pants or one jumpsuit.</li> <li>One pair of socks.</li> <li>One pair of underwear (daily change).</li> <li>One pair of facility-issued footwear.</li> </ul> </li> </ul>	X			At this facility, all new detainees are issued clean, temperature appropriate, presentable clothing during in- processing. Detainees receive three uniform shirts and three uniform pants; three pairs of socks; three pairs of underwear, and one pair of shoes.	
3. Additional clothing is available for changing weather conditions and as is seasonally appropriate.				At this facility, additional clothing, a jacket, is available for changing weather conditions.	
<ul> <li>4. New detainees are issued clean bedding, linens and towels, at a minimum:</li> <li>One mattress</li> <li>One blanket</li> <li>Two sheets</li> <li>One pillow</li> <li>One pillowcase</li> <li>One towel</li> <li>Additional blankets, based on local weather conditions.</li> </ul>	$\boxtimes$			At this facility, detainees are issued one mattress, at least one blanket, two sheets, one pillow, one pillowcase, and two towels.	
<ol> <li>The facility provides and replenishes personal hygiene items as needed. Gender-specific items are available. ICE detainees are not charged for these items.</li> </ol>	$\boxtimes$			The facility provides gender specific personal hygiene items on admission and replenishes those items as necessary.	
<ul> <li>6. Toilet facilities are:</li> <li>Clean</li> <li>Adequate in number and can be used without staff assistance 24 hours per day when detainees are confined in their cells or sleeping areas.</li> <li>ACA Expected Practice 4-ALDF-4B-08 requires that toilets be provided at a minimum ratio of one for every 12 male detainees or one for every 8 female detainees. For males, urinals may be substituted for up to one-half of the toilets.</li> </ul>				Toilet facilities are clean and adequate in number. There is one toilet in each cell. The number of toilets exceeds ACA expected practice.	

PART 4 – 23. PERSONAL HYGIENE						
This Detention Standard ensures that each detainee is able to maintain acceptable personal hygiene practices through the provision of adequate bathing facilities and the issuance and exchange of clean clothing, bedding, linens, towels, and personal hygiene items.						
Components	Meets Standard	Does Not Meet Standard	<b>N/A</b>	Remarks		
<ul> <li>7. Bathing facilities are: <ul> <li>Clean</li> <li>Operable with temperatures between 100 and 120 degrees Fahrenheit.</li> </ul> </li> <li>ACA Expected Practice 4-ALDF-4B-08 requires one washbasin for every 12 detainees.</li> <li>ACA Expected Practice 4-ALDF-4B-09 requires a minimum ratio of one shower for every 12 detainees.</li> </ul>	$\boxtimes$			Bathing facilities are clean with adequate temperatures. There are seven showers in each housing unit. There is a sink in each cell. The number of sinks and showers exceeds ACA expected practices.		
8. Detainees with disabilities are provided adequate facilities, support, and assistance needed for self-care and personal hygiene.	$\boxtimes$			Detainees with disabilities are provided facilities and assistance for self-care.		
<ul> <li>9. Detainees are provided clean clothing, linen and towels.</li> <li>Socks and undergarments - daily.</li> <li>Outer garments - twice weekly.</li> <li>Sheets - weekly.</li> <li>Towels - weekly.</li> <li>Pillowcases - weekly.</li> </ul>	$\boxtimes$			Detainees are provided clean clothing, linens and towels as follows: socks and undergarments daily, outer garments twice weekly, sheets weekly, towels weekly, and pillowcases weekly.		
10. Food service detainee volunteer workers are permitted to exchange outer garments daily.	$\boxtimes$			This facility provides food service detainee workers a daily exchange of outer garments.		
11. Volunteer detainee workers are permitted to exchanges of outer garments more frequently.	$\boxtimes$			At this facility, volunteer detainee workers are permitted to exchange outer garments more frequently.		
PART 4 – 23. PER	SONAL	. HYGIENE				
Meets Standard Does Not Meet Standard N/A Repeat Finding						

Detainees are provided with adequate bathing facilities and are issued clean clothing, bedding, linens, towels, and personal hygiene items as noted during the inspection. Detainees stated that hot water was available and not an issue.

(b)(6), (b)(7)(c)  $\left( \frac{02/02/2012}{0.000} \right)$ 

Reviewer's Signature / Date

PART 4 – 24. SUICIDE PREVE	ENTION	AND INTE	ERVEN	ITION		
This Detention Standard protects detainees' health and well being by training staff to prevent suicide by recognize potential signs and situations of risk and to intervene with appropriate sensitivity, supervision, referral, and treatment.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ol> <li>The facility has a written suicide prevention and intervention program approved and signed by the health authority and Facility Administrator and reviewed annually.</li> </ol>	$\boxtimes$			Facility policy Suicide Prevention and Intervention describes the suicide prevention program. It is reviewed and signed annually.		
<ol> <li>At a minimum, the Program shall include procedures to address:         <ul> <li>Intake screening and referral requirements;</li> <li>The identification and supervision of suicide-prone detainees;</li> <li>Staff training requirements;</li> <li>The management and reporting of suicidal incidents, suicide watches, and deaths;</li> <li>Provision of safe housing for suicidal detainees;</li> <li>Debriefing of any suicides and suicide attempts by administrative, security, and health services staff;</li> <li>Guidelines for returning a previously suicidal detainee to a facility's general population, upon written authorization of the clinical director.</li> <li>Reporting guidelines for facility personnel when suspected suicidal behavior is observed; and</li> <li>Written procedures for the proper handling of detainees who exhibit suicidal behavior.</li> </ul> </li> </ol>	$\boxtimes$			The program includes procedures to address: mental health intake screening; identification; staff training requirements; reporting requirements; housing; after incident debriefing; procedures for removal from suicide watch; and the management of suicidal detainees.		
<ol> <li>Every new staff member receives suicide-prevention training. Suicide-prevention training occurs during the employee orientation and annual training.</li> </ol>	$\boxtimes$			All staff receives suicide prevention training on initial orientation and annually as documented in personnel records.		
<ul> <li>4. Training prepares staff to:</li> <li>Effective methods for identifying the warning signs and symptoms of impending suicidal behavior,</li> <li>Demographic, cultural, and precipitating factors of suicidal behavior,</li> <li>Responding to suicidal and depressed detainees,</li> <li>Effective communication between correctional and health care personnel,</li> <li>Necessary referral procedures,</li> <li>Housing observation and suicide-watch level procedures,</li> <li>Follow-up monitoring of detainees who have already attempted suicide, and</li> <li>Reporting and written documentation procedures.</li> </ul>	$\boxtimes$			Training prepares staff in the facility suicide prevention plan; to identify the warning signs and symptoms of suicide; to understand the precipitating factors of suicidal behavior; to respond to suicidal detainees; in communication between staff; in referral procedures; in housing and suicide watch procedures; in follow-up; in reporting and written documentation; and in avoiding obstacles to prevention.		

PART 4 – 24. SUICIDE PREVENTION AND INTERVENTION						
This Detention Standard protects detainees' health and well being by training staff to prevent suicide by recognize potential signs and situations of risk and to intervene with appropriate sensitivity, supervision, referral, and treatment.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ul> <li>5. A health-care provider or specially trained officer screens all detainees for suicide potential as part of the admission process.</li> <li>Screening does not occur later than one working day after the detainee's arrival.</li> <li>Documentation exists that "specially trained officers" have completed training in accordance with a syllabus approved by the medical authority.</li> </ul>	$\boxtimes$			Only medical providers screen detainees for suicide potential during the admission process, as was documented in 25 medical records.		
<ol> <li>Written procedures contain when and how to refer at-risk detainees to medical staff and procedures are followed.</li> </ol>	$\boxtimes$			Written procedures require detention staff to refer at risk detainees to medical staff if a detainee expresses suicidal ideation, intentions, or plans. Staff immediately escorts the detainee to the medical clinic.		
7. Written procedures include returning a previously suicidal detainee to the general population, upon written authorization of the clinical director or appropriate health care professional.	$\boxtimes$			A detainee may return to the general population after the medical provider removes the detainee from suicide watch and approves the transfer.		
8. The facility has a designated isolation room for evaluation and treatment.	$\boxtimes$			The facility has five designated isolation rooms for evaluation and treatment.		
<ol> <li>The designated isolation room does not contain any structures or smaller items that could be used in a suicide attempt.</li> </ol>		$\boxtimes$		The designated isolation room does contain structures or smaller items that could be used in a suicide attempt. The room contains a small grate on the wall about two feet above floor level , an accessible grate and sprinkler head located in the ceiling, and a grate over the window, all of which could be used in a hanging attempt. In addition, there is not a clear view into the room.		
10. Medical staff has approved the room for this purpose.	$\boxtimes$			Medical staff has approved the rooms for suicide watch purposes.		
11. Staff observes and document the status of a suicide- watch detainee at least once every 15 minutes/constant observation.	$\boxtimes$			Detainees on suicide watch are placed on constant observation with documentation required every 15 minutes.		

PART 4 – 24. SUICIDE PREVENTION AND INTERVENTION					
This Detention Standard protects detainees' health and well being by training staff to prevent suicide by recognize potential signs and situations of risk and to intervene with appropriate sensitivity, supervision, referral, and treatment.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
12. At facilities with twenty-four-hour medical staff, observation of imminently suicidal detainees by medical or detention staff shall occur no less than every 15 minutes. The Clinical Director (CD) may recommend constant direct supervision. If a detainee is clinically evaluated and determined to be at risk for suicide, medical staff shall document the status of the detainee in the medical record at least every two hours, unless otherwise directed by the CD.	$\boxtimes$			The facility has twenty-four hour medical staff. Observation of suicidal detainees is constant.	
13. In CDFs or IGSAs, and/or at facilities where there is not twenty-four hour medical staff, the facility administrator shall report to ICE/DRO any detainee who has been identified as suicidal. ICE/DRO, shall consult with the CD or designated medical authority for immediate evaluation (with constant observation until evaluation), or for transfer to a local psychiatric facility or emergency room by ambulance	$\boxtimes$			The facility is an IGSA and as such notifies ICE immediately when a detainee is suicidal. The detainee is housed or transferred as clinically appropriate.	
14. Every completed suicide and serious suicide attempt shall be subject to a mortality review process. A critical incident debriefing shall be provided to all affected staff and detainees.	$\boxtimes$			A serious attempt or completed suicide requires a mortality review. A critical incident debriefing is provided to affected staff and detainees.	
PART 4 – 24. SUICIDE PREVENTION AND INTERVENTION					
Meets Standard 🗌 Does Not Meet Standard 🗌 N/A 🔤 Repeat Finding					

Facility policy and procedure on suicide prevention and intervention is comprehensive.

The designated isolation rooms are not as suicide resistant as is possible. The rooms contain a small grate on the wall about two feet above floor level, an accessible grate and sprinkler head located in the ceiling, a grate over the window, and a grate on the door, all of which could be used in a hanging attempt. In addition, there is not a clear view into the room. There are two large grates in the door, separated by a security/food delivery slot, which obstruct the view. It should be noted, however, that a detainee placed on suicide watch would be under constant observation by a security officer sitting outside the room. The security/food delivery slot would be in the open position allowing a more clear view into the room.

There was one suicide attempt at the facility since the last review. On 11/22/2011, at 12:10, a 58 year old female ICE detainee, with no past medical or mental health history, jumped from the top (second) tier in her housing unit. She was found supine on the floor. It was reported that she initially landed on a table and then fell to the floor. She did not hit her head. She was awake and complaining of pain in her right extremities. EMS was called and she was transferred to Maricopa Medical Center. She returned to the facility on 11/23/2011. She sustained a hairline fracture to her right arm and required sutures to the wound on her right leg. She was placed on suicide precautions. Review of her medical record revealed appropriate policy and procedure for suicide intervention was followed.

(b)(6), (b)(7)(c) / <u>02/02/2012</u> Reviewer's Signature / Date

# PART 4 – 25. TERMINAL ILLNESS, ADVANCE DIRECTIVES, AND DEATH

This Detention Standard ensures that each facility's continuum of health care services addresses terminal illness, fatal injury, and advance directives and provides specific guidance in the event of a detainee's death.

Check this box if the facility does not accept ICE detainees who are severely or terminally ill. Indicate NA in the appropriate box for this portion of the worksheet. ALWAYS complete all references to detainee death and related notifications.

	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
1.	Detainees, who are chronically or terminally ill, are transferred to an appropriate off-site medical facility.	$\boxtimes$			The facility does not normally accept terminally or severely ill detainees. Should a detainee become terminally ill, he/she would be transferred to a more appropriate medical facility.
2.	<ul> <li>The facility or appropriate ICE office promptly notifies the next-of-kin of the detainee's: medical condition.</li> <li>The detainee's location.</li> <li>The visiting hours and rules at that location.</li> </ul>	$\boxtimes$			The facility notifies ICE, who in turn notifies other interested parties regarding a detainee's medical condition.
3.	<ul> <li>There are guidelines addressing State Advanced Directive Form for Implementing Living Wills and Advanced Directives.</li> <li>These guidelines include instructions for detainees who wish to have a living will.</li> <li>These guidelines provide the detainee the opportunity to have a private attorney prepare the documents, at the detainee's expense.</li> </ul>	$\boxtimes$			The facility adheres to the State of Arizona Advance Directive Guidelines, which include directions for living wills. Policy provides the detainee the opportunity to have a private attorney prepare the documents.
4.	There is a policy addressing "Do Not Resuscitate Orders"	$\boxtimes$			There is a policy addressing Do Not Resuscitate (DNR) Orders. The facility has no infirmary and DNR orders are not employed at the facility but rather at an outside medical facility.
5.	Detainees with a "Do Not Resuscitate" order in the medical record receive maximal therapeutic efforts short of resuscitation.	$\boxtimes$			Detainees with a DNR order receive maximal therapeutic efforts short of resuscitation, at an outside hospital.
6.	The facility notifies ICE/DRO Medical Director and Headquarters' Legal Counsel of the name and basic circumstances of any detainee with a "Do Not Resuscitate" order in the medical record. In the case of IGSAs, this notification is made through the local ICE representative.	$\boxtimes$			The facility notifies ICE of any detainee with a DNR order at an outside hospital. ICE notifies other interested parties.
7.	The facility has written procedures to address the issues of organ donation by detainees.	$\boxtimes$			Facility policy Organ Donation addresses the issue of organ donation by detainees.
8.	The facility has written procedures to notify ICE officials, deceased family members and consulates, when a detainee dies while in custody.	$\boxtimes$			Facility policy Procedures Following the Death of a Detainee requires the facility to notify ICE when a detainee dies while in custody. ICE notifies other interested parties.

## PART 4 – 25. TERMINAL ILLNESS, ADVANCE DIRECTIVES, AND DEATH

This Detention Standard ensures that each facility's continuum of health care services addresses terminal illness, fatal injury, and advance directives and provides specific guidance in the event of a detainee's death.

Check this box if the facility does not accept ICE detainees who are severely or terminally ill. Indicate NA in the appropriate box for this portion of the worksheet. ALWAYS complete all references to detainee death and related notifications.

Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
9. The facility has a policy and procedure to address the death of a detainee while in transport.				Facility policy Transportation Emergencies outlines procedures to be followed in the event of the death of a detainee while in transport.	
10. At all ICE locations the detainee's remains disposed of in accordance with the provisions detailed in this standard.	$\boxtimes$			Per interview with the Assistant Officer in Charge (AOC), the detainee's remains are disposed of in accordance with the standard.	
<ul> <li>11. In the event that neither family nor consulate claims the remains, the Field Office schedules an indigent's burial, consistent with local procedures.</li> <li>If the detainee is a U.S. military veteran, the Department of Veterans Affairs notified.</li> </ul>	$\boxtimes$			Per interview with the AOC, the Field Office schedules an indigent's burial, after notification to the Department of Veterans Affairs, when the family or consulate does not claim the remains.	
12. An original or certified copy of a detainee's death certificate is placed in the subject's A-File.				Per interview with the AOC, a certified copy of the death certificate is placed in the subject's A-file.	
<ul> <li>13. The facility follows established policy and procedures describing when to contact the local coroner regarding such issues as;</li> <li>Performance of an autopsy.</li> <li>Person(s) to perform the autopsy.</li> <li>Obtaining State approved death certificates.</li> <li>Local transportation of the body.</li> </ul>	$\boxtimes$			The facility notifies the medical examiner upon the death of a detainee. An autopsy is requested. The medical examiner determines manner of transportation of the body and who will perform the autopsy. The facility obtains State approved death certificates.	
14. ICE staff follows established procedures to properly close the case of a deceased detainee.				Per interview with the AOC, ICE staff follows established procedures to close the case of a deceased detainee including writing a note in the file, filing the death certificate in the A- file, sending the fingerprint card to the F.B.I. and forwarding the file to the Federal Records Center.	
PART 4 – 25. TERMINAL ILLNESS, ADVANCE DIRECTIVES, AND DEATH					
⊠ Meets Standard  □ Does Not Meet Standard  □ N/A  □ Repeat Finding					

Remarks: *(Record significant facts, observations, other sources used, etc.)* Facility policy regarding terminal illness, advance directives and death is comprehensive.

It was reported that because the facility does not have an infirmary, Do Not Resuscitate (DNR) orders are not used here. Rather they are used when a detainee is transferred to a more appropriate medical facility.

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There was one ICE detainee death since the last review. A 54 year old male ICE detainee died at the University Medical Center on 10/30/2011. His death was determined to be of natural causes due to cardiomyopathy. He had been admitted to the facility on 06/10/2011 and was seen in sick call over time with complaints of nausea and vomiting. On 10/24/2011, an EKG was noted to be abnormal. On 10/25/2011, he was sent to the local emergency room after complaining of shortness of breath and evidence of new onset pedal edema. He was admitted to the hospital with a diagnosis of severe cardiomyopathy. He was transferred to the University Medical Center on 10/28/2011 and expired on 10/30/2011. ICE followed established procedures in notifying next of kin, transfer and burial of the remains, and documentation in the A-file including filing of the death certificate.

(b)(6), (b)(7)(c) / <u>02/02/2012</u> Reviewer's Signature / Date

# **Section V ACTIVITIES**

- 26 Correspondence and Other Mail
- 27 Escorted Trips for Non-Medical Emergencies
- 28 Marriage Requests
- 29 Recreation
- **30 Religious Practices**
- **31 Telephone Access**
- 32 Visitation
- **33 Voluntary Work Program**

PART 5 – 26. CORRESPONDENCE AND OTHER MAIL						
This Detention Standard ensures that detainees will be able to correspond with their families, the community, legal representatives, government offices, and consular officials consistent with the safe and orderly operation of the facility.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
1.	The facility has written policy and procedures concerning correspondence and other mail. The rules for correspondence and other mail are posted in each housing or common area or provided to each detainee via a detainee handbook.	$\boxtimes$			The rules for correspondence at this facility are located in the detainee handbook and are posted in the housing units. The facility policy on Detainee Mail -General Mail was reviewed and updated by facility staff on 08/15/2011.	
2.	The facility provides key information in English, Spanish, and other languages spoken by a significant number of detainees.	$\boxtimes$			Key information is provided in both English and Spanish. Key information is maintained in the facility handbook and is posted on the unit bulletin boards.	
3.	Incoming mail is distributed to detainees within 24 hours or 1 business day after it is received and inspected.	$\boxtimes$			Incoming correspondence is distributed to detainees within 24 hours Monday through Friday. Mail is normally distributed by unit staff.	
4.	Outgoing mail is delivered to the postal service within one business day of its entering the internal mail system (excluding weekends and holidays).	$\boxtimes$			Mail is picked up and delivered by the post office Monday through Friday.	
5.	Staff maintains a logbook-recording acceptance of priority, priority overnight, and certified mail delivered to the facility for a detainee.	$\boxtimes$			The facility does maintain log books for these mail categories. These logs were reviewed and found appropriate and contained all relevant information.	
6.	Staff does not open and inspect incoming general correspondence and other mail (including packages and publications) without the detainee present unless documented and authorized in writing by the Facility Administrator or equivalent for prevailing security reasons.				The facility staff opens and inspects general correspondence for contraband without the detainee being present. The facility has a memorandum from the Assistant Field Office Director authorizing contract staff to open and inspect all incoming general correspondence. Instructions from ICE Headquarters reflect "A blanket authorization by the Warden/Jail Administrator is permissible, but must clearly identify the conditions under which general correspondence and other mail may be opened without the detainee present (for example excessive weight, which may indicate a weapon)".	

PART 5 – 26. CORRESPONDENCE AND OTHER MAIL						
This Detention Standard ensures that detainees will be able to correspond with their families, the community, legal representatives, government offices, and consular officials consistent with the safe and orderly operation of the facility.						
Components	Meets Standard	Does Not Meet Standard	<b>V/N</b>	Remarks		
7. Staff does not read incoming general correspondence without the Facility Administrator's prior approval.	$\boxtimes$			Per mailroom staff, they do not read incoming general correspondence at this facility. If a determination is made to read a detainee's incoming correspondence, this must be approved by the Warden. The mail clerk will document each instance and maintain a record.		
8. Staff does not inspect incoming Special Correspondence for physical contraband or to verify the "special" status of enclosures without the detainee present.				Staff does not open Special Correspondence unless in the presence of the detainee. This requirement is also contained in the facility policy.		
9. Staff is prohibited from reading or copying incoming and outgoing Special Correspondence without the detainee present.				The detainee is present when any incoming Special Correspondence is opened. Special Correspondence is normally delivered by unit staff.		
10. Staff is only authorized to inspect outgoing correspondence or other mail without the detainee present when there is reason to believe the item might present a threat to the facility's secure or orderly operation, endanger the recipient or the public, or might facilitate criminal activity.	$\boxtimes$			This facility does not inspect outgoing mail but has a facility policy that allows it in cases where staff determines it is appropriate.		
11. Correspondence to a politician or to the media is processed as Special Correspondence and is not read or copied.				This was verified by the mail clerk.		
12. The official authorizing the rejection of incoming mail sends written notice to the sender and the addressee.				This facility uses a self carbon form to notify the sender and detainee of any rejected mail and the reason for the rejection.		
13. The official authorizing censorship or rejection of outgoing mail provides the detainee with signed written notice.	$\boxtimes$			The detainee receives a written notice of any rejected mail.		
14. Staff maintains a written record of every item removed from detainee mail.				Staff maintains individual records of all items removed from the detainee's mail, and provides the detainee with a written copy.		
15. The Facility Administrator or designee monitors staff handling of discovered contraband and its disposition. Records are accurate and up to date.				Contraband is handled and disposed of in accordance with the PBNDS. Log books reviewed were current.		

PART 5 – 26. CORRESPONDENCE AND OTHER MAIL						
This Detention Standard ensures that detainees will be able to correspond with their families, the community, legal representatives, government offices, and consular officials consistent with the safe and orderly operation of the facility.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
16. The procedure for safeguarding cash removed from a detainee protects the detainee from loss of funds and theft. The amount of cash credited to detainee accounts is accurate. Discrepancies are documented and investigated. Standard procedure includes issuing a receipt to the detainee.				Cash is counted by two officers during the admission process and a receipt is given to the detainee. The detainee is also required to sign the receipt verifying the amount. In the case of cash received by the mailroom, the money is currently being posted to the detainee's account and a receipt is given to the detainee. Log books were reviewed and the admission process was observed by the Compliance Inspector.		
17. Original identity documents (for example, passports, and birth certificates) are immediately removed and forwarded to ICE staff for placement in the A-files.	$\boxtimes$			Facility staff immediately removes and forward any identification documents to local ICE staff. This is documented on a facility form and the detainee receives a copy.		
<ol> <li>Staff provides the detainee a copy of his or her identity document(s) upon request.</li> </ol>	$\boxtimes$			This requirement is handled by ICE.		
<ol> <li>Staff disposes of prohibited items found in detainee mail in accordance with the Detention Standard on "Contraband".</li> </ol>	$\boxtimes$					
20. Every indigent detainee has the opportunity to mail, at government expense: At least five pieces of special correspondence per week; Three one ounce letters per week: Packages deemed necessary by ICE.	$\boxtimes$			Indigent detainees receive three stamps per week for general correspondence and five stamps per week for special correspondence. If additional stamps are needed, a request to the unit staff is made by the detainee per mailroom staff. Postage for legal material is provided to all indigent detainees regardless of cost. A log was reviewed in the mailroom verifying postage for special correspondence for indigent detainees.		
21. The facility has a system for detainees to purchase stamps and for mailing all Special Correspondence and a minimum of 5 pieces of general correspondence per week.	$\boxtimes$			Stamps may be purchased in the commissary. Facility policy allows for five stamps per week for special correspondence and three stamps for general correspondence for indigent detainees. This is in accordance with the PBNDS.		
22. The facility provides writing paper, envelopes, and pencils at no cost to ICE detainees.	$\boxtimes$					
23. SMU detainees have the same correspondence privileges as general population.	$\boxtimes$					
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PART 5 – 26. CORRESPONDENCE AND OTHER MAIL					
This Detention Standard ensures that detainees will be able to correspond with their families, the community, legal representatives, government offices, and consular officials consistent with the safe and orderly operation of the facility.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
24. Detainees have access to outside publications.	$\boxtimes$			Detainees may receive approved publications directly from the publisher or book store.	
PART 5 – 26. CORRESPONDENCE AND OTHER MAIL					
⊠ Meets Standard  □ Does Not Meet Standard  □ N/A  □ Repeat Finding					

The facility has a current policy on Detainee and General Mail. Incoming correspondence is distributed to detainees within 24 hours Monday through Friday. Facility logs were reviewed and found to be in compliance with the PBNDS. The facility staff opens and inspects general correspondence for contraband without the detainee being present. The facility has a memorandum from the Assistant Field Office Director authorizing contract staff to open and inspect all incoming general correspondence. Instructions from ICE Headquarters reflect "A blanket authorization by the Warden/Jail Administrator is permissible, but must clearly identify the conditions under which general correspondence and other mail may be opened without the detainee present ( for example excessive weight, which may indicate a weapon). Special mail is opened only in the detainee's presence. Stamps may be purchased in the commissary; however, indigent detainees receive three free stamps per week for general correspondence and five stamps per week for special mail. If additional stamps are needed by an indigent detainee, a request to the unit staff is made by the detainee. Postage for legal material is provided to all indigent detainees regardless of cost. Writing materials are also provided. The rating of this standard was based on a review of documentation, observations, and interviews with facility staff.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date

## PART 5 – 27. ESCORTED TRIPS FOR NON-MEDICAL EMERGENCIES

This Detention Standard permits detainees to maintain ties with their families and the community by providing detainees emergency staff-escorted trips into the community to visit critically ill members of the immediate family or to attend their funerals.

Standard NA: Check this box if all ICE Non-Medical Emergency Escorted Trips are handled only by the ICE Field Office or Sub-Office in control of the detainee case.

	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
1.	<ul> <li>The Field Office Director considers and approves, on a case-by-case basis, trips to an immediate family member's:</li> <li>Funeral</li> <li>Deathbed</li> </ul>				
2.	The facility recognizes as "immediate family member" a parent (including stepparent or foster parent), brother, sister, child, and spouse (including common-law spouse).				
3.	The CDF/IGSA facility notifies ICE of all detainee requests for non-medical escorts.				
4.	The detainee's Deportation Officer reviews the file before forwarding a detainee's request, with recommendation, to the approving official. Each recommendation addresses the individual's suitability for travel, e.g., the kind of supervision required.				
5.	Detainees who require overnight housing are placed in approved IGSA facilities.				
6.	Each escort detail includes at leas(b)(7)(officers.				
7.	The detainee remains under constant, direct visual supervision of escorting staff.				
8.	Escorting officers report unexpected situations to the originating facility as a matter of procedure and the ranking supervisor on duty has the authority to issue instructions for completion of the trip.				
9.	Escorting officers have the discretion to increase or decrease minimum restraints in accordance with written instruction, procedures and classification level of the detainee.				
10	Escort officers do not accept gifts/gratuities from a detainee, detainee's relative or friend for any reason.				

### PART 5 – 27. ESCORTED TRIPS FOR NON-MEDICAL EMERGENCIES

This Detention Standard permits detainees to maintain ties with their families and the community by providing detainees emergency staff-escorted trips into the community to visit critically ill members of the immediate family or to attend their funerals.

Standard NA: Check this box if all ICE Non-Medical Emergency Escorted Trips are handled only by the ICE Field Office or Sub-Office in control of the detainee case.

Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
11. Escort officers ensure that detainees:						
<ul> <li>Conduct themselves in a manner that does not bring discredit to ICE/DRO.</li> </ul>						
Do not violate federal, state, or local laws.						
<ul> <li>Do not purchase, possess, use, consume, or administer narcotics, other drugs, or intoxicants.</li> </ul>						
<ul> <li>Do not arrange to visit family or friends unless approved before the trip.</li> </ul>						
Make no unauthorized phone calls.						
<ul> <li>Know they are subject to search, urinalysis, breathalyzer, or comparable test upon return to the facility.</li> </ul>						
12. The facility routinely subjects a detainee returning from an escorted trip to a search, urinalysis, breathalyzer, etc.						
<ol> <li>Standard procedure requires the immediate return to the facility of any detainee who violates trip rules.</li> </ol>						
<ol> <li>The Field Office Director is the approving official for all non-medical escorted trips.</li> </ol>						
15. Facility procedures comply with the following ICE Standards:						
<ul> <li>Transportation (Land Transportation</li> </ul>						
<ul> <li>Restraints applied strictly in accordance with the Use of Force Standard.</li> </ul>						
PART 5 – 27. ESCORTED TRIPS F	OR NO	N-MEDICA	L EME	RGENCIES		
☐ Meets Standard  ☐ Does Not Meet Standard  ⊠ N/A  ☐ Repeat Finding						

Remarks: (*Record significant facts, observations, other sources used, etc.*) All ICE detainee non-medical emergency escorted trips are handled only by the ICE Field Office.

