
 <p><b>DEPARTMENT OF HOMELAND SECURITY</b></p> <p><b>REPORT OF INVESTIGATION</b> HB 4200-01 (37), Special Agent Handbook</p>		<p><b>1. CASE NUMBER</b> 201209398</p> <p><b>PREPARED BY</b> [REDACTED]</p> <p><b>2. REPORT NUMBER</b> 002</p>
<p><b>3. TITLE</b> UNKNOWN, UNKNOWN/Unknown/0109 Detainee/Alien - Death (Known Cause -Terminal Illness)/SAN BERNARDINO, SAN BERNARDINO, CA</p>		
<p><b>4. FINAL RESOLUTION</b></p>		
<p><b>5. STATUS</b> Closing Report</p>	<p><b>6. TYPE OF REPORT</b> Detainee Death Review</p>	<p><b>7. RELATED CASES</b></p>
<p><b>8. TOPIC</b> Closing of Detainee Death Review (Juan Pablo FLORES-Segura)</p>		
<p><b>9. SYNOPSIS</b></p> <p>On June 3, 2012, the Joint Intake Center, Washington D.C., received notification of the death of U.S. Immigration and Customs Enforcement Detainee Juan Pablo FLORES-Segura. FLORES, a citizen of Mexico, was declared legally brain dead on May 30, 2012, at the St. Bernardine Medical Center in San Bernardino, CA. FLORES' body remained on life support until June 3, 2012, at which time consent was obtained from FLORES' parents to have his organs donated. The County of San Bernardino Department of Public Health Certificate of Death lists the cause of death as "pending."</p> <p>On June 25, 2012, the Immigration and Customs Enforcement, Office of Professional Responsibility, Office of Detention Oversight, initiated a Detainee Death Review of Juan Pablo FLORES-Segura's death. This report documents the findings of the review.</p>		
<p>10. CASE OFFICER (Print Name &amp; Title) [REDACTED] - ICE-OPR Special Agent</p>	<p>11. COMPLETION DATE 26-SEP-2012</p>	<p>14. ORIGIN OFFICE ICE OPR Office of Detention Oversight (ODO)</p>
<p>12. APPROVED BY(Print Name &amp; Title) [REDACTED] - ICE-OPR Special Agent Supervisor</p>	<p>13. APPROVED DATE 26-SEP-2012</p>	<p>15. TELEPHONE NUMBER No Phone Number</p>
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<p><b>10. NARRATIVE</b></p> <p>On June 3, 2012, the Joint Intake Center, Washington D.C., received notification of the death of Detainee Juan Pablo FLORES-Segura (Alien Number 205 316 969). FLORES, a citizen of Mexico, who was born on September 9, 1980, and died on May 30, 2012, at the St. Bernardine Medical Center in San Bernardino, CA. FLORES was 31 years old when he died.</p> <p>At the time of his death, FLORES was in U.S. Immigration and Customs Enforcement (ICE) custody at the ICE Office of Enforcement and Removal Operations (ERO) in San Bernardino, CA, where FLORES was awaiting processing for placement in removal proceedings. The ERO Office in San Bernardino is an ICE field office in the area of operation under the authority of the ERO Field Office Director in Los Angeles, CA.</p> <p>On June 25, 2012, ICE Special Agent ██████████ ██████████ of the ICE Office of Professional Responsibility (OPR), Office of Detention Oversight (ODO), conducted an on-site Detainee Death Review regarding FLORES. As part of the review, ODO interviewed employees of G4S Secure Solutions USA, a government contract agency contracted by ICE for the specific purpose of assisting with the transportation of ICE detainees, employees of Paragon Security, a private security company contracted by U.S. Citizenship and Immigration Services (CIS) to provide physical protection of the co-located San Bernardino ICE ERO and CIS offices, and personnel assigned to the ICE ERO Office in San Bernardino, CA. ODO also reviewed immigration documents, detention transfer logs, security logs, ICE ERO documents, video footage, and medical records provided by the St. Bernardine Medical Center.</p> <p>The following is a chronology of events regarding FLORES beginning with FLORES' criminal arrest by the San Bernardino Sheriff's Department (SBSD) and his transfer to ICE custody.</p> <p>SBSD Legal Counsel communicated to ██████████ ██████████ ICE Office of the Principal Legal Advisor, that SBSBD would not allow their employees to be interviewed by ICE OPR due to litigation concerns. SBSBD legal counsel also advised that they would not provide any medical documentation pertaining to FLORES while he was in SBSBD custody, because of the possible violation of privacy laws.</p> <p>On May 22, 2012, SBSBD Deputy ██████████ ██████████ arrested FLORES for misdemeanor domestic battery, in violation of California penal code section 243(E)(1). According to Officer ██████████ report, he was dispatched to the ██████████ block of ██████████ in Victorville, CA, in response to a suspected burglary. Officer ██████████ made contact with FLORES at the scene, who stated that he had been locked out of his girlfriend's house and had tried to force his way into the residence to collect his personal property. Officer ██████████ interviewed FLORES' girlfriend, ██████████ ██████████ at</p>	

