August 6, 2009

MEMORANDUM FOR: David Venturella
Acting Director
Office of Detention and Removal Operations

FROM: Lead Compliance Inspector

SUBJECT: Laredo Processing Center
Annual Detention Review

MGT of America performed an annual inspection for compliance with the ICE National Detention Standards (NDS) at the Laredo Processing Center located in Laredo, Texas, during the period of August 4-6, 2009. This facility is an IGSA.

The annual inspection was performed under the guidance of Lead Compliance Inspector. Team members were:

<table>
<thead>
<tr>
<th>Type of Review</th>
<th>Team Members</th>
</tr>
</thead>
<tbody>
<tr>
<td>Security</td>
<td></td>
</tr>
<tr>
<td>Health Services</td>
<td></td>
</tr>
<tr>
<td>Food Services</td>
<td></td>
</tr>
<tr>
<td>Safety</td>
<td></td>
</tr>
</tbody>
</table>

Type of Review

This review is a scheduled annual inspection, which is performed to determine overall compliance with the ICE NDS. The facility received a previous rating of "Good" during the August 2008 inspection.

Review Summary

The Laredo Processing Center is not currently accredited by the American Correctional Association (ACA), the National Commission on Correctional Health Care (NCCHC), and the Joint Commission on Accreditation of Health Organizations (JCAHO).
Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2009 and 2008 National Detention Standards compliance annual inspection(s):

<table>
<thead>
<tr>
<th>2008 Inspection</th>
<th>2009 Inspection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compliant</td>
<td>38</td>
</tr>
<tr>
<td>Deficient</td>
<td>0</td>
</tr>
<tr>
<td>Repeat Deficiency</td>
<td>0</td>
</tr>
<tr>
<td>Not Applicable</td>
<td>0</td>
</tr>
</tbody>
</table>

Best Practices

The facility appeared to be well run during the period of the inspection. The warden and other administrative staff were visible and accessible to the detainee population.

Environmental Health and Life Safety are a priority at Laredo Processing Center with the designation of a full time safety officer. Several life safety issues noted on the last Annual Detention Review have been corrected to include the replacement of unauthorized locks with prison type locks and properly opening egress doors. A construction/renovation project in Dorm 6 will bring the remaining noted Life Safety issues into compliance. Exit signs in the units should be reviewed by the authority having jurisdiction for current code compliance and replaced if required.

Recommended Rating and Justification:

The Lead Compliance Inspector recommends that the facility receive a rating of “Good”

LCA Assurance Statement

The findings of compliance and noncompliance are accurately and completely documented on the G-324a Inspection form and are supported by documentation in the inspection file. An out brief was conducted at the facility and the following were present: Warden, LPC; Tool/Key Officer, LPC; Training Manager, LPC; Shift Supervisor, LPC; Chief of Security, LPC; Manager, Op./Fin, LPC; H.S.A, LPC; Canteen Food Service, LPC; Safety Officer, LPC; Rec. Officer, LPC; Maintenance Officer, LPC; Asst. Shift Supervisor, LPC; Qual. Assurance Manager, LPC; Canteen Food Service, LPC; Nakamoto; ICE/DRO AFOD; ICE DRO SDDO; Deportation Officer; and MGT review team.

Lead Compliance Inspector / 08-06-09
Signature:
Department Of Homeland Security
Immigration and Customs Enforcement

**Type of Facility Reviewed**
- [ ] ICE Service Processing Center
- [ ] ICE Contract Detention Facility
- [x] ICE Intergovernmental Service Agreement

**B. Current Inspection**
- **Type of Inspection**
  - [ ] Field Office
  - [x] HQ Inspection
- **Date[s] of Facility Review**
  - **August 4-6, 2009**

**C. Previous/Most Recent Facility Review**
- **Date[s] of Last Facility Review**
  - **August 12-14, 2008**
- **Previous Rating**
  - [ ] Superior
  - [x] Good
  - [ ] Acceptable
  - [ ] Deficient
  - [ ] At-Risk

