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INSERTS PLUS/Juvenile Protocol Manual/Juvenile Aliens: A Special Population

### **Juvenile Aliens: A Special Population**

### Updated Through November, 2003

Posted January, 2006

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Immigration and Naturalization Service Juvenile Protocol Manual

Juvenile Detention and Shelter Care Program

Prepared By: Office of Field Operations Detention and Removals March 1999 Detention Operations Branch

Foreword

Dear Colleagues:

I am pleased to provide you with a copy of the Immigration and Naturalization Service (INS) Juven Manual entitled Juvenile Aliens: A Special Population. This manual contains policy and guidar personnel on issues related to the apprehension, processing, detention, and release of juvenile modular in format, with each chapter uniquely paginated to allow for updates and additions.

Since January 1997, the INS Juvenile Detention and Shelter Care Program has grown significan program has achieved a number of milestones in its overall development and implementation. Se more significant achievements follow:

- Increased juvenile bed space (from approximately 150 beds funded by Headquarters and 1997 to approximately 550).
- The development and dissemination of inspection standards for secure juvenile detention care facilities.
- Training provided to over 15,000 INS employees on the Flores v Reno Settlement Agreeme

INS Headquarters conducted three regional "train the trainers" events, which were attended by ap 200 INS personnel from various programs. Participants learned training techniques and were in: INS policy regarding the arrest, processing, detention, and release of juvenile aliens. On com training, participants returned to their districts and sectors to instruct appropriate INS personne Settlement provisions.

- Development and use of an automated case tracking system (Juvenile Alien Manageme JAMS) which captures information related to juvenile aliens in INS custody.
- Two training sessions provided for Regional and District Juvenile Coordinators.
- Three focus groups held to assist in the development of this manual.

None of these achievements would have been possible without your assistance and support therefore like to extend a sincere thank you to those who assisted in the overall development of the A special thank you goes to those who contributed to the successful completion of this ma assistance, insight, and guidance made this challenging endeavor highly successful.

John J. Pogash National Juvenile Coordinator

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#### Introduction-Juvenile Detention and Shelter Care Program 1.

Program Oversight and Direction. The Immigration and Naturalization Service's (INS') Juvenile De Shelter Care Program is directed and overseen by the INS' National Juvenile Coordinator in the Of Operations, Detention and Removals, Detention Operations Branch (HQOPS/DOB).

Funding for Juvenile Beds, Juvenile bedspace is often difficult to secure. Consequently, juve regardless of location, are national beds and are available to all INS offices nationwide. Juvenil categorized as either secure (secure or medium-secure juvenile detention facilities) or nonsecu shelter care facilities, group homes, foster homes, etc.).

Primarily, the INS uses the following three types of contracting vehicles to secure juvenile bedspace

Cooperative Agreements with private profit and nonprofit agencies, which pays for ar 1. guaranteed bedspace, whether it is used or not.

- 2. Intergovernmental Service Agreements (IGSAs) with local government entities.
- 3. Purchase Orders, used on occasion to handle emergencies or special circumstances.

Funding for juvenile beds secured through Cooperative Agreements is provided by HQOPS/E contracts are funded at the Regional and District levels, with occasional assistance from HQOPS important to note that all juvenile beds are in state-licensed facilities, which the INS is required inspect each year.

The 2nd and 3rd contract types above enable the INS to pay only for those beds it actually uses, 1 of contracted beds increasing or decreasing as needed. The effective use of these vehicles helps accomplish its mission and ensure that funding for juvenile bedspace is used to optimum ef addition, these contracting vehicles help the INS secure beds in various locations and provide levels of security.

Flores v. Reno-Highlights of an Important Court Case. Jenny Lisette Flores, et al. v. Janet Reno v action lawsuit filed against the Immigration and Naturalization Service (INS) in 1985. It challenc aspects of INS policy dealing with the arrest, processing, detention, and release of juvenile ali custody. Two decisions preceded the Flores v. Reno Settlement Agreement (the Flores Agreem now in effect.1 The Flores Agreement sets out nationwide policy for the detention, release, and to juveniles in INS custody, and supersedes all previous policies that are inconsistent with its settlement agreement became effective on February 24, 1997 (see Attachment 1 for copy Agreement).

The Flores Agreement formalizes many common-sense principles governing the treatment of juve custody and includes the following general policies:

- A juvenile is a person under 18 years old.
- Persons emancipated by a state court OR convicted and incarcerated for a criminal offens are NOT considered juveniles.
- If a reasonable person would conclude that an individual claiming to be a juvenile is real that person shall be treated as an adult for all purposes, including confinement and release recognizance.2
- All juveniles should be treated with dignity, respect, and special concern for their vulnerability.
- Juvenile aliens must be placed in the least restrictive setting appropriate to their age a needs, provided that the setting is consistent with being able to ensure the juven appearance in court and to protect his or her well-being and that of others.
- INS Officers are not required to release a juvenile from INS custody to a person or ag
  officer feels that the agency or person may harm, neglect, or fail to present the juvenile bef
  or the Immigration Court when requested.

#### 2. Procedures for the Arrest and Detention of Juvenile Aliens

Process juveniles for removal or voluntary departure in accordance with **8 CFR.236.3**, regardless ICE or another law enforcement agency took them into custody.

The procedures that follow clarify the differences between your role and the Juvenile Coordinat case proceeds from arrest to detention to removal. (Expedited removal and withdrawal of appr admission are addressed in § 2.2, below.)

Note that, before apprehending any adult in the presence of a juvenile, you must take the time t child's age and immigration status, the relationship between adult and child and, if other than pareir parents' location and, if applicable, the name and address of a relative in the area.

With this information in hand, contact a Supervisory Detention and Deportation Officer. The Detention and Deportation Officer will, in turn, contact the Field Office Director or Deputy for proceed with the arrest.

If you expect media interest, prepare a Significant Incident Report.

#### 2.1 Arrest

2.1.1 After completing appropriate system checks, e.g., Central Index System (CIS), Depor Control System (DACS), Treasury Enforcement Communications System (TECS), National Immigration Lookout System (NAILS), the Arresting Officer should process juveniles expedia complete the following documentation for inclusion in the alien file (A-file). These document provided to all juvenile aliens, whether detained, paroled, or released. The Arresting Officer must explain the documents in the juvenile's native tongue in terms the juvenile can understand. Use the checklist to ensure inclusion of all required documents.

" Report of Deportable Alien (I-213 and continuation).

The Arresting Officer should obtain as much detailed biographical information as possible (se questions to ask when interviewing a juvenile). When completing the I-213, get the name, addres and telephone number of any or nearest relatives in the United States. Form should be sign Arresting Officer and reviewing official. Place in file; no copy to juvenile.

" Notice to Appear (I-862) (original and copy).

For 13 and under, conservator3 must sign certificate of service. The original and one copy is pl file; another copy is given to the juvenile. This form should be signed by the authorized issuing certification of service on the juvenile alien is signed by the Arresting Officer and by the juvenile. If is apprehended at a port-of-entry (POE) and a Notice to Appear (NTA) is being used, s/he should under both Section 212(a)(7)(A)(i)(I) of the Act (as an alien not in possession of proper entry docu Section 212(a)(4) (as an alien likely to become a public charge). Other charges may be appropriate. As a general rule, juveniles should not be charged with Section 212(a)(6)(C) of the circumstances show the juvenile alien clearly understood that s/he was committing fraud or was u involved in criminal activity relating to fraud.a This statement is from an 8/21/97 memo from th Programs on "unaccompanied minors subject to expedited removal" to Management Team Directors, District Directors, Officers-in-Charge, Chief Patrol Agents, Asylum Office Directors, Por Director of Policy Directives and Instructions, ODTF Glynco, and ODTF Artesia.a

Warrant of Arrest (I-200) (original and copy).

The original and one copy are placed in the file; another copy is given to the juvenile. This form signed by the authorized issuing official. The certification of service on the juvenile alien is sig Arresting Officer and by the juvenile.

Notice of Custody Determination (I-286) (original and copy).

The original and one copy are placed in the file; another copy is given to the juvenile. This form signed by the authorized issuing official. The certificate of service on the juvenile alien is signed.

Arresting Officer and by the juvenile.

" Notice of Rights and Request for Disposition (I-770).

Ensure that all appropriate boxes are completed on both sides, with the alien's and Arrestir signature. The original is placed in the file and a copy is given to the juvenile.

- " Biographic Data for Travel Documents (I-217).
  - The original is placed in the file.
- " Two sets of fingerprints or IDENT.

Only for juveniles 14 and older. Each set of fingerprints should include two FD-249 forms and form. Both are placed in the file.

- Four frontal photographs.
   All juveniles are to be photographed. Photos should be placed in the file.
- " Orantes Rights (For El Salvadorans only) (I-284).

Explain the rights to juveniles of all ages. The Arresting Officer and juvenile both sign; place ir the juvenile is 13 years of age or younger, the Orantes Rights should be explained to the conserv Arresting Officer.

- " List of local legal services. One copy is placed in the file and one is given to the juvenile.
- " Copy of Exhibit 6 (Notice of Right to Judicial Review from the Flores Settlement). Provide juvenile with a copy of Exhibit 6 and add it to the file.
- " Any additional forms as required by local district policy.

2.1.2 If a decision to release is made at the time of arrest to release a juvenile, s/he must released to a qualified custodian (see **Section 2.4**, "Release," for order of custodial preference).

2.1.3 Once a decision is made to formally detain the juvenile, the arresting officer must notify Juvenile Coordinator to arrange detention space and transportation to the appropriate facility, con guidelines in the Flores Settlement (see **Section 6** for detailed transportation requirements). Wh transfer to an appropriate juvenile facility, juveniles must be held in a suitable area (see Section **2.3.2**).

On March 1, 2003, pursuant to the Homeland Security Act, the Office of Refugee Resettler assumed authority for decisions related to the care and custody of Unaccompanied Child(re Federal custody. This includes their placement, transfer, and release.

Even so, DRO continues to have authority to take certain enforcement actions: voluntary I Canadian or Mexican national, immediate releasing the UAC to a parent or other adult relative, and an older juvenile to withdraw a port-of-entry application for admission.

There has been no change to the current procedure, which requires you to contact a juvenile concoordinate placement in any case involving the decision to detain a UAC. Branch Juvenile C (formerly known as Regional Juvenile Coordinators) remain a vital link between field offices and these cases.

- To place a UAC in detention pending release, return to country of origin, or the outcome of proceeding of the contact your Field Office Juvenile Coordinator (formerly known as District Juvenile Coordinator preauthorization. The Field Office Juvenile Coordinator will, among other things, deterappropriateness of the facility you have in mind. Note that you must obtain preauthorization fro Office Juvenile Coordinator regardless of the UAC's anticipated time in detention.
- After approving placement, the Field Office Juvenile Coordinator will immediately complete ar the Branch Juvenile Coordinator a Case Action Worksheet (CAW). The Branch Coordinator mail the CAW to the HDRO mailbox (<u>Office, JuvenileOPS</u>) and the ORR mailbox (orrducs@ac ORR will respond to all requests made by DHS via CAW. You may proceed according to instrureceive from HQDRO.

Ask the juvenile for the following information and add it to the narrative of the I-213 Form:"

- Location of immediate family;
- Location and phone numbers of any friends or relatives in the United States or contiguous t
- Type of locale in country where juvenile was raised (suburban, rural, urban, etc.);
- Whom the juvenile lived with before leaving home;
- Length of time in transit, from home to the United States;
- Route of travel (e.g., countries, length of time spent in each, status in each, date of arriva etc.);
- Destination in United States;
- Person whom juvenile was to contact in the United States and phone number;
- Present funds and anticipated method of support;
- If smuggled, the arrangements made;
- The health of the juvenile: are there any health problems admitted?
- Juvenile's language skill: (1) Spanish, English, etc. (2) Speak, read, write, understand?

2.2 Expedited Removal and Withdrawal of Application for Admission b These procedures a 8/21/97 memo from the Office of Programs on "unaccompanied minors subject to expedited r Management Team, Regional Directors, District Directors, Officers-in-Charge, Chief Patrol Ager Office Directors, Port Directors, Director of Policy Directives and Instructions, ODTF Glynco, Artesia.b

If a decision is made to pursue formal removal charges against the unaccompanied juvenile, the j normally be placed in removal proceedings under Section 240 of the Act rather than expedited formal proceedings are initiated against an accompanying adult relative or legal guardian, the juve be placed in the same type of proceeding (i.e., expedited removal or 240 proceedings) as the adul withdrawal of application for admission by the juvenile should be considered whenever approp though the guardian may remain subject to formal removal proceedings.c From an 8/21/97 memo of Programs on "unaccompanied minors subject to expedited removal."c

2.2.1 When dealing with unaccompanied juveniles who appear to be inadmissible under Sectio (C) or (7) of the Act, INS Officers should first try to resolve the case under existing guideling guidelines permit granting a waiver, deferring the inspection, or employing other discretionary appropriate, including withdrawal of an application for admission (see below).

2.2.2 Whenever appropriate, the INS should permit unaccompanied juveniles to withdraw their a for admission rather than place juveniles in formal removal proceedings. In deciding whether to unaccompanied juvenile to withdraw his or her application for admission, every precaution should ensure the juvenile's safety and well-being. Consideration should be given to such deciding fac

seriousness of the offense in seeking admission, previous finding of inadmissibility against the ju any intent by the juvenile to knowingly violate the law. The decision made, the following steps carried out:

#### For juveniles withdrawing their applications for admission:

- 1. The INS Officer must be satisfied either that the juvenile is capable of understanding the process, or that a responsible adult (relative, guardian, or Consular Officer when no guardian is available) is aware of the actions taken and of the juvenile's impending return.
- 2. Whenever possible, Officers must attempt to contact a relative or guardian either in the Ur or in another country regarding the juvenile's inadmissibility.4
- 3. Officers must ascertain the true nationality of the juvenile before permitting withdrawal of An important factor to consider is whether the port of embarkation to which the juvenile will I is his or her country of citizenship. A juvenile may not be returned or be required to transi country unwilling or unobligated to accept him or her. If the juvenile is being returned to a the through a transit point, Officers must ensure that an immediate and continuous tranpermitted.
- 4. Officers must make every effort to determine whether the juvenile has a fear of persecutio to his or her country before permitting the withdrawal of application for admission. If t indicates a fear of persecution or intention to apply for asylum, or if there is any doubt-espe case of countries with known human rights abuses or turmoil-the juvenile should be placed proceedings under Section 240 of the Act.
- 5. If there is no possibility or fear of persecution on return, and the juvenile is permitted to w application for admission, the INS Officer must notify the consular or diplomatic officials of to which the juvenile is being returned. Safe passage can then be arranged.
- 6. Following all notifications to family members and government officials, the juvenile may w application for admission.

2.2.3 Under the following limited circumstances, an unaccompanied juvenile may be placed ir Removal Proceedings:

- the juvenile has, in the presence of an INS Officer, engaged in criminal activity that would an aggravated felony if committed by an adult;
- the juvenile has been convicted or adjudicated delinquent of an aggravated felony within States or another country, and the Inspecting Officer has confirmation of that order; or
- the juvenile has previously been formally removed, excluded, or deported from the United S

2.2.4 For unaccompanied juveniles placed in expedited removal proceedings, the removal ord reviewed and approved by the District Director, Deputy District Director, or person officially ac capacity before the juvenile is removed from the United States. This is in addition to the normal approval required of all expedited removal cases.

2.2.5 During processing of juveniles subject to expedited removal, all care and treatment provis Flores Agreement (see Section 2.1) apply. 2.2.6 When juveniles have already received a final order of removal, whether in expedite proceedings or formal 240 proceedings, they may be placed in proceedings pursuant to 8 C.F.I "Reinstatement of Removal Orders," provided they have made a new entry.

#### 2.3 Detention

The District Juvenile Coordinator is responsible for placing juveniles in appropriate facilities, a the Flores Agreement (see Section 4, Nonsecure and Secure Juvenile Facilities) and for initia reunification efforts. S/he is also responsible for ensuring that facilities meet minimum required star Section 5, Inspection Standards for Juvenile Shelter Care and Secure Juvenile Detention Fac following procedures describe the next steps to be taken by the District Juvenile Coordinator in juvenile.

2.3.1 Arrange to place juveniles in facilities that are safe and sanitary and consistent with INS' the particular vulnerability of juveniles.

All post-arrest facilities, including temporary holding areas, will provide access to:

- toilets and sinks;
- drinking water and food, as appropriate;
- medical assistance (if the juvenile needs emergency services);
- adequate temperature control and ventilation;
- adequate supervision to protect juveniles from others; and
- contact with family members who were arrested with the juvenile.

2.3.2 Separate unaccompanied juveniles from unrelated adults whenever possible. If not in possible, an unaccompanied juvenile will not be detained with an unrelated adult for more than 24 k

2.3.3 If a juvenile cannot be immediately released (see Section 2.4), and no licensed program for immediate placement, s/he may be held by INS authorities in an INS contract facility wit accommodations for juveniles, or in a state or county juvenile detention facility that separates delinquent offenders. Make every effort to ensure the safety and well-being of juveniles place facilities (see Section 4 for further guidance on the use of secure juvenile detention facilities).

2.3.4 The District Juvenile Coordinator must file the juvenile's NTA with the appropriate of Executive Office of Immigration Review (EOIR). If possible, venue should be set at the final destina

Note: It is important to remember that if a juvenile is 13 years old or under, the NTA must be s conservator, i.e., the person who has physical custody of the juvenile.5 (See boxes below for e how to establish venue according to location of facility space).

#### Example 1:

The NTA is served in Los Angeles, but appropriate facility and/or bed space can only be found Therefore, the juvenile is transferred to Chicago and venue is set: the original NTA is filed with t Chicago.

#### Example 2:

The juvenile is placed in a facility in the same district where the NTA is served. Venue is est circumstances require a change of venue, contact the local District Counsel for assistance in fili court.d Information in 2.1.5 is from a memo dated 10/4/95 to all Regional Directors RODIRS Operations Liaison Officers (ROOPS) (RODDP); all DIDIRS (X-Foreign); all CPAs; INS

Training FLETC, GLYNCO, GA; INS Director of Training FLETC, Artesia, NM. From Joe Assistant Commissioner of Detention and Deportation.d

2.3.5 The District Juvenile Coordinator enters and routinely updates each case into the Juv Management System (JAMS) and ensures that the case is updated in the Deportable Alien Coni (DACS). The District Juvenile Coordinator will submit a copy of the JAMS juvenile data file to He weekly so that the National Juvenile Coordinator can maintain an up-to-date record of all juver custody.

2.3.6 For all juveniles in INS custody, the District Juvenile Coordinator must make weekly v facilities where juveniles are housed. During these visits, the District Juvenile Coordinator should juveniles' welfare through meetings with staff and juveniles, and should ensure that their needs are In meeting with juveniles, the District Juvenile Coordinator should update juveniles on their case attorney visits, ensure access to attorneys, and continue efforts to pursue, identify, and docume suitable sponsors (See Section 2.4, "Release"). The District Juvenile Coordinator may also need t placement and arrange for transportation to another facility, if needed.

2.3.7 There are three scenarios regarding juvenile transfer: (1) from facility to facility within the from one district to another within a region; or (3) from region to region. These transfers involve sp and notifications of specific individuals (see Section 6, Transportation Requirements, for details bed space is at a premium, special care must be taken in coordinating juvenile transfers. If problems arise in securing bed space or in placing juveniles for any reason, to include special nee the National Juvenile Coordinator to help resolve the problem (see Section 4.4, "Emergency Pli Transfer of Juveniles"). In general, the following rules apply for the three transfer scenarios:

- (1) A juvenile cannot be transferred from one facility to another within a district without the the Local or District Juvenile Coordinator.
- (2) When juveniles are transferred from one district to another district within a region, the k Juvenile Coordinator contacts the Regional Juvenile Coordinator, who arranges and ap transfer.
- (3) When transferring juveniles from region to region, the District Juvenile Coordinator will Regional Juvenile Coordinator to coordinate and approve the transfer. In this case, tl region's Regional Juvenile Coordinator must be in contact with the receiving region's Region Coordinator before and during the transfer.

#### 2.4 Release

The INS will release a juvenile from its custody without unnecessary delay unless detention is secure timely appearance in court or to ensure the juvenile's safety or that of others.6 Family n efforts must continue while a juvenile is in INS legal custody and must be documented by the Distr Coordinator.

2.4.1 The District Director has full discretion regarding the custody and release of juveniles, excase of special populations (see Section 3), and may redetermine terms and conditions of bonc recognizance and supervision, and conditions of parole. At the District Director's discretion, juvenil released from custody to a qualified sponsor in the following order of preference:

- 1. a parent;
- 2. a legal guardian;

- 3. an adult relative (brother, sister, aunt, uncle, or grandparent);Note: The District Director n to set bond when circumstances suggest that doing so would help to ensure the juvenile's a in court.
- 4. an adult relative or entity designated by the parent or legal guardian as capable and willin the juvenile's well-being in:
  - a. a declaration signed under penalty of perjury before an Immigration or Consular Officer
  - b. such other documentation that establishes (to the satisfaction of the INS in its discretion individual designating the juvenile's custodian is, in fact, his or her parent or guardian.
- 5. a state-licensed juvenile shelter, group home, or foster home willing to accept legal c opposed to simply physical custody (which means that the INS will not pay for the juvenile or
- 6. an adult individual or entity seeking custody (in the discretion of INS) when it appears other likely alternative to long-term detention, and family reunification does not appear reasonable possibility.7

2.4.2 Prior to releasing a juvenile from INS custody to one of the entities named above, the C have the juvenile's sponsor execute an Affidavit of Support (Form I-134) and supplemental que which specifies parameters for applicant's seeking custody of the juvenile.

2.4.3 The District Director shall promptly respond to all written custodian requests to transf custody.

2.4.4 INS may terminate custody arrangements and assume legal custody of a juvenile if the cus to comply with the agreement. INS will not terminate for minor violations of the custodian's obligati INS of any changes in address within 5 days following a move.

2.4.5 As merited by specific cases and allowed by district policy, an INS Officer may deem it nerequire a positive suitability assessment of a prospective custodian prior to releasing a juve individual or program. Such an assessment may include:

- investigation of the living conditions;
- standard of care to be provided;
- verification of identity and employment of individual offering support;
- interviews with members of the household;
- a home visit; and
- consideration of the juvenile's concerns.

#### 3. Special Issues and Special Populations

3.1 Processing of Chinese and Indian Juvenilese This section is from a 12/4/95 memo to Re District Directors from the Office of Deputy Commissioner on "Instructions for the Detention, Plac Release of Chinese Juveniles."e

3.1.1 No unaccompanied Chinese or Indian juvenile will be released without the successful com home assessment, approval by the National Juvenile Coordinator, and concurrence from the distric

3.1.2 During initial processing of the juvenile (see Section 2.1), the Arresting Officer should obta detailed biographical information as possible, given the heightened involvement of smugglers wi and Indian juveniles.

3.1.3 The District Juvenile Coordinator is responsible for ensuring that information is gath through interviews conducted by appropriate facility staff or the District Juvenile Coordinator), that is documented in the A-file, and that information on potential sponsors is forwarded to the Internati Office, Humanitarian Affairs Branch (IAO/HAB) (see Attachment 3a, "Referral For Home Assessment" form may be completed by facility staff or the Distric Coordinator. In either case, as stated above, this activity must be documented in the juvenile's A-file.

3.1.4 On receiving the home assessment form, IAO/HAB contacts the appropriate volunta (VOLAG). The VOLAG will then contact the juvenile and the potential sponsor. The purpose of the is to help ascertain the relationship between the juvenile and the potential sponsor, as well as to we juvenile in identifying a relative if s/he has been unable or unwilling to do so.

3.1.5 IAO/HAB forwards the information identified in 3.1.3 above to the National Juvenile Coord will perform a preliminary record check (DACS and CIS) on the potential sponsor.

3.1.6 If the check is successful, the National Juvenile Coordinator notifies IAO/HAB, who in tu the appropriate voluntary agency to conduct a formal home assessment.

3.1.7 Once the VOLAG performs the home assessment, it is sent back to IAO/HAB, which then the National Juvenile Coordinator for review and final approval. If approved, the National Juvenile ( notifies IAO/HAB, which in turn notifies the appropriate VOLAG. The National Juvenile Coord notifies the appropriate Regional and District Juvenile Coordinator(s). The District Juvenile Coorc conducts a full records check (DACS, CIS, NCIC, and other appropriate computerized checks as and files check on the potential sponsor. If all is in order, the reunification process may continue (s 2.4, "Release"). It is imperative that the sending and receiving District Juvenile Coordinators work ensure that the juvenile is reunited with the appropriate family member(s). The Regional Juvenile ( s) is responsible for ensuring the successful and timely completion of these final reunification steps

3.1.8 Following reunification, the Docket Officer assigned-where the juvenile now resides conducts, and documents monthly interviews with Chinese and Indian juveniles to assure their wel to verify their place of residence and their enrollment and actual attendance at school. During the the Interviewing Officer should also determine whether juveniles or their family members contacted, threatened, or intimidated by organized crime groups. If the juvenile fails to apprinterview, the Interviewing Officer must contact the Regional Juvenile Coordinator. Once they turn aliens are no longer scheduled for routine monthly call-ins to local INS offices and are treated as ac 12/8/97 memo, "Review of Cases of Chinese Juveniles Upon Reaching the Age of 18."f

#### 3.2 Detention and Placement of Chinese and Indian Juveniles

3.2.1 Before placing any Chinese or Indian juvenile claiming to be ages 15, 16, or 17 in a juve the Arresting Officer, with help from the Local or District Juvenile Coordinator as needed, will arra juvenile to have a forensic dental examination. Individuals claiming to be 14 years old or younger Processing Officer believes look their age, may be assumed to be juveniles. Further medical example done in cases of doubt. The juvenile may be placed once the medical exam confirms the indeed, a juvenile. If forensic testing cannot be completed within several hours after apprehen reasonable person would conclude the individual to be a juvenile, then s/he may be placed in facility. In this case, a forensic examination must be completed within 72 hours of apprehen

forensic tests show the individual to be an adult, s/he will be treated as such for all purpose: detention.

3.2.2 District Juvenile Coordinators will consult with their Regional Juvenile Coordinators a facilities accept Chinese or Indian juveniles and have available space. An INS Officer must escort if s/he is transferred by commercial airline (see Section 6). The District Juvenile Coordinator must close contact with each facility's director and caseworkers. The District Juvenile Coordinator shal visit the facility no less than once weekly. The Regional Juvenile Coordinator and the Nation Coordinator must be notified of any problems or questions that arise at any of the facilities.

3.2.3 When a Chinese or Indian juvenile receives a final order of removal, the District Juvenile ( reviews the case at the district level. Unless the juvenile has been granted relief, the juvenile considered for placement in a secure juvenile detention facility. This decision should be made on case basis and reviewed monthly until the juvenile is physically removed from the United States.

3.2.4 Any juvenile apprehended following escape from a foster home, shelter care facility, or an custody arrangement will be placed in a secure juvenile detention facility (see Section 8, Escapes Emergency Incidents).

#### 3.3 Chinese and Indian Juveniles in Foster Homes.

This section was drawn from the following memo: a 12/8/97 memo, "Review of Cases of Chinese Upon Reaching the Age of 18." This memo updates and expands upon the memos of 9/28/94 Juveniles Reaching Majority While in Foster Care") and 12/4/95 ("Instructions for the Detention, and Release of Chinese Juveniles." A memo dated 11/1/95, "Chinese Juveniles in Foster Homes used as an information source, along with a 12/15/95 memo, "Project Locate Update" to Regiona Eastern, Central, Western.g

3.3.1 New Chinese and Indian juvenile arrivals will not be placed in foster homes unless they ar years of age. The District Juvenile Coordinator will make that determination on a case-by-case basi

3.3.2 For Chinese and Indian juveniles presently in foster homes, the District Juvenile Coordi keep in close contact with the caseworker and visit the foster care home weekly. Contact with the on each case should occur no less than every other week. The District Juvenile Coordinator sho the current status of the juvenile's INS case and also elicit the caseworker's opinion of the juvenile's the foster home.

3.3.3 The District Juvenile Coordinator will arrange to interview each Chinese and Indian juvenil foster homes in that district (before they turn 18 years old) to assess their likelihood of fleeing the fc Each Chinese and Indian juvenile should be called into the district office through the caseworker volunteer agency (VOLAG). (The caseworker's opinion will be made part of the assessment.) This also help determine which juveniles are ready to be removed from the United States, where they legal process leading to removal, and help to remedy any delays that have occurred. During the int District Juvenile Coordinator should determine-

- the juvenile alien's DACS case category;
- the juvenile's current status in school, any possible sponsors, and any concerns the ju have;
- any biographical information that could be used to apply for a travel document (special care taken not to alarm the juvenile and possibly provoke an escape);

- the juvenile's current status of hearings before EOIR, appeals before the Board of I Appeals (BIA), applications for Special Immigrant Status, and dependency petitions; and
- whether the juvenile's file contains a travel document or an application for one.

3.3.4 After these files are reviewed, District Juvenile Coordinators must inform District Directo juveniles in their districts who may be escape risks. All information is to be reported back to the Ofi Operations, with a copy sent to the Regional Juvenile Coordinator and the National Juvenile Coordinator of Field Operations (HQOPS).

3.3.5 Each district must have a 24-hour point of contact, so that immediate notification of a C Indian juvenile's disappearance from a foster care program can be made to the local INS Office b care family and/or VOLAG that becomes aware of a juvenile's disappearance. The contact person's 24-hour telephone numbers must be forwarded to and kept by HQ Field Operations.

3.3.6 In the event of a Chinese or Indian juvenile's disappearance, the local INS Office should matter as a reportable "incident," and the concerned Supervisor should contact the Regional Region should immediately notify the HQ Command Center. The Command Center will contact H(Headquarters will then notify the Department of Justice.

3.3.7 All districts investigating a disappearance within their jurisdictions should maintain the pe file and forward a work folder-to include a fingerprint chart and photo-to the Senior Special Agent : Operations. Districts should also advise HQ Field Operations through the appropriate regional c leads suggest that a juvenile has left its jurisdiction.

3.3.8 Field Offices must prepare and forward the weekly G-166 reports to HQOPS through th Office so that current information will be available when needed. The G-166 report should investigative initiatives, interviews with relatives and friends, listing of any telephone numbers contacts made with local law enforcement. It is important that all field offices devote the needed re investigate and follow up on all leads in a timely manner.

3.3.9 As with Chinese and Indian juveniles in foster care, the cases of those still being held in II shelter care of secure juvenile detention facilities should be reviewed prior to the juveniles' turni same criteria outlined in this section for aliens in foster care shall be applied. A delivery bond pursuant to 8 C.F.R. § 212.5(a) may be appropriate. Should the case review determine the subjective risk for release-as evidenced by prior escapes, failure to appear, or lack of equities-the individua considered for transfer to an adult detention facility immediately upon reaching the age of 18.

#### 3.4 Chinese and Indian Juveniles Turning 18 While in Foster Care

3.4.1 Unless a case review of a Chinese or Indian national currently in foster home custody sh order and the immediate likelihood of obtaining a travel document without any legal impediment the District Juvenile Coordinator will consider setting a bond for the alien's delivery, or other cc release.h From 12/8/97 memo (see endnote j above).h Case reviews should involve the follow 9/28/94 memo (see endnote j above).i

• The District Juvenile Coordinator or Local Deportation Officer should check with EO Counsel, Examinations, and Asylum Officers to determine whether any outstanding appl relief are pending, or motions to reopen exist. Once assured there are none, they may transfer or place the subject in a "hard custody" facility.

- If a former juvenile has applied for some form of relief, to be available within 30 days or lear remain in foster care.
- If a former juvenile has an application or appeal pending, which is not likely to be adjudidays or less, he or she can be transferred to adult detention. However, the branch, office adjudicating the case must be notified of change of custody location.
- If a former juvenile meets the above criteria and the Chinese or Indian Consular General has that a travel document will be issued in under 30 days, the subject may be held in a detention facility or nearby Service Processing Center (SPC).
- The case review by the District Juvenile Coordinator should include efforts to discover th location of other aliens apprehended at the same time. Barring safety or security iss subjects should be reunited with the group with whom they were apprehended. Placing juveniles with their original group will facilitate their return when obtaining travel documents.

3.4.2 In determining whether to release a Chinese or Indian national who has reached the a foster care, the District Juvenile Coordinator should consider the following factors: j From 12/8/97 endnote j above). j

- A former juvenile who has remained in foster care without having escaped is more likely to removal.
- A former juvenile who has escaped or who appears to have cooperated with alien smugg be considered less likely to appear for removal and may require greater guarantees of a (higher bond).
- An individual reapprehended after engaging in unauthorized employment should be co poorer risk, for whom the INS may consider a higher bond as well as other conditions appearance for removal.

3.4.3 If release is appropriate, a bond may be posted by a relative, the current foster care nongovernmental organization (NGO), or by the alien. For aliens in proceedings under Section 212 parole pursuant to 8 C.F.R. § 212.5(a) may be appropriate.

3.4.4 When a review is completed and a decision made to release the alien, the respectiv Juvenile Coordinator is notified prior to release. The Regional Juvenile Coordinator then notifies the Juvenile Coordinator, who, in turn, notifies IAO/HAB of the planned release. This notification is mar will permit the termination of foster care services provided by NGOs.

3.4.5 In cases where the decision is made to transfer the alien to adult detention, the former juve be detained, if at all possible, where other Chinese and Indian nationals are held and with those the same dialect. Efforts should also be made to find out if the former juvenile was apprehended detained subjects and, if so, to place him or her in the same facility.

#### 4. Nonsecure and Secure Juvenile Facilities

This section discusses the two types of juvenile facilities and the circumstances under which the (1) nonsecure juvenile facilities (e.g., shelter care, group homes, and foster care); and (2) secu facilities (e.g., secure and medium-secure facilities).

#### 4.1 Placement in Nonsecure Juvenile Facilities (Licensed Programs)

4.1.1 Whenever a juvenile is taken into INS custody, the Arresting Officer should notify the Regional Juvenile Coordinator before transporting the juvenile to an appropriate facility. The Regional Juvenile Coordinator can help the Arresting Officer with questions about facility type c locate appropriate bed space. Definition of Licensed Program: Any program, agency, or organization by an appropriate state agency to provide residential, group, shelter, and foster care for depende (to include group homes, foster homes, or facilities for juveniles with special needs).

4.1.2 When placing a juvenile in a facility, the Placing Official must strictly adhere to the contained in the Flores v. Reno decision (Attachment 1), which have been incorporated below, as Information in 4.1.1 and 4.1.2 from 10/31/97 memo, "Juvenile Bedspace," from Office of Field Oper

4.1.3 A juvenile who remains in INS custody must be placed in an appropriate nonsecure juve (licensed program) within 3 days (72 hours from when INS assumes custody) if he or she was appr an INS district with a licensed program that has space. In all cases, juveniles must be placed wit with certain exceptions-which require permission from the Regional or National Juvenile (HQOPS) or designee. I Permission requirement from 12-13-91 memo, "National Policy Regarding and Release of Unaccompanied Alien Minors." I These exceptions are as follows:

The juvenile is an escape risk, criminal, or delinquent. Factors to consider include whether-

- the juvenile is currently under final order of removal;
- the juvenile's immigration history includes prior breach of bond, failure to appear beform Immigration Court, evidence of debt to organized smugglers for transportation, voluntary de a previous removal from the United States pursuant to a Final Order of Removal; and I imperative that individuals who have turned 18 not be held in facilities that are licensed for Doing so may result in a facility losing its license and the ultimate loss of much need detention space.
- the juvenile has previously absconded or attempted to abscond from INS custody.
- The INS believes the alien claiming to be a juvenile is actually an adult.
- A court decree or court-approved settlement requires otherwise.
- An emergency influx of juvenile aliens into the United States prevents compliance in that juvenile beds are unavailable. In this case, juveniles may be placed in secure or med juvenile detention facilities until appropriate bed space becomes available. At such time, ju to be placed in nonsecure juvenile facilities (licensed programs) as soon as possible (see S inspection standards for juvenile facilities).
- The juvenile is transported from a remote area or speaks a unique language that r interpreter. (The INS must place the juvenile in a licensed program within 5 business days.)

4.1.4 All Juvenile bed space is national bed space, accessible to all field offices independent of where the facility is located or that oversees the InterGovernmental Service Agreement (IGSA) (Regional and District Juvenile Coordinators shall be afforded the opportunity to identify and inspe facilities. Many juvenile facilities are owned and operated by local or state juvenile justice author county/state social service agencies.m Juvenile bedspace requirements (4.1.4, 4.1.5, and 4.1.6 from the 10/31/97 memo (see endnote o below).m

4.1.5 The Regional and/or District Juvenile Coordinator must inspect all INS facilities prior to juvenile and, subsequently, on an annual basis (see Section 5 for inspection standards for juvenile The Juvenile Coordinator must make weekly visits to any facility where INS juveniles are housed, facility and to visit the juveniles housed there.

#### 4.2 Placement in Medium-Secure and Secure Detention Facilities

4.2.1 A juvenile may be placed in an INS contracted facility or state/county juvenile detention separate accommodations for juveniles only if the District Director or Chief Patrol Agent o determines-

- The juvenile has been charged with or is chargeable 8 for a delinquent act, is subject to c proceedings, or has been adjudicated delinquent. Exceptions include the following:
- The juvenile's offense is isolated-not part of a pattern of criminal activity-and does not invol against a person or the use or carrying of a weapon (e.g., breaking and entering, vandali under the influence, etc.).
- The juvenile's offense is a petty offense, such as shoplifting, joy riding, disturbing the peace
- The juvenile has committed or made threats to commit a violent or malicious act (tow others) while in INS custody in the presence of an INS Officer.
- While in a licensed program, the juvenile has engaged in conduct that program staff d unacceptable and disruptive to the normal functioning of that program; or removal is needed the welfare of other juveniles in the program. Examples of unacceptable conduct inclusion substance abuse, intimidation of others, etc.
- The juvenile is an escape risk.
- The juvenile is at risk, or subject to compromising safety issues, e.g., smugglers.

4.2.2 In all the above such cases, the INS should attempt to place the juvenile in a medium-sec i.e., one having 24-hour awake supervision and a secure perimeter but no cells-instead of a secur facility, if available and if the circumstances are appropriate.

4.2.3 The Regional Juvenile Coordinator must review and approve the decision to place the juve a medium-secure or secure detention facility.

4.2.4 Juveniles placed in a medium-secure or secure detention facility must be provided writte the reasons why (see Attachment 3b, "Notice of Placement in Secure Juvenile Detention Facility").

#### 4.3 Juveniles Turning 18 While in INS Custody

4.3.1 The Local or District Juvenile Coordinator should ensure that the cases of all juveniles in II are thoroughly reviewed prior to their turning 18 (see Section 3.4, "Chinese and Indian Juveniles While in Foster Care," for case review procedures). When a juvenile in INS custody turns 18, Director must decide whether to transfer the juvenile to an adult detention facility or release the bond or recognizance (see Section 3.4 for the factors to consider when determining whether to juvenile who has turned 18).

4.3.2 If release is appropriate, bond may be posted by a relative, the current foster care provide or by the alien. For aliens in proceedings under Section 240 of the Act and chargeable under S parole pursuant to 8 C.F.R. § 212.5(a) may be appropriate.

4.3.3 When a review is completed and a decision made to release, the respective Region Coordinator is notified-prior to release. The Regional Juvenile Coordinator then notifies the Natior Coordinator of the planned release.

4.3.4 If a decision is made to transfer the alien to adult detention, the former juvenile should be at all possible, with other detainees of the same nationality who speak the same dialect. Efforts sho made to find out if the former juvenile was apprehended with other detained subjects and, if so, to or her in the same facility.

#### 4.4 Emergency Placement or Transfer of Juveniles

4.4.1 All juveniles placed in a juvenile facility (to include foster homes) remain in the legal cust and may only be released by INS. A juvenile may be transferred from one child care facility to anot securing permission from the INS district office only in an emergency. INS must be notified of su within 8 hours. In such cases (where compelling circumstances necessitate transfer), juveniles transferred with all their possessions and legal papers. Juveniles represented by counsel proceeding may not be transferred without advance notice to such counsel except in an emergenc case counsel shall be notified as soon as possible; further, no juvenile may be denied access to leg at the location where transferred.n From 12/13/91 memo, "National Policy Regarding Detention ai of Unaccompanied Alien Minors," from the Office of the Commissioner.n

4.4.2 In the event nonsecure juvenile bed space is unavailable as a result of an "emergency" INS may place juveniles in medium-secure or secure juvenile detention facilities, as stipulated in Agreement. In these cases, the District and Regional Juvenile Coordinator will make reasonabl place these juveniles as quickly as possible in nonsecure juvenile facilities (licensed programs) space becomes available. Emergency is an act or event, such as a natural disaster or medical  $\epsilon$  that prevents the prompt placement of juveniles in nonsecure juvenile facilities (licensed programs)

Influx is defined as any situation in which there are more than 130 juveniles in INS custody who are placement in nonsecure juvenile facilities (licensed programs). This number includes those who has been placed and those awaiting placement.

4.4.3 The National Juvenile Coordinator will establish and maintain an Emergency Placemen least 80 beds at programs licensed by an appropriate state agency. These are beds that are available for emergency placements to supplement the 130 that INS typically has available. possible, these placements will meet the standards applicable to those the INS normally Emergency Placement List will include the facility name, the number of potentially available be name and number (nights, holidays, and weekends), any restrictions on juveniles (i.e., age), and services available.

4.4.4 The National Juvenile Coordinator will maintain a list of juveniles affected by the emergeni including (1) the juvenile's name, (2) date and country of birth, (3) date placed in INS custody, an and date of current placement.

4.4.5 Within one business day of the emergency or influx, the National Juvenile Coordinator c will contact the programs on the Emergency Placement List to determine available placements. , available placements are identified, the National Juvenile Coordinator will advise appropriate INS s availability. To the extent practical, the INS will attempt to locate emergency placements where cu linguistically appropriate community services are available.

4.4.6 In the event the number of juveniles needing emergency placement exceeds the space a the list, the National Juvenile Coordinator will try to find additional placements through licensed county social services departments, and foster family agencies.

4.4.7 Each year the INS will reevaluate the number of regular placements (placements programs) needed for detained juveniles to see if it should be adjusted. However, any decision to ir number of placements available is subject to the availability of INS resources.

### 5. Inspection Standards for Juvenile Shelter Care and Secure Juvenile Detention Facilities

This section enumerates the various standards for the types of facilities named in the precedi specifically, juvenile shelter care and secure juvenile detention facilities. These standards are draw American Correctional Association (ACA) standards and the licensed program requirements conta Flores Agreement. This section is formatted to serve as a "pull-out" for posting or frequent referenc out includes two summary checklists listing the standards in abbreviated form for both juvenile s and secure juvenile detention facilities.

# Special Instructions for Supplemental Form G-324a Service Contract Facility Inspection Checklist for INS Secure Juvenile Detention Facilities

This packet contains Form G-324a, the "Service Contract Facility Inspection Report," which includes instructions for completing the report, a checklist for inspecting adult facilities, an inspection certification page, and Supplemental Form G-324a (2/98).

When conducting inspections of juvenile facilities, please replace page 2 of Form G-324a—the checklist used for inspecting adult facilities—with Supplemental Form G-324a. These attached pages comprise the itemized checklist to be used for evaluating juvenile detention facilities.

