



U.S. Department of Homeland Security
Immigration and Customs Enforcement
Office of Professional Responsibility
ICE Inspections
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Office of Detention Oversight
Unannounced Compliance Inspection

Enforcement and Removal Operations
ERO Los Angeles Field Office

Adelanto ICE Processing Center
Adelanto, California

June 28-30, 2022

UNANNOUNCED COMPLIANCE INSPECTION
of the
ADELANTO ICE PROCESSING CENTER
Adelanto, California

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FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted an unannounced compliance inspection of the Adelanto ICE Processing Center (AIPC) in Adelanto, California, from June 28 to 30, 2022.¹ The facility opened in June 2011 and is owned and operated by The GEO Group, Inc. (GEO). The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at AIPC in August 2011 under the oversight of ERO’s Field Office Director in Los Angeles (ERO Los Angeles). The facility operates under the Performance-Based National Detention Standards (PBNDS) 2011 (Revised 2016).

ERO has assigned deportation officers and a detention services manager to the facility. An AIPC facility administrator handles daily facility operations and manages ██████ personnel. GEO provides food services and medical care, and Keefe Supply Company provides commissary services at the facility. The facility received accreditation by the American Correctional Association in January 2020 and the National Commission on Correctional Health Care in 2019. In January 2021, AIPC was audited for the Department of Homeland Security (DHS) Prison Rape Elimination Act (PREA) and was DHS PREA certified.

Capacity and Population Statistics	Quantity
ICE Bed Capacity ²	██████
Average ICE Population ³	██████
Adult Male Population (as of June 28, 2022)	██████
Adult Female Population (as of June 28, 2022)	██████

During its last inspection, in Fiscal Year (FY) 2022, ODO found 11 deficiencies in the following areas: Admission and Release (1); Environmental Health and Safety (1); Food Service (2); Funds and Personal Property (1); Post Orders (2); Special Management Units (1); Staff-Detainee Communication (1); and Use of Force and Restraints (2).

¹ This facility holds male and female detainees with low, medium-low, medium-high, and high security classification levels for periods greater than 72 hours. Additionally, this inspection was a follow-up inspection to ODO’s inspection of AIPC from December 7-10, 2021.

² Data Source: ERO Facility List as of June 13, 2022.

³ *Ibid.*

UNANNOUNCED COMPLIANCE INSPECTION PROCESS

ODO conducts oversight inspections of ICE detention facilities with an average daily population (ADP) greater than 10, and where detainees are housed for longer than 72 hours, to assess compliance with ICE national detention standards. These inspections focus solely on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being.⁴

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures, as “deficiencies.” ODO highlights instances when the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with “C” under the *Compliance Inspection Findings* section of this report.

Beginning fiscal year (FY) 2022, ODO will conduct focused reviews of under 72-hour ICE detention facilities with an ADP of one or more detainees and over 72-hour ICE detention facilities with an ADP of one-to-nine detainees. Additionally, ODO will conduct unannounced inspections of ICE detention facilities, regardless of ADP of detainees, as well as reviews of ICE special/emerging detention facilities/programs. As such, these facility inspections will result in an ODO Inspection Compliance Rating. ODO will conduct a complete review of several core standards, in accordance with the facility’s new contractually required ICE National Detention Standards, which include but are not limited to Medical Care/Health Care, Medical Care (Women)/Health Care (Females), Hunger Strikes, Suicide Prevention, Food Service, Environmental Health and Safety, Emergency Plans, Use of Force and Restraints/Use of Physical Control Measures and Restraints, Special Management Units, Educational Policy (FRS only), Behavior Management (FRS only), Admission and Release, Classification, and Funds and Personal Property.

Upon completion of each unannounced compliance inspection, ODO conducts a closeout briefing with facility and local ERO officials to discuss preliminary findings. A summary of these findings is shared with ERO management officials. Thereafter, ODO provides ICE leadership with a final compliance inspection report to: (i) assist ERO in developing and initiating corrective action plans; and (ii) provide senior executives with an independent assessment of facility operations. ODO’s findings inform ICE executive management in its decision making to better allocate resources across the agency’s entire detention inventory.

⁴ ODO reviews the facility’s compliance with selected standards in their entirety.

FINDINGS BY PERFORMANCE-BASED NATIONAL DETENTION STANDARDS (PBND) 2011 (REVISED 2016) MAJOR CATEGORIES

PBND 2011 (Revised 2016) Standards Inspected ^{5,6,7}	Deficiencies
Part 1 - Safety	
Emergency Plans	0
Environmental Health and Safety	1
Sub-Total	1
Part 2 - Security	
Admission and Release	0
Custody Classification System	0
Funds and Personal Property	0
Post Orders	3
Sexual Abuse and Assault Prevention and Intervention	0
Special Management Units	0
Staff-Detainee Communication	0
Use of Force and Restraints	0
Sub-Total	3
Part 4 - Care	
Food Service	0
Hunger Strikes	0
Medical Care	0
Medical Care (Women)	0
Significant Self-harm and Suicide Prevention and Intervention	0
Sub-Total	0
Part 6 - Justice	
Grievance System	1
Sub-Total	1
Total Deficiencies	5

⁵ For greater detail on ODO's findings, see the *Unannounced Compliance Inspection Findings* section of this report.

