



**U.S. Department of Homeland Security**  
U.S. Immigration and Customs Enforcement  
Office of Professional Responsibility  
ICE Inspections  
Washington, DC 20536-5501

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**Office of Detention Oversight  
Follow-Up Compliance Inspection  
2023-002-146**

**Enforcement and Removal Operations  
ERO New Orleans Field Office**

**Central Louisiana ICE Processing Center  
Jena, Louisiana**

**June 27-29, 2023**

**FOLLOW-UP COMPLIANCE INSPECTION**  
**of the**  
**CENTRAL LOUISIANA ICE PROCESSING CENTER**  
Jena, Louisiana

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## **FOLLOW-UP COMPLIANCE INSPECTION TEAM MEMBERS**



Acting Team Lead	ODO
Senior Inspections and Compliance Specialist	ODO
Inspections and Compliance Specialist	ODO
Contractor	Creative Corrections
Contractor	Creative Corrections
Contractor	Creative Corrections
Contractor	Creative Corrections

## FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted a follow-up compliance inspection of the Central Louisiana ICE Processing Center (CLIPC) in Jena, Louisiana, from June 27 to 29, 2023.<sup>1</sup> This inspection focused on the standards found deficient during ODO’s last inspection of CLIPC from January 10 to 12, 2023. The facility opened in September 2007 and is owned and operated by The GEO Group, Inc. (GEO). The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at CLIPC in October 2007 under the oversight of ERO’s Field Office Director in New Orleans (ERO New Orleans). The facility operates under the Performance-Based National Detention Standards (PBNDS) 2011 (Revised 2016).

[REDACTED] A facility administrator handles daily operations and manages [REDACTED] support personnel. GEO provides food services, STG International provides medical care, and Keefe Commissary provides commissary services at the facility. The facility was accredited by the American Correctional Association in January 2018. In November 2017, CLIPC was audited for the Department of Homeland Security (DHS) Prison Rape Elimination Act (PREA) and was DHS PREA certified.

Capacity and Population Statistics	Quantity
ICE Bed Capacity <sup>2</sup>	[REDACTED]
Average ICE Population <sup>3</sup>	[REDACTED]
Adult Male Population (as of June 27, 2023)	[REDACTED]
Adult Female Population (as of June 27, 2023)	[REDACTED]

During its last full inspection, in Fiscal Year (FY) 2023, ODO found two deficiencies in the following areas: Food Service (2).

<sup>1</sup> This facility holds male and female detainees with low, medium-low, medium-high, and high security classification levels for periods greater than 72 hours.

<sup>2</sup> Data Source: ERO Facility List as of June 5, 2023.

<sup>3</sup> *Ibid.*

## **FOLLOW-UP COMPLIANCE INSPECTION PROCESS**

ODO conducts oversight inspections of ICE detention facilities with an average daily population of 10 or more detainees, and where detainees are housed for longer than 72 hours, to assess compliance with ICE National Detention Standards. These inspections focus solely on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being. In FY 2021, to meet congressional requirements, ODO began conducting follow-up inspections at all ICE ERO detention facilities, which ODO inspected earlier in the FY.

While follow-up inspections are intended to focus on previously identified deficiencies, ODO will conduct a complete review of several core standards, which may include but are not limited to Medical Care, Suicide Prevention, Food Service, Environmental Health and Safety, Emergency Plans, Use of Force and Restraints/Use of Physical Control Measures and Restraints, Admission and Release, Classification, and Funds and Personal Property. ODO may decide to conduct a second full inspection of a facility in the same FY based on additional information obtained prior to ODO's arrival on-site. Factors ODO will consider when deciding to conduct a second full inspection will include the total number of deficiencies cited during the first inspection, the number of deficient standards found during the first inspection, the completion status of the first inspection's uniform corrective action plan (UCAP), and other information ODO obtains from internal and external sources ahead of the follow-up compliance inspection. Conditions found during the inspection may also lead ODO to assess new areas and identify new deficiencies or areas of concern should facility practices run contrary to ICE standards. Any areas found non-compliant during both inspections are annotated as "Repeat Deficiencies" in this report.

## FINDINGS BY PERFORMANCE-BASED NATIONAL DETENTION STANDARDS 2011 (REVISED 2016) MAJOR CATEGORIES

PBNS 2011 (Revised 2016) Standards Inspected <sup>4,5</sup>	Deficiencies
<b>Part 1 - Safety</b>	
Emergency Plans	0
Environmental Health and Safety	0
<b>Sub-Total</b>	<b>0</b>
<b>Part 2 - Security</b>	
Admission and Release	0
Custody Classification System	0
Facility Security and Control	0
Funds and Personal Property	0
Special Management Units	0
Staff-Detainee Communication	1
Use of Force and Restraints	0
<b>Sub-Total</b>	<b>1</b>
<b>Part 4 - Care</b>	
Food Service	0
Medical Care	0
Medical Care (Women)	0
Personal Hygiene	0
Significant Self-harm and Suicide Prevention and Intervention	0
Terminal Illness, Advance Directives and Death	0
<b>Sub-Total</b>	<b>0</b>
<b>Part 5 - Activities</b>	
Recreation	1
Telephone Access	0
<b>Sub-Total</b>	<b>1</b>
<b>Part 6 - Justice</b>	
Grievance System	0
<b>Sub-Total</b>	<b>0</b>
<b>Total Deficiencies</b>	<b>2</b>

<sup>4</sup> For greater detail on ODO's findings, see the *Follow-up Inspection Findings* section of this report.

