

U.S. Department of Homeland Security
500 12th Street, SW
Washington, DC 20536



U.S. Immigration
and Customs
Enforcement

MEMORANDUM FOR:

(b)(7)e

Acting Field Office Director
San Antonio Field Office

APR 20 2012

FROM:

(b)(7)e

Assistant Director for Detention Management

SUBJECT:

Port Isabel Detention Center Annual Review

The annual review of the Port Isabel Detention Center conducted during February 7-9, 2012, in Los Fresnos, Texas has been received. A final rating of **Meets Standards** has been assigned, and this review is closed.

The rating was based on the Lead Compliance Inspector (LCI) Summary Memorandum and supporting documentation. The Field Office Director must initiate the following actions in accordance with the Detention Management Control Program (DMCP):

- 1) The Field Office Director, Enforcement and Removal Operations, shall notify the facility **within** five business days of receipt of this memorandum. Notification shall include copies of the Form G-324, Detention Facility Review Form, the G-324 Worksheet, LCI Summary Memorandum, and a copy of this memorandum.

Should you or your staff have any questions regarding this matter, please contact

(b)(7)e

Deputy Assistant Director, Detention Management Division at (202) 732-

(b)(7)e

cc: Official File

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www.ice.gov

A. Type of Facility Reviewed

- ☒ ICE Service Processing Center
☐ ICE Contract Detention Facility
☐ ICE Intergovernmental Service Agreement

B. Current Inspection

Type of Inspection
☐ Field Office ☒ HQ Inspection

Date[s] of Facility Review
02/07/2012 - 02/09/2012

C. Previous/Most Recent Facility Review

Date[s] of Last Facility Review
February 8-10, 2011

Previous Rating
☒ Meets Standards ☐ Does Not Meet Standards

D. Name and Location of Facility

Name
Port Isabel Detention Center

Address (Street and Name)
27991 Buena Vista Blvd.

City, State and Zip Code
Los Fresnos, Texas 78566

County
Cameron

Name and Title of Facility Administrator
(Warden/OIC/Superintendent)
(b)(6), (b)(7)(c) Assistant Field Office Director

Telephone # (Include Area Code)
956-3476, (b)(7)(c)
Field Office / Sub-Office (List Office with oversight responsibilities)
San Antonio, Texas/ Harlingen, Texas

Distance from Field Office
250 miles / 30 miles

E. ICE Information

Name of Inspector (Last Name, Title and Duty Station)
(b)(6), (b)(7)(c) LCI / Nakamoto Group

Name of Team Member / Title / Duty Location
(b)(6), (b)(7)(c) Medical SME / Nakamoto Group

Name of Team Member / Title / Duty Location
(b)(6), (b)(7)(c) Safety-Food Serv. CI / Nakamoto Group

Name of Team Member / Title / Duty Location
(b)(6), (b)(7)(c) Security CI / Nakamoto Group

Name of Team Member / Title / Duty Location
/ /

F. CDF/IGSA Information Only

Contract Number
N/A

Date of Contract or IGSA
N/A

Basic Rates per Man-Day
N/A

Other Charges: (If None, Indicate N/A)
N/A; ;

Estimated Man-days Per Year
N/A

G. Accreditation Certificates

List all State or National Accreditation[s] received:
ACA Re-Accreditation - August 2011, JCAHO - February 2011, NCCHC - December 2009

☐ Check box if facility has no accreditation[s]

H. Problems / Complaints (Copies must be attached)

The Facility is under Court Order or Class Action Finding
☐ Court Order ☐ Class Action Order

The Facility has Significant Litigation Pending
☐ Major Litigation ☐ Life/Safety Issues

☒ Check if None.

I. Facility History

Date Built
Facility - 1950 / New Building 2007

Date Last Remodeled or Upgraded
2007

Date New Construction / Bedspace Added
Bedspace added - 2007

Future Construction Planned
☐ Yes ☒ No Date:

Current Bedspace
1200

Future Bedspace (# New Beds only)
Number: N/A Date:

J. Total Facility Population

Total Facility Intake for previous 12 months
9619

Total ICE Mandays for Previous 12 months
344,925

K. Classification Level (ICE SPCs and CDFs Only)

	L-1	L-2	L-3
Adult Male	7988	1061	487
Adult Female	0	0	0

L. Facility Capacity

	Rated	Operational	Emergency
Adult Male	850	1200	1200
Adult Female	0	0	0

☐ Facility holds Juveniles Offenders 16 and older as Adults

M. Average Daily Population

	ICE	USMS	Other
Adult Male	1041	0	0
Adult Female	0	0	0

N. Facility Staffing Level

Security: Support:
(b)(7)(e) IEA Contract Support Staff
(b)(7)(e) EA Contract Maintenance
(b)(7)(e) Deportation (b)(7)(e) IHSC Support
(b)(7)(e) Contract Security EOIR
(b)(7)(e) ICE Support Staff Legal

Significant Incident Summary Worksheet

For The Nakamoto Group to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE detainees at your facility.

