



U.S. Department of Homeland Security
U.S. Immigration and Customs Enforcement
Office of Professional Responsibility
Inspections and Detention Oversight Division
Washington, DC 20536-5501

Office of Detention Oversight
Unannounced Compliance Inspection
Enforcement and Removal Operations
ERO Dallas Field Office

Rolling Plains Detention Center
Haskell, Texas

December 6-8, 2022


UNANNOUNCED COMPLIANCE INSPECTION
of the
ROLLING PLAINS DETENTION CENTER
Haskell, Texas

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COMPLIANCE INSPECTION TEAM MEMBERS

	Team Lead	ODO
	Inspections and Compliance Specialist	ODO
	Inspections and Compliance Specialist	ODO
	Inspections and Compliance Specialist	ODO
	Inspections and Compliance Specialist	ODO
	Contractor	Creative Corrections
	Contractor	Creative Corrections
	Contractor	Creative Corrections
	Contractor	Creative Corrections
	Contractor	Creative Corrections

FACILITY OVERVIEW

The U.S. Immigration and Customs Enforcement (ICE) Office of Professional Responsibility (OPR) Office of Detention Oversight (ODO) conducted an unannounced compliance inspection of the Rolling Plains Detention Center (RPDC) in Haskell, Texas, from December 6 to 8, 2022.¹ The facility opened in 2018 and is owned by the City of Haskell and operated by LaSalle Corrections. The ICE Office of Enforcement and Removal Operations (ERO) began housing detainees at RPDC in 2000 under the oversight of ERO’s Field Office Director in Dallas (ERO Dallas). RPDC was inspected against the National Detention Standards (NDS) 2000.²

ERO does not have any detention staff assigned to the facility. A warden handles daily facility operations and manages [REDACTED] support personnel. LaSalle Corrections provides food services and medical care, and Correct Commissary provides commissary services at the facility. The facility does not hold any accreditations from any outside entities.

Capacity and Population Statistics	Quantity
ICE Detainee Bed Capacity ³	[REDACTED]
Average ICE Detainee Population ⁴	[REDACTED]
Male Detainee Population (as of December 6, 2022)	[REDACTED]
Female Detainee Population (as of December 6, 2022)	[REDACTED]

During its last inspection, in Fiscal Year (FY) 2022, ODO found four deficiencies in the following areas: Food Service (3) and Environmental Health and Safety (1).

¹ This facility holds male and female detainees with low, medium-low, medium-high, and high security classification levels for periods longer than 72-hours.

² ICE is an authorized user of this facility under a United States Marshals Service intergovernmental agreement contract, which does not specify an ICE NDS, and ODO inspected to the NDS listed on the ERO Facility List as of October 25, 2022.

³ Data Source: ERO Facility List Report as of November 28, 2022.

⁴ *Ibid.*

⁵ Per the ERO Facility List of November 28, 2022, RPDC had an FY 2022 average daily population (ADP) of 11 ICE detainees, meeting ODO’s requirement for biannual inspections, and ODO subsequently scheduled RPDC for 2 inspections in FY 2023.

UNANNOUNCED COMPLIANCE INSPECTION PROCESS

ODO conducts oversight inspections of ICE detention facilities with an ADP greater than 10, and where detainees are housed for longer than 72 hours, to assess compliance with ICE national detention standards. These inspections focus solely on facility compliance with detention standards that directly affect detainee life, health, safety, and/or well-being.⁶

ODO identifies violations of ICE detention standards, ICE policies, or operational procedures, as “deficiencies.” ODO highlights instances when the facility resolves deficiencies prior to completion of the ODO inspection. Where applicable, these corrective actions are annotated with “C” under the Compliance Inspection Findings section of this report.

Beginning fiscal year (FY) 2022, ODO will conduct focused reviews of under 72-hour ICE detention facilities with an ADP of 1 or more detainees and over 72-hour ICE detention facilities with an ADP of 1-9 detainees. Additionally, ODO will conduct unannounced inspections of ICE detention facilities, regardless of ADP of detainees, as well as reviews of ICE special/emerging detention facilities/programs. As such, these facility inspections will result in an ODO Inspection Compliance Rating. ODO will conduct a complete review of several core standards, in accordance with the facility’s new contractually required ICE National Detention Standards, which include but are not limited to Medical Care/Health Care, Medical Care (Women)/Health Care (Females), Hunger Strikes, Suicide Prevention, Food Service, Environmental Health and Safety, Emergency Plans, Use of Force and Restraints/Use of Physical Control Measures and Restraints, Special Management Units, Educational Policy (FRS only), Behavior Management (FRS only), Admission and Release, Classification, and Funds and Personal Property.

