



U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
Office of Professional Responsibility
Inspections and Detention Oversight Division
Washington, DC 20536-5501

**Office of Detention Oversight
Follow-Up Compliance Inspection**

**Enforcement and Removal Operations
ERO El Paso Field Office**

**El Paso Service Processing Center
El Paso, Texas**

April 19-21, 2022

**FOLLOW-UP COMPLIANCE INSPECTION
of the
EL PASO SERVICE PROCESSING CENTER
El Paso, Texas**

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FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted a follow-up compliance inspection of the El Paso Service Processing Center (EPSPC) in El Paso, Texas, from April 19 to 21, 2022.¹ This inspection focused on the standards found deficient during ODO’s last inspection of EPSPC from October 19 to 21, 2021. The facility opened in 1966 and is owned and operated by the ICE Office of Enforcement and Removal Operations (ERO). ICE ERO began housing detainees at EPSPC in 1966 under the oversight of ERO’s Field Office Director in El Paso (ERO El Paso). The facility operates under the Performance-Based National Detention Standards (PBNDS) 2011 (Revised 2016).

ERO has assigned deportation officers and a detention services manager to the facility. An officer in charge handles daily facility operations and manages █████ support personnel. Global Precision Systems, LLC provides food services, ICE Health Service Corps provides medical care, and Dooley Services provides commissary services at the facility. The facility was accredited by the American Correctional Association and the National Commission on Correctional Health Care in 2019. In December 2019, EPSPC was audited for the Department of Homeland Security (DHS) Prison Rape Elimination Act (PREA) and was DHS PREA certified.

Capacity and Population Statistics	Quantity
ICE Detainee Bed Capacity ²	████
Average ICE Detainee Population ³	████
Male Detainee Population (as of April 19, 2022)	████
Female Detainee Population (as of April 19, 2022)	████

During its last inspection, in Fiscal Year (FY) 2022, ODO found five deficiencies in the following areas: Environmental Health and Safety (1); Personal Hygiene (2); and Trips for Non-Medical Emergencies (2).

¹ This facility holds female and male detainees with low, medium-low, medium-high, and high security classification levels for periods longer than 72 hours.

² Data Source: ERO Facility List Report as of April 18, 2022.

³ *Ibid.*

FOLLOW-UP COMPLIANCE INSPECTION PROCESS

ODO conducts oversight inspections of ICE detention facilities with an average daily population of 10 or more detainees, and where detainees are housed for longer than 72 hours, to assess compliance with ICE National Detention Standards. These inspections focus solely on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being. In FY 2021, to meet congressional requirements, ODO began conducting follow-up inspections at all ICE ERO detention facilities, which ODO inspected earlier in the FY.

While follow-up inspections are intended to focus on previously identified deficiencies, ODO will conduct a complete review of several core standards, which include but are not limited to Medical Care, Hunger Strikes, Suicide Prevention, Food Service, Environmental Health and Safety, Emergency Plans, Use of Force and Restraints/Use of Physical Control Measures and Restraints, Admission and Release, Classification, and Funds and Personal Property. ODO may decide to conduct a second full inspection of a facility in the same FY based on additional information obtained prior to ODO's arrival on-site. Factors ODO will consider when deciding to conduct a second full inspection will include the total number of deficiencies cited during the first inspection, the number of deficient standards found during the first inspection, the completion status of the first inspection's UCAP, and other information ODO obtains from internal and external sources ahead of the follow-up compliance inspection. Conditions found during the inspection may also lead ODO to assess new areas and identify new deficiencies or areas of concern should facility practices run contrary to ICE standards. Any areas found non-compliant during both inspections are annotated as "Repeat Deficiencies" in this report.

FINDINGS BY PERFORMANCE-BASED NATIONAL DETENTION STANDARDS 2011 (REVISED 2016) MAJOR CATEGORIES

PBNDs 2011 (Revised 2016) Standards Inspected ^{4,5}	Deficiencies
Part 1 – Safety	
Emergency Plans	0
Environmental Health and Safety	0
Sub-Total	0
Part 2 – Security	
Admission and Release	0
Custody Classification System	0
Facility Security and Control	0
Funds and Personal Property	0
Special Management Units	0
Staff-Detainee Communication	0
Use of Force and Restraints	0
Sub-Total	0
Part 4 – Care	
Food Service	0
Hunger Strikes	0
Medical Care	0
Personal Hygiene	0
Significant Self-harm and Suicide Prevention and Intervention	0
Sub-Total	0
Part 5 – Activities	
Trips for Non-Medical Emergencies	0
Telephone Access	0
Sub-Total	0
Part 6 – Justice	
Grievance Systems	0
Sub-Total	0
Part 7 – Administration and Management	
Detention Files	0
Sub-Total	0
Total Deficiencies	0

⁴ For greater detail on ODO’s findings, see the *Follow-Up Compliance Inspection Findings* section of this report.

⁵ Beginning in FY 2022, ODO instituted a process of rotating all standards on a 3-year basis. As a result, some standard components may not be present in all inspections.

DETAINEE RELATIONS

ODO interviewed 26 detainees, who each voluntarily agreed to participate. One detainee notified ODO he submitted a grievance to the facility because another detainee touched him inappropriately, and ODO followed-up on this complaint with both ERO El Paso and EPSPC staff.

Grievance System: One detainee stated that on April 2, 2022, he verbally reported that another detainee spanked him on the buttocks over his pants and made him feel uncomfortable. The detainee stated his belief that the act satisfied the other detainee's sexual desire.

- Action Taken: ODO interviewed the facility compliance staff, reviewed incident documentation, and found the detainee verbally notified the facility of the incident and the facility initiated their PREA protocols on April 2, 2022. Facility staff immediately separated the detainees by placing the victim in a different housing unit, and the accused detainee in the segregated housing unit, pending investigation. Facility medical staff conducted a medical and mental health assessment of the victim. The facility PREA coordinator interviewed the victim and provided him with the ICE Sexual Assault and Awareness pamphlet and notified ERO El Paso of the incident. ERO El Paso reported the incident to the Joint Intake Center and the Joint Integrity Case Management System (JICMS) number is 2022SIR0007753. At the conclusion of ODO's inspection, the PREA compliance manager interviewed all parties, and the case was resolved in JICMS.

FOLLOW-UP COMPLIANCE INSPECTION FINDINGS

ODO noted no deficiencies during this on-site follow-up compliance inspection.

CONCLUSION

During this inspection, ODO assessed the facility's compliance with 18 standards under PBND 2011 (Revised 2016) and found the facility in compliance with all 18 of those standards. ODO commends facility staff members for their responsiveness during this inspection. ERO provided ODO with the uniform corrective action plan for ODO's last inspection of EPSPC on October 19, 2021.

Compliance Inspection Results Compared	First FY 2022 (PBND 2011) (Revised 2016)	Second FY 2022 (PBND 2011) (Revised 2016)
Standards Reviewed	25	18
Deficient Standards	3	0
Overall Number of Deficiencies	5	0
Repeat Deficiencies	1	0
Areas of Concern	0	0
Corrective Actions	0	0
Facility Rating	Superior	N/A