



U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
Office of Professional Responsibility
ICE Inspections
Washington, DC 20536-5501

**Office of Detention Oversight
Unannounced Compliance Inspection
2024-004-218**

**Enforcement and Removal Operations
ERO Los Angeles Field Office**

**Adelanto ICE Processing Center
Adelanto, California**

February 6-8, 2024

UNANNOUNCED COMPLIANCE INSPECTION
of the
ADELANTO ICE PROCESSING CENTER
Adelanto, California

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FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted an unannounced compliance inspection of the Adelanto ICE Processing Center (AIPC) in Adelanto, California, from February 6 to 8, 2024.¹ The facility opened in 2011 and is owned and operated by The GEO Group, Inc. (GEO). The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at AIPC in 2011 under the oversight of ERO’s Field Office Director in Los Angeles (ERO Los Angeles). The facility operates under the Performance-Based National Detention Standards (PBNDS) 2011 (Revised 2016).

[REDACTED] A facility warden handles daily operations and manages support personnel. GEO provides food services and medical care services, and Keefe Supply Company provides commissary services at the facility. The facility was accredited by the National Commission on Correctional Health Care in June 2022 and the American Correctional Association in January 2023. In September 2023, AIPC was audited for the Department of Homeland Security (DHS) Prison Rape Elimination Act (PREA) and was DHS PREA certified.

Capacity and Population Statistics	Quantity
ICE Bed Capacity ²	[REDACTED]
Average ICE Population ³	[REDACTED]
Adult Male Population (as of February 6, 2024)	[REDACTED]
Adult Female Population (as of February 6, 2024)	[REDACTED]

During its last full inspection, in Fiscal Year (FY) 2023, ODO found 7 deficiencies in the following areas: Tool Control (1) and Transportation (by Land) (6).

¹ This facility holds male and female detainees with low, medium-low, medium-high, and high security classification levels for periods greater than 72 hours.

² Data Source: ERO Custody Management Division Authorized Facility List as of January 29, 2024.

³ *Ibid.*

⁴ AIPC’s FY 2023 average daily population was 15, which is why ODO scheduled AIPC for bi-annual inspections in FY 2024.

UNANNOUNCED COMPLIANCE INSPECTION PROCESS

ODO conducts oversight inspections of ICE detention facilities with an average daily population (ADP) of 10 or more, and where detainees are housed for over 72 hours, to assess compliance with ICE national detention standards. While these inspections focus on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being, in FY 2024 ODO added additional standards to the scope of each full inspection to ensure ODO inspects every standard at each facility at least once every other year.⁵

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures, as “deficiencies.” ODO highlights instances when the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with “C” under the *Compliance Inspection Findings* section of this report.

In FY 2022, ODO began conducting special reviews of under 72-hour ICE detention facilities with an ADP of 1 or more detainees and over 72-hour ICE detention facilities with an ADP of 1 to 9 detainees. Additionally, ODO began conducting unannounced inspections of ICE detention facilities, regardless of ADP of detainees, as well as reviews of ICE special/emerging detention facilities/programs. As such, these facility inspections will result in an ODO Inspection Compliance Rating; however, for facilities that are not contractually obligated to an ICE NDS, those ratings will be for ERO’s informational purposes. ODO will conduct a complete review of several core standards, in accordance with the facility’s contractually required ICE NDS or in accordance with the ICE NDS listed in the current ERO Custody Management Division Authorized Facility List for facilities that are not contractually obligated to an ICE NDS, which may include but are not limited to Medical Care/Health Care, Medical Care (Women)/Health Care (Females), Significant Self-harm and Suicide Prevention and Intervention, Hunger Strikes, Food Service, Environmental Health and Safety, Special Management Units (SMU) or Hold Rooms (if the facility does not have an SMU), Use of Force and Restraints/Use of Physical Control Measures, and Sexual Abuse and Assault Prevention and Intervention.

Upon completion of each special review or unannounced inspection, ODO conducts a closeout briefing with facility and local ERO officials to discuss preliminary findings. A summary of these findings is shared with ERO management officials. Thereafter, ODO provides ICE leadership with a final compliance inspection report to: (i) assist ERO in developing and initiating uniform corrective action plans (UCAPs); and (ii) provide senior executives with an independent assessment of facility operations. ODO’s findings inform ICE executive management in their decision-making to better allocate resources across the agency’s entire detention inventory.

⁵ ODO reviews the facility’s compliance with selected standards in their entirety.

FINDINGS BY PERFORMANCE-BASED NATIONAL DETENTION STANDARDS 2011 (REVISED 2016) MAJOR CATEGORIES

PBNDs 2011 (Revised 2016) Standards Inspected ^{6,7,8}	Deficiencies
Part 1 - Safety	
Emergency Plans	0
Environmental Health and Safety	0
Sub-Total	0
Part 2 - Security	
Admission and Release	0
Custody Classification System	0
Facility Security and Control	0
Funds and Personal Property	0
Population Counts	0
Post Orders	1
Searches of Detainees	0
Sexual Abuse and Assault Prevention and Intervention	0
Special Management Units	0
Staff-Detainee Communication	0
Use of Force and Restraints	0
Sub-Total	1
Part 4 - Care	
Food Service	0
Hunger Strikes	0
Medical Care	0
Medical Care (Women)	0
Personal Hygiene	0
Significant Self-harm and Suicide Prevention and Intervention	0
Sub-Total	0
Part 5 - Activities	
Correspondence and Other Mail	0
Trips for Non-Medical Emergencies	0
Marriage Requests	0
Religious Practices	0
Telephone Access	0

⁶ For greater detail on ODO's findings, see the *Unannounced Compliance Inspection Findings* section of this report.