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the residence, where ██████ stated that she and FLORES had been involved in a physical altercation on May 21, 2012. ██████ stated FLORES had shoved her and caused her to hit her head on a door frame. The report contains no information indicating that ██████ physically assaulted FLORES. Officer ██████ did not see any visible injuries on ██████ but was able to feel two bumps on her head. ██████ stated to Deputy ██████ that she wanted to press charges against FLORES. Deputy ██████ arrested FLORES and transported him to the Victor Valley Jail in Victorville, CA for booking (Exhibit 01).

During the booking process, a health screening form was completed for FLORES that reflected no medical concerns or issues at the time of booking (Exhibit 02). After booking procedures were completed, FLORES was transported to the West Valley Detention Center (WVDC) in Rancho Cucamonga, CA. Details regarding exact times of FLORES' transport to the WVDC and details regarding where FLORES was housed within WVDC are unavailable, because SBSD is unwilling to provide them.

On May 23, 2012, SBSD Deputy ██████ ██████ a designated 287(g) officer, encountered FLORES at WVDC while conducting Criminal Alien Program operations. Deputy ██████ interviewed FLORES and determined FLORES was present in the United States unlawfully. Deputy ██████ completed a Form I-213, Record of Deportable/Inadmissible Alien, and processed FLORES for placement in removal proceedings (Exhibit 03). Deputy ██████ also filed a Department of Homeland Security (DHS) Form I-247, Immigration Detainer-Notice of Action, regarding FLORES (Exhibit 04).

On May 28, 2012, SBSD issued a medical discharge summary for FLORES (Exhibit 05). The discharge summary was signed by SBSD Nurse ██████ ██████ and was turned over to the San Bernardino ICE ERO Office. The discharge summary reflects that FLORES had no medical concerns or medical issues of any kind.

On May 29, 2012, SBSD released FLORES to ICE custody. At approximately 5:30 a.m. (PST), G4S Secure Solutions Transport Officers Harold Bousson, ██████ ██████ ██████ ██████ and ██████ ██████ departed from the San Bernardino ICE ERO office in two transport vehicles and traveled to WVDC to take custody of 26 ICE detainees (21 males; 5 females) and transport them to the San Bernardino ICE ERO office for processing (Exhibit 06). At approximately 6:00 a.m., the G4S Transport Officers arrived at the WVDC and observed that FLORES was segregated in a holding cell. ODO interviewed G4S Transport Officers ██████ and ██████ on June 27, 2012, and G4S Transport Officers ██████ and ██████ on June 28, 2012, regarding their observations and interactions with FLORES on the day of transport. During the interviews, the G4S Transport

