



IHSC Behavioral Health Care Continuum

Actively working to deliver culturally sensitive patient-centric care.



Dedicated Health Professionals Delivering a Continuum of Care

The ICE Health Service Corps (IHSC) is comprised of physicians, psychiatrists, social workers, dentists, registered nurses, medical assistants, and other health professionals who manage and operate the U.S. Immigration and Customs Enforcement (ICE) health care unit. In Fiscal Year 2021, IHSC managed care for noncitizens from over 100 countries, many of whom were previously living with undiagnosed or untreated medical or behavioral health conditions.

Meeting Behavioral Health Needs

The mission of IHSC is to provide individualized, evidence-based, culturally sensitive, trauma-informed, behavioral health care to meet the unique needs of those in ICE custody. Accordingly, in October 2020, IHSC established a Behavioral Health Care Continuum to provide access to multiple levels of care and treatment to its patients.

Highly Skilled Health Providers

Health care staff abide by the Detention Health Framework, which is a foundational document that describes health care delivery services provided to those at IHSC-staffed facilities. In addition, the Detention Health Framework provides health care guidelines for non-IHSC-staffed detention facilities caring for those in ICE custody.

All services are provided by highly skilled licensed behavioral health providers, including licensed clinical social workers, clinical psychologists, psychiatric advanced practice providers (nurse practitioners, physician assistants, and clinical pharmacists), and psychiatrists. All health care staff are appropriately credentialed before delivering care to those in ICE custody and actively update their professional licenses, skills, and standards through the peer review process, continuing education, and other training activities and courses.

The term behavioral health refers to a variety of services related to treatment for mental health, substance misuse, prevention and recovery, wellness, and health promotion. It includes services provided by psychiatrists, psychologists, clinical social workers, and other medical professionals. Behavioral health incorporates a full spectrum of care that includes prevention, intervention, treatment, and recovery support services.

SIX ESSENTIAL ELEMENTS ALONG THE BEHAVIORAL HEALTH CARE CONTINUUM

01**INITIAL SCREENING
AND REFERRAL****02****ENGAGEMENT AND
INTEGRATION INTO THE HEALTH
CARE DELIVERY SYSTEM****03****CASE MANAGEMENT
AND TREATMENT****04****COMPREHENSIVE HEALTH
EDUCATION AND
PREVENTION MEASURES****05****RELEASE PLANNING****06****CONTINUITY OF CARE****integrity**

We consistently conduct business and deliver goods and services openly, honestly, and to the best of our ability.

commitment

We are committed to providing appropriate, quality, and cost-effective health care in collaboration with both federal and non-federal partners.

accountability

We are responsible for our personal and organizational decisions, actions, and results. We are good stewards of government funds and resources.

service

We strive to satisfy and meet the needs of the organization and stakeholders in support of immigration law enforcement.

excellence

We provide services and mission support utilizing highly qualified health care professionals in order to work towards achieving optimal outcomes.

IHSC Core Values

Our goal is to exceed expectations. We are committed to providing the highest quality of health care services and meeting our populations' needs with the utmost kindness, care, compassion, courtesy, empathy, and respect.



Individualized Patient Care

Noncitizens in custody receive access to an IHSC behavioral health provider who works with them throughout their time in ICE custody. All intakes have access to each of the initial services below. The frequency and duration of each touchpoint is entirely dependent upon the patient's unique needs. Each patient's journey to better health begins with:



Behavioral Health Tiers

There are multiple levels of care within IHSC. Each tier includes various types of individualized care, including a warm hand-off from one level to the next, as clinically indicated. Those in custody have access to all levels of care and exercise personal choice within every aspect of their behavioral health treatment plan. The following individualized areas of care are available:

ACUTE CARE	OUTPATIENT CARE	RESIDENTIAL TREATMENT	LONG TERM CARE
ACUTE BEHAVIORAL HEALTH TREATMENT AND STABILIZATION Limited to 1-3 weeks of treatment before determining next steps. 	OUTPATIENT BEHAVIORAL HEALTH TREATMENT <ul style="list-style-type: none"> Individual psychotherapy Supportive counseling Psychiatric medication management <ul style="list-style-type: none"> Telepsychiatry Telebehavioral health Behavioral health group programming Psychoeducation 	KROME BEHAVIORAL HEALTH UNIT (KBHU) A residential treatment program with comprehensive therapeutic care 	STABILIZATION AND REHABILITATION Extended inpatient care with 30 days or more of hands-on treatment. <ul style="list-style-type: none"> Community Stakeholder Support - IHSC works with hospitals in the community to ensure appropriate inpatient care on a case-by-case basis.

All care listed after steps one and two is tailored to the patient's individualized needs and developed in consultation between the patient and the behavioral health providers: Within each area of care, individualized areas of treatment are available as needed.

The following individualized areas of care are available to all patients:

-  **Clinical Consultation**
-  **Crisis Intervention**
-  **Suicide Prevention and Intervention**
-  **Individual Psychotherapy** *(utilizing evidence-based care and clinical best practices)*
-  **Group Psychotherapy** *(with various focus areas)*
-  **Psychoeducational Groups**
-  **Psychiatric Medication Evaluation, Treatment, and Monitoring**
-  **Specialty Care and Referral** *(i.e., Forensic Psychiatric/Psychological Evaluation, Psychological Testing)*
-  **Continuity of Care, Coordination and Discharge Planning** *(i.e., Case Management)*
-  **Trauma-informed care, interventions, and education**

FY 2021 IHSC NUMBERS



5,735

Behavioral health
unique patients



166

Behavioral health
unique patient
hospitalizations