Broadcast Message: SEVIS NOTICE — Scheduled Maintenance

To: All SEVIS Users

Date: Jan. 24, 2019

Re: SEVIS NOTICE — Scheduled Maintenance

Number: 1901-02

General Information

This message is to inform you that the Student and Exchange Visitor Information System (SEVIS) Production, Alpha and Beta environments will undergo maintenance.

This maintenance requires an outage of the SEVIS Production, Alpha and Beta test environments. See below for the extended outage details:

- The SEVIS Production, Alpha and Beta test environments will NOT be available from Friday, Feb. 1, 2019 at 6 p.m. EST to Tuesday, Feb. 5, 2019 at 8 a.m. EST.

During the outage, users will not have access to the SEVIS Production, Alpha and Beta test environments. School and sponsor officials should ensure that all F, M and J nonimmigrants have valid Forms I-20, “Certificate of Eligibility for Nonimmigrant Status,” and Forms DS-2019, “Certificate of Eligibility for Exchange Visitor (J-1) Status,” with current Travel Endorsement information, as SEVIS will be inaccessible during this extended outage.

SEVP will not send a follow-up email regarding system availability. Continue to monitor the SEVP Broadcast Messages and SEVIS message board for additional information during this outage.

If you have questions regarding any of the changes described in this notice, please contact the SEVP Response Center at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. EST, except on federal holidays.

FOR BATCH USERS ONLY:

SEVIS batch file processing will be unavailable until the scheduled upgrade is complete. Please refrain from uploading files in the Production environment during the outage. Files uploaded during the outage will generate an error and users will have to reupload those files once the Production environment is available.

Comments

To comment on this Broadcast Message, please email SEVP@ice.dhs.gov with “Broadcast Message 1901-02 Comment” entered in the subject line.
Disclaimer

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