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<p><b>10. NARRATIVE</b></p> <p>Officers stated that FLORES repeatedly struck his cell door to get their attention and communicated with them through his cell door. FLORES stated to the G4S Transport Officers that he was separated from other detainees and inmates, because he expressed fear of being attacked by inmates at WVDC. FLORES also inquired about getting his money prior to leaving WVDC.</p> <p>The G4S Transport Officers asked SBSB correctional officers at WVDC about the segregation of FLORES from other detainees. SBSB correctional officers stated that FLORES became very upset and expressed fear of being assaulted while he was held with other inmates and detainees. FLORES was moved to a separate holding cell by himself based on his expressed fears and not due to any actual threat or assault that had occurred. Officer ██████████ briefly interviewed some of the other detainees to inquire further about FLORES. The detainees stated that FLORES had been held in a hot and crowded cell, which caused him to panic. G4S Transport Officer ██████████ also questioned an unknown detainee who stated that FLORES appeared to have trouble breathing while he was in a crowded cell.</p> <p>During preparation for departure from WVDC, Officer ██████████ collected all property belonging to the detainees (Exhibit 07). G4S Transport Officers ██████████ and ██████████ took custody of the female detainees for transport, while G4S Transport Officers ██████████ and ██████████ took custody of the male detainees for transport.</p> <p>G4S Transport Officers ██████████ and ██████████ performed pat-down searches of the male detainees and escorted them into the transport vehicle. During the pat-down searches, FLORES stated to G4S Transport Officer ██████████ that he was afraid that "the guys in orange" were going to hurt him, but FLORES stated he had not been in any type of physical altercation with any of the other detainees at WVDC. During his interview, G4S Transport Officer ██████████ stated he decided to segregate FLORES in the secure caged area of the transport vehicle, so other detainees would not have access to FLORES.</p> <p>On May 29, 2012, at approximately 7:30 a.m., the G4S Transport Officers departed from the WVDC. G4S Transport Officers ██████████ and ██████████ transported the five female detainees, and G4S Transport Officers ██████████ and ██████████ transported the 21 male detainees.</p> <p>On May 29, 2012, at approximately 7:45 a.m., the G4S Transport Officers arrived at the San Bernardino ICE ERO office. G4S Transport Officer ██████████ escorted FLORES into the building before the other detainees and brought him into the processing area. G4S Transport Officer ██████████ alerted Supervisory Immigration Enforcement Agent (SIEA) ██████████ ██████████ that FLORES had expressed a fear of being assaulted by other detainees and that FLORES was segregated at</p>	

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WVDC. SIEA [REDACTED] instructed G4S Transport Officer [REDACTED] to keep FLORES segregated. G4S Transport Officer [REDACTED] removed FLORES' restraints and placed him alone in cell F as recorded in the video footage (Exhibit 08).

On May 29, 2012, at approximately 9:30 a.m., IEA [REDACTED] removed FLORES from his cell and processed him. ODO interviewed IEA [REDACTED] on June 26, 2012, and conducted a brief follow-up telephonic interview on July 18, 2012. During the interviews, IEA [REDACTED] stated he did not know why FLORES was segregated from other detainees. IEA [REDACTED] stated that during processing, FLORES stated that he was afraid of the "guys in orange suits" and also stated that he was treated badly while he was held at WVDC. IEA [REDACTED] stated FLORES expressed anxiety, but FLORES seemed normal during processing. IEA [REDACTED] stated FLORES asked how long it would take to see an immigration judge, and whether there was a possibility of being released on bail.

IEA [REDACTED] stated he completed an intake health screening form (Form DIHS-794) with FLORES in the Spanish language (Exhibit 09). IEA [REDACTED] stated he did not feel it was necessary to go over every question on the form, because FLORES appeared to be in good health and had no medical complaints. IEA [REDACTED] stated he asked FLORES the first four questions on the form, but was not sure which of the other questions on the form he asked FLORES. IEA [REDACTED] marked "no" for all questions on the form. FLORES stated to IEA [REDACTED] that he had a sore throat. FLORES stated to IEA [REDACTED] that he was not taking any medications, and he did not feel like he needed medical attention. FLORES stated to IEA [REDACTED] that he felt anxious. IEA [REDACTED] stated he spent approximately 30 minutes processing FLORES. On May 29, 2012, at approximately 10:00 a.m., IEA [REDACTED] placed FLORES back in holding cell F.