Incidents	Description	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault: Offenders on Offenders ¹	Types (Sexual ² , Physical, etc.)	18-P	23-P	7-P	7-P
	With Weapon	0	0	0	0
	Without Weapon	18	23	7	7
Assault: Detainee on Staff	Types (Sexual Physical, etc.)	3-P	3-P	3-P	0
	With Weapon	0	0	0	0
	Without Weapon	0	0	0	0
Number of Forced Moves, incl. Forced Cell moves ³		0	0	0	0
Disturbances ⁴		0	0	0	0
Number of Times Chemical Agents Used		0	0	0	0
Number of Times Special Reaction Team Deployed/Used		2	1	0	4
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	0	0
Number of Times Canines Used in Facility		0	0	0	0
Offender / Detainee Medical Referrals as a result of injuries sustained.		0	0	0	0
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	28	2	4	2
	# Resolved in favor of Offender/Detainee	12	2	4	2
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	0	0	A	A
	Number	0	0	1	1
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	417	415	381	355
	# Psychiatric Cases referred for Outside Care	4	4	6	6

¹ Any attempted physical contact or physical contact that involves two or more offenders

² Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

³ Routine transportation of detainees/offenders is not considered "forced"

⁴ Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

DHS/ICE Detention Standards Review Summary Report											
1. Meets Standards		2. Does Not Meet Standards		3. Repeat Finding		4. Not Applicable		1	2	3	4
PART 1 SAFETY											
1	Emergency Plans	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
2	Environmental Health and Safety	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
3	Transportation (By Land)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>				
PART 2 SECURITY											
4	Admission and Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
5	Classification System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
6	Contraband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
7	Facility Security and Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
8	Funds and Personal Property	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>				
9	Hold Rooms in Detention Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
10	Key and Lock Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
11	Population Counts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
12	Post Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
13	Searches of Detainees	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
14	Sexual Abuse and Assault Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
15	Special Management Units	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
16	Staff-Detainee Communication	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
17	Tool Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
18	Use of Force and Restraints	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
PART 3 ORDER											
19	Disciplinary System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
PART 4 CARE											
20	Food Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
21	Hunger Strikes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
22	Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
23	Personal Hygiene	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
24	Suicide Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
25	Terminal Illness, Advance Directives, and Death	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
PART 5 ACTIVITIES											
26	Correspondence and Other Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
27	Escorted Trips for Non-Medical Emergencies	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>				
28	Marriage Requests	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>				
29	Recreation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
30	Religious Practices	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
31	Telephone Access	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
32	Visitation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
33	Voluntary Work Program	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>				
PART 6 JUSTICE											
34	Detainee Handbook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
35	Grievance System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
36	Law Libraries and Legal Material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
37	Legal Rights Group Presentations	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
PART 7 ADMINISTRATION & MANAGEMENT											
38	Detention Files	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
39	News Media Interviews and Tours	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
40	Staff Training	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							
41	Transfer of Detainees	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>							

LCI Review Assurance Statement

By signing below, the Lead Compliance Inspector (LCI) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Lead Compliance Inspector: (Print Name)	(b)(6), (b)(7)(c)
(b)(6), (b)(7)(c)	(b)(6), (b)(7)(c)
Title & Duty Location	Signature
Lead Compliance Inspector, The Nakamoto Group, Inc.	Date
	02/09/2012

Team Members

Print Name, Title, & Duty Location	Print Name, Title, & Duty Location
(b)(6), (b)(7)(c) Medical SME, The Nakamoto Group, Inc.	(b)(6), (b)(7)(c) Safety/Food Service SME, The Nakamoto Group, Inc.
Print Name, Title, & Duty Location	Print Name, Title, & Duty Location
(b)(6), (b)(7)(c) Security SME, The Nakamoto Group, Inc.	

Recommended Rating:

☒ Meets Standards
☐ Does Not Meet Standards

Comments:

There were no deaths at this facility for the past twelve months. There were two suicide attempts reported on the Significant Incident Summary and in the Facility Outcome Measures. During this inspection the Medical Department reported that there were a total of three attempted suicides:

On June 22, 2011, at approximately 4:50 AM, a thirty-six year old male citizen of India, housed in the medical infirmary for observation after intermittently refusing to eat, tied a bag loosely around his neck. Per a review of his medical record, the detainee suffered no physical injury. He was transferred to a community medical facility for two days. When determined to no longer be suicidal, he was returned to the facility where he remained under mental health treatment.

On August 14, 2011, at 9:37 AM, an eighteen year old male citizen of Honduras attempted suicide by hanging. Per a review of his medical record, the detainee was identified during intake on June 13, 2011 as having mental health needs and was referred to and seen by a mental health provider on the day of admission. The detainee was admitted to the infirmary on August 8, 2011 for depression and self-abusive behavior, including repeatedly banging his head on a wall. On August 14th, while in the infirmary recreation area, the detainee tied a sheet around his neck and attempted suicide by sliding off a ledge. Per medical staff, the detainee waited until staff were nearby to catch him when he fell with the noose around his neck. He suffered no injuries, but was transported to a community hospital for medical and psychiatric evaluation and a psychiatric admission.

On November 18, 2011, at 9:21 AM, a 45 year old male citizen of Jamaica attempted suicide by making a cut on the inside of his right arm. Per a review of his medical record, he had been under mental health treatment for three years and had recently been discharged from a psychiatric hospital for violent acting-out behavior. Per medical staff, the detainee was angry about his discharge from the hospital and made the cut on his arm the morning after that discharge. The detainee was sent by ambulance to a community hospital for medical treatment and psychiatric evaluation. He returned to the facility after the wound in his arm was sutured and remained on suicide watch until transferred to another psychiatric facility.

There were no escapes from the facility.

