

**U.S. Department of Homeland Security**  
U.S. Immigration and Customs Enforcement  
Office of Professional Responsibility  
Inspections and Detention Oversight Division  
Washington, DC 20536-5501

Office of Detention Oversight  
Follow-Up Compliance Inspection

Enforcement and Removal Operations  
ERO Dallas Field Office

Eden Detention Center  
Eden, Texas

June 28-July 2, 2021

**FOLLOW-UP COMPLIANCE INSPECTION**  
**of the**  
**EDEN DETENTION CENTER**  
Eden, Texas

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## **FOLLOW-UP COMPLIANCE INSPECTION TEAM MEMBERS**



Team Lead  
Assistant Team Lead  
Contractor  
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ODO  
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Creative Corrections  
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## FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted a follow-up compliance inspection of the Eden Detention Center (EDC) in Eden, Texas, from June 28 to July 2, 2021.<sup>1</sup> This inspection focused on the standards found deficient during ODO's last inspection of EDC from February 1 to 4, 2021. The facility opened in July 2019 and is owned and operated by CoreCivic. The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at EDC in 2019 under the oversight of ERO's Field Office Director in Dallas (ERO Dallas). The facility operates under the National Detention Standards (NDS) 2000.

ERO has assigned deportation officers and a detention services manager to the facility. An EDC warden handles daily facility operations and manages [REDACTED] support personnel. Trinity Food Service provides food services, EDC provides medical care, and Keefe Supply Company provides commissary services at the facility. The facility does not hold any accreditations from any outside entities.

Capacity and Population Statistics	Quantity
ICE Detainee Bed Capacity <sup>2</sup>	[REDACTED]
Average ICE Detainee Population <sup>3</sup>	[REDACTED]
Male Detainee Population (as of June 28, 2021)	[REDACTED]
Female Detainee Population (as of June 28, 2021)	[REDACTED]

During its last inspection, in Fiscal Year (FY) 2021, ODO found six deficiencies in the following areas: Environmental Health and Safety (1); Food Service (4); and Special Management Unit – Disciplinary Segregation (1).

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<sup>1</sup> This facility holds male detainees with low, medium-low, medium-high, and high-security classification levels for periods longer than 72 hours.

<sup>2</sup> Data Source: ERO Facility List as of June 28, 2021.

<sup>3</sup> *Ibid.*

## **FOLLOW-UP COMPLIANCE INSPECTION PROCESS**

ODO conducts oversight inspections of ICE detention facilities with an average daily population of 10 or more detainees, and where detainees are housed for longer than 72 hours, to assess compliance with ICE National Detention Standards. These inspections focus solely on facility compliance with detention standards that directly affect detainee life, health, safety, and well-being. In FY 2021, to meet congressional requirements, ODO began conducting follow-up inspections at all ICE ERO detention facilities, which ODO inspected earlier in the FY.

While follow-up inspections are intended to focus on previously identified deficiencies, ODO will conduct a complete review of several core standards, which include but are not limited to Medical Care, Hunger Strikes, Suicide Prevention, Food Service, Environmental Health and Safety, Emergency Plans, Use of Force and Restraints/Use of Physical Control Measures and Restraints, Admission and Release, Classification, and Funds and Personal Property. ODO may decide to conduct a second full inspection of a facility in the same FY based on additional information obtained prior to ODO's arrival on-site. Factors ODO will consider when deciding to conduct a second full inspection will include the total number of deficiencies cited during the first inspection, the number of deficient standards found during the first inspection, the completion status of the first inspection's UCAP, and other information ODO obtains from internal and external sources ahead of the follow-up compliance inspection. Conditions found during the inspection may also lead ODO to assess new areas and identify new deficiencies or areas of concern should facility practices run contrary to ICE standards. Any areas found non-compliant during both inspections are annotated as "Repeat Deficiencies" in this report.

ODO was unable to conduct an on-site inspection of this facility, as a result of the COVID-19 pandemic and instead, conducted a remote inspection of the facility. During this remote inspection, ODO interviewed facility staff, ERO field office staff, and detainees, reviewed files and detention records, and was able to assess compliance for at least 90 percent or more of the ICE national detention standards reviewed during the inspection.