PART 5 – 28. MARRIAGE REQUESTS						
This Detention Standard ensures that each marriage request from an ICE/DRO detainee receives a case-by-case review and based on internal guidelines for approval of such requests.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ol> <li>The Field Office Director or Facility Administrator considers detainee marriage requests on a case-by-case basis.</li> </ol>				A review of marriage requests on file in the Chapel shows that the Field Office Director (FOD) considers requests on a case by case basis.		
2. The Field Office Director reviews every marriage request rejected by a Facility Administrator or IGSA. Rejections are documented.				Memos to and from the FOD are present in all marriage request files. Rejections were clearly documented.		
<ol> <li>It is standard practice to require a written request for permission to marry.</li> </ol>	$\boxtimes$					
4. The written request includes a signed statement or comparable documentation from the intended spouse, confirming marital intent.				Five marriage request files were reviewed with letters from the intended spouse present in each one.		
5. The Facility Administrator provides a written copy of his or her decision to the detainee and his or her legal representative.				Verifications of written decisions and their distribution to the detainee and their counsel were present in all files reviewed.		
<ol> <li>When permission is denied, the Facility Administrator states the basis for his or her decision along with instructions on how the detainee can file an appeal.</li> </ol>				The basis for rejection of a request was clearly outlined in all files that were reviewed.		
<ol> <li>The Facility Administrator provides the detainee with a place and time to make wedding arrangements.</li> </ol>				Wedding arrangements are made in the chapel with the assistance of the chaplain.		
8. The detainee handbook explains the marriage request process.						
<ol> <li>In SPCs the Facility Administrator or highest ranking ICE official on-site is the only officer authorized to approve a request to marry.</li> </ol>				Marriage requests are routed though the Warden and forwarded to the Assistant Field Office Director for approval.		
PART 5 – 28. MAF	RIAGE	REQUEST	S			
⊠ Meets Standard   □ Does Not Meet Standard   □ N/A     □Repeat Finding						

Marriage requests are coordinated through the chapel. All detainees are afforded the opportunity to submit a request to be married with the assistance of the facility Chaplain.

(b)(6), (b)(7)(c)  $\sqrt{\frac{02}{02}/2012}$ 

Reviewer's Signature / Date

	PART 5 - 29. RECREATION						
COI	This Detention Standard ensures that each detainee has access to recreational and exercise programs and activities, within the constraints of safety, security, and good order. ⊠ If outdoor recreation is offered check this box. Items 19-27 should then be marked "N/A".						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
1.	The Facility provides:				Due to the year-round acceptable		
	An indoor recreation program.	$\boxtimes$			weather in this region all recreation		
	An outdoor recreation program.				programs are outdoors.		
2.	A recreational specialist (for facilities with more than 350 detainees) tailors the program activities and offerings to the detainee population.				There is one Recreation Supervisor and two Recreation Coordinators on staff.		
3.	Regular maintenance keeps recreational facilities and equipment in good condition.	$\boxtimes$			Recreation facilities and equipment are well maintained.		
4.	The recreational specialist or trained equivalent supervises detainee recreation workers.	$\boxtimes$			Detainee volunteers are supervised by the Recreation Coordinators.		
5.	The recreational specialist or trainee equivalent oversees recreation programs for Special Management Unit and special-needs detainees.				Recreation Coordinators supervise separate recreation programs for the SMUs.		
6.	Dayrooms offer sedentary activities, e.g., board games, cards, television.				Board games, cards, play station, and movies are offered.		
7.	Outside activities are restricted to limited-contact sports.	$\square$					
8.	Each detainee has the opportunity to participate in daily recreation.				All detainees are afforded the opportunity for daily outdoor recreation.		
9.	Detainees have access to recreation activities outside the housing units for at least one hour daily.	$\boxtimes$			All detainees are offered outdoor recreation for a minimum of 1 1/2 hours per day.		
10.	Staff checks all items for damage and condition when equipment is returned.	$\boxtimes$			Recreation staff monitors all recreation equipment and replace it when necessary. All equipment was observed to be in excellent condition at the time of this review.		
11.	Staff conducts searches of recreation areas before and after use.	$\boxtimes$			Searches of the recreation yard are conducted before and after each recreation period.		
12.	Recreation areas are under constant staff supervision.	$\square$					
	Supervising staff are equipped with radios.	$\square$					
14.	The facility provides detainees in the SMU at least one hour of outdoor recreation time daily, five times per week.				All detainees in SMU receive 1 1/2 hours of recreation per day. The recreation is supervised by the Recreation Coordinators.		
15.	Detainees in disciplinary/administrative segregation receive a written explanation when a panel revokes his or her recreation privileges.	$\boxtimes$			There are no cases on file of recreation privileges being denied or revoked at this facility.		

	PART 5 - 29. RECREATION						
This Detention Standard ensures that each detainee has acces constraints of safety, security, and good order.	s to reci	reational an	dexer	cise programs and activities, within the			
	19-27 c	hould ther	ho m	arked "N/A"			
☐ If outdoor recreation is offered check this box. Items 19-27 should then be marked "N/A".							
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks			
<ol> <li>Special programs or religious activities are available to detainees.</li> </ol>	$\boxtimes$			Special religious activities are conducted in the Chapel. Special activities are offered on all holidays. On Presidents' Day there will be a soccer tournament.			
<ol> <li>All volunteers have completed an orientation program with documentation required before entering a secure portion of the facility where detainees are present.</li> </ol>	$\boxtimes$			No volunteers are utilized in the recreation program.			
<ol> <li>Visitors, relatives or friends of detainees are not allowed to serve as volunteers.</li> </ol>	$\boxtimes$			No volunteers are utilized in the recreation program.			
19. If the facility has no outside recreation, are detainees considered for transfer after six months?			$\boxtimes$	The facility has outdoor recreation.			
<ol> <li>If yes, written procedures ensure timely review of all eligible detainees.</li> </ol>			$\boxtimes$	The facility has outdoor recreation.			
<ol> <li>Case officers make written transfer recommendations about every six-month detainee to the Facility Administrator.</li> </ol>			$\boxtimes$	The facility has outdoor recreation.			
22. The Facility Administrator documents all detainee-transfer decisions, whether yes or no.			$\boxtimes$	The facility has outdoor recreation.			
23. The detainee's written decision for or against an offered transfer documented in his or her A-file.			$\boxtimes$	The facility has outdoor recreation.			
<ol> <li>Staff notifies the detainee's legal representative of his or her decision to accept/decline a transfer.</li> </ol>			$\boxtimes$	The facility has outdoor recreation.			
<ol> <li>If no recreation is available, the ICE Field Office routinely review transfer eligibility for all detainees after 60 days.</li> </ol>			$\boxtimes$	The facility has outdoor recreation.			
26. Does the A-file of every detainee held more than 60 days without access to recreation contains either a transfer- waiver signed by the detainee or the Facility Administrator's written determination of the detainee's ineligibility for transfer.			$\boxtimes$	The facility has outdoor recreation.			
27. The detainee's legal representative is notified of the detainee's/Facility Administrator's decision.			$\boxtimes$	The facility has outdoor recreation.			
PART 5 - 29.	RECRE	ATION					
Meets Standard Does Not Meet Standard N/A Repeat Finding							

The recreation program at this facility clearly meets all components of the Standard for Recreation. The facility has three fulltime staff members dedicated solely to recreation. They are skilled in developing and overseeing recreation programs. Detainees were observed to be engaged in daily recreational activities throughout the facility. An interview of several detainees indicates that they are content with the recreation programs that are offered. The recreation program appears to be an effective tool in reducing detainee idleness at this facility.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date

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PART 5 – 30. RELIGIOUS PRACTICES						
This Detention Standard ensures that detainees of different religious beliefs are provided reasonable and equitable opportunities to participate in the practices of their respective faiths, constrained only by concerns about safety, security, the orderly operation of the facility, or extraordinary costs associated with a specific practice.						
Components	Meets Standards	Does Not Meet Standards	N/A	Remarks		
<ol> <li>Detainees are allowed to engage in religious services. When available, these services are provided in major languages spoken within the facility.</li> </ol>				All detainees are afforded the opportunity to worship in a well equipped chapel staffed by a fulltime Chaplain. The Chaplain is fluent in Spanish and conducts services in English and Spanish.		
2. Space is available for detainees to participate in religious services.	$\boxtimes$					
<ul><li>3. The facility allows detainees to observe the major "holy days" of their religious faith.</li><li>List any exceptions.</li></ul>				There are no exceptions at this facility. All faiths represented in the population are permitted to observe their major holy days.		
<ul> <li>4. The facility accommodates recognized holy-day observances by:</li> <li>Providing special meals, consistent with dietary restrictions.</li> <li>Honoring fasting requirements.</li> <li>Facilitating religious services.</li> <li>Allowing activity restrictions.</li> </ul>				Holy days are observed at this facility. Detainees are provided special meals, allowed to fast, allowed to conduct special services and given work proscription as needed.		
<ol> <li>Each detainee is allowed religious items in his/her immediate possession; refer to the Funds and Personal Property Standard.</li> </ol>				Detainees of all faiths are permitted to retain items related to their faith, such as medicine bags, rosary beads, and prayer rugs.		
6. Volunteer's credentials are checked and verified before allowing participation in detainee programs.				A background investigation is conducted by ICE on all Chapel volunteers. This is coordinated by the Chaplain.		
7. Members of faiths not represented by clergy may request to present their own services within security allowances.				There are records to confirm that these types of requests are accommodated in the Chapel.		
8. Detainees in the Special Management Unit may participate in religious practices unless otherwise documented for the safety and security of the facility.				The Chaplain conducts services in the Special Management Units as verified by the posted schedule of religious services. In addition, the Chaplain makes, at a minimum, weekly rounds in the segregation unit to ensure that the religious needs of detainees on the unit are met.		
RELIGIOUS	PRACT	ICES		-		
🖂 Meets Standard 🛛 🗌 Does Not Meet S	andard	□ N/A		☐Repeat Finding		

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Detainees at this facility are afforded the opportunity to worship according to their faith in a well equipped chapel staffed by a full time Chaplain. The Chaplain assists the detainees in all religious matters including such special areas as marriage requests and religious diets. In addition, the Chaplain is readily available to all detainees in the Special Management Units and Segregation, meeting the religious needs of all detainees at this facility.

(b)(6), (b)(7)(c) / <u>02/02/2012</u> Reviewer's Signature / Date

> 115 FOR OFFICIAL USE ONLY (LAW ENFORCEMENT SENSITIVE) G-324A (Coded 10132010) Detention Review Worksheet - Rev: 5/11/09

	PART 5 – 31. TELEPHONE ACCESS						
This Detention Standard ensures that detainees may maintain ties with their families and others in the community by providing them reasonable and equitable access to telephone services.							
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
1.	Detainees are allowed to access to telephones during established facility waking hours, including access to TTY devices.	$\boxtimes$			Telephone hours in the units are from 6:00 AM to 9:45 PM. This facility has two TTY devices which are maintained in the housing units.		
2.	Upon admittance, detainees are made aware of the facility's telephone access policy.	$\boxtimes$			Detainees receive the facility handbook which contains information on telephone usage. This is also discussed during orientation.		
3.	Notification explaining the facilities telephone policy is in the Detainee Handbook.	$\boxtimes$					
4.	Access rules, including updated telephone and consulate number, are posted in housing units.	$\boxtimes$			Consulate numbers, access rules and OIG hotline information were posted in each housing unit on the bulletin board.		
5.	The facility makes a reasonable effort to provide key information to detainees in languages spoken by any significant portion of the facility's population.	$\boxtimes$			All pertinent information is in English and Spanish.		
6.	Telephones are provided at a minimum ratio of one telephone per 25 detainees in the facility population.	$\boxtimes$			There are four telephones in every 50 person unit.		
7.	Telephones are inspected daily by facility staff to ensure that they are in good working order.	$\boxtimes$			A log is maintained by the housing unit officer.		
8.	Telephones are located a reasonable distance from televisions.	$\boxtimes$					
9.	The facility administration promptly reports out-of-order telephones to the facility's telephone service provider.	$\boxtimes$			Broken telephones are immediately reported to the Business Office via email. A repair order is submitted to the telephone provider, Securus, Inc. who dispatches a repairman. Interviews with detainees indicated the facility is responsive to broken telephones.		
10.	The facility administration monitors repair progress and takes appropriate measures to ensure that the required repairs are begun and completed timely.	$\boxtimes$			This is monitored by the Business Office. Repairs are normally completed within 24-48 hours per the telephone coordinator.		
	Detainees are afforded a reasonable degree of privacy for legal phone calls.	$\boxtimes$			Detainees may contact their attorneys on the unit phones or they may request a private call through unit staff.		
12.	A procedure exists to assist a detainee who is having trouble placing a confidential call.	$\boxtimes$			Unit staff will assist detainees when needed.		
	The facility provides the detainees with the ability to make non-collect (special access) calls.	$\boxtimes$			Instructions are maintained on the unit bulletin board and all detainees have the ability to make non-collect calls.		
14.	Special Access calls are at no charge to the detainees.	$\boxtimes$					

	PART 5 – 31. TELEPHONE ACCESS					
This Detention Standard ensures that detainees may maintain ties with their families and others in the community by providing them reasonable and equitable access to telephone services.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
	In facilities unable to fully meet this requirement initially because of limitations of its telephone service, ICE makes alternate arrangements to provide required access within 24 hours of a request by a detainee.			$\boxtimes$	The facility meets the requirement in the PBNDS.	
	No restrictions are placed on detainees attempting to contact attorneys and legal service providers who are on the approved "Free Legal Services List".	$\boxtimes$			A Pro Bono list is posted on the unit bulletin board.	
17.	Special arrangements are made to allow detainees to speak by telephone with an immediate family member detained in another Facility.	$\boxtimes$			Telephone calls with an immediate family member detained in another facility must be approved by ICE.	
18.	All telephone restrictions are documented.	$\boxtimes$			This facility does not restrict telephones per facility and ICE staff. If this were to occur documentation would be maintained.	
	The facility has a system for taking and delivering emergency detainee telephone messages.	$\boxtimes$			Emergency messages are normally taken by the Chaplain and delivered to the unit staff. The Unit Secretary also takes emergency messages if the Chaplain is unavailable. Correctional supervisors perform this function after normal working hours.	
20.	Phone call messages are given to detainees as soon as possible.	$\boxtimes$				
21.	Detainees are allowed to return emergency phone calls as soon as possible.	$\square$				
	Detainees in disciplinary segregation are allowed phone calls relating to the detainee's immigration case or other legal matters, including consultation calls.				The special housing unit has a rolling telephone which is used when detainees are in disciplinary segregation.	
23.	Detainees in disciplinary segregation are allowed phone calls to consular/embassy officials.	$\boxtimes$				
24.	Detainees in disciplinary segregation are allowed phone calls for family emergencies.	$\boxtimes$				
	Detainees in administrative segregation and protective custody are afforded the same telephone privileges as those in general population.	$\boxtimes$				
	When detainee phone calls are monitored, notification is posted by detainee telephones, including a recorded message on the phone system, that phone calls made by the detainees may be monitored. Special Access calls are not monitored.	$\boxtimes$			Written notification is posted on the unit wall above the telephone. A recorded message is also on the phone system.	
27.	The OIG phone number for reporting abuse is programmed into the detainee phone system. The reviewer must verify that the number is operable.	$\boxtimes$			The OIG phone number was posted and verified. Test calls were made during two days of the review.	

