

Broadcast Message: SEVIS Notice—SEVP Portal Release 5.5

To: PDSOs and DSOs at SEVP-certified Schools

Date: April 24, 2023

Number: 2304-04

General Information

The Student and Exchange Visitor Program (SEVP) will deploy SEVP Portal Release 5.5 on April 26, 2023. Portal Release 5.5 is a technical release only, it will not have any new functionalities for the student.

Additional information about this release is available in the [SEVP Portal Release 5.5 Planning Guide](#), located on the [SEVP Portal Enhancements](#) page in the [SEVIS Help Hub](#).

The SEVP Portal will NOT be available from Wednesday, April 26, 2023, at 8 p.m. EST to Wednesday, April 26, at 11 p.m. EST.

During the outage, users will not have access to the SEVP Portal. Any changes to Student and Exchange Visitor Information System student records will upload to the SEVP Portal once it is back online. Be aware that SEVP will not send a follow-up email regarding system availability.

For questions about this release, please contact the SEVP Response Center (SRC) via phone at 703-603-3400 or 1-800-892-4829 or via email at SEVP@ice.dhs.gov. The SRC is open Monday through Friday, 8 a.m. to 6 p.m. ET, except for federal holidays.

Disclaimer

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