On May 29, 2012, at approximately 10:55 a.m., Paragon Security Officer (PSO) [REDACTED] relieved PSO [REDACTED] in the processing area of the San Bernardino ICE ERO office. ODO interviewed PSO [REDACTED] on June 27, 2012. During the interview, PSO [REDACTED] stated that his shift had started on May 29, 2012, at 7:00 a.m., and he observed FLORES on the cell F security camera from approximately 7:45 a.m. until 10:45 a.m. PSO [REDACTED] stated he did not notice anything unusual while observing FLORES. PSO [REDACTED] stated that a PSO is only responsible for monitoring video cameras that provide physical security to the building and are not responsible for monitoring video cameras in detention cells. PSO [REDACTED] stated that because the physical security video monitors are close to the detention cell monitors, he usually watches them both as a courtesy to ICE.

ODO interviewed PSO [REDACTED] on June 28, 2012. PSO [REDACTED] stated that he relieved PSO [REDACTED]

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<p><b>10. NARRATIVE</b></p> <p>on May 29, 2012, at approximately 10:55 a.m. (Exhibit 10).</p> <p>On May 29, 2012, at 11:00 a.m. according to the time coded footage produced by the security camera, FLORES was seated on the bench in cell F. FLORES placed his left hand on the back of his neck, stood up, and then collapsed onto the cell floor (Exhibit 11). The incident was captured via video surveillance camera (Exhibit 12).</p> <p>During his interview, PSO ██████████ stated a short time after relieving PSO ██████████, he checked the security monitors at Post 3 and noticed that FLORES was laying face down in cell F. ██████████ stated that after observing FLORES on the monitor, he alerted G4S Transportation Officer ██████████ who was nearby working on the processing floor. PSO ██████████ stated G4S Transportation Officer ██████████ offered to kick FLORES' cell door in an attempt to get a reaction from FLORES. PSO ██████████ stated that G4S Transportation Officer ██████████ asked him to continue monitoring the security camera for any movement or reaction from FLORES while Cerdenio kicked the cell door. PSO ██████████ stated to G4S Transportation Officer ██████████ that FLORES did not respond when the cell door was kicked. PSO ██████████ prepared a written statement, which documented his actions and recorded his observations (Exhibit 13).</p> <p>G4S Transportation Officer ██████████ stated to SIEA ██████████ that FLORES was laying face down in his cell and was unresponsive. SIEA ██████████ instructed G4S Transportation Officer ██████████ to open the cell door and requested that PSO ██████████ contact emergency medical services. SIEA ██████████ instructed all ICE ERO personnel to escort any detainees on the processing floor back to their holding cells. SIEA ██████████ put his head inside of FLORES' cell and called out to FLORES, but FLORES did not respond.</p> <p>ODO interviewed SIEA ██████████ on June 27, 2012. During his interview, SIEA ██████████ stated that after FLORES' cell was opened, he looked inside the cell and observed that FLORES was on the floor. SIEA ██████████ observed a small amount of blood on FLORES' face. SIEA ██████████ directed all ICE ERO employees to secure every detainee on the processing floor in a cell. SIEA ██████████ instructed PSO ██████████ to call 911 for emergency medical services. SIEA ██████████ contacted ICE ERO Supervisory Detention and Deportation Officer (SDDO) ██████████ ██████████ to alert him of the situation.</p> <p>On May 29, 2012, at approximately 11:05 a.m., PSO ██████████ contacted PSO ██████████ ██████████ who was stationed at Post 1A. PSO ██████████ asked PSO ██████████ to contact 911 and request assistance from emergency medical services (Exhibit 14). During his interview with ODO, PSO ██████████ stated he felt uncomfortable contacting 911 since it was outside the scope of his normal duties. PSO</p>	

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██████ was unable to complete the call to 911, because she did not understand how to operate the phone system. After contacting PSO ██████ PSO ██████ learned that PSO ██████ was unable to complete the call to 911. PSO ██████ then personally called 911 and requested emergency medical services as originally requested by SIEA ██████ IEA ██████ ██████ entered the control room near PSO ██████ and stood in the doorway, so she could assist with relaying any instructions provided by the 911 operator.