(b)(7)e

U.S. Immigration and Customs Enforcement Office of Detention and Removal



Performance-Based National Detention Standards Outcome Measures for Over 72 Hour Facilities

September 9, 2008

**Detention Management Division
801 I Street NW
Washington, DC 20536**

What is “Performance-Based”?

Unlike “policy and procedures” that focus solely on what is to be done, performance-based standards start with a focus on the results or outcomes the required procedures are expected to accomplish. Each National Performance-Based Detention Standard (NDS) includes clearly stated Expected Outcomes to reflect the standard’s contribution to the agency’s broader mission and detention goals.

The ***Expected Practices*** in each NDS represent what is to be done to accomplish the ***Expected Outcomes*** that address the Detention Standard Purpose and Scope. Outcome Measures are the indicators examined in order to determine whether (or how well) a facility is addressing the Expected Outcomes. Outcome data, along with the levels of compliance with Expected Practices are considered as part of the totality of conditions in a facility.

The new National Performance-Based National Detention Standards address or incorporate American Correctional Association (ACA) Adult Local Detention Facility Standards, which are the industry benchmark.

Worksheet Overview

Two sets of Detention Review Worksheets are used to assess compliance with the National Performance-Based Detention Standards (NDS) – both of which are derived from the Expected Practices articulated in the Standards themselves:

- The G324A is used for facilities that house detainees for over 72 hours.
- The G324B is used for facilities that house detainees for under 72 hours.

The G324B is for use with under 72 hour facilities and does not contain as much detail on the following NDS as is included in the 324A: Correspondence and Other Mail, Escorted Trips for Non-Medical Emergencies, Law Libraries and Legal Material, Legal Rights Group Presentations, Marriage Requests, Recreation, and Voluntary Work Program. These standards were not included in the prior version of the 324B due to the short term nature of the detention in facilities that are used for 72 hours or less. These sections are now included in the 324B but only to the extent that facilities seek applicability and are not mandated by ICE. For example, voluntary work programs are not required, but if detainees work, compliance with the NDS is required.

Mandatory components in several of the standards are noted on the worksheets. Mandatory items must be met in order for the facility to receive a satisfactory rating for that standard. These mandatory components typically represent life safety issues. A Does Not Meet rating on one of these components is very serious, failing to meet one of the mandatory components means that the overall facility review rating will be Does Not Meet Standards.

The *Outcome Measures Worksheet* section is completely new for the National Performance-Based Detention Standards. The Outcome Measures Worksheets are to be completed by facility staff prior to arrival of the review team. Ideally, this information will be maintained on a continuous basis by the facility as part of an Outcome Measures database to provide a perpetual record for monitoring facility performance. Detention reviewers will review facility outcome measures data and provide analysis of the data to describe facility performance and trends.

Worksheet Completion

Reviewers are required to complete each item of each section of the G324A and G324B Detention Review Worksheets. Worksheets are in a uniform format with six columns with NDS purpose and scope cited at the top of the worksheet. Column 1 contains the NDS standard assessment component. Columns 2-5 are provided for the ratings assigned to each component that is assessed. While there is a column titled N/A or not applicable, the NA rating should be used rarely and only when it applies. The remarks section is provided for reviewers to include details on each rating that may raise a question such as the Does Not Meet Standards or N/A ratings. Reviewers may find it useful to include rationale for Exceeds Standards ratings as well.

A Remarks section is provided at the end of the outcome measures section for summary comments and analysis of outcome measures data. The information included in the worksheet components Remarks sections and in the final summary Remarks section should be considered for inclusion in the reviewer report that summarizes the overall facility review process.

Outcome Measures Completion

The Outcome Measures Worksheets will be completed by facility staff prior to arrival of the review team. Ideally, this information will be maintained on a continuous basis by the facility as part of an Outcome Measures database to provide a perpetual record for monitoring facility performance. Data should be verified as accurate by the facility before including it in the database.

Detention reviewers will review facility outcome measures data and provide analysis of the data to describe facility performance and trends. In a few instances outcome measures are not provided for some the National Performance-Based Detention Standards because after careful consideration of the standard the assessment process has been determined to be more process-oriented in nature.

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PART 6 JUSTICE

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- 41 Transfer of Detainees**

PART 1 – 1. EMERGENCY PLANS				
This Detention Standard ensures a safe environment for detainees and employees by having in place contingency plans to quickly and effectively respond to any emergency situations that arise and to minimize their severity.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
17	1 (Key) (1C09)	Number of injuries resulting from fires requiring medical treatment	0	
		divided by the average daily population (ADP)	1041	0
19,21	2 (Key) (1C10)	Number of fires that resulted in property damage	1	
		divided by the average daily population (ADP)	1041	9.6
21	3 (Key) (1C08)	Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility	0	
		divided by the number of emergencies.	0	0
21	4 (1C01)	Number of emergencies, caused by forces external to the facility, that result in property damage	0	
		divided by the average daily population (ADP)	1041	0
21	5 (1C11)	Dollar amount of property damage from fire	0	
		divided by the average daily population (ADP)	1041	0
21	6 (1C12)	Number of code violations cited	0	
		divided by the average daily population (ADP)	1041	0
21	7 (1C14)	Number of incidents of inventory discrepancies	0	
		divided by the average daily population (ADP)	1041	0
21	8 (1C13)	Number of incidents involving toxic or caustic materials	0	
		divided by the average daily population (ADP)	1041	0