PART 5 – 31. TELEPHONE ACCESS					
This Detention Standard ensures that detainees may maintain ties with their families and others in the community by providing them reasonable and equitable access to telephone services.					
Components	Meets Standard	Does Not Meet Standard	<b>V/N</b>	Remarks	
28. The Field Office Director has assigned ICE staff to check and report on the serviceability of facility phones. This is documented on a weekly basis	$\boxtimes$			ICE staff check all phones a minimum of once per week. This is documented in a log.	
PART 5 – 31. TELEPHONE ACCESS					
⊠ Meets Standard  □ Does Not Meet Standard  □ N/A  □ Repeat Finding					

Detainees have access to telephones in accordance to the PBNDS. Each 50 person unit contains four telephones. Telephone instructions, consulate numbers, Pro Bono numbers, and the OIG hotline number are posted in the units. Telephones were checked during the review and all phones were found to be in working order. Securus Inc. is the current phone provider and the Pro Bono platform is monitored by Talton under the National ICE contract. Detainees had few complaints regarding the telephone system. The rating of this standard was based on a review of documentation, physical testing of equipment, and interviews with staff and detainees.

PART 5 – 32. VISITATION						
This Detention Standard ensures that detainees will be able to maintain ties through visitation with their families, the community, legal representatives, and consular officials, within the constraints of safety, security, and good order.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ol> <li>There is a written visitation procedure, schedule, and hours for general visitation.</li> </ol>				The facility has written policy, a visitation schedule, and hours for general visiting. Visiting occurs on Saturday, Sunday, and all Federal holidays between 8:00 AM to 3:30 PM. Legal visiting hours are Monday through Friday from 8:00 AM to 4:00 PM, and 8:00 AM to Noon on Saturday, Sunday and Federal Holidays. Exceptions to this schedule can be made for attorneys if a written request is made to the facility.		
2. The visitation hours are tailored to the detainee population and the demand for visitation. The minimum duration for a visit is 30 minutes.	$\boxtimes$			Visits are at least 30 minutes in duration.		
3. The visitation schedule and rules are available to the public.	$\boxtimes$			The visitation schedule and rules are posted in the front lobby area.		
4. The hours for all categories of visitation are posted in the visitation waiting area.	$\boxtimes$					
5. A written copy of the rules regulating visitation and the hours of visitation is available to visitors in English, Spanish, and other major languages spoken in the facility.	$\boxtimes$			Visitation rules and regulations are laminated and posted in the front lobby area. They are written in both English and Spanish.		
6. A general visitation log is maintained.				A computerized visitation log is maintained and ICE must approve all visitors.		
<ol> <li>Detainees are permitted to retain authorized personal property items specified in the standard.</li> </ol>						
8. A visitor dress code is available to the public.	$\boxtimes$			The visitor dress code is posted in the front lobby area.		
<ol> <li>Visitors are searched and identified according to standard requirements.</li> </ol>				All visitors must go through a metal detector prior to entrance to the visiting area. The facility does not allow any bags or personal items into the visiting area. These items are kept in individual lockers in the front lobby area.		
10. The requirement on visitation by minors is complied with.	$\boxtimes$			Minors under the age of 16 may visit with an approved visitor.		
11. At facilities where there is no provision for visits by minors, ICE arranges for visits by children and stepchildren, on request, within the first 30 days.			$\boxtimes$	Minors are allowed to visit when accompanied by an approved visitor.		

This Detention Standard ensures that detainees will be able community, legal representatives, and consular officials, within <b>Components</b>			f safet	
Components	Meets Standard	es Not Meet Indard		
		Do Sta	N/A	Remarks
12. After that time, on request, ICE considers a transfer, when possible, to a facility that will allow minor visitation. At a minimum, monthly visits are allowed.			$\boxtimes$	Minors are allowed to visit when accompanied by an approved visitor.
13. Anytime a visit is denied, to either a general population detainee or SMU detainee, the denial is documented.	$\boxtimes$			
14. Detainees in special housing are afforded visitation.	$\boxtimes$			Detainees in special housing are afforded visitation.
15. Legal visitation is available seven (7) days a week, including holidays.				Legal visiting hours are Monday through Friday from 8:00 AM to 4:00 PM, and 8:00 AM to Noon on Saturday, Sunday and Federal Holidays.
16. On regular business days legal visitation hours provide for a minimum of eight (8) hours per day and a minimum of four hours per day on weekends and holidays.	$\boxtimes$			Legal visiting hours are Monday through Friday from 8:00 AM to 4:00 PM, and 8:00 AM to Noon on Saturday, Sunday and Federal Holidays. Exceptions to this schedule can be made for attorneys if a written request is made to the facility.
17. On regular business days, detainees are given the option of continuing a meeting with a legal representative through a scheduled meal.	$\boxtimes$			The visiting room officer will order a sack lunch for all detainees on visits.
18. Private consultation rooms are available for attorney meetings. There is a mechanism for the detainee and his/her representative to exchange documents.	$\boxtimes$			Private consultation rooms are available in both the North and South visiting areas. Detainees may exchange legal documents which are checked for contraband.
19. There are written procedures governing detainee searches.	$\boxtimes$			Detainees are pat searched.
20. Legal representatives and assistants are subject to a non- intrusive search – such as a pat-down search of the person or a search of the person's belongings - at any time for the purpose of ascertaining the presence of contraband.	$\boxtimes$			All visitors are required to pass through a metal detector and their personal belongings are inspected for contraband.
21. Per the Standard, prior to each visit, legal service providers and assistants are identified.	$\boxtimes$			Attorneys must present a current Bar Card. Paralegals and assistants are identified by the attorney in writing prior to visits.
22. The current list of pro bono legal organizations is posted in the detainee housing areas and other appropriate areas.	$\boxtimes$			
23. SPCs and CDFs shall submit written requests for tours from domestic or international organizations and associated with detention issues to the appropriate Field Office Director for approval.				The facility follows the required procedure. This was verified by the Detention Operations Supervisor.

PART 5 – 32. VISITATION					
This Detention Standard ensures that detainees will be able to maintain ties through visitation with their families, the community, legal representatives, and consular officials, within the constraints of safety, security, and good order.					
Components	Meets Standard	Does Not Meet Standard	<b>V/N</b>	Remarks	
24. Provisions for NGO visitation as stated in the Detention Standards are complied with.	$\boxtimes$				
25. Law enforcement officials, requesting to visit with a detainee, are referred to the ICE Facility Administrator for approval.	$\boxtimes$			ICE handles all law enforcement visits.	
26. Former detainees or aliens in proceedings, requesting to visit with a detainee, are referred to the Facility Administrator or ICE Field Office.	$\boxtimes$			ICE staff must approve all visitors including former detainees or aliens in proceedings.	
PART 5 – 32. VISITATION					
⊠ Meets Standard  □ Does Not Meet Standard  □ N/A  □ Repeat Finding					

General visitation occurs on Saturday, Sunday, and all Federal holidays. Detainees must submit a visitors list and local ICE staff will conduct a criminal check prior to approval. Minor children are allowed to visit with an approved adult. All visits are contact visits and private attorney rooms are available in both the North and South visiting areas. Legal visiting hours are Monday through Friday from 8:00 AM to 4:00 PM, and 8:00 AM to Noon on Saturday, Sunday and Federal Holidays. Exceptions to this schedule can be made for attorneys if a written request is made to the facility. The facility has written policy and procedures which are in compliance with the PBNDS. This standard rating was based on review of policy and procedures, computer logs, and interviews with both facility and ICE staff.

### PART 5 – 33. VOLUNTARY WORK PROGRAM

This Detention Standard provides detainees opportunities to work and earn money while confined, subject to the number of work opportunities available and within the constraints of safety, security, and good order. While not legally required to do so, ICE/DRO affords working detainees basic Occupational Safety and Health Administration (OSHA) protections.

# Check here if ICE detainees are not authorized to work at the IGSA facility. Mark NA on Form G-324A, page 3 and move to next section.

	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
1.	The facility has a voluntary work program.				Facility policy includes the procedures for the voluntary work program.
2.	Detainee housekeeping meets acceptable levels of neatness, cleanliness and sanitation standards.	$\boxtimes$			An acceptable level of sanitation was observed at the time of this review.
3.	At IGSAs detainees are never allowed to work outside the secure perimeter. SPCs and CDFs detainees classified as level 1 have the opportunity to participate in special details outside the secure perimeter under direct supervision.	$\boxtimes$			No detainees are permitted to work outside the secure perimeter of this facility.
4.	<ul> <li>Written procedures govern selection of detainees for the Voluntary Work Program.</li> <li>The same procedures apply for replacement workers as for "new" workers.</li> <li>Staff follows written procedures.</li> </ul>				Selection of detainees is covered in written facility policy. This policy applies to all workers equally. Interviews of staff and detainees as well as a review of records throughout the facility indicate that staff is following these written procedures.
5.	Where possible, physically and mentally challenged detainees participate in the program.				Handicapped detainees were observed working on two details within the facility. Policy allows for the accommodation of mentally challenged detainees although none were observed.
6. •	The facility complies with work-hour requirements for detainees, not exceeding: Eight hours a day. Forty hours a week.	$\boxtimes$			Detainees at this facility work no more than 8 hours per day or no more than a total of 40 hours in a weekly period.
7.	Detainee volunteers ordinarily work according to a fixed schedule.	$\boxtimes$			Detainees normally work according to a fixed schedule. Work schedules were inspected for the food service, Bravo Unit barber, and recreation volunteer details.
8.	If a detainee is removed from a work detail, staff places the written justification for the action in the detainee's detention file.	$\boxtimes$			Files in which two detainees had been removed from s work detail were inspected and in both cases a written justification for the removal was placed in the file.
9.	Staff, in accordance with written procedure, ensures that detainee volunteers understand their responsibilities as workers before they join the work program.				All detainees are required to sign an orientation form before beginning work on a detail. This is required by written policy.

### PART 5 – 33. VOLUNTARY WORK PROGRAM

This Detention Standard provides detainees opportunities to work and earn money while confined, subject to the number of work opportunities available and within the constraints of safety, security, and good order. While not legally required to do so, ICE/DRO affords working detainees basic Occupational Safety and Health Administration (OSHA) protections.

## Check here if ICE detainees are not authorized to work at the IGSA facility. Mark NA on Form G-324A, page 3 and move to next section.

Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
<ul><li>10. The voluntary work program meets:</li><li>OSHA standards</li></ul>				The voluntary work program meets	
<ul> <li>NFPA standards</li> <li>ACA standards</li> </ul>	$\boxtimes$			American Corrections Association standards.	
11. Medical staff screen and formally certifies detainee food service volunteers;				A review of 30 detainee orientation files in the food service department	
<ul><li>Before the assignment begins</li><li>As a matter of written procedure</li></ul>	$\boxtimes$			indicated that medical screenings are being completed prior to the detainee working in the food service area	
12. Detainees receive safety equipment/ training sufficient for the assignment	$\boxtimes$			A review of detainee files from details throughout the facility indicate that that safety training specific to each detail is being completed prior to each detainee beginning work.	
13. Proper procedure is followed when an ICE detainee is injured on the job.	$\boxtimes$			All work related injuries are immediately reported to the medical department.	
PART 5 – 33. VOLUNTA	ARY W	ORK PROC	GRAM		
🛛 Meets Standard 🗌 Does Not Meet Standard 🗌 N/A 🔤 Repeat Finding					

Remarks: (Record significant facts, observations, other sources used, etc.)

A voluntary work program at this facility detailed in a written policy covers all requirements in the standard for Voluntary Work. Detainees were observed to be working throughout the facility on a fixed schedule and compensated according to the written policy. Proper orientations are being conducted with all documentation present in detainee files. It should also be noted that detainee work assignments are made without discrimination. Overall, detainees that were interviewed indicated that they were happy with their assignments. The program appears to be working well to effectively reduce detainee idleness.

(b)(6), (b)(7)(c) <u>02/02/2012</u>

Reviewer's Signature / Date

# **Section VI JUSTICE**

- **34 Detainee Handbook**
- 35 Grievance System
- **36 Law Libraries and Legal Material**
- **37 Legal Rights Group Presentations**

PART 6 - 34. DET/	PART 6 - 34. DETAINEE HANDBOOK				
This Detention Standard requires that, upon admission, every detainee be provided comprehensive written orientation materials that describe such matters as the facility's rules and sanctions, disciplinary system, mail and visiting procedures, grievance system, services, programs, and medical care, in English, Spanish, and other languages and that detainees acknowledge receipt of those materials.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
<ol> <li>The facility has a detainee handbook. Each detainee receives a copy of the local handbook and the ICE National Detainee Handbook.</li> </ol>				A total of thirty detainee files were reviewed. Each file contained a signed acknowledgement for the receipt of both the local and ICE handbooks.	
2. The detainee handbook is written in English and translated into Spanish, and other languages spoken by significant numbers of detainees in that facility.				The handbooks are available in both English and Spanish.	
3. A procedure for requesting interpretive services for essential communication has been developed.				Interpreters are available as needed. This is detailed in the handbook as well.	
4. Orientation materials are read to detainees who cannot read, or they are provided the material via audio or video recordings.				Provisions are outlined in written policy for materials to be read and interpreted to detainees on an as needed basis.	
5. The handbook supplements the facility orientation video where one is provided.	$\boxtimes$				
<ol> <li>The handbook is revised as necessary and there are procedures in place for immediately communicating any revisions to staff and detainees.</li> </ol>				The handbook is reviewed on an annual basis with revisions made as needed at that time. Any changes are immediately posted on the unit bulletin boards.	
7. There is an annual review of the handbook by a designated committee or staff member.				The handbook is reviewed on an annual basis by the Facility's Quality Assurance Officer.	
<ul> <li>8. The detainee handbook address the following issues:</li> <li>Personal Items permitted to be retained by the detainee.</li> <li>Initial issue of clothes, bedding and personal hygiene items.</li> <li>How to access care.</li> </ul>				A review of the facility handbook indicates that this requirement is covered.	
9. The detainee handbook states in clear language basic detainee responsibilities.				A review of the facility handbook confirmed compliance with the requirements of this component.	
10. The handbook clearly outlines the methods for classification of detainees, explains each level, and explains the classification appeals process.				A review of the facility handbook indicates that this requirement is covered.	
11. The handbook states when a medical examination will be conducted.				A review of the facility handbook confirmed compliance with the requirements of this component.	