# Minimum Standards for Immigration and Naturalization Service Secure Juvenile Detention Facilities 1

Part I. Administration and Management

### **Section C: Personnel**

**Principle:** A written body of policy and procedures establishes the facility's staffing, recruiting, promotion, procedures for employees.

#### Criminal Record Check

#### 3-JDF-1C-13 (Ref. 2-8062)

1. A criminal record check is conducted on all new employees in accordance with state a statutes.

*Comment:* The facility's administrators should know of any criminal conviction that could directl employee's job performance in a facility setting.

### **Section E: Juvenile Records**

**Principle:** A written body of policy and procedures establishes the facility's management of case records, ir minimum the following areas: the establishment, use, and content of juvenile records; right to privacy; secure pl. preservation of records; and schedule for retiring or destroying inactive records.

#### 3-JDF-1E-01 (Ref. 2-8110)

2. Written policy, procedure, and practice govern case record management, including at a the following areas: the establishment, use, and content of juvenile records; right t secure placement and preservation of records; and schedule for retiring or destroyir records. The policies and procedures are reviewed annually.

*Comment:* An orderly and timely system for recording, maintaining, and using data about juvenile: the efficiency and effectiveness of program and service delivery and the transfer of information tc and release authorities.

#### 3-JDF-1E-02 (Ref. 2-8111, 2-8113, 2-8115)

- 3. The facility administration maintains a record on each juvenile that is available in a land includes at a minimum the following information:
  - name, age, sex, place of birth, and race or nationality;
  - initial intake information form;
  - authority to accept juvenile;
  - referral source;
  - case history/social history;
  - medical consent form;
  - name, relationship, address, and phone number of parent(s)/guardian(s) and person( resides with at time of admission;
  - driver's license, social security, and Medicaid numbers, when applicable;
  - court and disposition;
  - individual plan or program;
  - signed release-of-information forms, when required;
  - progress reports on program involvement;
  - program rules and disciplinary policy signed by juvenile;
  - grievance and disciplinary record, if applicable;

- referrals to other agencies; and
- final discharge or transfer report.

*Comment:* Medical and educational records are components of the master file and may be locat appropriate areas of the facility. The juvenile's file should contain all legal documents and corre relating to the juvenile and all progress and other reports made during the length of stay. All data should be verified, and confidentiality should be maintained.

### Transfer of Records

#### 3-JDF-1E-04 (Ref. New)

4. Written policy, procedure, and practice provide that an updated case file for an transferred from one facility to another is transferred simultaneously or, at the latest hours.

*Comment:* Continuity of programming for juveniles transferred from other facilities requires that stabenefit of a complete cumulative case record as soon as possible. The same policy and procec apply to the transfer of medical files.

#### 3-JDF-1E-08 (Ref. 2-8119)

5. Written policy, procedure, and practice provide that records are safeguarded from un and improper disclosure. Manual records are marked "Confidential." Written policy and provide that when any part of the information system is computerized, security ensures confide

*Comment:* A juvenile's constitutional right to privacy can be violated if records are improperly dis The institution should establish procedures to limit access to records to persons and public agencie a "need to know" and a "right to know" and that can demonstrate that access to such information is for juvenile justice purposes. Written guidelines should regulate juvenile access to records.

## Part II. Physical Plant Section A: Building and Safety Codes

Principle: Compliance with professional building and fire safety codes helps to ensure the safety of all persons in t

#### Fire Codes

3-JDF-2A-03 (Ref. New)

- Mandatory
- 6. The facility conforms to applicable federal, state, and/or local fire safety codes. Con documented by the authority having jurisdiction. A fire alarm and automatic detection required, as approved by the authority having jurisdiction, or there is a plan for addressing the deficiencies within a reasonable time period. The authority approves any variances, exc equivalencies that do not constitute a serious life safety threat to the facility's occupants.

*Comment:* The applicable fire safety code(s) must be comprehensive, ensure basic protection include the use of fire detection and alarm systems in all habitable areas of the facility. The applic should be applied to all areas of the facility. Reports of periodic inspections and any actions respect to those inspections must be available.

3-JDF-2A-04 (Ref. 2-8159)

Mandatory

7. There is documentation by a qualified source that the interior finishing materials in juve

areas, exit areas, and places of public assembly are in accordance with recognized codes.

*Comment:* No facility furnishings, ceilings, partitions, or floors should be constructed of foamed foamed rubber unless the fire performance characteristics of the material are known and acceptable

### **Section C: Juvenile Housing**

**Principle:** Juvenile housing areas are the foundation of facility living and must promote the safety and well-t juveniles and staff.

#### 3-JDF-2C-02 (Ref. 2-8138)

8. Rooms or sleeping areas in which juveniles are confined conform with the requirements:

#### NUMBER OF OCCUPANTS AMOUNT OF UNENCUMBERED SPACE

- 1 35 square feet
- 2–50 35 square feet per occupant\*

"Unencumbered space" is usable space that is not encumbered by furnishings or fixtures. A dimension of the unencumbered space is no less than 7 feet. All fixtures must be in operationa *Comment:* The standard encourages design flexibility and creativity by relating room size to the unencumbered, or free, space provided by the design. Unencumbered space is determined by mu length and width of the room and subtracting from this figure the total number of square feet not c bed(s), plumbing fixtures, desk(s), locker(s), and other fixed equipment. Measurements should be equipment and furnishings in their normal use positions (i.e., to discourage Murphy beds).

#### Dayrooms

3-JDF-2C-04 (Ref. 2-8140, 2-8169)

9. Dayrooms with space for varied juvenile activities are situated immediately adjace juvenile sleeping areas, but are separated from them by a floor-to-ceiling wall. Dayroom minimum of 35 square feet of space per juvenile (exclusive of lavatories, showers, and toil maximum number of juveniles who use the dayroom at one time.

*Comment:* While the standard establishes a minimum square footage for any dayroom, total square calculated for the maximum number of users at one time, rather than the total number of juveniles s

#### Toilets

#### 3-JDF-2C-06 (Ref. 2-8133)

10. Toilets are provided at a minimum ratio of 1 for every 12 juveniles in male facilities every 8 juveniles in female facilities. Urinals may be substituted for up to one-half of the toil facilities. All housing units with five or more juveniles have a minimum of two toilets.

*Comment:* The standard ensures the availability of toilets and requires a measure of privacy and users. At the same time, the standard provides flexibility for designers and managers.

#### Wash Basins

#### 3-JDF-2C-07 (Ref. 2-8133)

11. Juveniles have access to operable wash basins with hot and cold running water in the units at a minimum ratio of 1 basin for every 12 occupants.

*Comment:* Provision must be made for juvenile access to wash basins in sleeping areas, dayrooms parts of the facility.

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#### Showers

#### 3-JDF-2C-08 (Ref. 2-8136)

12. Juveniles have access to operable showers with temperature-controlled hot and co water, at a minimum ratio of one shower for every eight juveniles, unless national k health codes specify a different ratio. Water for showers is thermostatically controlled to te ranging from 100 degrees Fahrenheit to 120 degrees Fahrenheit to ensure the safety of juver promote hygienic practices.

*Comment:* Offenders can use scalding showers as a weapon against, or punishment for, other juve accidental injury could occur when cold water is drawn in other areas, thereby unexpectedly eleva water in showers to scalding temperatures. Water temperatures below 100 degrees Fahr uncomfortable and may deter an individual from pursuing good hygienic practices. The temperatus should not preclude the use of water at higher temperatures if needed in other areas of the facili kitchens.

#### **Special Management Housing**

#### 3-JDF-2C-12 (Ref. 2-8141)

13. Male and female juveniles do not occupy the same sleeping room.

*Comment:* Juveniles should be segregated by sex in sleeping rooms, although they may be how same living unit.

### Section D: Environmental Conditions

**Principle:** Environmental conditions significantly influence the overall effectiveness of facility operations. Standard air quality, temperature, and noise levels are designed to preserve the health and well-being of juveniles and st and to promote facility order and security.

#### **Housing Areas**

#### 3-JDF-2D-01 (Ref. 2-8133)

- 14. Written policy, procedure, and practice require that all housing areas provide at a min following:
  - lighting of at least 20 foot candles at desk level and in the personal grooming area;
  - natural light available from an opening or window that has a view to the outside, or fror within 20 feet of the room;
  - other lighting requirements for the facility determined by tasks to be performed;
  - access to drinking fountain; and

• heating, ventilation, and acoustical systems to ensure healthful and comfortable living and working conditions for juveniles and staff.

Comment: None.

#### Heating and Cooling

#### 3-JDF-2D-03 (Ref. New)

15. Temperatures in indoor living and work areas are appropriate to the summer and wint zones.

*Comment:* Temperature and humidity should be capable of being mechanically raised or low acceptable comfort level. The comfort zones are 66 to 80 degrees Fahrenheit in summer, 61 to Fahrenheit in winter, with an optimal constant temperature of 70 degrees Fahrenheit.

### Section E: Program and Service Areas

Principle: Adequate space must be provided for the various program and service functions conducted in the fa requirements are best determined by careful assessment of how, when, and by how many juveniles such spaces a

#### Classrooms

3-JDF-2E-05 (Ref. 2-8146)

**16.** School classrooms are designed to conform to local or state educational requirement: *Comment:* None.

#### Food Service

#### 3-JDF-2E-07 (Ref. 2-8145)

17. The food preparation area includes a space for food preparation based on population of food preparation, and methods of meal service.

Comment: None.

#### 3-JDF-2E-08 (Ref. 2-8228)

18. There are provisions for adequate storage and loading areas and garbage disposal fac *Comment:* In order to ensure efficient food service and adherence to health and safety regular essential that the kitchen be located near the space it requires to accomplish its mission. The space needed for the kitchen is affected by such variables as type of food service, location of c number of persons to be served, complexity of the menu, equipment placement, storage of mobile and traffic sites.

#### **Clothing and Supplies**

3-JDF-2E-11 (Ref. 2-8155)

19. Space is provided in the facility to store and issue clothing, bedding, cleaning sur other items required for daily operations.

Comment: None.

#### **Personal Property**

3-JDF-2E-12 (Ref. 2-8154)

**20.** Space is provided for storing the personal property of juveniles safely and securely. *Comment:* None.

### **Section G: Security**

Principle: The physical plant supports the orderly and secure functioning of the facility.

**Control Center** 

**3-JDF-2G-01** (Ref. 2-8185)

21. In secure facilities, space is provided for a 24-hour control center for monit coordinating the facility's security, safety, and communications systems. The cor provides access to wash basin and toilet.

*Comment:* The control center should contain sufficient space for monitoring and coordinating all in external security systems, communications systems, safety alarms and detection systems, mechanical and electrical systems.

#### **Perimeter Security**

#### 3-JDF-2G-02 (Ref. 2-8131)

22. The facility's perimeter is controlled by appropriate means to provide that juvenil within the perimeter and to prevent access by the general public without proper authorized and the perimeter and the prevent access by the general public without proper authorized and the perimeter and the prevent access by the general public without proper authorized and the perimeter and the perimet

*Comment:* The means chosen to ensure perimeter security should reflect the facility's needs bas and degree of security required. Perimeter surveillance can be maintained through mechanical s devices (e.g., electronic, pressure, or sound detection systems), mobile patrols, or some combinati techniques. All areas adjacent to the perimeter should be visible under all conditions.

### Part III. Institutional Operations Section A: Security and Control

**Principle:** The facility uses a combination of supervision, inspection, accountability, and clearly defined policies an on the use of security to promote safe and orderly operations.

#### Security Manual

#### 3-JDF-3A-01 (Ref. 2-8184)

23. There is a manual containing all procedures for facility security and control, wit instructions for implementing these procedures. The manual is available to all staff and is a least annually and updated as needed.

*Comment:* The manual should contain information on physical plant inspection, juvenile counts agent control, contraband, key control, tool and equipment control, and emergency procedures.

#### 3-JDF-3A-02 (Ref. New)

**24.** The facility has a communication system between the control center and juvenile living *Comment:* A mechanical or audio communication system should be used to supplement

supervision activities (i.e., to advise staff of emergency needs), not as a substitute for staff supervis

#### 3-JDF-3A-03 (Ref. 2-8118)

#### 25. The facility maintains a daily report on juvenile population movement.

*Comment:* The daily report should indicate the number of juveniles in the facility and their names, numbers, and housing assignments. Official daily movement sheets should detail the number al admissions and releases each day and the count at the close of the day.

#### Juvenile Careworkers

#### 3-JDF-3A-07 (Ref. 2-8186)

26. Written policy, procedure, and practice require that when both males and females are the facility, at least one male and one female staff member are on duty at all times.

*Comment:* None. Permanent Log

#### 3-JDF-3A-09 (Ref. 2-8190)

#### 27. Written policy, procedure, and practice require that correctional staff maintain a pern and prepare shift reports that record routine information, emergency situations, an incidents.

*Comment:* Adequate supervision of juveniles requires a formal written reporting system. Ea careworker in each housing unit on each shift should maintain detailed records of pertinent regarding juveniles and groups of juveniles.

#### Patrols and Inspections

#### 3-JDF-3A-12 (Ref. 2-8192)

28. Written policy, procedure, and practice require at least weekly inspection and mainten security devices, with corrective action initiated when necessary.

*Comment:* There should be a scheduled maintenance procedure to ensure that all locks, windows, other security devices are fully operational. Emergency keys should be checked at least quarter sure that they function properly. Results of all inspections should be submitted in writing to administrator or to the staff member in charge of security.

#### Juvenile Counts

#### 3-JDF-3A-13 (Ref. 2-8189)

29. The facility has a system for physically counting juveniles. The system inclusion accountability for juveniles assigned to work and educational release, furloughs, and othe temporary absences.

*Comment:* There should be at least one juvenile count per shift. Counts should be scheduled so t not conflict with activity programs and normal operating procedures. The staff member resp maintaining the master count record should have up-to-the-minute information regarding all juven

moves, work assignment changes, hospital admissions, etc. Adequate checks should be instituted human error. All juveniles in legal custody should be accounted for in the master count; all absences from the facility should be explained in writing.

#### Use of Restraints

#### 3-JDF-3A-16 (Ref. 2-8211)

30. Written policy, procedure, and practice provide that instruments of restraint, such as leg irons, and straight jackets, are never applied as punishment and are applied onl approval of the facility administrator or designee.

*Comment:* Instruments of restraint should only be used as a precaution against escape during t medical reasons by direction of the medical officer; and to prevent juvenile self-injury, injury tc property damage; and should not be applied for more time than is absolutely necessary.

#### 3-JDF-3A-17 (Ref. 2-8210)

31. Written policy, procedure, and practice provide that the facility maintains a written routine and emergency distribution of restraint equipment.

*Comment:* A written record detailing who receives restraint equipment and the nature of the equi receive is necessary to establish responsibility and accountability for use.

#### 3-JDF-3A-18 (Ref. 2-8198)

32. All special incidents—including but not limited to the taking of hostages and use c equipment or physical force—are reported in writing, dated, and signed by the stare reporting the incident. The report is placed in the juvenile's case record and reviewed by administrator and/or the parent agency.

*Comment:* A written record of such incidents should be available for administrative review. These r can be used in assessing training needs, counseling with staff about the proper handling of seriou incidents, and providing information for the parent agency or insurance company. The report shc the actions taken by the person in charge at the time of the incident.

#### Control of Contraband

3-JDF-3A-19 (Ref. 2-8196)

**33.** Written policy, procedure, and practice provide for searches of facilities and juveniles contraband and to provide for its disposition. These policies and procedures are made a staff and juveniles and are reviewed at least annually and updated if necessary.

*Comment:* The facility's search plans and procedures may include the following:

- unannounced and irregularly timed searches of rooms, juveniles, and juvenile work areas;
- inspection of all vehicular traffic and supplies coming into the facility;
- use of metal detectors at gates and entrances into housing units;
- complete search and inspection of each room prior to occupancy by a new juvenile;
- avoidance of unnecessary force, embarrassment, or indignity to the juvenile;
- staff training in effective search techniques that protect both juveniles and staff from bodily I
- use of nonintensive sensors and other techniques instead of body searches whenever feasi
- conduct of searches only as necessary to control contraband or to recover missing or stoler
- respect of juveniles' rights to authorized personal property; and
- use of only those mechanical devices absolutely necessary for security purposes.

#### 3-JDF-3A-20 (Ref. 2-8213)

34. Written policy, procedure, and practice provide that manual or instrument inspectic cavities is conducted only when there is reason to do so and when authorized by administrator or designee. The inspection is conducted in private by health care personnel.

Comment: None.

#### 3-JDF-3A-21 (Ref. New)

35. Written policy, procedure, and practice provide that visual inspection of juvenile body conducted based on a reasonable belief that the juvenile is carrying contrabanc prohibited material. The inspection is conducted by a trained staff member of the same juvenile.

Comment: None.

#### 3-JDF-3A-22 (Ref. 2-8200)

#### 36. Written policy, procedure, and practice govern the control and use of keys.

*Comment:* The key control system should provide a current accounting of the location and posses key. All keys should be issued from the central control area, and a log should be used to record the each key issued, the location of each lock, the number of keys to each lock, and the names of all possessing keys.

Keys should be stored so that their presence or absence can be easily determined and should be the control center daily. All keys should be numbered, and the facility should maintain at least on key for each lock. Fire and emergency keys should be color-coded and marked for identification Juveniles should not possess keys other than those to living quarters or work assignments, when a and to personal lockers.

#### **Tools and Equipment**

#### 3-JDF-3A-23 (Ref. 2-8201)

37. Written policy, procedure, and practice govern the control and use of tools and cu medical equipment.

*Comment:* Tools and utensils that can cause death or serious injury (e.g., hacksaws, welding butcher knives, barber shears) should be locked in control panels and issued in accordance with a system. Provision should be made for checking tools and utensils in and out and for the control of all times.

#### **Security Equipment**

3-JDF-3A-26 (Ref. 2-8187)

38. Written policy, procedure, and practice govern the availability, control, and use of agents and related security devices and specify the level of authority required for th and use. Chemical agents are used only with the authorization of the facility administrator or d

*Comment:* Based on an analysis of the physical plant and the size and profile of the juvenile designated staff should determine what chemical agents and other security devices the facility nee policies and procedures should specify the level of authority required for access to and use devices.

#### 3-JDF-3A-27 (Ref. 2-8212)

39. Written policy, procedure, and practice require that personnel who use force to contro submit written reports to the facility administrator or designee no later than the conclustour of duty.

*Comment:* All instances involving the use of force should be documented to establish the ide personnel and juveniles involved and to describe the nature of the incident.

#### 3-JDF-3A-28 (Ref. 2-8204)

40. Written policy, procedure, and practice provide that persons injured in an incide immediate medical examination and treatment.

*Comment:* Immediate medical examination and treatment should be required in all instances involv of force or a chemical agent.

#### 3-JDF-3A-29 (Ref. 2-8199)

#### 41. Firearms are not permitted in the facility except in emergency situations.

*Comment*: No person, including law enforcement personnel, should be in possession of a firearm confines of a facility. A system of receipts for the temporary safe storage or checking of such ec required.

#### Use of Force

#### 3-JDF-3A-30 (Ref. 2-8212)

42. Written policy, procedure, and practice restrict the use of physical force to ins justifiable self defense, protection of others, protection of property, and prevention o and then only as a last resort and in accordance with appropriate statutory authority. In physical force justifiable as punishment. A written report is prepared following all uses of for submitted to administrative staff for review.

Comment: "As a last resort" may be defined through statutory authority.

### Section B: Safety and Emergency Procedures

**Principle:** The facility adheres to all applicable safety and fire codes and has in place the equipment and procedulin the event of a major emergency.

#### Fire Safety

#### 3-JDF-3B-01 (Ref. 2-8170,8173)

#### Mandatory

- 43. Written policy, procedure, and practice specify the facility's fire prevention regular practices. These include but are not limited to the following:
  - provision for an adequate fire protection service;
  - a system of fire inspection and equipment testing at least quarterly or at intervals appro authority having jurisdiction, following the procedures stated for variances, exce equivalencies;

- an annual inspection by local or state officials or other qualified person(s); and
- availability of fire protection equipment at appropriate locations throughout the facility.

*Comment:* Facility administrators should plan and execute all reasonable procedures for the prev prompt control of fire. The use of national codes, such as the *Life Safety Code*, can help to ensure of staff, juveniles, and visitors. The use of a volunteer or an internal fire department is acc compliance, assuming that the fire station is readily accessible in case of fire and is the primary available. If the fire station is not continually staffed, fire alarm notification must be made to enforcement unit or equally reliable source.

### 3-JDF-3B-02 (Ref. 2-8172)

### Mandatory

44. Written policy, procedure, and practice provide for a comprehensive and thoroug inspection of the facility by a qualified fire and safety officer for compliance with safe prevention standards. There is a weekly fire and safety inspection of the facility by departmental staff member. This policy and procedure is reviewed annually and updated as ne

*Comment:* The "qualified departmental staff member" who conducts the weekly inspections may I staff member who has received training in and is familiar with the safety and sanitation requirem jurisdiction. At a minimum, it is expected that the safety/sanitation specialist will provide on-the-regarding applicable regulations and inspections, including the use of checklists and the r documentation.

### 3-JDF-3B-03 (Ref. 2-8175)

### Mandatory

45. Specifications for the selection and purchase of facility furnishings indicate the performance requirements of the materials selected.

*Comment:* Furnishings, mattresses, cushions, or other items of foamed plastics or rubber (e.g., po polystyrene) can pose a severe hazard due to high smoke production, rapid burning once ignited heat release. Such materials should receive careful fire safety evaluation before purchase or consideration given to the product's flammability and toxicity characteristics. All polyurethane removed from living areas unless its use is approved in writing by the fire authority having jurisdictic

### 3-JDF-3B-04 (Ref. 2-8176)

Mandatory

46. Facilities are equipped with noncombustible receptacles for smoking materials separate containers for other combustible refuse at accessible locations through quarters in the facility. Special containers are provided for flammable liquids and for rags them. All receptacles and containers are emptied and cleaned daily.

*Comment:* The proper and safe containment of flammable materials and the sanitation of such cor essential activities in fire prevention.

### Flammable, Toxic, and Caustic Materials

3-JDF-3B-05 (Ref. 2-8182)

Mandatory

47. Written policy, procedure, and practice govern the control and use of all flammable, caustic materials

Comment: The following definitions apply to this standard:

- flammable materials—liquids with a flash point below 100 degrees Fahrenheit;
- toxic materials—substances that through chemical reaction or mixture can possibly produ harm to the body by entering through the skin, digestive tract, or respiratory tract (e.g., zin paint, ammonia, chlorine, antifreeze, herbicides, pesticides); and
- caustic materials—substances that can destroy or eat away by chemical reaction (e.g., l soda, sulfuric acid).

If a substance possesses more than one of the above properties, the safety requirements for all properties should be considered.

All flammable, toxic, and caustic materials should be stored in secure areas that are inaccessible t and a prescribed system should be used to account for their distribution. Juveniles should nev such items unless under the close supervision of qualified staff.

Substances that do not contain one or more of the above properties but that are labeled "Keep Reach of Children" or "May be Harmful if Swallowed" are not prohibited; their use and contro should be addressed in agency policy.

#### **Emergency Power and Communications**

#### 3-JDF-3B-07 (Ref. 2-8208)

48. Written policy, procedure, and practice provide for a communication system within and between the facility and community in the event of urgent, special, or unusual in emergency situations.

*Comment:* The facility should have available walkie-talkies and/or a radio base station, rece transmitters, or other independent mechanical means of communication in order to maintain const with the outside community if conventional means of communication are disrupted. Facilities locat subject to severe storms, tornadoes, or hurricanes should maintain a ready means of voice com with the community.

#### 3-JDF-3B-10 (Ref. New)

#### Mandatory

- 49. The facility has a written evacuation plan prepared in the event of fire or major emeris certified by an independent, outside inspector trained in the application of appropri The plan is reviewed annually, updated as needed, and reissued to the local fire jurisdiction includes the following:
  - location of building/room floor plan;
  - use of exit signs and directional arrows for traffic flow;
  - location of publicly posted plan;
  - monthly drills in all occupied locations of the facility; and
  - staff drills when evacuation of dangerous juveniles may not be included.

*Comment:* The evacuation plan should specify routes of evacuation, subsequent disposition and juveniles, and provision for medical care or hospital transportation for injured juveniles and/or staf should include evacuation of all juveniles except when there is clear and convincing evidence security is jeopardized. Upon such showing, actual evacuation during the drill is not required, al staff supervising such juveniles should be required to perform their roles/activities in monthly drills.

#### **Emergency Plans**

- 3-JDF-3B-11 (Ref. 2-8181, 8205, 8207) Mandatory
- **50.** All facility personnel are trained in the implementation of written emergency pl stoppage and riot/disturbance plans are communicated only to the appropriate superviso personnel directly involved in the implementation of those plans.

*Comment:* A contingency plan for maintaining essential services is crucial. This plan mig agreements with other law enforcement agencies, such as local or state police. Additionally, the ag should attempt to ensure the safety and well-being of employees who do not participate in the job a

#### 3-JDF-3B-12 (Ref. 2-8180)

#### Mandatory

51. Written policy, procedure, and practice specify the means for the immediate release o from locked areas in case of emergency and provide for a backup system.

*Comment:* The responsibilities of personnel in an emergency situation should be clearly defined. be aware of the location and identification of keys and be knowledgeable about all evacuat Juveniles should receive instructions concerning emergency procedures.

The authority having jurisdiction must certify that locking arrangements allow for prompt release sufficient staff are available to operate locking devices when necessary. A "backup system" mean is a manual backup if power-operated locks fail. A control station or other location removed from the living areas should be equipped with reliable, manual means for releasing locks on swinging and sl to permit prompt release. If the facility has only a manual locking system, a staff plan for manual locks must be in place.

#### Threats to Security

#### 3-JDF-3B-13 (Ref. 2-8203)

**52.** There are written procedures regarding escapes. These procedures are reviewed at lea and updated as needed.

*Comment:* Specific procedures that can be used quickly when an escape occurs should be made all personnel. Procedures should include the following: prompt reporting of the escape to administrator; mobilization of employees; implementation of a predetermined search plan; and nc law enforcement agencies, community groups, and relevant media.

### Section C: Rules and Discipline

**Principle:** The facility's rules of conduct and sanctions and procedures for violations are defined in writing and co to all juveniles and staff. Disciplinary procedures are carried out promptly and with respect for due process.

#### **Rules of Conduct**

#### 3-JDF-3C-02 (Ref. 2-8310)

53. Written rules of juvenile conduct specify acts prohibited within the facility and penaltite be imposed for various degrees of violation. The written rules are reviewed annually and needed.

*Comment:* The rules should prohibit only observed behavior that can be shown clearly to hav adverse effect on a juvenile or on facility order and security. The rules should also specify th

penalties that can be imposed for violations. Penalties should be proportionate to the importance and the severity of the violation.

#### 3-JDF-3C-03 (Ref. 2-8311)

54. A rulebook that contains all chargeable offenses, ranges of penalties, and d procedures is given to each juvenile and staff member and is translated into those spoken by significant numbers of juveniles. Signed acknowledgment of receipt of the maintained in each juvenile's file. When a literacy or language problem prevents a juv understanding the rulebook, a staff member or translator assists the juvenile in understanding t

*Comment:* Written procedure should specify how the rules and regulations are issued and preser juveniles. Rules and regulations governing juvenile conduct are of limited value unless the understand them. "Posting" the rulebook is unnecessary, provided there is evidence each juvenile copy of the rules.

#### 3-JDF-3C-06 (Ref. 2-8315, 2-8333)

55. Written policy, procedure, and practice require that prior to room and/or privilege resti juvenile has the reasons for the restriction explained to him/her and has an opportunity the behavior leading to the restriction.

*Comment:* Prior to restriction for any rule infraction, the juvenile should be given an opportunity to reason(s) for the rule violation.

#### 3-JDF-3C-07 (Ref. 2-8316)

56. During room restriction, staff contact is made with the juvenile at least every 1! depending on his/her emotional state. The juvenile assists in determining the end of the period.

*Comment:* During the period of restriction, a staff person should interact with the juvenile in an eff any problems and to determine a release time.

#### 3-JDF-3C-08 (Ref. 2-8314)

57. Written policy, procedure, and practice specify that room restriction for minor m serves only a "cooling off" purpose and is short in time duration, with the time period minutes—specified at the time of assignment.

*Comment:* Juveniles are quick to act out and usually just as quick to recover from temper flareminutes' restriction to their rooms is often all that is needed to correct the situation and permit the resume his/her normal routine.

#### **Criminal Violations**

#### 3-JDF-3C-09 (Ref. 2-8334)

58. Written policy, procedure, and practice provide that, where a juvenile allegedly commovered by criminal law, the case should be referred to appropriate court or law en officials for consideration for prosecution.

*Comment:* Corrections and court or law enforcement officials should agree on the categories of c are to be referred in order to eliminate minor offenses or those of no concern.

#### **Disciplinary Reports**

**3-JDF-3C-11** (Ref. 2-8318)

59. When a juvenile has been charged with a major rule violation requiring confineme safety of the juvenile, other juveniles, or to ensure the security of the facility, the juven confined for a period of up to 24 hours. Confinement for periods of over 24 hours is reviewe hours by an administrator or designee who was not involved in the incident.

Comment: None.

### Section D: Juvenile Rights

**Principle:** The facility protects the safety and constitutional rights of juveniles and seeks a balance between  $\epsilon$  individual rights and preservation of facility order.

#### Access to Courts

#### 3-JDF-3D-01 (Ref. 2-8299)

60. Written policy, procedure, and practice ensure the right of juveniles to have access to *Comment:* The right of access to the courts minimally provides that juveniles have the right to p issue, including the following: challenging the legality of their adjudication or confinement; seeking illegal conditions or treatment while under correctional control; pursuing remedies in connection wit problems; and asserting against correctional or other government authority any other rights proconstitutional or statutory provision or common law. Juveniles seeking judicial relief are not sureprisals or penalties because of the decision to seek such relief.

#### Access to Counsel

#### 3-JDF-3D-02 (Ref. 2-8300)

61. Written policy, procedure, and practice ensure and facilitate juvenile access to co assist juveniles in making confidential contact with attorneys and their representatives. Such contact includes but is not limited to telephone communications, to correspondence, and visits.

*Comment:* Facility authorities should assist juveniles in making confidential contact with attorney authorized representatives, which may include law students, special investigators, lay counse persons who have a legitimate connection with the legal issue being pursued. Provision should b visits during normal facility hours, uncensored correspondence, telephone communications, and visits requested because of special circumstances.

#### Protection from Harm

#### 3-JDF-3D-06 (Ref. 2-8301)

62. Written policy, procedure, and practice protect juveniles from personal abuse punishment, personal injury, disease, property damage, and harassment.

*Comment:* In situations where physical force or disciplinary detention is required, only the least dra necessary to secure order or control should be used.
#### **Grievance Procedures**

#### 3-JDF-3D-08 (Ref. 2-8296)

63. There is a written juvenile grievance procedure that is made available to all juvenile includes at least one level of appeal.

*Comment:* A grievance procedure is an administrative means for the expression and resolution c problems. The facility's grievance mechanism should include provisions for the following:

- written responses to all grievances, including the reasons for the decision;
- response within a prescribed, reasonable time limit, with special provisions for res emergencies;
- supervisor review of grievances;
- participation by staff and juveniles in the procedure's design and operation;
- access by all juveniles, with guarantees against reprisals;
- applicability over a broad range of issues; and
- · means of resolving questions of jurisdiction.

# **Section E: Special Management**

**Principle:** Juveniles who threaten the secure and orderly management of the facility may be removed from population and placed in special units or rooms.

#### Admission and Review

#### 3-JDF-3E-01 (Ref. New)

64. Written policy, procedure, and practice provide special management for juveniles wi behavior problems and for juveniles requiring protective care. An individual program g developed.

*Comment:* High-risk juveniles who cannot control their assaultive behavior, who present a themselves, or who are in constant danger of being victimized by other juveniles may require management. The facility should provide appropriate services and programs for them. It may be ne separate them from the general population to allow for individualized attention.

#### 3-JDF-3E-02 (Ref. New)

65. The facility administrator or shift supervisor can order immediate placement in a spectrom when it is necessary to protect the juvenile from self or others. The action is review 72 hours by the appropriate authority.

Comment: None.

#### 3-JDF-3E-03 (Ref. New)

66. The detention facility has a sanctioning schedule that sets a maximum of 5 days of cc in a security room for any offense, unless otherwise provided by law.

*Comment:* The time a juvenile spends in disciplinary confinement is proportionate to the offense taking into consideration the juvenile's prior conduct, specific program needs, and other relevant outside limit should be set for the period of confinement. This limit should be consistent with ca statues of the jurisdiction. Where such guidelines do not exist, a maximum of 5 days of disciplinar should be considered sufficient for most cases.

# INS

#### 3-JDF-3E-04 (Ref. 2-8321)

67. Juveniles placed in confinement are checked visually by staff at least every 15 minut visited at least once each day by personnel from administrative, clinical, social work, re medical units. A log is kept recording who authorized the confinement, persons visiting the juperson authorizing release from confinement, and the time of release.

*Comment:* A visit means actual entry into the room of confinement with the juvenile or removal of a from the room of confinement for the purpose of discussion or counseling. A visit does not incluvisual checks or discussion through the door or window of the confinement room.

#### 3-JDF-3E-05 (Ref. 2-8320)

68. Written policy, procedure, and practice specify that juveniles placed in confinement ar living conditions and privileges approximating those available to the general juvenile r Exceptions are justified by clear and substantiated evidence.

*Comment:* Placement in room confinement achieves the primary purpose of isolating the juveni general juvenile population. To the extent possible, juveniles in confinement should have a r clothing, exercise, and other services and privileges comparable to those available to the general Where services or privileges are denied to juveniles in confinement, written justification should be p

# Part IV. Facility Services Section A: Food Service

**Principle:** Meals are nutritionally balanced, well-planned, and prepared and served in a manner that meets governmental health and safety codes.

#### **Dietary Allowances**

3-JDF-4A-03 (Ref. 2-8217, 8218)

#### Mandatory

69. It is documented that the facility's system of dietary allowances is reviewed ann dietitian to ensure compliance with nationally recommended food allowances.

*Comment:* A facility that follows this system of dietary allowances, as adjusted for age, sex, a ensures the provision of a nutritionally adequate diet. The Recommended Dietary Allowances sta National Academy of Sciences should be used as a guide to basic nutritional needs.

#### Menu Planning

#### 3-JDF-4A-04 (Ref. 2-8219)

70. Written policy, procedure, and practice require that food service staff develop planned menus and substantially follow the schedule; and that in the planning and prej all meals, food flavor, texture, temperature, appearance, and palatability are t consideration.

*Comment:* All menus, including special diets, should be planned, dated, and available for review week in advance. Notations should be made of any substitutions in the meals actually served, should be of equal nutritional value. A file of tested recipes adjusted to a yield appropriate for the facility should be maintained on the premises. Food should be served as soon as possible after and at an appropriate temperature. Clinical diets should be approved by a registered di

documented accordingly.

#### **Special Diets**

#### 3-JDF-4A-06 (Ref. 2-8223)

#### Mandatory

71. Written policy, procedure, and practice provide for special diets as prescribed by a medical or dental personnel.

*Comment:* Therapeutic diets should be available upon medical or dental authorization. Specific d be prepared and served to juveniles according to the orders of the treating physician or dentist, or by the responsible health authority. Medical or dental diet prescriptions should be specific and furnished in writing to the food service manager, and rewritten monthly. Special diets should be kep as possible and should conform as closely as possible to the foods served other juveniles.

#### 3-JDF-4A-07 (Ref. 2-8225)

#### 72. Written policy precludes the use of food as a disciplinary measure.

*Comment:* Food, including snacks, should not be withheld nor the standard menu varied as a sanction.

#### Health and Safety Regulations

#### 3-JDF-4A-09 (Ref. 2-8229)

#### Mandatory

73. Written policy, procedure, and practice specify that food services comply with the sanitation and health codes as promulgated by federal, state, and local authorities.

*Comment:* All health and sanitation codes must be strictly followed in order to ensure the health a of juveniles and staff. At a minimum, all food service personnel should be in good health and communicable disease and open, infected wounds; have clean hands and fingernails; wear hairne wear clean, washable garments; and employ hygienic food handling techniques.

#### Inspections

#### 3-JDF-4A-11 (Ref. New)

74. Written policy, procedure, and practice provide that stored shelf goods are maintaine
 80 degrees Fahrenheit, refrigerated foods at 35 to 40 degrees Fahrenheit, and frozen degrees Fahrenheit or below.

Comment: None,

#### Meal Service

3-JDF-4A-12 (Ref. 2-8232)

75. Written policy, procedure, and practice provide that staff members supervise juveni meals.

*Comment:* The practice of having staff members present contributes to a more orderly experie dining areas and enhances the relationship between the staff and the population. The practice also food waste, careless serving, and abuse of a juvenile by another juvenile. It also permits observed

reporting of unusual eating habits of individual juveniles, such as rejection or overeating.

#### 3-JDF-4A-13 (Ref. 2-8226)

76. Written policy, procedure, and practice require that at least three meals, of which the meals, are provided at regular meal times during each 24-hour period, with no more that between the evening meal and breakfast. Provided basic nutritional goals are met, variatic allowed based on weekend and holiday food service demands.

*Comment:* When juveniles are not routinely absent from the institution for work or other purposithree meals should be provided at regular times during each 24-hour period.

#### 3-JDF-4A-14 (Ref. New)

#### Mandatory

- 77. Written policy, procedure, and practice provide for adequate health protection for al and staff in the facility and juveniles and other persons working in food service, inc following:
  - Where required by the laws and/or regulations applicable to food service employees in the where the facility is located, all personnel involved in the preparation of food receive a premedical examination and periodic re-examinations to ensure freedom from diarrhea, skin and other illness transmissible by food or utensils. All examinations are conducted in accou local requirements.
  - When the facility's food services are provided by an outside agency or individual, the written verification that the outside provider complies with the state and local regulation; food service.
  - All food handlers are instructed to wash their hands upon reporting to duty and after facilities.
  - Juveniles and other persons working in food service are monitored each day for cleanliness by the director of food services or designee.

*Comment:* All food service personnel should be in good health and free from communicable diseas infected wounds; have clean hands and fingernails; wear hairnets or caps; wear clean, washable and employ hygienic food-handling techniques. Federal facilities should apply appropriate regula as those of the U.S. Public Health Service.

### Section B: Sanitation and Hygiene

**Principle:** The facility's sanitation and hygiene program complies with applicable regulations and standards of goc protect the health and safety of juveniles and staff.

#### Sanitation Inspections

#### 3-JDF-4B-01 (Ref. 2-8234)

78. Written policy, procedure, and practice require weekly sanitation inspections of areas.

*Comment:* In addition to the regular inspections by government officials, all facility areas should be at least weekly by a designated staff member who should submit a written report to the ac documenting deficiencies whenever they occur.

**3-JDF-4B-02** (Ref. 2-8171, 8233)

#### Mandatory

79. The facility administration complies with applicable federal, state, and local sani health codes.

*Comment:* The facility should be inspected at least annually by appropriate government officials to health of personnel and juveniles.

#### Water Supply

3-JDF-4B-03 (Ref.2-8236)

#### Mandatory

80. The institution's potable water source and supply, whether owned and operated by water department or the institution, is approved by an independent, outside source compliance with jurisdictional laws and regulations.

*Comment:* Safe drinking water is basic to human health and should be provided in any facility of the event jurisdictional laws and regulations are not applicable, the Federal Safe Drinking Regulations present a standard of quality that is attainable through good water control practices.

#### Waste Disposal

3-JDF-4B-04 (Ref. 2-8238)

#### Mandatory

81. The institution provides for a waste disposal system in accordance with an approve the appropriate regulatory agency.

*Comment:* Liquid and solid wastes should be collected, stored, and disposed of in such a way a nuisance and hazards and protect the health and safety of juveniles and staff. **Housekeeping** 

#### 3-JDF-4B-05 (Ref. 2-8237)

#### Mandatory

82. Written policy, procedure, and practice provide for the control of vermin and pests.

*Comment:* Any condition conducive to harboring or breeding insects, rodents, or other vermin eliminated immediately. Licensed pest control professionals should be used when necessary 1 fumigate the facility. Their use on a regular basis is essential.

#### **Clothing and Bedding Supplies**

#### 3-JDF-4B-08 (Ref. 2-8243)

83. Written policy specifies accountability for clothing and bedding issued to juveniles.

*Comment:* The issue of all clothing and bedding should be recorded and juveniles should be held a for their use.

#### 3-JDF-4B-10 (Ref. 2-8244)

84. Juveniles are provided the opportunity to have three complete sets of clean clothing The facility may provide this clean clothing in several ways, including access to self-sei facilities, central clothing, or a combination of the two.

Comment: None.

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#### **3-JDF-4B-11** (Ref. 2-8247)

# 85. Written policy, procedure, and practice require that the facility provides for the cleaning and, when necessary, disinfecting of juvenile personal clothing before storage allowing the juvenile to keep and wear personal clothing.

*Comment:* Juvenile personal clothing should be cleaned and disinfected to prevent odors and v accumulating and should be stored outside of the juvenile housing area. Cleaning may also be when the juvenile is permitted to keep and wear personal clothing which is not in a clean all condition.

#### Bedding and Linen Issue

#### 3-JDF-4B-12 (Ref. 2-8242)

86. Written policy, procedure, and practice provide for the issue of suitable clean bedding including two sheets, pillow and pillowcase, one mattress, and sufficient blankets comfort under existing temperature controls. There is provision for linen exchange at least

*Comment:* Collection, storage, and exchange methods for bedding and linens should be done h that is, blankets, pillows, and mattresses should be cleaned before reissue, and linen and towe laundered before reissue. Towels should be exchanged at least three times per week.

#### Bathing and Personal Hygiene

#### 3-JDF-4B-13 (Ref. 2-8246)

87. Written policy, procedure, and practice provide an approved shower schedule wh daily showers and showers after strenuous exercise.

Comment: None.

#### 3-JDF-4B-14 (Ref. 2-8240)

88. Written policy, procedure, and practice require that articles necessary for maintain personal hygiene are provided to all juveniles.

*Comment:* As part of the admissions process, each juvenile should be given soap, a toothbrush, to powder, a comb, and toilet paper. Shaving equipment should be made available upon reque: special hygiene needs of females should be met.

#### 3-JDF-4B-15 (Ref. 2-8239)

#### 89. There are hair care services available to juveniles.

*Comment:* Barber and beautician's facilities should be provided so that juveniles can obtain hair ca when needed.

### **Section C: Health Care**

**Principle:** The facility provides comprehensive health care services by qualified personnel to protect the health an of juveniles.

#### **Responsible Health Authority**

#### 3-JDF-4C-01 (Ref. 2-8248)

#### Mandatory

90. Written policy, procedure, and practice provide that the facility has a designal authority with responsibility for health care pursuant to a written agreement, contra description. The health authority may be a physician, health administrator, or health agency authority is other than a physician, final medical judgments rest with a single designated physic

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*Comment:* The responsibility of the health authority includes arranging for all levels of health assuring the quality of all health services and that juveniles have access to them. While overall re may be assumed at the central office level, it is essential that each facility have a responsible healt this may be the responsible physician at the facility. Health care services should provide for the p mental well-being of the population and include medical and dental services; mental health service personal hygiene, and dietary services; health education; and attention to environmental conditions

#### 3-JDF-4C-04 (Ref. 2-8286)

91. Written policy, procedure, and practice provide that when a juvenile is in need of hosp he/she is accompanied by a staff member who stays with the juvenile at least during ad

*Comment:* The staff member should provide caring support to the juvenile and should take a c parents' medical release form authorizing him/her to provide consent for medical treatment for pursuant to its custodial authority.