On May 29, 2012, at 11:06 a.m. according to the time coded footage produced by the security camera, IEA ██████ ██████ entered FLORES' cell (Exhibit 15). ODO interviewed IEA ██████ on June 26, 2012. IEA ██████ stated he was processing a detainee when he heard SIEA ██████ instruct everyone to secure all detainees in their cells. IEA ██████ stated that after he escorted the detainee he was processing back into a cell, he went to FLORES' cell and called out to him. IEA ██████ stated that FLORES was unresponsive. IEA ██████ stated he entered FLORES' cell and was able to hear FLORES breathing. IEA ██████ stated IEA ██████ handed him a pair of gloves to wear and a pair of coveralls to place under FLORES' head; however, IEA ██████ did not place the coveralls under FLORES' head.

On May 29, 2012, at approximately 11:07 a.m. according to the time coded footage produced by the security camera, G4S Transportation Officer ██████ ██████ entered FLORES' cell. ODO interviewed G4S Transportation Officer ██████ on June 26, 2012. Officer ██████ stated that he entered the cell and observed IEA ██████ leaning over FLORES. Officer ██████ stated he suspected FLORES was having a seizure. Officer ██████ stated he lightly placed his hands on FLORES' shoulder and wrist. Officer ██████ stated he could feel FLORES breathing. Officer ██████ stated he observed a clear fluid coming out of FLORES' mouth. Officer ██████ stated he remained in the cell for a short time until IEA ██████ ██████ entered the cell and relieved him. Officer ██████ stated he left the cell and went out to open the perimeter gate to the building, so emergency services would have quick access. Officer ██████ prepared a memorandum regarding his involvement and observations (Exhibit 16). ODO interviewed IEA ██████ on June 27, 2012. During the interview, IEA ██████ stated that upon entering the cell, he checked FLORES' pulse, and it was rapid. IEA ██████ stated he noticed blood on FLORES' face and on the floor of the cell. IEA ██████ exited the cell to get a towel to wipe FLORES' face. After IEA ██████ left the cell, IEA ██████ ██████ and IEA ██████ ██████ entered the cell.

On May 29, 2012, at 11:10 a.m. according to the time coded footage produced by the security camera, IEA ██████ ██████ and IEA ██████ ██████ entered the cell (Exhibit 17). At this time, PSO ██████ was in the control room and in contact with a 911 operator. The 911 operator stated

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to PSO [REDACTED] that based on the information provided, cardio-pulmonary resuscitation (CPR) should be performed on FLORES. PSO [REDACTED] alerted IEA [REDACTED] [REDACTED] of the need for CPR, and IEA [REDACTED] relayed instructions from the doorway of the control room to IEA [REDACTED] IEA [REDACTED] and IEA [REDACTED] IEA [REDACTED] IEA [REDACTED] and IEA [REDACTED] turned FLORES over onto his back and IEA [REDACTED] checked FLORES for breath at the request of IEA [REDACTED] who was outside the cell observing. IEA [REDACTED] stated to IEA [REDACTED] that IEA [REDACTED] could not detect any breath.

On May 29, 2012, at 11:11 a.m. according to the time coded footage produced by the security camera, IEA [REDACTED] [REDACTED] entered the cell and performed chest compressions on FLORES. While CPR was being performed, IEA [REDACTED] came back to the cell with some paper towels and used them to wipe the blood and saliva off of FLORES' face.