PART 6 - 34. DETAINEE HANDBOOK					
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Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
12. The handbook describes the facility, housing units, dayrooms, In-dorm activities and special management units.					
13. The handbook describes: official count times and count procedures, meal times, feeding procedures, procedures for medical or religious diets, smoking policy, clothing exchange schedules and if authorized, clothes washing and drying procedures and expected personal hygiene practices.				A review of the facility handbook confirmed compliance with the requirements of this component.	
14. The handbook describes times and procedures for obtaining disposable razors and explains that detainees attending court will be afforded the opportunity to shave first.					
15. The handbook describes barber hours and hair cutting restrictions.				A review of the facility handbook confirmed compliance with the requirements of this component.	
16. The handbook describes; the telephone policy, debit card procedures, direct and frees calls; locations of telephones; policy when telephone demand is high; and policy and procedures for emergency phone calls.	$\boxtimes$			A review of the facility handbook indicates that this requirement is covered.	
17. The handbook addresses religious programming.				A review of the facility handbook confirmed compliance with the requirements of this component.	
18. The handbook states times and procedures for commissary or vending machine usage. (where available)	$\boxtimes$			A review of the facility handbook indicates that this requirement is covered.	
19. The handbook describes the detainee voluntary work program.	$\boxtimes$			A review of the facility handbook confirmed compliance with the requirements of this component.	
20. The handbook describes the library location and hours of operation and law library procedures and schedules.	$\boxtimes$			A review of the facility handbook indicates that this requirement is covered.	
21. The handbook describes: attorney and regular visitation hours, policies, and procedures, location of the list of pro bono legal organizations; group legal rights presentations schedule and sign up procedures.				A review of the facility handbook confirmed compliance with the requirements of this component.	
22. The handbook/supplement provides local ICE contact information.				A review of the facility handbook indicates that this requirement is covered.	
23. The handbook describes the facility contraband policy.	$\square$				

PART 6 - 34. DETAINEE HANDBOOK					
This Detention Standard requires that, upon admission, every detainee be provided comprehensive written orientation materials that describe such matters as the facility's rules and sanctions, disciplinary system, mail and visiting procedures, grievance system, services, programs, and medical care, in English, Spanish, and other languages and that detainees acknowledge receipt of those materials.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
24. The handbook describes the facility visiting hours and schedule and visiting rules and regulations.	$\boxtimes$			A review of the facility handbook indicates that this requirement is covered.	
25. The handbook describes the correspondence policy and procedures.	$\boxtimes$			A review of the facility handbook confirmed compliance with the requirements of this component.	
<ul> <li>26. The handbook describes the detainee disciplinary policy and procedures, including:</li> <li>Prohibited acts and severity scale sanctions.</li> <li>Time limits in the Disciplinary Process.</li> <li>Summary of Disciplinary Process.</li> </ul>	$\boxtimes$			A review of the facility handbook confirmed compliance with the requirements of this component.	
<ul> <li>27. The grievance section of the handbook explains all steps in the grievance process – Including: <ul> <li>Informal (if used) and formal grievance procedures;</li> </ul> </li> <li>The appeals process; <ul> <li>In CDFs procedures for filing an appeal of a grievance with ICE.</li> <li>Staff/detainee availability to help during the grievance process.</li> <li>Guarantee against staff retaliation for filing/pursuing a grievance.</li> <li>How to file a complaint about officer misconduct with the Department of Homeland Security.</li> </ul> </li> </ul>	$\boxtimes$			A review of the facility handbook indicates that all of the requirements of this component are covered	
<ol> <li>The handbook describes the medical sick call procedures for general population and segregation.</li> </ol>	$\boxtimes$			A review of the facility handbook confirmed compliance with the requirements of this component.	
<ul> <li>29. The handbook describes the facility recreation policy including:</li> <li>Outdoor recreation hours.</li> <li>Indoor recreation hours.</li> <li>In dorm leisure activities.</li> <li>Rules for television viewing.</li> </ul>	$\boxtimes$			The handbook does not describe indoor recreation hours as all recreation is outdoors at this facility. All requirements to this component are covered in the handbook.	
<ol> <li>The handbook describes the detainee dress code for daily living; and work assignments and the meaning of color-coded uniforms.</li> </ol>	$\boxtimes$			A review of the facility handbook indicates that this requirement is covered.	
31. The handbook specifies the rights and responsibilities of all detainees.	$\boxtimes$			A review of the facility handbook confirmed compliance with the requirements of this component.	

PART 6 - 34. DETAINEE HANDBOOK				
This Detention Standard requires that, upon admission, every detainee be provided comprehensive written orientation materials that describe such matters as the facility's rules and sanctions, disciplinary system, mail and visiting procedures, grievance system, services, programs, and medical care, in English, Spanish, and other languages and that detainees acknowledge receipt of those materials.				
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<ol> <li>Detainees are required to sign for the handbook to ensure accountability.</li> </ol>	$\boxtimes$			A review of thirty detainee files confirmed compliance.
<ol> <li>Orientation materials are provided to illiterate detainees either orally or via audio/video tapes in a language they can understand.</li> </ol>				A video presentation is available in English and Spanish
PART 6 - 34. DETAINEE HANDBOOK				
⊠ Meets Standard   □ Does Not Meet Standard   □ N/A     □Repeat Finding				

A thorough review of the local handbook indicates that all required components of the standard for Detainee Handbooks are present. The local handbook is neatly organized with each section covered first in English and then in Spanish. A review of detainee files indicates that detainees are issued the ICE National Detainee Handbook as well as the local handbook. Interviews of detainees at the facility indicate that the majority of the detainees found the handbook comprehensive and useful.

(b)(6), (b)(7)(c)  $\frac{02}{02}$ Reviewer's Signature / Date

> 128 FOR OFFICIAL USE ONLY (LAW ENFORCEMENT SENSITIVE) G-324A (Coded 10132010) Detention Review Worksheet - Rev: 5/11/09

	PART 6 – 35. GRIEVANCE SYSTEM						
	This Detention Standard protects detainees' rights and ensures they are treated fairly by providing a procedure by which they may file formal grievances and receive timely responses.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
1.	Detainees are informed about the facility's informal and formal grievance system.				A review of the facility handbook indicates that this requirement is covered in the handbook.		
2.	The admissions process includes providing each new arrival with a copy of the detainee handbook (or equivalent).	$\boxtimes$			All new detainees are provided with a copy of the handbook.		
3.	<ul> <li>The grievance section of the handbook explains all steps in the grievance process – Including:</li> <li>Informal and formal grievance procedures;</li> <li>The appeals process and step-by-step procedures;</li> <li>Staff/detainee availability to help during the grievance process</li> <li>Guarantee against staff retaliation for filing/pursuing a grievance.</li> <li>How to file a complaint about officer misconduct with the Department of Justice.</li> <li>How to file an emergency grievance.</li> </ul>	$\boxtimes$			A review of the facility handbook indicates that this requirement is covered.		
4.	Written procedures provide for the informal resolution of oral grievances (Not mandatory). If yes, the detainee has up to five days within which to make his or her concern known to a member of the staff.	$\boxtimes$			Facility written policy allows for the informal resolution of grievances and the filing a formal grievance within five days.		
5.	<ul> <li>Detainees have access to the grievance committee (or equivalent in IGSA), using formal procedures.</li> <li>Detainees may seek help from other detainees or facility staff when preparing a grievance.</li> <li>Illiterate, disabled, or non-English-speaking detainees receive special assistance when necessary.</li> </ul>				This requirement is covered in the facility handbook.		
6.	Facility has written procedures for identifying and handling a time-sensitive emergency grievance.	$\boxtimes$			This policy is outlined and provided to detainees via the local facility handbook. A review of the grievance log indicates that these grievances are being addressed in a timely manner.		
7.	Every member of the staff knows how to identify emergency grievances, including the procedures for expediting them.	$\boxtimes$			A review of staff training files indicates that this subject is covered in initial and annual training.		
8.	Staff shall not harass, discipline, punish or otherwise retaliate against a detainee who files a complaint or grievance.	$\boxtimes$			This is prohibited in written facility policy and reinforced to during initial as well as annual training. It is also covered in the local detainee handbook.		

PART 6 – 35. GRIEVANCE SYSTEM					
This Detention Standard protects detainees' rights and ensures they are treated fairly by providing a procedure by which they may file formal grievances and receive timely responses.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
<ul> <li>9. Procedures include maintaining a Detainee Grievance Log.</li> <li>If not, an alternative acceptable record keeping system is maintained.</li> <li>"Nuisance complains" are identified in the records.</li> <li>For quality control purposes, staff document nuisance complaints received but not filed.</li> </ul>				A grievance log is maintained by the facility grievance coordinator. Nuisance complaints are identified and logged as "rejected".	
10. If a detainee who establishes a pattern of filing nuisance complaints or otherwise abusing the grievance system, the Facility Administrator may authorize staff to refuse to process subsequent complaints. This authority may not be delegated, even to an acting Facility Administrator.	$\boxtimes$			When the grievance coordinator identifies a pattern of nuisance grievances filed by a detainee she makes the Warden aware of the detainee grievances. Upon review, the Warden may issue a memorandum to the detainee stating that he or she has been placed on restriction. A copy of this memorandum is logged in the grievance log, distributed to the detainee, and placed in the detainee file.	
<ol> <li>Staff is required to forward any grievance that includes officer misconduct to a higher official or, in a CDF/IGSA facility, to ICE.</li> </ol>				A copy is forwarded to the Warden with a copy to ICE. This is tracked in the grievance log. A review of the log indicates that this process is carried out in a timely manner.	
12. Informal resolution of a written grievance is documented in the detainee's Detention File.	$\boxtimes$			A review of thirty detainee files indicates that informal resolutions are being logged in detainee files.	
<ol> <li>Staff complies with the requirement to report allegations of officer misconduct to a supervisor or higher-level official in his or her chain of command, and/or to ICE/DRO Office of Professional Responsibility and/or the DHS Inspector General.</li> </ol>				A review of the grievance log indicates that this is being completed with a copy of the report being forwarded to ICE.	
<ul> <li>14. <u>In SPCs and CDFs</u>, when a Detainee does not accept the grievance committee's decision, he/she files an appeal with the ICE Facility Administrator.</li> <li>In all facilities written procedures cover detainee appeals and are included in the detainee handbook</li> </ul>				A review of the facility handbook indicates that this requirement is complied with. The facility has written procedures for detainee grievance appeals and these are included in the detainee handbook.	
15. <u>In SPCs/CDFs</u> , the detainee has a reasonable timeframe after the incident or informal-grievance outcome to file a formal grievance.				The detainee handbook delineates reasonable time frames to file a formal grievance after an incident or informal-grievance outcome.	
PART 6 – 35. GRI	EVANC	ESYSTEM	1		
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🛛 Meets Standard	Does Not Meet Standard	□ N/A	Repeat Finding	
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Grievances are handled by a Grievance Coordinator at the facility. All grievances are logged and responded to in a timely manner. Detainees are afforded the ability to file a sensitive grievance without the fear of retaliation. A grievance box is provided in each housing unit. The box is locked with only the Grievance Coordinator having a key. In the event the grievance is of a time critical nature and is submitted on off duty hours, written policy provides for the detainee to submit a sealed sensitive grievance to any officer who is required to immediately notify the Administrative Duty Officer who in turn has no more than 24 hours to resolve the grievance. The Grievance Coordinator conducts a monthly audit of the log to ensure that all grievances are handled as required and in a timely fashion. A review of this area and all related documentation indicate that the grievance system is functioning according to established policy.

PART 6 – 36. LAW LIBRARIES AND LEGAL MATERIAL					
Thi	s Detention Standard protects detainees' rights by ensurin	g their a	iccess to co	ourts, o	counsel, and legal materials.
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
1.	The facility provides a designated law library for detainee use.				The facility has two law libraries for detainee use. These are located adjacent to the regular library in the North and South sections of the facility.
2.	<ul> <li>The law library contains all materials listed in the "Access to Legal Materials" Standard, Attachment A. The listing of materials is posted in the law library.</li> <li>In lieu of/or in addition to the physical law library, ICE detainees have access to the Lexus Nexus electronic law library.</li> </ul>	$\boxtimes$			The facility primarily uses LexisNexis, but does maintain an older hard copy of some legal books.
3.	<ul> <li>If the Lexis/Nexis CD-ROM service alternative is used for the publications in Attachment A, the facility provides detainees sufficient:</li> <li>Operable computers and printers, in sufficient numbers in order to provide access</li> <li>Photocopiers, and</li> <li>Supplies for both.</li> </ul>	$\boxtimes$			Each law library is equipped with eight computers, a minimum of nine typewriters, one printer, and one copier.
4.	The library contains a sufficient number of chairs, is well lit and is reasonably isolated from noisy areas.	$\boxtimes$			
5.	The law library is adequately equipped with typewriters, computers or both and has sufficient supplies for daily use by the detainees.	$\boxtimes$			The law libraries are well equipped with computers and typewriters. Supplies are monitored by the facility and replenished by ICE staff.
6.	Detainees are provided with the means to save legal work in a private electronic format for future use.	$\boxtimes$			Detainees may save legal work on a free disk drive maintained by the law librarian or may purchase a jump drive in the commissary at their expense.
7.	The facility subscribes to updating services where applicable and legal materials requiring updates are current.	$\boxtimes$			The LexisNexis Electronic Law Library was current and up-to-date.
8.	Outside persons and organizations are permitted to submit published legal material for inclusion in the legal library. Outside published material is forwarded and reviewed by the ICE prior to inclusion.	$\boxtimes$			All legal material submitted for inclusion to the law library must be approved by ICE.
9.	There is a designated ICE or facility employee who inspects, updates, and maintain/replace legal material and equipment on a routine basis. The designee properly disposes outdated supplements and replaces damaged or missing material promptly.				This is accomplished by the law librarian and the ICE Compliance staff.
10.	Detainees are offered a minimum 5 hours per week in the law library. Detainees are not required to forego recreation time in lieu of library usage. Detainees facing a court deadline are given priority use of the law library.	$\boxtimes$			

PART 6 – 36. LAW LIBRARIES AND LEGAL MATERIAL						
This Detention Standard protects detainees' rights by ensurin	g their a	access to c	ourts, o	counsel, and legal materials.		
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
11. Detainees may request material not currently in the law library. Each request is reviewed and where appropriate an acquisition request is initiate and timely pursued. Request for copies of court decisions are accommodated within 3 – 5 business days.	$\boxtimes$			Requests are submitted to ICE who will forward them to their litigation department for review and approval. Responses are normally received within two days per the ICE Compliance Officer.		
12. The facility permits detainees to assist other detainees, voluntarily and free of charge, in researching and preparing legal documents, consistent with security.	$\boxtimes$			Detainees may assist other detainees with their legal work as outlined in facility policy on Access to Courts.		
13. Staff ensures that illiterate or non-English-speaking detainees without legal representation receive more than access to English-language law books after indicating their need for help.	$\boxtimes$					
14. Detainees may retain a reasonable amount of personal legal material in the general population and in the special management unit. Stored legal materials are accessible within 24 hours of a written request.	$\boxtimes$					
15. Detainees housed in Administrative Segregation and Disciplinary Segregation units have the same law library access as the general population, barring security concerns. Detainees denied access to legal materials are documented and reviewed routinely for lifting of sanctions.				A computer with LexisNexis is located in the Special Housing Units (SHU) for detainees housed in those units. The Law Librarian visits the units several times per week and will deliver any requested legal materials. Detainees may request legal materials on a Detainee Request Form. Detainees are not denied access to legal materials.		
16. All denials of access to the law library fully documented.	$\boxtimes$			In the past twelve months no detainee has been denied access to the law library per facility staff and the ICE Compliance Officer. The facility has policy which requires notification to ICE of any disapproval.		
17. Facility staff informs ICE Management when a detainee or group of detainees is denied access to the law library or law materials.	$\boxtimes$			Detainees are not denied access to legal materials and no detainee has been denied access to the law library per facility staff and the ICE Compliance Officer.		
<ol> <li>Detainees who seek judicial relief on any matter are not subjected to reprisals, retaliation, or penalties.</li> </ol>	$\boxtimes$			This does not occur. No detainee is subject to reprisals, retaliation, or penalties. The legal librarian and ICE staff stated they were not aware of any incidents of this nature.		
19. Indigent detainees are provided with free envelopes and stamps to mail related to legal matters.						
PART 6 – 36. LAW LIBRARIES AND LEGAL MATERIAL						

🖂 Meets Standard	Does Not Meet Standard	□ N/A	Repeat Finding	

The facility has two designated law libraries. Each law library is equipped with eight computers, a minimum of nine typewriters, one printer, and one copier. Library hours are Monday through Friday from 7:35 AM to 3:45 PM. The library is quiet, well lit, contains appropriate furniture, and provides a pleasant work environment. During the review, the law libraries were well attended by both male and female detainees. Detainees are offered a minimum of 5 hours per week and can request additional time through the Detainee Request Form. Detainees facing court deadlines are given priority. LexisNexis was current on all machines that were checked. A computer loaded with LexisNexis is available to any detainee housed in either Administrative or Disciplinary Segregation. If additional legal materials are needed, the librarian delivers the copies during her visit to the Special Housing Unit. This standard rating was based on review of the facility policy, interviews with the Legal Librarian, the ICE Compliance Officer, and observations.

