

**Broadcast Message: SEVP Portal Release 1.10 – Closing Old Portal Accounts**

**To:** DSOs and PDSOs at SEVP-certified schools

**Date:** Oct. 2, 2019

**Re: Closing Old SEVP Portal Accounts**

**Number: 1910-01**

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**General Information**

Starting in October 2019, the Student and Exchange Visitor Program (SEVP) will change how long students can access the SEVP Portal after their optional practical training authorization ends. Currently, students can continue to access their portal accounts indefinitely. After the SEVP Portal upgrades to Releases 1.10 and 1.11, students will only have access to the SEVP Portal for up to six months after their OPT ends.

SEVP will implement this change in two separate releases:

1. **SEVP Portal Release 1.10** will limit the students’ access to six months after their OPT End Date. Students who are five months or more beyond their OPT End Date will receive two emails:

<b>Email timing</b>	<b>Summary of Email content</b>
Five Months after OPT authorization ends	Portal access will end in 30 days. Make a copy of the portal record for future reference
The day portal access ends	Portal access has ended

2. **SEVP Portal Release 1.11** will add an additional email for all students. This new email will be sent when a student’s OPT ends to inform them their portal access closes in six months. Students will continue to receive emails from the SEVP Portal 30 days in advance of their portal access closing and the day their access ends.

These upgrades to the SEVP Portal are expected in fall 2019.

Release details will be available on the [SEVP Portal Enhancements page](#) on the [SEVP Portal Help](#) section of Study in the States.

In preparation for account closure, SEVP **strongly encourages** students to print or save a copy of their portal record for future reference, including their Event History. These releases will not affect designated school officials’ access to a student’s record in SEVIS, even after a student loses access to the SEVP Portal.

If you have questions about this, please contact the SEVP Response Center at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. ET, except federal holidays.

### **Comments**

To comment on this Broadcast Message, please email [SEVP@ice.dhs.gov](mailto:SEVP@ice.dhs.gov) with “Broadcast Message 1909-03 Comment” entered in the subject line.

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