

Broadcast Message: SEVP Portal Release 6.3

To: DSOs and PDSOs at SEVP-certified schools

Date: February 24, 2025

Number: 2502 – 01

General Information

The Student and Exchange Visitor Program (SEVP) will deploy SEVP Portal Release 6.3 on Thursday, Feb. 27, 2025.

This release will:

- Stop the duplication of portal event history entries.
- Prevent the “Unexpected Portal Update” error.
- Display the correct student email address in the portal history when the designated school official changes the student’s email address in the Student and Exchange Visitor Information System (SEVIS).
- Prevent students from entering employment end dates outside the U. S. Citizenship and Immigration Services’ authorized employment end dates.

The SEVP Portal will NOT be available from 8 p.m. EST on Thursday, Feb. 27, 2025, to 12 a.m. EST on Friday, Feb. 28, 2025. SEVP will not send a follow-up email regarding portal availability.

During the outage:

- Students will not be able to log into the SEVP Portal.
- SEVIS will store newly entered information and send it to the SEVP Portal once it is back online.

For more information on SEVP Portal Release 6.3, see the [SEVP Portal Release 6.3 Planning Guide](#) at [SEVP Portal Help](#), on the [SEVP Portal Enhancements](#) page.

For questions about this release, please contact the SEVP Response Center via email at SEVP@ice.dhs.gov or via phone at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. ET, except federal holidays.

Disclaimer

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