



U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
Office of Professional Responsibility
ICE Inspections
Washington, DC 20536-5501

**Office of Detention Oversight
Compliance Inspection**

**Enforcement and Removal Operations
ERO Salt Lake City Field Office**

**Washoe County Jail
Reno, Nevada**

November 1-3, 2022

**COMPLIANCE INSPECTION
of the
WASHOE COUNTY JAIL
Reno, Nevada**

TABLE OF CONTENTS

FACILITY OVERVIEW	4
COMPLIANCE INSPECTION PROCESS	5
FINDINGS BY NATIONAL DETENTION STANDARDS (NDS) 2019 MAJOR CATEGORIES.....	6
DETAINEE RELATIONS.....	7
COMPLIANCE INSPECTION FINDINGS	7
SAFETY.....	7
ENVIRONMENTAL HEALTH AND SAFETY	7
SECURITY	7
USE OF FORCE AND RESTRAINTS	7
CARE	7
FOOD SERVICE	7
CONCLUSION	8

COMPLIANCE INSPECTION TEAM MEMBERS



Team Lead
Inspections and Compliance Specialist
Contractor
Contractor

ODO
ODO
Creative Corrections
Creative Corrections

FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted a compliance inspection of the Washoe County Jail (WCJ) in Reno, Nevada, from November 1 to 3, 2022.¹ The facility opened in 1988 and is owned by Washoe County and operated by Washoe County Sheriff’s Department. The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at WCJ in 2008 under the oversight of ERO’s Field Office Director in Salt Lake City (ERO Salt Lake City). The facility operates under the National Detention Standards (NDS) 2019.

ERO has assigned deportation officers to the facility. A chief deputy handles daily facility operations and manages [REDACTED] support personnel. The Washoe County Sheriff’s Office provides food services, Naphcare provides medical care, and Keefe Commissary provides commissary services at the facility. The facility was accredited by the National Commission on Correctional Health Care in February 2022.

Capacity and Population Statistics	Quantity
ICE Bed Capacity ²	[REDACTED]
Average ICE Population ³	[REDACTED]
Adult Male Population (as of October 31, 2022)	[REDACTED]
Adult Female Population (as of October 31, 2022)	[REDACTED]

During its last inspection, in Fiscal Year (FY) 2022, ODO found 15 deficiencies in the following areas: Admission and Release (2); Environmental Health and Safety (10); Food Service (1); and Use of Force (2).

¹ This facility holds male and female detainees with security classification levels for periods greater than 72 hours.

² Data Source: ERO Facility List as of October 31, 2022.

³ *Ibid.*

COMPLIANCE INSPECTION PROCESS

ODO conducts oversight inspections of ICE detention facilities with an average daily population (ADP) greater than 10, and where detainees are housed for longer than 72 hours, to assess compliance with ICE national detention standards. These inspections focus solely on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being.⁴

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures as “deficiencies.” ODO also highlights instances in which the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with “C” under the *Compliance Inspection Findings* section of this report.

Beginning fiscal year (FY) 2022, ODO will conduct focused reviews of under 72-hour ICE detention facilities with an ADP of one or more detainees and over 72-hour ICE detention facilities with an ADP of one-to-nine detainees. Additionally, ODO will conduct unannounced inspections of ICE detention facilities, regardless of ADP of detainees, as well as reviews of ICE special/emerging detention facilities/programs. As such, these facility inspections will result in an ODO Inspection Compliance Rating. ODO will conduct a complete review of several core standards, in accordance with the facility’s new contractually required ICE National Detention Standards, which include but are not limited to Medical Care/Health Care, Medical Care (Women)/Health Care (Females), Hunger Strikes, Suicide Prevention, Food Service, Environmental Health and Safety, Emergency Plans, Use of Force and Restraints/Use of Physical Control Measures and Restraints, Special Management Units, Educational Policy (FRS only), Behavior Management (FRS only), Admission and Release, Classification, and Funds and Personal Property.

Upon completion of each inspection, ODO conducts a closeout briefing with facility and local ERO officials to discuss preliminary findings. A summary of these findings is shared with ERO management officials. Thereafter, ODO provides ICE leadership with a final compliance inspection report to: (i) assist ERO in developing and initiating corrective action plans; and (ii) provide senior executives with an independent assessment of facility operations. ODO’s findings inform ICE executive management in its decision-making to better allocate resources across the agency’s entire detention inventory.