PART 1 – 2. ENVIRONMENTAL HEALTH AND SAFETY				
This Detention Standard ensures a safe environment for detainees and employees by having in place contingency plans to quickly and effectively respond to any emergency situations that arise and to minimize their severity.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
3, 8, 13	1 (Key) (1A01)	Number of worker's compensation claims filed for injuries that resulted from the physical environment.	61	
		divided by the average number of full-time equivalent staff positions	(b)(7)(e)	(b)(7)(e)
1,8,13,18	2 (Key) (1A04)	Number of physical injuries or emotional traumas requiring treatment as a result of the physical environment of the facility	0	
		divided by the average daily population.	1041	0
27,30,31	3 (Key)	Number of sanitation or health-code violations identified by external agencies	0	

PART 1 – 2. ENVIRONMENTAL HEALTH AND SAFETY				
This Detention Standard ensures a safe environment for detainees and employees by having in place contingency plans to quickly and effectively respond to any emergency situations that arise and to minimize their severity.				
	(1A06)	divided by the average daily population (ADP)	1041	0
3,10,17,36	4 (Key)	Number of detainee grievances related to safety or sanitation found in favor of detainees	4	
	(1A08)	divided by the number of detainee's grievances related to safety or sanitation.	7	0.57
9	5 (Key)	Number of detainee injuries resulting from fires requiring medical treatment in a 12-month period	0	
	(1A10)	divided by the average daily population (ADP)	1041	0
19,30,31,33,36,37	6	Number of illnesses requiring medical attention as a result of the physical environment of the facility	0	
	(1A02)	divided by the average daily population	1041	0
27,30,31	7	Number of health code violations corrected	11	
	(1A07)	divided by the number of health code violations identified.	13	0.84
9	8	Number of fire-code violations corrected	0	
	(1A09)	divided by the number of fire code violations cited by jurisdictional authority.	0	0
15	9	Number of detainee injuries (other than by fire) requiring medical treatment	0	
	(1A11)	divided by the average daily population.	1041	0
9	10	Number of staff injuries resulting from fires requiring medical treatment	0	
	(1A12)	divided by the average daily number of staff in the past 12 months.	(b)(7)(e)	
15	11	Number of staff injuries (other than fire) requiring medical treatment	0	
	(1A13)	divided by the number of fire related incidents during the past 12 months.	1	0
15	12	Number of detainee lawsuits related to safety or sanitation found in favor of the detainee	0	
	(1A14)	divided by the number of detainee lawsuits related to safety or sanitation	0	0

PART 1 – 3. TRANSPORTATION (BY LAND)

This Detention Standard prevents harm to the general public, detainees, and staff by ensuring that vehicles are properly equipped, maintained, and operated and that detainees are transported in a secure, safe and humane manner, under the supervision of trained and experienced staff.

☐ **Standard NA: Check this box if all ICE Transportation is handled only by the ICE Field Office or Sub-Office in control of the detainee case.**

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1	1 (Key) (1B02)	Number of vehicle accidents resulting in injuries requiring medical treatment for any party	0	
		divided by the average daily population (ADP)	1041	0
12	2	Number of vehicle accidents resulting in property damage	0	
		divided by the total number of trips	16225	0
12	3 (1B03)	Dollar amount of damage from vehicle accidents resulting in property damage	0	
		divided by the total number accidents	0	0

PART 2 – 4. ADMISSION AND RELEASE

This Detention Standard protects the community, detainees, staff, volunteers, and contractors by ensuring secure and orderly operations when detainees are admitted to or released from a facility.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1	1 (Key)	Total number of detainees who received orientation presentations over the last year	9619	
		divided by the total number of detainees admitted into the facility over the last year	9619	1

PART 2 – 5. CLASSIFICATION SYSTEM

This Detention Standard protects the detainees, staff, contractors, volunteers, and the community from harm, and contributes to orderly facility operations, by requiring a formal classification process for managing and separating detainees that is based on verifiable and documented data.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
2	1 (Key) (2A05)	Number of escapes from the facility	0	
		divided by the average daily population.	1041	0
2,3,4	2	Number of level 1 detainees admitted during the past 12 months	7988	
		divided by total number of detainees admitted during the past 12 months	9619	0.83
2,3,4	3	Number of level 2 detainees admitted during the past 12 months	1061	
		divided by total number of detainees admitted during the past 12 months	9619	0.11

2,3,4	4	Number of level 3 detainees admitted during the past 12 months	487	
		divided by total number of detainees admitted during the past 12 months	9619	0.05
9,10,11	5	Number of classification appeals won over the last 12 months	3	
		divided by the number of classification appeals filed over the last 12 months	14	0.21

PART 2 – 6. CONTRABAND

This Detention Standard protects detainees and staff and enhances facility security and good order by identifying, detecting, controlling, and properly disposing of contraband.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
6,7	1 (Key) (2C03)	Number of weapons found in the facility over the past 12 months	3	
		divided by the average daily population.	1041	0.002
6,7	2 (Key) (2C04)	Number of controlled substances found in the facility	3	
		divided by the average daily population.	1041	0.002
8	3 (2C01)	Number of incident reports involving contraband	6	
		divided by the average daily population.	1041	0.005

PART 2 – 7. FACILITY SECURITY AND CONTROL

This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
13	1 (2A01)	Number of incidents	1	
		divided by the average daily population.	1041	9.6
3,4	2	Number of full time employees (FTE) filled Number of FTE authorized	(b)(7)(e)	
3,4	3	Number of security employees (FTE) filled Number of security FTE authorized		

PART 2 - 8. FUNDS AND PERSONAL PROPERTY

This Detention Standard ensures that detainees' personal property is safeguarded and controlled, specifically including funds, valuables, baggage and other personnel property, and that contraband does not enter a detention facility.

