

Broadcast Message: SEVIS Notice—SEVIS Scheduled Maintenance and Outage

To: All SEVIS Users

Date: Feb. 8, 2023

Number: 2302-02

General Information

This message is to inform users that the Student and Exchange Visitor Information System (SEVIS) will undergo routine maintenance on the Production environment. During this time, SEVIS Production will be down and unavailable for users.

SEVIS Production will NOT be available from Feb. 8, 2023, at 8 p.m. EST to February 8, 2023, at 10 p.m. EST.

During the outage, users will not have access to the SEVIS Production environment. Be aware that the Student and Exchange Visitor Program (SEVP) will not send a follow-up email regarding system availability.

For questions about this outage, please contact the SEVP Response Center (SRC) via phone at 703-603-3400 or 1-800-892-4829 or via email at SEVP@ice.dhs.gov. The SRC is open Monday through Friday, 8 a.m. to 6 p.m. EST, except for federal holidays.

FOR BATCH USERS ONLY

SEVIS Batch file processing will be unavailable until the scheduled outage is complete. Please refrain from uploading files in the Production environment during the outage. Files uploaded during the outage will generate an error and users will have to reupload those files once the Production environment is available.

Disclaimer

The Broadcast Message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not, and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil, or criminal matter.