PART 6 - 37. LEGAL RIGHTS GROUP PRESENTATIONS					
This Detention Standard protects detainees' rights by ensuring their access to information presented by authorized persons and organizations for the purpose of informing them of U.S. immigration law and procedures.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
Check here if No Group Presentations were conc Acceptable overall and continue or Continue or continue or conti					
1. The Field Office is responsive to requests by attorneys and accredited representatives for group presentations.	$\boxtimes$			The Florence Project currently provides Legal Rights Group Presentations at this facility.	
2. Upon receipt of concurrence by the Field Office Director, the facility or authorized ICE/DRO Field Office ensures proper notification to attorneys or accredited representatives in a timely manner.				The facility and ICE staff has developed a good working relationship with the Florence Project. The Florence Project receives daily detainee rosters from Corrections Corporation of America (the facility owner) prior to their visits.	
3. The facility follows policy and procedure when rejecting or requesting modifications to objectionable material provided or presented by the attorney or accredited representative.					
4. Posters announcing presentations appear in common areas at least 48 hours in advance and sign-up sheets are available and accessible.				Sign up sheets are available in all housing units.	
5. Detainees have access to group presentations on immigration law, procedures and detainee options. Documentation is submitted and maintained when any detainee is denied permission to attend a presentation and the reason(s) for the denial.				The Florence Project provides both group and individual assistance to detainees. Per ICE staff, no detainee has been denied permission to attend a presentation.	
<ol> <li>When the number of detainees allowed to attend a presentation is limited, the facility allows a sufficient number of presentations so that all detainees signed up may attend.</li> </ol>				The facility has two visiting rooms with capacities of 80 and 120 detainees. If more than that number wishes to attend, the Florence Project will return for a second presentation. Group presentations are held twice per week.	
7. Detainees in segregation, unable to attend for security reasons may request separate sessions with presenters. Such requests are documented.				ICE staff stated if a detainee is in segregation, they will escort the Florence Project staff to the SHU.	
8. Interpreters are admitted when necessary to assist attorneys and other legal representatives.	$\boxtimes$			Interpreters are admitted to assist attorneys when needed.	
9. Presenters are afforded a minimum of one hour to make the presentation and additional time to conduct a question-and-answer session.					
10. Staff permits presenters to distribute ICE/DRO-approved materials.	$\boxtimes$			ICE approved materials are permitted.	

PART 6 - 37. LEGAL RIGHTS GROUP PRESENTATIONS						
This Detention Standard protects detainees' rights by ensuring their access to information presented by authorized persons and organizations for the purpose of informing them of U.S. immigration law and procedures.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
	Check here if No Group Presentations were conducted within the past 12 months. Mark Standard as Acceptable overall and continue on with next portion of worksheet.					
11. The facility permits presenters to meet with small groups of detainees to discuss their cases after the group presentation. ICE/DRO or authorized detention staff is present but do not monitor conversations with legal providers.	$\boxtimes$			On 02/01/2012 the Florence Project met with 37 detainees to discuss individual cases. Personal interviews are conducted in the private attorney visitation rooms.		
12. Group presenters who have had their privileges suspended are notified in writing by the Field Office Director or designee, and the reasons for suspension are documented. The Headquarters Office for Detention and Removal, Field Operations and Detention management Division is notified when a group or individual is suspended from making presentations.	$\boxtimes$			Per ICE staff, there have been no suspensions. If this type of incident were to occur all of the requirements of this component would be complied with.		
13. The facility plays ICE/DRO-approved videotaped presentations on legal rights, at regular opportunities at the request of outside organizations.	$\boxtimes$			Presentations are made in person by attorneys and other members of the Florence Project.		
14. A copy of the Group Legal Rights Presentation policy, including attachments, is available to detainees upon request	$\boxtimes$			Materials are posted in each housing unit.		
15. The facility maintains equipment for viewing approved electronically formatted presentations.	$\boxtimes$					
PART 6 - 37. LEGAL RIGHTS GROUP PRESENTATIONS						
Meets Standard 🗌 Does Not Meet Standard 🗌 N/A 🔤 Repeat Finding						
Remarks: (Record significant facts, observations, other sources used, etc.)						

The Florence Project currently provides Legal Rights Group Presentations at this facility. This group is a nationwide program which is contracted through the Executive Office of Immigration Review (EOIR) and the Department of Justice. Representatives of the program visit the facility several times per week and meet with detainees in both a group and individual setting to assist them with their respective cases.

**Performance-Based National Detention Standards** 

# Section VII ADMINISTRATION & MANAGEMENT

- **38 Detention Files**
- **39 News Media Interviews and Tours**
- 40 Staff Training
- **41** Transfer of Detainees

PART 7 – 38. DETENTION FILES						
This Detention Standard contributes to efficient and responsible facility management by maintaining for each detainee booked into a facility for more than 24 hours a file of all significant information about that person.						
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ol> <li>A Detention File is created for every new arrival whos stay will exceed 24 hours.</li> </ol>	ie 🛛			A detention file is created immediately for each detainee upon arrival.		
<ol> <li>The detainee Detention File contains either originals copies of documentation and forms generated during th admissions process.</li> </ol>				A review of 12 detainee files revealed appropriate documentation for classification and forms generated during the admission process. These forms included an Order to Detain, property inventory, receipt of the handbook, forms for voluntary work assignments, sexual abuse screening tools, and medical clearance for work assignments.		
<ul> <li>3. The detainee's Detention File also contains document generated during the detainee's custody.</li> <li>Special requests</li> <li>Any G-589s and/or I-77s or IGSA equivalent, close out during the detainee's stay</li> <li>Disciplinary forms/Segregation forms</li> <li>Grievances, complaints, and the disposition(s) same</li> </ul>	d- 🖂					
<ol> <li>The Detention Files are located and maintained in secured area. If not the cabinets are lockable ar distribution of the keys is limited to supervisors.</li> </ol>				The file cabinets all contained locking devices and keys are limited to department staff. Files are maintained in a locked room located next to the institution mailroom.		
<ol> <li>The Detention File remains active during the detained stay. When the detained is released from the facility, sta adds copies of completed release documents, the origin closed-out receipts for property and valuables, the origin I-385 or equivalent and other documentation.</li> </ol>	ıff al ⊠			Release documents are placed in the detainee file and the file is stamped for archiving.		
<ol><li>The officer closing the Detention File makes a notation that the file is complete and ready to be archived.</li></ol>	<sup>n</sup> 🛛			The Records Clerk has this responsibility.		
<ol> <li>Staff make copies and sends documents from the fi when appropriately requested by supervisory personnel the receiving facility or office.</li> </ol>	at 🖂			If a detainee is transferred, staff will make copies and send documents from the file to the receiving facility.		
<ol> <li>Appropriate staff has access to the Detention Files ar other departmental requests are accommodated I making a request for the file. Each file is properly logge out and in by a representative of the responsib department.</li> </ol>	oy ed ⊠			Staff access to files is very limited and only approved staff may have access to detainee files. Each file is appropriately logged out and must be returned by the end of the shift.		
<ol> <li>Electronic record-keeping systems and data are protected from unauthorized access.</li> </ol>	ed 🛛			Electronic information is password protected.		

PART 7 – 38. DETENTION FILES					
This Detention Standard contributes to efficient and responsible facility management by maintaining for each detainee booked into a facility for more than 24 hours a file of all significant information about that person.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
10. Unless release of information is required by statute or regulation, a detainee must sign a release-of-information consent form prior to the release of any information, and a copy of the form is maintained in the detainee's Detention File.	$\boxtimes$			Detainees must sign a release of information consent before the release of any information. A copy will be maintained in the detainee's file. The Records Clerk indicated that she was unaware of any requests for release of information.	
<ol> <li>Electronic data on individual detainees is subject to the same Privacy Act regulations as the contents of traditional paper Detention Files and A-files.</li> </ol>	$\boxtimes$				
12. The Facility Administrator or staff designate ensures that necessary equipment and supplies, including copier and copier supplies are available; all equipment is maintained in good working order and that equipment has the capacity to handle the volume of work.				The facility has several copiers for the general facility and supplies are ordered through the Business Office. Equipment appears to be well maintained and functioned properly.	
13. The Detention Operations Supervisor or equivalent can direct certain documents be added to a detainee's detention File.	$\boxtimes$				
14. Archived files are purged after six years by shredding or burning.				Archived files are purged after six years. The facility has a contract with Sonoran Document Shredders to destroy all archived files.	
15. Field Offices maintains detention files on detainees housed in IGSA Facilities as needed. These files are maintained for a minimum of 18 months.				ICE staff is assigned to the facility and the facility maintains the detainee file in accordance to the archival standard of six years.	
PART 7 – 38. DETENTION FILES					
Meets Standard Does Not Meet Standard N/A Repeat Finding					

Detention files are created immediately upon a detainee's arrival. A review of detainee files revealed compliance with the requirements of the PBNDS. Files are maintained in a secure area in cabinets with locking devices and sign out procedures were appropriate. A total of 12 files were reviewed; they contained all admission paperwork, classification sheets, property receipts, grievances, requests to staff members, medical clearance forms for work assignments, and visiting lists. Files are being archived in accordance to the standards and the facility maintains a contract with Sonoran Document Shredders for the destruction of purged files. The rating for this standard was based on review of detainee files and GEO TRACKS, personal observation of archiving procedures, and staff interviews with classification and records staff.

(b)(6), (b)(7)(c) <u>02/02/2012</u>

Reviewer's Signature / Date

## PART 7 - 39. NEWS MEDIA INTERVIEWS AND TOURS

This Detention Standard ensures that the public and the media are informed of events within the facility's areas of responsibility through interviews and tours.				
Components	Meets Standards	Does Not Meet Standards	N/A	Remarks
<ol> <li>The ICE/DRO Field Office Director approved all interviews by reporters, other news media representatives, academics and others not covered by the Detention Standard on Visitation.</li> </ol>				This facility has had news media (CNBC Dateline) interview a detainee. The request was coordinated with the Field Office Director (FOD) and ICE Headquarters and approved.
2. All personal interviews are documented with the News Interview Authorization form (or equivalent) and filed in the detainee's A-file with a copy in the facility's Detention File.	$\boxtimes$			
3. The Field Office Director consulted with Headquarters before deciding to allow an interview with a detainee who was the center of a controversy, or special interest, or high profile case.				Per ICE staff, the FOD will coordinate any requests with ICE Headquarters.
4. Signed released forms are obtained and retained in the detainee's a-file from any media representatives who photographed or recorded any detainee in any way that would individually identify him or her.	$\boxtimes$			
<ol><li>All press pools are organized `according to the procedures in the Detention Standard.</li></ol>				
• A press pool may be established when the Field Office Director and facility administrator determine that the volume of interview requests warrants such action.				To-date, press pools have not been established per ICE staff. Should the
<ul> <li>All media representatives with pending or requested, tours, or visits were notified that, effective immediately and until further notice, all media representatives must comply with the press pool guidelines established by the Field Office Director.</li> </ul>				need to establish a press pool become necessary the required procedures are in place.
<ul> <li>All material generated from such a press pool is made available to all news media, without right of first publication or broadcast.</li> </ul>				
PART 7 - 39. NEWS MEDIA INTERVIEWS AND TOURS				
Meets Standard 🗌 Does Not Meet Standard 🗌 N/A 🔤 Repeat Finding				

Remarks: (Record significant facts, observations, other sources used, etc.)

ICE and facility staff is aware of the requirements for tours and detainee interviews. The FOD coordinates all requests with ICE's Public Relations Office and ICE Headquarters. The standard rating was based on an interview with the Detention Operations Supervisor.

	PART 7 – 40. STAFF TRAINING				
This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.					
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
1.	The facility conducts appropriate orientation, initial training, and annual training for all staff, contractors, and volunteers.	$\boxtimes$			This component was verified by reviewing the lesson plan on file. Four weeks of classroom and four weeks of on-the-job-training are conducted.
2.	The amount and content of training is consistent with the duties and function of each individual and the degree of direct supervision that individual receives.	$\boxtimes$			Custodial staff receives 200 hours of training and non-custodial staff receives 40 hours.
3.	At least one qualified individual with specialized training for the position coordinates and oversees the staff development and training program. At a minimum, full- time training personnel complete a 40-hour training-for- trainers course.	$\boxtimes$			The facility has a full time training manager who has completed 40 hours of training for trainers as well as numerous other training classes.
4.	Training is governed and guided by a training plan that is reviewed and approved annually by the facility administrator.	$\boxtimes$			A formal training plan has been reviewed by the Warden and Division Training Manager for 2012. Minutes for the 2012 training committee meeting were reviewed as well. The plan was reviewed by the committee during this meeting.
5.	<ul> <li>An accurate and complete record is maintained of all formal training activities in:</li> <li>Individual training folders,</li> <li>Other training records systems, and/or</li> <li>Electronic systems.</li> </ul>	$\boxtimes$			Ten complete training records were reviewed. It should be noted that training records are now maintained on an electronic system in addition to the employee's training file.

PART 7 – 40. STAFF TRAINING				
This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.				
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks
<ul> <li>6. Each new employee, contractor, and volunteer is provided an orientation prior to assuming duties. While tailored specifically for staff, contractors, and volunteers, the orientation programs include, at a minimum:</li> <li>Working conditions</li> <li>Cultural diversity/understanding staff &amp; detainees</li> <li>Code of ethics</li> <li>Personnel policy manual</li> <li>Employees' rights and responsibilities</li> <li>Drug-free Workplace</li> <li>Health-related emergencies</li> <li>Signs of Suicide risk and precautions</li> <li>Suicide prevention and intervention</li> <li>Hunger strikes</li> <li>Use of Force</li> <li>Keys and Locks</li> <li>Overview of the criminal justice system</li> <li>Tour of the facility</li> <li>Facility organization</li> <li>Staff rules and regulations</li> <li>Sexual harassment/sexual misconduct awareness</li> <li>Personnel policies</li> <li>Program overview</li> <li>Orientation and training on detainee handbook and detainee rights.</li> <li>Requirement of special-needs detainees.</li> <li>National Detention Standards</li> </ul>				Ten training records where reviewed which indicated that all of the requirements of this component are covered at initial and annual training.