#### 3-JDF-4C-06 (Ref. 2-8259)

92. If medical services are delivered in the facility or through contract services, adequ equipment, supplies, and materials as determined by the responsible physician are pr the performance of primary health care delivery.

*Comment:* The type of space and equipment for an examining room will depend on the level of so of medicine required in the facility and the capabilities of the health providers. In all facilities, space provided where the physicians can examine and treat juveniles in private.

#### Unimpeded Access to Care

#### 3-JDF-4C-07 (Ref. 2-8267)

93. Written policy, procedure, and practice provide for unimpeded access to health care system for processing complaints regarding health care. These policies are communic and in writing to juveniles upon arrival at the facility, and are put in a language clearly understo juvenile.

*Comment:* No member of the correctional staff should approve or disapprove requests for attenda call. The facility should follow the policy of explaining access procedures orally to juveniles unat When the facility frequently has non-English speaking juveniles, procedures should be explained in their language.

#### 3-JDF-4C-08 (Ref. 2-8270)

94. When sick call is not conducted by a physician, a physician is available once eac respond to juveniles' complaints regarding service they did or did not receive from of care personnel.

*Comment:* This standard emphasizes the responsible physician's role in assuring accessibility and of those levels of care appropriate to the juveniles' need when those services are not personally p

the responsible physician.

#### 3-JDF-4C-09 (Ref. 2-8268)

95. Juveniles' medical complaints are monitored and responded to daily by medica personnel.

*Comment*: Medical personnel sort and allocate patients to treatment. Control of access to medical ( never be within the decision-making authority of juvenile careworkers or administrative staff, or m below the level of registered nurse.

#### Personnel

3-JDF-4C-10 (Ref. 2-8258)

96. Appropriate state and federal licensure, certification, or registration requirer restrictions apply to personnel who provide health care services to juveniles. The responsibilities of such personnel are governed by written job descriptions approved by authority. Verified current credentials and job descriptions are on file in the facility.

*Comment:* Only qualified health care personnel should determine and supervise health care p Written job descriptions should include the required professional qualifications and the individua role in the health care delivery system. Verification of qualifications may consist of copies credentials or a letter from the state licensing or certifying body regarding current credential statu services are performed in accordance with professionally recognized standards of nursing practi jurisdiction's Nurse Practice Act.

#### Administration of Treatment

**3-JDF-4C-11** (Ref, 2-8253)

#### Mandatory

97. Written policy, procedure, and practice provide that treatment by health care perso than a physician, dentist, psychologist, optometrist, podiatrist, or other independent performed pursuant to written standing or direct orders by personnel authorized by lesuch orders. Nurse practitioners and physician's assistants may practice within the limits of laws and regulations.

*Comment:* Professional practice acts differ in various states as to issuing direct orders for treatm laws in each state need to be studied for implementation of this standard. Standing medical orders for the definitive treatment of identified conditions and for on-site treatment of emergency conditing person having the condition to which the order pertains. Direct orders are written specifically for the of one person's particular condition.

#### 3-JDF-4C-13 (Ref. 2-8266)

98. A history of each juvenile's immunizations is obtained when the health appraisa collected. Immunizations are updated, as required, within legal constraints.

*Comment:* Where immunizations are not up-to-date, the facility should immunize to ensure that the fully protected. Relevant information should be obtained from parents, family physician, schoo available source.

3-JDF-4C-14 (Ref. 2-8289)

# 99. In facilities housing females, obstetrical, gynecological, family planning, and health services are provided as needed.

### Comment: None. Current Mental Health Services

#### 3-JDF-4C-16 (Ref. 2-8255)

**100.** Written policy, procedure, and practice specify the provision of mental health se juveniles. These services include but are not limited to those provided by qualified me professionals who meet the educational and license/certification criteria specified by their professional disciplines (e.g., psychiatric nursing, psychiatry, psychology, and social work).

*Comment:* An adequate number of qualified staff members should be available to deal directly wi who have severe mental health problems as well as to advise other correctional staff in their cc such individuals.

#### Health-trained Staff Member

#### 3-JDF-4C-17 (Ref. New)

101. When facilities do not have full-time, qualified, health-trained personnel, a hea

*Comment:* The health-trained staff member (who is other than a nurse, physician's assistant, or medical technician) may be full-time. Coordination duties may include reviewing receiving screenir needed follow-up, readying juveniles and their records for sick call, and assisting in carrying regarding such matters as diets, housing, and work assignments.

#### Pharmaceuticals

3-JDF-4C-18 (Ref. 2-8279)

#### Mandatory

- 102. Written policy, procedure, and practice provide for the proper management of pharm and address the following subjects:
  - a formulary specifically developed for the facility prescription practices that requires (1) practices, including requirements that psychotropic medications are prescribed only whe indicated as one facet of a program of therapy; (2) "stop order" time periods are requirements; and (3) the prescribing provider reevaluates a prescription prior to its renewal;
  - procedures for medication receipt, storage, dispensing, and administration or distribution;
  - maximum security storage and periodic inventory of all controlled substances, syringes, an
  - dispensing of medicine in conformance with appropriate federal and state laws;
  - administration of medication by persons properly trained and under the supervision of authority and facility administrator or designee;
  - accountability for administering or distributing medications in a timely manner and a physician's orders.

*Comment:* The written formulary lists should include all prescribed and nonprescribed medications the facility or generated by outside health care providers. Any dispensed medication (one or n issued from a stock or bulk container) should be labeled with the patient's name, prescription directions for use, and other vital information. The pharmacy may be managed by a resident pharm health-trained personnel under the supervision of the health authority.

#### 3-JDF-4C-19 (Ref. 2-8281)

103. Psychotropic drugs, such as antipsychotics or antidepressants, and drugs requiring administration are prescribed only by a physician or authorized health provider by agree the physician, and then only following a physical examination of the juvenile by provider. Such drugs are administered by the responsible physician, qualified health pe health-trained personnel under the direction of the health authority.

Comment: None.

#### 3-JDF-4C-20 (Ref. 2-8280)

104. The person administering medications has training from the responsible physicia official responsible for the facility, is accountable for administering medications ac others, and records the administration of medications in a manner and on a form appro responsible physician.

*Comment:* Administration of drugs and remedies referred to in this standard does not include r administered intramuscularly. Such medications should only be administered by trained medical p at least the level of registered nurse.

#### **Health Screenings and Examinations**

#### 3-JDF-4C-21 (Ref. 2-8264)

#### Mandatory

105. Written policy, procedure, and practice require medical, dental, and mental health sc be performed by health-trained or qualified health care personnel on all juveniles, intrasystem transfers, upon their arrival at the facility. All findings are recorded on a forr by the health authority. The screening form includes at least the following:

Inquiry into:

- current illness and health problems, including venereal diseases and other infectious disea
- dental problems;
- mental health problems;
- use of alcohol and other drugs, which includes types of drugs used, mode of use, amc frequency of use, date or time of last use, and a history of problems that may have occ ceasing use (e.g., convulsions);
- past and present treatment or hospitalization for mental disturbance or suicide attempt; and
- other health problems designated by the responsible physician.

#### Observation of:

- behavior, which includes state of consciousness, mental status, appearance, conduct, t sweating;
- body deformities, ease of movement, etc.; and
- condition of skin, including trauma markings, bruises, lesions, jaundice, rashes and infest needle marks or other indications of drug abuse.

Medical disposition of juvenile:

general population; or

- general population with appropriate referral to health care service; or
- referral to appropriate health care service for emergency treatment.

*Comment:* Health screening is a system of structured inquiry and observation designed to pre arrived juveniles who pose a health or safety threat to themselves or others from being admi facility's general population, and to rapidly transport newly admitted juveniles to health care. screening can be performed by health care personnel or by health-trained child care/supervision time of admission. Facilities that have reception and diagnostic units and/or a holding room mu receiving screening on all juveniles upon their arrival at the facility as part of the admission procedu

#### 3-JDF-4C-23 (Ref. 2-8263)

#### Mandatory

106. Written policy, procedure, and practice require health screening by health-trained o health care personnel immediately upon arrival at the facility for all intrasystem transfe findings recorded on a screening form approved by the health authority. The screening a minimum the following:

Inquiry into:

- whether the juvenile is being treated for a medical, dental, or mental health problem;
- whether the juvenile is presently on medication; and
- whether the juvenile has a current medical, dental, or mental health complaint.

#### Observation of:

- general appearance and behavior;
- physical deformities; and
- evidence of abuse and/or trauma.

Medical disposition of juvenile:

- general population; or
- general population with appropriate referral to health care service; or
- referral to appropriate health care service for emergency treatment.

*Comment:* Screening of intrasystem transfers is necessary for the detection of juveniles who poand/or safety threat to themselves or others and who may require immediate medical attention.

#### 3-JDF-4C-24 (Ref. 2-8265)

107. Written policy, procedure, and practice provide for the collection and recording appraisal data and require the following:

- the process is completed in a uniform manner as determined by the health authority;
- health history and vital signs are collected by health-trained or qualified health personnel;
- review of the results of the medical examination, tests, and identification of problems is pe a physician; and
- collection of all other health appraisal data is performed only by qualified health personnel.

*Comment:* The initial screening must be followed with a more detailed health examination by the health appraisal personnel to adequately identify the health care needs of the juvenile. It is also im the examination be performed in a uniform manner to ensure that it is thorough and consister juvenile.

#### **Dental Screening and Examination**

#### 3-JDF-4C-26 (Ref. 2-8272)

#### Mandatory

- 108. Written policy, procedure, and practice provide for 24-hour emergency medical, d mental health care availability as outlined in a written plan that includes arrangemen following:
  - on-site emergency first aid and crisis intervention;
  - emergency evacuation of the juvenile from the facility;
  - use of an emergency medical vehicle;
  - use of one or more designated hospital emergency rooms or other appropriate health facili
  - emergency on-call physician, dentist, and mental health professional services when the health facility is not located in a nearby community; and
  - security procedures providing for the immediate transfer of juveniles when appropriate.

*Comment:* Arrangements should be made with nearby hospitals or other facilities for all health se cannot be appropriately provided within the facility or where contractual arrangements can result in broader range of services. In the event the usual health services are not available, particularly in situations, the facility should have a backup plan to serve the program. The plan might include a hospital emergency service or a physician "on-call" service.

#### **First Aid**

#### 3-JDF-4C-27 (Ref. 2-8273)

#### Mandatory

- 109. Written policy, procedure, and practice provide that juvenile careworker staff personnel are trained to respond to health-related situations within a 4-minute respon training program is established by the responsible health authority in cooperation with administrator that includes the following:
  - recognition of signs and symptoms and knowledge of action required in potential situations;
  - administration of first aid and cardiopulmonary resuscitation (CPR);
  - methods of obtaining assistance;
  - signs and symptoms of mental illness, retardation, and chemical dependency; and
  - procedures for patient transfers to appropriate medical facilities or health care providers.

*Comment:* With even the most adequate staff of qualified health care personnel, emergencies care distant parts of the facility; too much time can be lost in getting staff promptly on the scene emergency matters. All staff should have standard first aid training. Minimally, one juvenile care shift should be trained in CPR and in how to recognize symptoms of illnesses most common to juve

#### 3-JDF-4C-28 (Ref. 2-8260)

**110.** Written policy, procedure, and practice require that first aid kit(s) are available. The physician approves the contents, number, location, and procedure for periodic inspection of the *Comment:* The medical staff develop written procedures outlining the use of first aid kits by nonmed

3-JDF-4C-29 (Ref. 2-8269)

111. Sick call for nonemergency medical service, conducted by a physician and/or othe medical personnel, is available to each juvenile at least three times a week.

*Comment:* Sick call is the procedure through which each juvenile reports and receives appropriate services for nonemergency illness or injury.

#### 3-JDF-4C-30 (Ref. 2-8277)

**112.** Written policy, procedure, and practice provide for a special health program for requiring close medical supervision. A written individual treatment plan, which includes d health care and other personnel regarding their roles in the care and supervision of the developed for each juvenile by appropriate physician, dentist, or qualified mental health practiti

*Comment:* Medical conditions requiring close medical supervision include seizure disorders, poten chemical dependency, and psychosis.

#### Chronic and Convalescent Care

#### 3-JDF-4C-31 (Ref. 2-8274)

113. Chronic care, convalescent care, and medical preventive maintenance are pr juveniles when medically indicated.

*Comment:* Chronic care is medical service rendered to a patient over a long period of time. Convale is medical service rendered to a patient to assist the recovery from illness or injury. Medical maintenance is health education and medical services provided as advance measures against dise instruction in self-care for chronic conditions.

#### **Transfer for Needed Care**

#### 3-JDF-4C-33 (Ref. 2-8256)

# 114. A written agreement exists between the facility and a nearby hospital for all medica that cannot be provided at the facility.

*Comment:* Medical arrangements may be entered into for the provision of emergency or speci away from the facility. This standard includes crisis intervention for psychiatric emergencies.

#### **Suicide Prevention and Intervention**

#### 3-JDF-4C-35 (Ref. New)

**115.** There is a written suicide prevention and intervention program that is reviewed and by a qualified medical or mental health professional. All staff with responsibility f supervision are trained in the implementation of the program, which includes specific procintake screening, identification, and supervision of suicide-prone juveniles.

Comment: None.

#### 3-JDF-4C-36 (Ref. New)

- 116. Written policy, procedure, and practice specify approved actions to be taken by ( concerning juveniles who have been diagnosed HIV positive. This policy shall include at the following:
  - when and where juveniles are to be tested;

- appropriate safeguards for staff and juveniles;
- when and under what conditions juveniles are to be separated from the general population;
- staff and juvenile training procedures; and
- issues of confidentiality.

Comment: None.

#### 3-JDF-4C-37 (Ref. New)

117. Written policy, procedure, and practice address the management of serious and diseases. These policies and procedures are updated as new information becomes available should work with the responsible health authority in establishing policy and procedures that following: an ongoing education program for staff and residents; control, treatment, and strategies that may include screening and testing, special supervision, and/or special arrangements, as appropriate; protection of individual confidentiality; and media relations.

*Comment:* Because of their serious nature, methods of transmission, and public sensitivity, diseases such as tuberculosis, hepatitis-B, and AIDS (acquired immunodeficiency syndrome) requattention.

#### 3-JDF-4C-38 (Ref. 2-8261)

118. Written policy, procedure, and practice provide for medical examination of any en juvenile suspected of a communicable disease.

*Comment:* The examination must be conducted and the results made available quickly to ensure proper treatment of the problem.

#### Juvenile Participation in Research

- 3-JDF-4C-43 (Ref. 2-8290)
- Mandatory
- **119.** Written policy prohibits the use of juveniles for medical, pharmaceutical, or experiments. This policy does not preclude individual treatment of a juvenile based on his c for a specific medical procedure that is not generally available.

*Comment:* A person confined in a facility is incapable of volunteering as a human subject with reward and cannot do so on the basis of fully informed consent. Therefore, juveniles should not per experimental projects involving medical, pharmaceutical, or cosmetic research, including conditioning, psychosurgery, electrical stimulation of the brain, or the application of cosmetic subthe body that are being tested for possible commercial use. This prohibition does not preclude treatment of a juvenile by his or her physician with a new medical procedure, subsequent to a full of the treatment's positive and negative features. The agreement is between the physician and tl and is not part of a general program of medical experimentation involving payment to juveniles for to treatment.

#### 3-JDF-4C-44 (Ref. 2-8282)

120. Under no circumstances is a stimulant, tranquilizer, or psychotropic drug to be ad for purposes of program management and control, or for purposes of experimen research.

*Comment:* The policy regarding the prescription of stimulants, tranquilizers, or psychotropic r states that these medications are dispensed only when clinically indicated and as one facet of a therapy. This policy also states that the administration of these medications is not allowed for

reasons and discourages long-term use of tranquilizers by minors.

#### Notification of Designated Individuals

#### 3-JDF-4C-45 (Ref. 2-8271)

121. Written policy, procedure, and practice provide for the prompt notification of parents/guardians and the responsible agency in case of serious illness, surgery, death.

*Comment:* Whenever a juvenile becomes seriously ill or injured, requires surgery, or dies, the parents/guardians and the responsible agency are promptly notified by telephone, telegram, or means of communication. In the event of death, the head of the agency should also be notific occurred under unusual circumstances, the coroner and appropriate law enforcement officials notified.

#### Health Record Files

#### 3-JDF-4C-46 (Ref. 2-8283)

#### **122.** The health record file contains the following:

- the completed receiving screening form;
- health appraisal data forms;
- all findings, diagnoses, treatments, and dispositions;
- prescribed medications and their administration;
- laboratory, x-ray, and diagnostic studies;
- signature and title of documenter;
- consent and refusal forms;
- release-of-information forms;
- place, date, and time of health encounters;
- health service reports (e.g., dental, mental health, and consultations);
- treatment plan, including nursing care plan;
- progress reports; and
- discharge summary of hospitalization and other termination summaries.

The method of recording entries in the records, the form and format of the records, and the pro their maintenance and safekeeping are approved by the health authority.

*Comment:* The "problem-oriented medical record" structure is suggested; however, whatever t structure, every effort should be made to establish uniformity of record forms and content thro correctional system. The record is to be complete and all findings recorded, including notations mental health, dental, and consultative services, at the time of service delivery or no later than 14 time of discharge of the patient or termination of treatment. The receiving screening form become the record at the time of the first health encounter.

#### 3-JDF-4C-47 (Ref. 2-8284)

# 123. Written policy, procedure, and practice uphold the principle of confidentiality of record and support the following requirements:

- the active health record is maintained separately from the confinement record;
- access to the health record is controlled by the health authority; and

 the health authority shares with the facility administrator information regarding a juvenile management, security, and ability to participate in programs.

*Comment:* The principle of confidentiality protects the patient from disclosure of confidences ent health care provider during the course of treatment. The confidential relationship of doctor and patie to juvenile patients and their physicians or other providers. Thus, it is necessary to maintain a record files under security, completely separate from the patient's confinement record.

#### **Transferred and Inactive Records**

#### 3-JDF-4C-48 (Ref. 2-8288)

124. For juveniles being transferred to other facilities, summaries or copies of the medirecord are forwarded to the receiving facility prior to or at arrival.

*Comment:* Because the receiving facility has responsibility for medical care of new arrivals, it is that it receives all available medical information as soon as possible. Written authorization by the not required for the transfer of this information. This will reduce duplication of screening procedu continuity in treatment, and reduce the need for segregation until the existence of contagious disea determined.

# Part V. Juvenile Services Section A: Intake and Admission

**Principle:** All incoming juveniles undergo thorough screening and assessment at intake and receive thorough orie facility's procedures, rules, programs, and services.

#### Intake

#### 3-JDF-5A-02 (Ref. 2-8349, 2-8350)

125. Written procedures for admission of juveniles new to the system include but are not the following:

- determination that the juvenile is legally committed to the facility;
- complete search of the juvenile and possessions;
- disposition of personal property;
- shower and hair care, if necessary;
- issue of clean, laundered clothing, as needed;
- issue of personal hygiene articles;
- medical, dental, and mental health screening;
- assignment to a housing unit;
- recording of basic personal data and information to be used for mail and visiting lists;
- assistance to juveniles in notifying their families of their admission and procedures fo visiting;
- assignment of a registered number to the juvenile; and

provision of written orientation materials to the juvenile.

*Comment:* Juveniles coming into the system may be unfamiliar with staff expectations and not what is expected of them. Staff members should explain procedures at each step in the admissions

#### **New Juveniles**

#### 3-JDF-5A-15 (Ref. 2-8351)

126. Written policy, procedure, and practice provide that new juveniles receive written ( materials and/or translations in their own language if they do not understand Englis literacy problem exists, a staff member assists the juvenile in understanding the material. Co orientation is documented by a statement signed and dated by the juvenile.

*Comment:* Orientation should include informal classes, distribution of written materials about tl programs, rules and regulations, and discussion. Orientation should also be used to observe juveni and to identify special problems.

#### Personal Property

3-JDF-5A-16 (Ref. 2-8352)

127. Written policy, procedure, and practice govern the control and safeguarding c personal property. Personal property retained at the facility is itemized in a written list that is permanent case file; the juvenile receives a current copy of this list.

*Comment:* All personal property retained at the facility should be accurately inventoried and secu The inventory list should be signed by the juvenile and a receipt given to the juvenile for all possessions stored. The property should be available if required by the juvenile and should be retu time of release, with a receipt signed by the juvenile acknowledging return of the property.

### **Section B: Social Service**

**Principle:** The facility makes available the professional services necessary to meet the identified needs of juv services may include individual and family counseling, family planning and parent education, and programs for j drug and alcohol addiction problems.

#### Counseling

3-JDF-5B-04 (Ref. 2-8375)

128. Written policy, procedure, and practice provide that staff members are available t juveniles at their request; provision is made for counseling juveniles on an emergency t *Comment:* In assisting juveniles with their personal problems and with adjustment to the fa members should make time available on a regularly scheduled basis for appointments with juv request it. Because juveniles may have problems that require immediate attention, at least one sta should be available 24 hours a day.

#### 3-JDF-5B-05 (Ref. New)

129. Written policy, procedure, and practice provide for juvenile access to mental health c and crisis intervention services in accordance with their needs.

*Comment:* Juveniles placed in detention facilities are, in some cases, highly disturbed; ther imperative that mental health, psychiatric, and crisis intervention services are available on an basis. Treatment offerings should include group therapy and group and individual counseling.

## Section C: Academic, Vocational, and Work

**Principle:** A written body of policy and procedures governs the facility's academic, vocational education, and work juveniles, including program accreditation, staff certification, and coordination with other facility programs and ser as with the community.

#### **Comprehensive Education Program**

#### 3-JDF-5C-01 (Ref. 2-8356)

130. There is a comprehensive education program for juveniles.

*Comment:* The facility should provide juveniles with a broad educational program that is most sui needs and abilities and includes but is not limited to: developmental education; remedial educati education; multicultural education; bilingual education, when the profile indicates; and tutorial s needed. This program should operate under the auspices of the year-round school system.

#### 3-JDF-5C-03 (Ref. 2-8359)

131. The educational program is supported by specialized equipment that meets minineducation standards.

Comment: Regardless of the extent of the educational program, specialized equipment is essential

#### Vocational/Work Programs

#### 3-JDF-5C-05 (Ref. 2-8302)

132. Juveniles are not required to participate in uncompensated work assignments unles is related to housekeeping, maintenance of the facility or grounds, personal hygienic part of an approved training or community service program.

*Comment:* Work that benefits the community or the facility may also serve the needs of the confine It may be part of a training program, the opportunity to practice existing skills, or simply a relief fror Juveniles in the custody of the INS may not participate in compensated work assignments.

#### 3-JDF-5C-06 (Ref. 2-8379)

133. Juveniles are not permitted to perform any work prohibited by state and federal r and statutes pertaining to child labor.

*Comment:* Juveniles in detention facilities should not be permitted to perform work that juver community would be prohibited from performing pursuant to state and federal child labor laws.

# Section D: Library

**Principle:** A written body of policy and procedure governs the facility's library program, including acquisition of ma of availability, and staffing.

#### **Comprehensive Library Services**

3-JDF-5D-03 (Ref. 2-8366)

#### 134. Library services are provided and available to all juveniles.

Comment: Every effort should be made to become part of a local library system. Young people encouraged to check out books and other library materials. Library services may be provided in the

include reading materials for nonlibrary hours. Reading material should reflect racial and ethnic in be appropriate for various levels of competency.

### **Section E: Recreation and Activities**

**Principle:** A written body of policy and procedures governs the facility's recreation and activities and programs including program coordination and supervision, facilities and equipment, community interaction, and activities juveniles.

#### Equipment

3-JDF-5E-04 (Ref. 2-8363)

135. Written policy, procedure, and practice provide a recreation and leisure time plan the at a minimum at least 1 hour per day of large muscle activity and 1 hour of structured le activities.

*Comment:* Large muscle development and opportunities for play and creative activity are esser growing youth. There should be opportunities for exercise and constructive leisure time activity fo hours on school days and 3 hours on non-school days, not including time spent watching television

## Section F: Religious Programs

Principle: A written body of policy and procedures governs the institution's religious programs for juveniles, incluc coordination and supervision, opportunities to practice the requirements of one's faith, and use of community resou

#### **Staff and Space Requirements**

#### 3-JDF-5F-03 (Ref. 2-8297)

136. Written policy, procedure, and practice provide that juveniles have the oppc participate in practices of their religious faith that are deemed essential by the faith's limited only by documentation showing threat to the safety of persons involved in suc or that the activity itself disrupts order in the facility.

*Comment:* Religious practices shall include but are not limited to: access to religious publication symbols; worship/religious services in appropriate space; individual and group counseling; relic classes; and adherence to dietary requirements.

## Section G: Mail, Telephone, Visiting

**Principle:** A written body of policy and procedure governs the facility's mail, telephone, and visiting services including mail inspection, public phone use, and routine and special visits.

Mail

3-JDF-5G-01 (Ref. 2-8380)

137. Written policy and procedures governing correspondence of juveniles are made avai staff and juveniles and are reviewed annually and updated as needed.

Comment: None.

#### 3-JDF-5G-02 (Ref. 2-8381)

138. When the juvenile bears the mailing cost, there is no limit on the volume of letters l send or receive.

Comment: None.

#### 3-JDF-5G-03 (Ref. 2-8387)

# 139. Written policy, procedure, and practice provide that indigent juveniles, as defined receive a specified postage allowance to maintain community ties.

*Comment:* A juvenile without financial resources should be provided the means to send a reasona of letters per month. Community ties include family, personal friends, etc., but not privileged commutorney, public officials, and courts.

#### 3-JDF-5G-04 (Ref. 2-8386)

140. Written policy, procedure, and practice specify that juveniles are permitted to se letters to a specified class of persons and organizations including but not limited counsel, officials of the confining authority, administrators of grievance systems, and m the releasing authority.

*Comment:* Mail from juveniles to a specified class of persons and organizations should not be oper juveniles from this specified class of persons and organizations may be opened only to inspect for and only in the presence of the juvenile.

#### 3-JDF-5G-05 (Ref. 2-8304)

141. Written policy, procedure, and practice grant juveniles the right to communicate or c with persons or organizations, subject only to the limitations necessary to maintain fac and security.

*Comment:* Access to the public is an integral part of rehabilitation. Juveniles should be p communicate with their families and friends, as well with public officials, the courts, and their att correspondence should be censored.

#### Inspection of Letters and Packages

#### 3-JDF-5G-07 (Ref. 2-8382, 2-8383)

142. Written policy, procedure, and practice provide that juveniles' mail, both incc outgoing, may be opened and inspected for contraband. Mail is read, censored, or reje based on legitimate facility interest of order and security. The juvenile is notified when in outgoing letters are withheld in part or in full.

*Comment:* Juveniles should be permitted uncensored correspondence so long as it poses no the safety and security of the facility, public officials, or the general public and is not being used in the of illegal activities. Case law has defined legal limits. When mail is censored or rejected, the juvenil should be notified of the reasons for the action and provided an opportunity to appeal the decision.

#### 3-JDF-5G-08 (Ref. 2-8384)

143. Written policy, procedure, and practice require that all cash received through the m

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#### for the juvenile in accordance with procedures approved by the parent agency.

*Comment:* The administration should have discretion to control the flow of cash to juveniles. How cash is intercepted and withheld by the facility, it must be in accordance with written procedures t who is responsible for the cash, where it is to be deposited, and the method of return or transfer; juvenile's release or placement.

#### 3-JDF-5G-09 (Ref. 2-8385)

144. Written policy, procedure, and practice require that incoming and outgoing letters a no more than 24 hours, and packages for no more than 48 hours, excluding weel holidays.

*Comment:* Inspection for contraband in letters should take no longer than 24 hours to comple incoming letters should be distributed to juveniles and outgoing letters sent to the post office withi of receipt. Inspection of packages should take no longer that 48 hours to complete; packages distributed or sent to the post office within 48 hours of receipt.

#### Forwarding of Mail

#### 3-JDF-5G-10 (Ref. 2-8393)

145. Written policy, procedure, and practice provide for the forwarding of first class I packages after transfer or release.

*Comment:* All first class letters and packages should be forwarded to juveniles who are transferr facilities or released, provided a forwarding address is available. If a forwarding address is not ava class letters and packages should be returned to the sender. Post office policy and procedure made available to juveniles.

#### Telephone

#### **3-JDF-5G-11** (Ref. 2-8392)

# 146. Written policy, procedure, and practice provide for juvenile access to the telephon and receive personal calls.

*Comment:* Sufficient telephone facilities should be provided to permit reasonable and equitable ac juveniles, except those in reception units and disciplinary confinement. Written procedures should hours of telephone availability, maximum length of calls, and any limitations on telephone calls. facilities should allow for a reasonable amount of privacy. All long distance calls should be made cc

#### Visiting

#### 3-JDF-5G-12 (Ref. 2-8303)

147. Written policy, procedure, and practice grant juveniles the right to receive visits, su to the limitations necessary to maintain facility order and security.

*Comment:* Because strong family and community ties increase the likelihood that the juvenile w after release, visits should be encouraged. Provision should be made for visitation in pleasant su with minimum surveillance to ensure privacy. Arrangements must be made to allow confidential attorneys. No restrictions should be placed on juvenile visitation rights except where the facility ac or designee can provide substantial justification for the restriction.

#### 3-JDF-5G-13 (Ref. 2-8389)

# 148. Written policy, procedure, and practice provide that juvenile visiting facilities perm communication, including opportunity for physical contact.

*Comment:* The degree of informality of juvenile visiting facilities should be consistent with the facil security requirements. The use of devices that preclude physical contact should be avoided instances of substantiated security risk.

#### 3-JDF-5G-14 (Ref. 2-8391)

#### 149. Written policy, procedure, and practice govern special visits.

*Comment:* Special visits may include visits from persons who have come long distances, visits to r juveniles, visits to juveniles in disciplinary status, and visits between juveniles and their attorne policies and procedures should specify the conditions of such visits.

#### 3-JDF-5G-15 (Ref. 2-8390)

150. Written policy, procedure, and practice specify (1) that visitors register on entry into and (2) the circumstances under which visitors are searched and supervised during the

*Comment:* Each visitor should be required to register his/her name, address, and relation to the juventry. Staff members may search visitors and their belongings.

## Section H: Release

**Principle:** The facility provides a structured program to help juveniles make a satisfactory transition upon their detention.

#### **Release Preparation**

#### 3-JDF-5H-02 (Ref. 2-8395)

151. Written procedures for releasing juveniles include but are not limited to the following

- verification of identity;
- verification of release papers;
- completion of release arrangements, including the person or agency to whom the juven released;
- return of personal effects;
- completion of any pending action, such as grievances or claims for damaged or lost posses
- medical screening and arrangements for community follow-up when needed;
- transportation arrangements; and
- instructions on forwarding of mail.

*Comment:* The release process should ensure that all matters relating to the facility are compliatened is to be released to his or her family, the person accepting the juvenile should be ident unescorted release must be verified. If released to another agency, everyone involved should what is to occur with respect to timing, expectations, forwarding of records, and who will co transfer. The party or entity responsible for or having legal custody of the juvenile must also be noti

#### 3-JDF-5H-07 (Ref. New)

152. Written policy, procedure, and practice provide for and govern escorted and unesc

#### leaves into the community.

*Comment:* There should be provision to escort juveniles into the community for needed medical care; to visit ill family members or attend funerals; and to participate in community affairs and/or would have a positive influence on the juvenile. Unescorted or day leaves should be extended for reasons related to the juvenile's planned return to the community and should be consistent with pull

11	NS Juvenile Shelter Care Standards Checklist	Rating 1–5: 1=in compliance; 2= compliance;			e; 2=no
			-		ed; 4=: confirm
A. /	Administration and Management (Part I of <i>JCRF</i> manual) <sup>2</sup>	1	2	3	4
1.	Written policy provides that the facility and its programs are managed by a single administrative officer (3-JCRF-1A-06).				
2.	Facility administrator qualifications include a bachelor's degree in a related discipline and demonstrated ability and leadership (3-JCRF-1A-07).		-		
3.	Written policy provides that new or revised policies and procedures are disseminated to designated staff and volunteers (3-JCRF-1A-13).				
4.	Written policy provides for regular meetings, at least monthly, between the administrator and key staff members (3-JCRF-1A-14).				
5.	Written policy provides that firearms are not permitted in the facility (3-JCRF-1A-22).				
6.	The facility has written fiscal policies and procedures adopted by the governing authority that meet minimum requirements (3-JCRF-1B-02).				
7.	Written policy provides that any financial transactions between juveniles, staff, and others are approved by the administrator (3-JCRF-1B-17).				
8.	Written policy prohibits sexual harassment (3-JCRF-1C-04).				
9.	Written policy specifies support for a drug-free workplace for all employees and includes certain minimum principles (3-JCRF-1C-05).	-			
10.	Written policy provides that there are written job descriptions and qualifications for all positions in the facility (3-JCRF-1C-06).				
11.	A criminal record check is conducted on all new employees, according to state and federal statutes (3-JCRF-1C-10).				
12.	Written policy provides that employees who work with juveniles receive a physical examination (3-JCRF-1C-11).				
13.	Written policy provides that all personnel working with juveniles are informed and agree in writing to confidentiality policies (3-JCRF-1C-17).				
14.	The facility provides initial orientation for all new employees during their first week of employment (3-JCRF-1D-03).				
15.	Written policy provides that all training programs are conducted by qualified trainers in that particular area (3-JCRF-1D-05).				

16.	Written policy provides that administrative, managerial, and professional specialist staff receive 40 hours of training (beyond orientation) during their 1st year and 40 hours a year thereafter (3-JCRF-1D-09).	
17.	Written policy provides that all juvenile careworkers receive an additional 120 hours of training during their 1st year and 40 hours a year thereafter (3-JCRF-1D-10).	
18.	Written policy provides that all support employees with regular or daily contact with juveniles receive 40 hours of training (beyond orientation) during their 1st year and 40 hours a year thereafter (3-JCRF-1D-11).	

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(table continued from previous page)

19.	All part-time staff, volunteers, and contractors receive formal orientation appropriate to their assignments, with training as needed (3-JCRF-1D-13).				
20.	Written policy governs case record management, to include several minimum areas (3-JCRF-1E-01).				
21.	Written policy provides that a record is maintained for each juvenile that includes several minimum components (3-JCRF-1E-02).				
	NS Juvenile Shelter Care Standards Checklist	1=ir	n com	ing 1 plianc npliar	e; 2=n
			-		ted; 4= confirr
A. /	Administration and Management—Cont.	1	2	3	4
22.	Written policy provides for the auditing of juvenile records at least monthly (3-JCRF-1E-03).				-
23.	Written policy provides that appropriate safeguards exist to minimize the possibility of theft, loss, or destruction of records (3-JCRF-1E-05).				
24.	Written policy provides that an updated case file is transferred along with a juvenile either simultaneously or within 72 hours (3-JCRF-1E-06).				
25.	Written policy provides that records are safeguarded from unauthorized or improper disclosure (3-JCRF-1E-07).				
26.	Written policy governs the voluntary participation of juveniles in non-medical, nonpharmaceutical, and noncosmetic research (3-JCRF-1F-09).				
27.	A staff member is responsible for supervising citizen involvement and volunteer service programs that benefit juveniles (3-JCRF-1G-01).				
28.	Volunteers agree in writing to honor facility policies, particularly those relating to the security and confidentiality of information (3-JCRF-1G-05).				
29.	Written policy provides that all volunteers complete an appropriate, orientation and/or training program before being assigned (3-JCRF-1G-07).				
30.	Written policy specifies that volunteers may perform professional services only when they are certified or licensed to do so (3-JCRF-1G-08).		,		
<b>B</b> .	Physical Plant (Part II of <i>JCRF</i> manual)	1	2	3	4
31.	The facility conforms to all applicable state and local building codes (3-JCRF-2A-01).				-

32.	Exits in the facility comply with state or local fire authorities or the authority having jurisdiction (3-JCRF-2A-03).					
33.	The number of juveniles does not exceed the facility's rated bed capacity (3-JCRF-2B-03).					
34.	Each sleeping room complies with minimum requirements for privacy, comfort, light, space, and temperature (3-JCRF-2C-01).				·	
35.	Living rooms with space for varied activities are available (3-JCRF-2C-02).					
36.	Written policy provides that the facility permits juveniles to decorate their living and sleeping quarters with personal possessions (3-JCRF-2C-03).					
37.	The facility has, at minimum, one operable toilet for every eight juveniles (3-JCRF-2C-04).					
38.	The facility has, at minimum, one operable shower or bathing facility with hot and cold running water for every eight juveniles (3-JCRF-2C-05).					
39.	The facility has, at minimum, one operable wash basin with hot and cold running water for every eight juveniles (3-JCRF-2C-06).					
40.	Written policy provides that juveniles with disabilities are housed in a safe and secure manner (3-JCRF-2C-08).					
41.	Written policy provides that all sleeping quarters in the facility are well-lighted and properly ventilated (3-JCRF-2D-01).					
42.	Temperatures in indoor living and work areas are appropriate to summer and winter comfort zones (3-JCRF-2D-02).	-				
43.	Adequate space and furnishings to accommodate activities, such as group meetings of the juveniles, are provided in the facility (3-JCRF-2E-01).					
44.	The facility provides adequate private counseling space (3-JCRF-2E-02).					
45.	Written policy provides for adequate and appropriate areas for visitation and for recreation programs (3-JCRF-2E-03).					
46.	Adequate dining space is provided for the juveniles (3-JCRF-2E-04).					
	NS Juvenile Shelter Care Standards Checklist		o com co	plian mplia	-	
			-		oted; 4= =confirr	
В.	Physical Plant—Cont. (Part II of <i>JCRF</i> manual)	1	2	3	4	
47.	When the facility has a kitchen, the kitchen, dining, and food storage areas are properly ventilated, furnished, and cleaned (3-JCRF-2E-05).		×			
48.	The facility has adequate space for janitorial supplies (3-JCRF-2E-07).					
49.	Space is provided to store and issue clothing, bedding, cleaning supplies, and other items required for daily operations (3-JCRF-2E-08).					
50.	Adequate space is provided for storing the personal property of juveniles (3-JCRF-2E-09).					

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51.	The facility has controls to keep juveniles safely within the facility and to prevent unauthorized access by the general public (3-JCRF-2G-01).				
C.	Facility Operations (part III of <i>JCRF</i> manual)	1	2	3	4
52.	Written policy limits physical force to self-protection, protection of juvenile or others, and prevention of property damage and escape (3-JCRF-3A-02).				
53.	Written policy provides that at least one staff person is readily available 24 hours a day, and is responsive to juveniles' needs (3-JCRF-3A-03).				
54.	Written policy provides that the staffing pattern concentrates staff when most juveniles are in the facility (3-JCRF-3A-04).				
55.	Written policy provides that no juvenile or group of juveniles is in a position of control or authority over other juveniles (3-JCRF-3A-05).				
56.	Written policy requires staff to keep a permanent log and to prepare shift reports that record both routine and unusual occurrences (3-JCRF-3A-06).				
57.	Written policy provides for the detection and reporting of absconders (3-JCRF- 3A-08).				
58.	Written policy provides that staff monitor the movement of juveniles into and out of the facility (3-JCRF-3A-09).				
59.	Written policy provides that juveniles and adults not share sleeping rooms (3-JCRF-3A-10).				
60.	Written policy provides that male and female juveniles do not occupy the same sleeping rooms (3-JCRF-3A-11).				
61.	Written policy provides for searches to control contraband and its disposition at a level keeping with security needs (3-JCRF-3A-12).				
62.	Written policy governs the control and use of tools, equipment, and keys (3-JCRF-3A-13).				
63.	The facility complies with the regulations of the state or local fire safety authority, whichever has primary jurisdiction (3-JCRF-3B-01).				
64.	Written policy specifies fire prevention regulations and practices to ensure the safety of staff, juveniles, and visitors (3-JCRF-3B-02).				
65.	Written policy provides that the specifications for selecting and purchasing facility furnishings meet fire safety requirements (3-JCRF-3B-03).			•	
66.	Written policy provides that where smoking is permitted, noncombustible receptacles are available throughout living quarters (3-JCRF-3B-04).		- - -		
67.	Written policy governs the control and use of all flammable, toxic, and caustic materials (3-JCRF-3B-05).	-			
68.	The facility has a written evacuation plan for fire or major emergency that is certified by an independent outside fire safety inspector (3-JCRF-3B-06).				
69.	Written policy provides that fire drills are conducted at least monthly (3-JCRF- 3B-07).				
70.	Written emergency plans are disseminated to appropriate local authorities (3-JCRF-3B-08).				
			Rat	ing 1	-5:

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# **INS Juvenile Shelter Care Standards Checklist**

1=in compliance; 2=n( compliance;

3= exception noted; 4= information; 5=confirm

C. I	Facility Operations—Cont. (Part III of <i>JCRF</i> manual)	1	2	3	4
<b>71.</b>	Written policy provides that all facility personnel are trained in implementing written emergency plans (3-JCRF-3B-09).			-	
72.	The facility has a fire alarm system and an automatic detection system approved by the authority having jurisdiction (3-JCRF-3B-10).				
73.	For programs providing mass-transport vehicles, written policy requires a safety inspection, at least annually, by qualified persons (3-JCRF-3B-11).				
74.	A written plan provides for continuous facility operation in the event of employee work stoppage or other job action (3-JCRF-3B-12).				
75.	Written policy provides that there is a written set of disciplinary regulations governing juvenile rule violations (3-JCRF-3C-01).				
76.	Written policy provides that all program rules and regulations are posted in an obvious place or are readily accessible in a handbook (3-JCRF-3C-02).		_		
77.	Written policy ensures that room restriction does not exceed 8 hours without review and administrative authorization (3-JCRF-3C-11).				
78.	Written policy ensures that the reasons for imposing restrictions or suspending privileges are discussed with the juvenile, who is given a chance to explain (3-JCRF-3C-12).		-		
79.	Written policy provides that staff make visual and verbal contact with room- restricted juveniles at least every 30 minutes (3-JCRF-3C-13).				
80.	Written policy provides that staff record, date, and sign all instances of room and facility restriction and privilege suspension (3-JCRF-3C-14).				
81.	Written policy ensures a juvenile's right to court access (3-JCRF-3D-01).				
82.	Written policy ensures and assists juvenile access to counsel and their authorized representatives (3-JCRF-3D-02).				
83.	Written policy provides that decisions about program access, work assignments, etc., disregard race, religion, national origin, sex (3-JCRF-3D-03).				
84.	Written policy protects juveniles from corporal or other punishment that humiliates, abuses, or interrupts daily living functions (3-JCRF-3D-04).				
85.	Written policy provides for the reporting of all instances of child abuse or neglect consistent with appropriate state or local laws (3-JCRF-3D-05).		].		
86.	Written policy specifies the personal property that juveniles can keep in their possession and governs its control and safeguarding (3-JCRF-3D-06).				
87.	Written policy provides for a grievance and appeal process (3-JCRF-3D-07).				
D.	Facility Services (Part IV of <i>JCRF</i> manual)	1	2	3	4
88.	A nutritionist, dietitian, or physician approves the menu and annually approves				

the	nutritional value of the food served (3-JCRF-4A-02).			, i	
89.	Written policy provides that food service staff plan menus that they largely follow, giving attention to appearance and palatability (3-JCRF-4A-03).				
90.	There is a single menu for staff and juveniles (3-JCRF-4A-04).				
91.	Written policy provides for special diets as prescribed by appropriate medical or dental personnel (3-JCRF-4A-05).				
92.	Written policy provides for special diets for juveniles whose religious beliefs require adherence to religious dietary laws (3-JCRF-4A-06).		-		
93.	Food service staff complies with all sanitation and health codes enacted by state or local authorities (3-JCRF-4A-07).				
94.	Written policy provides for weekly inspections of food service areas, sanitary food storage, and daily temperature checks (3-JCRF-4A-08).				
ł	NS Juvenile Shelter Care Standards Checklist	1=ir	n com	ing 1 olianco nplian	ə; 2=ne
•			-		ted; 4= confirm
<b>D</b> .	Facility Services—Cont. (Part IV of <i>JCRF</i> manual)	1	2	3	4
95.	Written policy provides that staff members supervise juveniles during meals (3-JCRF-4A-09).				
96.	Written policy requires that at least three meals (of which two are hot) be served at regular meal times during each 24-hour period, with no more than 14 hours between the evening meal and breakfast (3-JCRF-4A-10).				
97. <sub>.</sub>	The facility complies with the sanitation and health codes of the local and/or state jurisdiction (3-JCRF-4B-02).				
98.	Written policy provides for vermin and pest control and trash and garbage removal (3-JCRF-4B-03).		-		
99.	An independent, outside source has approved the institution's potable water source and supply (3-JCRF-4B-04).				
100	Written policy provides that a housekeeping and maintenance plan is in effect to ensure a clean facility that is in good repair (3-JCRF-4B-05).			•	
101	Juveniles are given the opportunity to have clean clothing (3-JCRF-4B-06).				
102	. The facility provides for the thorough cleaning and disinfecting of juvenile personal clothing before storage or wear (3-JCRF-4B-07).				
103	. Written policy provides for the issue of suitable clean bedding and linen,		1		

- including sheets, pillow cases, mattress, and blankets (3-JCRF-4B-08).
  104. Written policy requires the ready availability to juveniles of articles necessary for proper personal hygiene (3-JCRF-4B-09).
- 105. Written policy provides that the facility has a formal agreement with a designated health authority to provide health care services (3-JCRF-4C-01).

