



U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
Office of Professional Responsibility
ICE Inspections
Washington, DC 20536-5501

**Office of Detention Oversight
Compliance Inspection
2023-003-119**

**Enforcement and Removal Operations
ERO Miami Field Office**

**Collier County Naples Jail Center
Naples, Florida**

April 11-13, 2023

COMPLIANCE INSPECTION
of the
COLLIER COUNTY NAPLES JAIL CENTER
Naples, Florida

TABLE OF CONTENTS

FACILITY OVERVIEW	4
COMPLIANCE INSPECTION PROCESS	5
FINDINGS BY NATIONAL DETENTION STANDARDS 2019 MAJOR CATEGORIES.....	6
DETAINEE RELATIONS.....	7
COMPLIANCE INSPECTION FINDINGS	7
SAFETY.....	7
ENVIRONMENTAL HEALTH AND SAFETY	7
CONCLUSION	7

COMPLIANCE INSPECTION TEAM MEMBERS



Team Lead
Senior Inspections and Compliance Specialist
Contractor
Contractor

ODO
ODO
Creative Corrections
Creative Corrections

FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted a compliance inspection of the Collier County Naples Jail Center (CCNJC) in Naples, Florida, from April 11 to 13, 2023.¹ The facility opened in 1985 and is owned by Collier County and operated by the Collier County Sheriff's Office. The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at CCNJC in 2007 under the oversight of ERO's Field Office Director in Miami (ERO Miami). The facility operates under the National Detention Standards (NDS) 2019.

ERO has no staff assigned to the facility; however, ERO Miami staff conduct weekly scheduled and unscheduled visits of the facility. A chief handles daily facility operations and manages support personnel. Summit Food Services provides food services, Armor Correctional Health Services, Inc. provides medical care, and Oasis Commissary Services provides commissary services at the facility. The facility was accredited by the National Commission on Correctional Health Care in March 2021 and the Florida Corrections Accreditation Commission in October 2021.

Capacity and Population Statistics	Quantity
ICE Bed Capacity ²	
Average ICE Population ³	
Adult Male Population (as of April 11, 2023)	
Adult Female Population (as of April 11, 2023)	

During its last special review, in Fiscal Year (FY) 2022, ODO found 32 deficiencies in the following areas: Admission and Release (1); Environmental Health and Safety (2); Food Service (2); Post Orders (4); Personal Hygiene (2); Sexual Abuse and Assault Prevention and Intervention (13); Special Management Units (4); and Use of Force and Restraints (4).

¹ This facility holds male detainees with security classification levels for periods less than 72 hours.

² Data Source: ERO Facility List as of April 10, 2023.

³ *Ibid.*

COMPLIANCE INSPECTION PROCESS

ODO conducts oversight inspections of ICE detention facilities with an average daily population of 10 or more, and where detainees are housed for longer than 72 hours, to assess compliance with ICE national detention standards. These inspections focus solely on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being.⁴

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures as “deficiencies.” ODO also highlights instances in which the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with “C” under the *Compliance Inspection Findings* section of this report.

Beginning fiscal year (FY) 2022, ODO will conduct focused reviews of under 72-hour ICE detention facilities with an ADP of 1 or more detainees and over 72-hour ICE detention facilities with an ADP of 1 to 9 detainees. Additionally, ODO will conduct unannounced inspections of ICE detention facilities, regardless of ADP of detainees, as well as reviews of ICE special/emerging detention facilities/programs. As such, these facility inspections will result in an ODO Inspection Compliance Rating. ODO will conduct a complete review of several core standards, in accordance with the facility’s new contractually required ICE National Detention Standards, which include but are not limited to Medical Care/Health Care, Medical Care (Women)/Health Care (Females), Hunger Strikes, Suicide Prevention, Food Service, Environmental Health and Safety, Emergency Plans, Use of Force and Restraints/Use of Physical Control Measures and Restraints, Special Management Units, Educational Policy (Family Residential Standard (FRS) only), Behavior Management (FRS only), Admission and Release, Classification, and Funds and Personal Property.

