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U.S. Immigration and Customs Enforcement
Office of Professional Responsibility
ICE Inspections
Washington, DC 20536-5501

**Office of Detention Oversight
Special Review
2023-003-081**

**Enforcement and Removal Operations
ERO Washington Field Office**

**Immigration Centers of America (Farmville)
Farmville, Virginia**

April 25-27, 2023

**SPECIAL REVIEW
of the
IMMIGRATION CENTERS OF AMERICA (FARMVILLE)
Farmville, Virginia**

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FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted a special review of the Immigration Centers of America (Farmville) (ICAF) in Farmville, Virginia, from April 25 to 27, 2023.¹ The facility opened in 2010 and is owned and operated by Immigration Centers of America (Farmville). The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at ICAF in 2010 under the oversight of ERO’s Field Office Director in Washington, DC (ERO Washington). The facility operates under the Performance-Based National Detention Standards (PBNDS) 2011 (2013 Errata).

ERO has a detention services manager and deportation officers assigned full-time to the facility and they are on-site daily, Monday through Friday, from 8 a.m. to 4 p.m. The director of detention handles daily facility operations and manages █████ support personnel. Trinity Services provides food services, Armor Correctional Health Services provides medical care, and Keefe Commissary provides commissary services at the facility. The facility was accredited by the National Commission on Correctional Health Care in December 2016 and the American Correctional Association in August 2018. In June 2021, ICAF was audited for the Department of Homeland Security (DHS) Prison Rape Elimination Act (PREA) and was DHS PREA certified.

Capacity and Population Statistics	Quantity
ICE Bed Capacity ²	█████
Average ICE Population ³	█████
Adult Male Population (as of April 25, 2023)	█████
Adult Female Population (as of April 25, 2023)	█████

During its last full inspection, in Fiscal Year (FY) 2022, ODO found no deficiencies.

¹ This facility holds male detainees with security classification levels for periods greater than 72 hours.

² Data Source: ERO Facility List as of April 24, 2023.

³ *Ibid.*

⁴ ICAF’s final FY 2022 average daily population (ADP) was nine, which is why ODO conducted a special review of ICAF in FY 2023. If ICAF’s final FY 2023 ADP remains at 10 or more, then ODO will conduct biannual inspections of ICAF in FY 2024.

SPECIAL REVIEW PROCESS

ODO conducts oversight inspections of ICE detention facilities with an average daily population (ADP) of 10 or more, and where detainees are housed for longer than 72 hours, to assess compliance with ICE national detention standards (NDS). These inspections focus solely on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being.⁵

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures as “deficiencies.” ODO also highlights instances in which the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with “C” under the *Special Review Findings* section of this report.

In FY 2022, ODO began conducting special reviews of under 72-hour ICE detention facilities with an ADP of 1 or more detainees and over 72-hour ICE detention facilities with an ADP of 1 to 9 detainees. Additionally, ODO will conduct unannounced inspections of ICE detention facilities, regardless of ADP of detainees, as well as reviews of ICE special/emerging detention facilities/programs. As such, these facility inspections will result in an ODO Inspection Compliance Rating; however, for facilities that are not contractually obligated to an ICE NDS, those ratings will be for ERO’s informational purposes. ODO will conduct a complete review of several core standards, in accordance with the facility’s contractually required ICE NDS or in accordance with the ICE NDS listed in the current ERO Facility List Report for facilities that are not contractually obligated to an ICE NDS, which include but are not limited to Medical Care/Health Care, Medical Care (Women)/Health Care (Females), Suicide Prevention and Intervention, Hunger Strikes, Food Service, Environmental Health and Safety, Special Management Units (SMU) or Hold Rooms if the facility does not have an SMU, Use of Force and Restraints, and Sexual Abuse and Assault Prevention and Intervention.

Upon completion of each special review or unannounced inspection, ODO conducts a closeout briefing with facility and local ERO officials to discuss preliminary findings. A summary of these findings is shared with ERO management officials. Thereafter, ODO provides ICE leadership with a final compliance inspection report to: (i) assist ERO in developing and initiating corrective action plans; and (ii) provide senior executives with an independent assessment of facility operations. ODO’s findings inform ICE executive management in its decision-making to better allocate resources across the agency’s entire detention inventory.