## FINDINGS BY NATIONAL DETENTION STANDARDS 2000 MAJOR CATEGORIES

NDS 2000 Standards Inspected <sup>4</sup>	Deficiencies
<b>Part 1 – Detainee Services</b>	
Admission and Release	1
Detainee Classification System	0
Food Service	0
Funds and Personal Property	2
<b>Sub-Total</b>	<b>3</b>
<b>Part 2 – Security and Control</b>	
Emergency Plans	0
Environmental Health and Safety	0
Special Management Unit (Administrative Segregation)	0
Special Management Unit (Disciplinary Segregation)	0
Use of Force	0
<b>Sub-Total</b>	<b>0</b>
<b>Part 3 – Health Services</b>	
Hunger Strikes	0
Medical Care	1
Suicide Prevention and Intervention	0
<b>Sub-Total</b>	<b>1</b>
<b>Total Deficiencies</b>	<b>4</b>

<sup>4</sup> For greater detail on ODO's findings, see the *Compliance Inspection Findings* section of this report.

## DETAINEE RELATIONS

ODO interviewed 12 detainees, who each voluntarily agreed to participate. None of the detainees made allegations of discrimination, mistreatment, nor abuse. Most detainees reported satisfaction with facility services except for the concern listed below. ODO conducted detainee interviews via video teleconference.

*Medical Care:* One detainee stated he had not received his follow-up medical information regarding swelling in his legs.

- Action Taken: ODO reviewed the detainee's medical record and spoke with the health services administrator (HSA). ODO found no record of the detainee's complaints of swelling in his legs. On May 10, 2021, the detainee submitted a sick call concerning back pain and a registered nurse evaluated him; however, no medication was prescribed. On May 28, 2021, the medical staff conducted a health appraisal of the detainee, and the detainee complained only of back pain. On July 2, 2021, the HSA spoke with the detainee regarding his complaint to ODO, and the detainee stated his legs were no longer an issue. The HSA advised the detainee to return to the clinic if he had any future medical concerns.

## FOLLOW-UP COMPLIANCE INSPECTION FINDINGS

### DETAINEE SERVICES

#### ADMISSION AND RELEASE (AR)

ODO reviewed [REDACTED] detainee detention files and found [REDACTED] files did not contain the Order to Detain Form (Form I-203) (**Deficiency AR-34**<sup>5</sup>).

#### FUNDS AND PERSONAL PROPERTY (FPP)

ODO reviewed the facility's FPP policy and procedures and found the facility does not have written procedures for the inventory and audit of detainee funds, valuables, and personal property (**Deficiency FPP-54**<sup>6</sup>).

ODO reviewed the facility detainee handbook and found no information, that upon request, detainees will be provide an INS-certified copy of any identity document placed in the detainee's migrant file (**Deficiency FPP-89**<sup>7</sup>).

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<sup>5</sup> "An order to detain or release (Form I-203 or I-203a) bearing the appropriate official signature shall accompany the newly arriving detainee." See ICE NDS 2000, Standard, Admission and Release, Section (III)(H).

<sup>6</sup> "Each facility shall have a written procedure for inventory and audit of detainee funds, valuables, and personal property." See ICE NDS 2000, Standard, Funds and Personal Property, Section (III)(F).

<sup>7</sup> "The detainee handbook or equivalent shall notify the detainees of facility policies and procedures concerning personal property, including:

2. That, upon request, they will be provided an INS-certified copy of any identity document (passport, birth certificate, etc.) placed in their A-files." See ICE NDS 2000, Funds and Personal Property, Section (III)(J)(2).

## **HEALTH SERVICES**

### **MEDICAL CARE (MC)**

ODO reviewed [REDACTED] detainee medical records and found in [REDACTED] records a health care provider had not conducted a health appraisal and physical examination within 14 days of the detainee's arrival at the facility (**Deficiency MC-33<sup>8</sup>**).

## **CONCLUSION**

During this inspection, ODO assessed the facility's compliance with 12 standards under NDS 2000 and found the facility in compliance with 9 of those standards. ODO found four deficiencies in the remaining three standards. ODO commends facility staff for their responsiveness during this inspection. ODO recommends ERO Dallas work with the facility to resolve any deficiencies that remain outstanding in accordance with contractual obligations. ERO provided ODO with the uniform corrective action plan for ODO's last inspection of EDC on April 5, 2021.

<b>Compliance Inspection Results Compared</b>	<b>First FY 2021 (NDS 2000)</b>	<b>Second FY 2021 (NDS 2000)</b>
Standards Reviewed	17	12
Deficient Standards	3	3
Overall Number of Deficiencies	6	4
Repeat Deficiencies	0	0
Areas of Concern	0	0
Corrective Actions	0	0

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<sup>8</sup> "The health care provider of each facility will conduct a health appraisal and physical examination on each detainee within 14 days of arrival at the facility." See ICE NDS 2000, Standard, Medical Care, Section (III)(D).