ODO interviewed IEA [REDACTED] IEA [REDACTED] and IEA [REDACTED] on June 26, 2012. During his interview, IEA [REDACTED] stated he observed FLORES' lips were purple in color, FLORES had blood on his face, and his skin was pale. IEA [REDACTED] stated FLORES exhibited no movement after he was turned over. IEA [REDACTED] stated he completed ten chest compressions and asked IEA [REDACTED] to check FLORES for breath. IEA [REDACTED] stated IEA [REDACTED] was not able to detect any breath from FLORES. (Agent's note: as previously mentioned, IEA [REDACTED] initially heard FLORES breathing.) IEA [REDACTED] completed two or three more cycles of chest compressions on FLORES. IEA [REDACTED] stated that when he first entered the cell, he checked FLORES for a pulse, but could not detect one. IEA [REDACTED] stated that he observed FLORES' lips were purple, and FLORES was completely non-responsive. IEA [REDACTED] stated that he noticed FLORES had blood and saliva around his mouth. IEA [REDACTED] stated that while IEA [REDACTED] performed CPR, IEA [REDACTED] exited the cell to try and locate an air resuscitation mask to administer breaths to FLORES. IEA [REDACTED] stated he was unable to locate an air resuscitation mask.

On May 29, 2012, at 11:12 a.m. according to the time coded footage produced by the security camera, IEA [REDACTED] [REDACTED] reached into the cell and handed IEA [REDACTED] an Automated External Defibrillator (AED). IEA [REDACTED] cut off FLORES' shirt and IEA [REDACTED] attached the AED machine to FLORES. IEA [REDACTED] stopped doing chest compressions at this time. During his interview, IEA [REDACTED] stated the AED machine indicated it was not going to administer a shock, recommended that CPR be continued, and directed that 911 should be contacted.

On May 29, 2012, at 11:13 a.m. according to the time coded footage produced by the security camera, IEA [REDACTED] attempted to make a breathing apparatus out of a latex glove, because



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a resuscitation mask was not available. IEA [REDACTED] was unsuccessful and did not attempt to use a makeshift breathing apparatus on FLORES. IEA [REDACTED] resumed chest compressions on FLORES. During this time, SDDO [REDACTED] [REDACTED] briefly entered the cell to observe the situation and then stepped out.

On May 29, 2012, at 11:15 a.m. according to the time coded footage produced by the security camera, IEA [REDACTED] began chest compressions on FLORES, so IEA [REDACTED] could recover (Exhibit 18).

On May 29, 2012, at 11:16 a.m. according to the time coded footage produced by the security camera, emergency medical services (EMS) personnel from the San Bernardino City Fire Department and American Medical Response arrived on scene and assumed care for FLORES (Exhibit 19).

On May 29, 2012, at 11:24 a.m. according to the time coded footage produced by the security camera, EMS took FLORES out of the cell on a gurney, and placed him in an ambulance (Exhibit 20).

SIEA [REDACTED] directed IEA Agents [REDACTED] and [REDACTED] to escort the ambulance to the St. Bernardine Medical Center. IEA [REDACTED] and IEA [REDACTED] travelled to the medical center in separate vehicles.

On May 29, 2012, at approximately 11:38 a.m., FLORES arrived at the St. Bernardine Hospital, and St. Bernardine Hospital Emergency Room personnel assumed medical care for FLORES.

ODO interviewed IEA [REDACTED] on June 27, 2012, and IEA [REDACTED] on June 28, 2012. During their interviews, the agents stated they arrived at the St. Bernardine Hospital, and observed the EMS personnel cut off FLORES' clothes. EMS personnel carried FLORES into the emergency room and advised hospital staff of FLORES' condition. Both agents remained at the hospital on May 29, 2012, until approximately 2:00 p.m., when they were relieved of duty by IEA [REDACTED] [REDACTED]

ODO interviewed all ICE ERO employees that were assigned to a post during FLORES' hospitalization. All agents stated that FLORES remained unconscious for the duration of his hospitalization, and there was no interaction with FLORES while at the hospital.

SDDO [REDACTED] instructed Deportation Officer (DO) [REDACTED] [REDACTED] to contact the Mexican Consulate and FLORES' family to inform them of the situation. DO [REDACTED] contacted FLORES' brother, [REDACTED]

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██████████ and relayed all available information. During the phone call, ██████████ ██████████ told DO ██████████ that FLORES had an undiagnosed anxiety issue, which previously had caused FLORES to collapse and be put on a ventilator at a hospital.