Upon completion of each unannounced compliance inspection, ODO conducts a closeout briefing with facility and local ERO officials to discuss preliminary findings. A summary of these findings is shared with ERO management officials. Thereafter, ODO provides ICE leadership with a final compliance inspection report to: (i) assist ERO in developing and initiating corrective action plans; and (ii) provide senior executives with an independent assessment of facility operations. ODO’s findings inform ICE executive management in its decision-making to better allocate resources across the agency’s entire detention inventory.

⁶ ODO reviews the facility’s compliance with selected standards in their entirety.

FINDINGS BY NATIONAL DETENTION STANDARDS 2000 MAJOR CATEGORIES

NDS 2000 Standards Inspected ^{7,8,9}	Deficiencies
Part 1 – Detainee Services	
Admission and Release	0
Correspondence and Other Mail	0
Detainee Classification System	0
Detainee Handbook	0
Food Service	6
Funds and Personal Property	0
Recreation	0
Visitation	0
Sub-Total	6
Part 2 – Security and Control	
Contraband	0
Disciplinary Policy	0
Emergency Plans	1
Environmental Health and Safety	3
Hold Rooms in Detention Facilities	0
Key and Lock Control (Security, Accountability, and Maintenance)	0
Special Management Unit (Administrative Segregation)	0
Special Management Unit (Disciplinary Segregation)	0
Tool Control	0
Transportation (Land Transportation)	1
Use of Force	0
Sub-Total	5
Part 3 – Health Services	
Medical Care	0
Suicide Prevention and Intervention	0
Terminal Illness, Advance Directives and Death	0
Sub-Total	0
Other Standards Reviewed	
NDS 2019 Sexual Abuse and Assault Prevention and Intervention	0
Sub-Total	0
Total Deficiencies	11

⁷ For greater detail on ODO’s findings, see the *Compliance Inspection Findings* section of this report.

⁸ Beginning in FY 2022, ODO instituted a process of rotating all standards on a 3-year basis. As a result, some standard components may not be present in all inspections.

⁹ Special reviews and unannounced inspections are both focused reviews, and ODO will review a facility’s compliance with at least 10 individual standards during each special review or unannounced inspection.

DETAINEE RELATIONS

ODO conducted no interviews due to a facility ICE detainee population count of zero during this inspection. Despite the facility population count of 0, the facility still maintains an active contract to house ICE detainees and had an FY 2022 ADP of 11, meeting the ODO requirement for an ADP of 10 or more detainees for biannual inspections.

UNANNOUNCED COMPLIANCE INSPECTION FINDINGS

DETAINEE SERVICES

FOOD SERVICE (FS)

ODO reviewed the facility FS program, toured the FS area, interviewed FS staff, and found the following deficiencies:

- No soap nor detergent in the FS restroom for staff to wash their hands before resuming work (**Deficiency FS-292¹⁰**);
- No routine cleaning of walls, floors, nor ceilings. Specifically, ODO observed a heavy accumulation of dirt, hair, rust, and stains on FS restroom floors, baseboards, and walls (**Deficiency FS-311¹¹**). **This is a repeat deficiency;**
- Infrequent cleaning of FS equipment surfaces not intended for food contact. Specifically, ODO observed dried food debris on stacked ovens and on a floor mixer (**Deficiency FS-338¹²**);
- An unserviceable FS restroom. Specifically, ODO observed broken paper towel holders, toilets with human waste, and a heavy dirt accumulation (**Deficiency FS-380¹³**);
- No prominent display of signs directing all FS personnel to wash hands after using the restroom (**Deficiency FS-381¹⁴**); and
- No soap, detergent, paper towels nor blow-drying device in the FS restroom (**Deficiency FS-383¹⁵**).

¹⁰ “Staff and detainees shall not resume work after visiting the toilet facility without first washing their hands with soap or detergent. The FSA shall post signs to this effect.” See ICE NDS 2000, Standard, Food Service, Section (III)(H)(2)(a).