Upon completion of each inspection, ODO conducts a closeout briefing with facility and local ERO officials to discuss preliminary findings. A summary of these findings is shared with ERO management officials. Thereafter, ODO provides ICE leadership with a final compliance inspection report to: (i) assist ERO in developing and initiating corrective action plans; and (ii) provide senior executives with an independent assessment of facility operations. ODO’s findings inform ICE executive management in its decision-making to better allocate resources across the agency’s entire detention inventory.

⁴ ODO reviews the facility’s compliance with selected standards in their entirety.

**FINDINGS BY NATIONAL DETENTION STANDARDS 2019
MAJOR CATEGORIES**

NDS 2019 Standards Inspected^{5,6}	Deficiencies
Part 1 - Safety	
Environmental Health and Safety	2
Sub-Total	2
Part 2 - Security	
Post Orders	0
Use of Force and Restraints	0
Special Management Unit	0
Sexual Abuse and Assault Prevention and Intervention	0
Sub-Total	0
Part 4 - Care	
Food Service	0
Hunger Strikes	0
Medical Care	0
Personal Hygiene	0
Significant Self-Harm and Suicide Prevention and Intervention	0
Sub-Total	0
Total Deficiencies	2

⁵ For greater detail on ODO’s findings, see the *Compliance Inspection Findings* section of this report.

⁶ Beginning in FY 2022, ODO instituted a process of rotating all standards on a 3-year basis. As a result, some standard components may not be present in all standards.

DETAINEE RELATIONS

ODO interviewed the one ICE detainee in the facility, who voluntarily agreed to participate. The detainee did not make any allegations of discrimination, mistreatment, or abuse. He reported satisfaction with facility services.

COMPLIANCE INSPECTION FINDINGS

SAFETY

ENVIRONMENTAL HEALTH AND SAFETY (EHS)

ODO interviewed the jail's facilities manager, reviewed the master index, and found the master index did not include a comprehensive, up-to-date list of emergency phone numbers (i.e., fire department, poison control center, etc.) (**Deficiency EHS-10⁷**).

ODO interviewed the jail's facilities manager, inspected the facility's chemical storage areas in the housing units, food service, and laundry, and found the facility staff did not properly label 22 out of 25 inspected spray bottles. Specifically, the facility staff did not label 22 containers for hazard statements, signal words, and precautionary statements (**Deficiency EHS-22⁸**). **This is a repeat deficiency.**

CONCLUSION

During this special review, ODO assessed the facility's compliance with 10 standards under NDS 2019 and found the facility in compliance with 9 of those standards. ODO found two deficiencies in the remaining standard. Since CCNJC's last full inspection in August 2022, the facility has shown significant improvement. CCNJC went from 8 deficient standards and 32 deficiencies in August 2022 to 1 deficient standard and 2 deficiencies during this most recent special review. The facility's improved performance was a result of completing a uniform corrective action plan for ODO's last inspection of CCNJC in August 2022. ODO recommends ERO continue to work with the facility to resolve the remaining deficiencies in accordance with contractual obligations.

⁷ "The master index will also include a comprehensive, up-to-date list of emergency phone numbers (fire department, poison control center, etc.)." *See* ICE NDS 2019, Standard, Environmental Health and Safety, Section (II)(A)(2).

⁸ "The facility will require use of properly labeled containers for hazardous materials, including any and all miscellaneous containers into which employees might transfer the material." *See* ICE NDS 2019, Standard, Environmental Health and Safety, Section (II)(A)(6)(a).

Compliance Inspection Results Compared	FY 2022 Full Inspection (NDS 2019)	FY 2023 Full Inspection (NDS 2019)
Standards Reviewed	11	10
Deficient Standards	8	1
Overall Number of Deficiencies	32	2
Priority Component Deficiencies	N/A	0
Repeat Deficiencies	0	1
Areas Of Concern	0	0
Corrective Actions	0	0
Facility Rating	Acceptable/Adequate	Superior