120.		L	1.		
-	Written policy provides that persons injured in an incident receive immediate medical examination and treatment (3-JCRF-4C-17).		-		
119.	The facility has authoritatively approved first aid equipment available at all times (3-JCRF-4C-16).				
D. F	acility Services—Cont. (Part IV of <i>JCRF</i> manual)	1	2	3	4
			kcepti rmatic		
IN	IS Juvenile Shelter Care Standards Checklist	1=ir	i comj	ing 1 olianc nplian	e; <b>2</b> =
118.	Written policy provides that careworker staff and other personnel are trained to respond to health emergencies within 4 minutes (3-JCRF-4C-15).				<b>.</b>
	Written policy provides for 24-hour emergency medical, dental, and mental health care services as outlined in a detailed written plan (3-JCRF-4C-14).				
	Dental care is provided to each juvenile under the direction and supervision of a dentist licensed in the state (3-JCRF-4C-13).				
	Written policy provides for medical examination of any employee or juvenile suspected of having a communicable disease (3-JCRF-4C-12).		1		
	Written policy provides for the collection, recording, and review of health appraisal data to identify each juvenile's health care needs (3-JCRF-4C-11).				
	Written policy requires medical, dental, and mental health screening by qualified health care personnel on all juveniles (3-JCRF-4C-09).				
112.	Written policy provides that the program's health care plan adheres to state and federal rules for storage and distribution of medicines (3-JCRF-4C-08).				
111.	When facilities do not have full-time, qualified, health personnel, a health- trained staff member coordinates health services delivery (3-JCRF-4C-07).				
110.	A suicide prevention/intervention program is reviewed and approved by a qualified medical or mental health professional (3-JCRF-4C-06).		۰.		
109.	Written policy specifies the provision of mental health services to juveniles (3- JCRF-4C-05).				
108.	Written policy provides that treatment by nontraditional health care personnel is performed under authorized order or standing (3-JCRF-4C-04).				
	Appropriate state and federal licensure and other requirements/restrictions apply to providers of health care services to juveniles (3-JCRF-4C-03).				

			Rating 1-5:
	blicy provides for indoor and outdoor recreational and leisure time niles (3-JCRF-5E-01).		
	olicy provides that the use of work does not interfere with nd treatment programs (3-JCRF-5D-05).		
	blicy provides that educational, vocational, work, and treatment its are accepted by community agencies (3-JCRF-5D-04).		
1 .	blicy shows compliance with laws pertaining to individual special ns before juveniles are placed or removed (3-JCRF-5D-03).		
	ducation programs are available to meet the needs of special dents as defined in public law (3-JCRF-5D-02).		
f '	licy provides for coordination and continuity between educational, ad work programs (3-JCRF-5D-01).		
	licy provides that staff members are available to counsel juveniles st, with provision for emergencies (3-JCRF-5C-03).		
	licy provides that each juvenile is assigned a facility staff member ith and counsels him or her (3-JCRF-5C-02).		
Ł	anguage or literacy problem can cause misunderstanding of rules f must provide assistance to the juvenile (3-JCRF-5B-08).		
	licy provides that new juveniles receive written orientation materials ations in their own languages (3-JCRF-5A-13).		
	y provides or arranges for a variety of services, such as food, unseling, recreation, transportation, etc. (3-JCRF-5A-12).		
•	licy provides that the facility not discriminate on the basis of race, nal origin, gender, or disability (3-JCRF-5A-09).		
•	nission, staff discuss with the juvenile program goals, available s, and possible disciplinary actions (3-JCRF-5A-07).		
	licy provides that the facility inform a referring facility as to why a uvenile is not accepted into the program (3-JCRF-5A-05).		_
128. The agen admitted (3-J	cy records basic information, as outlined, on each juvenile to be CRF-5A-03).		
	y has clearly defined written policies, procedures, and practices mission (3-JCRF-5A-01).		
E. Juvenile Se	vices (Part V of <i>JCRF</i> Manual)	1	2 3 4
	erred juveniles, summaries or copies of the medical history record to the receiving facility prior to or at arrival (3-JCRF-4C-29).		
125. Juveniles' JCRF-4C-28)	health record files contain the required forms and information (3-		
•	licy provides that juveniles' parents/guardians are promptly notified ious illness, surgery, injury, or death (3-JCRF-4C-27).		<b></b>
	plicy prohibits the use of juveniles for medical, pharmaceutical, or eriments (3-JCRF-4C-26).		

# **INS Juvenile Shelter Care Standards Checklist**

1=in compliance; 2=n: compliance;

3= exception noted; 4= information; 5=confirm

E. Juvenile Services—Cont. (Part V of <i>JCRF</i> manual)	1	2	3	4
143. Written policy provides that juveniles have the opportunity to participate in practices of their religious faiths (3-JCRF-5F-01).				•
144. Written policy provides that indigent juveniles receive a specified postage allowance to maintain community ties (3-JCRF-5G-01).				
145. Written policy governs juvenile access to publications (3-JCRF-5G-02).				
146. Written policy provides that juveniles' mail, both incoming and outgoing, may be opened and inspected for contraband (3-JCRF-5G-03).				
147. Written policy provides for the forwarding of first class letters and packages after transfer or release (3-JCRF-5G-04).				
148. Written policy provides for juvenile access to a telephone to make and receive personal calls (3-JCRF-5G-06).				
149. Written policy allows juveniles to receive approved visitors, except where a threat to juvenile safety or program security is evidenced (3-JCRF-5G-06).				
150. Written policy provides for special visits (3-JCRF-5G-07).				
151. Written procedures for releasing juveniles include several verification processes and other checks (3-JDF-5H-02).				
152. Written policy provides for and governs escorted and unescorted day leaves into the community (3-JDF-5H-07).				

# Special Instructions for Supplemental Form G-324b Service Contract Facility Inspection Checklist for INS Juvenile Shelter Care Facilities

This packet contains Form G-324a, the "Service Contract Facility Inspection Report," which includes instructions for completing the report, a checklist for inspecting adult facilities, an inspection certification page, and Supplemental Form G-324b (4/98).

When conducting inspections of juvenile residential shelter facilities, please replace page 2 of Form G-324a—the checklist used for inspecting adult facilities—with Supplemental Form G-324b. These attached pages comprise the itemized checklist to be used for evaluating juvenile shelter care facilities.

# Minimum Standards for Immigration and Naturalization Service Juvenile Shelter Care Facilities<sup>3</sup>

# Part I. Administration and Management Section A: General Administration

**Principle:** A written body of policy and procedures establishes the facility's goals, objectives, and standa procedures and establishes a system of regular review.

#### Qualifications

3-JCRF-1A-06 (Ref. 2-6005)

1. Written policy, procedure, and practice provide that the facility and its programs are m a single administrative officer.

Comment: None.

3-JCRF-1A-07 (Ref. 2-6052)

2. The qualifications for the position of facility administrator include, at a minimum, a degree in an appropriate discipline and demonstrated administrative ability and leade degree requirement may be satisfied by completing a career development program that incl related experience, training, or college credits at a level of achievement equivalent to the degree.

*Comment:* Establishing high qualifications ensures that only experienced individuals are rec employed. It is the facility's responsibility to see that potential administrators receive the required ec

#### **Policy and Procedure Manuals**

#### 3-JCRF-1A-13 (Ref. New)

3. Written policy, procedure, and practice provide that new or revised policies and procedisseminated to designated staff and volunteers.

*Comment:* Dissemination of policies and procedures increases the effectiveness of th communication system.

Channels of Communication

#### 3-JCRF-1A-14 (Ref. New)

4. Written policy, procedure, and practice provide for regular meetings, at least monthly the administrator and key staff members.

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*Comment:* Regular channels of communication are necessary for delegating authority, responsibility, supervising work, and coordinating efforts.

#### Firearms

3-JCRF-1A-22 (Ref. 2-6208)

5. Written policy, procedure, and practice provide that firearms are not permitted in the factor Comment: None.

## **Section B: Fiscal Management**

**Principle:** A written body of policy and procedures establishes the facility's fiscal planning, budgeting, and procedures and provides a system of regular review.

#### **Fiscal Control**

#### 3-JCRF-1B-02 (Ref. 2-6033)

6. The facility has written fiscal policies and procedures adopted by the governing including, at a minimum, the following: internal controls, petty cash, bonding, signatu on checks, juvenile funds, and employee expense reimbursements.

Comment: None.

#### Juvenile Funds

#### 3-JCRF-1B-17 (Ref. New)

7. Written policy, procedure, and practice provide that any financial transactions permitte juveniles, juveniles and staff, or juveniles and volunteers must be approved by t administrator.

Comment: Uncontrolled financial transactions between juveniles and juveniles and staff can for activities.

#### Section C: Personnel

**Principle:** A written body of policy and procedures establishes the facility's staffing, recruiting, promotion, benefit: procedures for employees.

#### **Sexual Harassment**

#### 3-JCRF-1C-04 (Ref. New)

#### 8. Written policy, procedure, and practice prohibit sexual harassment.

*Comment:* Facility administrators should have as their objective the creation of a workplace that i all forms of discrimination, including sexual harassment. Policy clearly indicates that sexual h either explicit or implicit, is strictly prohibited. Employees and agents of the facility, including contractors, and vendors, must be advised that they are subject to disciplinary action, including dis termination of contracts and/or services, if found guilty of sexual harassment charges brought by or juveniles.

#### **Drug-free Workplace**

#### 3-JCRF-1C-05 (Ref. 2-6055-1)

- 9. There is written policy and procedure that specifies support for a drug-free workpl employees. This policy, which is reviewed annually, includes, at a minimum, the following:
  - prohibition of the use of illegal drugs;
  - prohibition of possession of any illegal drug, except in the performance of official duties;
  - procedures to be used to ensure compliance;
  - opportunities available for treatment and/or counseling for drug abuse; and
  - penalties for violation of the policy.

Comment: None.

#### Staffing Requirements

#### 3-JCRF-1C-06 (Ref. 2-6041)

10. Written policy, procedure, and practice provide that there are written job description qualifications for all positions in the facility. Each job description includes, at a mir following: job title, responsibilities of the position, required minimum experience, and education

*Comment:* The job description can be a useful tool in evaluating employee performance. It can a the employee with clarification of the position's duties and responsibilities.

#### Criminal Record Check

#### 3-JCRF-1C-10 (Ref. New)

11. A criminal record check is conducted on all new employees in accordance with state a statutes.

*Comment:* The facility administrator should know of any criminal conviction that could directly employee's job performance.

#### Physical Examination

#### 3-JCRF-1C-11 (Ref. New)

12. Written policy, procedure, and practice provide that employees who work with juvenil a physical examination.

*Comment:* Staff whose responsibilities include supervision or regular direct contact with juveniles physical examinations to protect their health and ensure that they can carry out their assignments. The basic health status of all employees should be evaluated against the specific requirement assignments. Physical examination and screening procedures may be established by the appropriation authority, if there are such applicable laws and regulations.

#### Confidentiality of Information

3-JCRF-1C-17 (Ref. New)
13. Written policy, procedure, and practice provide that employees, consultants, an personnel who work with juveniles are informed in writing about the facility's p confidentiality of information and agree in writing to abide by them.

*Comment:* The written policies should specify what types of information are confidential between juvenile, what types may be shared with other facility personnel, and what types can be comm persons outside the facility.

## **Section D: Training and Staff Development**

**Principle:** A written body of policy and procedure establishes the facility's training and staff development prograt training requirements for all categories of personnel.

#### **Orientation/Training**

#### 3-JCRF-1D-03 (Ref. 2-6057)

14. The facility provides initial orientation for all new employees during their firs employment. This orientation/training includes, at a minimum, the following: a historical per the facility, facility goals and objectives, program rules and regulations, job responsibilities, policies, juvenile supervision, and report preparation. The employee signs and dates a indicating that orientation has been received.

*Comment:* Supervisory personnel should provide orientation for all newly employed personnel to them with facility policies and procedures.

#### Training Resources

#### 3-JCRF-1D-05 (Ref. 2-6059)

15. Written policy, procedure, and practice provide that all training programs are pre persons who are qualified in the areas in which they conduct training.

Comment: None.

Administrative Staff

#### 3-JCRF-1D-09 (Ref. 2-6063)

16. Written policy, procedure, and practice provide that all administrative, manag professional specialist staff receive 40 hours of training in addition to orientation train the first year of employment and 40 hours of training each year thereafter. At a mir training covers the following areas: general management, labor law, employee-managemer the juvenile justice system, and relationships with other service agencies.

Comment: None.

#### Juvenile Careworkers

#### 3-JCRF-1D-10 (Ref. 2-6062)

17. Written policy, procedure, and practice provide that all juvenile careworkers r additional 120 hours of training during their first year of employment and 40 hours each subsequent year. At a minimum, this training covers the following areas:

- signs of child abuse;
- security procedures;
- supervision of juveniles;
- signs of suicide risks;
- suicide precautions;
- use-of-force regulations and restraint techniques;
- report writing;
- juvenile rules and regulations;
- rights and responsibilities of juveniles;
- fire and emergency procedures;
- safety procedures;
- key control;
- interpersonal relations;
- social/cultural lifestyles of the juvenile population;
- communication skills;
- first aid/cardiopulmonary resuscitation (CPR);
- counseling techniques;
- crisis intervention;
- legal issues; and
- sexual harassment.

*Comment:* Since the duties of juvenile careworkers frequently involve most facility operations, the should be comprehensive. Ongoing training during subsequent years of employment enables en sharpen skills and keep abreast of changes in operational procedures. **Support Staff** 

#### 3-JCRF-1D-11 (Ref. 2-6063-1)

18. Written policy, procedure, and practice provide that all support employees who have daily contact with juveniles receive 40 hours of training, in addition to orientation traini their first year of employment and 40 hours of training each year thereafter.

*Comment:* Food service employees, industrial supervisors, and other support personnel whose wc day-to-day contact with juveniles should receive basic training in juvenile supervision and security specialized training in their field as it relates to the facility setting. These individuals should be famil policies and procedures of the facility, along with the basic rules of juvenile supervision and securit training during subsequent years of employment enables employees to sharpen skills and keep changes in operational procedures.

#### Part-time Staff and Volunteers

#### 3-JCRF-1D-13 (Ref. 2-6063-3)

19. All part-time staff, volunteers, and contract personnel receive formal orientation app their assignments and additional training as needed.

Comment: Part-time staff should receive orientation to facility rules and security and operational pro

### **Section E: Juvenile Records**

**Principle:** A written body of policy and procedures establishes the facility's management of case records, inclucright of access, and release of information.

#### **Juvenile Records**

#### **3-JCRF-1E-01** (Ref. 2-6076)

20. Written policy, procedure, and practice govern case record management, inclue minimum, the following areas: the establishment, use, and content of juvenile record privacy; secure placement and preservation of records; and schedule for retiring or e inactive records. The policies and procedures are reviewed annually.

*Comment:* An orderly and timely system for recording, maintaining, and using data about juvenile: the efficiency and effectiveness of program and service delivery and the transfer of information tc and release authorities. The policy should cover juveniles' access to their files.

According to the *Flores* Agreement, Minimum Standards for Licensed Programs (Exhibit 1-F), tl maintains adequate records and makes regular reports as required by the INS that permit the INS and enforce this order and other requirements and standards, as determined to be in the juve interests.

#### 3-JCRF-1E-02 (Ref. 2-6077)

## 21. Written policy, procedure, and practice provide that a record is maintained for each ju includes, at a minimum, the following information:

- initial intake information form;
- case information from referral source, if available;
- case history/social history;
- medical record, when available;
- individual plan or program;
- signed release of information forms;
- evaluation and progress reports;
- current employment data;
- program rules and disciplinary policy, signed by juvenile;

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## Immigration Information

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- documented legal authority to accept juvenile;
- grievance and disciplinary record;
- referrals to other agencies; and
- final discharge report.

*Comment:* The record is a composite report including background information, ongoing progress r current information. Any staff member should be able to obtain clear and concise knowledge juvenile and his or her progress through the facility record.

#### 3-JCRF-1E-03 (Ref. 2-6080)

## 22. Written policy, procedure, and practice provide for the auditing of juvenile recorc monthly.

*Comment:* All records must be reviewed on a regular basis by staff to ensure that appropriate ar material is being entered. Policy must designate the persons who may have access to these record

#### 3-JCRF-1E-05 (Ref. 2-6079)

23. Written policy, procedure, and practice provide that appropriate safeguards exist to the possibility of theft, loss, or destruction of records.

*Comment:* All records should be maintained in a secure location, preferably in an office area that h staff coverage. Theft, loss, or destruction of records represents a potentially serious setback to th and often to the juvenile.

#### Transfer of Records

3-JCRF-1E-06 (Ref. New)

24. Written policy, procedure, and practice provide that an updated case file for an transferred from one facility to another is transferred simultaneously or, at the latest hours.

*Comment:* Continuity of programming for juveniles transferred from other facilities requires that sta benefit of a complete, cumulative case record as soon as possible.

#### Confidentiality

#### 3-JCRF-1E-07 (Ref. 2-6081)

25. Written policy, procedure, and practice provide that records are safeguarded from un and improper disclosure. Manual records are marked "confidential." Written policy and provide that when any part of the information system is computerized, security ensures confide *Comment:* A juvenile's constitutional right to privacy can be violated if records are improperly dis The facility should establish procedures to limit access to records to persons and public agencie: both a "need to know" and a "right to know" and can demonstrate that access to such information is for juvenile justice purposes. Written guidelines should regulate juvenile access to records.

#### **Juvenile Participation**

#### 3-JCRF-1F-09 (Ref. New)

26. Written policy, procedure, and practice govern the voluntary participation of ju nonmedical, nonpharmaceutical, and noncosmetic research programs.

Comment: None.

## **Section G: Citizen Involvement and Volunteers**

**Principle:** A written body of policy and procedure establishes the screening, training, and operating procedures involvement and volunteer program.

#### Program Coordination

#### 3-JCRF-1G-01 (Ref. 2-6212)

27. There is a staff member who is responsible for the supervision of a citizen involve volunteer service program for the benefit of juveniles.

*Comment:* A citizen involvement and volunteer service program can generate a wide variety of s juveniles during confinement and after releaseCfor example, information on referrals to release pro recreational and cultural activities in the community. The staff member responsible for the progra full-time or part-time, and the positions may be filled by volunteer or contract personnel. The 1 person should have or receive appropriate training.

#### **Screening and Selection**

#### 3-JCRF-1G-05 (Ref. New)

28. Volunteers agree in writing to abide by facility policies, particularly those relating to the and confidentiality of information.

*Comment:* Confidentiality of records and of other privileged information is critical. The facility show written policies and procedures specifying that volunteers respect all facility policies.

#### **Orientation and Training**

#### 3-JCRF-1G-07 (Ref. New)

29. Written policy, procedure, and practice provide that each volunteer completes an aj documented orientation and/or training program prior to assignment.

Comment: None.

#### Offer of Professional Services

#### 3-JCRF-1G-08 (Ref. 2-6213)

30. Written policy specifies that volunteers may perform professional services only whe certified or licensed to do so.

## Comment: None. Part II. Physical Plant Section A: Building and Safety Codes

**Principle:** Compliance with professional zoning, building, and fire safety codes helps to ensure the safety of all put the facility.

#### Building Codes

3-JCRF-2A-01 (Ref. 2-6086)

#### Mandatory

31. The facility conforms to all applicable state and local building codes.

*Comment:* Often a state or local jurisdiction will license a residential facility, thereby indicating its with all building codes. In those cases when a license is not issued, letters or certificates of com acceptable. If the facility is not subject to local (city and/or county) building codes, state codes will to the facility.

#### **Fire Safety Codes**

3-JCRF-2A-03 (Ref. 2-6118)

#### Mandatory

32. Exits in the facility are in compliance with state or local fire authorities or the authorities jurisdiction.

*Comment:* Battery-operated electric lights, portable lamps, or lanterns should be used for primary of exits. Electric battery-operated lighting may be used as an emergency source where normal I failed, as defined by the current edition of the National Fire Protection Association's *Life Safety Coc* 

### Section B: Size, Location, and Organization

**Principle:** The facility size and design encourage flexibility, creativity, and innovation in meeting the concerns programming, safety, and quality of life.

#### **Rated Capacity**

#### 3-JCRF-2B-03 (Ref. New)

33. The number of juveniles does not exceed the facility's rated bed capacity.

*Comment:* Rated bed capacity is considered to be the original design, plus or minus capacities resulting from building additions, reductions, or revisions.

## Section C: Juvenile Housing

**Principle:** Juvenile housing areas are the foundation of facility living and must promote the safety and well-t juveniles and staff. The facility must approximate regular home and living conditions in its appearance.

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#### **Sleeping Areas**

3-JCRF-2C-01 (Ref. New)

#### 34. Each sleeping room has, at a minimum, the following:

- some degree of privacy for the juvenile;
- 35 square feet of unencumbered space per occupantCsleeping area partitions are require than four people are in one sleeping area;
- access to toilets and a wash basin with hot and cold running water 24 hours a day;
- a bed, mattress, pillow, desk, chair or stool, and adequate storage space;
- natural light; and
- temperatures that are appropriate to summer and winter comfort zones.

"Unencumbered space" is usable space that is not encumbered by furnishings or fixtures. A dimension of the unencumbered space is no less than 7 feet. All fixtures must be in operational

*Comment:* Natural lighting should be available either by room windows to the exterior or from a sc 20 feet of the room. The bed should be elevated from the floor and have a clean, covered ma blankets, as needed.

According to the *Flores* Agreement (Exhibit 1-A.12), a reasonable right to privacy includes the juvenile to (a) wear his or her own clothes, when available; (b) retain a private space in the resider group, or foster home for the storage of personal belongings; (c) talk privately on the phone, as p house rules and regulations; (d) visit privately with guests, as permitted by the house rules and 1 and (e) receive and send uncensored mail unless there is a reasonable belief that the ma contraband.

#### Dayrooms

3-JCRF-2C-02 (Ref. New)

35. Living rooms with space for varied activities are available.

Comment: None.

#### Furnishings

#### 3-JCRF-2C-03 (Ref. 2-6097)

36. Written policy, procedure, and practice provide that the facility permits juveniles to their living and sleeping quarters with personal possessions. Regulations concerning the available to all juveniles and staff. The rules are reviewed annually and revised, if indicated.

Comment: None.

#### Toilets

3-JCRF-2C-04 (Ref. 2-6092)

37. The facility has, at a minimum, one operable toilet for every eight juveniles. Urine substituted for up to one-half of the toilets in all-male facilities.

Comment: None.

#### Showers

3-JCRF-2C-05 (Ref. 2-6094)

38. The facility has, at a minimum, one operable shower or bathing facility with hot running water for every eight juveniles. Water temperatures are thermostatically controlled.

Comment: None.

#### Wash Basins

3-JCRF-2C-06 (Ref. 2-6093)

39. The facility has, at a minimum, one operable wash basin with hot and cold running every eight juveniles.

Comment: None.

#### Housing for Disabled Juveniles

#### 3-JCRF-2C-08 (Ref. New)

40. Written policy, procedure, and practice provide that juveniles with disabilities are he manner that provides for their safety and security. Appropriate facility programs and a accessible to disabled juveniles in the facility according to applicable law.

*Comment:* Disabled juveniles should not be isolated because of their conditions.

## **Section D: Environmental Conditions**

**Principle:** Environmental conditions significantly influence the overall effectiveness of facility operations. Standard air quality, temperature, and noise levels are designed to preserve the health and well-being of juveniles and staff r

#### Housing Area

#### 3-JCRF-2D-01 (Ref. 2-6089)

41. Written policy, procedure, and practice provide that all sleeping quarters in the facilit lighted and properly ventilated. Natural lighting should be provided wherever possible. Doc shall be provided by an independent, qualified source that lighting is at least 20 footcandles a and air circulation is at least 15 cubic feet of outside or recirculated filtered air per minute per p

*Comment:* The facility should maintain strict adherence to local health codes requiring proper I ventilation.

#### **Heating and Cooling**

#### 3-JCRF-2D-02 (Ref. New)

42. Temperatures in indoor living and work areas are appropriate to summer and wint zones.

*Comment:* Temperature and humidity should be capable of being mechanically raised or low acceptable comfort level in keeping with the general community standards.

## **Section E: Program and Service Areas**

**Principle:** Adequate space must be provided for the various program and service functions conducted within the fa requirements are best determined by careful assessment of how, when, and how many juveniles use a specific are

#### Program Area

#### 3-JCRF-2E-01 (Ref. 2-6099)

43. Adequate space and furnishings to accommodate activities, such as group meetin juveniles, are provided in the facility.

*Comment:* A room(s) of sufficient size to accommodate group meetings is a necessity. The room(s pleasantly and comfortably furnished.

#### 3-JCRF-2E-02 (Ref. 2-6098)

44. Adequate private counseling space is provided in the facility.

*Comment:* Each facility must have adequately furnished space available to conduct private inte counseling sessions.

#### Visiting

3-JCRF-2E-03 (Ref. 2-6100)

45. Written policy, procedure, and practice provide for adequate and appropriate areas fo and for recreation programs.

*Comment:* An important part of the residential program is providing for relatives and friends juveniles at the facility.

#### Dining

3-JCRF-2E-04 (Ref. New)

46. Adequate dining space is provided for juveniles.

Comment: None.

#### Food Service

3-JCRF-2E-05 (Ref. 2-6128)

47. When the facility has a kitchen, the kitchen, dining, and food storage areas are ventilated, properly furnished, and clean.

Comment: None.

#### Housekeeping

3-JCRF-2E-07 (Ref. New)

48. Adequate space is provided for janitorial supplies, which is accessible to the living a

#### areas.

Comment: None.

#### **Clothing and Supplies**

3-JCRF-2E-08 (Ref. New)

49. Space is provided in the facility to store and issue clothing, bedding, cleaning sur other items required for daily operations.

Comment: None.

Personal Property

3-JCRF-2E-09 (Ref. New)
50. Adequate space is provided for storing the personal property of juveniles.
*Comment:* None.

## Section G: Safety/Security

Principle: The physical plant supports the safe and secure operation of the facility.

#### Juvenile Safety

3-JCRF-2G-01 (Ref. New)

51. The facility is controlled by appropriate means to provide that juveniles remain safely facility and to prevent access by the general public without proper authorization.

*Comment:* The means chosen to ensure controlled access should reflect the facility's needs basec and the degree of security required.

## Part III. Facility Operations Section A: Supervision

**Principle:** The facility uses a combination of supervision, inspection, accountability, and policies and procedure safe and orderly operations.

Use of Force

3-JCRF-3A-02 (Ref. 2-6194)

Mandatory

52. Written policy, procedure, and practice limit the use of physical force to instance protection, protection of the juvenile or others, prevention of property damage, and pre escape, and are in accordance with appropriate statutory authority. In no event is phy justifiable as punishment. A written report is prepared following all uses of force and is subm facility administrator.

3/12/2007

Comment: It is important that records of all use-of-force instances are maintained.

#### Juvenile Careworkers

#### 3-JCRF-3A-03 (Ref. 2-6167)

53. Written policy, procedure, and practice provide that there is at least one staff pers premises 24 hours a day who is readily available and responsive to juvenile needs.

Comment: None.

#### 3-JCRF-3A-04 (Ref. 2-6166)

54. Written policy, procedure, and practice provide that the staffing pattern concentrates most juveniles are in the facility.

*Comment:* Many juveniles who work or attend school during the day are in the facility during the lat and evening. A large number of staff should be available during those hours.

#### 3-JCRF-3A-05 (Ref. 2-6193)

## 55. Written policy, procedure, and practice provide that no juvenile or group of juveni position of control or authority over other juveniles.

*Comment:* Under no circumstances should juveniles be used or allowed to control others. There ar when a supervised system of advanced responsibilities for juveniles may be used.

#### Permanent Log

#### 3-JCRF-3A-06 (Ref. New)

56. Written policy, procedure, and practice require that juvenile careworker staff r permanent log and prepare shift reports that record routine information, emergency and unusual incidents that occur in the facility.

Comment: Adequate supervision of juveniles requires an accurate written reporting system.

#### Accountability

#### 3-JCRF-3A-08 (Ref. 2-6206)

**57.** Written policy, procedure, and practice provide for the detection and reporting of absc *Comment*: Because program participants frequently are persons legally in a custody status, any ur absence or absconding should be considered an absence without leave. The procedure sho prompt determination of the juvenile's absence and timely notification to the facility with jurisdictic juvenile.

#### Juvenile Movement

3-JCRF-3A-09 (Ref. 2-6205)

58. Written policy, procedure, and practice provide that staff monitor the movement of juv and out of the facility.

Comment: The monitoring of juveniles' movement, particularly during the evening and night hours

a protection for juveniles, staff, and the public. Therefore, periodic scrutiny of movement into anc facility is necessary.

#### **Sleeping Rooms**

#### 3-JCRF-3A-10 (Ref. 2-6103)

59. Written policy, procedure, and practice provide that juveniles and adults do not shar rooms.

*Comment:* No children over the age of one, including those of group home parents, should share room with an adult. In emergencies, such as sickness or severe emotional disturbance, the progray authorize exceptions.

#### 3-JCRF-3A-11 (Ref. 2-6102)

60. Written policy, procedure, and practice provide that male and female juveniles do n the same sleeping rooms.

Comment: None.

#### Control of Contraband

#### 3-JCRF-3A-12 (Ref. 2-6204)

61. Written policy, procedure, and practice provide for searches to control contrabat disposition at a level commensurate with security needs. This policy is made available t juveniles. Policy and procedure are reviewed at least annually and updated, if necessary. I searches are not allowed in the facility.

*Comment:* The facility's search plans and procedures may include unannounced and irregu searches of rooms and juveniles.

#### Tools, Equipment, and Keys

#### 3-JCRF-3A-13 (Ref. New)

62. Written policy, procedure, and practice govern the control and use of tools, equip keys.

*Comment:* Tools and utensils should be used in accordance with a prescribed system.

### Section B: Safety and Emergency Procedures

**Principle:** The facility adheres to all applicable safety and fire codes and has the necessary equipment and proced in the event of a major emergency.

#### Fire Safety

3-JCRF-3B-01 (Ref. 2-6111)

Mandatory

63. The facility complies with the regulations of the state or local fire safety authority, has primary jurisdiction over the facility.

*Comment:* Local and state fire codes must be strictly followed to ensure the safety of juveniles Reports of periodic inspections and actions taken should be maintained.

#### 3-JCRF-3B-02 (Ref. 2-6112)

#### Mandatory

64. Written policy, procedure, and practice specify fire prevention regulations and pr ensure the safety of staff, juveniles, and visitors. These include but are not limited to the fo

- provision for an adequate fire protection service;
- a system of fire inspections and testing of equipment at least quarterly;
- an annual inspection by local or state fire officials or other qualified person(s); and
- availability of fire protection equipment at appropriate locations throughout the facility.

*Comment:* Facility personnel should plan and execute all reasonable procedures for the prev prompt control of fire to ensure the safety of all staff, juveniles, and visitors.

#### Flammable, Toxic, and Caustic Materials

#### 3-JCRF-3B-03 (Ref. New)

#### Mandatory

65. Written policy, procedure, and practice provide that the specifications for the sele purchase of facility furnishings meet fire safety performance requirements.

*Comment:* Furnishings, mattresses, cushions, or other items of foamed plastics or rubber (e.g., po polystyrene) can pose a severe hazard due to high smoke production, rapid burning once ignited heat release. Such materials should receive careful fire safety evaluation before purchase or consideration given to the product's flammability and toxicity characteristics. Facility furnishir draperies, curtains, furniture, wastebaskets, decorations, and similar materials that can burn. I apply to all living quarters. The standard requires that specifications be known, if available, at selection.

#### JCRF-3B-04 (Ref. New)

#### Mandatory

66. Written policy, procedure, and practice provide that where smoking is noncombustible receptacles for smoking materials and separate containers for other cc refuse are accessible at locations throughout living quarters. Special containers are p flammable liquids and for rags used with flammable liquids. All receptacles and containers a and cleaned daily.

Comment: None.

#### 3-JCRF-3B-05 (Ref. New)

#### Mandatory

67. Written policy, procedure, and practice govern the control and use of all flammable, caustic materials.

Comment: None.

#### **Emergency Plans**

3-JCRF-3B-06 (Ref. 2-6116)

#### Mandatory

- 68. The facility has a written evacuation plan prepared in the event of a fire or major emer is certified by an independent, outside inspector trained in the application of national codes. The plan is reviewed annually, updated if necessary, and reissued to the local fire The plan includes the following:
  - location of building/room floor plan;
  - use of exit signs and directional arrows for traffic flow;
  - location of publicly posted plan; and
  - monthly drills in all facility locations.

*Comment:* The evacuation plan should also specify routes of evacuation, subsequent dispertemporary housing of juveniles, and provision for medical care or hospital transportation for injure and/or staff. Fire drills should include evacuation of all juveniles. Actual evacuation during c required, although staff supervising such juveniles should be required to perform their roles.

Fire Drills

#### 3-JCRF-3B-07 (Ref. New)

Mandatory

69. Written policy, procedure, and practice provide that fire drills are conducted at least m *Comment:* None.

#### 3-JCRF-3B-08 (Ref. 2-6114)

#### Mandatory

**70.** Written emergency plans are disseminated to appropriate local authorities. Directin location of exits, fire extinguishers, first aid equipment, and other emergency equipment are prefacility.

*Comment:* Dissemination of these plans to local authorities, such as law enforcement, fire depart police, civil defense, etc., will keep them informed of their roles in the event of an emergency. The plans should be posted conspicuously and be readily available to juveniles and employees to as: an emergency, yet attached so as to prevent removal. The emergency plan should include direct location of exits, fire extinguishers, first aid equipment, and other emergency equipment or supplies

#### 3-JCRF-3B-09 (Ref. 2-6115)

Mandatory

71. Written policy, procedure, and practice provide that all facility personnel are train implementation of written emergency plans.

*Comment:* Since the staff must be able to properly execute the plans, a review of the emergency place an essential element of personnel orientation and in-service training.

#### Fire Alarm System

## 3-JCRF-3B-10 (Ref. 2-6117)

- Mandatory
- 72. The facility has a fire alarm system and an automatic detection system that is approauthority having jurisdiction. All system elements are tested on a quarterly basis; ade operation of the systems are approved by a state fire official or other qualified authority annual

*Comment:* Fire and/or smoke identification at the earliest possible moment is critical to fire cont fighting, as well as to the evacuation of staff and juveniles to preclude smoke inhalation and prese health.

#### Safety Inspections

3-JCRF-3B-11 (Ref. New)

#### Mandatory

73. For those programs providing mass-transport vehicles, written policy, procedure, an require, at a minimum, an annual safety inspection by qualified individuals. Docum immediate completion of safety repairs shall be on file.

*Comment:* Bus transportation, whether program-owned, contracted, or local school board operate safely maintained for juvenile, staff, and public safety. Bus inspections may be certified by the liboard transportation department, city/county or state inspection programs, or by a qualified bus using a checklist of safety features including but not limited to brakes, steering, tires, mirrors, doors, etc.

#### **Threats to Security**

#### 3-JCRF-3B-12 (Ref. 2-6119)

74. There is a written plan that provides for continuous facility operation in the event of work stoppage or other job action. Copies of this plan are available to all supervisory per are required to familiarize themselves with its contents.

*Comment:* In the event of mass sick calls, slow-downs, and related acts, a plan should be establis known to all supervisory personnel and includes necessary coverage of facility posts, proc personnel reporting to work, and access to the workplace if there is a picket line.

### **Section C: Rules and Discipline**

**Principle:** The facility's rules of conduct and sanctions and procedures for violations are defined in writing and control to all juveniles and staff. Disciplinary procedures are carried out promptly and with respect for the juveniles.

#### **Rules of Conduct**

#### 3-JCRF-3C-01 (Ref. New)

75. Written policy, procedure, and practice provide that there is a written set of d regulations governing juvenile rule violations. These are reviewed annually and a necessary.

*Comment:* According to the *Flores* Agreement (Exhibit 1-C), program rules and discipline standar consider the range of ages and maturity in the program, and are culturally sensitive to the nee minors.

#### 3-JCRF-3C-02 (Ref. 2-6172)

76. Written policy, procedure, and practice provide that all program rules and regulations to juveniles are conspicuously posted in the facility or included in a handbook that is to all juveniles and staff. When a literacy or communication problem exists, a staff member juvenile in understanding the materials.

#### **Hearing Decisions**

#### **3-JCRF-3C-11** (Ref. 2-6197)

77. Written policy, procedure, and practice ensure that room restriction does not excee without review and administrative authorization. It is used only when the juvenile is da himself/herself or others.

*Comment:* Occasionally, a juvenile may lose control and require restriction. During the restriction, may be denied certain privileges; however, in no instance may regular meals, clothing, sleep, h religious needs, and/or staff assistance be denied.

#### **Basis for Decisions**

3-JCRF-3C-12 (Ref. 2-6198)

78. Written policy, procedure, and practice ensure that before facility restriction or suspension, the reason(s) for the restriction is discussed, and the juvenile has the opp explain the behavior.

Comment: None.

3-JCRF-3C-13 (Ref. 2-6199)

79. Written policy, procedure, and practice provide that during room restriction, visual a contact by staff is made with the juvenile at least every 30 minutes. This contact is repretained by staff. The juvenile assists in determining the end of the restriction period.

*Comment:* During the period of restriction, a staff person should interact with the juvenile in an eff problems and to determine a release time.

#### 3-JCRF-3C-14 (Ref. 2-6202)

80. Written policy, procedure, and practice provide that all instances of room restrictior suspension, and facility restriction are recorded, dated, and signed by staff. The record and signed by a supervisory staff member daily.

Comment: This will assist in ensuring the consistent and proper application of discipline procedures

## Section D: Juvenile Rights

**Principle:** The facility protects the safety and constitutional rights of juveniles and seeks a balance between  $\epsilon$  individual rights and preservation of order.

#### Access to Courts

3-JCRF-3D-01 (Ref. New)

81. Written policy, procedure, and practice ensure the right of juveniles to have access to *Comment:* None.

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#### Access to Counsel

3-JCRF-3D-02 (Ref. New)

82. Written policy, procedure, and practice ensure and facilitate juvenile access to co assist juveniles in making confidential contact with attorneys and their representatives. Such contact includes but is not limited to telephone communications, u correspondence, and visits.

*Comment:* According to the *Flores* Agreement (Exhibit 1-A.14), the program provides legal information regarding the availability of free legal assistance, the right to be represented by convergence to the government, the right to a deportation or exclusion hearing before an immigration the right to apply for political asylum or to request voluntary departure in lieu of deportation. This must be maintained by the facility. If the facility does not have this information, the INS must provide

#### Access to Programs and Services

#### 3-JCRF-3D-03 (Ref. New)

83. Written policy, procedure, and practice provide that program access, work assignn administrative decisions are made without regard to juveniles' race, religion, national sex.

Comment: Juveniles should be ensured equal opportunities to participate in all programs.

#### Protection from Harm

3-JCRF-3D-04 (Ref. 2-6196)

84. Written policy, procedure, and practice provide that juveniles are not subjected to c unusual punishment, humiliation, mental abuse, or punitive interference with the daily of living, such as eating or sleeping.

*Comment:* Any sanctions that may adversely affect a juvenile's health or physical or psychologica are expressly prohibited. Corporal punishment or psychological intimidation should never be practic

The Flores Agreement (Exhibit 1-C) stipulates that juveniles will not be denied regular meals sleep, exercise, medical care, correspondence privileges, or legal assistance.

#### 3-JCRF-3D-05 (Ref. New)

85. Written policy, procedure, and practice provide for the reporting of all instances of c and/or neglect consistent with appropriate state laws or local laws.

*Comment:* Whenever a juvenile reports or staff observe indicators of child abuse and/or neglect procedures for juvenile care and investigation of the allegation. Where appropriate, interagency a pursuant to child abuse should be implemented.

#### **Personal Property**

3-JCRF-3D-06 (Ref. New)

86. Written policy, procedure, and practice specify the personal property juveniles can their possession and govern the control and safeguarding of such property. Person retained in the facility is itemized in a written list that is kept in a permanent file; the juvenile copy listing the property retained for storage.

*Comment:* Personal property should be accurately inventoried and securely stored.

#### **Grievance Procedures**

#### 3-JCRF-3D-07 (Ref. 2-6173)

87. Written policy, procedure, and practice provide for a grievance and appeal pro grievance is transmitted without alteration, interference, or delay to the party responsible for and investigation. A written report as to the final disposition of the grievance should be pre filed.

*Comment:* Juveniles should have the opportunity to express themselves regarding problems they with the program without being subjected to any adverse action. The appeal process should be ir of the specific program activity that is the subject of the grievance, and should have various levels c

## Part IV. Facility Services Section A: Food Service

**Principle:** Meals are nutritionally balanced, well-planned, and prepared and served in a manner that meets governmental health and safety codes.

#### **Dietary Allowances**

3-JCRF-4A-02 (Ref. 2-6120)

Mandatory

88. A nutritionist, dietitian, or physician approves the menu and annually approves the value of the food served.

Comment: None.

