

**Broadcast Message: SEVIS Release 6.35 Known Issues**

**To:** DSOs and PDSOs at SEVP-certified schools

**Date:** July 24, 2017

**Re:** SEVIS Release 6.35 Known Issues

**Number:** 1707-03

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**General Information**

The Student and Exchange Visitor Program (SEVP) implemented the Student and Exchange Visitor Information System (SEVIS) Release 6.35 functionality to allow designated school officials (DSOs) to:

- Report students' validation of address and employer information up to 30 days before and 31 days after each six-month validation report's due date while on science, technology, engineering and mathematics (STEM) optional practical training (OPT).
- Combine reporting receipt of the 12-month self-evaluation with the 12-month validation report.

The following issues exist with SEVIS Release 6.35:

Issue	Description
STEM OPT student does not appear on the <b>Active Students Requiring OPT Reporting</b> alert list until 15 days before the due date.	SEVIS displays the <b>Report OPT Participation</b> link in the student's record 30 days before the OPT report is due. SEVIS does not actually list the student on the <b>Active Students Requiring OPT Reporting</b> alert list until 15 days before the due date.  <b>Resolution:</b> This will be fixed in a future release. In the meantime, to find out which students are nearing their reporting deadlines, DSOs can use the <b>Students with Active STEM OPT</b> download to calculate upcoming reporting deadlines.
The 12-month OPT participation report checkbox for STEM OPT students does not explicitly include reference to the 12-month self-evaluation.	There is no separate checkbox to indicate receipt of the 12-month self-evaluation. The 12-month OPT participation report checkbox will also serve as an indication that the DSO has received the 12-month self-evaluation.  <b>Resolution:</b> SEVP will address this in a future release.

To calculate upcoming reporting deadlines:

1. Go to the *SEVIS Downloads* page.

2. Export and open the **Students with Active STEM OPT** report.

SEVIS ID	Surname/ Primary Name	Given Name	Actual STEM OPT Start Date	Actual STEM OPT End Date	Email
N0004805863	STEM	approvedExpEMP wValidEmail five	12/19/2016	12/19/2018	testemail@gr
N0004806556	STEM OPT	approvedwithEmp wValidEmail three	12/28/2016	12/28/2018	kyo.mah1
N0004806565	Loviskova	Lenka	1/13/2017	1/13/2019	lenilovisk
N0004806557	STEM OPT	approvedwithEmp wValidEmail four	1/29/2017	1/29/2019	kyo.mah
N0004806568	STEM OPT	approvedwithEmp withoutEmail five	5/2/2017	5/1/2019	

3. Sort the list by **Actual STEM OPT Start Date** and calculate the 11-month mark.

If you encounter problems with SEVIS, the following resources are available to assist you:

Resource	When to Contact
SEVP Response Center (SRC): <ul style="list-style-type: none"> <li>• 703-603-3400</li> <li>• 800-892-4829</li> </ul>	<ul style="list-style-type: none"> <li>• For immediate assistance with issues that affect individual school or student records.</li> <li>• SRC answers this line, provides assistance and opens tickets to track each case.</li> </ul>
<a href="mailto:SEVISTechnicalFeedback@ice.dhs.gov">SEVISTechnicalFeedback@ice.dhs.gov</a>	<ul style="list-style-type: none"> <li>• To report problems with the STEM OPT enhanced functionality.</li> <li>• This goes directly to the SEVIS team, who work with the developers on resolutions.</li> </ul>
<a href="mailto:SEVIS.Batch@ice.dhs.gov">SEVIS.Batch@ice.dhs.gov</a>	<ul style="list-style-type: none"> <li>• To report problems related to Batch.</li> <li>• SEVP's Batch manager monitors this mailbox.</li> </ul>

**Comments**

To comment on this Broadcast Message, please email [SEVP@ice.dhs.gov](mailto:SEVP@ice.dhs.gov) with “Broadcast Message 1707-03 Comment” entered in the subject line.

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