**D. Name and Location of Facility**
- **Name**
  - Corrections Corporation of America - Laredo Processing Center
- **Address (Street and Name)**
  - 4702 East Saunders
- **City, State and Zip Code**
  - Laredo, Texas 78041
- **County**
  - Webb
- **Name and Title of Chief Executive Officer (Warden/OIC/Supt.)**
  - LCC Warden
- **Telephone # (Include Area Code)**
  - (956)727-3 lip
- **Field Office / Sub-Office (List Office with oversight responsibilities)**
  - San Antonio, Texas
- **Distance from Field Office**
  - 170 Miles

**E. ICE Information**
- **Name of Inspector (Last Name, Title and Duty Station)**
  - [b6,b7c]
- **Name of Team Member / Title / Duty Location**
  - [b6,b7c]
  - CI-Food Service / MGT of America
- **Name of Team Member / Title / Duty Location**
  - [b6,b7c]
  - CI-Health Services / MGT of America
- **Name of Team Member / Title / Duty Location**
  - [b6,b7c]
  - CI-Security / MGT of America
- **Name of Team Member / Title / Duty Location**
  - [b6,b7c]
  - CI-Safety / MGT of America

**F. CDF/IGSA Information Only**
- **Contract Number**
  - IGA #79-02-0106
- **Date of Contract or IGSA**
  - April 1, 2005
- **Basic Rates per Man-Day**
  - $59.79
- **Over Charges**
  - (If None, Indicate N/A)

**Estimated Man-days Per Year**
- 140,080

**G. Accreditation Certificates**
- List all State or National Accreditation[s] received:
  - [x] Check box if facility has no accreditation[s]

**H. Problems / Complaints (Copies must be attached)**
- The Facility is under Court Order or Class Action Finding
  - [ ] Court Order
  - [ ] Class Action
- The Facility has Significant Litigation Pending
  - [ ] Major Litigation
  - [ ] Life/Safety Issues
  - [x] Check if None.

**I. Facility History**
- **Date Built**
  - 1985
- **Date Last Remodeled or Upgraded**
- **Currently Remodeling Housing Unit # 6**
- **Date New Construction / Bed space Added**
  - N/A
- **Future Construction Planned**
  - [ ] Yes
  - [x] No

**J. Total Facility Population**
- **Total Facility Intake for previous 12 months**
  - 12,044
- **Total ICE Man-days for Previous 12 months**
  - 121,772

**K. Classification Level (ICE SPCs and CDFs Only)**
- **Level (ICE SPCs and CDFs Only)**
  - [ ] Adult Male
  - [ ] Adult Female
  - [ ] Adult Male
  - [ ] Adult Female

**M. Average Daily Population**
- **ICE**
  - **USMS**
  - **Other**
  - **Adult Male**
  - 251.52
  - 0
  - 0
  - **Adult Female**
  - 56.77
  - 0
  - 0

**N. Facility Staffing Level**
- **Security**
  - [b2High]

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Detention Facility Inspection Form
Facilities Used Over 72 hours

FOR OFFICIAL USE ONLY (LAW ENFORCEMENT SENSITIVE)
Form G-324A SIS (Rev. 7/9/07)
# Significant Incident Summary Worksheet

For ICE to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE’ detainees at your facility.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Assault: Offenders on Offenders¹</td>
<td>Types (Sexual², Physical, etc.) Physical</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>With Weapon</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Without Weapon</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Assault: Detainee on Staff¹</td>
<td>Types (Sexual Physical, etc.) Physical</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>With Weapon</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Without Weapon</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Number of Forced Moves, incl. Forced Cell moves³</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Disturbances⁴</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Number of Times Chemical Agents Used</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Number of Times Special Reaction Team Deployed/Used</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td># Times Four/Five Point Restraints applied/used</td>
<td>Number/Reason (M=Medical, V=Violent Behavior, O=Other)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Type (C=Chair, B=Bed, BH=Board, O=Other)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Offender / Detainee Medical Referrals as a result of injuries sustained</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Escapes</td>
<td>Attempted</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Actual</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Grievances:</td>
<td># Received</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td># Resolved in favor of Offender/Detainee</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Deaths</td>
<td>Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Number</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Psychiatric / Medical Referrals</td>
<td># Medical Cases referred for Outside Care</td>
<td>3</td>
<td>1</td>
<td>4</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td># Psychiatric Cases referred for Outside Care</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