#### 3-JCRF-4A-03 (Ref. 2-6122)

89. Written policy, procedure, and practice provide that food service staff develop advance menus and substantially follow the schedule in the planning and preparation of all m flavor, texture, and temperature. Appearance and palatability are taken into consideration.

*Comment:* All menus, including special diets, should be planned, dated, and available for review a week in advance. Notations should be made of any substitutions in the meals actually served, should be of equal nutritional value.

#### Menu Planning

3-JCRF-4A-04 (Ref. 2-6123)90. There is a single menu for staff and juveniles.

Comment: None.

#### **Special Diets**

3-JCRF-4A-05 (Ref. 2-6125)

#### Mandatory

## 91. Written policy, procedure, and practice provide for special diets as prescribed by a medical or dental personnel.

*Comment:* Therapeutic diets should be available upon medical or dental authorization. Specific d be prepared and served to juveniles according to the orders of the treating physician or dentist, or by the responsible health authority official. Medical or dental diet prescriptions should be s<sub>l</sub> complete, furnished in writing to the food service manager, and rewritten monthly. Special diets kept as simple as possible and should conform as closely as possible to the foods served other juve

#### 3-JCRF-4A-06 (Ref. 2-6126)

## 92. Written policy, procedure, and practice provide for special diets for juveniles whose beliefs require adherence to religious dietary laws.

*Comment:* Religious diet prescriptions should be specific and complete, furnished in writing t service manager, and rewritten monthly. Special diets should be kept as simple as possible a conform as closely as possible to the foods served to other juveniles.

#### **Health and Safety Regulations**

#### 3-JCRF-4A-07 (Ref. 2-6121)

- Mandatory
- 93. Food service staff complies with all sanitation and health codes enacted by stat authorities.

*Comment:* All sanitation codes are to be strictly followed to ensure the health and welfare of the Local or state health regulations usually require some type of medical examination and certification preparing food.

#### Inspections

#### 3-JCRF-4A-08 (Ref. New)

#### 94. Written policy, procedure, and practice provide for the following:

- weekly inspection of all food service areas, including dining and food preparation equipment;
- sanitary, temperature-controlled storage facilities for all foods; and
- daily checks of refrigerator and water temperatures.

*Comment:* Appropriate space and equipment should be available for the proper storage and refr food supplies. Dry food supplies are stored in a clean, dry, ventilated room not subject to wastewat or other contamination. The American Dietary Association recommends storage temperatures for be 110° to 0° Fahrenheit and refrigerated storage at 32° to 36° Fahrenheit. However, the require differ under certain conditions. When the requirements vary from the above, laws and/or regulat health authority having jurisdiction prevail.

#### Meal Service

#### 3-JCRF-4A-09 (Ref. New)

95. Written policy, procedure, and practice provide that staff members supervise juveni meals.

Comment: The practice of having staff members present during meals contributes to a mu

experience in the dining area and enhances the relationship between the staff and the popu practice also minimizes food waste, careless serving, and abuse of a juvenile by another juver permits observation and reporting of unusual eating habits of individual juveniles, such as r overeating. The degree and level of supervision may vary based on differential programs.

#### 3-JCRF-4A-10 (Ref. New)

96. Written policy, procedure, and practice require that at least three meals, of which the meals, are provided at regular meal times during each 24-hour period, with no more that between the evening meal and breakfast. Provided basic nutritional goals are met, variatic allowed based on weekend and holiday food service demands.

*Comment:* When juveniles are not routinely absent from the institution for work or other purpose three meals should be provided at regular times during each 24-hour period.

## Section B: Sanitation and Hygiene

**Principle:** The facility's sanitation and hygiene program complies with applicable regulations and standards of goc protect the health and safety of juveniles and staff.

#### Sanitation Inspections

#### 3-JCRF-4B-02 (Ref. 2-6105)

#### Mandatory

**97.** The facility complies with the sanitation and health codes of the local and/or state juris *Comment:* Compliance with sanitation and health codes is vital for the safety and well-being of the Written reports of inspections by state or local authorities should be kept on file as assurance of compliance with these codes. In the event that no local city and/or county codes apply, state prevail. If neither local nor state codes apply, appropriate national codes should be applied to the applicable, OSHA (Office of Safety and Health Administration) standards can be applied.

#### 3-JCRF-4B-03 (Ref. 2-6109)

#### Mandatory

98. Written policy, procedure, and practice provide for vermin and pest control and garbage removal.

Comment: None.

#### Water Supply

#### 3-JCRF-4B-04 (Ref. New)

Mandatory

99. The facility's potable water source and supply, whether self-owned or operated by water department, is approved by an independent, outside source to be in complijurisdictional laws and regulations.

Comment: Safe drinking water is basic to human health and should be provided in any facility operation

Housekeeping

#### 3-JCRF-4B-05 (Ref. 2-6087)

100. Written policy, procedure, and practice provide that a housekeeping and maintenar in effect to ensure that the facility is clean and in good repair. Specific duties and resp should be assigned to staff and juveniles.

*Comment:* Dirt or disrepair, such as large cracks in the plaster, holes in walls and ceilings, cl peeling paint, broken windows, or worn carpeting are not acceptable in any facility designated for living.

#### **Clothing and Bedding Supplies**

#### 3-JCRF-4B-06 (Ref. New)

**101.** Juveniles are provided the opportunity to have clean clothing. The facility may pro several ways, including access to self-serve washer facilities, central clothing exchange, or a c of the two. Wash basins in rooms are not sufficient to meet the standard.

Comment: None.

#### 3-JCRF-4B-07 (Ref. New)

102. The facility provides for the thorough cleaning and, when necessary, disinfecting personal clothing before being stored or before allowing the juvenile to keep and wea clothing.

*Comment:* Juvenile personal clothing should be cleaned and disinfected to prevent odors and should be stored outside of the juvenile housing area.

#### 3-JCRF-4B-08 (Ref. 2-6107)

103. Written policy, procedure, and practice provide for the issue of suitable clean be linen, including two sheets, pillow and pillowcase, one mattress, and sufficient b provide comfort under existing temperature controls. There is provision for linen exchange towels, at least weekly.

*Comment:* Collection, storage, and exchange methods for bedding and linens should be done h that is, blankets, pillows, and mattresses should be cleaned before reissue.

#### Bathing and Personal Hygiene

#### 3-JCRF-4B-09 (Ref. 2-6108)

104. Written policy, procedure, and practice require that articles necessary for maintain personal hygiene are provided and readily available upon reasonable request to all These articles include at least the following:

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- soap;
- shampoo;
- toothbrush;
- toothpaste or powder;
- a comb;
- toilet paper; and
- special hygiene items for female residents.

*Comment:* Hygiene items may be available from the staff or other sources, as approved by administrator.

Section C: Health Care

Principle: The facility provides comprehensive health care services by qualified personnel to protect the health an of juveniles.

#### **Responsible Health Authority**

#### 3-JCRF-4C-01 (Ref. 2-6129/6130)

#### Mandatory

105. Written policy, procedure, and practice provide that the facility has a designa authority with responsibility for health care pursuant to a written agreement, contra description. The health authority may be a physician, health administrator, or health agency.

*Comment:* The responsibility of the health authority includes arranging for health care services ar that juveniles have access to them.

#### **Unimpeded Access to Care**

#### 3-JCRF-4C-02 (Ref. New)

**106.** Written policy, procedure, and practice provide for access to health care and for a processing complaints regarding health care. These policies are communicated verbally ar to juveniles upon their arrival in the facility, and are communicated in a language clearly unce each juvenile. All decisions concerning access to health care are made by health care staff.

*Comment:* The facility should follow the policy of explaining access procedures verbally to juvenile read. When the facility frequently has non-English-speaking juveniles, procedures should be exp written in their language.

#### Personnel

#### 3-JCRF-4C-03 (Ref. 2-6132)

107. Appropriate state and federal licensure, certification, or registration requiren restrictions apply to personnel who provide health care services to juveniles. The

responsibilities of such personnel are governed by written job descriptions approved by the healt Verification of current credentials and job descriptions are on file in the facility.

*Comment:* Only qualified health care personnel should determine and supervise health care p Written job descriptions should include the required professional qualifications and the individua role in the health care delivery system. Verification of qualifications may consist of copies credentials or a letter from the state licensing or certifying body regarding current credential statu services are performed in accordance with professionally recognized standards of nursing practi jurisdiction's Nurse Practice Act.

#### Qualifications

3-JCRF-4C-04 (Ref. New)

108. Written policy, procedure, and practice provide that treatment by health care perso than a physician, dentist, psychologist, optometrist, podiatrist, or other independent performed pursuant to written standing or direct orders by personnel authorized by l such orders. Nurse practitioners and physician's assistants may practice within the limits of laws and regulations.

*Comment:* Professional practice acts differ in various states as to issuing direct orders for treatm laws in each state need to be studied for implementation of this standard. Standing medical orders for the definitive treatment of identified conditions and for on-site treatment of emergency condition person having the condition to which the order pertains. Direct orders are written specifically for the of one person's particular condition.

#### **Mental Health Services**

#### 3-JCRF-4C-05 (Ref. New)

**109.** Written policy, procedure, and practice specify the provision of mental health s juveniles. These services include but are not limited to those provided by qualified me professionals who meet the educational and license/certification criteria specified by their professional disciplines.

*Comment:* An adequate number of qualified staff members should be available to deal directly wir who have severe mental health problems as well as to advise other correctional staff in their cc such individuals.

#### 3-JCRF-4C-06 (Ref. New)

**110.** There is a written suicide prevention and intervention program that is reviewed and by a qualified medical or mental health professional. All staff with responsibility f supervision are trained in the implementation of the program. The program includes specific for intake screening, identification, and supervision of suicide-prone juveniles.

Comment: None.

#### Health-trained Staff Member

#### 3-JCRF-4C-07 (Ref. New)

111. When facilities do not have full-time, qualified, health-trained personnel, a health-trained personnel, a health-trained personnel, a health-trained personnel, a health-trained personnel.

Comment: Coordination duties may include reviewing initial screening forms for needed follow-u

juveniles and their records for sick call, and assisting in carrying out orders regarding such matte housing, and work assignments.

#### Pharmaceuticals

#### 3-JCRF-4C-08 (Ref. 2-6142)

112. Written policy, procedure, and practice provide that the program's health care plan state and federal laws and regulations regarding storage and distribution of medications

Comment: None.

#### **Health Screenings and Examinations**

JCRF-4C-09 (Ref. New)

Mandatory

113. Written policy, procedure, and practice require medical, dental, and mental health sc be performed by health-trained or qualified health care personnel on all juveniles. This includes the following:

Inquiry into:

- current illness and health problems, including venereal diseases and other infectious diseases
- dental problems;
- mental health problems;
- use of alcohol and other drugs, which includes types of drugs used, mode of use, amc frequency of use, date or time of last use, and a history of problems that may have occ ceasing use (e.g., convulsions);
- past and present treatment or hospitalization for mental disturbance or suicide; and
- other health problems designated by the responsible physician.

Observation of:

- behavior, which includes state of consciousness, mental status, appearance, conduct, tro sweating;
- body deformities, ease of movement, etc.; and
- condition of skin, including trauma markings, bruises, lesions, jaundice, rashes and infest needle marks or other indicators of drug abuse.

*Comment:* According to the *Flores* Agreement (Exhibit 1-A.2), the program provides routine m dental care, family planning services, and emergency health care services, including a comple examination (with screening for infectious diseases) within 48 hours of admission, excluding wee holidays, unless the juvenile was recently examined at another facility; appropriate immur accordance with the U.S. Public Health Service, Center for Disease Control; administration of medication and special diets; and appropriate mental health interventions when necessary.

#### 3-JCRF-4C-11 (Ref. New)

114. Written policy, procedure, and practice provide for the collection and recording appraisal data and require the following:

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- the process is completed in a uniform manner as determined by the health authority;
- health history and vital signs are collected by health-trained or qualified health personnel;
- review of the results of the medical examinations, tests, and identification of problems is pe a physician; and
- collection of all other health appraisal data is performed only by qualified health personnel.

*Comment:* The initial screening must be followed with a more detailed health examination by the health appraisal personnel to adequately identify the health care needs of each juvenile. It also i that the examination be performed in a uniform manner to ensure that it is thorough and consiste juvenile.

#### 3-JCRF-4C-12 (Ref. 2-6140)

## 115. Written policy, procedure, and practice provide for medical examination of any en juvenile suspected of having a communicable disease.

Comment: Examination results must be made available guickly to ensure prompt and proper treatm

#### **Dental Screening and Examination**

#### 3-JCRF-4C-13 (Ref. 2-6131)

116. Dental care is provided to each juvenile under the direction and supervision of licensed in the state.

Comment: None.

#### **Emergency Health Care**

#### 3-JCRF-4C-14 (Ref. New)

#### Mandatory

- 117. Written policy, procedure, and practice provide for 24-hour emergency medical, d mental health care availability as outlined in a written plan that includes arrangemen following
  - on-site emergency first aid and crisis intervention;
  - emergency evacuation of the juvenile from the facility;
  - use of an emergency medical vehicle;
  - use of one or more designated hospital emergency rooms or other appropriate health facilit
  - emergency on-call physician, dentist, and mental health professional services when the health facility is not located in a nearby community; and
  - security procedures providing for the immediate transfer of juveniles, when appropriate.

*Comment:* Arrangements should be made with nearby hospitals or other facilities for all health se cannot be appropriately provided within the facility or where contractual arrangements can result in broader range of services. In the event the usual health services are not available, particularly in situations, the facility should have developed a back-up to serve the program. The plan might alternate hospital emergency service or a physician "on call" service.

First Aid

3-JCRF-4C-15 (Ref. New)

- **118.** Written policy, procedure, and practice provide that careworker staff and other pertrained to respond to health-related situations within a 4-minute response time. A trainin is established by the responsible health authority in cooperation with the facility adminiincludes the following:
  - recognition of signs and symptoms and knowledge of action required in potential situations;
  - administration of first aid and cardiopulmonary resuscitation (CPR) and current certification;
  - methods of obtaining assistance;
  - signs and symptoms of mental illness, retardation, and chemical dependency; and
  - procedures for patient transfers to appropriate medical facilities or health care providers.

#### 3-JCRF-4C-16 (Ref. 2-6135)

119. The facility has available at all times first aid equipment approved by a recogni; authority.

*Comment:* The health authority may be a physician, health administrator, or organization th expertise to determine the potential first aid needs of the facility and to evaluate the condition of supplies and equipment.

#### 3-JCRF-4C-17 (Ref. New)

120. Written policy, procedure, and practice provide that persons injured in an incide immediate medical examination and treatment.

*Comment:* Immediate medical examination and treatment should be required in all instances involv of force.

#### Serious and Infectious Diseases

#### 3-JCRF-4C-21 (Ref. 2-6134-1)

121. Written policy, procedure, and practice address the management of serious and diseases. These policies and procedures are updated as new information becomes available.

*Comment:* Because of their serious nature, methods of transmission, and public sensitivity, diseases such as tuberculosis, hepatitis-B, and AIDS (acquired immunodeficiency syndrome) requattention. Agencies should work with the responsible health authority in establishing policy and pro include the following: an ongoing education program for staff and residents; control, treatment, and strategies, which may include screening and testing, special supervision, and/or special arrangements, as appropriate; protection of individual confidentiality; and media relations.

#### 3-JCRF-4C-22 (Ref. 2-6139-1)

- 122. There is written policy, procedure, and practice that specify approved actions to be employees concerning juveniles who have been diagnosed with HIV. This policy shall be annually and shall include, at a minimum, the following:
  - when and where juveniles are to be tested;
  - appropriate safeguards for staff and juveniles;
  - who shall conduct the tests;

- when and under what conditions the juveniles are to be separated from the general populat
- staff and juvenile training procedures; and
- issues of confidentiality.

#### **Juvenile Participation in Research**

#### 3-JCRF-4C-26 (Ref. 2-6073)

#### Mandatory

**123.** Written policy prohibits the use of juveniles for medical, pharmaceutical, or experiments. This policy does not preclude individual treatment of a juvenile based on his c for a specific medical procedure that is not generally available.

*Comment:* A person confined in a facility is incapable of volunteering as a human subject withc reward and cannot do so on the basis of fully informed consent. Therefore, juveniles should not pa experimental projects involving medical, pharmaceutical, or cosmetic research, including conditioning, psychosurgery, electrical stimulation of the brain, or the application of cosmetic sub the body that are being tested for possible commercial use. This prohibition does not preclude treatment of a juvenile by his or her physician with a new medical procedure, subsequent to a full o of the treatment's positive and negative features. The agreement is between the physician and the and is not part of a general program of medical experimentation involving payment to juveniles for to treatment.

#### Notification of Designated Individuals

#### 3-JCRF-4C-27 (Ref. 2-6146)

124. Written policy, procedure, and practice provide for the prompt notification of parents/guardians in case of serious illness, surgery, injury, or death. Any death in the reported immediately to the proper officials.

*Comment:* Whenever a juvenile becomes seriously ill, requires surgery, or dies, the parents/guardi be promptly notified by a telephone call, a telegram, or other rapid means of communication. In the death, the head of the facility should be notified. The coroner and appropriate law enforcement officials be notified.

#### Health Record Files

#### 3-JCRF-4C-28 (Ref. New)

#### 125. The health record file contains the following:

- the completed receiving screening form;
- health appraisal data forms;
- all findings, diagnoses, treatments, and dispositions;
- prescribed medications and their administration;
- signature and title of documenter;
- consent and refusal forms;
- place, date, and time of health encounters; and
- health service reports (e.g., dental, mental health, and consultations).

The method of recording entries in the records, the form and format of the records, and the pro their maintenance and safekeeping are approved by the health authority.

#### **Transfer of Records**

#### 3-JCRF-4C-29 (Ref. New)

126. For juveniles being transferred to other facilities, summaries or copies of the medirecord are forwarded to the receiving facility prior to or at arrival.

*Comment:* Because the receiving facility has responsibility for medical care of new arrivals, it is that it receives all available medical information as soon as possible. Written authorization of the not required for the transfer of this information. This will reduce duplication of screening procedul continuity in treatment, and reduce the need for segregation until existence of contagious diseas determined.

## Part V. Juvenile Services Section A: Juvenile Services

**Principle:** All incoming juveniles undergo thorough screening and assessment at admission and receive a thorouç to the facility's procedures, rules, programs, and services.

#### Admission

#### 3-JCRF-5A-01 (Ref. 2-6147)

127. The facility has clearly defined written policies, procedures, and practices admission.

*Comment:* The policies and procedures governing the admission process should include but not b types of information gathered on all applicants before admission, criteria for acceptance, and prc be followed when accepting or not accepting referrals.

#### 3-JCRF-5A-03 (Ref. 2-6149)

128. The agency records information on each juvenile to be admitted that, unless pro local statute, includes, at a minimum, the following:

- name;
- address;
- date of birth;
- sex;
- race or ethnic origin;
- reason for referral;
- whom to notify in case of emergency;
- date information gathered;
- name of referring agency or committing authority;
- educational/school history;
- social history, where available;
- special medical problems or needs;
- personal physician, if applicable;

- legal status, including jurisdiction, length and conditions of placement; and
- signature of both interviewee and employee gathering information.

*Comment:* The agency's admission information form should include the basic data necessary to continuous program for the juvenile. The information on the form can be expanded to meet th individual facilities.

According to the *Flores* Agreement (Exhibit 1-A.3), a comprehensive and realistic individual care of each juvenile is developed according to his or her needs, as determined by the individual assessment. An individualized needs assessment shall include (a) various initial intake forms; (k data relating to the identification and history of the minor and family; (c) identification of the minor needs including any specific problem(s) which appear to require immediate intervention; (d) and assessment and plan; (e) an assessment of family relationships and interaction with adults, authority figures; (f) a statement of religious preference and practice; (g) an assessment of t personal goals, strengths, and weaknesses; and (h) identifying information about immediate family other relatives, godparents, or friends who may be residing in the United States and may be able family reunification. Individual plans shall be implemented and closely coordinated through an ope management system.

#### **Reception and Orientation**

#### 3-JCRF-5A-05 (Ref. 2-6151)

129. Written policy, procedure, and practice provide that the facility advises the referrive when a prospective juvenile is not accepted into the program, stating specific reasons.

*Comment:* An important part of the referral process is the follow-up provided to the referring so communication will assist the referring source in making future referrals.

#### 3-JCRF-5A-07 (Ref. 2-6153)

# 130. At the time of admission, facility staff discuss program goals, services availar governing conduct, program rules, and possible disciplinary actions with the juv discussion is documented by employee and juvenile signatures.

*Comment:* It is important that the juvenile, at the time of admission, understand what can be experience program and what the program expects from him or her. This discussion can occur before admiss later than at the time of admission and acceptance into the program. The discussion or orientation include but not be limited to curfew, meal hours, program participation, house rules, eligibility discharge, and staff expectations.

The *Flores* Agreement (Exhibit 1-A.9) stipulates that the availability of legal assistance multiplained during orientation.

#### 3-JCRF-5A-09 (Ref. 2-6155)

131. Written policy, procedure, and practice provide that the facility does not discrimin basis or race, religion, national origin, gender, or disability.

*Comment:* The program should demonstrate both in writing and practice that it accepts any juveni need of services and meets the program eligibility criteria.

#### 3-JCRF-5A-12 (Ref. 2-6156)

132. The facility provides or makes arrangements for the provision of the following service

- educational, vocational, and psychological assessment;
- educational/vocational programs;
- individual and group counseling activities;
- appropriate recreation and leisure activities;
- consistent family contact;
- food service;
- assistance with transportation;
- transitional services;
- emergency financial assistance;
- medical health services;
- mental health services; and
- employment counseling and placement.

*Comment:* The program cannot and should not provide all services in-house, not only because would be prohibitive, but also because the basic philosophy of community residential programs destroyed. If additional services are not available without charge, the program should assist in the j funds for them. Involvement of other support services for the juveniles is an essential element of residential programs, and referral to and assistance with community agencies should be e whenever possible.

According to the *Flores* Agreement (Exhibit 1-A.13), family reunification services designed relatives in the United States as well as in foreign countries and assistance in obtaining legal gi when necessary for the minor's release are services that may be carried out by INS in conju contracted personnel at the facility. *Flores* (Exhibit 1-A.8) also holds that acculturation and adaptatible made available, to include information for the development of social and inter-personal skills that to those abilities needed to live independently and responsibly.

#### **New Juveniles**

#### 3-JCRF-5A-13 (Ref. New)

133. Written policy, procedure, and practice provide that juveniles new to the facility rece orientation materials and/or translations in their own language, if they do not understan When a literacy problem exists, a staff member assists the juvenile in understanding th Completion of orientation is documented by a statement signed and dated by the juvenile.

*Comment:* Orientation should include informal classes and the distribution of written materials facility's programs, rules, and regulations. Orientation should also be used to observe juvenile beha identify special problems.

## **Section B: Classification**

**Principle:** Juveniles are classified to the most appropriate level of supervision and programming, both upon ac upon review of their status.

#### **Classification Plan**

3-JCRF-5B-08 (Ref. 2-6171)

134. Where a language or literacy problem exists that can lead to a juvenile's misunders

## agency rules and regulations, assistance is provided to the juvenile either by staff or anothe individual under the supervision of a staff member.

*Comment:* There are situations when a juvenile will require the assistance of another person; mos of which is understanding the rules and regulations governing personal conduct in the program.

## **Section C: Social Services**

**Principle:** The facility makes available the professional services necessary to meet the identified needs of juv services may include individual and family counseling, family planning and parent education, and other prog planning for juveniles with drug and alcohol addictions.

#### Program Coordination and Supervision

#### 3-JCRF-5C-02 (Ref. 2-6168)

135. Written policy, procedure, and practice provide that each juvenile is assigned a fa member who meets with and counsels that juvenile.

*Comment:* In order to ensure that each juvenile receives adequate as well as continuing responsibility for the case management of a juvenile should be assigned to a specific staff member.

#### Counseling

3-JCRF-5C-03 (Ref. New)

**136.** Written policy, procedure, and practice provide that staff members are available t juveniles at their request; provision is made for counseling juveniles on an emerge Such services may include individual and family counseling, family planning and parent edu other progress release planning for juveniles with drug and alcohol addictions.

*Comment:* In assisting juveniles with their personal problems and with adjustment to the famembers should make time available on a regularly scheduled basis for appointments with juv request it. Because juveniles may have problems that require immediate attention, at least one stable should be available 24 hours a day.

According to the *Flores* Agreement (Exhibit 1-A.6), the program includes at least one individual session per week conducted by trained social work staff. Individual counseling session objecti include reviewing the juvenile's progress, establishing new short-term objectives, and addressir developmental and crisis-related needs of each juvenile. *Flores* also specifies (Exhibit 1-A.7) counseling sessions should be offered at least twice a week. Group is usually an informal process place with all juveniles present. It is a time when new juveniles are given the opportunity to get with the staff, other juveniles, and the rules of the program. It is an open forum where everyone get to speak. Daily program management is discussed and decisions are made about recreational ac It is a time for staff and juveniles to discuss whatever is on their minds and to resolve problems.

## Section D: Education/Vocation

**Principle:** A written body of policy and procedures governs the facility's programs. All juveniles will have an i program that will contain elements of education, vocational education, work, recreation, and social services.

#### **Educational/Vocational Training**

#### 3-JCRF-5D-01 (Ref. New)

137. Written policy, procedure, and practice provide for coordination and continuity educational, vocational, and work programs.

*Comment:* In accordance with the *Flores* Agreement (Exhibit 1-A.4), the program provides a services appropriate to the juvenile's level of development and communication skills in a structured setting, Monday through Friday, concentrating primarily on the development of basic academic con and secondarily on English Language Training. The educational program shall include in educational, and other reading materials in such languages as needed. Basic academic areas shc Science, Social Studies, Math, Reading, Writing, and Physical Education. The program shall provide with appropriate reading materials in languages other than English for use during the juvenile's leis

#### 3-JCRF-5D-02 (Ref. 2-6183)

## 138. Special education programs are available to meet the needs of special education s defined in public law.

*Comment:* There is a large number of persons with disabilities in juvenile correctional programs. special academic and vocational needs. P.L. 94-142 mandates services for persons with disabilitie that all students who wish to participate in education are provided the opportunity to do so.

#### 3-JCRF-5D-03 (Ref. New)

139. Written policy, procedure, and practice indicate compliance with laws pertaining to special education plans prior to placement of juveniles into or out of special education plane prior to placement of juveniles into or out of special education plane pla

Comment: None.

#### 3-JCRF-5D-04 (Ref. New)

140. Written policy, procedure, and practice provide that educational, vocational, treatment programs, credits, certificates, or diplomas are accepted by community agenc *Comment*: Educational programs must be at least equal in quality and requirements to equivalent r

the community to ensure that student credits, certificates, and diplomas are accepted by emp transferable to schools and colleges after release.

#### Employment

3-JCRF-5D-05 (Ref. New)

141. Written policy, procedure, and practice provide that the use of work does not intereducational and treatment programs.

Comment: None.

### Section E: Recreation

**Principle:** A written body of policy and procedures governs the facility's recreation and activity programs for juveni coordination and supervision, facilities and equipment, community interaction, and activities initiated by juveniles.

#### **Staff and Space Requirements**

3-JCRF-5E-01 (Ref. 2-6184)

142. Written policy, procedure, and practice provide for indoor and outdoor recreational a time needs of juveniles. Juveniles should be encouraged to be physically active, dependi capabilities, and receive at least two hours of planned recreation per day.

*Comment:* Provision should be made for periodic group activities outside the facility. Also, there space for indoor leisure time activities, such as television, games, reading, and studying.

According to the *Flores* Agreement (Exhibit 1-A.5), the recreation and leisure time plan shall ir outdoor activity, weather permitting; at least 1 hour per day of large muscle activity; and 1 hour structured leisure time activities. Activities should be increased to a total of 3 hours on days whe not in session. Structured leisure time activities do not include time spent watching television.

## **Section F: Religion**

**Principle:** A written body of policy and procedures governs the facility's religious programs for juveniles, including and supervision, opportunities to practice the requirements of one's faith, and use of community resources.

#### Participation

3-JCRF-5F-01 (Ref. 2-6185)

143. Written policy, procedure, and practice provide that juveniles have the oppc participate in practices of their religious faith in accordance with legislation of the having jurisdiction.

*Comment:* All juveniles should have the opportunity to practice their religions.

The *Flores* Agreement (Exhibit 1-A.10) holds that juveniles are to be given access to religious their choice, whenever possible.

### Section G: Mail, Telephone, Visiting

**Principle:** A written body of policy and procedure governs the facility's mail, telephone, and visiting services, in inspection, public phone use, and routine and special visits.

#### Mail

#### 3-JCRF-5G-01 (Ref. 2-6188)

144. Written policy, procedure, and practice provide that indigent juveniles, as defined receive a specified postage allowance to maintain community ties.

*Comment:* A juvenile without financial resources should be provided the means to send a reasona of letters per month. Community ties include family, personal friends, etc., but not privileged commutorneys, public officials, and courts.

Access to Publications

#### 3-JCRF-5G-02 (Ref. New)

145. Written policy, procedure, and practice govern juvenile access to publications.

*Comment:* Specific policies and procedures should exist to define which publications are allowed ir and how they will be inspected. Restrictions to access should be directly related to the maintenanc order and security.

#### Inspection of Letters and Packages

#### 3-JCRF-5G-03 (Ref. 2-6187)

146. Written policy, procedure, and practice provide that juveniles' mail, both incc outgoing, may be opened and inspected for contraband. When based on legitimate facili of order and security, mail may be read or rejected. The juvenile is notified when incom returned or outgoing mail is withheld.

*Comment:* Juveniles should be permitted uncensored correspondence, as long as it poses no the safety and security of the facility, public officials, or the general public and is not being used in the of illegal activities. Case law has defined legal limits. When mail is censored or rejected, the auth notified of the reason for the action and provided an opportunity to appeal the decision.

#### Forwarding of Mail

#### **3-JCRF-5G-04** (Ref. New)

147. Written policy, procedure, and practice provide for the forwarding of first class I packages after transfer or release.

*Comment:* All first class letters and packages should be forwarded to juveniles who are transferr facilities or released, provided a forwarding address is available. If a forwarding address is not available letters and packages should be returned to the sender. Post office policy and procedure made available to juveniles.

#### Telephone

3-JCRF-5G-05 (Ref. 2-6189)

148. Written policy, procedure, and practice provide for juvenile access to a telephone and receive personal calls.

*Comment:* Juveniles should be permitted reasonable access to a telephone to make both pe program-related calls. This may be a pay phone. Written policy specifies the hours of telephone and any limitations on telephone calls.

#### Visiting

3-JCRF-5G-06 (Ref. 2-6186)

149. Written policy, procedure, and practice provide that juveniles receive approved visit normal visiting hours, except where there is substantial evidence that a visitor poses the safety of the juvenile or to the security of the program.

*Comment:* The range of visiting hours and/or approved visitors should be as broad as possible. V visitor is permanently denied access to the facility, such as through a court order, the reasons fc should be specified in a written report, copies of which are kept on file and given to the juvenile requested.

INS

According to the *Flores* Agreement (Exhibit 1-A.11), visitation and contact with family members of their immigration status) is structured to encourage such visitation. The staff shall respect th privacy while reasonably preventing his or her unauthorized release.

#### 3-JCRF-5G-07 (Ref. New)

150. Written policy, procedure, and practice provide for special visits.

*Comment:* Sometimes there are emergency events or circumstances that require special visitation policy should provide guidelines for responding to these situations.

## **Section H: Release**

The following two standards are taken from the ACA Standards for Juvenile Detention Faced. (1991).

Principle: The facility provides a structured program to help juveniles make a satisfactory transition upon releadetention.

#### **Release Preparation**

#### 3-JDF-5H-02 (Ref. 2-8395)

#### 151. Written procedures for releasing juveniles include but are not limited to the following

- verification of identity;
- verification of release papers;
- completion of release arrangements, including the person or agency to whom the juver released;
- return of personal effects;
- completion of any pending action, such as grievances or claims for damaged or lost posses
- medical screening and arrangements for community follow-up when needed;
- transportation arrangements; and
- instructions on forwarding of mail.

*Comment:* The release process should ensure that all matters relating to the facility are comp juvenile is to be released to his or her family, the person accepting the juvenile should be iden unescorted release must be verified. If released to another agency, everyone involved should unde is to occur with respect to timing, expectations, forwarding of records, and person designated to c transfer. The party or entity responsible for or having legal custody of the juvenile must also be noti

#### 3-JDF-5H-07 (Ref. New)

152. Written policy, procedure, and practice provide for and govern escorted and unes leaves into the community.

*Comment:* There should be provision to escort juveniles into the community for needed medical care; to visit ill family members or attend funerals; and to participate in community affairs and/or would have a positive influence on the juvenile. Unescorted or day leaves should be extended for reasons related to the juvenile's planned return to the community and should be consistent with put

	INS Secure Juvenile Standards Checklist		Rating 1–5: 1=in compliance; 2=not i compliance;			
		3= exception noted; 4=st; information; 5=confirmer				
Α.	Administration and Management (Part I of <i>JDF</i> manual) <sup><u>4</u></sup>	1	2	3	4	
1.	A criminal record check is performed on all new employees in accordance with state and federal statutes (3-JDF-1C-13).					
2.	Written policy governs the management of case records, including all required areas (3-JDF-1E-01).			·		
3.	The facility administration maintains and has available in a master file a detailed record on each juvenile (3-JDF-1E-02).					
4.	Written policy provides that an updated case file is transferred within 72 hours of a juvenile's transfer to another facility (3-JDF-1E-04).					
5.	Written policy safeguards records from unauthorized and improper disclosure (3-JDF-1E-08).	×				
В.	Physical Plant (Part II of <i>JDF</i> manual)	1	2	3	4	
6.	The facility conforms to all applicable fire safety codes (3-JDF-2A-03).					
7.	A qualified source has documented that finishing materials in juvenile living areas comply with recognized codes (3-JDF-2A-04).					
8.	Juveniles' rooms and sleeping areas conform with all space requirements (3-JDF-2C-02).		_			
9.	Dayrooms for varied juvenile activities are separated from sleeping areas by a floor-to-ceiling wall (3-JDF-2C-04).					
10	. There is at least 1 toilet for every 12 male juveniles and 8 female juveniles; and at least 2 toilets in houses with 5 or more juveniles (JDF-2C-06).					
11	Juveniles have access to wash basins with hot and cold running water, at a ratio of 1 basin for every 12 occupants (3-JDF-2C-07).					
12	Juveniles have access to showers with temperature-controlled hot and cold running water, with at least 1 shower for every 8 juveniles (3-JDF-2C-08).					
13	. Male and female juveniles do not occupy the same sleeping room (3-JDF-2C-12).					
14	. Written policy provides that all housing areas comply with specified lighting and other environmental requirements (3-JDF-2D-01).					
15	. Temperatures in indoor living and work areas are appropriate to summer and winter comfort zones (3-JDF-2D-03).					
16. School classroom designs conform with local or state educational requirements (3-JDF-2E-05).						
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<ol> <li>The food preparation area has space appropriate to population size, type of food preparation, and methods of meal service (3-JDF-2E-07).</li> </ol>						
<ol> <li>Provisions exist for adequate storage and loading areas and for garbage disposal facilities (3-JDF-2E-08).</li> </ol>						
<ol> <li>There is space in the facility to store and issue clothing, bedding, cleaning supplies, and other items required for daily operations (3-JDF-2E-11).</li> </ol>						
<ol> <li>Space is provided for the safe and secure storing of juveniles' personal property (3-JDF-2E-12).</li> </ol>						
21. There is space for a 24-hour control center to monitor and coordinate the facility's security, safety, and communications systems (3-JDF-2G-01).						
22. The facility's perimeter is controlled to keep juveniles in and the general public out, unless they have proper authorization (3-JDF-2G-02).						

INS Secure Juvenile Standards Checklist				t <b>ing 1</b> pliance nplian	; 2=not	i
			-		ed; 4=st onfirme	
C.	Institutional Operations (part III of <i>JDF</i> manual)	1	2	3	4	
23.	There is a manual containing all procedures for facility security and control, with detailed instructions for implementing them (3-JDF-3A-01).					
24.	The facility has a communication system between the control center and juvenile living areas (3-JDF-3A-02).					
25.	The facility maintains a daily report on juvenile population movement (3-JDF-3A-03).					
26.	Written policy requires that coed facilities have both a male and a female staff member on duty at all times (3-JDF-3A-07).					
27.	Written policy requires staff to keep a permanent log and to prepare shift reports that record both routine and unusual occurrences (3-JDF-3A-09).					
28.	Written policy requires at least weekly inspection and maintenance of all security devices, with corrective action taken as needed (3-JDF-3A-12).					
29.	The facility has a system for physically counting juveniles (3-JDF-3A-13).					
30.	Written policy provides that restraint devices are applied only with the facility administrator's approval, and never as punishment (3-JDF-3A-16).					
31.	Written policy provides that the facility maintain a written record of routine and emergency distribution of restraint equipment (3-JDF-3A-17).					
32.	All special incidents, e.g., hostage taking or use of force, are reported in					

writi	ng, and dated and signed by the reporting staff person (3-JDF-3A-18).				
33.	Written policy provides for searches of facilities and juveniles to control and dispose of contraband (3-JDF-3A-19).				
34.	Written policy provides that manual or instrument inspection of body cavities is done only with reason and authorization (3-JDF-3A-20).				
35.	Written policy allows visual inspection of juvenile body cavities only when a reasonable belief exists that he/she is carrying contraband (3-JDF-3A-21).				
36.	Written policy governs the control and use of keys (3-JDF-3A-22).		1		
37.	Written policy governs the control and use of tools and culinary and medical equipment (3-JDF-3A-23).	_			
38.	Written policy governs the availability, control, and use of chemical agents and related security devices (3-JDF-3A-26).	_			
39.	Written policy requires that personnel using force to control juveniles give a written report to the facility administrator by end of TDY (3-JDF-3A-27).				

(table continued on next page)

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3/12/2007

# Immigration Information

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(table continued from previous page)

40.	Written policy provides that persons injured in an incident receive immediate medical attention (3-JDF-3A-28).					
41.	Firearms are not permitted in facilities except in emergency situations (3-JDF-3A-29).					
42.	Written policy restricts the use of physical force to justifiable instances only, such as for self defense or protection of others (3-JDF-3A-30).					
43.	Written policy specifies the facility's fire prevention regulations and practices (3-JDF-3B-01).					
44.	Written policy requires a comprehensive monthly compliance inspection of the facility by a qualified fire and safety officer (3-JDF-3B-02).					
45.	Specifications for selecting and purchasing facility furnishings indicate their fire safety performance requirements (3-JDF-3B-03).			·		
46.	Facilities have noncombustible receptacles for smoking materials, and separate containers for other combustible refuse (3-JDF-3B-04).					
47.	Written policy governs the control and use of all flammable, toxic, and caustic materials (3-JDF-3B-05).					
	INS Secure Juvenile Standards Checklist	1=	in com	t <b>ing 1</b> - pliance nplianc	; 2=no	ti
			-	ion not on; 5=c		
C. I	Institutional Operations—Cont. (part III of <i>JDF</i> manual)		-			
<b>C. I</b> 48.	Institutional Operations—Cont. (part III of JDF manual) Written policy requires a communications system within the facility and between it and the community for emergency situations (3-JDF-3B-07).	inf	ormatio	on; 5=c	onfirm	
	Written policy requires a communications system within the facility and	inf	ormatio	on; 5=c	onfirm	
48.	Written policy requires a communications system within the facility and between it and the community for emergency situations (3-JDF-3B-07). The facility has a certified evacuation plan for major emergencies (3-JDF-	inf	ormatio	on; 5=c	onfirm	
48. 49.	Written policy requires a communications system within the facility and between it and the community for emergency situations (3-JDF-3B-07). The facility has a certified evacuation plan for major emergencies (3-JDF- 3B-10). All facility personnel are trained in implementing written emergency plans	inf	ormatio	on; 5=c	onfirm	
48. 49. 50.	Written policy requires a communications system within the facility and between it and the community for emergency situations (3-JDF-3B-07). The facility has a certified evacuation plan for major emergencies (3-JDF- 3B-10). All facility personnel are trained in implementing written emergency plans (3-JDF-3B-11). Written policy specifies juveniles' immediate release in case of	inf	ormatio	on; 5=c	onfirm	
48. 49. 50. 51.	Written policy requires a communications system within the facility and between it and the community for emergency situations (3-JDF-3B-07). The facility has a certified evacuation plan for major emergencies (3-JDF- 3B-10). All facility personnel are trained in implementing written emergency plans (3-JDF-3B-11). Written policy specifies juveniles' immediate release in case of emergency, with a backup system in place (3-JDF-3B-12). There are written procedures governing escapes that are reviewed at	inf	ormatio	on; 5=c	onfirm	

	INS Secure Juvenile Standards Checklist	1=	Rating 1–5: in compliance; 2=not compliance;
71.	Written policy provides for specially prescribed diets (3-JDF-4A-06).		
70.	Written policy requires that food service staff plan out menus and stick to them, taking into account food appearance and palatability (3-JDF-4A-04).		
69.	It is documented that the facility's system of dietary allowances is reviewed at least monthly by a dietitian for proper compliance (3-JDF-4A-03).		· · ·
D. F	acility Services (Part IV of <i>JDF</i> manual)	1	2 3 4
68.	Written policy specifies that confined juveniles have living conditions and privileges similar to those for the general population (3-JDF-3E-05).		]
67.	Juveniles placed in confinement are visually checked by staff every 15 minutes and are visited each day by the appropriate units (3-JDF-3E-04).		]
66.	The facility's sanctioning schedule sets a maximum of 5 days' disciplinary confinement for any offense, unless superseded by law (3-JDF-3E-03).		
65.	The facility administrator/shift supervisor can order immediate placement in a special location to protect juveniles from self or others (3-JDF-3E-02).		] .
64.	Written policy provides special management for juveniles with serious behavior problems and for those requiring protective care (3-JDF-3E-01).		
63.	A written grievance procedure is made available to all juveniles that includes at least one level of appeal (3-JDF-3D-08).		
62.	Written policy protects juveniles from abuse, corporeal punishment, personal injury, disease, property damage, and harassment (3-JDF-3D-06).		
61.	Written policy ensures and facilitates juvenile access to counsel and assists juveniles in making confidential contact with attorneys (3-JDF-3D-02).		
60.	Written policy ensures the right of juveniles to have access to courts (3-JDF-3D-01).		
59.	A juvenile charged with a major rule violation, e.g., that imperils personal or another's safety, may be confined for up to 24 hours (3-JDF-3C-11).		
58.	Written policy provides that juveniles who commit criminal acts are referred to appropriate court or law enforcement officials (3-JDF-3C-09).		
57.	Written policy specifies room restriction for minor misbehavior only as a "cooling off" period, to last from 15 to 60 minutes (3-JDF-3C-08).		
56.	During room restriction, staff contact is made with the juvenile at least every 15 minutes, depending on his/her emotional state (3-JDF-3C-07).		
55.	Written policy requires that juveniles are told the reasons behind imposed restrictions, and get an opportunity to explain themselves (3-JDF-3C-06).		
54.	A rulebook of all chargeable offenses and consequences is given to each juvenile and staff member, in other languages as necessary (3-JDF-3C-03).		