☐ **Standard NA: (IGSA ONLY) Check this box if all ICE detainee Funds, Valuables and Property are handled only by the ICE Field Office or Sub-Office in control of the detainee case.**

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
29, 30, 31	1 (Key)	Number of missing property claims submitted during the past 12 months	0	
		divided by the number of detainees admitted during the past 12 months	9619	0

29, 30, 31	2 (Key)	Number of grievances filed by detainees regarding their property	10	
	(7D03)	divided by the average daily population.	1041	0.009
7	3 (Key)	Number of detainee grievances on property decided in favor of detainees	9	
	(7D04)	divided by the total number of detainee grievances on property.	290	0.03

PART 2 – 9. HOLD ROOMS IN DETENTION FACILITIES

This Detention Standard ensures the safety, security, and comfort of detainees temporarily held in Hold Rooms pending further processing. The maximum aggregate time an individual may be confined in a facility's Hold Room is 12 hours.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
6	1 (Key)	Number of detainees kept in hold rooms beyond the 12 hour time constraint in the past 12 months	0	
		divided by the number of admissions	9619	0

PART 2 – 10. KEY AND LOCK CONTROL

This Detention Standard maintains facility safety and security by requiring that keys and locks be properly controlled and maintained.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
21	1	Number of incidents involving keys	104	
	(2D01)	divided by the average daily population.	1041	0.09
21	2	Number of incidents involving locks	16	
		divided by the average daily population.	1041	0.01

PART 2 – 11. POPULATION COUNTS

This Detention Standard protects the community from harm and enhances facility security, safety, and good order by requiring that each facility have an ongoing, effective system of population counts and detainee accountability.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
2	1	Number of incident reports involving count issues (delayed counts, inaccurate counts, recounts...)	17	
		divided by the total number of counts.	1825	0.009

PART 2 – 12. POST ORDERS				
This Detention Standard protects detainees and staff and enhances facility security and good order by ensuring that each officer assigned to a security post knows the procedures, duties, and responsibilities of that post.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
		NA		

PART 2 – 13. SEARCHES OF DETAINEES				
This Detention Standard protects detainees and staff and enhances facility security and good order by detecting, controlling, and properly disposing of contraband.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
5	1 (Key)	Number of strip searches conducted over the past 12 months	0	
		divided by number of detainees admitted into the facility over the past 12 months	9619	0

PART 2– 14. SEXUAL ABUSE AND ASSAULT PREVENTION AND INTERVENTION				
This Detention Standard requires that facilities that house ICE/DRO detainees affirmatively act to prevent sexual abuse and assaults on detainees, provide prompt and effective intervention and treatment for victims of sexual abuse and assault, and control, discipline, and prosecute the perpetrators of sexual abuse and assault.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
10	1 (Key) (4D11)	Number of confirmed sexual misconduct incidents between staff and detainees	0	
		divided by the average daily population for the past 12 months.	1041	0
10	2 (Key) (4D12)	Number of confirmed sexual misconduct incidents between volunteers and/or contract personnel and detainees	0	
		divided by the average daily population.	1041	0
10	3 (4D09)	Number of alleged sexual misconduct incidents between staff and detainees	0	
		divided by the average daily population.	1041	0
10	4 (4D10)	Number of alleged sexual misconduct incidents between volunteers and/or contract personnel and detainees	0	
		divided by the average daily population.	1041	0

PART 2 – 15. SPECIAL MANAGEMENT UNITS

This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
47	1	Number of detainees held in SMU beyond 30 days during the past 12 months	4	
		divided by the number of admissions to segregation in the past 12 months	125	0.032
36	2	Number of grievances regarding access to courts found in favor of the detainee during the past 12 months while in SMU	0	
		divided by the number of grievances regarding access to courts during the past 12 months while in SMU	0	0
40,41,42	3	Number of grievances regarding access to recreation activities found in favor of the detainee during the past 12 months while in SMU	0	
		divided by the number of grievances regarding access to recreation activities during the past 12 months while in SMU	1	0
1	4	Number of incidents in SMU	0	
		divided by the number of admissions to SMU.	125	0

PART 2 – 16. STAFF-DETAINEE COMMUNICATION

This Detention Standard enhances security, safety, and orderly facility operations by encouraging and requiring informal direct and written contact among staff and detainees, as well as informal supervisory observation of living and working conditions.