⁶ Beginning in FY 2022, ODO instituted a process of rotating all standards on a 3-year basis. As a result, some standard components may not be present in all standards.

⁷ Special reviews and unannounced inspections are both focused reviews and ODO will review a facility's compliance with at least 10 individual standards during each special review or unannounced inspection.

DETAINEE RELATIONS

ODO interviewed seven detainees, who each voluntarily agreed to participate. All other detainees at the facility declined ODO's request for an interview. None of the detainees made allegations of discrimination, mistreatment, or abuse. Most detainees reported satisfaction with facility services except for the concern listed below.

Medical Care: One detainee stated her medical diet lacks sufficient amounts of food and fruit.

- Action Taken: ODO met with the health services administrator and confirmed the detainee requested a medical diet on September 1, 2021. On that same day, a nurse practitioner examined the detainee and placed her on a low-carbohydrate, low-calorie diet for diabetics. On June 22, 2022, a physician examined the detainee during sick call and reviewed the detainee's medical diet. The detainee requested to take a regular tray since she said she would avoid carbohydrates on the tray. The physician approved the medical diet on that same day. On June 29, 2022, a physician examined the detainee as per ODO's request and determined the addition of fruit to the detainee's regular tray as a necessity. On June 30, 2022, the assistant facility administrator approved the modification to the detainee's diet.

UNANNOUNCED COMPLIANCE INSPECTION FINDINGS

SAFETY

ENVIRONMENTAL HEALTH AND SAFETY (EHS)

ODO observed 33 emergency exit diagrams throughout the facility and found in 29 out of 33 exit diagrams, no identification and explanation of "areas of safe refuge" (**Deficiency EHS-115⁸**).

SECURITY

POST ORDERS (PO)

ODO reviewed 24 facility PO and found in 1 out of 24 orders, facility officers did not read nor acknowledge the PO prior to assuming their posts (**Deficiency PO-7⁹**). **This is a repeat deficiency.**

ODO reviewed 24 facility PO and found in 1 out of 24 orders, facility supervisors did not ensure officers understood the PO prior to assuming their posts (**Deficiency PO-8¹⁰**). **This is a repeat**

⁸ "Areas of Safe Refuge" shall be identified and explained on diagrams." See ICE PBNDS 2011, Standard, Environmental Health and Safety, Section (V)(C)(5).

⁹ "Even in the event that an officer has worked a post in the past, he/she shall assume the post orders have changed and shall be required to read and comprehend all Post Order documents upon assuming their posts." See ICE PBNDS 2011, Standard, Post Orders, Section (V)(B).

¹⁰ "Supervisors shall ensure that officers understand the post orders, regardless of whether the assignment is temporary, permanent, or due to an emergency." See ICE PBNDS 2011, Standard, Post Orders, Section (V)(B).

deficiency.

ODO reviewed 24 POs and found the facility staff did not secure 3 out of 24 orders, leaving them within reach and accessible to detainees. Specifically, ODO found the Housing Unit Officer’s PO unsecured in a housing unit, the Medical Officer’s PO unsecured at two medical posts, and the Suicide Watch Officer’s PO unsecured at another medical post **Deficiency PO-33¹¹**).

JUSTICE

GRIEVANCE SYSTEM (GS)

ODO reviewed the facility’s detainee grievance policy and found the policy does not contain written procedures to cover urgent access to legal counsel and the law library (**Deficiency GS-29¹²**).

CONCLUSION

During this inspection, ODO assessed the facility’s compliance with 16 standards under PBNDS 2011 (Revised 2016) and found the facility in compliance with 13 of those standards. ODO found five deficiencies in the remaining three standards. ODO commends facility staff members for their responsiveness during this inspection. ODO recommends ERO work with the facility to resolve any deficiencies that remain outstanding in accordance with contractual obligations. ERO provided ODO with the uniform corrective action plan for ODO’s last inspection of AIPC on April 26, 2022.

Compliance Inspection Results Compared	FY 2022 (PBNDS 2011) (Revised 2016)	FY 2022 (PBNDS 2011) (Revised 2016)
Standards Reviewed	25	16
Deficient Standards	8	3
Overall Number of Deficiencies	11	5
Repeat Deficiencies	0	2
Areas Of Concern	2	0
Corrective Actions	0	0
Facility Rating	Superior	Superior

¹¹ “Post Orders and logbooks are confidential and must be kept secure (under lock and key) at all times and shall never be left in an area accessible to detainees.” See ICE PBNDS 2011, Standard, Post Orders, Section (V)(G)(1).

¹² “Written procedures shall also cover urgent access to legal counsel and the law library.” See ICE PBNDS 2011, Standard, Grievance System, Section (V)(C)(2).