3/12/2007

3= exception noted; 4=sta information; 5=confirmed

				, • •		- 1
D.	Facility Services—Cont. (Part IV of <i>JDF</i> manual)	1	2	3	4	Γ
72.	Written policy precludes the use of food as a disciplinary measure (3-JDF- 4A-07).					
73.	Written policy specifies that food services comply with applicable sanitation and health codes (3-JDF-4A-09).					
74.	Shelved and refrigerated goods are maintained at the appropriate prescribed temperatures for each (3-JDF-4A-11).		_			
75.	Written policy provides that staff members supervise juveniles during meals (3-JDF-4A-12).					
76.	Written policy requires 3 meals a day, 2 of them hot, at regular meal times, with fewer than 14 hours between dinner and breakfast (3-JDF-4A-13).					
77.	Written policy provides for adequate health protection for all juveniles and staff in the facility and working in food service (3-JDF-4A-14).					
78.	Written policy requires weekly sanitation inspections of all facility areas (3-JDF-4B-01).					
79.	The facility administration complies with applicable sanitation codes (3-JDF-4B-02).					
80.	An independent, outside source has approved the institution's potable water source and supply (3-JDF-4B-03).					
81.	The institution has an approved waste disposal system (3-JDF-4B-04).					
82.	Written policy provides for vermin and pest control (3-JDF-4B-05).					
83.	Written policy specifies accountability for clothing and bedding issued to juveniles (3-JDF-4B-08).					
84.	Juveniles are afforded 3 complete sets of clean clothing per week (3-JDF-4B-10).					
85.	Written policy requires the facility to thoroughly clean and disinfect, as necessary, juvenile personal clothing being stored or worn (3-JDF-4B-11).					
86.	Written policy provides for the issue of complete clean bedding and linen sets, with sufficient blankets for temperature comfort (3-JDF-4B-12).					
87.	Written policy provides an approved shower schedule that allows daily showers and showers after strenuous exercise (3-JDF-4B-13).					
88.	Written policy requires that all juveniles receive articles necessary for maintaining proper personal hygiene (3-JDF-4B-14).					
89.	There are hair care services available to juveniles (3-JDF-4B-15).					
90.	Written policy provides that the facility has a contracted health authority with responsibility for health care (3-JDF-4C-01).		-			
91.	Written policy provides that a staff member accompany a juvenile needing hospitalization at least through admission (3-JDF-4C-04).					

92.	Adequate space, equipment, and supplies, as determined by the responsible physician, are provided for primary health care delivery (3-JDF-4C-06).	
93.	Written policy provides for unimpeded access to health care and for a system for processing health care complaints (3-JDF-4C-07).	
94.	When sick call is not conducted by a physician, he/she is available once a week to answer juveniles' health care service complaints (3-JDF-4C-08).	
95.	Juveniles' medical complaints are monitored and responded to daily by medically trained personnel (3-JDF-4C-09).	
96.	Appropriate state and federal licensure and registration requirements apply to personnel providing health care services to juveniles (3-JDF-4C-10).	

	INS Secure Juvenile Standards Checklist	1=ir	n com	ing 1 plianco nplian	e; 2=no
			-		ted; 4≕ confirm
D. Fa	cility Services—Cont. (Part IV of <i>JDF</i> manual)	1	2	3	4
97. p	Written policy provides that treatment by other than licensed health care ersonnel is performed under a physician's orders (3-JDF-4C-11).				
98. a	A juvenile's immunization history is obtained when the health appraisal data re collected; immunizations are updated, as required (3-JDF-4C-13).				
99. p	Obstetrical, gynecological, family planning, and health education services are rovided in facilities housing females (3-JDF-4C-14).				
100. (;	Written policy specifies the provision of mental health services for juveniles 3-JDF-4C-16).				
101. s	When facilities lack full-time, qualified health-trained personnel, a trained taff member coordinates supervised health services (3-JDF-4C-17).				
102. J	Written policy provides for the proper management of pharmaceuticals (3- DF-4C-18).		-		
103. p	Psychotropic drugs and drugs requiring parenteral administration are rescribed by a physician or provider, following an exam (3-JDF-4C-19).				
	The person administering medications has training from the responsible hysician/official, is accountable for administering medications, and ppropriately records their administration (3-JDF-4C-20).				
105. s	Written policy requires that all juveniles, upon arrival, receive thorough health creenings by qualified personnel (3-JDF-4C-21).		-		
106. u	Written policy requires that all juveniles receive thorough health screenings pon their arrival from intrasystem transfers (3-JDF-4C-23).				

07. Written policy provides for the collection and recording of health appraisal				
data in accordance with prescribed procedures (3-JDF-4C-24).				
<ol> <li>Written policy provides for 24-hour emergency heath care availability as outlined in a detailed written plan (3-JDF-4C-26).</li> </ol>				
09. Written policy provides that personnel are trained to respond to health- related situations within 4 minutes (3-JDF-4C-27).				
10. Written policy requires that first aid kits are available (3-JDF-4C-28).				
<ol> <li>Sick call for nonemergency medical service by a physician or counterpart is available to each juvenile at least 3 times a week (3-JDF-4C-29).</li> </ol>				
<ol> <li>Written policy provides for a special health program for juveniles requiring close medical supervision (3-JDF-4C-30).</li> </ol>				
<ol> <li>Chronic care, convalescent care, and medical preventive maintenance are provided to juveniles when medically indicated (3-JDF-4C-31).</li> </ol>				
14. There is a written agreement between the facility and a nearby hospital for all medical services that cannot be provided at the facility (3-JDF-4C-33).				
<ol> <li>A written suicide and intervention program is reviewed and approved by a qualified medical or mental health professional (3-JDF-4C-35).</li> </ol>				
<ol> <li>Written policy specifies approved actions to be taken by employees concerning juveniles diagnosed as HIV positive (3-JDF-4C-36).</li> </ol>		· .		
<ol> <li>Written policy addresses the management of serious and infectious diseases (3-JDF-4C-37).</li> </ol>				
<ol> <li>Written policy provides for medical examination of any employee or juvenile believed to have a communicable disease (3-JDF-4C-38).</li> </ol>		- - - - -		
<ol> <li>Written policy prohibits using juveniles for medical, pharmaceutical, or cosmetic experiments (3-JDF-4C-43).</li> </ol>		- - -		
<ol> <li>Stimulants, tranquilizers, or psychotropic drugs are never used for program management, control, experiment, or research purposes (3-JDF-4C-44).</li> </ol>				
INS Secure Juvenile Standards Checklist		n com	t <b>ing 1</b> plianco mplian	e; 2=n
				ted; 4= confirr
. Facility Services—Cont. (Part IV of <i>JDF</i> manual)	1	2	3	4
<ol> <li>Written policy provides that juveniles' parents/guardians are promptly notified in case of serious illness, surgery, injury, or death (3-JDF-4C-45).</li> </ol>				
22. Juveniles' health record files contain complete and proper records that are maintained in a manner approved by the health authority (3-JDF-4C-46).				
23. Written policy upholds the principle of the health record's confidentiality, and		·		
supports particular requirements (3-JDF-4C-47).				

E. Juvenile Services (Part V of <i>JDF</i> Manual)	1	2	3	4
25. Written procedures for admitting juveniles new to the system include all the required elements and steps (3-JDF-5A-02).				
26. Written policy provides that new juveniles receive written orientation materials and/or translations in their own language (3-JDF-5A-15).				
<ol> <li>Written policy governs the control and safeguarding of juvenile personal property (3-JDF-5A-16).</li> </ol>		-		·
28. Written policy provides that staff members are available to counsel juveniles at their request, even on an emergency basis (3-JDF-5B-04).				
29. Written policy provides for juvenile access to mental health counseling and crisis intervention services, according to need (3-JDF-5B-05).				
30. There is a comprehensive education program for juveniles (3-JDF-5C-01).		]		
131. The educational program is supported by specialized equipment that meets minimum state education standards (3-JDF-5C-03).				
32. Juveniles are not required to work for free except as part of facility upkeep, personal hygiene, or approved training or service program (3-JDF-5C-05).				
133. Juveniles are not permitted to perform any work prohibited by state and federal regulations and statutes pertaining to child labor (3-JDF-5C-06).				
134. Library services are provided and available to all juveniles (3-JDF-5D-03).				
135. Written policy provides a recreation-leisure plan that daily allows at least 1 hour each for large muscle and structured leisure activities (3-JDF-5E-04).				
136. Written policy allows juveniles to practice the tenets of their religions, limited only by a documented threat to safety or order (3-JDF-5F-03).				
137. Written policy for juveniles' correspondence is made available to all staff and juveniles, is reviewed annually, and updated as needed (3-JDF-5G-01).				
138. There is no limit on the volume of letters a juvenile may send or receive, when he/she bears the mailing cost (3-JDF-5G-02).				
139. Written policy provides that indigent juveniles, as defined in policy, receive a specified postage allowance to maintain community ties (3-JDF-5G-03).				
140. Written policy specifies that juveniles are permitted to send sealed letters to a specified class of persons and organizations (3-JDF-5G-04).				
141. Written policy grants juveniles the right to communicate/correspond freely, limited only by preservation of facility security and order (3-JDF-5G-05).				
142. Written policy provides that all juveniles' mail—incoming and outgoing— may be opened and inspected for contraband (3-JDF-5G-07).				
143. Written policy requires that all cash received in the mail is held for the juvenile under procedures approved by the parent agency (3-JDF-5G-08).				
144. Written policy requires that incoming and outgoing letters are held for no more than 24 hours, and packages no more than 48 hours (3-JDF-5G-09).				
		Rat	ting 1	-5

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# INS Secure Juvenile Standards Checklist

1=in compliance; 2=no compliance;

3= exception noted; 4=: information; 5=confirm

E. Juvenile ServicesCont. (Part V of <i>JDF</i> manual)			3	4
145. Written policy provides for the forwarding of first class letters and packages after transfer or release (3-JDF-5G-10).				
146. Written policy provides for juvenile access to the telephone to make and receive personal calls (3-JDF-5G-11).				
147. Written policy grants juveniles the right to receive visits, limited only by the need to maintain facility order and security (3-JDF-5G-12).				
148. Written policy provides that juvenile visiting facilities permit informal communication, including opportunity for physical contact (3-JDF-5G-13).				
149. Written policy governs special visits (3-JDF-5G-14).				
150. Written policy specifies that visitors register on entry and states the circumstances governing visitor searches and supervision (3-JDF-5G-15).				
151. Written procedures for releasing juveniles include several verification processes and other checks (3-JDF-5H-02).				
152. Written policy provides for and governs escorted and unescorted day leaves into the community (3-JDF-5H-07).				

# 6. Transportation Requirements

INS Officers transporting juveniles must adhere to the guidelines contained in the Flores Agreen are summarized below. For detailed standards governing the escorting of persons in INS custody, official guideline, "Enforcement Standard Escorts," released February 5, 1998. For detailed describing the policy for using restraints when transporting people in INS custody, refer to the IN "Enforcement Standard, Use of Restraints," released February 5, 1998. General guidelines governasportation and transfer of juveniles are provided below.

# 6.1 Transportation and Transfer of Juveniles

6.1.1 Do not transport juveniles with detained adults unless:

- juveniles are being transported from the place of arrest or apprehension to an INS office; or
- separate transportation would be impractical (but then the juvenile must be kept sep precautions taken for his or her safety). Unaccompanied juveniles will be separated from adult males by separate passenger compartments or by an empty row of seats.

6.1.2 Upon release, the INS will-without undue delay-assist juveniles in making tra arrangements to the INS office nearest the person or facility they are being released to. The INS discretion, pay for or provide such transportation.

6.1.3 Juveniles must be transported with their legal papers and possessions unless possessic the amount normally permitted by the carrier, in which case possessions must be shipped in a tim to the juvenile.

6.1.4 If a juvenile is represented by counsel, that counsel must be notified prior to transfer unless of the juvenile is at issue, the juvenile is an escape risk, or counsel has waived notice. In any cas must be notified within 24 hours following transfer.

6.1.5 Escorting Officers have the responsibility to determine the need and level of restraints u time while escorting a detainee. When an Officer determines that conditions warrant the use of remembers of a family unit, females, or juveniles, the Officer must be able to explain the conditions the restraints. Only the minimum degree of restraint needed to ensure the safety of the officer, th and the public, or to prevent escape, will be used. Females, juveniles, or family units traveling in vehicles will be placed in seat belts, and may be restrained as appropriate. Additional restrain handcuffs are permitted in secured vehicles, based on explainable factors.

6.1.6 Regardless of whether restraints are used or the level of restraints, no juvenile will be without the assigned Officer conducting his or her own search of the juvenile for contraband.

# 6.2 Escorting Juveniles on JPATS and Commercial Aircraft

6.2.1 JPATS. Juveniles transported on Justice Prisoner and Alien Transportation System (JPA and vehicles are subject to the policies and stipulations found in the JPATS Prisoner Transportati Officers should consult that reference for instructions regarding the use of escorts on JPATS aircra

6.2.2 If an escorted juvenile presents a risk to the escorts or the public, and a suitable itinerary u country that permits the use of restraints cannot be arranged, JPATS will be contacted to arrange government or charter aircraft. If JPATS cannot accommodate the removal, HQ Field Operation contacted for guidance or authorization to use other means of transportation.

6.2.3 Commercial Aircraft. Personnel assigned to make reservations to transport juveniles on commercial aircraft will normally advise the airline(s) 1 day before the anticipated flight of th transport a detainee under a law enforcement officer's control. Persons making reservations wil carrier or agent accepting the reservation of each traveler's escort classification. In accordance w Aviation Administration (FAA) regulations (14 C.F.R. 108), under no circumstances, exigent or oth this notification take place less than 1 hour prior to the flight.

6.2.4 In addition to properly assigning escorts according to the classification system in "E Standard, Escorts" (February 5, 1998), the following also applies when escorting juveniles on aircraft:

- Criminal juveniles should be escorted consistent with the classification criteria for adults wit background.
- Noncriminal juveniles may be escorted by certain designated non-INS personnel under interagency agreement with the INS in place of INS Officers. Although escort by INS preferred, contract personnel may be used at the District Director's discretion.

Note: Agencies under contract or interagency agreement with the INS that are handling noncrimin do not have authority to restrain such juveniles. INS personnel will remove restraints prior to si juveniles to such agencies. Detainees received from such agencies may be restrained by IN according to policy.

- All FAA regulations pertaining to transporting "maximum risk" individuals in custo enforcement officers will be observed.
- When making travel arrangements, reasonable efforts must be made to observe indivi policies regarding the transporting of detainees.
- There must be one escort of the same sex per juvenile.

# 6.3 Medical Escorts and Precautionso Taken from Enforcement Standard, "Escorts 2/5/98.0

6.3.1 When a juvenile requires a medical escort, a medical professional will escort him or minimum of two INS Officers. During transport, the medical escort will sit as close to the juvenile INS escort officers as possible. At no time will the medical escort assume security responsibili juvenile while in the air or on the ground.

6.3.2 Only a medical professional may provide juveniles with prescription medication for the training diagnosed illnesses, e.g., heart ailments, depression, or other conditions. Under no circums detainees be medicated solely to facilitate transport.9 The medical escort is responsible for the diamedication and related equipment.

6.3.3 In all cases, juveniles will be accompanied by up-to-date copies of their medical records, w carried in a sealed envelope or folder, clearly marked "Medical Records, To Be Opened By Medical Personnel Only." Detainees will be accompanied by medical supplies and medication suffic trip, plus at least 3 days.

6.3.4 Do not transport detainees who have not been medically screened on commercial airc transported on JPATS are subject to stipulations found in the JPATS Prisoner Transport Manual.

6.3.5 Officers should be alert for symptoms such as coughing, fever, sweating, and emaciation, to obviously open wounds or bleeding. If an Officer suspects that a juvenile alien may be infer contagious disease, the following precautions should be taken:

- transport the juvenile in a separate vehicle from others;
- place a surgical mask on the juvenile;10 and
- seat the juvenile in the rear of the vehicle, next to an open window to provide as much ve possible.

# 7. Legal Requirements-Representation

This section clarifies attorney-client privileges and other items contained in the Flores Agreement.

# 7.1 Notice of Right to Bond Redetermination and Judicial Review of Placement

7.1.1 Juveniles in removal proceedings under Section 240 of the Immigration and Naturalization afforded a bond redetermination hearing before an Immigration Judge, unless the juvenile reindicates the refusal on the "Notice of Custody Determination" form.

Note: A juvenile may only be released to a qualified sponsor (see Section 2.4, "Release").

- 7.1.2 Juveniles not released under the above condition shall be provided the following:
  - INS Form I-770;
  - a list of free legal services providers compiled according to INS regulations (unless previou the juvenile); and

a Notice of Right to Judicial Review (see Attachment 1, Flores Agreement, Exhibit 6).
 Any juvenile who disagrees with the INS' placement decision (for facility) or who asserts that the program does not meet the Minimum Standards for Licensed Programs (Exhibit 1 Agreement) may seek judicial review in Federal district court to challenge placement noncompliance. The court will be limited to entering an order affecting only that juvenile.

# 7.2 Attorney-Client Visits Under Flores

7.2.1 As plaintiff's counsel, staff attorneys from the Center for Human Rights and Constitutiona Angeles, California, or the National Center for Youth Law of San Francisco may visit juveniles if, p visit, they show proper identification. Plaintiff's counsel must always provide a Notice of Appearan INS before any attorney-client meeting. This notice must be submitted to the Local INS or Distr Coordinator by hand or mail, and to the facility by hand upon arrival. Other lawyers for the Flores pl may also visit juveniles if they are on the list of approved lawyers available from the Distri Coordinator. (Every 6 months, plaintiff's counsel will provide the INS with a list of attorneys planni such visits during the following 6 months). Attorney-client visits shall be permitted in ALL INS ar facilities.

7.2.2 All visits will take place according to the applicable policies and procedures for attorney-clieach individual facility. This provision does not limit visits by other attorneys.

7.2.3 The facility's staff must provide plaintiff's counsel, upon arrival, with a list of names registration numbers for the juveniles housed at that facility.

7.2.4 The juvenile may refuse to meet with the attorney, and the juvenile's parents or legal gu deny plaintiff's counsel permission to meet the juvenile.

# 7.3 Attorney Visits to Licensed Facilities Under Flores

7.3.1 Facility visits are to be conducted according to the generally accepted policies and procec facility to the extent that those policies and procedures are consistent with Exhibit 4 of the Flores (Attachment 1) summarized below: The purpose of facility visits is to interview class members and observe conditions at the facility.

- Visits will be scheduled at least 7 business days in advance. Visitor names, positions, cred professional associations must be provided at that time.
- All visits with class members must take place during normal business hours.
- No video recording equipment or cameras of any type shall be permitted.
- Audio recording equipment will be limited to hand-held tape recorders.
- Number of visitors will not exceed six; or for family foster homes, four-including interpreters

of these visitors may be non-attorney experts in juvenile justice and/or child welfare.

 Visit will not exceed 3 hours per day and will not disrupt the routine followed by the juv staff.

7.3.2 Plaintiff's counsel may request access to any licensed facility or to any medium or secure request must be submitted by hand or by mail to the Local INS or District Juvenile Coordinator.

7.3.3 The District Juvenile Coordinator will provide reasonable assistance in conveying the req facility and coordinating the visit.

7.3.4 Plaintiff's counsel must treat juveniles and staff with respect and dignity, and the facili functioning must not be disrupted.

# 7.4 Attorney-Client Representation

7.4.1 A Notice of Appearance of Attorney (INS Form G-28) must be on file for each juvenile repr counsel and maintained in the juvenile's A-file.

7.4.2 Attorneys should be allowed reasonable access to all juveniles they represent.

7.4.3 The Arresting Officer must provide all juveniles with specific information regarding the average free legal assistance and advise each juvenile of the right to be represented by counsel at no exp government and of the right to a hearing before an Immigration Judge. This process is to be reperied to be represented by counsel at no exp solution.

7.4.4 Paralegals (individuals who work under the direction and supervision of an attorney to a representing their clients) may interview juveniles, complete forms, and deliver papers without the being present. The paralegal does not represent the juvenile before the INS. Each paralegal mus letter from the employer/attorney identifying him or her and stating that s/he is employed and sup the attorney.

7.4.5 Messengers or other persons not certified as paralegals will be permitted only to deliver documents, forms, etc., to and from the facility, and may not interview or come into contact with juv

7.4.6 Attorneys representing juveniles in foster care have the same right of access to these clie any other juvenile client. The facility will provide juveniles with access to their attorney representatives and will honor the privileged nature of the client/attorney contact, recog appointments are to be at times mutually agreed upon by the juvenile and the foster parent.

7.4.7 Juvenile facilities shall have established visiting hours that allow attorneys ample opportur with their clients. However, the hours shall not compromise security or unduly interfere with the i necessary routines of the program. Facilities must provide space that allows confidentiality betwee and clients.

7.4.8 Facility staff may visually observe all conversations between juveniles and their attorneys t in any way record or listen to conversations.

#### 8. Escapes and Other Emergency Incidents

#### 8.1 Juvenile Escapes

Dealing with escapes is a critical issue for anyone with responsibility for juvenile aliens being c the INS in secure or nonsecure facilities. It is therefore important to learn and follow the procedures this chapter to fulfill all aspects of your prescribed role, whether you are acting as a Regional Juvenile Coordinator, INS Officer, or Headquarters personnel. All escapes will be treated in the sar regardless of who had custody of the alien at the time of the escape.p Memo from William R. Yati Regional Director, on "Escape Reporting Procedures," 8/3/98.p First and foremost, when an esca immediate efforts should be made to locate the juvenile alien.

8.1.1 The District Juvenile Coordinator must ensure that facility staff know what to do when absconds from a facility (medium or secure detention, shelter care, group home, or foster care person reporting the unauthorized absence must call the local INS Office and local law e authorities and provide the following information:

- physical description of juvenile;
- name and alien registration number of juvenile;
- time of incident;
- what occurred;
- any calls or other contacts;
- name, address, and phone number of family;
- information regarding unusual behavior; and
- any reasons to believe that the departure was involuntary.

The District Juvenile Coordinator notifies the attorney of record and the Regional Juvenile Coc addition, the District Juvenile Coordinator should verify that local law enforcement has been notific all the above information was provided.

8.1.2 When a juvenile absconds from a facility (medium or secure detention, shelter care, grou foster care), the local INS Office should handle the matter as a reportable "incident," and the involved should telephone the respective Regional Juvenile Coordinator in DDP and the INS Center within 24 hours of discovery of the escape. All escapes involving juveniles must also be report National Juvenile Coordinator at HQOPS. The following then occurs: The regional office assigns number. All future correspondence about the escape will reference the assigned escape report num

8.1.3 To start the escape investigation, the District Director or Chief Patrol Agent will detern section (e.g., INV, DDP, etc.) will conduct the inquiry. While the extent of the investigation will dep nature of the escape, it must include the following:

- the cause of the escape;
- whether proper custody procedures were followed;
- what law enforcement authorities were notified;
- what attempts were made to apprehend the alien; and
- recommendation for corrective or disciplinary action, if necessary.

8.1.4 If the Investigating Officer determines the escape to be a result of complicity with the esco or contract guard, or if evidence exists of legal impropriety, the Office of the Inspector Gener notified and the report so noted.11

8.1.5 In the case of a juvenile escape from INS custody following arrest or conviction for violation-whether felonious or misdemeanor and/or before the sentence is up (if the juvenile alien report the escape to the nearest office of the U.S. Marshals Service within 1 hour of the discovery

report must be submitted to the Regional Juvenile Coordinator or his or her designee in DDP Regional Director within 48 hours.

8.1.6 The Investigating Officer must prepare a full written report on the escape, which will results of the investigation, along with the following:q This information on required report content is a 5/25/82 memo from J.F. Salgado, Associate Commissioner, Enforcement, on "Escape Ar Reporting Procedures."q

- Memoranda detailing the escape from the officers or contract guards involved.
- Memoranda of review by the District Director or Chief Patrol Agent, including any interview first or second line supervisors. In each case, the District Director or Chief Patrol Agent wil whether the proper procedures were observed and if disciplinary action or further inve warranted. Any remedial action taken by those field officials will be spelled out.
- A transmittal memo from the Regional Office of Enforcement to HQDDP via HQENF, s agreement or disagreement with actions taken.

Normally, the completed written report should be transmitted from the Regional Office of Enfc Headquarters within 30 days of the escape. If any ongoing investigation precludes meeting that tir interim report shall be forwarded with appropriate explanation.

8.1.7 Any juvenile who is apprehended after escaping from a foster care home, shelter, or any custody will be placed in a secure juvenile detention facility.r From a 12/4/95 memo, "Instruction Detention, Placement, and Release of Chinese Juveniles," to Regional and District Directors, from of Deputy Commissioner.rAll INS field offices must devote the needed resources to investigate an on all leads in a timely manner.

8.1.8 In cases of escape by Chinese or Indian juvenile aliens from secure or nonsecure facilities outlined above must be followed. In addition, the procedures found in Section 3, "Special Issues  $\epsilon$  Populations," must also be followed.

#### 8.2 **Proceeding with Removal Hearings**

8.2.1 For juveniles who have escaped, the removal hearing should proceed and an Order in obtained that is consistent with the requirements of Section 242B(c) of the Immigration and Natio From a 10/4/95 telegraphic message from Joan Higgins, Assistant Commissioner, Dete Deportation.

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#### 9. Medical Issues

#### 9.1 Required Medical and Health-Related Services

9.1.1 According to the Flores Agreement, all facilities used by the INS must provide appropri medical and dental care, family planning services, and emergency health care services, including medical examination within 48 hours of admission. This requirement excludes weekends and holid the juvenile was recently examined at another facility. The medical examination should include, a the following:

screening for infectious diseases;

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- appropriate immunizations in accordance with the U.S. Public Health Service Center f Control;
- administration of prescribed medications and special diets; and
- appropriate mental health interventions when necessary.

9.1.2 Refer to Section 5 of this manual, "Inspection Standards for Juvenile Shelter Care a Juvenile Detention Facilities," for a thorough discussion of medical and health-related services rec for both juvenile shelter care and medium-secure/secure detention facilities.

# ATTACHMENTS

# Attachment 1 Jenny Lisette Flores, et al. v. Janet Reno

Jenny Lisette Flores, et al. v. Janet Reno

Stipulated Settlement Agreement

8/12/96 CENTER FOR HUMAN RIGHTS & CONSTITUTIONAL LAW Carlos Holguín Peter A. Schey 256 South Occidental Boulevard Los Angeles, CA 90057 (213) 388-8693

NATIONAL CENTER FOR YOUTH LAW Alice Bussiere James Morales 114 Sansome Street, Suite 905 San Francisco, CA 94104 (415) 453-3307

Attorneys for Plaintiffs

Michael Johnson Assistant United States Attorney 300 N. Los Angeles St., Rm. 7516 Los Angeles, CA 90012

Allen Hausman Office of Immigration Litigation Civil Division U.S. Department of Justice P.O. Box 878, Ben Franklin Station Washington, DC 20044

Attorneys for Defendants

Additional counsel listed next page

UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

JENNY LISETTE FLORES, et al.,	)	Case No. CV 85-4544-RJK(Px)
	)	
Plaintiffs,	)	Stipulated Settlement
	)	Agreement
	v. )	
JANET RENO, Attorney General	)	
of the United States, et al.,	)	
	)	
Defendants.	)	
	)	
	)	

Plaintiffs' Additional Counsel

ACLU Foundation of Southern California Mark Rosenbaum Sylvia Argueta 1616 Beverly Boulevard Los Angeles, CA 90026 Telephone: (213) 977-9500

STREICH LANG Susan G. Boswell Jeffrey Willis 1500 Bank of America Plaza 33 North Stone Avenue Tucson, AZ 85701 Telephone: (602) 770-8700

**Defendants' Additional Counsel** 

Arthur Strathern Mary Jane Candaux Office of the General Counsel U.S. Immigration & Naturalization Service 425 I St. N.W. Washington, DC 20536

### STIPULATED SETTLEMENT AGREEMENT

WHEREAS, Plaintiffs have filed this action against Defendants, challenging, inter alia, the cons of Defendants' policies, practices and regulations regarding the detention and release of unac minors taken into the custody of the Immigration and Naturalization Service (INS) in the Western Ru

WHEREAS, the district court has certified this case as a class action on behalf of all minors ar by the INS in the Western Region of the United States; and

WHEREAS, this litigation has been pending for nine (9) years, all parties have conducted discovery, and the United States Supreme Court has upheld the constitutionality of the chall regulations on their face and has remanded for further proceedings consistent with its opinion; and

WHEREAS, on November 30, 1987, the parties reached a settlement agreement requiring the INS custody in the Western Region be housed in facilities meeting certain standards, inclustandards for the housing and care of dependent children, and Plaintiffs' motion to enforce compare that settlement is currently pending before the court; and

WHEREAS, a trial in this case would be complex, lengthy and costly to all parties concerner decision of the district court would be subject to appeal by the losing parties with the final outcome and

WHEREAS, the parties believe that settlement of this action is in their best interests and best interests of justice by avoiding a complex, lengthy and costly trial, and subsequent appeals, which several more years;

NOW, THEREFORE, Plaintiffs and Defendants enter into this Stipulated Settlement Agree Agreement), stipulate that it constitutes a full and complete resolution of the issues raised in this agree to the following:

# I DEFINITIONS

As used throughout this Agreement, the following definitions shall apply:

1. The term "party" or "parties" shall apply to Defendants and Plaintiffs. As the term applies to E it shall include their agents, employees, contractors and/or successors in office. As the term Plaintiffs, it shall include all class members:

2. The term "Plaintiff" or "Plaintiffs" shall apply to the named plaintiffs and all class members.

3. The term "class member" or "class members" shall apply to the persons defined in Paragraph

4. The term "minor" shall apply to any person under the age of eighteen (18) years who is deta legal custody of the INS. This Agreement shall cease to apply to any person who has reached eighteen years. The term "minor" shall not include an emancipated minor or an individual who incarcerated due to a conviction for a criminal offense as an adult. The INS shall treat all person under the age of eighteen but not included within the definition of "minor" as adults for all purpose release on bond or recognizance.

5. The term "emancipated minor" shall refer to any minor who has been determined to be ema an appropriate state judicial proceeding.

6. The term "licensed program" shall refer to any program, agency or organization that is lice appropriate State agency to provide residential, group, or foster care services for depender including a program operating group homes, foster homes, or facilities for special needs minors. program must also meet those standards for licensed programs set forth in Exhibit 1 attached homes and facilities operated by licensed programs, including facilities for special needs minors, sł secure as required under state law; provided, however, that a facility for special needs minors mathat level of security permitted under state law which is necessary for the protection of a minor of appropriate circumstances, e.g., cases in which a minor has drug or alcohol problems or is ment INS shall make reasonable efforts to provide licensed placements in those geographical areas majority of minors are apprehended, such as southern California, southeast Texas, southern Flori northeast corridor.

7. The term "special needs minor" shall refer to a minor whose mental and/or physical conditispecial services and treatment by staff. A minor may have special needs due to drug or alcc serious emotional disturbance, mental illness or retardation, or a physical condition or chronic requires special services or treatment. A minor who has suffered serious neglect or abuse may be a minor with special needs if the minor requires special services or treatment as a result of the abuse. The INS shall assess minors to determine if they have special needs and, if so, shall minors, whenever possible, in licensed programs in which the INS places children without special which provide services and treatment for such special needs.

8. The term "medium security facility" shall refer to a facility that is operated by a program, organization licensed by an appropriate State agency and that meets those standards set forth i attached hereto. A medium security facility is designed for minors who require close supervision need placement in juvenile correctional facilities. It provides 24-hour awake supervision, custody treatment. It maintains stricter security measures, such as intensive staff supervision, than a facili by a licensed program in order to control problem behavior and to prevent escape. Such a facility r secure perimeter but shall not be equipped internally with major restraining construction or typically associated with correctional facilities.

#### II SCOPE OF SETTLEMENT, EFFECTIVE DATE, AND PUBLICATION

9. This Agreement sets out nationwide policy for the detention, release, and treatment of mi custody of the INS and shall supersede all previous INS policies that are inconsistent with the te Agreement. This Agreement shall become effective upon final court approval, except that those te Agreement regarding placement pursuant to Paragraph 19 shall not become effective until all cont the Program Announcement referenced in Paragraph 20 below are negotiated and implemented shall make its best efforts to execute these contracts within 120 days after the court's final appr Agreement. However, the INS will make reasonable efforts to comply with Paragraph 19 r implementation of all such contracts. Once all contracts under the Program Announcement ret Paragraph 20 have been implemented, this Agreement shall supersede the agreement entitled Me of Understanding Re: Compromise of Class Action: Conditions of Detention (hereinafter "MOU"), € by and between the Plaintiffs and Defendants and filed with the United States District Court for District of California on November 30, 1987, and the MOU shall thereafter be null and void. Howeve shall not institute any legal action for enforcement of the MOU for a six (6) month period commenci final district court approval of this Agreement, except that Plaintiffs may institute enforcement pro the Defendants have engaged in serious violations of the MOU that have caused irreparable harn member for which injunctive relief would be appropriate. Within 120 days of the final district court this Agreement, the INS shall initiate action to publish the relevant and substantive terms of this Ag a Service regulation. The final regulations shall not be inconsistent with the terms of this Agreem 30 days of final court approval of this Agreement, the INS shall distribute to all INS field office offices instructions regarding the processing, treatment, and placement of juveniles. Those instru include, but may not be limited to, the provisions summarizing the terms of this Agreement, attac as Exhibit 2.

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B/12/2007

# Immigration Information

MAXAY OMINY HOMIH WHAMPS NAW AXASI SIAAASHI (BLOSSANAY JAHOBAAN YAAANSLAYA PAIMAAAHH

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INSERTS PLUS/Juvenile Protocol Manual/Juvenile Aliens: A Special Population/Table of Contents (8 of 11)

#### III CLASS DEFINITION

10. The certified class in this action shall be defined as follows: "All minors who are detained custody of the INS."

# IV STATEMENTS OF GENERAL APPLICABILITY

11. The INS treats, and shall continue to treat, all minors in its custody with dignity, respect a concern for their particular vulnerability as minors. The INS shall place each detained minor is restrictive setting appropriate to the minor's age and special needs, provided that such setting is with its interests to ensure the minor's timely appearance before the INS and the immigration co protect the minor's well-being and that of others. Nothing herein shall require the INS to release any person or agency whom the INS has reason to believe may harm or neglect the minor or fail him or her before the INS or the immigration courts when requested to do so.

### V PROCEDURES AND TEMPORARY PLACEMENT FOLLOWING ARREST

12.A. Whenever the INS takes a minor into custody, it shall expeditiously process the mino provide the minor with a notice of rights, including the right to a bond redetermination hearing if Following arrest, the INS shall hold minors in facilities that are safe and sanitary and that are con the INS' concern for the particular vulnerability of minors. Facilities will provide access to toilets drinking water and food as appropriate, medical assistance if the minor is in need of emergence adequate temperature control and ventilation, adequate supervision to protect minors from c contact with family members who were arrested with the minor. The INS will segregate unac minors from unrelated adults. Where such segregation is not immediately possible, an unaccompa will not be detained with an unrelated adult for more than 24 hours. If there is no one to whom the release the minor pursuant to Paragraph 14, and no appropriate licensed program is immediately a placement pursuant to Paragraph 19, the minor may be placed in an INS detention facility, or contracted facility, having separate accommodations for minors, or a State or county juvenile deten However, minors shall be separated from delinquent offenders. Every effort must be taken to ensu safety and well-being of the minors detained in these facilities are satisfactorily provided for by the INS will transfer a minor from a placement under this paragraph to a placement under Paragraph 1 three (3) days, if the minor was apprehended in an INS district in which a licensed program is locat space available; or (ii) within five (5) days in all other cases; except:

1. as otherwise provided under Paragraph 13 or Paragraph 21;

2. as otherwise required by any court decree or court-approved settlement;

3. in the event of an emergency or influx of minors into the United States, in which case the INS all minors pursuant to Paragraph 19 as expeditiously as possible; or

4. where individuals must be transported from remote areas for processing or speak unusual such that the INS must locate interpreters in order to complete processing, in which case the INS all such minors pursuant to Paragraph 19 within five (5) business days.

B. For purposes of this paragraph, the term "emergency" shall be defined as any act or event th the placement of minors pursuant to Paragraph 19 within the time frame provided. Such emergence natural disasters (e.g., earthquakes, hurricanes, etc.), facility fires, civil disturbances, ar emergencies (e.g., a chicken pox epidemic among a group of minors). The term "influx of minor United States" shall be defined as those circumstances where the INS has, at any given time, mor minors eligible for placement in a licensed program under Paragraph 19, including those who ha placed or are awaiting such placement.

C. In preparation for an "emergency" or "influx," as described in Subparagraph B, the INS sl written plan that describes the reasonable efforts that it will take to place all minors as experience possible. This plan shall include the identification of 80 beds that are potentially available for INS I and that are licensed by an appropriate State agency to provide residential, group, or foster care a dependent children. The plan, without identification of the additional beds available, is attached a The INS shall not be obligated to fund these additional beds on an ongoing basis. The INS shall listing of additional beds on a quarterly basis and provide Plaintiffs' counsel with a copy of this listing.

13. If a reasonable person would conclude that an alien detained by the INS is an adult despite to be a minor, the INS shall treat the person as an adult for all purposes, including confinement  $\epsilon$  on bond or recognizance. The INS may require the alien to submit to a medical or dental  $\epsilon$  conducted by a medical professional or to submit to other appropriate procedures to verify his or the INS subsequently determines that such an individual is a minor, he or she will be treated as accordance with this Agreement for all purposes.

# VI GENERAL POLICY FAVORING RELEASE

14. Where the INS determines that the detention of the minor is not required either to secure timely appearance before the INS or the immigration court, or to ensure the minor's safety or tha the INS shall release a minor from its custody without unnecessary delay, in the following order of to:

A. a parent;

B. a legal guardian;

C. an adult relative (brother, sister, aunt, uncle, or grandparent);

D. an adult individual or entity designated by the parent or legal guardian as capable and willing the minor's well-being in (i) a declaration signed under penalty of perjury before an immigration officer or (ii) such other document(s) that establish(es) to the satisfaction of the INS, in its disafiant's paternity or guardianship;

E. a licensed program willing to accept legal custody; or

F. an adult individual or entity seeking custody, in the discretion of the INS, when it appears that other likely alternative to long term detention and family reunification does not appear to be a possibility.

15. Before a minor is released from INS custody pursuant to Paragraph 14 above, the cust execute an Affidavit of Support (Form I-134) and an agreement to:

A. provide for the minor's physical, mental, and financial well-being;

B. ensure the minor's presence at all future proceedings before the INS and the immigration cou

C. notify the INS of any change of address within five (5) days following a move;

D. in the case of custodians other than parents or legal guardians, not transfer custody of the another party without the prior written permission of the District Director;

E. notify the INS at least five days prior to the custodian's departing the United States of such whether the departure is voluntary or pursuant to a grant of voluntary departure or order of removal

F. if dependency proceedings involving the minor are initiated, notify the INS of the initiation proceedings and the dependency court of any immigration proceedings pending against the minor. In the event of an emergency, a custodian may transfer temporary physical custody of a mir securing permission from the INS but shall notify the INS of the transfer as soon as is practicable but in all cases within 72 hours. For purposes of this paragraph, examples of an "emergency" shall serious illness of the custodian, destruction of the home, etc. In all cases where the custodian seeks written permission for a transfer, the District Director shall promptly respond to the request.

16. The INS may terminate the custody arrangements and assume legal custody of any m custodian fails to comply with the agreement required under Paragraph 15. The INS, howeve terminate the custody arrangements for minor violations of that part of the custodial agreement Subparagraph 15.C above.

17. A positive suitability assessment may be required prior to release to any individual or progra to Paragraph 14. A suitability assessment may include such components as an investigation c

conditions in which the minor would be placed and the standard of care he would receive, ve identity and employment of the individuals offering support, interviews of members of the housel home visit. Any such assessment should also take into consideration the wishes and concerns of the

18. Upon taking a minor into custody, the INS, or the licensed program in which the minor is p make and record the prompt and continuous efforts on its part toward family reunification and the the minor pursuant to Paragraph 14 above. Such efforts at family reunification shall continue so minor is in INS custody.

#### VII. INS CUSTODY

19. In any case in which the INS does not release a minor pursuant to Paragraph 14, the remain in INS legal custody. Except as provided in Paragraphs 12 or 21, such minor shall temporarily in a licensed program until such time as release can be effected in accordance with Pa above or until the minor's immigration proceedings are concluded, whichever occurs earlier. All min in such a licensed program remain in the legal custody of the INS and may only be transferred under the authority of the INS; provided, however, that in the event of an emergency a licensed pr transfer temporary physical custody of a minor prior to securing permission from the INS but sha INS of the transfer as soon as is practicable thereafter, but in all cases within 8 hours.

20. Within 60 days of final court approval of this Agreement, the INS shall authorize the Un Department of Justice Community Relations Service to publish in the Commerce Business Daily Federal Register a Program Announcement to solicit proposals for the care of 100 minors programs.

21. A minor may be held in or transferred to a suitable State or county juvenile detention facility INS detention facility, or INS-contracted facility, having separate accommodations for minors wh District Director or Chief Patrol Agent determines that the minor:

A. has been charged with, is chargeable, or has been convicted of a

crime, or is the subject of delinquency proceedings, has been adjudicated delinquent, or is charge delinquent act; provided, however, that this provision shall not apply to any minor whose offen: within either of the following categories:

i. Isolated offenses that (1) were not within a pattern or practice of criminal activity and (2) did violence against a person or the use or carrying of a weapon (Examples: breaking and entering, DUI, etc. This list is not exhaustive.);

ii. Petty offenses, which are not considered grounds for stricter means of detention in any case shoplifting, joy riding, disturbing the peace, etc. This list is not exhaustive.);

As used in this paragraph, "chargeable" means that the INS has probable cause to belie individual has committed a specified offense;

B. has committed, or has made credible threats to commit, a violent or malicious act (whether himself or others) while in INS legal custody or while in the presence of an INS officer;

C. has engaged, while in a licensed program, in conduct that has proven to be unacceptably d the normal functioning of the licensed program in which he or she has been placed and removal is to ensure the welfare of the minor or others, as determined by the staff of the licensed program drug or alcohol abuse, stealing, fighting, intimidation of others, etc. This list is not exhaustive.);

D. is an escape-risk; or

E. must be held in a secure facility for his or her own safety, such as when the INS has reasor that a smuggler would abduct or coerce a particular minor to secure payment of smuggling fees.

22. The term "escape-risk" means that there is a serious risk that the minor will attempt to e custody. Factors to consider when determining whether a minor is an escape-risk or not include, limited to, whether:

A. the minor is currently under a final order of removal or exclusion;

B. the minor's immigration history includes: a prior breach of a bond; a failure to appear before the immigration court; evidence that the minor is indebted to organized smugglers for his tran voluntary departure or a previous removal from the United States pursuant to a final order of exclusion; C. the minor has previously absconded or attempted to abscond from INS custody.

23. The INS will not place a minor in a secure facility pursuant to Paragraph 21 if there are less alternatives that are available and appropriate in the circumstances, such as transfer to (a) a mediu facility which would provide intensive staff supervision and counseling services or (b) anoth program. All determinations to place a minor in a secure facility will be reviewed and approved by t juvenile coordinator.

24.A. A minor in removal proceedings shall be afforded a bond redetermination hearing immigration judge in every case, unless the minor indicates on the Notice of Custody Determinatic he or she refuses such a hearing.