<sup>5</sup> Beginning in FY 2022, ODO instituted a process of rotating all standards on a 3-year basis. As a result, some standard components may not be present in all standards.

## DETAINEE RELATIONS

ODO interviewed 15 detainees, who each voluntarily agreed to participate. One detainee made an allegation of abuse. Most detainees reported satisfaction with facility services except for the concern listed below.

*Sexual Abuse and Assault Prevention and Intervention:* One detainee stated another detainee sexually harassed her.

- Action Taken: During the interview on June 27, 2023, a transgender detainee informed ODO of another detainee soliciting her for sex in the dorm on or about May 22, 2023. The detainee recalled neither the name of the other detainee nor her physical appearance and never reported the incident since the other detainee never touched her. ODO notified the CLIPC administrator and ERO New Orleans of this incident. On June 27, 2023, ERO New Orleans reported the incident to the Joint Intake Center (JIC), and JIC issued case number 2023SIR0012401. A CLIPC licensed clinical social worker (LCSW) completed a mental health (MH) evaluation of the detainee with the help of an interpreter. The LCSW noted the detainee's cooperative disposition, provided her a Spanish-language brochure for Lesbian, Gay, Bisexual, Transgender, and Queer + survivors of sexual assault, and scheduled a follow-up appointment for July 7, 2023. Facility staff reported the incident to the Jena Police Department, but the police department decided not to investigate due to insufficient information. A MH provider assessed the detainee's stress level and instructed her on coping skills during the follow-up appointment on July 7, 2023.

## FOLLOW-UP COMPLIANCE INSPECTION FINDINGS

### SECURITY

#### STAFF-DETAINEE COMMUNICATION (SDC)

ODO reviewed CLIPC's detainee request logbook and found no section for CLIPC to record the nationality of the detainee submitting a request to ERO New Orleans (**Deficiency SDC-20**<sup>6</sup>).

*Corrective Action:* Prior to the completion of the inspection, the facility initiated corrective action. The CLIPC classification manager updated the detainee request logbook to include a section for recording a detainee's nationality. On June 28, 2023, the classification manager emailed CLIPC staff to inform them of the updated logbook and to record the detainee's nationality. On the same day, ODO observed the updated logbook (**C-1**).

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<sup>6</sup> "At a minimum, the log shall record: ...

d. detainee's nationality;"

See ICE PBNDS 2011 (Revised 2016), Standard, Staff-Detainee Communication, Section (V)(B)(2)(d).

## ACTIVITIES

### RECREATION (R)

ODO reviewed [REDACTED] detainee special management unit records and found in [REDACTED] out of [REDACTED] records, CLIPC did not offer the detainee 1-hour of recreation or exercise on June 26, 2023 (Deficiency R-39<sup>7</sup>).

## CONCLUSION

During this follow-up inspection, ODO assessed the facility's compliance with 18 standards under PBNDS 2011 (Revised 2016) and found the facility in compliance with 16 of those standards. ODO found two deficiencies in the remaining two standards. Since CLIPC's last full inspection on January 12, 2023, the facility has maintained a high-level of compliance with the PBNDS 2011 (Revised 2016). However, the facility went from one deficient standard and two deficiencies on January 12, 2023, to two deficient standards and two deficiencies during this most recent inspection. ODO did not inspect the Staff-Detainee Communication standard during the FY 2023 full inspection, which accounted for one deficiency. The deficiency ODO cited in the Recreation standard was not present during the previous full inspection and this one instance does not suggest a systemic problem. ODO received a UCAP for its last inspection of CLIPC in January 2023, which likely contributed to the facility having no repeat deficiencies during this follow-up inspection. ODO recommends ERO New Orleans continue working with the facility to resolve the remaining deficiencies in accordance with contractual obligations.

<b>Compliance Inspection Results Compared</b>	<b>FY 2023 Full Inspection (PBNDS 2011) (Revised 2016)</b>	<b>FY 2023 Follow-up Inspection (PBNDS 2011) (Revised 2016)</b>
Standards Reviewed	25	18
Deficient Standards	1	2
Overall Number of Deficiencies	2	2
Priority Components Deficiencies	0	0
Repeat Deficiencies	0	0
Areas Of Concern	0	0
Corrective Actions	0	1
Facility Rating	Superior	N/A

<sup>7</sup> "Facilities operating at the optimal level shall offer detainees at least one hour of recreation or exercise opportunities per day, seven days a week." See ICE PBNDS 2011 (Revised 2016), Standard, Recreation, Section (V)(E).