¹ Any attempt to physically or through the use of a weapon.
² Any sexual contact not otherwise designated.
³ Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

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Any attempt of physical contact or physical contact that involves two or more offenders

Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

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<table>
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<tr>
<th>DHS/ICE Detention Standards Review Summary Report</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Acceptable  2. Deficient  3. At Risk</td>
</tr>
<tr>
<td>4. Repeat Finding  5. Not Applicable</td>
</tr>
</tbody>
</table>

### Legal Access Standards

1. Access to Legal Materials
2. Group Presentations on Legal Rights
3. Visitation
4. Telephone Access

### Detainee Services

5. Admission and Release
6. Classification System
7. Correspondence and Other Mail
8. Detainee Handbook
9. Food Service
10. Funds and Personal Property
11. Detainee Grievance Procedures
12. Issuance and Exchange of Clothing, Bedding, and Towels
13. Marriage Requests
14. Non-Medical Emergency Escorted Trip
15. Recreation
16. Religious Practices
17. Voluntary Work Program

### Health Services

18. Hunger Strikes
19. Medical Care
20. Suicide Prevention and Intervention
21. Terminal Illness, Advanced Directives and Death

### Security and Control

22. Contraband
23. Detention Files
24. Disciplinary Policy
25. Emergency Plans
26. Environmental Health and Safety
27. Hold Rooms in Detention Facilities
28. Key and Lock Control
29. Population Counts
30. Post Orders
31. Security Inspections
32. Special Management Units (Administrative Segregation)
33. Special Management Units (Disciplinary Segregation)
34. Tool Control
35. Transportation (Land management)
36. Use of Force
37. Staff / Detainee Communication (Added August 2003)
38. Detainee Transfer (Added September 2004)

All findings (Deficient and At-Risk) require written comment describing the finding and what is necessary to meet compliance.
RIC Review Assurance Statement

By signing below, the Reviewer-In-Charge (RIC) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Reviewer-In-Charge: (Print Name)

Title & Duty Location

Lead Compliance Inspector/ MGT of America

August 6, 2009

Team Members:

<table>
<thead>
<tr>
<th>Print Name, Title, &amp; Duty Location</th>
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<tr>
<td>CI-Food Service, MGT of America</td>
<td>CI-Health Services, MGT of America</td>
</tr>
<tr>
<td>CI-Security, MGT of America</td>
<td>CI-Safety, MGT of America</td>
</tr>
</tbody>
</table>

Recommended Rating:

- Superior
- Good
- Acceptable
- Deficient
- At-Risk

Comments:

There were five (5) assaults reported during the year. Three (3) were detainee assaults on other detainees. None of the incidents required medical treatment.
The Review Authority concurs with the recommended rating of "Good". No Plan of Action is required at this time.
MEMORANDUM FOR: Michael J. Pitts
Field Office Director
San Antonio Field Office

FROM: Assistant Director for Management

SUBJECT: Laredo Processing Center Annual Review

The annual review of the Laredo Processing Center conducted August 04-06, 2009, in Laredo, TX has been received. A final rating of Good has been assigned. No further action is required and this review is closed.

The rating was based on the Reviewer-In-Charge (RIC) Summary Memorandum and supporting documentation. The Field Office Director must now initiate the following actions in accordance with the Detention Management Control Program (DMCP):

1) The Field Office Director, Detention and Removal Operations, shall notify the facility within five business days of receipt of this memorandum. Notification shall include copies of the Form G-324A, Detention Facility Review Form, the G-324A Worksheet, RIC Summary Memorandum, and a copy of this memorandum.

2) The next annual review will be scheduled on or before August 04, 2010.

Should you or your staff have any questions regarding this matter, please contact Detention & Deportation Officer, Detention Management Division at (202) 732

cc: Official File
ICE: HQDRO 2-2900:08/25/09