It also requires the posting of Hotline informational posters from the Department of Homeland Security Office of the Inspector General.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1,2,3	1 (Key)	Number of ICE scheduled visits during the last 12 months	3366	
		divided by 52 (weeks).	64	64
1,2,3	2	Number of ICE unannounced visits during the last 12 months	365	
		divided by 52 (weeks).	7.01	7.01
5,8,9	3	Number of Staff Detainee Request forms responded to within 72 hours	28214	
		divided total number of Staff Detainee Request forms for the past 12 months	28288	0.99

PART 2-17. TOOL CONTROL				
This Detention Standard protects detainees, staff, contractors, and volunteers from harm and contributes to orderly facility operations by maintaining control of tools, culinary utensils, and medical and dental instruments, equipment, and supplies.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
3	1 (2D02)	Number of incidents involving tools	1	
		divided by the average daily population.	1041	9.60
3	2 (2D03)	Number of incidents involving culinary equipment	0	
		divided by the average daily population.	1041	0
3	3 (2D04)	Number of incidents involving medical equipment and sharps	2	
		divided by the average daily population.	1041	0.001

PART 2 – 18. USE OF FORCE AND RESTRAINTS				
This Detention Standard authorizes staff to use necessary force after all reasonable efforts to otherwise resolve a situation have failed, for protection of all persons; to minimize injury to self, detainees, staff, and others for prevention of escape or serious property damage, or to maintain the security and orderly operation of the facility.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
7, 28	1 (Key) (2B01)	Number of instances in which force was used	44	
		divided by the average daily population.	1041	0.04
7, 9	2 (Key) (2B03)	Number of times that staff uses of force were found to have been inappropriate	0	
		divided by the number of uses of force	44	0
16,21	3 (Key) (2B06)	Number of injuries requiring medical treatment resulting from staff use of force	0	
		divided by the average daily population	1041	0
7, 9	4 (Key) (2B04)	Number of detainee grievances filed alleging inappropriate use of force decided in favor of the detainees	0	
		divided by the number of grievances alleging inappropriate uses of force.	3	0

PART 3 – 19. DISCIPLINARY SYSTEM				
This Detention Standard promotes a safe and orderly living environment for detainees by establishing a fair and equitable disciplinary system, requiring detainees to comply with facility rules and regulations, and imposing disciplinary sanctions to those who do not comply.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1	1 (Key)	Number of rule violation reports	186	
	(3A01)	divided by the average daily population.	1041	0.17
1	2 (Key)	Number of assaults -- detainee against detainee	58	
	(3A02)	divided by the average daily population	1041	0.05
1	3 (Key)	Number of assaults -- detainee against staff	9	
	(3A02)	divided by the average daily population	1041	0.008
1	4 (Key)	Number of 100 and 200 level violations	155	
		divided by the average daily population.	1041	0.14
1	5 (Key)	Number of 300 and 400 level violations	31	
		divided by the average daily population.	1041	0.02
6	6	Number of disciplinary violations resolved at the unit level	N/A	
		divided by the total number of disciplinary violations adjudicated	N/A	

PART 4 – 20. FOOD SERVICE				
This Detention Standard ensures that detainees are provided a nutritionally balanced diet that is prepared and presented in a sanitary and hygienic food service operation.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
3	1 (Key)	Number of documented detainee illnesses attributed to food service operations	0	
	(4A01)	divided by the average daily population (ADP)	1041	0
3	2 (Key)	Number of detainee grievances about food service decided in favor of the detainee the past 12 months	24	
	(4A02)	divided by the number of detainee grievances about food service.	43	0.55
52	3 (Key)	Number of violations cited by independent authorities for food sanitation in the past 12 months.	0	
	(4A03)			

PART 4 – 21. HUNGER STRIKES				
This Detention Standard protects detainees' health and well-being by monitoring, counseling, and providing appropriate treatment to any detainee who is on a hunger strike				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1	1 (Key)	Number of hunger strikes during past 12 months	0	
		divided by the average daily population	1041	0
13	2 (Key)	Number of detainees transported to outside facilities as a result of a hunger strike	0	
		divided by the number of hunger strikes during the past 12 months	0	0

PART 4 – 22. MEDICAL CARE				
This Detention Standard ensures that detainees have access to a continuum of prompt, effective health care and emergency care services, so that their health care needs are met in a timely and efficient manner at no cost to detainees.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
67	1 (Key) (4C12)	Number of detainee deaths due to injuries	0	
		divided by the average daily population.	1041	0
67	2 (Key) (4C13)	Number of medically expected detainee deaths	0	
		divided by the average daily population.	1041	0
67	3 (Key) (4C14)	Number of medically unexpected detainee deaths	0	
		divided by the average daily population.	1041	0
29,67	4 (Key) (4C16)	Number of detainee admissions to off-site hospitals	89	
		divided by the average daily population.	1041	0.08
5,29	5 (Key) (4C17)	Number of detainees transported off-site (via an ambulance or correctional vehicle) for treatment of emergency health conditions	273	
		divided by the average daily population.	1041	0.26
1	6 (Key) (4C19)	Number of detainee grievances about access to health care services found in favor of the detainee	14	
		divided by the number of detainee grievances about access to healthcare services	24	0.58
1	7 (Key) (4C20)	Number of detainee grievances related to the quality of health care found in favor of detainees	8	
		Divided by the number of detainee grievances related to the quality of health care	21	0.38
2,9	8 (Key) (4D01)	Number of staff with lapsed licensure and/or certification	0	
		divided by the number of licensed or certified staff.	(b)(7)e	
23	9	Number of detainees with a positive tuberculin	0	

		skin test on admission		
	(4C01)	divided by the number of admissions.	9619	0
23	10	Number of detainees diagnosed with active tuberculosis	20	
	(4C02)	divided by the average daily population.	1041	0.01
23	11	Number of conversions to a positive tuberculin skin test	0	
	(4C03)	divided by the number of tuberculin skin tests given.	0	0
23	12	Number of detainees with a positive tuberculin skin test who complete prophylaxis treatment for tuberculosis	0	
	(4C04)	divided by the number of detainees with a positive tuberculin skin test on prophylaxis treatment for tuberculosis.	0	0
44	13	Number of Hepatitis C positive detainees	0	
	(4C05)	divided by the average daily population.	1041	0
44	14	Number of HIV positive detainees	16	
	(4C06)	divided by the average daily population.	1041	0.01