PART 7 – 40. STAFF TRAINING					
This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.					
Components	Meets Standard	Does Not Meet Standard	V/N	Remarks	
<ul> <li>7. Clerical/support employees who have minimal detainee contact receive a minimum of: <ul> <li>Working conditions</li> <li>Cultural diversity/understanding staff &amp; detainees</li> <li>Code of ethics</li> <li>Personnel policy manual</li> <li>Employees' rights and responsibilities</li> <li>Overview of the criminal justice system</li> <li>Tour of the facility</li> <li>Facility goals and objectives</li> <li>Facility organization</li> <li>Staff rules and regulations</li> <li>Sexual harassment/sexual misconduct awareness</li> <li>Personnel policies</li> <li>Program overview</li> <li>National Detention Standards.</li> <li>Key and Lock Control.</li> </ul> </li> </ul>				Ten training records where reviewed which indicated that all of the requirements of this component are covered at initial and annual training.	

PART 7 – 40. STAFF TRAINING				
This Detention Standard ensures that staff, contractors, and we that they receive initial and ongoing refresher training.	oluntee	ers are com	petent	in their assigned duties by requiring
Components	Meets Standard	Does Not Meet Standard	V/N	Remarks
<ul> <li>8. Professional and support employees (including contractors) who have regular or daily detainee contact will receive training on the following subjects, at a minimum:</li> <li>Security procedures and regulations</li> <li>Code of Ethics</li> <li>Health-related emergencies</li> <li>Drug-free workplace</li> <li>Supervision of detainees</li> <li>Signs of suicide risk and hunger strike</li> <li>Suicide precautions</li> <li>Use-of-force regulations and tactics</li> <li>Report writing</li> <li>Detainee rules and regulations</li> <li>Key control</li> <li>Rights and responsibilities of detainees</li> <li>Safety procedures</li> <li>Emergency plan and procedures</li> <li>Interpersonal relations</li> <li>Social/cultural lifestyles of the detainee population</li> <li>Cultural diversity/understanding staff &amp; detainees</li> <li>Communication skills</li> <li>Cardiopulmonary resuscitation (CPR)/First aid</li> <li>Counseling techniques</li> <li>Sexual harassment/sexual misconduct awareness.</li> <li>National Detention Standards.</li> </ul>	$\boxtimes$			Ten training records where reviewed which indicated that all of the requirements of this component are covered at initial and annual training.

PART 7 – 40. S	PART 7 – 40. STAFF TRAINING				
This Detention Standard ensures that staff, contractors, and that they receive initial and ongoing refresher training.	/oluntee	ers are com	petent	in their assigned duties by requiring	
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
<ul> <li>9. Full-time health care employees receive at least 40 hours of formal orientation before undertaking their assignments. At a minimum, the orientation program includes:</li> <li>The purpose, goals, policies and procedures for the facility and parent agency security and contraband regulations</li> <li>Key control; appropriate conduct with detainees</li> <li>Responsibilities and rights of employees</li> <li>Standard precautions</li> <li>Occupational exposure</li> <li>Personal protective equipment</li> <li>Bio-hazardous waste disposal</li> <li>Overview of the detention operations.</li> <li>National Detention Standards.</li> <li>Medical grievance procedures and protocol.</li> <li>Requirement for special needs detainees.</li> <li>Code of Ethics</li> <li>Drug free workplace</li> <li>Hostage situations and staff conduct if taken hostage.</li> </ul>				Medical staff at his facility is all Public Health Service. The training of medical staff is handled in the medical department. Medical staff also attends training with Corrections Corporation of America (facility owner) staff as well. Ten medical training records were reviewed which indicated that these topics are covered at initial and annual training.	

PART 7 – 40. S	TAFF T	RAINING				
This Detention Standard ensures that staff, contractors, and we that they receive initial and ongoing refresher training.	This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ul> <li>10. Security personnel (including contractors) will receive training on the following subjects, at a minimum:</li> <li>Security procedures and regulations</li> <li>Supervision of detainees</li> <li>Searches of detainees, housing units, and work areas</li> <li>Signs of suicide risk, precaution, prevention and intervention.</li> <li>Code of Ethics</li> <li>Health-related emergencies</li> <li>Drug-free workplace</li> <li>Suicide precautions</li> <li>Self-defense techniques</li> <li>Use-of-force regulations and tactics</li> <li>Report writing</li> <li>Detainee rules and regulations</li> <li>Key control</li> <li>Rights and responsibilities of detainees</li> <li>Safety procedures</li> <li>Interpersonal relations</li> <li>Social/cultural lifestyles of the detainee population</li> <li>Cultural diversity/understanding staff &amp; detainees</li> <li>Communication skills</li> <li>Cardiopulmonary resuscitation (CPR)/first aid</li> <li>Counseling techniques</li> <li>Sexual abuse/assault awareness</li> <li>National Detention Standards.</li> </ul>	$\boxtimes$			Ten training records were reviewed which indicated that all of the requirements of this component are covered at initial and annual training.		
<ul> <li>11. Situation Response Teams (SRTs) receive:</li> <li>Specialized training before undertaking their assignments.</li> </ul>	$\boxtimes$			A review of the training records indicates that the facility Situation Response Team receives 8 hours of specialized training per month.		
<ul><li>12. Facility management and supervisory staff receive:</li><li>Management and Supervisory training</li></ul>	$\boxtimes$			All new managers attend a corporate leadership training program normally within one year of receiving their promotions.		

PART 7 – 40. STAFF TRAINING					
This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
13. (MANDATORY) Personnel authorized to use firearms receive training that covers their use, safety, and care and constraints on their use before being assigned to a post involving their possible use.	$\bowtie$			(b)(7)e	
14. (MANDATORY) All personnel authorized to use firearms demonstrate competency in their use at least annually.	$\boxtimes$			(b)(7)e	

PART 7 – 40. STAFF TRAINING						
This Detention Standard ensures that staff, contractors, and we that they receive initial and ongoing refresher training.	This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
15. (MANDATORY) Personnel authorized to use chemical agents receive training in the use of chemical agents and in the treatment of individuals exposed to a chemical agent before being assigned to a post involving their possible use.	$\boxtimes$			(b)(7)e		
<ul> <li>16. All staff receives orientation and annual training on the facility's drug-free workplace program. Typical contents are:</li> <li>Staff, contractors, and volunteers prohibited from:</li> <li>Using illegal drugs.</li> <li>Possessing illegal drugs except in the authorized performance of official duties.</li> <li>Procedures to be used to ensure compliance.</li> <li>Opportunities available for treatment and/or counseling for drug abuse.</li> <li>Penalties for violation of the policy.</li> </ul>	$\boxtimes$			A review of the lesson plan used for the Drug Free Workplace indicates that staff is trained in all the required areas of this component both initially and during annual refresher training.		
17. New staff is required to acknowledge in writing that they have reviewed and understand the facility's drug-free workplace program, and a copy of the signed acknowledgement is maintained in that person's personnel file.	$\boxtimes$			During a review of ten staff training files it was observed that all the files contained this acknowledgment.		

PART 7 – 40. STAFF TRAINING					
This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.					
Components		Does Not Meet Standard	V/N	Remarks	
<ul> <li>18. All staff is trained during orientation and annually thereafter, regarding the facility's code of ethics. Typical contents are: <ul> <li>Staff, contractors, and volunteers prohibited from:</li> <li>Using their official positions to secure privileges for themselves or others.</li> <li>Engaging in activities that constitute a conflict of interest.</li> <li>Accepting any gift or gratuity from, or engaging in personal business transactions with a detainee or a detainee's immediate family.</li> <li>Acceptable behavior in the areas of campaigning, lobbying or political activities.</li> </ul> </li> </ul>	$\boxtimes$			A review of the orientation and annual training plans indicate that this subject was covered. In addition, a review of ten training files contained a signed acknowledgement of this training.	
19. New staff are required to acknowledge in writing that they have reviewed and understand facility work rules, ethics, regulations, conditions of employment, and related documents, and a copy of the signed acknowledgement is maintained in that person's personnel file.				A review of ten training files contained a signed acknowledgement for this training.	
<ul> <li>20. (MANDATORY) All staff in frequent contact with detainees is trained at least annually to respond to health-related emergencies within four minutes. The training is provided by a responsible medical authority in cooperation with the facility administrator and includes:</li> <li>Recognizing of signs of potential health emergencies and the required responses.</li> <li>Administering first aid and cardiopulmonary resuscitation (CPR).</li> <li>Obtaining emergency medical assistance through the facility plan and its required procedures.</li> <li>Recognizing signs and symptoms of mental illness, suicide risk, retardation, and chemical dependency.</li> <li>The facility's established plan and procedures for providing emergency medical care including, when required, the safe and secure transfer of detainees for appropriate hospital or other medical services, including by ambulance when indicated.</li> </ul>	$\boxtimes$			A review of ten training files indicate that this training was given as required in this component. A review of the lesson plan indicated that all areas of training required by this component were covered.	

PART 7 – 40. S	TAFF T	RAINING				
This Detention Standard ensures that staff, contractors, and we that they receive initial and ongoing refresher training.	This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.					
Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
<ul> <li>21. All staff in frequent contact with detainees are trained at least annually on the facility's Sexual Abuse and Assault Prevention and Intervention Program, to include:</li> <li>Understanding that sexual abuse or assault is never an acceptable consequence of detention.</li> <li>Recognizing housing or other situations where sexual abuse or assault may occur.</li> <li>Recognizing the physical, behavioral, and emotional signs of sexual abuse or assault and ways to prevent such occurrences.</li> <li>Knowing how to report knowledge or suspicion of sexual abuse or assault and make intervention referrals in the facility's program.</li> </ul>	$\boxtimes$			A review of ten training files indicate that this training was given as required in this component. A review of the lesson plan indicated that all areas of training required by this component were covered.		
<ul> <li>22. (MANDATORY) All staff in frequent contact with detainees are trained at least annually on the facility's Suicide Prevention and Intervention Program, to include:</li> <li>Identifying the warning signs and symptoms of impending suicidal behavior,</li> <li>Demographic, cultural, and precipitating factors of suicidal behavior,</li> <li>Responding to suicidal and depressed detainees,</li> <li>Communication between correctional and health care personnel,</li> <li>Referral procedures,</li> <li>Housing observation and suicide-watch level procedures, and</li> <li>Follow-up monitoring of detainees who have attempted suicide.</li> </ul>	$\boxtimes$			A review of ten training files indicate that this training was given as required in this component. A review of the lesson plan indicated that all areas of training required by this component were covered.		
23. All staff is trained during orientation and annually to recognize the signs of a hunger strike and on the procedures for referral for medical assessment.	$\boxtimes$			A review of ten training files indicate that this training was given as required in this component. A review of the lesson plan indicated that all areas of training required by this component were covered.		
24. All staff is trained in proper procedures for the care and handling of keys. Orientation training shall be accomplished before staff is issued keys, and key control shall be among the topics covered in annual training. Ordinarily, such training is done by the Security Officer or Key Control Officer.	$\boxtimes$			A review of ten training files indicate that this training was given as required in this component. A review of the lesson plan indicated that all areas of training required by this component were covered.		

PART 7 – 40. S	TAFF T	RAINING		
This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.				
Components	Meets Standard	Does Not Meet Standard	A/A	Remarks
<ul> <li>25. Through ongoing (at least annual) training, all detention facility staff is made aware of their responsibilities to control situations involving aggressive detainees. At a minimum, training shall include:</li> <li>The requirements of this Detention Standard</li> <li>The use of force continuum</li> <li>Communication techniques</li> <li>Cultural diversity</li> <li>Dealing with the mentally ill</li> <li>Confrontation-avoidance techniques</li> <li>Force cell-move techniques</li> <li>Communicable diseases, particularly precautions to be taken for use of force</li> <li>Application of restraints (progressive and hard)</li> <li>Reporting procedures.</li> </ul>	$\boxtimes$			A review of ten training files indicate that this training was given as required in this component. A review of the lesson plan indicated that all areas of training required by this component were covered.
26. Employees are encouraged to continue their education and professional development through incentives such as salary enhancement, reimbursement of costs, and administrative leave.	X			In the past, employees were encouraged to enroll in Arizona State College to further their professional development. At the time the college was present twice a year in the lobby to enroll staff. However, there was no tuition assistance or other type of assistance. Current incentives include employee of the month, employee of the quarter, employee of the year, and on the spot awards.
PART 7 – 40. S	TAFF T	RAINING		
⊠ Meets Standard    □ Does Not Meet Standard    □ N/A    □ Repeat Finding				

Remarks: (Record significant facts, observations, other sources used, etc.)

The facility has a full time Training Manager who administers a comprehensive training program. All mandatory requirements are completed and documented. Training in critical areas such as firearms and less than lethal munitions are accurately documented. Both orientation and annual training are completed in a timely manner. Training at this facility prepares its staff to fulfill its correctional mission.

(b)(6), (b)(7)(c) 02/02/2012

Reviewer's Signature / Date

### PART 7 - 41. TRANSFER OF DETAINEES

This Detention Standard ensures that transfers of detainees from one facility to another are professionally and responsibly managed in regard to notifications, detainee records, safety and security, and protection of detainee funds and personal property.

	perty.						
	Components	Meets Standard	Does Not Meet Standard	N/A	Remarks		
1.	<ul> <li>legal representative, and a G-28 has been filed, the representative of record is notified by the detainee's Deportation Officer within 24 hours of transfer.</li> <li>The notification is recorded in the detainee's file</li> <li>When the A-File is not available, notification is noted</li> </ul>				ICE will notify the detainee's attorney of their transfer within 24 hours. The detainee is required to notify his family upon arrival at their new facility. Transfers at this facility are normally medical transfers or change of venue transfers.		
2.	within ENFORCE. Notification includes the reason for the transfer and the location of the new facility,						
3.	The deportation officer is allowed discretion regarding the timing of the notification when extenuating circumstances are involved.				Per ICE staff, the deportation officer has the latitude regarding notification if a threat is perceived or security may be jeopardized.		
4.	The attorney and detainee are notified that it is their responsibility to notify family members regarding a transfer.	$\boxtimes$					
5.	<ul> <li>Facility policy mandates that:</li> <li>Times and transfer plans are never discussed with the detainee prior to transfer.</li> <li>The detainee is not notified of the transfer until immediately prior to departing the facility.</li> <li>The detainee is not permitted to make any phone calls or have contact with any detainee in the general population.</li> </ul>	$\square$			The detainee is not notified of his transfer until they are in the intake area and they have no access to telephones. Upon arrival at their new destination, they will receive a free three minute telephone call to notify family of their new facility assignment.		
6.	The detainee is provided with a completed Detainee Transfer Notification Form.	$\boxtimes$					
7.	Form G-391 or equivalent authorizing the removal of a detainee from a facility is used.	$\boxtimes$					
8.	<ul> <li>For medical transfers:</li> <li>The Division of Immigration Health Services (DIHS) Medical Director or designee approves the transfer.</li> <li>Medical transfers are coordinated through the local ICE/DRO office.</li> <li>A medical transfer summary is completed and accompanies the detainee.</li> <li>Detainee is issued a minimum of 7 days worth of prescription medications.</li> </ul>				A medical summary is prepared and sent if appropriate. Medical transfers are coordinated by the ICE medical staff assigned to this facility and ICE Headquarters,		
9.	Detainees are transferred with a completed transfer summary sheet in a sealed envelope with the detainee's name and A-number and the envelope is marked Medical Confidential.						