B. Any minor who disagrees with the INS' determination to place that minor in a particular type c who asserts that the licensed program in which he or she has been placed does not comp standards set forth in Exhibit 1 attached hereto, may seek judicial review in any United States Di with jurisdiction and venue over the matter to challenge that placement determination or noncompliance with the standards set forth in Exhibit 1. In such an action, the United States Di shall be limited to entering an order solely affecting the individual claims of the minor bringing the a

C. In order to permit judicial review of Defendants' placement decisions as provided in this Defendants shall provide minors not placed in licensed programs with a notice of the reasons for l minor in a detention or medium security facility. With respect to placement decisions reviewed paragraph, the standard of review for the INS' exercise of its discretion shall be the abuse o standard of review. With respect to all other matters for which this paragraph provides judicial standard of review shall be de novo review.

D. The INS shall promptly provide each minor not released with (a) INS Form I-770, (b) an exp the right of judicial review as set out in Exhibit 6, and (c) the list of free legal services available in pursuant to INS regulations (unless previously given to the minor).

E. Exhausting the procedures established in Paragraph 37 of this Agreement shall not be a prethe bringing of an action under this paragraph in any United District Court. Prior to initiating any s however, the minor and/or the minors' attorney shall confer telephonically or in person with the Ur Attorney's office in the judicial district where the action is to be filed, in an effort to informally minor's complaints without the need of federal court intervention.

#### VIII TRANSPORTATION OF MINORS

25. Unaccompanied minors arrested or taken into custody by the INS should not be transported in vehicles with detained adults except:

A. when being transported from the place of arrest or apprehension to an INS office, or

B. where separate transportation would be otherwise impractical.

When transported together pursuant to Clause B, minors shall be separated from adults. The INS necessary precautions for the protection of the well-being of such minors when transported with adu

26. The INS shall assist without undue delay in making transportation arrangements to the nearest the location of the person or facility to whom a minor is to be released pursuant to Paragra INS may, in its discretion, provide transportation to minors.

#### IX TRANSFER OF MINORS

27. Whenever a minor is transferred from one placement to another, the minor shall be transfer of his or her possessions and legal papers; provided, however, that if the minor's possessions amount permitted normally by the carrier in use, the possessions will be shipped to the minor manner. No minor who is represented by counsel shall be transferred without advance notice to su except in unusual and compelling circumstances such as where the safety of the minor or others is or the minor has been determined to be an escape-risk, or where counsel has waived such notic cases notice shall be provided to counsel within 24 hours following transfer.

# **X MONITORING AND REPORTS**

28A. An INS Juvenile Coordinator in the Office of the Assistant Commissioner for Det

Deportation shall monitor compliance with the terms of this Agreement and shall maintain an record of all minors who are placed in proceedings and remain in INS custody for longer thar Statistical information on such minors shall be collected weekly from all INS district offices and Bc stations. Statistical information will include at least the following: (1) biographical information suminor's name, date of birth, and country of birth, (2) date placed in INS custody, (3) each di removed or released, (4) to whom and where placed, transferred, removed or released, (5) i status, and (6) hearing dates. The INS, through the Juvenile Coordinator, shall also collect regarding the reasons for every placement of a minor in a detention facility or medium security facil

B. Should Plaintiffs' counsel have reasonable cause to believe that a minor in INS legal cust have been released pursuant to Paragraph 14, Plaintiffs' counsel may contact the Juvenile Coc request that the Coordinator investigate the case and inform Plaintiffs' counsel of the reasons wh has not been released.

29. On a semi-annual basis, until two years after the court determines, pursuant to Paragraph INS has achieved substantial compliance with the terms of this Agreement, the INS shall provide t counsel the information collected pursuant to Paragraph 28, as permitted by law, and each IN instruction issued to INS employees regarding the implementation of this Agreement. In additior counsel shall have the opportunity to submit questions, on a semi-annual basis, to the Juvenile Co the Office of the Assistant Commissioner for Detention and Deportation with regard to the implementation provided to Plaintiffs' counsel during the preceding six-mc pursuant to Paragraph 28. Plaintiffs' counsel shall present such questions either orally or in wri option of the Juvenile Coordinator. The Juvenile Coordinator shall furnish responses, either orally at the option of Plaintiffs' counsel, within 30 days of receipt.

30. On an annual basis, commencing one year after final court approval of this Agreemen Juvenile Coordinator shall review, assess, and report to the court regarding compliance with the te Agreement. The Coordinator shall file these reports with the court and provide copies to the partie the final report referenced in Paragraph 35, so that they can submit comments on the report to tl each report, the Coordinator shall state to the court whether or not the INS is in substantial comp the terms of this Agreement, and, if the INS is not in substantial compliance, explain the reasons of compliance. The Coordinator shall continue to report on an annual basis until three years after determines that the INS has achieved substantial compliance with the terms of this Agreement.

31. One year after the court's approval of this Agreement, the Defendants may ask the court to whether the INS has achieved substantial compliance with the terms of this Agreement.

### XI ATTORNEY-CLIENT VISITS

32.A. Plaintiffs' counsel are entitled to attorney-client visits with class members even though th have the names of class members who are housed at a particular location. All visits shall occur in a with generally applicable policies and procedures relating to attorney-client visits at the facility i Upon Plaintiffs' counsel's arrival at a facility for attorney-client visits, the facility staff shall provid counsel with a list of names and alien registration numbers for the minors housed at that fa instances, in order to memorialize any visit to a minor by Plaintiffs' counsel, Plaintiffs' counsel may lim notice of appearance with the INS prior to any attorney-client meeting. Plaintiffs' counsel may lim notice of appearance to representation of the minor in connection with this Agreement. Plaintiffs' counsel submit a copy of the notice of appearance by hand or by mail to the local INS juvenile coordinator by hand to the staff of the facility.

B. Every six months, Plaintiffs' counsel shall provide the INS with a list of those attorneys who such attorney-client visits, as Plaintiffs' counsel, to minors during the following six month period client visits may also be conducted by any staff attorney employed by the Center for Human Constitutional Law in Los Angeles, California or the National Center for Youth Law in San California, provided that such attorney presents credentials establishing his or her employment priot visit.

C. Agreements for the placement of minors in non-INS facilities shall permit attorney-client visit by class counsel in this case.

D. Nothing in Paragraph 32 shall affect a minor's right to refuse to meet with Plaintiffs' counsel. I minor's parent or legal guardian may deny Plaintiffs' counsel permission to meet with the minor.

# XII FACILITY VISITS

33. In addition to the attorney-client visits permitted pursuant to Paragraph 32, Plaintiffs' cc request access to any licensed program's facility in which a minor has been placed pursuant to Pa or to any medium security facility or detention facility in which a minor has been placed programs 21 or 23. Plaintiffs' counsel shall submit a request to visit a facility under this paragraph district juvenile coordinator who will provide reasonable assistance to Plaintiffs' counsel by cor request to the facility's staff and coordinating the visit. The rules and procedures to be followed in with any visit approved by a facility under this paragraph are set forth in Exhibit 4 attached, except otherwise agreed by Plaintiffs' counsel and the facility's staff. In all visits to any facility pursu Agreement, Plaintiffs' counsel and their associated experts shall treat minors and staff with cc dignity and shall not disrupt the normal functioning of the facility.

#### XIII TRAINING

34. Within 120 days of final court approval of this Agreement, the INS shall provide appropriat and training for designated INS employees regarding the terms of this Agreement. The INS sh written and/or audio or video materials for such training. Copies of such written and/or audio or vic materials shall be made available to Plaintiffs' counsel when such training materials are sent to the the extent practicable, prior to that time.

# XIV DISMISSAL

35. After the court has determined that the INS is in substantial compliance with this Agreeme Coordinator has filed a final report, the court, without further notice, shall dismiss this action. dismissal, the court shall retain jurisdiction over this action.

#### XV RESERVATION OF RIGHTS

36. Nothing in this Agreement shall limit the rights, if any, of individual class members to press for judicial review in the appeal of an individual case or for class members to exercise any indeper they may otherwise have.

# XVI NOTICE AND DISPUTE RESOLUTION

37. This paragraph provides for the enforcement, in this District Court, of the provisions of this except for claims brought under Paragraph 24. The parties shall meet telephonically or in person t complete or partial repudiation of this Agreement or any alleged non-compliance with the te Agreement, prior to bringing any individual or class action to enforce this Agreement. Notice of a c party has violated the terms of this Agreement shall be served on plaintiffs addressed to:

#### CENTER FOR HUMAN RIGHTS & CONSTITUTIONAL LAW

Carlos Holguín Peter A. Schey 256 South Occidental Boulevard Los Angeles, CA 90057

NATIONAL CENTER FOR YOUTH LAW Alice Bussiere James Morales 114 Sansome Street, Suite 905 San Francisco, CA 94104

and on Defendants addressed to:

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Michael Johnson Assistant United States Attorney 300 N. Los Angeles St., Rm. 7516 Los Angeles, CA 90012

Allen Hausman Office of Immigration Litigation Civil Division U.S. Department of Justice P.O. Box 878, Ben Franklin Station Washington, DC 20044

#### XVII PUBLICITY

38. Plaintiffs and Defendants shall hold a joint press conference to announce this Agreemer shall send copies of this Agreement to social service and voluntary agencies agreed upon by the set forth in Exhibit 5 attached. The parties shall pursue such other public dissemination of regarding this Agreement as the parties shall agree.

#### XVIII ATTORNEYS' FEES AND COSTS

39. Within 60 days of final court approval of this Agreement, Defendants shall pay to Plaintiffs th of \$374,110.09, in full settlement of all attorneys' fees and costs in this case.

#### XIX TERMINATION

40. All terms of this Agreement shall terminate the earlier of five years after the date of final cou of this Agreement or three years after the court determines that the INS is in substantial complian Agreement, except that the INS shall continue to house the general population of minors in INS facilities that are licensed for the care of dependent minors.

#### XX REPRESENTATIONS AND WARRANTY

41. Counsel for the respective parties, on behalf of themselves and their clients, represent that of nothing in this Agreement that exceeds the legal authority of the parties or is in violation ( Defendants' counsel represent and warrant that they are fully authorized and empowered to ent Agreement on behalf of the Attorney General, the United States Department of Justice, and the I and Naturalization Service, and acknowledge that Plaintiffs enter into this Agreement in reliand representation. Plaintiffs' counsel represent and warrant that they are fully authorized and empower into this Agreement on behalf of the Plaintiffs, and acknowledge that Defendants enter into this Agreliance on such representation. The undersigned, by their signatures on behalf of the Pla Defendants, warrant that upon execution of this Agreement in their representative capacities, their agents, and successors of such principals and agents shall be fully and unequivocally bound hereu full extent authorized by law.

For Defendants:	
Signed:	Title:
Dated:	
For Plaintiffs:	
	Title:
Signed: Dated:	
EXHIBIT 1	

Minimum Standards for Licensed Programs

A. Licensed programs shall comply with all applicable state child welfare laws and regulations a and local building, fire health and safety codes and shall provide or arrange for the following servic minor in its care:

1. Proper physical care and maintenance, including suitable living accommodations, food, clothing, and personal grooming items.

2. Appropriate routing medical and dental care, family planning services, and emergency is services, including a complete medical examination (including screening for infectious disease hours of admission, excluding weekends and holidays, unless the minor was recently examined facility; appropriate immunizations in accordance with the U.S. Public Health Service (PHS), Disease Control; administration of prescribed medication and special diets; appropriate me interventions when necessary.

3. An individualized needs assessment which shall include: (a) various initial intake forms; (t data relating to the identification and history of the minor and family; (c) identification of the minor needs including any specific problem(s) which appear to require immediate intervention; (d) and assessment and plan; (e) an assessment of family relationships and interaction with adults, authority figures; (f) a statement of religious preference and practice; (g) an assessment of 1 personal goals, strengths and weaknesses; and (h) identifying information regarding immed members, other relatives, godparents or friends who may be residing in the United States and may assist in family reunification.

4. Educational services appropriate to the minor's level of development, and communication structured classroom setting, Monday through Friday, which concentrates primarily on the deve basic academic competencies and secondarily on English Language Training (ELT). The education shall include instruction and educational and other reading materials in such languages as nee academic areas should include Science, Social Studies, Math, Reading, Writing and Physical Edu program shall provide minors with appropriate reading materials in languages other than Engl during the minor's leisure time.

5. Activities according to a recreation and leisure time plan which shall include daily outdoweather permitting, at least one hour per day of large muscle activity and one hour per day of leisure time activities (this should not include time spent watching television). Activities should be ir a total of three hours on days when school is not in session.

6. At least one (1) individual counseling session per week conducted by trained social work st specific objectives of reviewing the minor's progress, establishing new short term objectives, and both the developmental and crisis-related needs of each minor.

7. Group counseling sessions at least twice a week. This is usually an informal process and 1 with all the minors present. It is a time when new minors are given the opportunity to get acquaint staff, other children, and the rules of the program. It is an open forum where everyone gets a speak. Daily program management is discussed and decision are made about recreational activitie a time for staff and minors to discuss whatever is on their minds and to resolve problems.

 Acculturation and adaptation services which include information regarding the development of inter-personal skills which contribute to those abilities necessary to live independently and responsi
 Upon admission, a comprehensive orientation regarding program intent, services, rules (verbal), expectations and the availability of legal assistance.

10. Whenever possible, access to religious services of the minor's choice.

11. Visitation and contact with family members (regardless of their immigration status), which is to encourage such visitation. The staff shall respect the minor's privacy while reasonably preunauthorized release of the minor.

12. A reasonable right to privacy, which shall include the right to (a) wear his or her own clo available; (b) retain a private space in the residential facility, group or foster home for the storage belongings; (c) talk privately on the phone, as permitted by the house rules and regulations; (d) view

with guests, as permitted by the house rules and regulations; and (e) receive and send uncer unless there is a reasonable belief that the mail contains contraband.

13. Family reunification services designed to identify relatives in the United States as well as countries and assistance in obtaining legal guardianship when necessary for the release of the min 14. Legal services information regarding the availability of free legal assistance, the right to be r by counsel at no expense to the government, the right to a removal or exclusion hearing immigration judge, the right to apply for political asylum or to request voluntary departure in lieu of r

B. Service delivery is to be accomplished in a manner which is sensitive to the age, cult language and the complex needs of each minor.

C. Program rules and discipline standards shall be formulated with consideration for the range c maturity in the program and shall be culturally sensitive to the needs of alien minors. Minors s subjected to corporal punishment, humiliation, mental abuse, or punitive interference with the dail of living, such as eating or sleeping. Any sanctions employed shall not: (1) adversely affect eithe health, or physical or psychological well-being; or (2) deny minors regular meals, sufficient sleep medical care, correspondence privileges, or legal assistance.

D. A comprehensive and realistic individual plan for the care of each minor must be de accordance with the minor's needs as determined by the individualized needs assessment. Indiv shall be implemented and closely coordinated through an operative case management system.

E. Programs shall develop, maintain, and safeguard individual client case records. Age organizations are required to develop a system of accountability which preserves the confidential information and protects the records from unauthorized use or disclosure.

F. Programs shall maintain adequate records and make regular reports as required by the INS the INS to monitor and enforce this order and other requirements and standards as the INS may are in the best interests of the minors.

EXHIBIT 2 (new) Instructions to Service Officers re: Processing, Treatment, and Placement of Minors

These instructions are to advise Service officers of INS policy regarding the way in which mir custody are processed, housed and released. These instructions are applicable nationwide and su prior inconsistent instructions regarding minors.

(a) Minors. A minor is a person under the age of eighteen years. However, individuals who emancipated by a state court or convicted and incarcerated for a criminal offense as an ad considered minors. Such individuals must be treated as adults for all purposes, including confin release on bond.

Similarly, if a reasonable person would conclude that an individual is an adult despite his or her cla minor, the INS shall treat such person as an adult for all purposes, including confinement and relea or recognizance. The INS may require such an individual to submit to a medical or dental  $\varepsilon$  conducted by a medical professional or to submit to other appropriate procedures to verify his or the INS subsequently determines that such an individual is a minor, he or she will be treated as a r purposes.

(b) General policy. The INS treats and will continue to treat minors with dignity, respect and spec for their particular vulnerability. INS policy is to place each detained minor in the least restric appropriate to the minor's age and special needs, provided that such setting is consistent with t ensure the minor's timely appearance in court and to protect the minor's well-being and that of a officers are not required to release a minor to any person or agency whom they have reason to b

harm or neglect the minor or fail to present him or her before the INS or the immigration correquested to do so.

(c) Processing. The INS will expeditiously process minors and will provide a Form I-770 notic including the right to a bond redetermination hearing, if applicable.

Following arrest, the INS will hold minors in a facility that is safe and sanitary and that is consiste INS' concern for the particular vulnerability of minors. Such facilities will have access to toilets drinking water and food as appropriate, medical assistance if the minor is in need of emergenc adequate temperature control and ventilation, adequate supervision to protect minors from c contact with family members who were arrested with the minor. The INS will separate unaccompar from unrelated adults whenever possible. Where such segregation is not immediately pc unaccompanied minor will not be detained with an unrelated adult for more than 24 hours.

If the juvenile cannot be immediately released, and no licensed program (described below) is availated for him or her, s/he should be placed in an INS or INS-contract facility that has separate accommon minors, or in a State or county juvenile detention facility that separates minors in INS custody from offenders. The INS will make every effort to ensure the safety and well-being of juveniles place facilities.

(d) Release. The INS will release minors from its custody without unnecessary delay, unless del juvenile is required to secure his or her timely appearance or to ensure the minor's safety or tha Minors shall be released, in the following order of preference, to:

(i) a parent;

(ii) a legal guardian;

(iii) an adult relative (brother, sister, aunt, uncle, or grandparent);

(iv) an adult individual or entity designated by the parent or legal guardian as capable and willing the minor's well-being in (i) a declaration signed under penalty of perjury before an immigration officer, or (ii) such other documentation that establishes to the satisfaction of the INS, in its discreti individual designating the individual or entity as the minor's custodian is in fact the minor's parent c

(v) a state-licensed juvenile shelter, group home, or foster home willing to accept legal custody (as only physical custody); or

(vi) an adult individual or entity seeking custody, in the discretion of the INS, when it appears that other likely alternative to long term detention and family reunification does not appear to be a possibility.

(e) Certification of custodian. Before a minor is released, the custodian must execute an Affidavit (Form I-134) and an agreement to:

(i) provide for the minor's physical, mental, and financial well-being;

(ii) ensure the minor's presence at all future proceedings before the INS and the immigration court;

(iii) notify the INS of any change of address within five (5) days following a move;

(iv) if the custodian is not a parent or legal guardian, not transfer custody of the minor to another pathe prior written permission of the District Director;

(v) notify the INS at least five days prior to the custodian's departure from the United States, v departure is voluntary or pursuant to a grant of voluntary departure or order of removal; and

(vi) if dependency proceedings involving the minor are initiated in state court, notify the INS of the such proceedings and the dependency court of any removal proceedings pending against the mino

In an emergency, a custodian may transfer temporary physical custody of a minor prior to securing from the INS, but must notify the INS of the transfer as soon as is practicable, and in all case hours. Examples of an "emergency" include the serious illness of the custodian, destruction of the In all cases where the custodian seeks written permission for a transfer, the District Director shares provide the request.

The INS may terminate the custody arrangements and assume legal custody of any minor whose fails to comply with the agreement. However, custody arrangements will not be terminated for minor of the custodian's obligation to notify the INS of any change of address within five days following a

(f) Suitability assessment. An INS officer may require a positive suitability assessment prior to minor to any individual or program. A suitability assessment may include an investigation o conditions in which the minor is to be placed and the standard of care s/he would receive, ve identity and employment of the individuals offering support, interviews of members of the housel home visit. The assessment will also take into consideration the wishes and concerns of the minor.

(g) Family reunification. Upon taking a minor into custody, the INS, or the licensed program in whic is placed, will promptly attempt to reunite the minor with his or her family to permit the release o under Paragraph (d) above. Such efforts at family reunification will continue as long as the minor licensed program custody and will be recorded by the INS or the licensed program in which the placed.

(h) Placement in licensed programs. A "licensed program" is any program, agency or organization an appropriate state agency to provide residential, group, or foster care services for depender including a program operating group homes, foster homes, or facilities for special needs minors. the Flores v. Reno Settlement Agreement describes the standards required of licensed programs who remain in INS custody must be placed in a licensed program within three calendar days if the apprehended in an INS district in which a licensed program is located and has space available, or calendar days in all other cases, except when:

(i) the minor falls under Paragraph (i), "Secure and supervised detention," below;

(ii) the INS reasonably believes the alien is an adult and is conducting medical or dental example determine age;

(iii) a court decree or court-approved settlement requires otherwise;

(iv) an emergency (such as a natural disaster, fire, civil disturbance, or medical emergency) or influ into the United States (meaning the INS has more than 130 minors in custody) prevents compliant case all minors should be placed in licensed programs as expeditiously as possible; or

(v) the minor must be transported from remote areas for processing or speaks an unusual languag a special interpreter is required to process the minor, in which case the minor must be placed in

program within five business days.

(vi) Secure and supervised detention. A minor may be held in or transferred to a State or could detention facility or in a secure INS facility or INS-contracted facility having separate accommon minors, whenever the District Director or Chief Patrol Agent determines that the minor:

(i) has been charged with, is chargeable, or has been convicted of a crime, or is the subject of c proceedings, has been adjudicated delinquent, or is chargeable with a delinquent act, unless offense is:

(a) an isolated offense not within a pattern of criminal activity which did not involve violence again or the use or carrying of a weapon (Examples: breaking and entering, vandalism, DUI, etc.); or

(b) a petty offense which is not considered grounds for stricter means of detention in any case shoplifting, joy riding, disturbing the peace, etc.);

(ii) has committed, or has made credible threats to commit, a violent or malicious act (whether direc or herself or others) while in INS legal custody or while in the presence of an INS officer;

(iii) has engaged, while in a licensed program, in conduct that has proven to be unacceptably disru normal functioning of the licensed program in which he or she has been placed and removal is ne ensure the welfare of the minor or others, as determined by the staff of the licensed program (Exar or alcohol abuse, stealing, fighting, intimidation of others, etc.);

(iv) is an escape-risk; or

(v) must be held in a secure facility for his or her own safety, such as when the INS has reason to I a smuggler would abduct or coerce a particular minor to secure payment of smuggling fees.

A "chargeable" offense means that the INS has probable cause to believe that the individual has c specified offense.

The term "escape-risk" means that there is a serious risk that the minor will attempt to escape fro Factors to consider when determining whether a minor is an escape-risk or not include, but are no whether:

(a) the minor is currently under a final order of removal;

(b) the minor's immigration history includes: a prior breach of a bond; a failure to appear before the immigration court; evidence that the minor is indebted to organized smugglers for his or her trar voluntary departure or a previous removal from the United States pursuant to a final order of remov

(c) the minor has previously absconded or attempted to abscond from INS custody.

The INS will not place a minor in a State or county juvenile detention facility, secure INS detention secure INS-contracted facility if less restrictive alternatives are available and appropria circumstances, such as transfer to another licensed program or transfer to a medium security "medium security facility" may have a secure perimeter but cannot have major internal construction, such as locked cells. A medium security facility must otherwise meet all the star licensed program and provide intensive staff supervision and counseling services.

All determinations to place a minor in a secure facility will be reviewed and approved by the region

Coordinator. INS officers must also provide any minor not placed in a licensed program with a writte the reasons for housing the minor in a secure or medium security facility.

(j) Notice of right to bond redetermination and judicial review of placement. A minor in removal p shall be afforded a bond redetermination hearing before an immigration judge in every case, unles indicates on the Notice of Custody Determination form that he or she refuses such a hearing. A juis not released or placed in a licensed program shall be provided (1) a written explanation of judicial review (copy attached) and (2) the list of free legal services providers compiled pursu regulations (unless previously given to the minor).

(k) Transportation and transfer. Unaccompanied minors should not be transported in vehicles wi adults except when being transported from the place of arrest or apprehension to an INS offic separate transportation would be otherwise impractical, in which case minors shall be separated f INS officers shall take all necessary precautions for the protection of minors during transportation w

When a minor is to be released, the INS will assist him or her in making transportation arranger INS office nearest the location of the person (or facility) to whom a minor is to be released. The INS discretion, provide transportation to such minors.

Whenever a minor is transferred from one placement to another, s/he shall be transferred with all c possessions and legal papers; provided, however, that if the minor's possessions exceed t permitted normally by the carrier in use, the possessions must be shipped to the minor in a timely r minor who is represented by counsel should be transferred without advance notice to counsel unusual and compelling circumstances such as where the safety of the minor or others is threate minor has been determined to be an escape-risk, or where counsel has waived notice, in which c must be provided to counsel within 24 hours following transfer.

(I) Periodic reporting. Statistical information on minors placed in proceedings who remain in INS longer than 72 hours must be reported to the Juvenile Coordinator by all INS district offices and Bc stations. Information will include: (a) biographical information, including the minor's name, date o country of birth, (b) date placed in INS custody, (c) each date placed, removed or released, (d) to where placed, transferred, removed or released, (e) immigration status, and (f) hearing dates. I should also inform the Juvenile Coordinator of the reasons for placing a minor in a medium-securi detention facility as described in paragraph (I).

(m) Attorney-client visits by Plaintiffs' counsel. The INS will permit the lawyers for the Flores v. Re class to visit minors, even though they may not have the names of minors who are housed at location. A list of Plaintiffs' counsel entitled to make attorney-client visits with minors is availab district Juvenile Coordinator. Attorney-client visits may also be conducted by any staff attorney er the Center for Human Rights & Constitutional Law of Los Angeles, California, or the National Center Law of San Francisco, California, provided that such attorney presents credentials establishing employment prior to any visit.

Visits must occur in accordance with generally applicable policies and procedures relating to attr visits at the facility in question. Upon Plaintiffs' counsel's arrival at a facility for attorney-client visits staff must provide Plaintiffs' counsel with a list of names and alien registration numbers for the min at that facility. In all instances, in order to memorialize any visit to a minor by Plaintiffs' counse counsel must file a notice of appearance with the INS prior to any attorney-client meeting. Plainti may limit the notice of appearance to representation of the minor in connection with his pla treatment during INS custody. Plaintiffs' counsel must submit a copy of the notice of appearance by mail to the local INS juvenile coordinator and a copy by hand to the staff of the facility.

A minor may refuse to meet with Plaintiffs' counsel. Further, the minor's parent or legal guardiar

Plaintiffs' counsel permission to meet with the minor.

(n) Visits to licensed facilities. In addition to the attorney-client visits, Plaintiffs' counsel may reques a licensed program's facility (described in paragraph (h)) or to a medium-security facility or deter (described in paragraph (i)) in which a minor has been placed. The district juvenile coordinator will request to the facility's staff and coordinate the visit. The rules and procedures to be followed in with such visits are set out in Exhibit 4 of the Flores v. Reno Settlement Agreement, unless Plainti and the facility's staff agree otherwise. In all visits to any facility, Plaintiffs' counsel and their experts must treat minors and staff with courtesy and dignity and must not disrupt the normal fur the facility.

#### **EXHIBIT 3**

#### Contingency Plan

In the event of an emergency or influx that prevents the prompt placement of minors in license with which the Community Relations Service has contracted, INS policy is to make all reasonabl place minors in programs licensed by an appropriate state agency as expeditiously as po "emergency" is an act or event, such as a natural disaster (e.g., earthquake, fire, hurricane), facil disturbance, or medical emergency (e.g., a chicken pox epidemic among a group of minors) that p prompt placement of minors in licensed facilities. An "influx" is defined as any situation in which more than 130 minors in the custody of the INS who are eligible for placement in licensed programs

1. The Juvenile Coordinator will establish and maintain an Emergency Placement List of at lea at programs licensed by an appropriate state agency that are potentially available to accept placements. These 80 placements would supplement the 130 placements that the INS normally ha and whenever possible, would meet all standards applicable to juvenile placements the INS normally ha and whenever possible, would meet all standards applicable to juvenile placements the INS normally ha the Juvenile Coordinator may consult with child welfare specialists, group home operators, an developing the List. The Emergency Placement List will include the facility name; the numb potentially available at the facility; the name and telephone number of contact persons; the telephone number of contact persons for nights, holidays, and weekends if different; any res minors accepted (e.g., age); and any special services that are available.

2. The Juvenile Coordinator will maintain a list of minors affected by the emergency or influx, ir the minor's name, (2) date and country of birth, (3) date placed in INS custody, and (4) place  $\epsilon$  current placement.

3. Within one business day of the emergency or influx the Juvenile Coordinator or his or her de contact the programs on the Emergency Placement List to determine available placements. A available placements are identified, the Juvenile Coordinator will advise appropriate INS stavailability. To the extent practicable, the INS will attempt to locate emergency placements in areas where culturally and linguistically appropriate community services are available.

4. In the event that the number of minors needing emergency placement exceeds the available placements on the Emergency Placement List, the Juvenile Coordinator will work with the Relations Service to locate additional placements through licensed programs, county social departments, and foster family agencies.

5. Each year the INS will reevaluate the number of regular placements needed for detained determine whether the number of regular placements should be adjusted to accommodate an ir decreased number of minors eligible for placement in licensed programs. However, any decision the number of placements available shall be subject to the availability of INS resources. The Coordinator shall promptly provide Plaintiffs' counsel with any reevaluation made by INS pursu paragraph.

6. The Juvenile Coordinator shall provide to Plaintiffs' counsel copies of the Emergency Plac within six months after the court's final approval of the Settlement Agreement.

**EXHIBIT 4** 

Agreement Concerning Facility Visits Under Paragraph 33

The purpose of facility visits under paragraph 33 is to interview class members and staff and conditions at the facility. Visits under paragraph 33 shall be conducted in accordance with the applicable policies and procedures of the facility to the extent that those policies and procedures consistent with this Exhibit.

Visits authorized under paragraph 33 shall be scheduled no less than seven (7) business days i The names, positions, credentials, and professional association (e.g., Center for Human I Constitutional Law) of the visitors will be provided at that time.

All visits with class members shall take place during normal business hours.

No video recording equipment or cameras of any type shall be permitted. Audio recording equip be limited to hand-held tape recorders.

The number of visitors will not exceed six (6) or, in the case of a family foster home, four (4 interpreters, in any instance. Up to two (2) of the visitors may be non-attorney experts in juve and/or child welfare.

No visit will extend beyond three (3) hours per day in length. Visits shall minimize disruption to that minors and staff follow.

EXHIBIT 5

List of Organizations to Receive Information re: Settlement Agreement

Eric Cohen, Immig. Legal Resource Center, 1663 Mission St. Suite 602, San Francisco, CA 94103

Cecilia Munoz, Nat'l Council Of La Raza, 810 1st St. NE Suite 300, Washington, D.C. 20002

Susan Alva, Immig. & Citiz. Proj Director, Coalition For Humane Immig. Rights of LA, 1521 Wilshire Angeles, CA 90017

Angela Cornell, Albuquerque Border Cities Proj., Box 35895, Albuquerque, NM 87176-5895

Beth Persky, Executive Director, Centro De Asuntos Migratorios, 1446 Front Street, Suite 305, Sar 92101

Dan, Kesselbrenner, , National Lawyers Guild, National Immigration Project, 14 Beacon St., #5( MA 02108

Lynn Marcus, SWRRP, 64 E. Broadway, Tucson, AZ 85701-1720

Maria Jimenez, American Friends Service Cmte., ILEMP, 3522 Polk Street, Houston, TX 77003-48

Wendy Young, U.S. Cath. Conf., 3211 4th St. NE, Washington, DC, 20017-1194

Miriam Hayward, International Institute Of The East Bay, 297 Lee Street, Oakland, CA 94610

Emily Goldfarb, Coalition For Immigrant & Refugee Rights, 995 Market Street, Suite 1108, San Fra 94103

Jose De La Paz, Director, California Immigrant Workers Association, 515 S. Shatto Place, Los Ar 90020

Annie Wilson, LIRS, 390 Park Avenue South, First Asylum Concerns, New York, NY 10016

Stewart Kwoh, Asian Pacific American Legal Center, 1010 S. Flower St., Suite 302, Los Angeles, C

Warren Leiden, Executive Director, AILA, 1400 Eye St., N.W., Ste. 1200, Washington, DC, 20005

Frank Sharry, Nat'l Immig. Ref. & Citiz. Forum, 220 I Street N.E., Ste. 220, Washington, D.C. 20002

Reynaldo Guerrero, Executive Director, Center For Immigrant's Rights, 48 St. Marks Place, Nev 10003

Charles Wheeler, National Immigration Law Center, 1102 S. Crenshaw Blvd., Suite 101, Los A 90019

Deborah A. Sanders, Asylum & Ref. Rts. Law Project, Washington Lawyers Comm., 1300 19th St. Suite 500, Washington, D.C. 20036

Stanley Mark, Asian American Legal Def. & Ed. Fund, 99 Hudson St., 12th Floor, New York, NY 10

Sid Mohn, Executive Director, Travelers & Immigrants Aid, 327 S. LaSalle Street, Suite 1500, C 60604

Bruce Goldstein, Attornet At Law, Farmworker Justice Fund, Inc., 2001 S Street, N.W., Washington, DC 20009

Ninfa Krueger, Director, BARCA, 1701 N. 8th Street, Suite B-28, McAllen, TX 78501

John Goldstein, Proyecto San Pablo, PO Box 4596, Yuma, AZ 85364

Valerie Hink, Attorney At Law, Tucson Ecumenical Legal Assistance, P.O. Box 3007, Tucson, AZ 8

Pamela Mohr, Executive Director, Alliance For Children's Rights, 3708 Wilshire Blvd., Suite 720, Lc CA 90010

Pamela Day, Child Welfare League Of America, 440 1st St. N.W., Washington, DC 20001

Susan Lydon, Esq., Immigrant Legal Resource Center, 1663 Mission St., Ste 602, San Francisco, (

Patrick Maher, Juvenile Project, Centro De Asuntos Migratorios, 1446 Front Street, # 305, San 92101

Lorena Munoz, Staff Attorney, Legal Aid Foundation of LA-IRO, 1102 Crenshaw Blvd., Los Al 90019

Christina Zawisza, Staff Attorney, Legal Services of Greater Miami, 225 N.E. 34th Street, Suite 3

#### FL 33137

Miriam Wright Edelman, Executive Director, Children's Defense Fund, 122 C Street N.W., Washington, DC 20001

Rogelio Nunez, Executive Director, Proyecto Libertad, 113 N. First St., Harlingen, TX 78550

#### EXHIBIT 6

Notice of Right to Judicial Review

"The INS usually houses persons under the age of 18 in an open setting, such as a foster or group not in detention facilities. If you believe that you have not been properly placed or that you have be improperly, you may ask a federal judge to review your case. You may call a lawyer to help you do cannot afford a lawyer, you may call one from the list of free legal services given to you with this for

#### Attachment 2 Perez-Funez Rights Advisal

Perez-Funez Rights Advisal

JOSE ANTONIO PEREZ-FUNEZ V. INS, ET AL.

GENERAL ADVISAL

The following is to be given orally in English or Spanish or any other language understood by the do

You are being detained by the United States Immigration and Naturalization Service. I am har written notice that describes your rights. Please read this notice carefully before deciding whether agree to be removed from the United States voluntarily, demand a removal hearing, request politi or apply for any other available form or relief. You must sign a copy of the notice to show tha received it. If you cannot read, please tell me and I will read the notice to you.

# **NOTICE OF RIGHTS**

#### [To be printed in English and Spanish]

This is an advisal of your legal rights and alternatives. Do not sign any waiver of your rights unt either read this notice, or have had this notice read to you, and until you understand your rights.

1. Right To Be Represented by an Attorney

You have the right to be represented by an attorney of your choice at your own expense. If you advice and cannot afford a lawyer, you may contact one of the lawyers listed on the attached provide free legal services. If you wish to contact an attorney, you should so inform me after you ha have had read to you, this notice.

2. Right to a Removal Hearing

You have the right to a removal hearing to determine whether you are lawfully in the United St you can be deported. If you request a removal hearing, you may be represented at the hearing by at your own expense. You may be eligible to be released on bail until the time of the removal hearing released on bail and then appear at the hearing as ordered, the money you have paid in as returned to you. If you wish to have a removal hearing, you should so inform me after you have rehad read to you, this notice.

3. Right to Apply for Political Asylum

You may be eligible for political asylum if you have reason to believe that you would be because of your race, religion, nationality, membership in a particular social group, or political opin were deported from the Unites States. If you wish to apply for political asylum, you should so infor you have read, or have had read to you, this notice.

4. Right to Request Voluntary Departure

If you wish to be removed immediately from the United States, you may ask to be allowed to
depart. By agreeing to voluntarily depart, you give up your right to a removal hearing and your rig for political asylum. If you wish to apply for voluntary departure, you should so inform me after you or have had read to you, this notice.

### Attachment 3 Special Use Forms

Special Use Forms

Attachment 3a: Referral for Home Assessment Form Attachment 3b: Notice of Placement in Secure Juvenile Detention Facility

### Attachment 3a Referral for Home Assessment Form

Referral for Home Assessment Form

MEMORANDUM U. S. DEPARTMENT OF JUSTICE IMMIGRATION & NATURALIZATION SERVICE

SUBJECT

**Referral for Home Assessment** 

DATETO FROM

Office of International Affairs Humanitarian Affairs Branch

This is to request that a home assessment be conducted on the following juvenile currently held at:

Name of Juvenile:	DOB:
Alien #:	MALE FEMALE
Relatives in U. S. (if available):	
Name:	

3/12/2007

INS

13. You have committed or threatened to commit a violent or malicious act toward yourself or other

\_\_\_\_14. Per the *Orantes* decision, all Salvadoran juveniles must remain in the district where apprehended for a minimum of 7 days.

Sincerely,

Name and Title of Placing Official

Appendix 11-4 Footnotes

- FN 1 In the early stages of this litigation, the Federal court in the Central District of California for of the plaintiffs on two claims; in 1993, however, the United States Supreme Court ruled in INS on other claims. Since that decision, the parties have negotiated a settlement of the issues, which was signed by the INS Commissioner, approved by the Federal court, and now in effect.
- FN 2 The individual may be required to submit to a medical or dental examination (medical profe other appropriate procedures to verify age. If determined to be a juvenile, s/he will be treat for all purposes.
- FN 3 For INS purposes, a conservator is the person with physical custody of the juvenile. For juyears old or under, all documents must be signed by a conservator.
- FN 4 A juvenile brought to the United States by a smuggler is to be considered "unaccompan the smuggler is an adult relative (parent, brother, sister, aunt, uncle, or grandparent) or lega If the smuggler is not a relative or guardian, he or she should not be consulted cond disposition of the juvenile's case.
- FN 5 In this case, the "conservator" has physical custody, while the INS maintains legar Remember, all documents served on or completed for juveniles who are 13 years old or unc signed by a conservator.
- FN 6 This general release policy does not apply to juveniles in mandatory detention.
- FN 7 In order to avert potential liability when a Notice to Appear is issued and an unaccomp ordered released, the District Director should contact the U.S. Attorney's Office and a Assistant U.S. Attorney petition the court to appoint a guardian. This situation is envisione one.
- FN 8 "Chargeable" means that the INS has probable cause to believe that the individual has c specific offense.
- FN9 A rare exception may apply if a medical professional determines that the juvenile presents a him- or herself or to others.
- FN 10 U.S. Public Health Service authorities have advised that a surgical mask is considered a these purposes. A HEPA mask is not necessary.

INS

FN 11 Escapes from a contract guard or contract facility may be determined to be a breach of the lift that finding is made, the COTR or Investigating Officer will prepare a separate report for to the appropriate contracting office, with a recommendation as to whether a deduction imposed, if applicable. Copies should be included with the escape analysis forwarded to the Juvenile Coordinator or his/her designee in DDP.

### Appendix 11-4 Endnotes

- a This statement is from an 8/21/97 memo from the Office of Programs on "unaccompanied min to expedited removal" to Management Team, Regional Directors, District Directors, Officers Chief Patrol Agents, Asylum Office Directors, Port Directors, Director of Policy Dire Instructions, ODTF Glynco, and ODTF Artesia.
- b These procedures are from an 8/21/97 memo from the Office of Programs on "unaccompar subject to expedited removal" to Management Team, Regional Directors, District Directors, Charge, Chief Patrol Agents, Asylum Office Directors, Port Directors, Director of Policy Directors, Instructions, ODTF Glynco, and ODTF Artesia.
- c From an 8/21/97 memo from Office of Programs on "unaccompanied minors subject to removal."
- d Information in 2.1.5 is from a memo dated 10/4/95 to all Regional Directors RODIRS Operations Liaison Officers (ROOPS) (RODDP); all DIDIRS (X-Foreign); all CPAs; INS Training FLETC, GLYNCO, GA; INS Director of Training FLETC, Artesia, NM. From Joa Assistant Commissioner of Detention and Deportation.
- e This section is from a 12/4/95 memo to Regional and District Directors from the Office Commissioner on "Instructions for the Detention, Placement, and Release of Chinese Juver
- f From 12/8/97 memo, "Review of Cases of Chinese Juveniles Upon Reaching the Age of 18."
- g This section was drawn from the following memo: a 12/8/97 memo, "Review of Cases Juveniles Upon Reaching the Age of 18." This memo updates and expands upon the 9/28/94 ("Chinese Juveniles Reaching Majority While in Foster Care") and 12/4/95 ("Instithe Detention, Placement, and Release of Chinese Juveniles." A memo dated 11/1/95 Juveniles in Foster Homes," was also used as an information source, along with a 12/15 "Project Locate Update" to Regional Directors, Eastern, Central, Western.
- h From 12/8/97 memo (see endnote j above).
- i From 9/28/94 memo (see endnote j above).
- j From 12/8/97 memo (see endnote j above).
- k Information in 4.1.1 and 4.1.2 from 10/31/97 memo, "Juvenile Bedspace," from Offic Operations.
- I Permission requirement from 12-13-91 memo, "National Policy Regarding Detention and Unaccompanied Alien Minors."
- m Juvenile bedspace requirements (4.1.4, 4.1.5, and 4.1.6) are taken from the 10/31/97 r endnote o below).

- n From 12/13/91 memo, "National Policy Regarding Detention and Release of Unaccompa Minors," from the Office of the Commissioner.
- o Taken from Enforcement Standard, "Escorts," VI E-F, 2/5/98.
- p Memo from William R. Yates, Eastern Regional Director, on "Escape Reporting Procedures," 8
- q This information on required report content is taken from a 5/25/82 memo from J.F. Salgado Commissioner, Enforcement, on "Escape Analysis and Reporting Procedures."
- r From a 12/4/95 memo, "Instructions for the Detention, Placement, and Release of Chinese Ju Regional and District Directors, from the Office of Deputy Commissioner.
- s From a 10/4/95 telegraphic message from Joan Higgins, Assistant Commissioner, Det Deportation.

### Appendix 11-4.1 JUVENILE CASE ACTION WORKSHEET

Appendix 11-14.2 JUVENILE CASE SPONSOR WORKSHEET

Appendix 11-4.3 INS Juvenile Shelter Care Standards Checklist

	INS Juvenile Shelter Care Standards Checklist	Rating 1–5: 1=in compliance; 2=not in compliance 3= exception noted; 4=staff information 5=confirmed				
	A. Administration and Management (Part I of <i>JCRF</i> manual) $\frac{1}{1}$	2	3	4	5	
1.	Written policy provides that the facility and its programs are managed by a single administrative officer (3-JCRF-1A-06).	•				
2.	Facility administrator qualifications include a bachelor's degree in a related discipline and demonstrated ability and leadership (3-JCRF-1A-07).					
3.	Written policy provides that new or revised policies and procedures are disseminated to designated staff and volunteers (3-JCRF-1A-13).					
4.	Written policy provides for regular meetings, at least monthly between the administrator and key staff members (3-JCRF-1A-14).					
5.	Written policy provides that firearms are not permitted in the facility (3-JCRF-1A-22).					