¹¹ “All facilities shall meet the following environmental standards: ...

c. Routinely cleaned walls, floors, and ceilings in all areas.” See ICE NDS 2000, Standard, Food Service, Section (III)(H)(5)(c).

¹² “Equipment surfaces not intended for contact with food, but located in places exposed to splatters, spills, etc., require frequent cleaning.” See ICE NDS 2000, Standard, Food Service, Section (III)(H)(7)(c)(2).

¹³ “Toilet facilities, including rooms and fixtures, shall be kept clean and in good repair.” See ICE NDS 2000, Standard, Food Service, Section (III)(H)(9)(a).

¹⁴ “Signs shall be prominently displayed directing all personnel to wash hands after using the toilet.” See ICE NDS 2000, Standard, Food Service, Section (III)(H)(9)(a).

¹⁵ “Soap or detergent and paper towels or a hand-drying device providing heated air shall be available at all times in each lavatory.” See ICE NDS 2000, Standard, Food Service, Section (III)(H)(9)(c).

SECURITY AND CONTROL

EMERGENCY PLANS (EP)

ODO reviewed the RPDC EP contingency plans and found the facility maintained all required contingency plans; however, they did not sequence the plans in the order the EP standard required (**Deficiency EP-93**¹⁶).

ENVIRONMENTAL HEALTH AND SAFETY (EHS)

ODO reviewed the facility EHS program, toured the facility, interviewed facility staff, and found the following deficiencies:

- The facility did not maintain documentation demonstrating the facility conducted quarterly testing of the equipment (**Deficiency EHS-77**¹⁷);
- An external generator-service company services and tests the facility's emergency generator annually instead of quarterly (**Deficiency EHS-80**¹⁸); and
- Since the facility did not have their generator serviced and tested quarterly, a contract service technician did not test the generator's starting battery voltage, generator voltage, nor amperage output at least quarterly (**Deficiency EHS-81**¹⁹).

TRANSPORTATION (LAND TRANSPORTATION) (T)

ODO reviewed the RPDC transportation program and found no written procedures for vehicle crews transporting women and minors (**Deficiency T-258**²⁰).

¹⁶ "All facilities will compile INS approved individual contingency plans, as needed, in the following order:

1. Fire
2. Work/Food Strike
3. Disturbance
4. Escape
5. Hostages (Internal)
6. Search (Internal)
7. Bomb Threat
8. Adverse Weather
9. Civil Disturbance
10. Environmental Hazard
11. Detainee Transportation System Emergency
12. Evacuation
13. Service wide Lockdown"

See ICE NDS 2000, Standard, Emergency Plans, Section (III)(D)(1-13).

¹⁷ "Other emergency equipment and systems will undergo quarterly testing, with follow-up repairs or replacement as necessary." *See* ICE NDS 2000, Standard, Environmental Health and Safety, Section (III)(O).

¹⁸ "The emergency generator will also receive quarterly testing and servicing from an external generator-service company." *See* ICE NDS 2000, Standard, Environmental Health and Safety, Section (III)(O).

¹⁹ "The emergency generator will also receive quarterly testing and servicing from an external generator-service company. Among other things, the technicians will check starting battery voltage, generator voltage and amperage output." *See* ICE NDS 2000, Standard, Environmental Health and Safety, Section (III)(O).

²⁰ "The OIC shall develop written procedures for vehicle crews transporting women and/or minors." *See* ICE NDS 2000, Standard, Transportation (Land Transportation), Section (III)(BB)(11).

CONCLUSION

During this inspection, ODO assessed the facility's compliance with 22 standards under NDS 2000 and 1 standard under NDS 2019 and found RPDC in compliance with 19 of those standards. ODO found 11 deficiencies in the remaining 4 standards. ODO recommends ERO work with the facility to resolve any deficiencies that remain outstanding in accordance with contractual obligations. ERO provided ODO with the uniform corrective action plan for ODO's last inspection of RPDC on October 18, 2022.

Compliance Inspection Results Compared	FY 2022 (NDS 2000/NDS 2019)	FY 2023 (NDS 2000/NDS 2019)
Standards Reviewed	18	22/1
Deficient Standards	2	4
Overall Number of Deficiencies	4	11
Priority Component Deficiencies	N/A	0
Repeat Deficiencies	0	1
Areas of Concern	1	0
Corrective Actions	0	0
Facility Rating	Superior	Superior