⁵ ODO reviews the facility’s compliance with selected standards in their entirety.

**FINDINGS BY PERFORMANCE-BASED NATIONAL
DETENTION STANDARDS 2011 (2013 ERRATA)
MAJOR CATEGORIES**

PBND 2011 (2013 Errata) Standards Inspected^{6,7}	Deficiencies
Part 1 - Safety	
Environmental Health and Safety	0
Sub-Total	0
Part 2 - Security	
Sexual Abuse and Assault Prevention and Intervention	0
Special Management Units	0
Staff-Detainee Communication	0
Use of Force and Restraints	0
Sub-Total	0
Part 4 - Care	
Food Service	0
Medical Care	1
Significant Self-harm and Suicide Prevention and Intervention	0
Terminal Illness, Advance Directives and Death	0
Sub-Total	1
Part 5 - Activities	
Recreation	0
Sub-Total	0
Part 6 - Justice	
Detainee Handbook	0
Sub-Total	0
Total Deficiencies	1

⁶ For greater detail on ODO's findings, see the *Special Review Findings* section of this report.

⁷ Beginning in FY 2022, ODO instituted a process of rotating all standards on a 3-year basis. As a result, some standard components may not be present in all standards.

DETAINEE RELATIONS

ODO interviewed two detainees, who each voluntarily agreed to participate. ODO attempted to interview an additional 23 detainees who ICAF housed during the special review, but all 23 declined ODO's request for an interview. None of the detainees made allegations of discrimination, mistreatment, or abuse. Most detainees reported satisfaction with facility services except for the concern listed below.

Custody Classification System: One detainee stated facility staff did not explain to him the reason for his high-level classification.

- Action Taken: ODO interviewed the facility's processing supervisor, reviewed the detainee's file, and found the facility correctly scored the detainee's classification level and produced documentation indicating facility staff explained to him the reason for his high classification level, which the detainee refused to sign. The facility's processing supervisor met with the detainee on April 26, 2023, and re-explained the reasoning for the high classification level. The detainee acknowledged understanding.

SPECIAL REVIEW FINDINGS

CARE

MEDICAL CARE (MC)

ODO reviewed █ detainee medical records and found in █ out of █ records, the facility's health care provider did not conduct a comprehensive health assessment, including a physical examination and mental health screening, within 14 days of the detainee's arrival. Specifically, facility medical staff completed the health assessment 15 days after the detainee's arrival (**Deficiency MC-130⁸**).

CONCLUSION

During this special review, ODO assessed the facility's compliance with 11 standards under PBNDS 2011 (2013 Errata) and found the facility in compliance with 10 of those standards. ODO found one deficiency in the remaining one standard. Since ICAF's last full inspection in March 2022, the facility has maintained a high level of compliance with PBNDS 2011 (2013 Errata); however, ODO notes the inspection in March 2022 was a full compliance inspection and this was a special review. ICAF went from zero deficient standards and deficiencies in March 2022 to one

⁸ "Each facility's health care provider shall conduct a comprehensive health assessment, including a physical examination and mental health screening, on each detainee within 14 days of the detainee's arrival unless more immediate attention is required due to an acute or identifiable chronic condition." See ICE PBNDS 2011 (2013 Errata), Standard, Medical Care, Section (V)(L).

deficient standard and one deficiency during this most recent special review. The standard ODO found deficient was Medical Care which ICAF did not have a deficiency in last year. A uniform corrective action plan was not required for ODO’s last full inspection of ICAF in March 2022. ODO recommends ERO continue to work with the facility to resolve the remaining deficiency in accordance with contractual obligations.

Compliance Inspection Results Compared	FY 2022 Full Inspection (PBNDS 2011) (2013 Errata)	FY 2023 Special Review (PBNDS 2011) (2013 Errata)
Standards Reviewed	23	11
Deficient Standards	0	1
Overall Number of Deficiencies	0	1
Priority Component Deficiencies	N/A	0
Repeat Deficiencies	0	0
Areas Of Concern	2	0
Corrective Actions	0	0
Facility Rating	Superior	Superior