6.	The facility has written fiscal policies and procedures adopted by the governing authority that meet minimum requirements (3-JCRF-1B-02).			
7.	Written policy provides that any financial transactions between juveniles, staff, and others are approved by the administrator (3-JCRF-1B-17).			
8.	Written policy prohibits sexual harassment (3-JCRF-1C-04).			

(table continued on next page)

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## Immigration Information online

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INSERTS PLUS/Juvenile Protocol Manual/Juvenile Aliens: A Special Population/Table of Contents (9 of 11)

(table continued from previous page)

		Ra	tina 1_!	
21.	Written policy provides that a record is maintained for each juvenile that includes several minimum components (3-JCRF-1E-02).			
20.	Written policy governs case record management, to include several minimum areas (3-JCRF-1E-01).			
19.	All part-time staff, volunteers, and contractors receive formal orientation appropriate to their assignments, with training as needed (3-JCRF-1D-13).			
18.	Written policy provides that all support employees with regular or daily contact with juveniles receive 40 hours of training (beyond orientation) during their 1st year and 40 hours a year thereafter (3-JCRF-1D-11).			
17.	Written policy provides that all juvenile careworkers receive an additional 120 hours of training during their 1st year and 40 hours a year thereafter (3-JCRF-1D-10).			
16.	Written policy provides that administrative, managerial, and professional specialist staff receive 40 hours of training (beyond orientation) during their 1st year and 40 hours a year thereafter (3-JCRF-1D-09).			
15.	Written policy provides that all training programs are conducted by qualified trainers in that particular area (3-JCRF-1D-05).			
14.	The facility provides initial orientation for all new employees during their first week of employment (3-JCRF-1D-03).			
13.	Written policy provides that all personnel working with juveniles are informed and agree in writing to confidentiality policies (3-JCRF-1C-17).			
12.	Written policy provides that employees who work with juveniles receive a physical examination (3-JCRF-1C-11).			
11.	A criminal record check is conducted on all new employees, according to state and federal statutes (3-JCRF-1C-10).			
10.	Written policy provides that there are written job descriptions and qualifications for all positions in the facility (3-JCRF-1C-06).			
9.	Written policy specifies support for a drug-free workplace for all employees and includes certain minimum principles (3-JCRF-1C-05).			

## **INS Juvenile Shelter Care Standards**

Rating 1–5: 1=in compliance; 2=not in compliance;

	Checklist	3= exce	ed; 4=st 5=confir	aff info <b>r</b> m med	nation;	
A. A	dministration and Management—Cont.	1	2	3	4	5
22.	Written policy provides for the auditing of juvenile records at least monthly (3-JCRF-1E-03).					
23.	Written policy provides that appropriate safeguards exist to minimize the possibility of theft, loss, or destruction of records (3-JCRF-1E-05).					
24.	Written policy provides that an updated case file is transferred along with a juvenile either simultaneously or within 72 hours (3- JCRF-1E-06).					
25.	Written policy provides that records are safeguarded from unauthorized or improper disclosure (3-JCRF-1E-07).					
26.	Written policy governs the voluntary participation of juveniles in non-medical, nonpharmaceutical, and noncosmetic research (3- JCRF-1F-09).					
27.	A staff member is responsible for supervising citizer involvement and volunteer service programs that benefit juveniles (3-JCRF-1G-01).		•			
28.	Volunteers agree in writing to honor facility policies, particularly those relating to the security and confidentiality of information (3-JCRF-1G-05).					
29.	Written policy provides that all volunteers complete ar appropriate, orientation and/or training program before being assigned (3-JCRF-1G-07).		-			
30.	Written policy specifies that volunteers may perform professional services only when they are certified or licensed to do so (3-JCRF-1G-08).					
B. P	Physical Plant (Part II of <i>JCRF</i> manual)	1	2	3	4	5
31.	The facility conforms to all applicable state and local building codes (3-JCRF-2A-01).	)			-	
32.	Exits in the facility comply with state or local fire authorities of the authority having jurisdiction (3-JCRF-2A-03).	r				
33.	The number of juveniles does not exceed the facility's rated bec capacity (3-JCRF-2B-03).	1				
34.	Each sleeping room complies with minimum requirements fo privacy, comfort, light, space, and temperature (3-JCRF-2C 01).					
35.	Living rooms with space for varied activities are available (3 JCRF-2C-02).	-				
36.	Written policy provides that the facility permits juveniles to decorate their living and sleeping quarters with persona possessions (3-JCRF-2C-03).					
37.	The facility has, at minimum, one operable toilet for every eigh	t				

uve	niles (3-JCRF-2C-04).					
38.	The facility has, at minimum, one operable shower or bathing facility with hot and cold running water for every eight juveniles (3-JCRF-2C-05).					
39.	The facility has, at minimum, one operable wash basin with hot and cold running water for every eight juveniles (3-JCRF-2C-06).					
40.	Written policy provides that juveniles with disabilities are housed in a safe and secure manner (3-JCRF-2C-08).					·
41.	Written policy provides that all sleeping quarters in the facility are well-lighted and properly ventilated (3-JCRF-2D-01).					
42.	Temperatures in indoor living and work areas are appropriate to summer and winter comfort zones (3-JCRF-2D-02).					
43.	Adequate space and furnishings to accommodate activities, such as group meetings of the juveniles, are provided in the facility (3-JCRF-2E-01).					
44.	The facility provides adequate private counseling space (3-JCRF-2E-02).	· · · · ·				
45	Written policy provides for adequate and appropriate areas for					
45	visitation and for recreation programs (3-JCRF-2E-03).				1	1
45 46.	visitation and for recreation programs (3-JCRF-2E-03). Adequate dining space is provided for the juveniles (3-JCRF- 2E-04).		Ra	ting 1-	 5:	
46.	Adequate dining space is provided for the juveniles (3-JCRF-		mpliance	ting 1 e; 2=not i ted; 4=st 5=confir	in compli aff inform	
46. []	Adequate dining space is provided for the juveniles (3-JCRF- 2E-04).		ption no	e; 2=not i ted; 4=st	in compli aff inform	nation
46. []	Adequate dining space is provided for the juveniles (3-JCRF- 2E-04). NS Juvenile Shelter Care Standards	3= exce	mpliance	e; 2=not i ted; 4=st 5=confir	in compli aff inform	
46. [] B. F	Adequate dining space is provided for the juveniles (3-JCRF- 2E-04). <b>NS Juvenile Shelter Care Standards</b> <b>Checklist</b> Physical Plant—Cont. (Part II of JCRF manual) When the facility has a kitchen, the kitchen, dining, and food storage areas are properly ventilated, furnished, and cleaned (3-	3= exce	ption no	e; 2=not i ted; 4=st 5=confir	in compli aff inform	nation
46.    B. F 47.	Adequate dining space is provided for the juveniles (3-JCRF- 2E-04). <b>NS Juvenile Shelter Care Standards</b> <b>Checklist</b> <b>Physical Plant—Cont. (Part II of JCRF manual)</b> When the facility has a kitchen, the kitchen, dining, and food storage areas are properly ventilated, furnished, and cleaned (3- JCRF-2E-05). The facility has adequate space for janitorial supplies (3-JCRF-	3= exce	ption no	e; 2=not i ted; 4=st 5=confir	in compli aff inform	nation
46. <b>I</b> <b>B. F</b> 47. 48. 49.	Adequate dining space is provided for the juveniles (3-JCRF- 2E-04). <b>NS Juvenile Shelter Care Standards</b> <b>Checklist</b> <b>Physical Plant—Cont. (Part II of JCRF manual)</b> When the facility has a kitchen, the kitchen, dining, and food storage areas are properly ventilated, furnished, and cleaned (3- JCRF-2E-05). The facility has adequate space for janitorial supplies (3-JCRF- 2E-07). Space is provided to store and issue clothing, bedding, cleaning supplies, and other items required for daily operations (3-JCRF-	3= exce	ption no	e; 2=not i ted; 4=st 5=confir	in compli aff inform	nation
46. [] B. F 47. 48.	Adequate dining space is provided for the juveniles (3-JCRF- 2E-04). <b>NS Juvenile Shelter Care Standards</b> <b>Checklist</b> <b>Physical Plant—Cont. (Part II of JCRF manual)</b> When the facility has a kitchen, the kitchen, dining, and food storage areas are properly ventilated, furnished, and cleaned (3- JCRF-2E-05). The facility has adequate space for janitorial supplies (3-JCRF- 2E-07). Space is provided to store and issue clothing, bedding, cleaning supplies, and other items required for daily operations (3-JCRF- 2E-08). Adequate space is provided for storing the personal property of	3= exce	ption no	e; 2=not i ted; 4=st 5=confir	in compli aff inform	nation

		_	_	
52.	Written policy limits physical force to self-protection, protection of juvenile or others, and prevention of property damage and escape (3-JCRF-3A-02).			
53.	Written policy provides that at least one staff person is readily available 24 hours a day, and is responsive to juveniles' needs (3-JCRF-3A-03).			
54.	Written policy provides that the staffing pattern concentrates staff when most juveniles are in the facility (3-JCRF-3A-04).			
55.	Written policy provides that no juvenile or group of juveniles is in a position of control or authority over other juveniles (3-JCRF- 3A-05).			
56.	Written policy requires staff to keep a permanent log and to prepare shift reports that record both routine and unusual occurrences (3-JCRF-3A-06).			
57.	Written policy provides for the detection and reporting of absconders (3-JCRF-3A-08).			
58.	Written policy provides that staff monitor the movement of juveniles into and out of the facility (3-JCRF-3A-09).			
59.	Written policy provides that juveniles and adults not share sleeping rooms (3-JCRF-3A-10).			
60.	Written policy provides that male and female juveniles do not occupy the same sleeping rooms (3-JCRF-3A-11).			
61.	Written policy provides for searches to control contraband and its disposition at a level keeping with security needs (3-JCRF-3A-12).			
62.	Written policy governs the control and use of tools, equipment, and keys (3-JCRF-3A-13).			
63.	The facility complies with the regulations of the state or local fire safety authority, whichever has primary jurisdiction (3-JCRF-3B-01).			
64.	Written policy specifies fire prevention regulations and practices to ensure the safety of staff, juveniles, and visitors (3-JCRF-3B-02).			
65.	Written policy provides that the specifications for selecting and purchasing facility furnishings meet fire safety requirements (3-JCRF-3B-03).			
66.	Written policy provides that where smoking is permitted, noncombustible receptacles are available throughout living quarters (3-JCRF-3B-04).			
67.	Written policy governs the control and use of all flammable, toxic, and caustic materials (3-JCRF-3B-05).			
68.	The facility has a written evacuation plan for fire or major emergency that is certified by an independent outside fire safety inspector (3-JCRF-3B-06).			
69.	Written policy provides that fire drills are conducted at least			

mon	hly (3-JCRF-3B-07).	·		<b>_</b>	ļ	<u> </u>
70.	Written emergency plans are disseminated to appropriate loca authorities (3-JCRF-3B-08).	1				
17	NS Juvenile Shelter Care Standards Checklist		Ra complianc ception no		in compli aff inforn	
C. F	acility Operations—Cont. (Part III of JCRF manual)	1	2	3	4	5
71.	Written policy provides that all facility personnel are trained in implementing written emergency plans (3-JCRF-3B-09).	n				
72.	The facility has a fire alarm system and an automatic detection system approved by the authority having jurisdiction (3-JCRF 3B-10).					
73.	For programs providing mass-transport vehicles, written polici requires a safety inspection, at least annually, by qualified persons (3-JCRF-3B-11).					
74.	A written plan provides for continuous facility operation in the event of employee work stoppage or other job action (3-JCRF 3B-12).					
75.	Written policy provides that there is a written set of disciplinar regulations governing juvenile rule violations (3-JCRF-3C-01).	У				
76.	Written policy provides that all program rules and regulation are posted in an obvious place or are readily accessible in a handbook (3-JCRF-3C-02).					
77.	Written policy ensures that room restriction does not exceed hours without review and administrative authorization (3-JCRF 3C-11).					
78.	Written policy ensures that the reasons for imposing restriction or suspending privileges are discussed with the juvenile, who i given a chance to explain (3-JCRF-3C-12).					
79.	Written policy provides that staff make visual and verbal contac with room-restricted juveniles at least every 30 minutes (3 JCRF-3C-13).					
80.	Written policy provides that staff record, date, and sign a instances of room and facility restriction and privileg suspension (3-JCRF-3C-14).					
81.	Written policy ensures a juvenile's right to court access (3 JCRF-3D-01).	3-				
82.	Written policy ensures and assists juvenile access to counse and their authorized representatives (3-JCRF-3D-02).	el				
83.	Written policy provides that decisions about program access work assign-ments, etc., disregard race, religion, national origin sex (3-JCRF-3D-03).					

84.	Written policy protects juveniles from corporal or other punishment that humiliates, abuses, or interrupts daily living functions (3-JCRF-3D-04).					
85.	Written policy provides for the reporting of all instances of child abuse or neglect consistent with appropriate state or local laws (3-JCRF-3D-05).					
86.	Written policy specifies the personal property that juveniles can keep in their possession and governs its control and safeguarding (3-JCRF-3D-06).					
87.	Written policy provides for a grievance and appeal process (3-JCRF-3D-07).					
D. F	acility Services (Part IV of <i>JCRF</i> manual)	1	2	3	4	5
88.	A nutritionist, dietitian, or physician approves the menu and annually approves the nutritional value of the food served (3- JCRF-4A-02).					
89.	Written policy provides that food service staff plan menus that they largely follow, giving attention to appearance and palatability (3-JCRF-4A-03).					
90.	There is a single menu for staff and juveniles (3-JCRF-4A-04).					
91.	Written policy provides for special diets as prescribed by appropriate medical or dental personnel (3-JCRF-4A-05).					
92.	Written policy provides for special diets for juveniles whose religious beliefs require adherence to religious dietary laws (3-JCRF-4A-06).					
93.	Food service staff complies with all sanitation and health codes enacted by state or local authorities (3-JCRF-4A-07).					
94.	Written policy provides for weekly inspections of food service areas, sanitary food storage, and daily temperature checks (3-JCRF-4A-08).		-			
11	NS Juvenile Shelter Care Standards Checklist	Rating 1–5: 1=in compliance; 2=not in complia 3= exception noted; 4=staff inform 5=confirmed				
	acility Services—Cont. (Part IV of <i>JCRF</i> manual)	1	2	3	4	5
D. r					-	
	Written policy provides that staff members supervise juveniles during meals (3-JCRF-4A-09).					
95. 96.						

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98.	Written policy provides for vermin and pest control and trash and garbage removal (3-JCRF-4B-03).			
99.	An independent, outside source has approved the institution's potable water source and supply (3-JCRF-4B-04).			
100.	Written policy provides that a housekeeping and maintenance plan is in effect to ensure a clean facility that is in good repair (3- JCRF-4B-05).			
101.	Juveniles are given the opportunity to have clean clothing (3-JCRF-4B-06).			
102.	The facility provides for the thorough cleaning and disinfecting of juvenile personal clothing before storage or wear (3-JCRF-4B-07).			
103.	Written policy provides for the issue of suitable clean bedding and linen, including sheets, pillow cases, mattress, and blankets (3-JCRF-4B-08).			
104.	Written policy requires the ready availability to juveniles of articles necessary for proper personal hygiene (3-JCRF-4B-09).			- -
105.	Written policy provides that the facility has a formal agreement with a designated health authority to provide health care services (3-JCRF-4C-01).			
106.	Written policy provides for access to health care and for a system for processing complaints regarding health care (3-JCRF-4C-02).			
107.	Appropriate state and federal licensure and other requirements/restrictions apply to providers of health care services to juveniles (3-JCRF-4C-03).			
108.	Written policy provides that treatment by nontraditional health care personnel is performed under authorized order or standing (3-JCRF-4C-04).			
109.	Written policy specifies the provision of mental health services to juveniles (3-JCRF-4C-05).			
110.	A suicide prevention/intervention program is reviewed and approved by a qualified medical or mental health professional (3-JCRF-4C-06).			
111.	When facilities do not have full-time, qualified, health personnel, a health-trained staff member coordinates health services delivery (3-JCRF-4C-07).			
112.	Written policy provides that the program's health care plan adheres to state and federal rules for storage and distribution of medicines (3-JCRF-4C-08).			
113.	Written policy requires medical, dental, and mental health screening by qualified health care personnel on all juveniles (3-JCRF-4C-09).			
114.	Written policy provides for the collection, recording, and review of health appraisal data to identify each juvenile's health care needs (3-JCRF-4C-11).			

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IN	IS Juvenile Shelter Care Standards Checklist	omplianc	ting 1–4 e; 2=not i ted; 4=st 5=confir	n complia aff inform	·
118.	Written policy provides that careworker staff and oth personnel are trained to respond to health emergencies within minutes (3-JCRF-4C-15).				
117.	Written policy provides for 24-hour emergency medical, dent and mental health care services as outlined in a detailed writte plan (3-JCRF-4C-14).				
116.	Dental care is provided to each juvenile under the direction and supervision of a dentist licensed in the state (3-JCRF-4- 13).				
115.	Written policy provides for medical examination of a employee or juvenile suspected of having a communicat disease (3-JCRF-4C-12).				

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## **Immigration Information**

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D. Fa	acility Services—Cont. (Part IV of <i>JCRF</i> manual)	1	2	3	4	5
119.	The facility has authoritatively approved first aid equipment available at all times (3-JCRF-4C-16).					
120.	Written policy provides that persons injured in an incident receive immediate medical examination and treatment (3-JCRF-4C-17).					
121.	Written policy addresses the management of serious and infectious diseases (3-JCRF-4C-21).					
122.	Written policy specifies approved employee actions with regard to juveniles diagnosed with HIV (3-JCRF-4C-22).					
123.	Written policy prohibits the use of juveniles for medical, pharmaceutical, or cosmetic experiments (3-JCRF-4C-26).					
124.	Written policy provides that juveniles' parents/guardians are promptly notified in case of serious illness, surgery, injury, or death (3-JCRF-4C-27).					
125.	Juveniles' health record files contain the required forms and information (3-JCRF-4C-28).					
126.	For transferred juveniles, summaries or copies of the medical history record are forwarded to the receiving facility prior to or at arrival (3-JCRF-4C-29).					
E. Ji	uvenile Services (Part V of <i>JCRF</i> Manual)	1	2	3	4	5
127.	The facility has clearly defined written policies, procedures, and practices governing admission (3-JCRF-5A-01).					
128.	The agency records basic information, as outlined, on each juvenile to be admitted (3-JCRF-5A-03).					
129.	Written policy provides that the facility inform a referring facility as to why a prospective juvenile is not accepted into the program (3-JCRF-5A-05).					
130.	Upon admission, staff discuss with the juvenile program goals, available services, rules, and possible disciplinary actions (3-JCRF-5A-07).					
131.	Written policy provides that the facility not discriminate on the basis of race, religion, national origin, gender, or disability (3-JCRF-5A-09).					
132.	The facility provides or arranges for a variety of services, such as food, education, counseling, recreation, transportation, etc. (3-JCRF-5A-12).					
133.	Written policy provides that new juveniles receive written	]				

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	tation materials and/or translations in their own languages (3- JCRF-5A-13).					
134.	Where a language or literacy problem can cause misunderstanding of rules and reg., staff must provide assistance to the juvenile (3-JCRF-5B-08).					
135.	Written policy provides that each juvenile is assigned a facility staff member who meets with and counsels him or her (3-JCRF-5C-02).					
136.	Written policy provides that staff members are available to counsel juveniles at their request, with provision for emergencies (3-JCRF-5C-03).					
137.	Written policy provides for coordination and continuity between educational, vocational, and work programs (3-JCRF-5D-01).		1			
138.	Special education programs are available to meet the needs of special education students as defined in public law (3-JCRF-5D-02).					
139.	Written policy shows compliance with laws pertaining to individual special education plans before juveniles are placed or removed (3-JCRF-5D-03).					
140.	Written policy provides that educational, vocational, work, and treatment program credits are accepted by community agencies (3-JCRF-5D-04).					
141.	Written policy provides that the use of work does not interfere					
	with educational and treatment programs (3-JCRF-5D-05).					
142.	with educational and treatment programs (3-JCRF-5D-05). Written policy provides for indoor and outdoor recreational and leisure time needs of juveniles (3-JCRF-5E-01).					
	Written policy provides for indoor and outdoor recreational and			ting 1-4 a; 2=not i	5: n complia	ance;
	Written policy provides for indoor and outdoor recreational and leisure time needs of juveniles (3-JCRF-5E-01).	1=in co	mpliance	e; 2=not i	n complia aff inform	-
11	Written policy provides for indoor and outdoor recreational and leisure time needs of juveniles (3-JCRF-5E-01).	1=in co	mpliance	e; 2=not i ted; 4=st	n complia aff inform	ation
<b>II</b> E. J	Written policy provides for indoor and outdoor recreational and leisure time needs of juveniles (3-JCRF-5E-01).	1=in co 3= exce	mpliance ption no	e; 2=not i ted; 4=st 5=confir	n complia aff inform med	ation
<b>II</b> E. J	Written policy provides for indoor and outdoor recreational and leisure time needs of juveniles (3-JCRF-5E-01). <b>NS Juvenile Shelter Care Standards</b> <b>Checklist</b> <b>uvenile Services—Cont. (Part V of JCRF manual)</b> Written policy provides that juveniles have the opportunity to participate in practices of their religious faiths (3-JCRF-5F-01).	1=in co 3= exce	mpliance ption no	e; 2=not i ted; 4=st 5=confir	n complia aff inform med	ation
<b>IN</b> E. J 143.	Written policy provides for indoor and outdoor recreational and leisure time needs of juveniles (3-JCRF-5E-01). <b>NS Juvenile Shelter Care Standards</b> <b>Checklist</b> <b>uvenile Services—Cont. (Part V of JCRF manual)</b> Written policy provides that juveniles have the opportunity to participate in practices of their religious faiths (3-JCRF-5F-01). Written policy provides that indigent juveniles receive a specified postage allowance to maintain community ties (3-	1=in co 3= exce	mpliance ption no	e; 2=not i ted; 4=st 5=confir	n complia aff inform med	ation
<b>E. J</b> 143. 144.	Written policy provides for indoor and outdoor recreational and leisure time needs of juveniles (3-JCRF-5E-01). <b>NS Juvenile Shelter Care Standards Checklist uvenile Services</b> —Cont. (Part V of JCRF manual)         Written policy provides that juveniles have the opportunity to participate in practices of their religious faiths (3-JCRF-5F-01).         Written policy provides that indigent juveniles receive a specified postage allowance to maintain community ties (3-JCRF-5G-01).         Written policy governs juvenile access to publications (3-	1=in co 3= exce	mpliance ption no	e; 2=not i ted; 4=st 5=confir	n complia aff inform med	

and p	packages after transfer or release (3-JCRF-5G-04).			
148.	Written policy provides for juvenile access to a telephone to make and receive personal calls (3-JCRF-5G-06).		-	
149.	Written policy allows juveniles to receive approved visitors, except where a threat to juvenile safety or program security is evidenced (3-JCRF-5G-06).			
150.	Written policy provides for special visits (3-JCRF-5G-07).			
151.	Written procedures for releasing juveniles include several verification processes and other checks (3-JDF-5H-02).			
152.	Written policy provides for and governs escorted and unescorted day leaves into the community (3-JDF-5H-07).			

### Appendix 11-4.4 INS Secure Juvenile Shelter Care Standards Checklist

	INS Secure Juvenile Standards Checklist			Checklist Rating 1–5: 1=in compliance; 2=not in compliance;				
				-	oted; 4=s =confirm			
	A. Administration and Management (Part I of <i>JDF</i> manual) <sup>1</sup> 1	2	3	4	5			
1.	A criminal record check is performed on all new employees in accordance with state and federal statutes (3-JDF-1C-13).							
2.	Written policy governs the management of case records, including all required areas (3-JDF-1E-01).							
3.	The facility administration maintains and has available in a master file a detailed record on each juvenile (3-JDF-1E-02).							
4.	Written policy provides that an updated case file is transferred within 72 hours of a juvenile's transfer to another facility (3-JDF-1E-04).							
5.	Written policy safeguards records from unauthorized and improper disclosure (3-JDF-1E-08).					,		
В.	Physical Plant (Part II of <i>JDF</i> manual)	1	2	3	4	5		
6.	The facility conforms to all applicable fire safety codes (3-JDF-2A-03).		-					
7.	A qualified source has documented that finishing materials in juvenile living areas comply with recognized codes (3-JDF-2A-04).							
8.	Juveniles' rooms and sleeping areas conform with all space		_					

rea	uirements (3-JDF-2C-02).				I .	
9.	Dayrooms for varied juvenile activities are separated from sleeping areas by a floor-to-ceiling wall (3-JDF-2C-04).	- 		I		L
10.	There is at least 1 toilet for every 12 male juveniles and 8 female juveniles; and at least 2 toilets in houses with 5 or more juveniles (JDF-2C-06).		· · ·			
11.	Juveniles have access to wash basins with hot and cold running water, at a ratio of 1 basin for every 12 occupants (3-JDF-2C-07).	<u>,</u>				
12.	Juveniles have access to showers with temperature-controlled hot and cold running water, with at least 1 shower for every 8 juveniles (3-JDF-2C-08).					
13.	Male and female juveniles do not occupy the same sleeping room (3-JDF-2C-12).					
14.	Written policy provides that all housing areas comply with specified lighting and other environmental requirements (3-JDF-2D-01).					
15.	Temperatures in indoor living and work areas are appropriate to summer and winter comfort zones (3-JDF-2D-03).					
16.	School classroom designs conform with local or state educational requirements (3-JDF-2E-05).					
17.	The food preparation area has space appropriate to population size, type of food preparation, and methods of meal service (3-JDF-2E-07).					
18.	Provisions exist for adequate storage and loading areas and for garbage disposal facilities (3-JDF-2E-08).					
19.	There is space in the facility to store and issue clothing, bedding, cleaning supplies, and other items required for daily operations (3-JDF-2E-11).					
20.	Space is provided for the safe and secure storing of juveniles' personal property (3-JDF-2E-12).				-	
21.	There is space for a 24-hour control center to monitor and coordinate the facility's security, safety, and communications systems (3-JDF-2G-01).			·	• •	
22.	The facility's perimeter is controlled to keep juveniles in and the general public out, unless they have proper authorization (3-JDF-2G-02).					

# **INS Secure Juvenile Standards Checklist**

Rating 1–5: 1=in compliance; 2=not in compliance;

3= exception noted; 4=staff information; 5=confirmed

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С.	Institutional Operations (part III of JDF manual)	1	2	3	4	5
23.	There is a manual containing all procedures for facility security and control, with detailed instructions for implementing them (3- JDF-3A-01).				•	
24.	The facility has a communication system between the control center and juvenile living areas (3-JDF-3A-02).					
25.	The facility maintains a daily report on juvenile population movement (3-JDF-3A-03).					
26.	Written policy requires that coed facilities have both a male and a female staff member on duty at all times (3-JDF-3A-07).					
27.	Written policy requires staff to keep a permanent log and to prepare shift reports that record both routine and unusual occurrences (3-JDF-3A-09).					
28.	Written policy requires at least weekly inspection and maintenance of all security devices, with corrective action taken as needed (3-JDF-3A-12).					
29.	The facility has a system for physically counting juveniles (3-JDF-3A-13).					
30.	Written policy provides that restraint devices are applied only with the facility administrator's approval, and never as punishment (3-JDF-3A-16).					
31.	Written policy provides that the facility maintain a written record of routine and emergency distribution of restraint equipment (3- JDF-3A-17).					
32.	All special incidents, e.g., hostage taking or use of force, are reported in writing, and dated and signed by the reporting staff person (3-JDF-3A-18).					
33.	Written policy provides for searches of facilities and juveniles to control and dispose of contraband (3-JDF-3A-19).					
34.	Written policy provides that manual or instrument inspection of body cavities is done only with reason and authorization (3-JDF-3A-20).					-
35.	Written policy allows visual inspection of juvenile body cavities only when a reasonable belief exists that he/she is carrying contraband (3-JDF-3A-21).					
36.	Written policy governs the control and use of keys (3-JDF-3A-22).	-				
37.	Written policy governs the control and use of tools and culinary and medical equipment (3-JDF-3A-23).					
38.	Written policy governs the availability, control, and use of chemical agents and related security devices (3-JDF-3A-26).					
39.	Written policy requires that personnel using force to control juveniles give a written report to the facility administrator by end of TDY (3-JDF-3A-27).					

40.	Written policy provides that persons injured in an incident receive immediate medical attention (3-JDF-3A-28).					
41.	Firearms are not permitted in facilities except in emergency situations (3-JDF-3A-29).					•
42.	Written policy restricts the use of physical force to justifiable instances only, such as for self defense or protection of others (3-JDF-3A-30).					
43.	Written policy specifies the facility's fire prevention regulations and practices (3-JDF-3B-01).			-		
44.	Written policy requires a comprehensive monthly compliance inspection of the facility by a qualified fire and safety officer (3-JDF-3B-02).					
45.	Specifications for selecting and purchasing facility furnishings indicate their fire safety performance requirements (3-JDF-3B-03).					
46.	Facilities have noncombustible receptacles for smoking materials, and separate containers for other combustible refuse (3-JDF-3B-04).					
	Written policy governs the control and use of all flammable,					
47.	toxic, and caustic materials (3-JDF-3B-05).	st	1=in	Rating compliar compli	nce; 2=nc	ot in
	toxic, and caustic materials (3-JDF-3B-05).	st	3= ex	compliar	nce; 2=nc ance; noted; 4=	staff
l C.	toxic, and caustic materials (3-JDF-3B-05).	<b>st</b>	3= ex	compliar complia	nce; 2=nc ance; noted; 4=	staff ned
Г С.	Institutional Operations-Cont. (part III of JDF		3= ex infor	compliar complia ception r mation; {	nce; 2=nc ance; noted; 4= 5=confirm	staff ned
<b>C.</b> ma 48.	toxic, and caustic materials (3-JDF-3B-05).         INS Secure Juvenile Standards Checklis         Institutional Operations—Cont. (part III of JDF nual)         Written policy requires a communications system within the facility and between it and the community for emergency situations (3-JDF-3B-07).	1	3= ex infor	compliar complia ception r mation; {	nce; 2=nc ance; noted; 4= 5=confirm	staff
l C. ma	toxic, and caustic materials (3-JDF-3B-05).         INS Secure Juvenile Standards Checklis         Institutional Operations—Cont. (part III of JDF nual)         Written policy requires a communications system within the facility and between it and the community for emergency situations (3-JDF-3B-07).         The facility has a certified evacuation plan for major emergencies (3-JDF-3B-10).		3= ex infor	compliar complia ception r mation; {	nce; 2=nc ance; noted; 4= 5=confirm	staff ned
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<b>C.</b> <b>ma</b> 48. 49.	toxic, and caustic materials (3-JDF-3B-05). <b>INS Secure Juvenile Standards Checklis</b> <b>Institutional Operations—Cont. (part III of JDF</b> <b>Inual)</b> Written policy requires a communications system within the facility and between it and the community for emergency situations (3-JDF-3B-07). The facility has a certified evacuation plan for major emergencies (3-JDF-3B-10). All facility personnel are trained in implementing written emergency plans (3-JDF-3B-11). Written policy specifies juveniles' immediate release in case of emergency, with a backup system in place (3-JDF-3B-12).		3= ex infor	compliar complia ception r mation; {	nce; 2=nc ance; noted; 4= 5=confirm	staff ned

	A rulebook of all chargeable offenses and consequences is given to each juvenile and staff member, in other languages as necessary (3-JDF-3C-03).					
	Written policy requires that juveniles are told the reasons behind imposed restrictions, and get an opportunity to explain themselves (3-JDF-3C-06).					
6.	During room restriction, staff contact is made with the juvenile at least every 15 minutes, depending on his/her emotional state (3-JDF-3C-07).					
7.	Written policy specifies room restriction for minor misbehavior only as a "cooling off" period, to last from 15 to 60 minutes (3-JDF-3C-08).					
	Written policy provides that juveniles who commit criminal acts are referred to appropriate court or law enforcement officials (3-JDF-3C-09).					
9.	A juvenile charged with a major rule violation, e.g., that imperils personal or another's safety, may be confined for up to 24 hours (3-JDF-3C-11).					
<b>30</b> .	Written policy ensures the right of juveniles to have access to courts (3-JDF-3D-01).					
31.	Written policy ensures and facilitates juvenile access to counsel and assists juveniles in making confidential contact with attorneys (3-JDF-3D-02).					
62.	Written policy protects juveniles from abuse, corporeal punishment, personal injury, disease, property damage, and harassment (3-JDF-3D-06).					
3.	A written grievance procedure is made available to all juveniles that includes at least one level of appeal (3-JDF-3D-08).					
54.	Written policy provides special management for juveniles with serious behavior problems and for those requiring protective care (3-JDF-3E-01).					
<b>5</b> 5.	The facility administrator/shift supervisor can order immediate placement in a special location to protect juveniles from self or others (3-JDF-3E-02).					
6.	The facility's sanctioning schedule sets a maximum of 5 days' disciplinary confinement for any offense, unless superseded by law (3-JDF-3E-03).					
67.	Juveniles placed in confinement are visually checked by staff every 15 minutes and are visited each day by the appropriate units (3-JDF-3E-04).					
<u>8</u> .	Written policy specifies that confined juveniles have living conditions and privileges similar to those for the general population (3-JDF-3E-05).					
<b>)</b> . I	Facility Services (Part IV of <i>JDF</i> manual)	1	2	3	4	5
<b>3</b> 9.	It is documented that the facility's system of dietary allowances is reviewed at least monthly by a dietitian for proper compliance					

(3-JDF-4A-03).					
70. Written policy requires that food service staff plan out menus and stick to them, taking into account food appearance and palatability (3-JDF-4A-04).					
<ol> <li>Written policy provides for specially prescribed diets (3-JDF-4A- 06).</li> </ol>					
INS Secure Juvenile Standards Checkli	st	1=in	Rating complia compli	nce; 2=no	tin
			-	noted; 4=s 5=confirm	
D. Facility Services—Cont. (Part IV of <i>JDF</i> manual)	1	2	3	4	5
<ol> <li>Written policy precludes the use of food as a disciplinary measure (3-JDF-4A-07).</li> </ol>					
73. Written policy specifies that food services comply with applicable sanitation and health codes (3-JDF-4A-09).					
74. Shelved and refrigerated goods are maintained at the appropriate prescribed temperatures for each (3-JDF-4A-11).					
<ol> <li>Written policy provides that staff members supervise juveniles during meals (3-JDF-4A-12).</li> </ol>					
76. Written policy requires 3 meals a day, 2 of them hot, at regular meal times, with fewer than 14 hours between dinner and breakfast (3-JDF-4A-13).					
<ol> <li>Written policy provides for adequate health protection for all juveniles and staff in the facility and working in food service (3- JDF-4A-14).</li> </ol>					
<ol> <li>Written policy requires weekly sanitation inspections of all facility areas (3-JDF-4B-01).</li> </ol>					
<ol> <li>The facility administration complies with applicable sanitation codes (3-JDF-4B-02).</li> </ol>					
<ol> <li>An independent, outside source has approved the institution's potable water source and supply (3-JDF-4B-03).</li> </ol>					
<ol> <li>The institution has an approved waste disposal system (3-JDF- 4B-04).</li> </ol>	•	_			
<ol> <li>Written policy provides for vermin and pest control (3-JDF-4B- 05).</li> </ol>					
<ol> <li>Written policy specifies accountability for clothing and bedding issued to juveniles (3-JDF-4B-08).</li> </ol>					
<ol> <li>Buveniles are afforded 3 complete sets of clean clothing per week (3-JDF-4B-10).</li> </ol>	•				
85. Written policy requires the facility to thoroughly clean and					

	•	-			
disi	nfect, as necessary, juvenile personal clothing being stored or worn (3-JDF-4B-11).				
86.	Written policy provides for the issue of complete clean bedding and linen sets, with sufficient blankets for temperature comfort (3- JDF-4B-12).				
87.	Written policy provides an approved shower schedule that allows daily showers and showers after strenuous exercise (3-JDF-4B-13).				
88.	Written policy requires that all juveniles receive articles necessary for maintaining proper personal hygiene (3-JDF-4B-14).				
89.	There are hair care services available to juveniles (3-JDF-4B- 15).				
90.	Written policy provides that the facility has a contracted health authority with responsibility for health care (3-JDF-4C-01).		_		
91.	Written policy provides that a staff member accompany a juvenile needing hospitalization at least through admission (3-JDF-4C-04).				
92.	Adequate space, equipment, and supplies, as determined by the responsible physician, are provided for primary health care delivery (3-JDF-4C-06).				
93.	Written policy provides for unimpeded access to health care and for a system for processing health care complaints (3-JDF-4C-07).				
94.	When sick call is not conducted by a physician, he/she is available once a week to answer juveniles' health care service complaints (3-JDF-4C-08).				
95.	Juveniles' medical complaints are monitored and responded to daily by medically trained personnel (3-JDF-4C-09).				
96.	Appropriate state and federal licensure and registration requirements apply to personnel providing health care services to juveniles (3-JDF-4C-10).			,	 

	INS Secure Juvenile Standards Checklist		Rating 1–5: 1=in compliance; 2=not in compliance;				
				•	noted; 4= 5=confirm		
D. F	acility Services—Cont. (Part IV of <i>JDF</i> manual)	1	2	3	4	5	
97.	Written policy provides that treatment by other than licensed health care personnel is performed under a physician's orders (3-JDF-4C-11).						
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115.	A written suicide and intervention program is reviewed and approved by a qualified medical or mental health professional (3-JDF-4C-35).			:
116.	Written policy specifies approved actions to be taken by employees concerning juveniles diagnosed as HIV positive (3-JDF-4C-36).			
117.	Written policy addresses the management of serious and infectious diseases (3-JDF-4C-37).			
118.	Written policy provides for medical examination of any employee or juvenile believed to have a communicable disease (3-JDF-4C-38).			
119.	Written policy prohibits using juveniles for medical, pharmaceutical, or cosmetic experiments (3-JDF-4C-43).			
120.	Stimulants, tranquilizers, or psychotropic drugs are never used for program management, control, experiment, or research purposes (3-JDF-4C-44).			

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## Immigration Information

NEXT ONLY HOME WHAT'S NEW AND HEADEN GLOSSARY JEDDANK TAANSLAJE PRIMPARE

BODTENTS PREVISUS MERT QUERY WELP BLEAR SEARSH HIT LIST PREVISUS HIT MERT HIT LAWS

online plus

INSERTS PLUS/Juvenile Protocol Manual/Juvenile Aliens: A Special Population/Table of Contents (11 of 11)

# **INS Secure Juvenile Standards Checklist**

Rating 1–5: 1=in compliance; 2=not in compliance;

3= exception noted; 4=staff information; 5=confirmed

D. F	acility Services—Cont. (Part IV of <i>JDF</i> manual)	1	2	3	4	5
121.	Written policy provides that juveniles' parents/guardians are promptly notified in case of serious illness, surgery, injury, or death (3-JDF-4C-45).					
122.	Juveniles' health record files contain complete and proper records that are maintained in a manner approved by the health authority (3-JDF-4C-46).					
123.	Written policy upholds the principle of the health record's confidentiality, and supports particular requirements (3-JDF-4C-47).					
124.	Summaries or copies of a juvenile transferee's medical history records are forwarded to the receiving facility before his or her arrival (3-JDF-4C-48).					·
E. Juvenile Services (Part V of <i>JDF</i> Manual)		1	2	3	4	5
125.	Written procedures for admitting juveniles new to the system include all the required elements and steps (3-JDF-5A-02).					
126.	Written policy provides that new juveniles receive written orientation materials and/or translations in their own language (3-JDF-5A-15).					
127.	Written policy governs the control and safeguarding of juvenile personal property (3-JDF-5A-16).					
128.	Written policy provides that staff members are available to counsel juveniles at their request, even on an emergency basis (3-JDF-5B-04).					
129.	Written policy provides for juvenile access to mental health counseling and crisis intervention services, according to need (3-JDF-5B-05).					
130.	There is a comprehensive education program for juveniles (3-JDF-5C-01).					
131.	The educational program is supported by specialized equipment that meets minimum state education standards (3-JDF-5C-03).				-	

E. Juvenile Services—Cont. (Part V of JDF manual) 1			3= exception noted; 4=staff information; 5=confirmed				
11	INS Secure Juvenile Standards Checklist		Rating 1–5: 1≕in compliance; 2=not in compliance;				
144.	Written policy requires that incoming and outgoing letters are held for no more than 24 hours, and packages no more than 48 hours (3-JDF-5G-09).						
143.	Written policy requires that all cash received in the mail is held for the juvenile under procedures approved by the parent agency (3-JDF-5G-08).						
142.	Written policy provides that all juveniles' mail—incoming and outgoing— may be opened and inspected for contraband (3-JDF-5G-07).						
141.	Written policy grants juveniles the right to communicate/correspond freely, limited only by preservation of facility security and order (3-JDF-5G-05).						
140.	Written policy specifies that juveniles are permitted to send sealed letters to a specified class of persons and organizations (3-JDF-5G-04).						
139.	Written policy provides that indigent juveniles, as defined in policy, receive a specified postage allowance to maintain community ties (3-JDF-5G-03).						
138.	There is no limit on the volume of letters a juvenile may send or receive, when he/she bears the mailing cost (3-JDF-5G-02).						
137.	Written policy for juveniles' correspondence is made available to all staff and juveniles, is reviewed annually, and updated as needed (3-JDF-5G-01).						
136.	Written policy allows juveniles to practice the tenets of their religions, limited only by a documented threat to safety or order (3-JDF-5F-03).						
135.	Written policy provides a recreation-leisure plan that daily allows at least 1 hour each for large muscle and structured leisure activities (3-JDF-5E-04).					-	
134.	Library services are provided and available to all juveniles (3- JDF-5D-03).						
133.	Juveniles are not permitted to perform any work prohibited by state and federal regulations and statutes pertaining to child labor (3-JDF-5C-06).						
132.	Juveniles are not required to work for free except as part of facility upkeep, personal hygiene, or approved training or service program (3-JDF-5C-05).						

145.	Written policy provides for the forwarding of first class letters and packages after transfer or release (3-JDF-5G-10).			
146.	Written policy provides for juvenile access to the telephone to make and receive personal calls (3-JDF-5G-11).			
147.	Written policy grants juveniles the right to receive visits, limited only by the need to maintain facility order and security (3-JDF- 5G-12).			
148.	Written policy provides that juvenile visiting facilities permit informal communication, including opportunity for physical contact (3-JDF-5G-13).		· · · · ·	
149.	Written policy governs special visits (3-JDF-5G-14).			
150.	Written policy specifies that visitors register on entry and states the circumstances governing visitor searches and supervision (3-JDF-5G-15).			
151.	Written procedures for releasing juveniles include several verification processes and other checks (3-JDF-5H-02).			
152.	Written policy provides for and governs escorted and unescorted day leaves into the community (3-JDF-5H-07).			

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