PART 4 – 23. PERSONAL HYGIENE				
This Detention Standard ensures that each detainee is able to maintain acceptable personal hygiene practices through the provision of adequate bathing facilities and the issuance and exchange of clean clothing, bedding, linens, towels, and personal hygiene items.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1,2	1 (Key)	Detainee grievances regarding detainee access to personal hygiene decided in favor of the detainee	1	
	(4B01)	divided by the average daily population.	1041	9.6
1,2	2 (Key)	Number of detainee grievances related to hygiene found in favor of the detainee	1	
	(4B04)	divided by the number of detainee grievances related to hygiene.	1	1
7,8	3	Number of detainees diagnosed with hygiene-related conditions (scabies, lice, or fungal infections)	28	
	(4B03)	divided by the average daily population.	1041	0.02
7	4	Number of detainee lawsuits related to hygiene found in favor of the detainee.	0	
	(4B05)	divided by the number of detainee lawsuits related to hygiene	0	0

PART 4 – 24. SUICIDE PREVENTION AND INTERVENTION

This Detention Standard protects the health and well-being of immigration detainees by training detention facility staff in effective methods for preventing suicide. More specifically, facility staff will be trained to recognize and identify potential signs, behaviors, or situations which suggest a detainee may be a suicide risk. Facility staff will also be trained to proceed with the appropriate sensitivity, supervision, referral, reporting, medical emergency intervention, and treatment when required to take action in order to prevent or minimize such a risk.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
3	1 (Key) (4C09)	Number of detainee suicide attempts	2	
		divided by the average daily population	1041	0.001
4	2 (Key) (4C10)	Number of detainee suicides	0	
		divided by the average daily population.	1041	0

PART 4 – 25. TERMINAL ILLNESS, ADVANCE DIRECTIVES, AND DEATH

This Detention Standard ensures that each facility's continuum of health care services addresses terminal illness, fatal injury, and advance directives and provides specific guidance in the event of a detainee's death.

☐ Check this box if the facility does not accept ICE detainees who are severely or terminally ill. Indicate NA in the appropriate box for this portion of the worksheet. ALWAYS complete all references to detainee death and related notifications.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
		NA		

PART 5 – 26. CORRESPONDENCE AND OTHER MAIL

This Detention Standard ensures that detainees will be able to correspond with their families, the community, legal representatives, government offices, and consular officials consistent with the safe and orderly operation of the facility.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
8,9,10	1 (Key)	Number of detainee grievances regarding correspondence and other mail	5	
		divided by the average daily population	1041	0.004
8,9,10	2 (Key)	Number of detainee grievances regarding correspondence and other mail decided in favor of detainees	1	
		divided by the total number of grievances	290	0.003

PART 5 – 27. ESCORTED TRIPS FOR NON-MEDICAL EMERGENCIES				
This Detention Standard permits detainees to maintain ties with their families and the community by providing detainees emergency staff-escorted trips into the community to visit critically ill members of the immediate family or to attend their funerals.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1	1	Number of escorted trips denied	1	
		Divided by the number of requests received	3	0.33
14	2	Number of detainees who became disruptive during the trip resulting in the trip's termination	0	
		Divided by the number of escorted trips taken	3	0

PART 5 – 28. MARRIAGE REQUESTS				
This Detention Standard ensures that each marriage request from an ICE/DRO detainee receives a case-by-case review and based on internal guidelines for approval of such requests.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
		NA		

PART 5 - 29. RECREATION				
This Detention Standard ensures that each detainee has access to recreational and exercise programs and activities, within the constraints of safety, security, and good order.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1,6,7,8	1	Average number of detainees participating in recreation per day	1041	
		divided by the average daily population	1041	1
18	2	Number of detainee grievances, regarding: recreation	1	
		divided by the average daily population.	1041	9.60
1	3	Number of detainee voluntary transfers (recreation related) approved	0	
		divided by the total number of voluntary transfers (recreation related) requested	0	0
1	4	Number of voluntary transfers (recreation related) requested	0	
		divided by the average daily population	1041	0

PART 5 – 30. RELIGIOUS PRACTICES				
This Detention Standard ensures that detainees of different religious beliefs are provided reasonable and equitable opportunities to participate in the practices of their respective faiths, constrained only by concerns about safety, security, the orderly operation of the facility, or extraordinary costs associated with a specific practice.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1	1 (Key)	Number of detainee grievances regarding religious practices	4	
		divided by the average daily population.	1041	0.003
1	2	Number of detainee grievances regarding religious practices decided in favor of detainees	0	
		divided by the total number of grievances filed	290	0

