

**Broadcast Message: SEVIS NOTICE—Scheduled Maintenance**

**To: All SEVIS Users**

**Date: April 20, 2018**

**Re: SEVIS NOTICE— Scheduled Maintenance**

**Number: 1804-01**

---

**General Information**

This message is to inform you that the Student and Exchange Visitor Information System (SEVIS) will perform maintenance on the **SEVIS Production, Alpha and Beta** environments. The Student and Exchange Visitor Program (SEVP) does not anticipate any impact to system availability. However, in the past users have reported a lag in the system and the sporadic inability to access the SEVIS application during this time.

See below for the maintenance details:

- SEVP will perform maintenance to the **SEVIS Production, Alpha and Beta environments on Saturday, April 21, 2018, from 9 a.m. EST to Sunday, April 22, 2018 at 12 a.m. EST.**

Please continue to monitor SEVP Broadcast Messages and the SEVIS message board for additional information regarding updates to the **SEVIS Production, Alpha and Beta** environments.

If you have questions, please contact the SEVP Response Center at 703-603-3400 or 800-892-4829, Monday through Friday, 8 a.m. to 6 p.m. ET, except on federal holidays.

**Comments**

To comment on this Broadcast Message, please email [SEVP@ice.dhs.gov](mailto:SEVP@ice.dhs.gov) with “Broadcast Message 1804-01 Comment” entered in the subject line.

**Disclaimer**

This Broadcast Message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not, and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil or criminal matter.