⁷ Beginning in FY 2024, ODO instituted a process of rotating all standards every other year. As a result, some standards may not be present in all inspections.

⁸ During an unannounced inspection, ODO will review a facility's compliance with at least 10 individual standards; however, unannounced full inspections will include a review of the same standards as announced full inspections.

Voluntary Work Program	0
Sub-Total	0
Part 6 - Justice	
Grievance System	0
Law Libraries and Legal Materials	0
Sub-Total	0
Part 7 - Administration and Management	
Detention Files	0
Detainee Transfers	0
Sub-Total	0
Total Deficiencies	1

DETAINEE RELATIONS

ODO interviewed five detainees, who each voluntarily agreed to participate. The remaining detainee declined ODO's request for an interview. One detainee made an allegation of abuse, which is noted below. All other detainees reported satisfaction with facility services except for the concerns listed below.

Sexual Abuse and Assault Prevention and Intervention: One detainee stated a facility officer inappropriately squeezed his chest and genitals during a pat-down search.

- **Action Taken:** ODO immediately notified AIPC staff and ERO Los Angeles of the allegation and found the detainee did not previously report the incident, allegedly occurring 6 to 8 months prior. ERO Los Angeles subsequently reported the allegation to the ICE Joint Intake Center (Case #202405263). ODO interviewed the AIPC PREA coordinator who stated AIPC staff immediately initiated Sexual Abuse and Assault Prevention and Intervention (SAAPI) protocols, offered the detainee the ICE SAAPI pamphlet, and notified the San Bernardino Sheriff's Department. The detainee declined victim services and the investigation was ongoing during ODO's inspection. ODO verified the detainee knew how to submit a medical request form for future mental health services as needed.

Significant Self-harm and Suicide Prevention and Intervention: One detainee stated he had thoughts of self-harm due to the conditions of his confinement.

- **Action Taken:** ODO immediately stopped the interview, requested facility staff take the detainee to the medical department, and notified ERO Los Angeles of the detainee's issue. ODO interviewed the health services administrator who conducted a medical records review. On March 18, 2020, the detainee arrived at AIPC with no identified history of suicidal ideations and expressed no concerns during his initial mental health examination. After a routine mental health evaluation on December 7, 2023, a facility psychologist referred the detainee, while still in disciplinary segregation, to a psychiatrist at the detainee's request. On December 11, 2023, the psychiatrist diagnosed the detainee with major depressive disorder and prescribed Citalopram (10

mg), once nightly, and monthly psychiatric appointments. Following the ODO interview on February 6, 2024, the detainee informed the facility psychologist he no longer had suicidal ideations; however, the psychologist placed the detainee on a precautionary level-1 suicide watch with continuous monitoring. As per the psychologist’s recommendation and after the suicide prevention committee met on February 8, 2024, medical staff downgraded the detainee’s status to behavioral observation. On February 9, 2024, facility medical staff returned the detainee to general population and the detainee resumed his ongoing mental health treatment.

UNANNOUNCED COMPLIANCE INSPECTION FINDINGS

SECURITY

POST ORDERS (PO)

ODO reviewed 66 PO logs and found in 13 out of 66 logs, facility supervisors did not sign the shift supervisor section, acknowledging officers understood the post orders, regardless of whether the assignment was temporary, permanent, or due to an emergency (**Deficiency PO-8⁹**).

CONCLUSION

During this unannounced compliance inspection, ODO assessed the facility’s compliance with 29 standards under PBNDS 2011 (Revised 2016) and found the facility in compliance with 28 of those standards. ODO found one deficiency in the remaining standard. Since AIPC’s last full inspection in February 2023, the facility’s overall compliance with PBNDS 2011 (Revised 2016) has trended upward. AIPC went from 2 deficient standards and 7 deficiencies in February 2023 to 1 deficient standard and 1 deficiency during this unannounced compliance inspection. ODO received the facility’s completed UCAP for ODO’s last full inspection in May 2023 which resolved the previous deficiencies cited. ODO recommends ERO Los Angeles continue to work with the facility to resolve the deficiency and maintain their high-level of compliance.

Compliance Inspection Results Compared	FY 2023 Full Inspection (PBNDS 2011) (Revised 2016)	FY 2024 Full Inspection (PBNDS 2011) (Revised 2016)
Standards Reviewed	25	29
Deficient Standards	2	1
Overall Number of Deficiencies	7	1
Repeat Deficiencies	0	0
Priority Component Deficiencies	0	0
Areas Of Concern	0	0
Corrective Actions	0	0
Facility Rating	Superior	Superior

⁹ “Supervisors shall ensure that officers understand the post orders, regardless of whether the assignment is temporary, permanent, or due to an emergency.” See ICE PBNDS 2011, Standard, Post Orders, Section (V)(B).