PART 5 – 31. TELEPHONE ACCESS				
This Detention Standard ensures that detainees may maintain ties with their families and others in the community, legal representatives, consulates, courts, and government agencies by providing them reasonable and equitable access to telephone services.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
27	1	Number of detainee grievances regarding telephone access	0	
		divided by the average daily population.	1041	0
27	2	Number of detainee grievances regarding telephone access decided in favor of detainees	0	
		divided by the total number of grievances filed	290	0

PART 5 – 32. VISITATION				
This Detention Standard ensures that detainees will be able to maintain morale and ties through visitation with their families, the community, legal representatives, and consular officials, within the constraints of safety, security, and good order.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1	1	Number of detainee grievances regarding visitation	1	
		divided by the average daily population.	1041	9.60
1	2	Number of detainee grievances regarding visitation decided in favor of detainees	0	
		divided by the total number of grievances filed	290	0

PART 5 – 33. VOLUNTARY WORK PROGRAM				
This Detention Standard provides detainees opportunities to work and earn money while confined, subject to the number of work opportunities available and within the constraints of safety, security, and good order. While not legally required to do so, ICE/DRO affords working detainees basic Occupational Safety and Health Administration (OSHA) protections.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
8	1	Number of detainee grievances regarding voluntary work program	4	
		divided by the average daily population.	1041	0.003
8	2	Number of detainee grievances regarding voluntary work program decided in favor of detainees	3	
		divided by the total number of grievances filed	290	0.01
1,3	3	Average number of detainees participating in the voluntary work program	160	
		divided by the average daily population	1041	0.15
1,3	4	Average monthly total wages paid to detainees	6916	
		divided by the average daily population	1041	6.64

PART 6 - 34. DETAINEE HANDBOOK				
This Detention Standard requires that, upon admission, every detainee be provided comprehensive written orientation materials that describe such matters as the facility's rules and sanctions, disciplinary system, mail and visiting procedures, grievance system, services, programs, and medical care, in English, Spanish, and other languages and that detainees acknowledge receipt of those materials.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
		NA		

PART 6 – 35. GRIEVANCE SYSTEM				
This Detention Standard protects detainees' rights and ensures they are treated fairly by providing a procedure by which they may file formal grievances and receive timely responses.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
7	1 (Key) (6B01)	Number of detainee grievances regarding discrimination	3	
		divided by the average daily population.	1041	0.002
8,11	2 (Key) (6B02)	Number of detainee grievances regarding discrimination resolved in favor of detainees	0	
		divided by the total number of detainee grievances filed regarding discrimination.	3	0
8,11	3 (Key) (6B03)	Number of grievances resolved in favor of detainees	95	
		divided by the average daily population.	1041	0.09
8,11	4 (Key)	Number of grievances resolved in favor of detainees	95	

	(6B04)	divided by the total number of grievances filed.	290	0.32
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PART 6 – 36. LAW LIBRARIES AND LEGAL MATERIAL

This Detention Standard protects detainees' rights by ensuring their access to courts, counsel, and comprehensive legal materials.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
18	1	Number of detainee grievances regarding access to court decided in favor of detainees.	0	
		divided by the total number of grievances filed	290	0
18	2	Number of detainee grievances, regarding access to court	0	
		divided by the average daily population.	1041	0

PART 6 - 37. LEGAL RIGHTS GROUP PRESENTATIONS

This Detention Standard protects detainees' rights by ensuring their access to information presented by authorized persons and organizations for the purpose of informing them of U.S. immigration law and procedures.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
		NA		

PART 7 – 38. DETENTION FILES

This Detention Standard contributes to efficient and responsible facility management by maintaining for each detainee booked into a facility for more than 24 hours a file of all significant information about that person.

Outcome Measures Worksheet

Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
2	1 (7D04)	Number of detainee grievances on records decided in favor of detainees	1	
		divided by the total number of detainee grievances.	290	0.003
2	2 (7D03)	Number of detainee grievances on records	3	
		Divided by the average daily population.	1041	0.002

PART 7 - 39. NEWS MEDIA INTERVIEWS AND TOURS				
This Detention Standard ensures that the public and the media are informed of events within the facility's areas of responsibility through interviews and tours.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1,3	1 (7F03)	Number of complaints filed by the public/media regarding access to information and/or the facility	0	
		divided by the average daily population.	1041	0
1,3	2 (7F04)	Number of positive letters/news articles made by the public/media regarding the facility	0	
		divided by the average daily population.	1041	0

PART 7 – 40. STAFF TRAINING				
This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
1	1 (Key) (7B02)	Number of staff who left employment for any reason	(b)(7)e	
		divided by the number of full-time equivalent staff positions.	(b)(7)(e)	
4	2	Number of initial training hours provided in the past 12 months	21246	
		divided by the number of staff hired in the past 12 months	(b)(7)(e)	
4	3	Number of annual training hours provided in the past 12 months	37464	
		divided by the average number of FTE in the past 12 months	(b)(7)(e)	
26	4	Number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education	320	
		divided by the number of full-time equivalent staff positions.	(b)(7)(e)	
26	5	Number of professional development events attended by staff	91	
		divided by the number of full-time equivalent staff positions	(b)(7)(e)	

PART 7 - 41. TRANSFER OF DETAINEES				
This Detention Standard ensures that transfers of detainees from one facility to another are professionally and responsibly managed in regard to notifications, detainee records, safety and security, and protection of detainee funds and personal property.				
Outcome Measures Worksheet				
Worksheet Item #	Outcome Measure	Numerator/Denominator	Value	Outcome Measure
		NA		