

Broadcast Message: SEVIS NOTICE -- Scheduled Maintenance

To: All SEVIS Users

Date: Dec. 18, 2019

Re: SEVIS NOTICE -- Scheduled Maintenance

Number: 1912-03

General Information

This message is to inform you that the Student and Exchange Visitor Information System (SEVIS) will perform maintenance on the **SEVIS Production, Alpha and Beta** environments. This maintenance requires an outage of these environments. See below for the **outage** details:

- The SEVIS Production, Alpha and Beta test environments will **NOT** be available from **Friday, Dec. 20, 2019 at 8 p.m. EST to Saturday, Dec. 21, 2019 at 12 a.m. EST**

During the outage, users will not have access to the Production, Alpha and Beta test environments. SEVP will not send a follow-up email regarding system availability. Continue to monitor the SEVP Broadcast Messages and SEVIS message board for additional information regarding this outage.

If you have questions regarding any of the changes described in the attached notice, please contact the SEVP Response Center at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. ET, except federal holidays.

FOR BATCH USERS ONLY:

SEVIS batch file processing will be unavailable until the scheduled maintenance is complete. Please refrain from uploading files in the Production environment during the outage. Files uploaded during the outage will generate an error and users will have to reupload those files once the Production environment is available.

Comments

To comment on this Broadcast Message, please email SEVP@ice.dhs.gov with “Broadcast Message 1912-03 Comment” entered in the subject line.

Disclaimer

This Broadcast Message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not, and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil or criminal matter.

