

To: All Responsible Officers and Alternate Responsible Officers

Date: April 13, 2016

Re: Form DS-2019 Batch Download Problems on April 12, 2016

Number: 1604-08

Comments

To comment on this Broadcast Message, please e-mail SEVISTechnicalFeedback@ice.dhs.gov with "Broadcast Message 1604-XX – Comment" entered in the subject line.

General Information

SEVP and the Department of State are aware that a number of Batches uploaded by Exchange Visitor Programs on April 12, 2016 returned DS-2019 forms from other sponsoring programs. At this point, the changes uploaded in the Batch files appear to have updated the EV records correctly, and the Batch transaction logs also appear to be correct.

Because we are still trying to find the cause of this issue, exchange visitor program sponsors will be unable to batch updates to SEVIS until we can ensure Forms DS-2019, which contain personally identifiable information regarding exchange visitors, are only returned to the sponsor requesting the form.

If a reprinted form is necessary, exchange visitor programs should use the reprint DS-2019 functionality via the SEVIS real-time interface (RTI). We will advise the community when the issue has been resolved.

Programs who receive forms from other programs are instructed to destroy the printed forms and delete the pdfs from other institutions.

We apologize for the inconvenience.

Disclaimer

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