⁴ ODO reviews the facility’s compliance with selected standards in their entirety.

FINDINGS BY NATIONAL DETENTION STANDARDS 2019 MAJOR CATEGORIES

NDS 2019 Standards Inspected ^{5,6}	Deficiencies
Part 1 - Safety	
Environmental Health and Safety	1
Sub-Total	1
Part 2 - Security	
Use of Force and Restraints	0
Special Management Units	0
Staff-Detainee Communication	0
Sexual Abuse and Assault Prevention and Intervention	0
Sub-Total	0
Part 4 - Care	
Food Service	2
Hunger Strikes	0
Medical Care	0
Significant Self-Harm and Suicide Prevention and Intervention	0
Sub-Total	2
Part 5 - Activities	
Recreation	0
Sub-Total	0
Total Deficiencies	3

⁵ For greater detail on ODO's findings, see the *Compliance Inspection Findings* section of this report.

⁶ Beginning in FY 2022, ODO instituted a process of rotating all standards on a 3-year basis. As a result, some standard components may not be present in all standards.

DETAINEE RELATIONS

ODO interviewed two detainees, who each voluntarily agreed to participate. At the time of the inspection, WCJ housed only two ICE detainees. The detainees made no allegations of discrimination, mistreatment, or abuse. The detainees reported satisfaction with facility services and had no concerns.

COMPLIANCE INSPECTION FINDINGS

SAFETY

ENVIRONMENTAL HEALTH AND SAFETY (EHS)

ODO interviewed a facility deputy, reviewed the facility evacuation policy, and found the policy did not include procedures for evacuating detainees with disabilities to ensure their safety and security during a facility response (**Deficiency EHS-25⁷**).

SECURITY

USE OF FORCE AND RESTRAINTS (UOFR)

ODO interviewed two facility sergeants and found the facility did not have any calculated use of force during the review period, but ODO found the facility does not videotape calculated use of force incidents. ODO noted this as an **Area of Concern**.

CARE

FOOD SERVICE (FS)

ODO interviewed a facility sergeant and found FS personnel did not receive a documented preemployment medical examination. ICE detainees did not work in FS at the facility, but a facility sergeant informed ODO that employees working in FS did not receive preemployment medical examinations (**Deficiency FS-86⁸**).

ODO reviewed the facility FS policy, reviewed the weekly sanitation inspection reports, inspected the kitchen area, and found the facility did not meet the environmental standards of routinely cleaned walls, floors, and ceilings in all areas. Specifically, ODO observed food debris splattered on kitchen walls, food particles and trash (condiment packets and paper) littered the floor, and the

⁷ “The facility will develop written plans and procedures for handling emergency situations reasonably likely to occur. Plans will include procedures for detainees with disabilities to ensure their safety and security during the facility response.” See ICE NDS 2019, Standard, Environmental Health and Safety, Section (II)(B).

⁸ “All food service personnel (both staff and detainee) shall receive a documented preemployment medical examination.” See ICE NDS 2019, Standard, Food Service, Section (II)(I)(3)(a).

ceiling and hanging pipes were covered with dust (**Deficiency FS-91⁹**).

CONCLUSION

During this inspection, ODO assessed the facility’s compliance with 10 standards under NDS 2019 and found the facility in compliance with 8 of those standards. ODO found three deficiencies in the remaining two standards. ODO recommends ERO Salt Lake City work with the facility to resolve any deficiencies that remain outstanding in accordance with contractual obligations. ERO provided ODO with the uniform corrective action plan for ODO’s last inspection of WCJ on September 14, 2022.

Compliance Inspection Results Compared	FY 2022 (NDS 2000)	FY 2023 (NDS 2019)
Standards Reviewed	10/1	10
Deficient Standards	4	2
Overall Number of Deficiencies	15	3
Priority Component Deficiencies	N/A	0
Repeat Deficiencies	6	0
Areas Of Concern	0	1
Corrective Actions	0	0
Facility Rating	Acceptable/Adequate	Superior

⁹ “All facilities shall meet the following environmental standard: ...

c. Routinely cleaned walls, floors, and ceilings in all areas.”

See ICE NDS 2019, Standard, Food Service, Section (II)(I)(5)(c).