On June 1, 2012, DO ██████████ submitted an immigration parole package on behalf of FLORES' father, ██████████ ██████████ ██████████ ██████████ (Exhibit 21). ██████████ ██████████ ██████████ entered the United States on June 2, 2012.

On June 3, 2012, ██████████ ██████████ ██████████ and his wife visited the St. Bernadine Hospital. DO ██████████ was posted at the hospital during this time. ODO interviewed DO ██████████ on June 28, 2012. DO ██████████ stated that FLORES' family, accompanied by an attorney, had a medical conference with hospital officials. A representative from One Legacy, an organ and tissue recovery center was also present. DO ██████████ stated he was not present during the conference and did not know what was discussed. DO ██████████ stated that shortly after the family medical conference occurred, he received a phone call from SIEA ██████████ ██████████ who informed him that he no longer needed to stand post at the hospital, because life support was going to be terminated for FLORES. DO ██████████ departed the hospital after receiving this information from SIEA ██████████

On June 3, 2012, FLORES was taken off of life support and his kidneys were removed for organ donation. FLORES' body was turned over to the San Bernardino County Coroner's Office later that evening.

The County of San Bernardino Certificate of Death for FLORES lists the immediate cause of death as "pending" (Exhibit 22). AFOD ██████████ remained in contact with the San Bernardino County Coroner's Office regarding the autopsy of FLORES. On July 18, 2012, ODO contacted AFOD ██████████ ██████████ regarding the completion date of the autopsy report. AFOD ██████████ stated the autopsy report will not be complete until the toxicology portion is finalized. AFOD ██████████ stated the toxicology portion of the autopsy report is expected to be completed in approximately three or four months, which projects completion of the autopsy report in November 2012. ODO is publishing this Detainee Death Review report, prior to receipt of an autopsy report, based on the fact that no indication of detainee mistreatment of FLORES was discovered while he was in ICE custody. The autopsy results and autopsy report will be provided in an addendum report when available. According to progress notes from the St. Bernadine Medical Center, FLORES suffered from a subarachnoid hemorrhage (brain aneurysm), caused by an unknown source (Exhibit 23). The notes also state that traces of methamphetamine were found in FLORES' urine.

The ICE Health Services Corps (IHSC) Summary of Medical Record Review/Investigation Report



**DEPARTMENT OF HOMELAND SECURITY**

**REPORT OF INVESTIGATION  
CONTINUATION**

HB 4200-01 (37), Special Agent Handbook

**1. CASE NUMBER**

201209398

**PREPARED BY**

[REDACTED]

**2. REPORT NUMBER**

002

**10. NARRATIVE**

states that IHSC is unable to evaluate the quality of care provided to FLORES until interviews of relevant personnel are completed (Exhibit 24). IHSC has expressed its intention to wait for ODO to publish its report of investigative findings and amend the IHSC report as necessary.

**IMMIGRATION AND DETENTION HISTORY**

On an unknown date, FLORES, a native and citizen of Mexico, entered the United States at an unknown location without inspection or parole by an immigration officer.

On May 23, 2012, FLORES was encountered by a San Bernardino County Sheriff's Deputy assigned to the 287(g) program at the WVDC and was processed for removal. FLORES was subsequently charged with 212(a)(6)(A)(i) of the Immigration and Nationality Act, which states an alien present in the United States without being admitted or paroled, or who arrives in the United States at any time or place other than as designated by the Attorney General, is inadmissible.

On May 29, 2012, the San Bernardino County Sheriff's Office released FLORES to the custody of ICE, and FLORES was transported to the ICE ERO office in San Bernardino, CA, for processing.

**CRIMINAL HISTORY**

FLORES was assigned Federal Bureau of Investigation number 123124EC8, North Carolina State Identification Number NC1067759A, and California State Identification Number CA32812114.