#### PART 7 - 41. TRANSFER OF DETAINEES

This Detention Standard ensures that transfers of detainees from one facility to another are professionally and responsibly managed in regard to notifications, detainee records, safety and security, and protection of detainee funds and personal property.

Components	Meets Standard	Does Not Meet Standard	N/A	Remarks	
10. For medical transfers, transporting officers receive instructions regarding medical issues.				Transporting officers receive medical instructions and information on any detainee that is being transferred that has a medical condition.	
11. Detainee's funds, valuables and property are returned and transferred with the detainee to his or her new location.	$\boxtimes$			The detainee receives all funds and personal property when transferred.	
<ol> <li>Transfer and documentary procedures outlined in Section C and D are followed.</li> </ol>	$\boxtimes$				
13. Indigent detainees unable to make a telephone call at their new location are able to make a telephone call at the government's expense within 12 hours of arrival.				Per ICE staff, detainees will receive a free three minute phone call upon arrival at their destination.	
14. Meals are provided when transfers occur during normally schedule meal times.	$\boxtimes$			Sack lunches are provided.	
15. An A-File or work folder accompanies the detainee when transferred to a different Field Office or sub-office.				A temporary working file is sent with the detainee. The A-file is sent overnight UPS the following day.	
16. A-Files are forwarded to the receiving office via overnight mail no later than one business day following the transfer.	$\boxtimes$				
PART 7 - 41. TRANS	FER O	F DETAINE	ES	1	
⊠ Meets Standard  □ Does Not Meet Standard  □ N/A  □ Repeat Finding					

#### Remarks: (Record significant facts, observations, other sources used, etc.)

Transfers at this facility are normally medical or change of venue transfers. The detainee is not notified of the transfer until they are in the intake area and have no access to telephones. Upon arrival at their new destination, they will receive a free three minute telephone call to notify family of their new facility assignment. All of their funds and personal property are sent with the detainee. ICE staff will notify the detainee's attorney within 24 hours. Medical staff stated they provide seven days of medication for medical cases, 14 days for psychological cases, and a 30 day supply for detainees identified with Tuberculosis. The rating of this standard was based on interviews with ICE Medical and Compliance staff, the ICE Detention Operations Supervisor, and facility staff.

(b)(6), (b)(7)(c) <u>02/02/2012</u> Reviewer's Signature / Date

### A. Type of Facility Reviewed

ICE	Ser	vice	Pro	cess	sing	Cen	ter	
ICE	0						•1•4	

- ICE Contract Detention Facility
  - ICE Intergovernmental Service Agreement

## **B.** Current Inspection

Type of Inspection Field Office HQ Inspection
Date[s] of Facility Review
01/31/2012 - 02/02/2012

# C. Previous/Most Recent Facility Review

Date[s] of Last Facility	Review
February 1-3, 2011	
Previous Rating	
Meets Standards	Does Not Meet Standards

# D. Name and Location of Facility

Name
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 $\square$ 

Eloy Federal Detention Center Address (Street and Name)

1705 East Hanna Road

City, State and Zip Code

Eloy, Arizona 85131

County

Pinal

Name and Title of Facility Administrator (Warden/OIC/Superintendent) (b)(6), (b)(7)(c) Warden

Telephone # (Include Area Code)

(520) 4666), (b)(7)(c)

Field Office / Sub-Office (List Office with oversight

responsibilities) **Phoenix, Arizona** 

Distance from Field Office

60 Miles

## E. ICE Information

#### F. CDF/IGSA Information Only

Contract Number	Date of Contract or IGSA	
DRIOIGSA 06-0002	May 14, 2007	
Basic Rates per Man-Day		
\$69.59 per Man Day		
Other Charges: (If None, Indic	ate N/A)	
N/A; ; ;	-	

Estimated Man-days Per Year 541,680

## G. Accreditation Certificates

List all State or National Accreditation[s] received:	
American Correctional Association	
Check box if facility has no accreditation[s]	

### H. Problems / Complaints (Copies must be attached)

The Facility is under O	ourt Order or Class Action Finding
Court Order	Class Action Order
The Facility has Signi	icant Litigation Pending
Major Litigation	Life/Safety Issues
Check if None.	

#### I. Facility History

Date Built		
1994		
Date Last Remodeled	or Upgraded	
2007		
Date New Construction / Bedspace Added		
N/A		
Future Construction Planned		
$\Box$ Yes $\boxtimes$ No Date:	N/A	
Current Bedspace	Future Bedspace (# New Beds only)	
1,596	Number: N/A Date: N/A	

#### J. Total Facility Population

Total Facility Intake for previous 12 months
10,715
Total ICE Mandays for Previous 12 months
539,833

## K. Classification Level (ICE SPCs and CDFs Only)

	L-1	L-2	L-3
Adult Male	N/A	N/A	N/A
Adult Female	N/A	N/A	N/A

#### L. Facility Capacity

	Rated	Operational	Emergency
Adult Male	1150	1100	1050
Adult Female	446	446	446
Facility holds Juveniles Offenders 16 and older as Adults			

#### M. Average Daily Population

	ICE	USMS	Other
Adult Male	1,062	0	0
Adult Female	417	0	0

## N. Facility Staffing Level

Security:

(b)(7)(e)

Support:

#### Significant Incident Summary Worksheet

For The Nakamoto Group to complete its review of your facility, the following information <u>must be completed</u> prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE detainees at your facility.

Incidents	Description	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault:	Types (Sexual <sup>2</sup> , Physical, etc.)	13P	11P	14P	14P
Offenders on Offenders <sup>1</sup>	With Weapon	0	0	1	0
	Without Weapon	13	11	13	14
Assault:	Types (Sexual Physical, etc.)	4 <b>P</b>	1P	3P	2P
Detainee on Staff	With Weapon	0	0	0	1
	Without Weapon	4	1	3	1
Number of Forced Moves, incl. Forced Cell moves <sup>3</sup>		7	7	2	3
Disturbances <sup>4</sup>		0	0	0	0
Number of Times Chemical Agents Used		1	1	0	1
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
Restraints applied/used	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	0	0
Number of Times Canines Used in Facility		0	0	0	0
Offender / Detainee Medical Referrals as a result of injuries sustained.		0	1	0	0
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	108	212	105	47
	# Resolved in favor of Offender/Detainee	31	69	24	9
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	0	0	0	1=I, 1=A
	Number	0	0	0	2
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	520	386	362	386
	# Psychiatric Cases referred for Outside Care	0	0	0	0

<sup>&</sup>lt;sup>1</sup> Any attempted physical contact or physical contact that involves two or more offenders Oral analor vaginal penetration or attempted penetration involving at least 2 parties with

3

Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

Routine transportation of detainees/offenders is not considered "forced"

<sup>&</sup>lt;sup>4</sup> Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

I. Meets Standards         2. Does Not Meet Standards         3. Repeat Finding         4. Not Applicable         1         2         3         4           PART         I SAFETY         I         Emergency Plans         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I         I <thi< th="">         I         I         I</thi<>		DHS/ICE Detention Standards Review Summary Report				
1       Emergency Plans       Image of the state of the stat						
2       Environmental Health and Safety       I       I       I         3       Transportation (By Land)       I       I       I         4       Admission and Release       I       I       I         5       Classification System       I       I       I         6       Contraband       II       II       III       III         7       Facility Security and Control       III       III       IIII       IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	PA	RT 1 SAFETY				
3       Transportation (By Land)       Image: Contraband       Image: Cont	1	Emergency Plans	$\boxtimes$			
PART 2 SECURITY       Image: part of the part of t	2	Environmental Health and Safety	$\boxtimes$			
4       Admission and Release       Image: Classification System       Image: Classification System       Image: Classification System         5       Classification System       Image: Classification System       Image: Classification System       Image: Classification System         7       Facility Security and Control       Image: Classification Facilities       Image: Classification System       Image: Classification System         9       Hold Rooms in Detention Facilities       Image: Classification System       Image: Classification System       Image: Classification System         12       Post Orders       Image: Classification System       Image: Classification System       Image: Classification System       Image: Classification System         13       Searches       Image: Classification System       Image: Classification System       Image: Classification System       Image: Classification System         14       Sexual Abuse and Assault Prevention and Intervention       Image: Classification System       Image: Classification System       Image: Classification System         15       Special Management Units       Image: Classification System       Im	3	Transportation (By Land)	$\boxtimes$			
5       Classification System       Image: Contraband       Image: Contrab	PA	RT 2 SECURITY				
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7       Facility Security and Control       Image: Control Control Control       Image: Control Control Control Control         9       Hold Rooms in Detention Facilities       Image: Control	5	Classification System	$\boxtimes$			
8       Funds and Personal Property       8       0       0         9       Hold Rooms in Detention Facilities       8       0       0         10       Key and Lock Control       8       0       0         11       Population Counts       8       0       0         12       Post Orders       8       0       0         13       Searches of Detainees       8       0       0         14       Sexual Abuse and Assault Prevention and Intervention       8       0       0         15       Special Management Units       8       0       0       0         16       Staff-Detainee Communication       8       0       0       0       0         17       Tool Control       8       0       0       0       0       0         18       Use of Force and Restraints       8       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0	6	Contraband	$\square$			
9       Hold Rooms in Detention Facilities       Image: Control image: Contrecon image: Contrecon image: Control image: Co	7	Facility Security and Control	$\square$			
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1         Population Counts         Image: Control of Contrecontro of Control of Contrecontof Control of Control of Contreco	9	Hold Rooms in Detention Facilities	$\square$			
12         Post Orders         12         1         Special Management Units         12           14         Sexual Abuse and Assault Prevention and Intervention         12         1           15         Special Management Units         12         1           16         Staff-Detainee Communication         12         1           17         Tool Control         12         1           18         Use of Force and Restraints         12         1           PART 3 ORDER         12         1         1           19         Disciplinary System         12         1           20         Food Service         12         1           21         Hunger Strikes         12         1           22         Medical Care         12         1           23         Personal Hygiene         12         1           24         Suicide Prevention and Intervention         12         1           25         Terminal Illness, Advance Directives, and Death         1         1           27         Escorted Trips for Non-Medical Emergencies         1         1         1           28         Marriage Requests         12         1         1         1	10	Key and Lock Control	$\square$			
13       Searches of Detainees       □       □         14       Sexual Abuse and Assault Prevention and Intervention       □       □         15       Special Management Units       □       □         16       Staff-Detainee Communication       □       □       □         17       Tool Control       □       □       □       □         18       Use of Force and Restraints       □       □       □       □         PART 3 ORDER       □       □       □       □       □         19       Disciplinary System       □       □       □       □       □       □         20       Food Service       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □       □	11	Population Counts	$\boxtimes$			
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#### LCI Review Assurance Statement

By signing below, the Lead Compliance Inspector (LCI) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Lead Compliance Inspector: (Print Name)	Signature
(b)(6), (b)(7)(c)	(b)(6), (b)(7)(c)
Title & Duty Location	Date
Lead Compliance Inspector, The Nakamoto Group, Inc.	02/02/2012

Team Members	
Print Name, Title, & Duty Location	Print Name, Title, & Duty Location
(b)(6), (b)(7)(c) CI-Medical Care, The Nakamoto Group, Inc.	(b)(6), (b)(7)(c) CI-Environmental Health and Safety, The Nakamoto Group, Inc.
Print Name, Title, & Duty Location	Print Name, Title, & Duty Location
(b)(6), (b)(7)(c) CI-Security, The Nakamoto Group, Inc. Print Name, Title, & Duty Location	(b)(6), (b)(7)(c) CI-Food Service, The Nakamoto Group, Inc.
(b)(6), (b)(7)(c) CI-Administrative, The Nakamoto Group, Inc.	

**Recommended Rating:** 

⊠ Meets Standards □ Does Not Meet Standards

Comments: On the final day of the inspection there were 443 female and 1,046 male detainees; the facility had a total population of 1,489 ICE detainees.

Suicide attempt - On 11/22/2011, at 12:10, a 58 year old female ICE detainee, with no past medical or mental health history, jumped from the top (second) tier in her housing unit. She was found supine on the floor. It was reported that she initially landed on a table and then fell to the floor. She did not hit her head. She was awake and complaining of pain in her right extremities. EMS was called and she was transferred to Maricopa Medical Center. She returned to the facility on 11/23/2011. She sustained a hairline fracture to her right arm and required sutures to the wound on her right leg. She was placed on suicide precautions. Review of her medical record revealed appropriate policy and procedure for suicide intervention was followed.

Detainee Death - A 54 year old male ICE detainee died at the University Medical Center on 10/30/2011. His death was determined to be of natural causes due to cardiomyopathy. He had been admitted to the facility on 06/10/2011 and was seen in sick call over time with complaints of nausea and vomiting. On 10/24/2011, an EKG was noted to be abnormal. On 10/25/2011, he was sent to the local emergency room after complaining of shortness of breath and evidence of new onset pedal edema. He was admitted to the hospital with a diagnosis of severe cardiomyopathy. He was transferred to the University Medical Center on 10/28/2011 and expired on 10/30/2011. ICE followed established procedures in notifying next of kin, transfer and burial of the remains, and documentation in the A-file to include filing of the death certificate.

The facility does not authorize the use of Electro Muscular Disabling Devices (EMDD). Only pepper gas is authorized by the facility and the use of choke holds is prohibited.

Office of Enforcement and Removal Operations

U.S. Department of Homeland Security 500 12<sup>th</sup> Street, SW Washington, DC 20536



U.S. Immigration and Customs Enforcement

MEMORANDUM FOR:

Katrina S. Kane Field Office Director

Phoenix Field Office

FROM:

(b)(6), (b)(7)(c)

Assistant Director for Detention Management

SUBJECT:

Eloy Federal Detention Center Annual Review 2012

The annual review of the Eloy Federal Detention Center conducted on January 31-February 2, 2012, in Eloy, Arizona has been received. A final rating of <u>Meets Standards</u> has been assigned and this review is closed.

The rating was based on the Lead Compliance Inspector (LCI) Summary Memorandum and supporting documentation. The Field Office Director must initiate the following actions in accordance with the Detention Management Control Program (DMCP):

 The Field Office Director, Enforcement and Removal Operations, shall notify the facility <u>within</u> five business days of receipt of this memorandum. Notification shall include copies of the Form G-324A Detention Facility Review Form, the G-324A Worksheet, LCI Summary Memorandum, and a copy of this memorandum.

Should vou or your staff have any questions regarding this matter, please contact (b)(6), (b)(7)(c) Deputy Assistant Director, Detention Management Division at (202) 73(2)(6), (b)(7)(c)

cc: Official File