To: All SEVIS Users

Date: May 29, 2020

Re: SEVIS, SEVP Portal and SEVP External Training Application (SETA) URL Issues

Number: 2005-05

General Information

Users have reported issues accessing the Student and Exchange Visitor Information System (SEVIS), the Student and Exchange Visitor Program (SEVP) Portal and the SEVP External Training Application (SETA).

Currently, the issue is the use of “www” at the beginning of the uniform resource locator (URL), when entering the website’s address in your browser. For example, users who type “www.sevp.ice.gov/seta” may not be directed to the SETA site, while those who enter “sevp.ice.gov/seta” will. Website engineers are working to resolve this issue.

In the meantime, SEVP recommends omitting the “www” portion of the web address when entering the URL, to access the SEVIS, SEVP Portal and SETA websites.

Comments

To comment on this broadcast message, please email SEVP@ice.dhs.gov with “Broadcast Message 2005-05 Comment” entered in the subject line.

Disclaimer

The broadcast message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not, and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil, or criminal matter.