On April 4, 2004, FLORES was arrested by Wilson Police Department for misdemeanor larceny, in violation of North Carolina Criminal Statute 14-72 (A). On October 26, 2004, the charge against FLORES was dismissed without leave after deferred prosecution. Special conditions imposed on FLORES by the court required him to be on probation for six months and perform 12 hours of community service. Additionally he was also required to pay restitution of \$300.

On May 22, 2012, FLORES was arrested by the San Bernardino Sheriff's Office for domestic battery, in violation of California Penal Code 243(E)(1). FLORES was held in detention until he was turned over to ICE custody on May 29, 2012.

**AREAS OF CONCERN**

This review determined that FLORES collapsed in his cell and IEA Agents responded to the emergency. IEA Agents performed CPR on FLORES; however, neither IEA who performed chest

DEPARTMENT OF HOMELAND SECURITY



REPORT OF INVESTIGATION  
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compressions on FLORES had current CPR certifications. Additionally, ICE Agents at the San Bernardino Office do not have access to CPR kits and were unable to obtain an air resuscitation mask to assist with CPR.

During processing at the ICE ERO Office, IEA [REDACTED] [REDACTED] did not feel it was necessary to ask FLORES all of the health screening questions on the health screening form. IEA [REDACTED] stated this was because FLORES appeared to be in good health and did not identify any medical concerns.

ICE personnel are not assigned to monitor the cell block video cameras. ICE personnel rely on a PSO to monitor the cameras, which is only done out of courtesy.

PSO [REDACTED] reluctance to contact 911 as requested by SIEA [REDACTED] delayed the arrival of emergency medical services.

 <p><b>DEPARTMENT OF HOMELAND SECURITY</b></p> <p><b>REPORT OF INVESTIGATION</b> <b>Exhibit List</b></p> <p>HB 4200-01 (37), Special Agent Handbook</p>	<p><b>1. CASE NUMBER</b></p> <p>201209398</p> <p><b>PREPARED BY</b></p> <p>██████████ ██████████</p> <p><b>2. REPORT NUMBER</b></p> <p>002</p>
<p>01 - San Bernardino County Sheriff's Department criminal arrest report</p> <p>02 - San Bernardino County Sheriff's Department Receiving Screening Form</p> <p>03 - Department of Homeland Security Record of Deportable/Inadmissible Alien (I-213)</p> <p>04 - Department of Homeland Security immigration detainer and I-247 form</p> <p>05 - San Bernardino County Sheriff's Department discharge summary</p> <p>06 - G4S Secure Solutions USA detainee transfer sheets</p> <p>07 - West Valley Detention Center detainee property sheet</p> <p>08 - Video footage of cell F (FLORES being placed in cell)</p> <p>09 - Division of Immigration Health Services In-Processing Health Screening Form</p> <p>10 - Log entry made by Paragon Security Officer (PSO) ██████████ ██████████</p> <p>11 - Log entry made by Paragon Security Officer ██████████ ██████████</p> <p>12 - Video footage of cell F (FLORES collapses on cell floor)</p> <p>13 - Officer's written statement prepared by PSO ██████████ ██████████</p> <p>14 - Log entry made by PSO ██████████ ██████████</p> <p>15 - Video footage of cell F (ICE ERO personnel 1st responders)</p> <p>16 - Written statement prepared by G4S Transport Officer ██████████ ██████████</p> <p>17 - Video footage of cell F IEA ██████████ begins CPR on FLORES</p> <p>18 - Video footage of IEA ██████████ taking over CPR on FLORES</p> <p>19 - San Bernardino County Fire Department and American Medical Response Pre-hospital patient care</p> <p>20 - Video footage of cell F (FLORES is removed from cell by paramedics)</p> <p>21 - Parole package prepared for ██████████ ██████████ ██████████ ██████████ (FLORES' father)</p> <p>22 - County of San Bernardino Certificate of Death</p> <p>23 - St. Bernardine Medical Center progress notes</p> <p>24 - IHSC Report of Medical Record Review/Investigation Findings</p>	